

Submitter: Angela Norling
On Behalf Of:
Committee: Senate Committee On Rules
Measure, Appointment or Topic: SB1166

Chair Jama, Vice-Chair Bonham, and members of the committee,

I am writing today to share my story as a driver. First, Uber isn't paying enough for rides. I have also been blocked from giving rides because a rider accused me of being on something. Mind you, I don't use drugs of any kind. Uber had to perform an investigation, and they placed my account on hold for three or four days, resulting in a loss of income.

That happened more than once. All it takes is for one rider to complain. They will place my account on hold. The investigation revealed I was perfectly fine. I am a diamond driver. I told Uber that I was fine. They opened my account again. Most of my rides go well. Most of them!

I ask you to please support the fairness standards in Senate Bill 1166.

Sincerely,

Angela Norling
Uber driver