

HB 5016 A BUDGET REPORT and MEASURE SUMMARY

Carrier: Sen. Lieber

Joint Committee On Ways and Means

Action Date: 06/18/25

Action: Do pass the A-Eng bill.

Senate Vote

Yeas: 7 - Broadman, Campos, Frederick, Girod, Lieber, Manning Jr, Sollman

Nays: 3 - Anderson, Bonham, McLane

Exc: 1 - Smith DB

House Vote

Yeas: 9 - Bowman, Breese-Iverson, Drazan, Evans, Gomberg, Levy E, Ruiz, Sanchez, Valderrama

Nays: 1 - Cate

Exc: 2 - Owens, Smith G

Prepared By: Kendra Beck, Department of Administrative Services

Reviewed By: John Terpening, Legislative Fiscal Office

Legislative Branch

2025-27

Budget Summary*

	2023-25 Legislatively Approved Budget ⁽¹⁾	2025-27 Current Service Level	2025-27 Committee Recommendation	Committee Change from 2023-25 Leg. Approved	
				\$ Change	% Change
General Fund	\$ 194,257,596	\$ 205,665,797	\$ 205,665,797	\$ 11,408,201	5.9%
General Fund Debt Service	\$ 42,972,527	\$ 58,039,936	\$ 58,039,936	\$ 15,067,409	35.1%
Other Funds Limited	\$ 19,606,334	\$ 10,805,784	\$ 10,762,723	\$ (8,843,611)	(45.1%)
Other Funds Debt Service	\$ 1,333,000	\$ -	\$ -	\$ (1,333,000)	(100.0%)
Other Funds Nonlimited	\$ 1,244,820	\$ 1,359,634	\$ 1,359,634	\$ 114,814	9.2%
Total	\$ 259,414,277	\$ 275,871,151	\$ 275,828,090	\$ 16,413,813	6.3%

Position Summary

Authorized Positions	603	598	610	7
Full-time Equivalent (FTE) positions	490.86	490.47	498.50	7.64

⁽¹⁾ Includes adjustments through January 2025

* Excludes Capital Construction expenditures

Summary of Revenue Changes

The Legislative Branch agencies are primarily funded with appropriations from the General Fund; however, some agencies also receive donations, grants, and other miscellaneous revenues. The agencies are supported as described below:

- Legislative Administration: General Fund supports a majority of Legislative Administration's budget. The agency also receives Other Funds revenues for rent of office space, parking fees, and other items. Other Funds Nonlimited revenues come from the Capitol Gift Shop and the Property and Surplus Stores account.
- Legislative Assembly: General Fund supports a majority of the Legislative Assembly budget. The Assembly receives Other Funds revenues from charging customers for the duplication of legislative materials and miscellaneous receipts. The Assembly also receives Other Funds Nonlimited from revenues for the use of the House and Senate lounges by Legislative members during session.
- Legislative Counsel: General Fund supports a majority of Legislative Counsel's budget. Other Funds revenues are derived from sales of the Oregon Revised Statutes (ORS), Oregon Laws, bill drafting services, and other Legislative Counsel publications. A small portion of the publication sales income is expended as limited Other Funds and used to defray the agency's General Program expenses related to ORS publication editing. The balance of the publication sales income is expended as Other Funds Nonlimited within the ORS Publications Program.

- Legislative Fiscal Office: General Fund is the primary source of funding for the Legislative Fiscal Office's budget. The majority of the other revenue is Other Funds derived from a portion of the Central Government Service Charge assessment.
- Legislative Policy and Research Office: The Legislative Policy and Research Office is completely supported by General Fund.
- Legislative Revenue Office: The Legislative Revenue Office is completely supported by General Fund.
- Commission on Indian Services: General Fund supports a majority of the Commission's budget. Other Funds revenue is from registration and other fees from sponsorships used to cover costs associated with special meetings and events.

Summary of Capital Construction Subcommittee Action

HB 5016 is the budget bill for the seven legislative agencies: Legislative Assembly, Legislative Administration, Legislative Counsel, Legislative Fiscal Office, Legislative Policy and Research Office, Legislative Revenue Office, and the Commission on Indian Services. While each agency is an independent state agency, their budgets are all included in this appropriation bill. The Subcommittee recommended a Legislative Branch budget of \$275.8 million total funds, including \$263.7 million General Fund, \$10.8 million Other Funds expenditure limitation, and \$1.4 million Other Funds Nonlimited. The recommended budget includes 610 positions (498.50 FTE) for the seven Legislative Branch agencies and is less than a 1.0% decrease from the 2025-27 current service level.

Legislative Administration Committee

Legislative Administration provides general support to the Legislature. Non-partisan services to the public, Legislative members, and government agencies include administration, information systems, facility services, employee services, financial services, and visitor services. The Subcommittee recommended a total funds budget of \$120,871,561, including \$118,258,605 General Fund, \$2,132,956 Other Funds expenditure limitation, \$480,000 Other Funds Nonlimited, and 87 positions (83.46 FTE). The total funds budget is a 63.3% decrease from the 2023-25 legislatively approved budget. The following is a summary of the budgetary changes:

Administration:

Package 801: LFO Analyst Adjustments. This package includes a reduction of \$6,613,444 General Fund through anticipated 2023-25 General Fund reversions to support investments in other areas of the Legislative Administration budget and \$1,083,662 of General Fund investments in the Legislative Policy and Research Office, for a net zero impact on the overall Legislative Branch General Fund budget.

Additionally, the package includes \$325,000 Other Funds expenditure limitation to cover anticipated Capitol Foundation projects in the 2025-27 biennium. House Bill 2269 (2025) eliminates the Capitol History Gateway Fund and Capitol Foundation Operating Fund and transfers remaining moneys to the Capitol Foundation to donate to Legislative Administration for renovation and repair projects selected by the

Foundation. Previously, this funding was included in the Oregon State Capitol Foundation program, which is no longer necessary. Overall, this is a net zero shift between the Oregon State Capitol Foundation program and Administration within the Legislative Administration budget.

Another \$51,000 Other Funds expenditure limitation is included for the existing projects to be paid out of the Oregon Capitol History Gateway Fund (\$50,000) and the Oregon State Capitol Foundation Operating Fund (\$1,000) before those funds are transferred.

Security Services

Package 801: LFO Analyst Adjustments. This package includes \$4,980,149 General Fund for the following budget adjustments:

- \$4,608,032 General Fund for a security contract for personnel, scanners, and equipment, at 12 exits and/or entry points throughout the Capitol at varying levels of security. This funding also includes a 24/7 rover that can activate any entry point as necessary.
- Reclassification of a facilities position to Security Services manager, total increase of \$158,088 General Fund, and establishing an existing limited duration security tech position (1.00 FTE) as permanent, totaling \$205,029 General Fund. The approved amount includes \$363,117 personal services and \$9,000 services and supplies.

These increases are supported through resources available from anticipated 2023-25 General Fund reversions in the Administration budget, for a net zero impact to the overall Legislative Administration budget.

Information Services

Package 801: LFO Analyst Adjustments. This package includes \$423,042 General Fund to support three positions (1.63 FTE). The positions include two session-only Media Specialists (each at 0.38 FTE) and a limited duration IT Project Manager (0.88 FTE) to lead the OLIS-T replacement project, expected through 2029. Overall costs of the OLIS-T project have not been determined. These increases are supported through resources available from anticipated 2023-25 General Fund reversions in the Administration budget, for a net zero impact to the overall Legislative Administration budget.

Visitor Services

Package 801: LFO Analyst Adjustments. This package fund shifts 50% of the overall position costs for the Capitol Store coordinator from Other Funds expenditure limitation to General Fund due to declining Other Funds revenue from the Capitol Store while the Capitol has been under construction. This increase is supported through resources available from anticipated 2023-25 General Fund reversions in the Administration budget, for a net zero impact to the overall Legislative Administration budget.

Oregon State Capitol Foundation

Package 801: LFO Analyst Adjustments. This package reduces Other Funds expenditure limitation by \$325,000 for the Oregon State Capitol Foundation program. House Bill 2269 (2025) eliminated the Capitol History Gateway Fund and Capitol Foundation Operating Fund and transferred remaining moneys to the Capitol Foundation to donate to Legislative Administration for renovation and repair projects selected by the Foundation. Previously this funding was included in the Oregon State Capitol Foundation program, which is no longer necessary. Overall, this is a net zero shift between the Oregon State Capitol Foundation and Administration within the Legislative Administration budget.

Legislative Assembly

The Legislative Assembly budget includes expenses for legislative members and their staff, the leadership and caucus offices, the Secretary of the Senate, the Chief Clerk of the House, session staff, and Senate Executive Appointments. The Legislative Assembly budget also includes funding for the Legislative Equity Office. In addition, the budget is sufficient to cover adjustments in legislator allowances to recognize differences in the geographical size of districts. The Subcommittee recommended a total funds budget of \$82,691,869, including \$82,384,128 General Fund, \$157,741 Other Funds expenditure limitation, \$150,000 Other Funds Nonlimited, and 335 positions (254.44 FTE). The total funds budget is an increase of 7.7% from the 2023-25 legislatively approved budget. The following is a summary of the budgetary changes:

Biennial – Senate

Package 801: LFO Analyst Adjustments. This package includes \$106,752 General Fund to support two session-only positions (0.67 FTE) in anticipation of a fully open Senate Chamber beginning in the 2026 session. These positions, which formerly existed prior to the CAMS project, are a Senate Chamber Receptionist and a Senate Chamber Page.

Additionally, the package includes \$20,000 General Fund, on a one-time basis, for the Secretary of the Senate to partner with the Chief Clerk of the House on an information technology (IT) contract to enhance the individual chambers websites with historical visualization data. Overall, the contract is anticipated to cost \$40,000, split between House and Senate, and oversight of the project will be conducted by Legislative Administration to ensure compatibility with the Legislature's other IT platforms.

These increases are supported through resources available from anticipated 2023-25 General Fund reversions in the Biennial - Assembly budget, for a net zero impact to the overall Legislative Assembly budget.

Biennial – House

Package 801: LFO Analyst Adjustments. This package includes \$20,000 General Fund, on a one-time basis, for the Chief Clerk of the House to partner with the Secretary of the Senate on an information technology contract to enhance the individual chambers websites with historical

visualization data. Overall, the contract is anticipated to cost \$40,000, split between the House and Senate, and oversight of the project will be conducted by Legislative Administration to ensure compatibility with the Legislature's other IT platforms.

The increase is supported through resources available from anticipated 2023-25 General Fund reversions in the Biennial - Assembly budget, for a net zero impact to the overall Legislative Assembly budget.

Biennial – Assembly

Package 801: LFO Analyst Adjustments. This package includes a reduction of \$146,752 General Fund from anticipated 2023-25 General Fund reversions to support investments in other areas of the Legislative Assembly budget.

Legislative Counsel Committee

The Office of Legislative Counsel drafts legislation for legislators, legislative committees, and state agencies. They also provide research services and legal advice to legislators and legislative committees. Legislative Counsel publishes the Oregon Revised Statutes, which are the official codification of Oregon's statutes. The Subcommittee recommended a total funds budget of \$25,874,700, including \$22,464,145 General Fund, \$2,680,921 Other Funds expenditure limitation, \$729,634 Other Funds Nonlimited, and 65 positions (58.58 FTE). The total funds budget is an increase of 4.2% from the 2023-25 legislatively approved budget. The following is a summary of the budgetary changes:

General Program

Package 801: LFO Analyst Adjustments. This package includes \$1,132,676 in total funding for increased personal services expenditures from compensation plan changes based on a market salary compensation review that occurred after the initial development of the 2025-27 budget. Of the total, \$1,100,146 is General Fund and \$32,530 is Other Funds expenditure limitation. The increase in General Fund is supported through resources available from anticipated 2023-25 General Fund reversions, for a net zero impact. The Other Funds expenditure limitation is supported through revenue from bill drafting services and publications sales.

Legislative Fiscal Office

The Legislative Fiscal Office (LFO) conducts research, analyzes, and makes recommendations concerning state expenditures, financial affairs, program administration, and agency organization. LFO reports to the Joint Committee on Ways and Means during legislative sessions and to the Emergency Board during the interim. LFO determines the fiscal impact of all legislative matters. It provides staff support for Legislative Information Management and Technology Committees, including budget analysis and non-technical policy recommendations concerning state agency information systems projects. LFO also provides support and conducts reviews for the Joint Legislative Audit Committee. The Subcommittee recommended a total funds budget of \$16,202,083, including \$10,418,582 General Fund, \$5,783,501 Other Funds expenditure

limitation, and 28 positions (27.88 FTE). The total funds budget is an increase of 8.4% from the 2023-25 legislative approved budget. The following is a summary of the budgetary changes:

General Program

Package 801: LFO Analyst Adjustments. This package includes \$250,079 General Fund to support a permanent, full-time Publications Editor position (0.88 FTE) to review and edit the agency's publications and ensure consistency and professional quality. The position will also maintain the content and quality of the agency's website and intranet site. The approved amount includes \$227,579 for personal services and \$22,500 for associated services and supplies, of which \$11,500 is one-time costs.

The package also includes \$2,554 General Fund in personal services costs for the reclassification of an existing Legislative Fiscal Technician to the equivalent of a Senior Committee Assistant position to reflect current workload.

Finally, the overall package increase of \$252,633 General Fund is supported through resources available from anticipated 2023-25 General Fund reversions, for a net zero impact.

Legislative Policy and Research Committee

The Legislative Policy and Research Office (LPRO) provides centralized, professional, and nonpartisan research; issue analysis; and committee management services for the Legislative Assembly. The Subcommittee recommended a budget of \$24,022,394 General Fund and 84 positions (63.14 FTE). The total funds budget is an increase of 6.7% from the 2023-25 legislatively approved budget. The following is a summary of the budgetary changes:

Policy & Research Analysts

Package 801: LFO Analyst Adjustments. This package includes \$933,662 General Fund to support three permanent, full-time positions (2.64 FTE), including a Principal Legislative Analyst (0.88 FTE), a Principal Research Analyst (0.88 FTE), and a Legislative Analyst (0.88 FTE) to address an increase in volume and complexity of research and staffing requests from legislators, committees, task forces, and workgroups. The approved amount includes \$906,362 for personal services costs and \$27,300 for associated services and supplies.

This package also provides \$150,000 for the Legislative Policy and Research Office to enter into a professional services contract with a third party to evaluate a staffing model for member offices that compares staffing models from similar states and considers legislative members workload related to committee assignments and leadership responsibilities, staffing levels during session and the interim, compensation structures, and individual members budgets. This funding is provided on a one-time basis with the final report to legislative leadership expected in January 2026.

These investments are supported through anticipated 2023-25 General Fund reversions in the Legislative Administration budget, for a net zero impact on the overall Legislative Branch General Fund budget.

Language Access

Package 801: LFO Analyst Adjustments. This package includes \$237,534 General Fund to support two positions (1.21 FTE): a permanent full-time Language Access Administrative Assistant (0.88 FTE) to assist with scheduling of necessary interpretation services during session and interim meetings, and a session-only Spanish Language Interpreter (0.33 FTE) position to provide interpreter services during session. The approved amount includes \$224,934 for personal services and \$12,600 for services and supplies. The increase is supported through resources available from anticipated 2023-25 General Fund reversions, for a net zero impact.

Legislative Revenue Office

The Legislative Revenue Office (LRO) provides non-partisan analysis to the Legislature on tax policy and school finance issues. The Office serves the Legislature and the public by staffing legislative committees dealing with taxes and school finance. LRO writes revenue impact statements on all bills reaching the House or Senate floor affecting state or local revenue. The Subcommittee recommended a budget of \$4,740,226 General Fund and eight positions (8.00 FTE). The total funds budget is an increase of 6.2% from the 2023-25 legislatively approved budget. There are no packages associated with this agency.

Commission on Indian Services

There are nine federally recognized Indian tribal governments located in Oregon. The Commission was created to improve services for American Indians in Oregon. It gathers information relating to programs available to Indians, such as those concerning education, housing, health, fishing, economic development, cultural preservation and protection, gambling, and job training. The Commission assesses Indian needs and concerns through consultation and public hearings. The Agency also networks with state, regional, and national Indian organizations in sharing information and addressing Indian issues. While the Commission is not to supersede any negotiations any tribe, band, or group might have with local, state, and federal governments, it provides a forum for communication between Oregon's American Indians and state government.

The Subcommittee recommended a total funds budget of \$1,425,257, including \$1,417,653 General Fund, \$7,604 Other Funds expenditure limitation, and three positions (3.00 FTE). The total funds budget is an increase of 4.1% from the 2023-25 legislatively approved budget. The following is a summary of budgetary changes:

General Program

Package 801: LFO Analyst Adjustments. This package increases services and supplies by \$10,000 General Fund for additional travel costs for the State Anthropologist position that is frequently requested to be on-site for analysis and interpretation as artifacts are discovered throughout the state. The increase is supported through resources available from anticipated 2023-25 General Fund reversions, for a net zero impact.

Summary of Performance Measure Action

See attached Legislatively Adopted 2025-27 Key Performance Measures form.

DETAIL OF JOINT COMMITTEE ON WAYS AND MEANS ACTION

Legislative Branch Agencies
Kendra Beck -- 503-400-4747

DESCRIPTION	GENERAL FUND	LOTTERY FUNDS	OTHER FUNDS		FEDERAL FUNDS		TOTAL ALL FUNDS	POS	FTE
			LIMITED	NONLIMITED	LIMITED	NONLIMITED			
2023-25 Legislatively Approved Budget at Jan 2025 *	\$ 237,230,123	\$ -	\$ 20,939,334	\$ 1,244,820	\$ -	\$ -	\$ 259,414,277	603	490.86
2025-27 Current Service Level (CSL)*	\$ 263,705,733	\$ -	\$ 10,805,784	\$ 1,359,634	\$ -	\$ -	\$ 275,871,151	598	490.47
SUBCOMMITTEE ADJUSTMENTS									
SCR 142-001 -Legislative Counsel General Program									
Package 801: LFO Analyst Adjustments									
Personal Services	\$ -	\$ -	\$ 32,530	\$ -	\$ -	\$ -	\$ 32,530	0	0.00
SCR 143-200 -Legislative Policy & Reseach Committee Policy and Research Analysts									
Package 801: LFO Analyst Adjustments									
Personal Services	\$ 906,362	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 906,362	3	2.64
Services and Supplies	\$ 177,300	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 177,300		
SCR 143-500 -Legislative Policy & Research Committee Language Access									
Package 801: LFO Analyst Adjustments									
Personal Services	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	2	1.21
SCR 145-001 -Legislative Fiscal Office General Program									
Package 801: LFO Analyst Adjustments									
Personal Services	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	1	0.88
SCR 155-300 -Legislative Assembly Biennial - Senate									
Package 801: LFO Analyst Adjustments									
Personal Services	\$ 104,752	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 104,752	2	0.67
Services and Supplies	\$ 22,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 22,000		
SCR 155-400 -Legislative Assembly Biennial - House									
Package 801: LFO Analyst Adjustments									
Services and Supplies	\$ 20,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 20,000		
SCR 155-500 -Legislative Assembly Biennial - Assembly									
Package 801: LFO Analyst Adjustments									
Services and Supplies	\$ (146,752)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ (146,752)		
SCR 156-001 -Legislative Administration Committee Administration									
Package 801: LFO Analyst Adjustments									
Services and Supplies	\$ (6,613,444)	\$ -	\$ 376,000	\$ -	\$ -	\$ -	\$ (6,237,444)		

DESCRIPTION	GENERAL FUND	LOTTERY FUNDS	OTHER FUNDS		FEDERAL FUNDS		TOTAL ALL FUNDS	POS	FTE
			LIMITED	NONLIMITED	LIMITED	NONLIMITED			
SCR 156-002 -Legislative Administration Committee Security Services									
Package 801: LFO Analyst Adjustments									
Personal Services	\$ 363,117	\$ -	\$ -	\$ -	\$ -	\$ -	363,117	1	1.00
Services and Supplies	\$4,617,032	\$ -	\$ -	\$ -	\$ -	\$ -	4,617,032		
SCR 156-003 -Legislative Administration Committee Information Services									
Package 801: LFO Analyst Adjustments									
Personal Services	\$ 408,482	\$ -	\$ -	\$ -	\$ -	\$ -	408,482	3	1.63
Services and Supplies	\$ 14,560	\$ -	\$ -	\$ -	\$ -	\$ -	14,560		
SCR 156-008 -Legislative Administration Committee Visitor Services									
Package 801: LFO Analyst Adjustments									
Personal Services	\$ 126,591	\$ -	\$ (126,591)	\$ -	\$ -	\$ -	-	0	0.00
SCR 156-050 -Legislative Administration Committee Oregon State Capitol Foundation									
Package 801: LFO Analyst Adjustments									
Services and Supplies	\$ -	\$ -	\$ (325,000)	\$ -	\$ -	\$ -	(325,000)		
SCR 425-001 Commission on Indian Services General Program									
Package 801: LFO Analyst Adjustments									
Services and Supplies	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	-		
TOTAL ADJUSTMENTS	\$ -	\$ -	\$ (43,061)	\$ -	\$ -	\$ -	(43,061)	12	8.03
SUBCOMMITTEE RECOMMENDATION *	\$ 263,705,733	\$ -	\$ 10,762,723	\$ 1,359,634	\$ -	\$ -	275,828,090	610	498.50
% Change from 2023-25 Leg Approved Budget	11.2%	0.0%	(48.6%)	9.2%	0.0%	0.0%	6.3%	1.2%	1.6%
% Change from 2025-27 Current Service Level	0.0%	0.0%	(0.4%)	0.0%	0.0%	0.0%	(0.0%)	2.0%	1.6%

*Excludes Capital Construction Expenditures

Legislatively Approved 2025 - 2027 Key Performance Measures

Published: 6/16/2025 2:53:24 PM

Agency: Legislative Administration

Mission Statement:

Legislative Administration supports the Oregon Legislature, promotes access to the legislative process, and provides efficient, effective, accountable and customer-oriented services to all legislators, legislative departments, the public, and other government agencies.

Legislatively Approved KPMs	Metrics	Agency Request	Last Reported Result	Target 2026	Target 2027
1. CUSTOMER SERVICE - The percentage of customers rating their satisfaction with the agency's customer service as "good" or "excellent" overall, timeliness, accuracy, helpfulness, expertise, information available.	Timeliness	Approved	96.30%	90%	90%
	Expertise		97.89%	90%	90%
	Overall		96.41%	90%	90%
	Helpfulness		97.44%	90%	90%
	Accuracy		97.34%	90%	90%
	Availability of Information		93.08%	90%	90%
2. IT CUSTOMERS - The percentage of customers rating overall satisfaction with problem solution as above average or excellent.		Approved	96%	97%	97%
3. WEBSITE - The percentage approval rating of website users.		Approved	86%	90%	90%
4. DIVERSITY - Racial/ethnic diversity in Legislative Administration as compared to the total State's diversity.		Approved	137%	100%	100%
5. TURNOVER - Annual voluntary turnover rate of the Legislative Administration continuing workforce.		Approved	11.39%	10%	10%
6. GOLD STAR CERTIFICATE - Number of years out of last five that Financial Services earns State Controller's Division Gold Star Certificate for the Legislative agencies it serves.		Approved	5	5	5

LFO Recommendation:

The Legislative Fiscal Office recommends approval of the proposed key performance measures and targets.

SubCommittee Action:

The Subcommittee approved the Legislative Fiscal Office recommendation for the key performance measures and targets.

Legislatively Approved 2025 - 2027 Key Performance Measures

Published: 6/16/2025 2:55:51 PM

Agency: Legislative Equity Office

Mission Statement:

The Legislative Equity Office enforces Legislative Branch Rule 27, which prohibits harassment, discrimination and retaliation relating to legislative activities. The rule is designed to provide options to those who are experiencing or observing harassing behavior, discriminatory behavior or other prohibited behavior to seek information, make reports or file complaints to address and resolve concerns.

Legislatively Approved KPMs	Metrics	Agency Request	Last Reported Result	Target 2026	Target 2027
1. CUSTOMER SERVICE - CUSTOMER SERVICE - Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall customer service, timeliness, accuracy, helpfulness, expertise and availability of information	a) Overall	Approved		90%	90%
	b) Accuracy			90%	90%
	c) Timeliness			90%	90%
	d) Expertise			90%	90%
	e) Availability of Information			90%	90%
	f) Helpfulness			90%	90%

LFO Recommendation:

The Legislative Fiscal Office recommends establishment of the customer service key performance measure and targets, consistent with the other statutorily established Legislative Branch agencies.

SubCommittee Action:

The Subcommittee approved the Legislative Fiscal Office recommendation for the key performance measures and targets.

Legislatively Approved 2025 - 2027 Key Performance Measures

Published: 6/16/2025 2:55:19 PM

Agency: Legislative Counsel

Mission Statement:

Overseen by the Legislative Counsel Committee, the Office of the Legislative Counsel provides legal and publication services to the Legislative Assembly and its members and other agencies of state government. The office drafts measures and amendments for legislators, legislative committees and state agencies; provides legal advice to legislators and legislative committees; reviews state agency rules for legal sufficiency; prepares indexes and tables for legislative publications; edits, publishes, sells and distributes the Oregon Revised Statutes, the official bound session laws and other specialty publications.

Legislatively Approved KPMs	Metrics	Agency Request	Last Reported Result	Target 2026	Target 2027
1. Customer Service - Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall, timeliness, accuracy, helpfulness, and expertise.	Helpfulness	Approved	100%	90%	90%
	Timeliness		100%	90%	90%
	Accuracy		100%	90%	90%
	Overall		100%	90%	90%
	Expertise		100%	90%	90%
2. Nonpartisanship - Percent of customers rating their satisfaction with the agency's ability to provide services on a fair objective and nonpartisan basis as "good" or "excellent".		Approved	100%	90%	90%
3. Confidentiality - Percent of customers rating their satisfaction with the agency's ability to provide confidential services as "good" or "excellent".		Approved	100%	100%	100%
4. Quality of Legislative Publications - Percent of customers rating their satisfaction with the agency's publications as "good" or "excellent".		Approved	100%	100%	100%
5. Quality of Legal Advice - Percent of customers rating their satisfaction with the agency's quality of legal advice as "good" or "excellent".		Approved	100%	95%	95%
6. Gold Star Certificate - Number of years out of the last four that Legislative Counsel has earned the State Controller's Division Gold Star Certificate.		Approved	4	4	4
7. Drafting Legislative Concepts for State Agencies and Elected Officials - Percent of customers rating their satisfaction with the agency's quality of legislative concepts as "good" or "excellent".		Approved	96%	90%	90%

LFO Recommendation:

The Legislative Fiscal Office recommends approval of the proposed key performance measures and targets.

SubCommittee Action:

The Subcommittee approved the Legislative Fiscal Office recommendation for the key performance measures and targets.

Legislatively Approved 2025 - 2027 Key Performance Measures

Published: 6/16/2025 2:56:17 PM

Agency: Legislative Fiscal Office

Mission Statement:

The Legislative Fiscal Office provides research, analysis, and evaluation of state expenditures, financial affairs, program administration, and agency organization.

Legislatively Approved KPMs	Metrics	Agency Request	Last Reported Result	Target 2026	Target 2027
1. CUSTOMER SERVICE - Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall customer service, timeliness, accuracy, helpfulness, expertise and availability of information	a) Accuracy	Approved	93%	90%	90%
	b) Overall		79%	90%	90%
	c) Timeliness		96%	90%	90%
	d) Expertise		93%	90%	90%
	e) Availability of Information		89%	90%	90%
	f) Helpfulness		93%	90%	90%

LFO Recommendation:

The Legislative Fiscal Office recommends approval of the proposed key performance measures and targets.

SubCommittee Action:

The Subcommittee approved the Legislative Fiscal Office recommendation for the key performance measures and targets.

Legislatively Approved 2025 - 2027 Key Performance Measures

Published: 6/16/2025 2:56:37 PM

Agency: Legislative Policy and Research Office

Mission Statement:

The Legislative Policy and Research Office provides centralized, professional and nonpartisan research, issue analysis and committee management services to inform deliberations and development of public policy.

Legislatively Approved KPMs	Metrics	Agency Request	Last Reported Result	Target 2026	Target 2027
1. Customer Service - Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall, timeliness, accuracy, helpfulness, expertise, availability of information.	Overall	Approved	96%	90%	90%
	b) Timeliness		94%	90%	90%
	c) Accuracy		97%	90%	90%
	d) Helpfulness		97%	90%	90%
	e) Expertise		94%	90%	90%
	f) Availability of Information		97%	90%	90%
2. Services and Products - Percent of customers rating their satisfaction with the agency's services and products as "good" or "excellent."	Quality of Staffing Task Forces (interim)	Approved	100%	90%	90%
	Quality of Language Access Services		96%	90%	90%
	1) Quality of Legislative Publications		92%	90%	90%
	2) Quality of Staffing Policy Committees		97%	90%	90%
	3) Quality of Policy Research		96%	90%	90%
3. Nonpartisanship - Percent of customers rating their satisfaction with the agency's ability to provide services on a fair, objective, and nonpartisan basis as "good" or "excellent."		Approved	91%	90%	90%

LFO Recommendation:

The Legislative Fiscal Office recommends approval of the proposed key performance measures and targets.

SubCommittee Action:

The Subcommittee approved the Legislative Fiscal Office recommendation for the key performance measures and targets.

Legislatively Approved 2025 - 2027 Key Performance Measures

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Agency: Legislative Revenue Office

Mission Statement:

As defined in ORS 173.820 under "duties and powers" the legislative revenue officer is to: (1) prepare or assist in the preparation of studies and reports and provide information and research assistance on matters relating to taxation and to the revenue of this state (2) ascertain facts concerning revenues and make estimates concerning state revenues (3) ascertain facts and make recommendations to the legislative assembly concerning the governor's tax expenditure report. (4) prepare analysis of and recommendations on the fiscal impact of all revenue measures before the legislative assembly and all other measures affecting the revenue of this state. Under ORS 173.025 the legislative revenue officer is to prepare a revenue impact statement on each measure introduced in the legislative assembly that could have any effect on revenues of local governmental units, including school districts.

Legislatively Approved KPMs	Metrics	Agency Request	Last Reported Result	Target 2026	Target 2027
1. CUSTOMER SERVICE - Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall, timeliness, accuracy, helpfulness, expertise, availability of information	Overall	Approved	100%	90%	90%
	Timeliness		100%	90%	90%
	Accuracy		100%	90%	90%
	Helpfulness		100%	90%	90%
	Expertise		100%	90%	90%
	Availability of Information		100%	90%	90%

LFO Recommendation:

The Legislative Fiscal Office recommends approval of the proposed key performance measures and targets.

SubCommittee Action:

The Subcommittee approved the Legislative Fiscal Office recommendation for the key performance measures and targets.

Legislatively Approved 2025 - 2027 Key Performance Measures

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Agency: Commission on Indian Services

Mission Statement:

Per ORS Chapters 69, 97, 172, 182, 273, 358, and 390, Oregon Laws Chapter 775 and 903, the Commission exists to compile information on services available to Indians, to assess state programs and services, and make recommendations for improvement. It serves as the state forum in which Indian problems and solutions are considered. It is required to advise on matters relating to the preservation and protection of Indian historic and archaeological resources. It is to be consulted on state agency training and reviews agency action with regard to State/Tribal relations.

Legislatively Approved KPMs	Metrics	Agency Request	Last Reported Result	Target 2026	Target 2027
1. CUSTOMER SATISFACTION - Percentage of respondents to customer satisfaction survey who rank the Commission on Indian Services overall performance very good to excellent.	Overall	Approved	89.65%	90%	90%
	Accuracy		89.65%	90%	90%
	Availability of Information		82.76%	90%	90%
	Helpfulness		86.21%	90%	90%
	Timeliness		82.76%	90%	90%
	Expertise		85.72%	90%	90%
2. Best Practices Percentage of total best practices met by the Legislative Commission on Indian Services		Approved	95%	100%	100%

LFO Recommendation:

The Legislative Fiscal Office recommends approval of the proposed key performance measures and targets.

SubCommittee Action:

The Subcommittee approved the key performance measures and targets as proposed.