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My name is Neil Baungard, and I work at The Environmental Center, where one of our programs help people in Central Oregon lower their energy costs through free home energy assessments and support for energy efficiency upgrades. Every day, we see how rising utility bills put a real strain on families—and we also see how confusing and frustrating it can be to navigate the maze of energy incentives available to help.

That's why we strongly support HB 3081, the One Stop Shop 2.0 bill. Right now, the incentive landscape is complicated, and people often miss out on support simply because they don't know what's available, or how different incentives can work together. Individual incentive providers rarely point people to other programs they might qualify for—mostly because they don't want to risk giving the wrong information. This means residents and contractors are left to figure it out on their own, leading to a much harder process and fewer people making energy improvements. A statewide energy navigator program would make a huge difference in simplifying access to these resources.

I also encourage the bill to be structured with regional administrators like we had set up in the Community Heat Pump Deployment Program. Having local organizations lead these efforts where possible will make the program more effective and accessible. And in areas without a regional partner, a statewide umbrella organization can step in to ensure no one is left out.

For this program to truly work, it also needs the funding to provide real, hands-on support for residents and contractors. A well-designed program isn't enough—it has to have the resources to reach people and actually help them through the process.

I urge you to support HB 3081 to make it easier for Oregonians to improve their homes, save on energy costs, and access the incentives they qualify for.

Thank you for your time and consideration,

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