



May 9, 2025

Dear Chair Taylor, Vice-Chair Bonham, and members of the committee:

The Consumer Alliance of Oregon, composed of community-based organizations, nonprofits, subject matter experts, and national advocacy groups, champions the rights and interests of Oregon consumers. Our coalition prioritizes the needs of communities most harmed by predatory financial practices, including communities of color, low-income families, and older Oregonians.

Every Oregonian should be able to make purchases for entertainment and cultural events, with confidence that the price they see is the price they'll pay. Unfortunately, that's not the reality today. When consumers initiate the process of purchasing tickets for concerts, sporting events, or shows, they are often blindsided by hidden fees and charges added at the final stage of the transaction. These added costs can change the total price of the ticket, oftentimes nearly double the original price advertised, without warning.

House Bill 3167 A offers a straightforward solution: **it requires ticket sellers to display the full price upfront, inclusive of all service fees and charges, with the exception of local taxes and shipping.** This simple change brings much-needed transparency to the ticket-buying process, allowing consumers to make informed decisions based on accurate information.

The bill also includes critical protections against fraud and deceptive practices. It prohibits misleading advertisements and bars the resale of tickets that a seller does not actually own—tactics that have left too many consumers frustrated, financially harmed, and without any real path to recourse.

HB 3167 protects consumers by restoring fairness to the ticket marketplace. It ensures accountability, promotes trust, and gives individuals the tools they need to protect themselves when businesses fail to play by the rules.

We urge your support for this important legislation. Thank you for your time, your leadership, and your commitment to a fairer marketplace for all Oregonians.

Sincerely,

Members of the Consumer Alliance of Oregon

Bienestar
Centro Cultural
DevNW
Latino Community Association

Oregon Consumer Justice
Disability Rights Oregon
Leukemia & Lymphoma Society
Micro Enterprise Services of Oregon

NAYA Action Fund
Oregon Consumer League
Oregon Health Equity Alliance
OSPIRG

Reimagine Oregon
Suma

Oregon Food Bank
Oregon Just Transition Alliance

SEIU
Neighborhood Partnerships