



Open Government Impact Statement

83rd Oregon Legislative Assembly
2025 Regular Session

Measure: HB 3255

Only impacts on Original or Engrossed
Versions are Considered Official

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Date: 1/21/2025

SUMMARY

Digest: Says that an online business must have a telephone number and electronic mail address to hear and respond to customer concerns. Lets the Secretary of State check to see if the business obeys the requirement and to fine a business that does not obey. Says that the business can be barred from this state if it fails to comply again and again. (Flesch Readability Score: 61.3).

Prohibits an online business from operating in this state unless the online business maintains a permanent telephone number and electronic mail address that allows customers to contact the online business with concerns and receive a timely and substantive response. Permits the Secretary of State to test compliance with the Act and to impose civil penalties for a failure to comply or to administratively dissolve an online business or revoke the online business's authority to transact business in this state if the Secretary of State determines that the failure to comply is intentional, willful and repeated.

NOTICE OF NO OPEN GOVERNMENT IMPACT