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On Behalf Of: victim of public utilities
Committee: Senate Committee On Labor and Business
Measure, Appointment or Topic: HB3156

I support this measure

Getting through to public utility services especially Pacific Power is a Herculean effort, and I applaud those who wait the full three hours before getting through. I've done better by giving them heck on Twitter! Once they see that they beg me to call. So I do. A three hour wait again.

When I do manage to contact them all of my costs are incurred by ... me... imagine that. And they can pinpoint each and every appliance (and they make a different list each time).

Being able to make a complaint without having to wait FOREVER and given brazen lies - I could swear but I will refrain.

The utility (PP specifically) not only ignores us, like the supermajority and the governor, they are a MONOPOLY and don't have to answer to us, or answer our calls, or make us wait hours.