

Billing Details

Date	Details	Amount (in USD)
02/04/21	Balance on last statement	486.63
01/13/21	Renewal OR Auto 7103	355.65
02/10/21	Adjustment OR Auto 7103	133.94
02/10/21	Adjustment OR Auto 7103	21.62
03/03/21	One-Time Payment	-200.40
03/04/21	Balance	\$797.44

Notes

- In response to the COVID-19 pandemic, USAA is offering special payment arrangements on past due USAA Auto & Property Insurance premiums to assist members experiencing financial difficulties. Call us at 800-531-8722 to set up special payment arrangements. Available for a limited time. Some restrictions apply. Offer may vary by state.
- **Try Our Automatic Payment Plan**- Worried about forgetting to pay your insurance bill every month? Let USAA do the work for you. Our Automatic Payment Plan will simply draft your checking, savings or credit card account for either the minimum monthly payment each month or pay your full premium at each renewal. To sign up log into usaa.com. Sign up today and make your USAA Insurance bill one less thing to worry about.



Online: usaa.com



Phone: 210-531-USAA (8722) • 800-531-8722



Mobile: #8722

BLSTMTPS(2) 6-19

133282-1020

▼ detach payment stub here ▼

- Check this box using blue or black ink for change of address.

Print change of address and telephone number only if new and not previously reported. The address change will update all USAA products and services associated with your household. If you have an Auto, Homeowners, Renters, Fire, Boat, Valuable Personal Property, Umbrella or Business Owner's Policy, call Policy Services to Update your information.

You can also go online to usaa.com to update your information.

Street Address: _____

City: _____ State: _____ ZIP Code: _____

Primary Phone: _____

Business Phone: _____

Email Address: _____

Three-month Policy Payment Forecast

OR Auto 7103
2008 MINI and 2006 BMW

April 28	May 28	June 28
\$81.60	\$81.60	\$81.60

OR Homeowners 91A
3139 SW EVERGREEN LN

April 28	May 28	June 28
\$143.11	Policy Period End	

➤ What happens when my policy period ends?

Your policy period reflects the dates your insurance policy is effective. Prior to your “policy period end” date, policy renewals are processed, and renewal/nonrenewal notifications are sent out.

 Online: usaa.com

 Phone: 210-531-USAA (8722) • 800-531-8722

 Mobile: #8722

Things You Should Be Aware Of

If you adjust your coverage and the premium changes, the amount is prorated over the remaining installments. Revised statements are not sent.

Please notify us immediately of any address change. The mailing address change will apply to all USAA products and services associated with your household, but changes will not be made to your policies. It will help us serve you better and may prevent a late fee.

Please call us at 210-531-USAA (8722), our mobile shortcut #8722 or 800-531-8722 to discuss changes that are needed to your policies.

Ways to Pay

Automatic Payment Plan (APP)

This is an easy, convenient, secure way to pay your USAA bill. APP electronically transfers funds from your bank or credit card account to pay your USAA insurance bill; no more writing checks, buying stamps or forgetting your payment. There is no additional charge from USAA for this service. To setup this service, visit usaa.com/APP or call 210-531-USAA (8722), our mobile shortcut #8722 or 800-531-8722.

Electronic Funds Transfer

Use your checking account to pay your bill online or by telephone using our automated system. All you have to do is provide your bank's routing number and your account number. This information is located at the bottom of your checks. The transaction will be processed and will appear on your bank statement as an Electronic Funds Transfer. You do not have to provide a check number or void a check. Bank account information is confidential, and your transaction is secure.

Debit or Credit Cards

Provide your credit card number and expiration date to our automated service via phone or using our secured server online. Credit card information is confidential, and your transaction is secure.

By Phone or Mail

Call us for assistance, or mail in a check.

Payment Options

Balance: Pay 100% of your full account balance.

Minimum Amount Due: Pay the minimum amount due by the due date, as indicated on the front of your statement. Failure to pay the balance or the minimum amount due may result in nonpayment cancellation action.

Fees and Charges

Late Fee: Assessed at end of the billing period and is added to the current installment when no payment is received, or the total payment received is less than the Minimum Amount Due. Late fees can be up to \$15 and vary by location.

Returned Payment: A fee, based on amount applicable by law, is assessed to your account for each payment a financial institution returns to USAA. Return Payment fees can be up to \$30 and vary by location.

Terms for Automatic Payment Plan

USAA is authorized to withdraw money from the specified account according to the payment option shown above to pay USAA insurance premiums for the member shown. Any refunds will be deposited to the same account.

- The agreement for automatic payment will remain in full force unless canceled by you, your financial institution or us, and we have time to act. You may cancel by calling 210-531-USAA (8722), our mobile shortcut #8722 or 800-531-8722 or writing us.
- A fee will be added to your billing statement for each payment returned by a financial institution.
- You must be a signature authority on the account used for automatic payment.
- The origination of Automated Clearing House transactions must comply with the provisions of U.S. laws and regulations.
- Any changes made to the withdrawal amount must be made five business days prior to the withdrawal date.

Questions You May Have

Are there charges outside of my control that affect my premium and the amount due?

Possibly. We are required by some states to collect state-imposed fees, taxes and surcharges up front. We bill these charges in full with your first installment. Your premium may change when you move, purchase a new car, adjust your policy or at policy renewal. These may affect the amount you pay in future monthly installments. Under most circumstances, the minimum amount due will equalize the amount of your monthly payments.

What if I am stationed overseas?

The late payment fee does not apply if you are stationed overseas, and we bill you at an overseas address.