

Ladies and Gentleman,

My husband and I bought our home in 2004 and have lived at #29 in the Tonopah Village community since that time. We were not made aware of a drainage issue from the very beginning. This made itself known with the first good rain; our yard became a lake. It took a few years to convince the owner it was his responsibility to put in a French drain. Even that has not corrected the problem. We should have been told before we made the investment. We're still dealing with standing water every year.

When the owner sold the community to the new owner, they hired a management company. Our space rent was immediately raised. Then the changes to our contracted agreement started, with no amendments to the said contract and no consensus taken in the community of owners.

We have been subjected to installation of individual water meters and charged for the installation. This fee is added to our rent bill every month and will continue for years! The water company tells us the meters don't even work. We're being charged for water and sewer fees. This is not what we signed, our contract remains the same and it plainly states water, sewer and garbage fees were included in our space rent. Our space rent continues to go up annually.

The former owner made sure trees were trimmed annually, especially if they blocked the view for upper tier homes. Now we can't even get the management to trim dangerous branches until after something happens that could be harmful to people or homes.

This is a retirement, over 55 community. The fixed incomes make all this even worse. Our monthly costs have doubled, tripled or more since moving here twenty years ago. Our income has not changed.

Thank you for taking the time to hear our stories.

Steven and Rene Moulton