

Oregon Health Authority's (OHA) Community Partner Outreach Program (CPOP) is committed to achieving a stronger, healthier Oregon. The program's mission is to engage communities across Oregon to advance an equitable and responsive health system. CPOP's work elevates the value of diversity and meeting people where they are.

What CPOP does:

- Train, certify and support a network of more than 1,700 Oregon Health Plan (OHP) Certified Community Partners, also known as assisters.
- Train and support a statewide network of hospital staff who help connect patients with health coverage.
- Administer grants for more than 50 community partner organizations who help people understand and use their OHP benefits to achieve better health.
- Provide Community Health Worker (CHW) training for grantee partners.
- Empower communities by embracing peer education to support, promote and enhance health education among community members through our Health Ambassadors program.
- In collaboration with the Department of Corrections, Community Corrections and community partner organizations throughout the state, CPOP's Health Advocates for Reentry and Treatment (HART) team create personalized health care plans for adults in custody (AIC) leaving incarceration to help with a smooth transition back into their community.
- Cultivate relationships with Black and African influential community leaders to maximize partnerships within the Black, Pan-African, and African Diaspora.
- Work with community organizations to support the health and wellbeing of Migrant and Seasonal Farmworkers through the Protecting Oregon Farmworkers (POF) program.

Compact of Free Association (COFA) Community Collaboration:

- CPOP partners closely with culturally specific organizations who help community members from The Republic of the Marshall Islands, The Republic of Palau, and The Federated States of Micronesia.

- Currently funded community partner organizations include:
 - Oregon Marshallese Community Association (OMCA)
 - COFA Alliance National Network of Oregon (CANN of Oregon)
 - Micronesian Islander Community (MIC)
- Examples of assistance are:
 - Outreach, engagement and enrollment in OHP in Marshallese, Chuukese, Palauan, Pohnpeian and variations of these languages.
 - Presentations to community groups, participation at health fairs and cultural celebrations.
- Through our partnership with these culturally and linguistically specific organizations, we have raised awareness of issues experienced by COFA communities in accessing health services.
 - CPOP has worked with corresponding coordinated care organizations (CCOs) to address issues like:
 - Barriers partners faced while assisting COFA community members navigate the CCO structure. As a result, CCO staff trained call center staff to better support COFA community members.
 - COFA members were facing cancellations of medical appointments due to lack of interpreter services. Partners elevated the issue and CCO staff worked on building their CCO's language service capacity.

