

Submitter: Jolene Faught

On Behalf Of:

Committee: House Committee On Behavioral Health and Health Care

Measure, Appointment or Topic: HB3134

As a specialized Physical Therapist treating pelvic rehabilitation in an outpatient clinic in Medford, OR, I ask all representatives to support HB 3134. The lost treatment time, excess administrative burden and costs associated with insurance authorizations and insurance company case reviews is inexcusable. Clinically, I spend roughly 20% of my time addressing insurance issues, case reviews (typically with incompetent "professionals" representing Evicore or insurance companies. I have had a 100% approval for the initial PT requests as a specialist in the last 2.5 years; there is no reason to require the initial authorized visits. The only beneficiary is Evicore. Our office staff routinely get told wrong information and spend between 30-60 min. Verifying benefits (often through Evicore and the insurance company). Delayed payments when cases are being reviewed are up to 6 months after treatments are rendered. This will crush many small independent clinics who provide specialty services. These are insurance benefits granted to hard working Oregonians. Please support HB 3134. Sincerely, Jolene Faught, PT, DPT, WCS (Certified Women's Health Specialist)