



May 7, 2025

Regarding: Support for HB 3167-3

Chair Sosa, Vice-Chair Chaichi, Vice-Chair Osborne, and Members of the Committee,

My name is Marney Smith, General Manager and owner of the Hayden Homes Amphitheater in Bend, Oregon. I am writing to you in support of HB 3167-3.

Managing disappointment experienced by guests who have either purchased tickets at inflated prices from third-party ticket re-sellers or arrive at the venue with a fake ticket sold through third-party resellers is a constant issue for us. We call it "main gate heartbreak" and we see it at every show hosted at the venue. It's prevalent enough that we have a marketing campaign pinned to the top of our social media page to try to help our guests avoid scams from third-party resellers.

Ticket resellers often have websites that look like ours, use our name in ways that confuses buyers, sell fake or speculative tickets, or sell the same ticket to multiple guests ensuring only the first to arrive at the venue has the real ticket. These tickets are frequently at prices many times that of the original ticket price.

It is our belief that HB 3167-3 addresses these issues and is a great first step in reducing the deceptive practices.

We urge your support for this bill and appreciate your consideration.

Sincerely,

A handwritten signature in blue ink, appearing to read 'm Smith', is positioned above the printed name.

Marney Smith
General Manager | Owner
Hayden Homes Amphitheater