

To The Senate Committee,

On behalf of the grieving families, I am beseeching each of you to please put yourself in the shoes of the family, the death care teams that serve them and the OVERS staff that support each of us. The delay we face when a doctor does not use OVERS to sign a death certificate is overwhelming and the number of times a drop to paper gets lost under a stack of patient files is a delay that not only requires it to be re-delivered but also requires the funeral director to spend additional time on the phone with OVERS help desk to re-issue it, then it to be taken to the doctor's office again. This then results in the family calling numerous times looking for their death certificates. It's more than just the time it takes, the fuel, and excessive phone calls, it is a very real hardship for the family. Many are needing them for access to funds to pay for the funeral which can delay the process. It should be mandated that death certificates are not only signed by an electronic signature in OVERS but that it should be done within 48 hours from being sent to the doctor. There is no real excuse as every doctor can gain access with OVERS to do this. Please require medical professionals to use OVERS to sign a death certificate. I greatly support HB 3127 and pray that you will do the same.

Respectfully,

Vivian Stanley

Vivian Stanley
Funeral Director