

Dear Chairman Nosse and Members of the House Committee on Behavioral Health and Health Care:

My name is Patrick Gluzinski. I am the Practice Manager of Rose City Therapists. I work with Linda Berlingen, LPC and several other clinicians, and am an ownership partner in the practice. I have direct experience in dealing with the harm the current Board policies have caused to Linda Berlingen.

In July, 2024, we discovered that a Google name search for Linda attributed a false punishment (License Revoked) to her, as it still does as of 3/17/2025. In doing brief research it was apparent the Google 'snippets' listed under Oregon.gov results were sliding Discipline List punishments down to the following listed name. This 'punishment slide' was consistent in spot check searches of others listed in the Discipline List. We called the Board and spoke with Allison McGonagle, proposing that the situation could likely be relieved by a simple re-formatting of the document. She heard our concerns, and within 2 hours the Google search results had been updated. In Linda's case, and a few others I checked, the Oregon.gov snippets no longer attributed the false punishment results. Oddly, at least in Linda's case, the results reverted back to their previous state days later, and remain inaccurate as of this writing.

Having my attention now drawn to this subject, I started to recognize a pattern around Linda's referrals that was inconsistent with our other counselors; prospective clients who had wanted to work with Linda were canceling their appointments prior to their intake session at a rate completely inconsistent with the rest of our group. Our scheduler brought it to my attention, and I mentally filed it under 'suspicious' until a direct conversation with a canceling client cemented the concept. This person was livid, questioning, 'how **dare we** employ a counselor who had done something so heinous as to have their license revoked?' She was not only angry with the counselor, she was angry at our organization, and with me. I spoke with her at length, and explained the false search results she was seeing. She did calm down enough to consider changing her mind about the appointment, but ultimately decided she'd developed too many negative emotions to be able to work with Linda.

The current arrangement is not only excessively punitive to counselors disciplined for more moderate offenses, it is under-informing the public to the more egregious actions of serious offenders

The Google search as of 3/17/2025:

Discipline List Oregon.gov <https://www.oregon.gov> › oblpct › Documents
PDF

Oct 5, 2018 — Discipline: Written reprimand, submit revised Professional Disclosure Statement. 02/05/2016. **Cudmore (Trotter), Rachel** – Licensed: C2027.
68 pages

The listing in the Board's Disciplinary Report:

Revised November 2024 60

12/13/2019

Trotter (Cudmore), Rachel R. – License Revoked: C2027

Respondent entered into a sexual relationship with a client. Respondent provided false information to the Board in an attempt to make the sexual relationship appear that it had started three years after the counselor – client relationship ended. Respondent subsequently entered into a sexual relationship and married a different client immediately after terminating therapy.

Discipline: License revoked, required to pay \$16,000 civil penalty and costs of the disciplinary process.

We can do better for our counselors, and for those who seek their counsel. I urge passage of HB 2016 as a step toward more balanced and just treatment for counselors, and to deliver on the necessity to better inform the public.