

# House Bill 3221

Sponsored by Representative NATHANSON, Senators PROZANSKI, PATTERSON; Representatives MCDONALD, PHAM H, WALTERS (Pre-session filed.)

## SUMMARY

The following summary is not prepared by the sponsors of the measure and is not a part of the body thereof subject to consideration by the Legislative Assembly. It is an editor's brief statement of the essential features of the measure **as introduced**. The statement includes a measure digest written in compliance with applicable readability standards.

Digest: Requires an urgent care center in this state to be registered with OHA and meet certain standards. (Flesch Readability Score: 65.1).

Requires a person or government unit that is establishing or operating an urgent care center in this state to register the urgent care center with the Oregon Health Authority. Defines "urgent care center."

Requires certain minimum health service capabilities for an urgent care center. Requires certain information to be posted on-site of an urgent care center. Requires an urgent care center to provide a patient with a clinical summary and copy of medical notes made during a visit. Requires the authority to establish procedures for filing a complaint as to an urgent care center.

Directs the authority to establish and maintain a website to provide the public information on urgent care centers registered in this state.

Directs the authority to conduct a study on incentives for urgent care centers to accept all patients.

Takes effect on the 91st day following adjournment sine die.

## A BILL FOR AN ACT

1  
2 Relating to urgent care centers; and prescribing an effective date.

3 **Be It Enacted by the People of the State of Oregon:**

4 **SECTION 1. Definition of "urgent care center." As used in sections 2 to 7 of this 2025**  
5 **Act, "urgent care center" means a facility or portion of a facility that is open to the public**  
6 **and provides medical care to individuals on a walk-in and episodic basis for illnesses or in-**  
7 **juries that are acute but not life-threatening or do not require emergency medical services.**

8 **SECTION 2. Registration required for urgent care centers. No person or governmental**  
9 **unit may establish, conduct, maintain, manage or operate an urgent care center in this state**  
10 **without registering the urgent care center with the Oregon Health Authority under section**  
11 **3 of this 2025 Act.**

12 **SECTION 3. Registration; information required. (1) The Oregon Health Authority shall**  
13 **adopt by rule a process and criteria for registering an urgent care center in this state.**

14 **(2) An urgent care center registered in this state shall meet the requirements set forth**  
15 **in this section and sections 4 and 5 of this 2025 Act and rules adopted by the authority to**  
16 **carry out this section and sections 4 and 5 of this 2025 Act.**

17 **(3) The authority shall prescribe by rule the fee for registering an urgent care center,**  
18 **which may not exceed the authority's costs related to administering registration require-**  
19 **ments.**

20 **(4) An application to register an urgent care center shall be in the form and manner and**  
21 **contain such information as the authority requires. The authority shall require, at a mini-**  
22 **imum, that an applicant provide the following information, or affirmatively state or indicate**  
23 **that the information required is not applicable with respect to the urgent care center being**

**NOTE:** Matter in **boldfaced** type in an amended section is new; matter *[italic and bracketed]* is existing law to be omitted. New sections are in **boldfaced** type.

1 registered:

2 (a) Legal name of the urgent care center and any name under which the urgent care  
3 center does business;

4 (b) Street address of the urgent care center;

5 (c) Name and contact information of any person that owns a 10 percent or greater in-  
6 terest, directly or indirectly, in the urgent care center;

7 (d) Any health care facility or health system that is affiliated with the urgent care cen-  
8 ter;

9 (e) Hours and days of operation for the urgent care center;

10 (f) Types of payment and types of payor accepted by the urgent care center;

11 (g) Services offered by the urgent care center;

12 (h) Any limitations on the availability of the services offered by the urgent care center  
13 during the hours and days of operations of the urgent care center;

14 (i) Types of licensed providers that are available at the urgent care center by hour and  
15 day of operations of the urgent care center;

16 (j) Availability of scheduling an appointment with a health care provider at the urgent  
17 care center;

18 (k) On-site diagnostic capabilities of the urgent care center;

19 (L) Length of time for a common diagnostic, imaging or laboratory test to be performed  
20 and reviewed by a health care provider and for results to be communicated to a patient;

21 (m) List of organizations to which the urgent care center refers patients; and

22 (n) Telemedicine services offered by the urgent care center.

23 (5) The authority may not register an urgent care center if an application does not:

24 (a) Contain the information listed in subsection (4) of this section or information required  
25 by the authority by rule; or

26 (b) State or indicate that the information required is not applicable to the urgent care  
27 center.

28 (6) An urgent care center registered in this state shall provide the authority with an  
29 update to the information listed in subsection (4) of this section or information required by  
30 the authority by rule within 10 days to any change in the information.

31 (7) As used in this section:

32 (a) "Health care facility" has the meaning given that term in ORS 442.015.

33 (b) "Health system" means:

34 (A) A parent corporation of one or more health care facilities, urgent care centers or  
35 other entities that provide health services and any entity affiliated with the parent corpo-  
36 ration through ownership, governance, control or membership; or

37 (B) A health care facility, urgent care center or other entity that provides health ser-  
38 vices and any entity affiliated with the hospital, urgent care center or other entity that  
39 provides health services through ownership, governance, control or membership.

40 **SECTION 4. Capabilities required; patient visits.** (1) An urgent care center registered in  
41 this state shall, at a minimum, be capable of providing the following services on-site:

42 (a) Phlebotomy services with access to on-site or off-site laboratory services;

43 (b) X-ray and diagnostic services for fractures and common respiratory diseases;

44 (c) Tests for common respiratory diseases;

45 (d) 12-lead electrocardiogram (ECG);

1 (e) Splints for strains, sprains and fractures; and

2 (f) Sutures for simple lacerations.

3 (2) At the end of each patient visit, an urgent care center registered in this state shall  
4 provide a clinical summary and copy of the health care provider's notes made during the  
5 patient visit:

6 (a) As an electronic health record to any other health care provider or health care fa-  
7 cility, as requested by a patient; or

8 (b) As a printed or electronic document to the patient.

9 **SECTION 5. Posted information required; uses of the term "emergency" prohibited.** (1)  
10 An urgent care center registered in this state shall post the information listed under section  
11 3 (4) of this 2025 Act and information required by the authority by rule under section 3 of  
12 this 2025 Act. The information must be posted near the main public entrance to the urgent  
13 care center and in a manner that is conspicuous, accessible and readable.

14 (2) An urgent care center registered in this state may not:

15 (a) Hold the urgent care center out to the public as providing emergency medical ser-  
16 vices; or

17 (b) Use the word "emergency" or "ER" or any derivative of the word "emergency" or  
18 "ER" in the urgent care center's name, claims of service or advertising in a manner that  
19 would give the impression that emergency medical services are provided by or available at  
20 the urgent care center.

21 **SECTION 6. Online public resource.** The Oregon Health Authority shall establish and  
22 maintain a website where information on urgent care centers registered in this state is  
23 available to the public. The purpose of the website is to serve as a resource for assisting  
24 individuals with referrals for health services and medical care.

25 **SECTION 7. Complaint procedures.** (1) The Oregon Health Authority shall adopt rules to  
26 establish procedures for the filing of complaints as to an urgent care center and provide for  
27 the confidentiality of the identity of any complainant.

28 (2) Information obtained by the authority during an investigation of a complaint or re-  
29 ported violation under this section is confidential and not subject to public disclosure under  
30 ORS 192.311 to 192.478. Upon the conclusion of the investigation, the authority may publicly  
31 release a report of the authority's findings but may not include information in the report  
32 that could be used to identify the complainant or any patient of the urgent care center.

33 (3) The authority may report information obtained during an investigation to a health  
34 professional regulatory board as defined in ORS 676.160 as that information pertains to a  
35 licensee of the board.

36 **SECTION 8. Study on incentives.** The Oregon Health Authority shall study incentive  
37 options for urgent care centers, as defined in section 1 of this 2025 Act, to accept all patients  
38 regardless of payor for reimbursement. The authority shall submit a report in the manner  
39 provided by ORS 192.245, and may include recommendations for legislation, to the interim  
40 committees of the Legislative Assembly related to health care no later than September 15,  
41 2026.

42 **SECTION 9.** Section 8 of this 2025 Act is repealed on January 2, 2027.

43 **SECTION 10. Captions.** The section captions used in this 2025 Act are provided only for  
44 the convenience of the reader and do not become part of the statutory law of this state or  
45 express any legislative intent in the enactment of this 2025 Act.

1       **SECTION 11. Operative date.** (1) Sections 1 to 7 of this 2025 Act become operative on  
2       **January 1, 2026.**

3       (2) The Oregon Health Authority may take any action before the operative date specified  
4       in subsection (1) of this section that is necessary to enable the authority to exercise, on or  
5       after the operative date specified in subsection (1) of this section, all of the duties, functions  
6       and powers conferred on the authority by sections 1 to 7 of this 2025 Act.

7       **SECTION 12. Effective date.** This 2025 Act takes effect on the 91st day after the date on  
8       which the 2025 regular session of the Eighty-third Legislative Assembly adjourns sine die.  
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