



House Committee on Commerce & Consumer Protection

Testimony in Support of HB 3533

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AARP is pleased to support HB 3533. AARP is the nation's largest nonprofit, nonpartisan organization dedicated to empowering Americans 50+ to choose how they live as they age. AARP Oregon advocates on issues important to our 500,000 Oregon members with a focus on health security, financial resilience and livable communities.

HB 3533 proposes several changes aimed at increasing transparency in transactions for consumer goods and services. This bill fosters important consumer transparency. Consumers should receive understandable and accurate information about goods and services, pricing, business practices, companies, service providers, risks, and their rights. This information should be in plain, easily understood language.

Hidden fees and unexpected charges have long been a source of frustration and financial strain for consumers, particularly older adults who are on fixed incomes. These fees can significantly impact their financial stability and erode trust in the marketplace. By requiring businesses to disclose all fees upfront, this bill allow consumers of all ages to compare options and make informed purchasing choices.

We urge this Committee to pass HB 3533.