

# A-Engrossed House Bill 3221

Ordered by the House April 9  
Including House Amendments dated April 9

Sponsored by Representative NATHANSON, Senators PROZANSKI, PATTERSON; Representatives FRAGALA, MCDONALD, MUNOZ, NELSON, PHAM H, WALTERS (Presession filed.)

## SUMMARY

The following summary is not prepared by the sponsors of the measure and is not a part of the body thereof subject to consideration by the Legislative Assembly. It is an editor's brief statement of the essential features of the measure. The statement includes a measure digest written in compliance with applicable readability standards.

**Digest: Prohibits the use of the terms “urgent” or “urgent care” unless a health clinic registers with OHA. Makes an urgent care center that is registered with OHA meet certain standards. (Flesch Readability Score: 61.8).**

*[Digest: Requires an urgent care center in this state to be registered with OHA and meet certain standards. (Flesch Readability Score: 65.1).]*

*[Requires a person or government unit that is establishing or operating an urgent care center in this state to register the urgent care center with the Oregon Health Authority. Defines “urgent care center.”]*

*[Requires certain minimum health service capabilities for an urgent care center. Requires certain information to be posted on-site of an urgent care center. Requires an urgent care center to provide a patient with a clinical summary and copy of medical notes made during a visit. Requires the authority to establish procedures for filing a complaint as to an urgent care center.]*

**Prohibits a person or government entity that is not registered with the Oregon Health Authority from using a business or trade name with the terms “urgent” or “urgent care” or from holding itself out using the terms “urgent” or “urgent care” in any external sign or advertisement.**

**Directs the authority to adopt a process and criteria for registering an urgent care center in this state. Makes registration optional. Requires an urgent care center that is registered in this state to provide certain information to the authority, have minimum health service capabilities and meet certain requirements. Defines “urgent care center” and “specialty urgent care center” for the purposes of the Act.**

**Directs the authority to establish and maintain a website to provide the public information on urgent care centers registered in this state.**

*[Directs the authority to conduct a study on incentives for urgent care centers to accept all patients.]*

Takes effect on the 91st day following adjournment sine die.

## A BILL FOR AN ACT

Relating to urgent care centers; and prescribing an effective date.

**Be It Enacted by the People of the State of Oregon:**

**SECTION 1. Definitions. As used in sections 1 to 6 of this 2025 Act:**

(1) “Specialty urgent care center” means a facility or portion of a facility that provides exclusively specialty medical care to individuals on a walk-in and episodic basis for illnesses or injuries that are acute but not life-threatening or do not require emergency medical services.

(2) “Urgent care center” means a facility or portion of a facility that provides medical care to individuals on a walk-in and episodic basis for illnesses or injuries that are acute but not life-threatening or do not require emergency medical services, but does not include a specialty urgent care center.

**SECTION 2. Prohibition on using “urgent” or “urgent care” without registration; excep-**

NOTE: Matter in **boldfaced** type in an amended section is new; matter *[italic and bracketed]* is existing law to be omitted. New sections are in **boldfaced** type.

**tion. (1) Except as provided in subsection (2) of this section, a person or government entity that is not registered under section 3 of this 2025 Act with the Oregon Health Authority may not, within this state:**

**(a) Establish, conduct, maintain, manage or operate itself under a business or trade name, assumed business name, fictitious business name or other designation that contains the terms “urgent” or “urgent care”; or**

**(b) Hold itself out using the terms “urgent” or “urgent care” in any external sign or advertisement.**

**(2) The prohibitions described under subsection (1) of this section do not apply to a specialty urgent care center that uses the term “urgent” or “urgent care” in conjunction with the term for the specialty medical care that the specialty urgent care center provides.**

**SECTION 3. Registration; information required. (1) The Oregon Health Authority shall adopt by rule a process and criteria for registering an urgent care center in this state. Rules adopted under this subsection may not impose requirements in addition to the requirements described in this section and sections 4 and 5 of this 2025 Act.**

**(2) An urgent care center may, but is not required to, register with the authority under this section.**

**(3) An urgent care center registered in this state shall meet the requirements set forth in this section and sections 4 and 5 of this 2025 Act and rules adopted by the authority to carry out this section and sections 4 and 5 of this 2025 Act.**

**(4) The authority shall prescribe by rule the fee for registering an urgent care center, which may not exceed the authority’s costs related to administering registration requirements.**

**(5) An application to register an urgent care center shall be in the form and manner and contain such information as the authority requires. The authority shall require, at a minimum, that an applicant provide the following information, or affirmatively state or indicate that the information required is not applicable with respect to the urgent care center being registered:**

**(a) Legal name of the urgent care center and any name under which the urgent care center does business;**

**(b) Street address of the urgent care center;**

**(c) Name and contact information of any person that owns a 10 percent or greater interest, directly or indirectly, in the urgent care center;**

**(d) Any health care facility or health system that is affiliated with the urgent care center;**

**(e) Hours and days of operation for the urgent care center;**

**(f) Types of payment and types of payer accepted by the urgent care center;**

**(g) Services offered by the urgent care center and whether X-ray or laboratory services are available at the urgent care center;**

**(h) Limitations on the availability of services;**

**(i) Types of licensed providers that are available at the urgent care center;**

**(j) Whether the urgent care center serves patients only by walk-in or by either appointment or walk-in;**

**(k) Diagnostic capabilities available at the urgent care center, at a facility adjacent or in close proximity to the urgent care center or by referral at another facility with the location**

1 of the facility or distance of the facility from the urgent care center; and

2 (L) Telemedicine services offered by the urgent care center.

3 (6) The authority may not register an urgent care center if an application does not:

4 (a) Contain the information listed in subsection (5) of this section or information required  
5 by the authority by rule; or

6 (b) State or indicate that the information required is not applicable to the urgent care  
7 center.

8 (7) An urgent care center registered in this state shall provide the authority with an  
9 update to the information listed in subsection (5) of this section or information required by  
10 the authority by rule within 15 days of any change in the information that is likely to persist  
11 for more than two continuous weeks.

12 (8) As used in this section:

13 (a) "Health care facility" has the meaning given that term in ORS 442.015.

14 (b) "Health system" means:

15 (A) A parent corporation of one or more health care facilities, urgent care centers or  
16 other entities that provide health services and any entity affiliated with the parent corpo-  
17 ration through ownership, governance, control or membership; or

18 (B) A health care facility, urgent care center or other entity that provides health ser-  
19 vices and any entity affiliated with the hospital, urgent care center or other entity that  
20 provides health services through ownership, governance, control or membership.

21 **SECTION 4. Capabilities required; patient visits.** (1)(a) An urgent care center registered  
22 in this state shall, at a minimum, have a licensed clinician on-site during the hours that the  
23 urgent care center is open and be capable of providing the following services on-site:

24 (A) Tests for common respiratory diseases;

25 (B) 12-lead electrocardiogram (ECG);

26 (C) Splints for strains, sprains and fractures; and

27 (D) Sutures for simple lacerations.

28 (b) As used in paragraph (a) of this subsection, "licensed clinician" means:

29 (A) A physician licensed under ORS chapter 677.

30 (B) A physician associate licensed under ORS 677.505 to 677.525.

31 (C) A nurse practitioner licensed under ORS 678.375 to 678.390.

32 (2) If the urgent care center refers a patient to an emergency department, the urgent  
33 care center shall provide the emergency department with the patient records, including the  
34 clinical reason for the referral, by using a health information exchange or, if the urgent care  
35 center does not participate in a health information exchange, by:

36 (a) Providing the patient a physical copy of the clinical summary or relevant patient re-  
37 cords; or

38 (b) Other immediate means, such as a telephone call or facsimile or electronic trans-  
39 mission.

40 **SECTION 5. Posted information required; uses of the term "emergency" prohibited.** (1)  
41 An urgent care center registered in this state shall post the information listed under section  
42 3 (5) of this 2025 Act and information required by the Oregon Health Authority by rule under  
43 section 3 of this 2025 Act. The information must be posted near the main public entrance to  
44 the urgent care center and in a manner that is conspicuous, accessible and readable.

45 (2) An urgent care center registered in this state may not:

1       (a) Hold the urgent care center out to the public as providing emergency department  
2 services; or

3       (b) Use the word “emergency” or “ER” or any derivative of the word “emergency” or  
4 “ER” in a context that would lead a reasonable person to believe an urgent care center is a  
5 hospital emergency department.

6       **SECTION 6. Online public resource.** The Oregon Health Authority shall establish and  
7 maintain a website where information on urgent care centers registered in this state is  
8 available to the public. The purpose of the website is to serve as a resource for assisting  
9 individuals with referrals for health services and medical care.

10       **SECTION 7. Captions.** The section captions used in this 2025 Act are provided only for  
11 the convenience of the reader and do not become part of the statutory law of this state or  
12 express any legislative intent in the enactment of this 2025 Act.

13       **SECTION 8. Operative date.** (1) Sections 1 to 6 of this 2025 Act become operative on  
14 January 1, 2026.

15       (2) The Oregon Health Authority may take any action before the operative date specified  
16 in subsection (1) of this section that is necessary to enable the authority to exercise, on and  
17 after the operative date specified in subsection (1) of this section, all of the duties, functions  
18 and powers conferred on the authority by sections 1 to 6 of this 2025 Act.

19       **SECTION 9. Effective date.** This 2025 Act takes effect on the 91st day after the date on  
20 which the 2025 regular session of the Eighty-third Legislative Assembly adjourns sine die.  
21

---