



Plaid Pantries, Inc. • 1585 SW Marlow Ave. Suite 120 • Portland, OR 97225 • Telephone: 503.646.4246

April 25, 2025

Chair Nguyen, and committee members.

My name is Jonathan Polonsky. I am the CEO of Plaid Pantry; we own and operate 104 convenience stores in Oregon.

Plaid Pantry takes the responsibility of selling age-restricted products very seriously and has one of the best, if not *the* best, compliance record in the state. This record has been accomplished by utilizing an internal sting program in conjunction with our age verification equipment, which is strongly encouraged by virtually all public safety organizations.

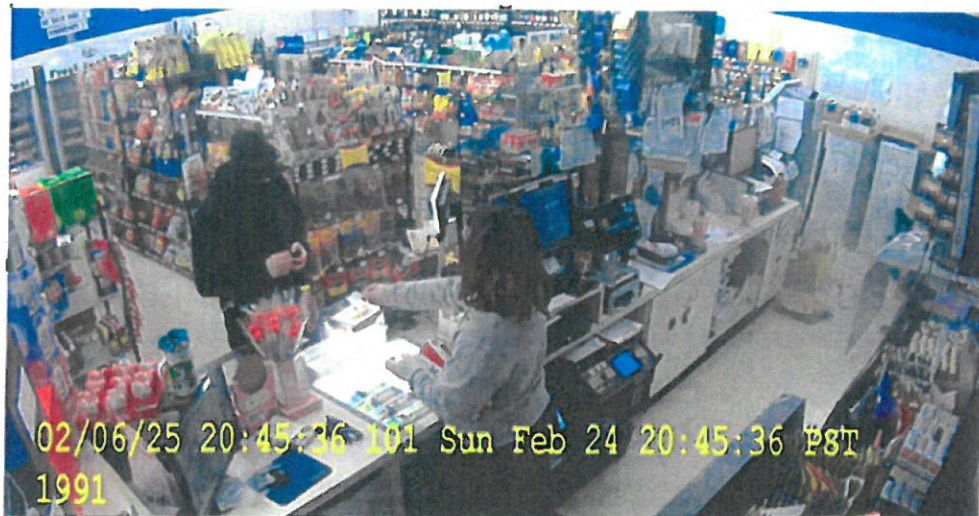
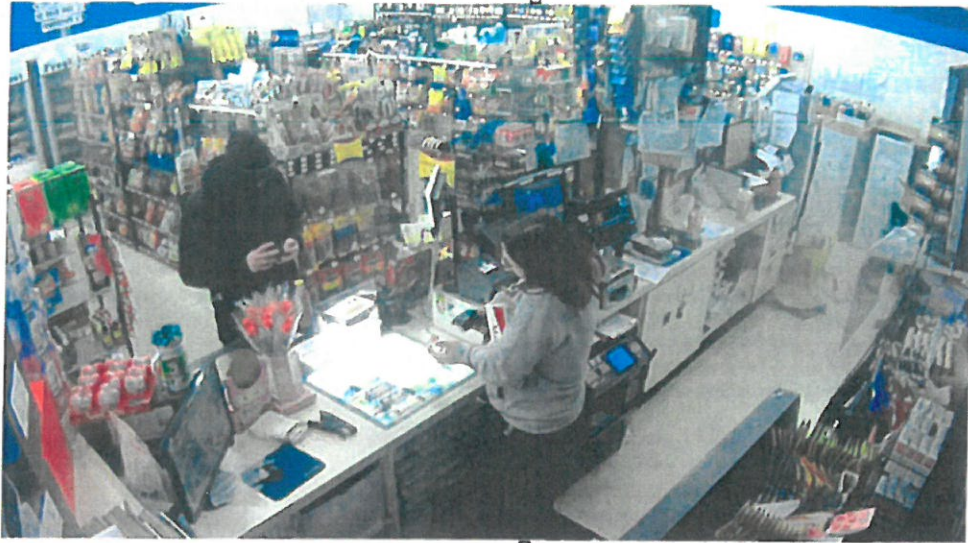
Please review this very compelling written testimony which illustrates a robbery that recently occurred in one of your stores. The bad guy presents his ID which was scanned before he pulls a gun on our associate. You will see from the correspondence not even Detective Farrar who is investigating the case is able to obtain the suspect's identity.

The photos and statement from law enforcement make it very clear. We do not store ANY of our customers' personal information. Our ID scans are to validate that an individual's identification is authentic, it is not expired, and they are over the age of 21.

Respectfully submitted,

A handwritten signature in blue ink, appearing to read 'Jonathan Polonsky', is written over a horizontal line.

Jonathan Polonsky



Jonathan Polonsky

From: Farrar, Sterling <Sterling.Farrar@police.portlandoregon.gov>
Sent: Wednesday, March 26, 2025 1:19 PM
To: Jonathan Polonsky
Subject: Verifone inquiry

[EXTERNAL SENDER - Please use care with links or attachments]

Hi Mr. Polonsky. I spoke with Akarsh Belagodu who is Verifone's VP of litigation and intellectual property. He explained that they don't store any personal information. He said when an ID is swiped they only get a random number assigned to the transaction that can not be traced back to the actual ID swiped.

After our conversation he sent me his email address so I could ask any follow up questions. He also said he would send the questions to his tech team to get a more comprehensive answer. I emailed him back asking for a little more specifics about how it worked. I'm waiting on a response.

I think you are correct when you said they will only answer direct questions. I sent a follow up email with:

"Can you please provide all the personal information that exists based on the ID scan from Plaid Pantry #81 – 6480 SE Foster Portland, OR 97212 on 2/6/2025 at 2042 "

cut and pasted from your email. I'll let you know what I hear back.

Detective S. Farrar

Portland Police Bureau|Detective Division

Special Victims Unit

sterling.farrar@police.portlandoregon.gov

503-823-0710



Jonathan Polonsky

From: Farrar, Sterling <Sterling.Farrar@police.portlandoregon.gov>
Sent: Friday, April 18, 2025 8:51 AM
To: Jonathan Polonsky
Subject: FW: Inquiry regarding Plaid Pantry

[EXTERNAL SENDER - Please use care with links or attachments]

He finally got back to me with this email. He also left me a voicemail apologizing because he's been out of the office.

From: Akarsh Belagodu <Akarsh.Belagodu@VERIFONE.com>
Sent: Thursday, April 17, 2025 1:59 PM
To: Farrar, Sterling <Sterling.Farrar@police.portlandoregon.gov>
Subject: Inquiry regarding Plaid Pantry

Detective Farrar,

As indicated in my voicemail today, I am responding to your questions related to what information, if any, can be retrieved from the Verifone system used at the Plaid Pantry site and specifically if the purchased item is age restricted. In general, adherence to various privacy laws and compliance with the controlling standards prevents us from identifying personal information of a card holder and saving that information. The same is true where an ID is scanned if the underlying transaction contains an age-restricted item. Verifone does not persist the ID number, the name, or any other information sufficient to identify the card holder. Any information obtained during a scan of the ID is deleted at the end of the transaction.

In some cases, a merchant may have enabled the "Print Date of Birth" feature which instructs the system to include a date of birth (only) in the transaction log. However, there is no corresponding personal information tied with that date of birth on the transaction log. These transaction logs are typically available for 90 days on the system and can be retrieved through back-office software or remotely via Verifone's Help Desk with the consent of the merchant.

Finally, you inquired about all personal information that exists related to an ID scan at Plaid Pantry #81 (6480 SE Foster Portland, OR 97212) at 20:42 on 2/6/2025. With Plaid Pantry's consent, we remotely accessed the Verifone system and retrieved the below. There appears to have been an age-restricted transaction (cigarettes) paid for by credit card. Please let me know if I can be of any further assistance.

network sale

Ticket: **1014901** Date/Time: **2025-02-06 20:40** Duration: 18 Seconds Register: 101 Cashier: Guest (Do not Delete!) (id:1) Store Num: 0081

Unique ID: **1714719765000-319182556-0001671793**

Desc	PLU Cat Dept	Unit Price Qty	Total	Network Code	Applied Tax Type
AS Blue King Box Pk	00047995855086/000 02 Cigarettes	13.36 1	\$13.36	411	* DOB Verification: 04/27/94

MOP: **CREDIT** Amount: **\$13.36** Credit Card: **VISA** Card Number: **414734FFFFFF0288**
Merch ID: /

Terminal Batch: **1286** STAN: **2489479** Acquirer Batch: **1**

Total Non Tax: **\$13.36** Total Tax: **\$0.00** Total Trans Amount: **\$13.36**



Akarsh Belagodu

VP, Litigation & Intellectual Property

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We are the
payments architects



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