

I am David Hanson, Resident Association Vice President at Holladay Park Plaza, and gave verbal testimony on SB-1021 on March 4, 2024. This is additional clarification to the question that I was asked about describing a discontinued or changed service. My response gave the example of when home care services supplied by the community were discontinued and moved to using outside providers.

The home care service was used by a small number of residents, but as noted in my testimony cost the community as a whole to maintain the staffing and regulatory requirements for the program despite the charge to the individual. By switching to an external provider, the cost is only to the person using the service, and a much broader range of services and durations of service can be offered.

In both the case of using the home care service through Holladay Park Plaza and an outside provider there was a charge to the person utilizing the service. When the service was discontinued as a service provided by Holladay Park Plaza staff, a partnership was established with an outside provider to continue to provide these services. If the person receiving the service wanted to continue to receive in-home care, they could choose either a service provider of their choice or connect with the provider where a relationship with Holladay Park Plaza had been established. This was to make the change as easy as possible.

I hope this adds clarification to my response to the question.

Sincerely,

David Hanson