



April 4, 2025

The Honorable Senator Aaron Woods, Co-Chair
The Honorable Representative Nancy Nathanson, Co-Chair
Joint Committee on Information Management and Technology
900 Court St NE H-178 State Capitol
Salem, OR 97301-4048

Re: Written Testimony in Support of Senate Bill 1090 – Technology Modernization Fund

Dear Co-Chairpersons and Members of the Joint Committee on Information Management and Technology,

OpenAI writes to express our support of Senate Bill 1090, which would establish Oregon's Technology Modernization Fund to help state agencies update outdated IT systems, enhance cybersecurity, and responsibly integrate innovative technologies — including artificial intelligence (AI) — into public service delivery.

At OpenAI, we are committed to building safe and beneficial AI that helps people solve hard problems. Our technology is already being used to improve education, accelerate scientific research, strengthen small businesses, and increase efficiency across public institutions. With over 500 million weekly active users worldwide — including millions of developers and thousands of government employees — we've seen firsthand how AI can boost productivity, streamline operations, and expand access to vital services.

SB 1090 reflects the kind of forward-looking investment that will position Oregon to lead in the Intelligence Age. By enabling agencies to replace legacy IT infrastructure, transition to secure cloud environments, and fund AI-driven modernization efforts, the bill lays a strong foundation for the state to adopt new technology to enhance the delivery of government services and boost employee productivity. It also advances critical goals such as:

- **Improving Service Delivery:** Upgrading outdated systems ensures residents can interact with state agencies through faster, more user-friendly digital platforms — improving equity, accessibility, and satisfaction across the state.

- **Strengthening Cybersecurity:** Legacy systems are often vulnerable to evolving cyber threats. SB 1090 rightly prioritizes risk-based IT improvements and adopts a cost-effective model that aligns long-term savings with technology reinvestment.
- **Enabling Responsible AI Use:** The bill explicitly includes funding for projects that implement artificial intelligence. This opens the door for Oregon agencies to explore meaningful applications of AI — such as summarizing public comments, reducing call center wait times, or broadly enhancing operational efficiency — while retaining oversight and alignment with the public interest.

OpenAI is already working with state governments to support their modernization and service delivery goals. In a recent pilot with the Commonwealth of Pennsylvania, state employees across 14 agencies used ChatGPT Enterprise to streamline their workflows. Participants reported saving over 90 minutes per day on tasks such as summarizing policy documents and drafting communications — demonstrating how generative AI can boost government efficiency while preserving the role of human judgment. Today, more than 3,500 public agencies nationwide use ChatGPT to support functions like streamlining documentation to enhancing translation services to empowering data-driven decision-making.

Senate Bill 1090 creates the kind of enabling environment that makes these outcomes possible. By tying loan repayments to the cost savings generated by technology upgrades, the bill incentivizes high-impact projects and ensures long-term sustainability of the Modernization Fund. Its performance-based design, coupled with oversight from a multidisciplinary advisory board, reflects a thoughtful, outcomes-oriented approach to digital transformation.

Finally, this legislation aligns Oregon with a growing national momentum around digital government transformation. It sends a clear signal that Oregon is committed to strengthening its digital infrastructure, empowering its workforce with modern tools, and delivering better outcomes for its residents.

We thank you for your leadership and respectfully urge your support for SB 1090. OpenAI is eager to continue working with Oregon and other states to responsibly integrate AI into government services and expand the benefits of technology to all.

Sincerely,

Traci Lee

Traci Lee
Head of U.S. State and Local Government Affairs, OpenAI

