

HB 3156 A STAFF MEASURE SUMMARY

Carrier: Sen. Pham

Senate Committee On Labor and Business

Action Date: 04/29/25

Action: Do pass the A-Eng bill.

Vote: 5-0-0-0

Yeas: 5 - Bonham, Hayden, Patterson, Pham, Taylor

Fiscal: No fiscal impact

Revenue: No revenue impact

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Meeting Dates: 4/24, 4/29

WHAT THE MEASURE DOES:

The measure directs the Public Utility Commission to require each public utility to include the phone number for the Commission's consumer services line and the website address for the Commission's online consumer complaint form at the bottom of every utility bill.

ISSUES DISCUSSED:

- Provisions of the measure

EFFECT OF AMENDMENT:

No amendment.

BACKGROUND:

The Oregon Public Utility Commission is responsible for rate regulation of Oregon's investor-owned electric utilities (Portland General Electric, Pacific Power, and Idaho Power), natural gas utilities (Avista, Cascade Natural, and NW Natural), telephone service providers (landline only), as well as select water companies.

ORS chapter 757 is the Oregon chapter containing laws on utility regulation.

House Bill 3156 A directs the Public Utility Commission to require each public utility to include the phone number for the Commission's consumer services line and the website address for the Commission's online consumer complaint form at the bottom of every utility bill.