

Submitter: Sandra Bishop
On Behalf Of:
Committee: House Committee On Commerce and Consumer Protection
Measure, Appointment or Topic: HB3167

I am writing in support of the Oregon Fan Fairness & Transparency Act, HB-3167-3.

I consider myself fairly savvy about resellers, and always try to purchase concert tickets directly from local venue sites whenever possible. Still, recently while in the process of buying tickets online for an event at Rev Hall in Portland, I didn't realize I had been redirected to a third party seller to enter my transaction information, and was charged over twice the face value. When I realized what had happened, I immediately contacted my financial institution and reported the transaction as fraud; fortunately they were able to stop the pending payment (which I'd issued via PayPal) but now I have an ongoing dispute with PayPal which has negatively impacted my credit.

The use of software which evades fair and transparent ticketing facilitates price gouging, unfairly limits access for consumers, and causes financial losses for venues, performers, and fans.

I urge you to pass this legislation and criminalize this online piracy and prosecute operators who seek to profit off the losses of performers, venues, and fans.