

Dear Madam or Sir,

I am writing to express my heartfelt support for the continuation and full funding of Oregon's Residential Facilities Ombudsman (RFO) program.

In 2023, my family and I faced an unimaginable crisis when my 25-year-old son was unexpectedly ejected from his state-funded residential home. Overwhelmed by confusion and despair, I felt completely freaked out about how to secure the next safe and supportive environment for my son.

Amra, the Central Oregon RFO at the time, was a valuable source of help to us.

The RFO office in general, and Amra specifically, provided both compassionate support and practical guidance when I needed it most. She patiently explained my options, suggested resources, and contacted my son's prior residential home to gain a better understanding of what happened.

I am happy to report that my son is in a new residential home and doing well.

The exemplary service provided by Amra and the RFO office illustrates the critical importance of the RFO program. Its impact extends far beyond individual cases—it is a lifeline for countless families and individuals facing crises in residential care.

Full funding of the RFO program is not merely a budgetary line item—**it is an investment in the well-being and safety of Oregon's most vulnerable populations.**

I respectfully urge you to support full funding for this essential service so that the dedicated RFO professionals can continue to make a transformative difference in the lives of families and individuals across our state.

Thank you for considering my perspective during this important hearing.

Sincerely,

Michael Boll