

Submitter: Munir Khalid
On Behalf Of:
Committee: Senate Committee On Rules
Measure, Appointment or Topic: SB1166
RE: SB 1166

Dear Chair Jama, Vice-Chair Bonham, and members of the committee,

I was driving for Uber until my account got deactivated, but they haven't been transparent about why exactly. They say I have multiple reports of unsafe driving, but don't give me enough information or allow me to talk to anyone about it. There was a report from like 2 years ago, but I cannot remember them even saying I had an issue from back then.

Recently, I had a rider who submitted a false and racist complaint against me. I remember I picked up a man in the early morning and took him to the airport. He was loud and cursing a lot. He told me he was up most of the night before drinking with his girlfriend. He was struggling to stay awake in my car, and he was talking in his sleep. He was snoring in the backseat during this ride, which took about 45 minutes. He kept waking up and was cursing more and not forming complete sentences. He was visibly still drunk. He started asking me personal questions and making insensitive assumptions about my race. He told me I looked Mexican or Indian. I told him I was from Afghanistan, and he said he doesn't like my country or my people because of historical things between his people and my people.

Eventually, we got to the airport and he woke up. I asked him which terminal he wanted, and he started yelling at me and asking where we were. He didn't realize he was even at the airport. I tried to respectfully tell him we were at his destination. He was so out of it that he almost forgot his luggage. I treated him with respect the entire time, and I don't understand why he complained.

But I also don't understand why Uber wants to believe the passenger over me and deactivate my account over it. I lost my job and I'm struggling. And that's why I deserve protections from unfair deactivations. Driver's union is trying their best to help me but they shouldn't have to. Uber should just do the right thing for us drivers.

We need the protections and support in Senate Bill 1166. Please support this bill.

Thank you,

Munir Khalid
Uber and Lyft driver