

Submitter: Deana Watkinson

On Behalf Of:

Committee: House Committee On Commerce and Consumer Protection

Measure, Appointment or Topic: SB605

I have a provider that refused to bill my insurance. The negotiated price they've agreed to with my insurance is far less than what they direct charge an individual 100% out of pocket. The first time was 2022, when they tried to deny my coverage. They never even submitted a claim to my insurance. They just called wanting the full payment. It took months to get them to charge my insurance, which covered the fee 100%. This happened again last year. They kept reciting incorrect ssn's, dates, and incorrect spelling of names. I tried several times to correct it. I even attempted to enter my insurance on their portal but their page would never fully load or it would freeze. I'm now in collections for the *first* time in my entire life because of it. This was for an emergency at the ER.