

**Testimony Submitted by**  
**Angela Donley, Policy Analyst**  
**Oregon Consumer Justice**  
**To the Senate Committee on Judiciary**

April 24, 2025

Regarding: Support for HB 3865A

Chair Prozanski, Vice-Chair Thatcher, and Members of the Committee,

For the record, my name is Angela Donley. I appreciate the opportunity to provide testimony today on behalf of Oregon Consumer Justice in support of HB 3865A.

Oregon Consumer Justice (OCJ) envisions a vibrant future where all Oregonians live with dignity and abundance and experience health, joy, and economic opportunity. We work collaboratively across policy and advocacy, community engagement, and the law to realize a more just and equitable Oregon where people come first. For too long, flawed systems and policies have stood in the way of this reality, with communities of color most often experiencing significant harm. Informed by consumer insights, OCJ works to make financial and business transactions reliably safe and supports Oregonians in knowing and exercising their consumer rights.

Strong consumer protections are essential to hold businesses accountable for questionable telemarketing practices and contribute to a life where Oregonians can have access to health, joy, and economic opportunity.

HB 3865 A updates our current statute and incorporates forward-thinking solutions to rapidly evolving technology. This bill expands the definition of "call" to include texts, which will modernize our statutes, as many of us use texting as our primary means of communication. It also brings in new technology, such as rich communications services protocols, into the definition for "telephone solicitation". This bill also addresses the number of allowed contacts per day, limits the hours when text messages or calls can be initiated, and requires the caller to identify themselves and their purpose for calling within 10 seconds or within the initial text message.

The world is a more mobile place, and access to cellular devices is more common than anyone could have imagined when passing our current laws. This bill will put Oregon at the forefront of national policy and be an example to other states. We have a chance to proactively set standards for the realities of today.

We urge your support of HB 3865A. Thank you for your consideration and your service in building the future that Oregonians deserve.