HB 3838-3 (LC 4619) 4/25/25 (JAS/ps)

Requested by Representative FAHEY

## PROPOSED AMENDMENTS TO HOUSE BILL 3838

On page 1 of the printed bill, line 2, delete the period and insert "; cre-1 ating new provisions; and amending ORS 192.670 and 443.517.".  $\mathbf{2}$ Delete lines 5 through 21 and delete pages 2 through 7 and insert: 3 4 **"DEFINITIONS**  $\mathbf{5}$ 6 "SECTION 1. Definitions. As used in sections 1 to 12 of this 2025 7 Act: 8 "(1) 'Adult foster home' has the meaning given that term in ORS 9 443.705. 10 "(2) 'Attendant care services' has the meaning given that term in 11 12ORS 427.191. "(3) 'Community-based structured housing' has the meaning given 13 that term in ORS 443.480. 14 "(4) 'Developmental disability child foster home' has the meaning 15given that term in ORS 443.830. 16 "(5)(a) 'Direct care staff' means: 17 "(A) Direct care staff, as defined in ORS 443.400. 18 "(B) The employees of an adult foster home whose primary re-19 sponsibilities are to provide personal care services to residents, in-20cluding but not limited to: 21

- 1 "(i) Administering medications;
- 2 "(ii) Coordinating resident-focused activities;
- 3 "(iii) Supervising and supporting residents;
- 4 "(iv) Supporting activities of daily living, including but not limited
  5 to bathing, dressing, eating and transferring; and
- 6 "(v) Serving but not preparing meals.

7 "(b) 'Direct care staff' does not include management-level staff,
8 including nurses, physicians and administrative staff.

9 "(6) 'Domiciliary care facilities' has the meaning given that term
10 in ORS 443.205.

"(7) 'Employer organization' means a nonprofit trade association whose membership is primarily composed of a majority of not-forprofit, proprietary and individually owned entities that employ workers of the home and community-based services workforce in this state. (8)(a) 'Home and community-based services workforce' includes the following workers who provide long-term care services and supports:

"(A) A home care worker and a personal support worker, as those
 terms are defined in ORS 410.600;

"(B) An individual providing in-home care services as an employee
of or under an arrangement or contract with an in-home care agency,
as defined in ORS 443.305;

"(C) Direct care staff at a residential care facility or an adult foster
home;

"(D) A direct support professional, as defined in ORS 427.191; and
"(E) A personal care attendant.

"(b) 'Home and community-based services workforce' does not include:

"(A) A private pay home care worker, as defined in ORS 410.600.
"(B) Management-level staff, including nurses, physicians and ad-

1 ministrative staff.

"(9) 'In-home care services' has the meaning given that term in
ORS 443.305.

4 "(10) 'Labor organization' has the meaning given that term in ORS
5 663.005.

6 "(11) 'Personal care attendant' means an individual who:

7 "(a) Provides in-home care services to a person with a behavioral
8 health condition or disability; and

9 "(b) Meets the eligibility requirements established by rule by the
 10 Oregon Health Authority in order to receive Medicaid reimbursement
 11 for such services.

"(12) 'Public hearing' means an open hearing conducted in accord ance with the requirements for a public meeting under ORS 192.610 to
 192.705.

"(13) 'Residential care facility' has the meaning given that term in
 ORS 443.400.

"(14) 'Residential training home' and 'residential training facility'
 have the meanings given those terms in ORS 443.400.

"(15) 'Supported living services' means services that provide an individual with an intellectual or developmental disability the ability to live in the community where the individual wants, with whom the individuals wants, for as long as the individual desires.

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# "HOME AND COMMUNITY-BASED SERVICES WORKFORCE STANDARDS BOARD

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"SECTION 2. Establishment; members; term; vacancies. (1) There
is established the Home and Community-Based Services Workforce
Standards Board within the Department of Consumer and Business
Services. The purposes of the board are to:

HB 3838-3 4/25/25 Proposed Amendments to HB 3838 "(a) Strengthen and maintain the supply of a skilled home and community-based services workforce by examining factors that may present challenges to recruiting and retaining workers, including but not limited to compensation, work schedules and other working conditions; and

6 "(b) Make recommendations to revise the minimum workforce 7 standards established by the board under section 5 of this 2025 Act and 8 adopt new standards, as needed, to improve the working conditions of 9 the home and community-based services workforce.

"(2) The board shall consist of 11 members appointed as follows:
 "(a) Three members appointed by the Governor who represent the
 home and community-based services workforce or labor organizations;
 "(b) Three members appointed by the Governor who represent em ployers of individuals of the home and community-based services
 workforce or employer organizations;

16 "(c) Two members appointed by the Governor who represent the 17 interests of individuals who receive services provided by the home and 18 community-based services workforce, including representatives from 19 organizations that represent such interests;

"(d) One member appointed by the Commissioner of the Bureau of
Labor and Industries who represents the bureau;

"(e) One member appointed by the Governor who represents the
 Department of Human Services; and

24 "(f) One member appointed by the Governor who represents the
 25 executive department of state government.

26 "(3) The appointments of the Governor under subsection (2)(a) to
27 (c) of this section:

"(a) Shall be subject to confirmation by the Senate in the manner
provided by ORS 171.562 and 171.565.

30 "(b) Must be individuals who, collectively, have knowledge and ex-

1 perience in the following home and community-based services or care

2 settings:

- 3 "(A) In-home care services;
- 4 "(B) Attendant care services;
- 5 "(C) Supported living services;
- 6 "(D) Adult foster homes;
- "(E) Residential care facilities, including facilities with a memory
  care endorsement under ORS 443.886 and assisted living facilities;
- 9 "(F) Residential training facilities or residential training homes;
- 10 "(G) Developmental disability child foster homes;
- 11 "(H) Domiciliary care facilities; and
- 12 "(I) Community-based structured housing.

"(4) Members of the board are subject to and must comply with the
 provisions of ORS 244.120 relating to potential and actual conflicts of
 interest, as those terms are defined in ORS 244.020.

16 "(5) The term of a member of the board is three years and the 17 member may be reappointed. An appointed member serves at the 18 pleasure of the appointing authority.

"(6) Each successor board member shall be appointed by the appointing authority, before the expiration of the term of a member, but not later than January 1 of each even-numbered year. If a vacancy occurs for any cause before the expiration of the term of a member, the appointing authority shall make an appointment to fill the vacancy, in the same manner as an appointment to a full term, to become immediately effective for the unexpired term.

- "(7) The Governor shall appoint two members, one from each of the appointments made under subsection (2)(a) and (b) of this section, to serve as cochairs who shall preside over meetings on a quarterly rotating basis, unless agreed upon otherwise by the cochairs.
- 30 "(8) The Governor may appoint an executive director for the board

who is responsible for the performance of duties assigned by the board.
The executive director may employ appropriate staff to carry out the
duties assigned by the board.

4 "<u>SECTION 3.</u> <u>Initial terms.</u> (1) All appointments to the board made
5 under section 2 of this 2025 Act must be completed on or before De6 cember 31, 2026.

"(2) Notwithstanding the term of office specified by section 2 of this
2025 Act, of the members first appointed to the board:

9 "(a) Four shall serve for a term ending January 1, 2028.

10 "(b) Four shall serve for a term ending January 1, 2029.

11 "(c) Three shall serve for a term ending January 1, 2030.

"SECTION 3a. Initial staff support. Notwithstanding section 2 (8) of this 2025 Act, the executive director may employ no more than three staff members to carry out the duties of the board during the biennium immediately following the date by which board appointments must be completed, as specified in section 3 of this 2025 Act.

"SECTION 4. Compensation; meetings. (1) Members of the Home
 and Community-Based Services Workforce Standards Board shall re ceive such compensation as authorized under ORS 292.495.

20 "(2) The board shall adopt rules for conducting meetings.

"(3) A majority of members of the board constitutes a quorum for
 the transaction of business.

"(4) An affirmative vote by a majority of members of the board is
 necessary for the board to take any action.

"(5) The board shall meet once per calendar quarter at times and
 places specified by the call of the cochairs.

"(6) All meetings of the board shall be held as public meetings in
 accordance with ORS 192.610 to 192.705.

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**"DUTIES OF THE BOARD** 

HB 3838-3 4/25/25 Proposed Amendments to HB 3838 "SECTION 5. Minimum workforce standards. (1) Subject to subsection (4) of this section, the Home and Community-Based Services Workforce Standards Board shall adopt rules establishing minimum standards for the home and community-based services workforce that are designed to improve the working conditions of such workers and that may be tailored to specific categories of worker types and across different care settings. The board may not adopt any standards that:

8 "(a) Are less protective of or beneficial to the home and 9 community-based services workforce than the standards provided un-10 der any other applicable statute or rule; or

"(b) Infringe on an individual's right to self-determination, as de fined in ORS 427.101.

13 "(2) At a minimum, the standards must:

"(a) Set compensation rates for paying individuals in the home and
 community-based services workforce, provided that the rates are not
 less than the minimum wage rate established under ORS 653.025.

"(b) Establish requirements for working conditions such as work
 schedules and working hours and staffing.

"(c) Establish curriculum and criteria for providing education and
 professional development opportunities and career pathways for the
 home and community-based services workforce.

"(d) Provide for the provision of health care benefits and other paid
benefits for the home and community-based services workforce, including but not limited to paid family leave, sick leave and retirement
benefits.

"(e) Establish requirements for itemized statements regarding deductions from wages that meet or exceed the requirements under ORS
652.610, including a requirement that such statements are timely provided to a labor organization.

30 "(3) Before establishing any minimum standards under this section,

1 the board shall:

"(a) Evaluate and consider the following information in relation to
the home and community-based services workforce to ensure that the
standards adopted by the board meet or exceed prevailing labor market
conditions:

6 "(A) Labor market data, including but not limited to:

"(i) Wage levels and benefit data from comparable occupations and
industries within different geographic regions in this state;

9 "(ii) Workplace policies concerning working conditions such as
10 staffing levels and hours of work;

"(iii) Collective bargaining agreements applicable to workers in
 comparable occupations and industries within different geographic re gions in this state; and

"(iv) Existing state and local minimum standards for the home and
 community-based services workforce;

"(B) Testimony from current and former workers from the home
 and community-based services workforce, labor organizations, em ployers and other interested stakeholders;

"(C) Data submitted by or obtained from state and local govern ment entities; and

"(D) Any other information the board deems relevant and reflective
 of trends concerning the working conditions of the home and
 community-based services workforce.

"(b) Hold at least one public hearing at which members of the public, including workers in the home and community-based services workforce, shall have the opportunity to provide input on any matter relating to the minimum standards being considered by the board.

"(c) Ensure that the Bureau of Labor and Industries, the Depart ment of Human Services and any other relevant state agency are
 provided an opportunity, upon request by any such entity, to conduct

a fiscal impact analysis to determine whether a proposed minimum
standard will require any increase to state funding levels or otherwise
result in an increase in the fiscal obligations of the state.

"(d) Consult with the director of the division of the Oregon Health 4 Authority that administers the state medical assistance program to  $\mathbf{5}$ determine whether any minimum standards proposed by the board re-6 quire the approval of the Centers for Medicare and Medicaid Services. 7 "(4)(a) If a determination is made under subsection (3)(c) of this 8 9 section that a proposed minimum standard will require any increase to state funding levels or otherwise result in an increase in the fiscal 10 obligations of the state, the board shall report to the Legislative As-11 sembly and to the Governor the increase in funding needed to imple-12 ment the standard. 13

14 "(b) If the Legislative Assembly appropriates less than what is 15 necessary for implementation and enforcement of the rule establishing 16 the minimum standard, the board shall amend the rule to align the 17 minimum standard with the level of funding appropriated by the Leg-18 islative Assembly.

19 "(5) If the director of the division of the Oregon Health Authority 20 that administers the state medical assistance program determines that 21 approval from the Centers for Medicare and Medicaid Services is nec-22 essary to implement a minimum standard proposed by the board, the 23 authority shall seek the necessary approval.

"(6) In no event may a rule establishing a minimum standard under this section take effect before the Legislative Assembly appropriates funding under subsection (4) of this section and the board has received approval from the Centers for Medicare and Medicaid Services under subsection (5) of this section, if applicable.

"(7) All agencies of state government, as defined in ORS 174.111, are
 directed to furnish information to the board, upon request, that the

board considers necessary for the board to carry out the board's duties
under subsection (3) of this section.

"(8) Rules establishing minimum standards under this section shall
be adopted by the board in accordance with applicable provisions of
ORS chapter 183.

6 "SECTION 6. Comprehensive review. (1) At least once every four 7 years, the Home and Community-Based Services Workforce Standards 8 Board shall conduct a comprehensive review of the minimum stan-9 dards previously adopted by the board to determine whether the stan-10 dards have continuing applicability or whether the board should adopt 11 new standards or revise the existing standards.

"(2)(a) As part of the review, the board shall conduct a labor market
analysis of the working conditions for the home and community-based
services workforce that examines factors that may include, but need
not be limited to:

"(A) Supply and demand estimates and projections for such work ers;

18 "(B) Education, training and skill requirements;

19 "(C) Terms and conditions of employment;

20 "(D) Unionization rates;

21 **"(E) Compensation rates;** 

22 "(F) Industry profits; and

23 "(G) Professional development and training opportunities.

"(b) In conducting the labor market analysis, the board shall consider whether and to what extent the board's minimum standards regarding compensation rates for paying workers in the home and community-based services workforce should be adjusted relative to the Medicaid reimbursement rates for such workers. Such a determination shall be made pursuant to a process specified by the board by rule. "SECTION 7. Reporting. (1) The Home and Community-Based Services Workforce Standards Board shall prepare and submit a biennial report to the Governor and to the Legislative Assembly by June 30 of each even-numbered year on the board's activities and recommendations.

6 "(2) The report must include, at a minimum:

"(a) A statement of findings and conclusions of the most recently
completed comprehensive review required under section 6 of this 2025
Act, including recommendations:

10 "(A) For statutory changes;

(B) For revisions to amounts appropriated to the board, if any; and (C) For proposed adjustments to Medicaid reimbursement rates to ensure that such rates directly correspond to the board's minimum standards for compensation rates paid to the home and communitybased services workforce.

16 "(b) A copy of the budget documents of the board showing:

"(A) The Medicaid reimbursement rates for the home and
 community-based services workforce; and

"(B) Statements showing aggregate data regarding compensation
 paid and benefits provided to the home and community-based services
 workforce.

"(c) A description of the public hearing process used to inform the
 minimum standards established by the board.

"(d) A description of the current minimum standards established
 by the board and recommended changes to the standards, along with
 any supporting documentation for the proposed changes.

"(e) The number and types of complaints or civil actions filed alleging a violation of any of the standards established by the board, if
any.

30 "(f) A summary of all other actions taken during the prior

biennium in the performance of the board's statutory responsibilities
that is adequate to allow evaluation of the board's performance.

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#### **"BOARD AUTHORITY**

"SECTION 8. Investigative authority. In order to determine any 6 facts relevant to matters concerning implementation of and compli-7 ance with the minimum standards established by the Home and 8 Community-Based Services Workforce Board under section 5 of this 9 2025 Act the Commissioner of the Bureau of Labor and Industries may 10 conduct investigations, issue subpoenas and subpoenas duces tecum, 11 administer oaths, obtain evidence and take testimony to the same ex-12 tent that the commissioner may exercise such authority with respect 13 to the bureau's duties as described under ORS 651.060. 14

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#### **"WORKER PROTECTIONS**

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18 "SECTION 9. Retaliation prohibited. It is an unlawful practice un-19 der ORS chapter 659A for an employer to terminate, discipline, penal-20 ize, retaliate or take any other adverse action against any worker from 21 the home and community-based services workforce because the worker 22 has:

"(1) Inquired about or exercised any right afforded to a worker under sections 1 to 12 of this 2025 Act or under any minimum standards
established by the board under section 5 of this 2025 Act.

"(2) Participated in any process or proceeding under or related to
 sections 1 to 12 of this 2025 Act, or has testified or is about to testify
 in any such proceeding.

"<u>SECTION 10.</u> <u>Remedies.</u> (1) No sooner than 90 days after a rule
 establishing a minimum standard under section 5 of this 2025 Act takes

effect, a worker from the home and community-based services
 workforce or a labor organization may seek relief for an alleged vio lation of a minimum standard established by the Home and
 Community-Based Services Workforce Standards Board under section
 5 of this 2025 Act by:

6 "(a) Commencing a civil action in the circuit court of appropriate 7 jurisdiction for injunctive relief, damages or other appropriate equi-8 table relief against any person alleged to have violated a minimum 9 standard; or

"(b) Filing a complaint with the Commissioner of the Bureau of Labor and Industries in the manner provided by ORS 659A.820, not later than one year after the date of the alleged violation. In addition to any other penalty provided by law, the Commissioner of the Bureau of Labor and Industries may assess a civil penalty under ORS 183.745 not to exceed \$1,000 for each violation of a minimum standard adopted by the board under section 5 of this 2025 Act.

"(2) Upon prevailing in an action under this section, the plaintiff
 may recover actual damages and the court shall award reasonable at torney fees and costs to the prevailing plaintiff.

20 "SECTION 11. Limits. Nothing in sections 1 to 12 of this 2025 Act 21 is intended to:

"(1) Limit, interfere with or reduce the rights of any parties to a
 collective bargaining agreement.

"(2) Diminish the rights or remedies that are otherwise available to a worker from the home and community-based services workforce under federal or state law or regulation, including but not limited to the right to file a wage claim under ORS 652.310 to 652.414.

"<u>SECTION 12. Employer notice requirements.</u> (1) Each employer of
 workers of the home and community-based services workforce shall
 provide notice to the workers of the following:

"(a) The rights of the workers with respect to the minimum standards established by the Home and Community-Based Services
Workforce Standards Board under section 5 of this 2025 Act.

4 "(b) The duties and functions of the board.

"(c) Contact information for each state agency responsible with
enforcement authority over matters that relate to the same subjects
over which the board has authority.

8 "(2) The employer shall provide the notice required under this sec9 tion as follows:

10 "(a) At the time of hire;

"(b) In the same language that the employer typically communi cates with the worker;

"(c) By posting the notice in a conspicuous location in the
workplace; and

"(d) By sending the notice to the electronic mail address of each
 worker of the employer.

"(3) The board shall annually review and update the notice required
under this section insofar as necessary to reflect changes to any minimum standards that are adopted by the board.

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**"MISCELLANEOUS** 

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<sup>23</sup> "<u>SECTION 13.</u> ORS 443.517 is amended to read:

"443.517. (1) The Department of Human Services shall maintain an online [home or community-based services caregiver] registry that is accessible to the public and that lists home or community-based services caregivers and workers. The information to be displayed on the registry for each caregiver and worker, respectively, shall be limited to the:

<sup>29</sup> "(a) Name of the caregiver **or worker**;

30 "(b) County and, if applicable, city where the caregiver or worker re-

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"(c)(A) Certification status of the caregiver under ORS 443.515 and any
endorsements earned by the caregiver; [and] or

4 "(B) Certification status of the worker and any endorsements
5 earned by the worker, if applicable; and

6 "(d) Criminal records check status of the caregiver or worker.

7 "(2) The registry shall contain links to:

"(a) Sites that explain the training requirements for the certification of
each type of home or community-based services caregiver described in ORS
443.515 (1)(b); and

11 "(b) The home care registry, as defined in ORS 410.600, for members of 12 the public to find home care workers.

"(3) The department shall create a process for a home or community-based
 services caregiver or worker to request to be excluded from the registry.

"(4) The department shall prominently display a notice on the registrythat states that:

"(a) Home or community-based services caregivers and workers may
choose not to be listed on the registry; and

19 "(b) The registry is not an exclusive list of all home and community-based 20 services caregivers **and workers** that are qualified and trained in this state.

"(5) The department may include on the registry disclaimers, user guidance and other resources that the department deems appropriate to help users of the registry.

"(6) This section does not prohibit the department from requesting and collecting from home or community-based services caregivers **and workers** information in addition to the information that must be displayed on the registry under subsection (1) of this section.

"(7) As used in this section, 'worker' means an individual from the
home and community-based services workforce, as defined in section
1 of this 2025 Act.

## 1 **"SECTION 14.** ORS 192.670 is amended to read:

"192.670. (1) Any meeting, including an executive session, of a governing
body of a public body which is held through the use of telephone or other
electronic communication shall be conducted in accordance with ORS 192.610
to 192.705.

6 "(2) When telephone or other electronic means of communication is used 7 and the meeting is not an executive session, the governing body of the public 8 body shall make available to the public at least one place where, or at least 9 one electronic means by which, the public can listen to the communication 10 at the time it occurs. A place provided may be a place where no member of 11 the governing body of the public body is present.

"(3) All meetings held by a governing body of a public body, excluding
 executive sessions, must provide to members of the general public, to the
 extent reasonably possible, an opportunity to:

"(a) Access and attend the meeting by telephone, video or other electronic
 or virtual means;

"(b) If in-person oral testimony is allowed, submit during the meeting oral testimony by telephone, video or other electronic or virtual means; and

"(c) If in-person written testimony is allowed, submit written testimony, including by electronic mail or other electronic means, so that the governing body is able to consider the submitted testimony in a timely manner.

22 "(4) The provisions of subsection (3) of this section:

23 "(a) Apply to:

"(A) Hearings under ORS 197.797, 215.402 to 215.438 and 215.700 to 215.780
regardless of whether a governing body or governing body's designee, including a hearings officer, conducts the hearing; and

## <sup>27</sup> "(B) Public hearings under section 5 of this 2025 Act; and

<sup>28</sup> "(b) Do not apply to contested case hearings under ORS chapter 183.

"<u>SECTION 15.</u> (1)(a) The Home and Community-Based Services
 Workforce Standards Board shall consider the information related to

prevailing labor market conditions described under section 5 (3) of this
 2025 Act no later than September 30, 2027.

"(b) The board shall adopt rules establishing the initial minimum
standards under section 5 of this 2025 Act following completion of the
initial market study described in paragraph (a) of this subsection, but
not sooner than March 1, 2028.

"(2) If the board determines that a proposed minimum standard will 7 require any increase to state funding levels or otherwise result in an 8 increase in the fiscal obligations of the state, the board shall report 9 to the Legislative Assembly and to the Governor the increase in 10 funding needed to implement the standard. The rule establishing the 11 standard may not take effect until the regular legislative session next 12 following provided that an appropriation has been made for purposes 13 of implementing and enforcing the standard, in the regular legislative 14 session next following. 15

16 "<u>SECTION 16.</u> The unit and section captions used in this 2025 Act 17 are provided only for the convenience of the reader and do not become 18 part of the statutory law of this state or express any legislative intent 19 in the enactment of this 2025 Act.".

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