

## PIAU MATRIX FINDING ERROR EXAMPLES

### Sample [No. REDACTED]:

Recipient Name & ID: REDACTED

Service Date: REDACTED

Issue #1 from the Matrix: “Records do not include a valid individualized service plan, which is required to be completely prior to starting services...”

Issue #2 from the Matrix: “Provider did not report the appropriate modifier (GT or 95) indicating telehealth services.”

### Sample [No. REDACTED]:

Recipient Name & ID: REDACTED

Service Date: REDACTED

Issue #2 from the Matrix: “Service note submitted for the date of service does not support CPT code billed....”

### Sample [No. REDACTED]:

Recipient Name & ID: REDACTED

Service Date: REDACTED

Issue #1 from the Matrix: “An individualized service plan that covers DOS [REDACTED] has missing components: - signature...”

**Sample [No. REDACTED]:**

Recipient Name & ID: REDACTED

Service Date: REDACTED

Issue #1 from the Matrix: “Service note submitted for this date of service [DATE] was not signed by the rendering provider prior to the claim paid date. The rendering provider signed the note on [DATE AFTER TREATMENT] and the claim was paid on [DATE BEFORE SIGNED NOTE].”

**Sample [No. REDACTED]:**

Recipient Name & ID: REDACTED

Service Date: REDACTED

Issue #1 from the Matrix: “Service note submitted for the date of service does not support place of service (11) billed...”

**Sample [No. REDACTED]:**

Recipient Name & ID: REDACTED

Service Date: REDACTED

Issue #1 from the Matrix: No financial findings.