

Submitter: Danette Lamson

On Behalf Of:

Committee: Senate Committee On Labor and Business

Measure, Appointment or Topic: HB3167

Greetings,

I'm Danette Lamson the Ticket Office Manager of the Community Center for the Performing Arts at the WOW Hall (291 W 8th Ave Eugene 97401). Far too frequently I receive phone calls from people who have not received their email confirmations. In the course of the conversation I find out they paid 3X the amount we charged, which is a red flag I notice at once. I check our transaction detail reports and do not find their name because they bought from a predatory ticket site. There is no way I can help them. The tickets they purchased can not be honored at the venue. People are being taken advantage of by these predatory companies. At every opportunity I tell people to buy from the venue, to not buy from 3rd party ticket vendors. We will not honor them. Thieves are stealing from our patrons and getting away with it. We are counting on our elected officials to please stop this practice.

Thank you for taking the time to read this.

Danette Lamson