

Submitter: Ellen Grover  
On Behalf Of:  
Committee: House Committee On Behavioral Health and Health Care  
Measure, Appointment or Topic: HB3134

I am the owner of a small outpatient private practice PT clinic in Portland that has been in the NE neighborhood for 22 years. In the past several years the administrative burden to achieve prior authorizations has continued to be more onerous and time consuming for our staff. Decisions for care are made on a single standardized form which do often do not adequately represent the patient's complex condition. Waiting to receive authorizations can result in delay of care and anxiety for the patient regarding their condition. This unnecessary burden does not improve the quality of the patient's care and certainly can affect the timeliness of them receiving services. The tracking of authorizations has continued to take up more time of our front office staff, another burden on a small practice. Our patients often pay a significant amount of money for their health plan and believe that they should receive the health benefits (PT services) that are listed in their plan. This bill is common sense and allows Oregon consumers to use the health plan and the PT benefits that they have already paid for. Thank you for your consideration.