

Submitter: Marcy Wilcox
On Behalf Of:
Committee: House Committee On Behavioral Health and Health
Care
Measure, Appointment or Topic: HB2029

Dear Chairman Nosse and Members of the House Committee on Behavioral Health and Health Care,

My name is Marcy Wilcox, and I am an LPC in Southern Oregon and have been practicing for 4 years. I am writing this letter in strong support of HB2029. Insurance audits are abusive and unfair and limit access to care to the people of Oregon. Please help stop this practice.

As mental health clinicians, we work hard to juggle client sessions, documentation, crisis management, and continuing education. Audits demand extensive paperwork, detailed records, and responses within strict timeframes, pulling clinicians away from actual patient care. We often feel targeted and micromanaged rather than supported in providing care. This contributes to increased burnout and fewer providers accepting insurance, limiting access to care. While I acknowledge that audits are meant to ensure compliance and prevent fraud, the excessive scrutiny, financial risks, and administrative burden often feel punitive and unsupportive to mental health counselors.

Thank you for supporting this bill.

Sincerely,
Marcy Wilcox, LPC