

HB 5038 BUDGET REPORT and MEASURE SUMMARY

Joint Committee On Ways and Means

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Department of Veterans' Affairs
2025-27

Budget Summary*

| | 2023-25 Legislatively Approved Budget ⁽¹⁾ | 2025-27 Current Service Level | 2025-27 Committee Recommendation | Committee Change from 2023-25 Leg. Approved | |
|------------------------------|---|----------------------------------|-------------------------------------|--|----------|
| | | | | \$ Change | % Change |
| General Fund | \$ 9,423,180 | \$ 10,009,204 | \$ 9,797,037 | \$ 373,857 | 4.0% |
| General Fund Debt Service | \$ 372,670 | \$ 376,828 | \$ 376,828 | \$ 4,158 | 1.1% |
| Lottery Funds | \$ 22,352,358 | \$ 20,884,312 | \$ 23,140,664 | \$ 788,306 | 3.5% |
| Lottery Funds Debt Svc | \$ 551,000 | \$ 551,000 | \$ 551,000 | \$ - | 0.0% |
| Other Funds Ltd | \$ 141,425,696 | \$ 142,132,485 | \$ 148,344,254 | \$ 6,918,558 | 4.9% |
| Other Funds Cap Improve | \$ - | \$ - | \$ 3,890,725 | \$ 3,890,725 | 100.0% |
| Other Funds Non-Ltd | \$ 208,025,000 | \$ 208,025,000 | \$ 209,625,000 | \$ 1,600,000 | 0.8% |
| Other Funds Debt Svc Non-Ltd | \$ 108,100,000 | \$ 57,853,769 | \$ 57,853,769 | \$ (50,246,231) | (46.5%) |
| Federal Funds Ltd | \$ 3,932,620 | \$ 1,961,694 | \$ 4,123,106 | \$ 190,486 | 4.8% |
| Total | \$ 494,182,524 | \$ 441,794,292 | \$ 457,702,383 | \$ (36,480,141) | (7.4%) |

Position Summary

| | | | | |
|--------------------------------------|--------|--------|--------|------|
| Authorized Positions | 103 | 100 | 105 | 2 |
| Full-time Equivalent (FTE) positions | 102.23 | 100.00 | 103.75 | 1.52 |

⁽¹⁾ Includes adjustments through January 2025

* Excludes Capital Construction expenditures

Summary of Revenue Changes

The total available revenue for the Oregon Department of Veterans' Affairs (ODVA) is a mix of General Fund (1.6%), Lottery Funds (3.8%), and Other Funds (93.9%). The Department also receives Federal Funds (0.7%) for certain U.S. Department of Veterans' Affairs (USDVA) grants.

The most significant Other Funds revenue sources are veteran loan repayments, charges for loan-related services, dedicated general obligation bond proceeds, interest and investment income, rent from leasing space within the Veterans' building, fees from the conservatorship program, and funding received from private parties, Medicare, Medicaid, and USDVA benefits for the two veterans' homes. The Oregon War Veterans' Fund, a constitutionally dedicated fund, receives nearly all of the Department's Other Funds revenues, except those for the Veterans' Home Program.

With the passage of Ballot Measure 96 (2016), the available funding for ODVA increased due to the addition of Lottery Funds. Measure 96 directs 1.5% of net lottery proceeds into the state's Veterans' Services Fund to provide services for the benefit of Oregon veterans. The May

2025 state economic and revenue forecast projects \$28.3 million Lottery revenue dedicated to veterans' services in the 2025-27 biennium. Lottery Funds will be allocated through Senate Bill 5530 to ODVA for legislatively approved Lottery Funds expenditures. With the recommended budget, a reserve balance of at least 12.5% of projected revenues is expected to be retained in the Veterans' Services Fund to allow for fluctuations in projected revenues and accommodate Lottery Funds expenditure increases during the biennium.

The Department receives General Fund to support Operations, the Appeals and Special Program, the Strategic Partnerships Program, the Oregon Veterans Home Program, and the Aging Veteran Services Program.

Summary of Transportation and Economic Development Subcommittee Action

ODVA originated through the passage of a ballot measure adopted in the 1944 election to provide farm and home loans to veterans. ODVA, or a version of ODVA, has existed since being created in 1945 and has served veterans with programs growing beyond the farm and home loans program over the years. ODVA's mission is to honor and serve all Oregon veterans and their families by aligning and delivering earned benefits and services that enhance and improve their lives in recognition of their service to our nation. Its vision is that all veterans and their families thrive in Oregon, and it works to achieve this mission and vision through the delivery of services and assistance to returning veterans and their families. ODVA executes its mission, delivering and administering 27 veteran programs, in response to a diverse veteran community. The ODVA undertook a restructuring effort for the agency and its budget structure for 2025-27, which resulted in several new budget structures.

The Subcommittee recommended a budget of \$457,702,383 total funds and 105 positions (103.75 FTE). The budget recommendation represents a 7.4% decrease from the 2023-25 legislatively approved budget (LAB).

Operations

The Operations Program is a new section within the agency's budget. It was created to ensure adequate resourcing for internal services supporting veteran programs. The budget for this program was previously contained within other program areas. Operations consist of the following areas:

- Director's Office - provides leadership and strategic direction, ensuring alignment with legislative mandates and veterans' needs.
- Veteran Advisory Committee - serves as a liaison, offering feedback and guidance on program effectiveness.
- Financial Services - handles budgeting, financial planning, and resource allocation to ensure fiscal responsibility.
- Information Services - manages the agency's IT infrastructure, ensuring secure and efficient information management.
- Facility Services - oversees the maintenance and operation of agency facilities, ensuring they are safe and accessible.
- Human Resources - manages staffing, recruitment, employee relations, and professional development to maintain a skilled workforce.

- Public Information - coordinates communication efforts, including public relations and media outreach, to keep veterans and the public informed about available programs and services.

The Subcommittee recommended a budget of \$23,905,209 total funds, and 47 positions (46.25 FTE). As this is a new budget structure within the Department, there is no direct comparison available for the amount provided in the 2023-25 LAB. The recommended budget includes the following packages:

Package 90: Analyst Adjustments. This package eliminates a long-term vacant Executive Support Specialist position. In addition, this package reduces certain services and supplies inflation. This position is the Directors' direct support position.

Package 101: Strengthen ODVA HR Unit. This package increases Other Funds expenditure limitation by \$236,597 for a permanent, full-time Human Resource Analyst position (Human Resource Analyst 3, 0.75 FTE). The position will have a broad scope of work within the agency's human resource function including classification/compensation, labor and employee relations, safety/workers' compensation and risk coordination, human resource policy development, and reporting and data analysis.

Package 106: Strengthen ODVA Finance Unit. This package increases Other Funds expenditure limitation by \$397,380 for a Fiscal Analyst Lead position (Fiscal Analyst 3, 1.00 FTE). The permanent, full-time position will focus on all phases of budget from actuals to execution, including fiscal impact statements, monthly budget reports and reconciliations. The position will be the primary analyst for Veteran Homes, Capital Construction and Bonding.

Package 109: Strengthen ODVA Executive Dir Office. This package increases Other Funds expenditure limitation by \$343,737 for a permanent, full-time Business Operations Administrator 1 position (Chief Operating Officer) (0.75 FTE). The COO will take on a portion of agency operations currently handled by the Chief Financial Officer. The new position fits well with the new agency structure of breaking out Operations as a separate program area.

Package 110: Data and Performance Measures. This package increases Other Funds expenditure limitation by \$248,612 for a permanent, full-time Senior Data Engineer position (Information Systems Specialist 7, 0.75 FTE). The position will be focused on supporting agencywide initiatives involving data reporting, data transparency, and automation of data gathering. Currently, the agency relies on external sources (USDVA, other state agencies, etc.), but this position will enable the agency to gather more of its own data, to help better serve veterans.

Package 119: Legacy Application Support (AS400). This package increases Other Funds expenditure limitation by \$325,000 on a one-time basis for Information Systems staffing within the agency. The package funds contractors for professional application support and expertise for the IBM AS400 iSeries IT production services, which impact the agency's Veterans' Home, Conservatorship, and other Veteran programs. The contractors will triage user incidents, conduct break-fix work, create application workflow and process maps, and identify system efficiencies.

Package 122: Oregon WWII Memorial. This package increases Other Funds expenditure limitation, on a one-time basis, by \$115,000 to better enable ODVA to meet the responsibilities of maintaining the World War Two Memorial located on the State Capital Grounds. ODVA will develop and manage an interpretive website and to begin development of a concept to extend the current memorial to add additional names and content. This may include architectural designs, replacement or placement of letters identifying WWII veterans, Information Technology Quick Response updates or replacement, and any related services and supplies to honor the memorial of our veterans.

Package 801: LFO Analyst Adjustments. This package increases Other Funds expenditure limitation utilizing Home Loan funds to complete a renovation of the 2nd floor of ODVA headquarters building in Salem. The project was previously authorized in 2023-25 but is being carried over into 2025-27. Work is currently in process with an expected completion date of December 31, 2025. The project was delayed to take advantage of the State's price agreement as it related to the project's electrical work, which provided significant savings to the State.

Home Loan Program

The Home Loan program, established in 1945, provides low-interest rate mortgages on single-family owner-occupied homes to qualified veterans. Oregon is one of five states in the nation grandfathered under federal tax law to offer a state veterans' home loan program. The Program offers financing up to the Fannie Mae limit, currently \$806,500 as of January 1, 2025. Since 1945, the program has provided more than \$7.9 billion of low-interest loans to more than 335,000 veterans. In addition to originating loans, the program currently services all loans.

The Subcommittee recommended a budget of \$5,936,773 Other Funds expenditure limitation and 13 positions (12.75 FTE). As this is a new budget structure within the department, there is no direct comparison available for the amount provided in the 2023-25 LAB. The recommended budget includes the following packages:

Package 100: MITAS On-Going Services & Maintenance. This package increases Other Funds expenditure limitation by \$1,000,000 for ongoing maintenance and services for the new Home Loan Servicing IT system currently being implemented. The new system is expected to go live in the first year of the biennium.

Package 105: Strengthen Home Loan Program. This package increases Other Funds expenditure limitation by \$206,855 for a Loan Specialist position (Loan Specialist 2, 0.75 FTE). The permanent, full-time position will strengthen home loan origination staffing to prepare for the agency's plan to begin refinancing veteran home loans. The position is in line with the overall Home Loan Program strategy of increasing production to coincide with the deployment of the new MITAS loan servicing system.

Appeals and Special Advocacy

Programs within Appeals & Special Advocacy Division are responsible for providing advocacy and access to earned benefits for veterans, and their eligible dependents and survivors. The programs provide benefits counseling, claims and appellate representation, certification, and

training for ODVA, County, and Tribal Veterans Service Officers (VSOs), and other service delivery partnerships across the state. The Division works closely with VSOs located within all 36 counties and four Tribal nations to provide both direct assistance to veterans, their dependents, and survivors as well as indirect assistance through a statewide network of county and tribal VSOs in addition to community partners. The Division employs coordinators and advocates for traditionally underserved veterans, including women, LGBTQ+ identifying, and houseless veterans. These coordinators work directly with veterans, their families, and a network of other supports across the state to help address challenges and barriers unique to these veterans and their communities. The Appeals and Special Advocacy Division encompasses three program areas:

- Appeals and Claims – employs state certified and federally accredited Veterans VSOs, who are subject matter experts in Federal VA law (Chapter 38 United States Code and Chapter 38 Code of Federal Regulations). These VSOs represent veterans, their dependents, and survivors before the U.S. Veterans Benefits Administration and the Board of Veterans Appeals in claims and appeals, through a signed Appointment of Representation.
- Training, Certification, and Outreach – trains, certifies, and accredits all counties, tribal, and state VSOs through initial training for all new VSOs, an annual training conference and quarterly one-day trainings.
- Outreach – employs individuals responsible for outreach and advocacy for the Women Veterans program, established in 2016; the LGBTQ+ Program, also established in 2016; and the Houseless Veterans Program, established in 2021.

The Subcommittee recommended a budget of \$7,243,751 total funds, and 17 positions (17.00 FTE). As this is a new budget structure within ODVA, there is no direct comparison available for the amount provided in the 2023-25 LAB. The Subcommittee recommended budget includes the following packages:

Package 121: VetraSpec Claim Tracking & Processing. This package is for an initial investment of \$60,000 in one-time Lottery Funds to research, evaluate, and determine a viable replacement for VetraSpec. VetraSpec is a cloud-based client claim tracking and submittal application used for providing direct service and support information for veterans and their families to submit claims, records, service records, medical records, and bank direct deposit information directly to the U.S. Department of Veterans Affairs – Veterans Benefits Administration.

Package 801: LFO Analyst Adjustments. This package reduces Services Appeals and Special Advocacy for services and supplies inflation.

Strategic Partnerships

The Strategic Partnerships Division provides direct and indirect services for Oregon veterans and their families, helping to ensure advocacy and access to earned state and federal benefits. The programs provide benefits counseling, claims and appellate representation that are specific to certain veteran populations. The Strategic Partnerships Division maintains collaborative partnerships with federal, state, county, tribal, and non-profit stakeholders serving underrepresented veteran populations and disproportionately impacting veterans in our communities. Some of these issues include veterans experiencing homelessness, behavioral health, employment, and suicide prevention and awareness.

The Division is comprised of the Campus Veteran Program, Incarcerated Veteran Program, Tribal Veteran Program, the Veteran Education Program, and administers and monitors several large grants. Grant programs include the Veteran Services Grant, the Campus Resource Center Grant, the Veterans Educational Bridge Grant, the Oregon Veterans Emergency Financial Assistance Grant, the U.S. Department of Veterans Affairs - Highly Rural Transportation Grant, the Rural Veterans Healthcare Transportation Grant, the Veteran Suicide Prevention Grant. Also administered by the Strategic Partnership team is the contract with Lines for Life for the Oregon Military Helpline. The Division also houses the Veteran Education team comprised of the Education Manager, the Campus Veteran Coordinator, the Veterans Educational Bridge Grant Coordinator, and the State Approving Agency (SAA) team.

The Division manages state pass-through funding to VSOs located within counties, National Service Organizations, and Oregon's federally recognized Tribes that have a Memorandum of Understanding with ODVA. The Division leads ODVA's work on veteran suicide prevention by administering Charitable Checkoff Funding for Veteran Suicide Prevention through awarding Veteran Suicide Awareness and Prevention grants to counties, Tribes, public universities and community colleges, as well as Oregon's participation in the VA/SAMHSA Governor's Challenge to Prevent Suicide Among Military Members, Veterans and Their Families.

The Subcommittee recommended a budget of \$20,325,180 total funds and 12 positions (11.75 FTE). As this is a new budget structure within the department, there is no direct comparison available for the amount provided in the 2023-25 LAB. The Subcommittee recommended budget includes the following packages:

Package 112: Veteran Behavioral Health Coordinator. This package provides resources for a Veteran Health Behavioral Coordinator (0.75 FTE) to increase outreach on the availability and importance of behavioral health services, including increased outreach for veteran suicide awareness and prevention. The permanent, full-time position will also allow for increased coordination with state, federal, and local partners in addressing barriers to behavioral healthcare services for veterans.

Package 114: Tribal Veteran Service Office Funding. This package provides ongoing Lottery Funds to increase pass-through funding for the Tribal Veteran Service Officer (TVSO) Program, which provides direct U.S. Department of Veterans Affairs benefit and claims representation for veterans, through the federally recognized Oregon tribes. Ongoing funding in the agency's budget is \$321,937. The increased funding will assist tribal partners with the ability to retain a permanent position to support tribal veteran services. The increased funding of \$275,000 brings the total amount of funding distributed to TVSOs to \$596,937.

Package 115: Veterans Emergency Financial Assistance. This package provides dedicated Lottery Funds to increase funding for the Veterans Emergency Financial Assistance program, which provides one-time emergency grants to Oregon veterans and their immediate family. The Program has ongoing General Fund in the amount of \$121,898. The one-time dedicated Lottery Funds of \$200,000 will increase the number of grants awarded.

Package 116: Veterans Education Bridge Grant. This package requests Lottery Funds dedicated to veterans' services to increase funding for the Veteran Educational Bridge Grant. The grant program started in 2019 to provide financial assistance to student veterans unable to complete their degree or training program in time due to scheduling constraints. ODVAs budget includes \$202,665 of ongoing funding. An additional \$350,000 in one-time funding is approved to support the program.

Package 117: Campus Veteran Resource Grant. This package utilizes Lottery Funds dedicated to veterans' services for Campus Veteran Resource Centers and Campus Veteran Resource Coordinators at Oregon community colleges and public universities. Funding of \$800,000 is approved on a one-time basis.

Package 118: Veteran Services Grant. This package authorizes Lottery Funds to support the Veterans' Services Grant Fund. It is increased by \$350,000 on a one-time basis, for total funding of \$972,653 to expand the number and amount of grants available to community partners, including non-profits, National Service Organizations, and other state, county, local, and tribal governmental agencies. Grants are awarded for services and programs that benefit veterans, including mental and physical health care, housing security, employment opportunities, education, and transportation accessibility.

Oregon Veterans' Home Program

The Oregon Veterans' Home Program provides the state's veterans and qualified family members access to skilled nursing, rehabilitative care, and endorsed memory care services, in an environment that understands and honors the unique needs of the men and women who served our country. There are two veterans' homes in Oregon, one in The Dalles and a second in Lebanon.

The Oregon Veterans' Home Program has some General Fund Debt Service and Lottery Funds Debt Service but is primarily an Other Fund supported program, funded through revenue generated from resident-related income to cover the cost of care. Resident-related income sources typically include funds from the U.S. Department of Veterans Affairs (Federal VA), Medicare, Medicaid, insurance companies and private payers.

The Subcommittee recommended a budget of \$128,476,413 total funds, and four positions (4.00 FTE). The budget recommendation represents an increase of 10.4% from the 2023-25 LAB. The Subcommittee's recommended budget includes the following packages:

Package 126: ODVA & Vet Homes Capital Construction DM. This package, as modified, increases Other Funds expenditure limitation by \$1,123,854 for deferred maintenance and minor repairs/improvements at The Dalles Veterans' Home. Additionally, it increases Other Funds expenditure limitation by \$2,766,871 for deferred maintenance and minor repairs/improvements at the Lebanon Veterans' Home. Both capital improvement projects will be funded using the Veterans' Home Reserve.

Package 801: LFO Analyst Adjustments. This package increases Other Funds expenditure limitation by \$1,338,588 and Federal Funds expenditure limitation by \$2,161,412 on a one-time basis to replace four large air handler units and associated items at The Dalles Veterans' Home. This project was previously approved in 2023-25 and is being carried over to 2025-27. Work is currently in process and the agency expects to request and receive Federal Funds reimbursement by December 31, 2025.

Aging Veteran Services

The Aging Veteran Services Division was established in 2015 to address the needs and concerns of a rapidly aging veteran demographic and their families. Currently, more than 53% of Oregon veterans served during WWII, Korea, and Vietnam eras and nationally, more than 8.5 million veterans are age 65 or older. Aging Veteran Services includes the following programs:

- Conservatorship and Representative Payee Program – program assists veterans in managing their financial affairs in one of two ways, as a conservator or a representative payee.
- Veteran Volunteer Program – established in 2017 to create a statewide network of volunteers, the program provides training and oversight on an ongoing basis to volunteers, ensuring volunteers are supported in assisting veterans regarding their benefits.
- Aging Veteran Outreach Program – works collaboratively with agency partners statewide on behalf of aging veterans to coordinate benefits and services specific to the aging population through providing outreach presentations to educate other agencies and the general public regarding all benefits and assistance programs available to aging veterans.

The Subcommittee recommended a budget of \$4,336,288 total funds and 12 positions (12.00 FTE). The budget recommendation represents a decrease of 3.9% from the 2023-25 LAB.

Non-Limited

ODVA uses the following two types of Nonlimited Other Funds expenditures to support its programs:

- Loan and Bond Nonlimited Expenditures – these expenditures consist of loan-related expenditures, including loans made, payment of property taxes, hazard insurance, foreclosure and state-owned property costs, and other costs incurred to protect the state's interest in property used to secure a loan. The bond-related expenditures in this program unit are incurred in the planning for and issuance of bonds. Typical costs involve bond counsel and attorney fees, State Treasury bond fees, and fees relating to preparing bond disclosure documents.
- Debt Service Nonlimited Expenditures – these expenditures relate to the principal and interest payments due on bond sales and any net interest rate swap payments made to swap counterparties.

The Subcommittee recommended a budget of \$267,478,769 Other Funds Nonlimited. The budget recommendation represents a decrease of 15.4% from the 2023-25 LAB. The recommended budget also includes the following package:

Package 124: Request Limitation for Donations. This package increases Other Funds (Nonlimited) expenditure limitation by \$1,600,000 for external donations received by the ODVA. This will allow ODVA the authority to properly expend and record disbursements in a clear and transparent manner.

Summary of Performance Measure Action

See attached Legislatively Adopted 2025-27 Key Performance Measures form.

PRELIMINARY

DETAIL OF JOINT COMMITTEE ON WAYS AND MEANS ACTION

Oregon Department of Veterans' Affairs
Courtney Rogers -- (971) 446-8187

| DESCRIPTION | GENERAL FUND | LOTTERY FUNDS | OTHER FUNDS | | FEDERAL FUNDS | | TOTAL ALL FUNDS | POS | FTE |
|---|---------------|---------------|----------------|----------------|---------------|------------|-----------------|-----|--------|
| | | | LIMITED | NONLIMITED | LIMITED | NONLIMITED | | | |
| 2023-25 Legislatively Approved Budget at Jan 2025 * | \$ 9,795,850 | \$ 22,903,358 | \$ 141,425,696 | \$ 316,125,000 | \$ 3,932,620 | \$ - | \$ 494,182,524 | 103 | 102.23 |
| 2025-27 Current Service Level (CSL)* | \$ 10,386,032 | \$ 21,435,312 | \$ 142,132,485 | \$ 265,878,769 | \$ 1,961,694 | \$ - | \$ 441,794,292 | 100 | 100.00 |
| SUBCOMMITTEE ADJUSTMENTS (from CSL) | | | | | | | | | |
| SCR 100 - Operations | | | | | | | | | |
| Package 090: Analyst Adjustments | | | | | | | | | |
| Personal Services | \$ (195,604) | \$ - | \$ - | \$ - | \$ - | \$ - | \$ (195,604) | (1) | (1.00) |
| Services and Supplies | \$ (2,112) | \$ - | \$ - | \$ - | \$ - | \$ - | \$ (2,112) | | |
| Package 101: Strengthen ODVA HR Unit | | | | | | | | | |
| Personal Services | \$ - | \$ - | \$ 207,464 | \$ - | \$ - | \$ - | \$ 207,464 | 1 | 0.75 |
| Services and Supplies | \$ - | \$ - | \$ 29,133 | \$ - | \$ - | \$ - | \$ 29,133 | | |
| Package 106: Strengthen ODVA Finance Unit | | | | | | | | | |
| Personal Services | \$ - | \$ - | \$ 368,200 | \$ - | \$ - | \$ - | \$ 368,200 | 1 | 1.00 |
| Services and Supplies | \$ - | \$ - | \$ 29,180 | \$ - | \$ - | \$ - | \$ 29,180 | | |
| Package 109: Strengthen ODVA Executive Dir Office | | | | | | | | | |
| Personal Services | \$ - | \$ - | \$ 314,559 | \$ - | \$ - | \$ - | \$ 314,559 | 1 | 0.75 |
| Services and Supplies | \$ - | \$ - | \$ 29,178 | \$ - | \$ - | \$ - | \$ 29,178 | | |
| Package 110: Data & Performance Measures | | | | | | | | | |
| Personal Services | \$ - | \$ - | \$ 214,606 | \$ - | \$ - | \$ - | \$ 214,606 | 1 | 0.75 |
| Services and Supplies | \$ - | \$ - | \$ 34,006 | \$ - | \$ - | \$ - | \$ 34,006 | | |
| Package 119: Legacy Application Support (AS400) | | | | | | | | | |
| Services and Supplies | \$ - | \$ - | \$ 325,000 | \$ - | \$ - | \$ - | \$ 325,000 | | |
| Package 122: Oregon WWII Memorial | | | | | | | | | |
| Services and Supplies | \$ - | \$ - | \$ 115,000 | \$ - | \$ - | \$ - | \$ 115,000 | | |
| Package 801: LFO Analyst Adjustments | | | | | | | | | |
| Capital Outlay | \$ - | \$ - | \$ 2,000,000 | \$ - | \$ - | \$ - | \$ 2,000,000 | | |
| SCR 200 - Home Loan Program | | | | | | | | | |
| Package 100: MITAS On-Going Services & Maintenance | | | | | | | | | |
| Services and Supplies | \$ - | \$ - | \$ 1,000,000 | \$ - | \$ - | \$ - | \$ 1,000,000 | | |
| Package 105: Strengthen Home Loan Program | | | | | | | | | |
| Personal Services | \$ - | \$ - | \$ 177,675 | \$ - | \$ - | \$ - | \$ 177,675 | 1 | 0.75 |
| Services and Supplies | \$ - | \$ - | \$ 29,180 | \$ - | \$ - | \$ - | \$ 29,180 | | |

| DESCRIPTION | GENERAL FUND | LOTTERY FUNDS | OTHER FUNDS | | FEDERAL FUNDS | | TOTAL ALL FUNDS | POS | FTE |
|--|---------------|---------------|----------------|----------------|---------------|------------|-----------------|------|--------|
| | | | LIMITED | NONLIMITED | LIMITED | NONLIMITED | | | |
| SCR 300 - Appeals & Special Advocacy | | | | | | | | | |
| Package 121: VetraSpec Claim Tracking & Processing Services and Supplies | \$ - | \$ 60,000 | \$ - | \$ - | \$ - | \$ - | 60,000 | | |
| Package 801: LFO Analyst Adjustments Services and Supplies | \$ (14,451) | \$ - | \$ - | \$ - | \$ - | \$ - | (14,451) | | |
| SCR 400 - Strategic Partnership | | | | | | | | | |
| Package 112:Veteran Behavioral Health Coordinator Personal Services | \$ - | \$ 192,172 | \$ - | \$ - | \$ - | \$ - | 192,172 | 1 | 0.75 |
| Services and Supplies | \$ - | \$ 29,180 | \$ - | \$ - | \$ - | \$ - | 29,180 | | |
| Package 114: Tribal Veteran Service Office Funding Special Payments | \$ - | \$ 275,000 | \$ - | \$ - | \$ - | \$ - | 275,000 | | |
| Package 115: Veterans Emergency Financial Assistance Special Payments | \$ - | \$ 200,000 | \$ - | \$ - | \$ - | \$ - | 200,000 | | |
| Package 116:Veterans Education Bridge Grant Special Payments | \$ - | \$ 350,000 | \$ - | \$ - | \$ - | \$ - | 350,000 | | |
| Package 117:Campus Veteran Resource Grant Special Payments | \$ - | \$ 800,000 | \$ - | \$ - | \$ - | \$ - | 800,000 | | |
| Package 118: Veteran Services Grant Special Payments | \$ - | \$ 350,000 | \$ - | \$ - | \$ - | \$ - | 350,000 | | |
| SCR 500 - Oregon Veterans Home Program | | | | | | | | | |
| Package 126: ODVA & Vet Homes Capital Construction DM Capital Outlay | \$ - | \$ - | \$ 3,890,725 | \$ - | \$ - | \$ - | 3,890,725 | | |
| Package 801:LFO Analyst Adjustments Capital Outlay | \$ - | \$ - | \$ 1,338,588 | \$ - | \$ 2,161,412 | \$ - | 3,500,000 | | |
| SCR 700 - NonLimited | | | | | | | | | |
| Package 124: Request Limitation for Donations Special Payments | \$ - | \$ - | \$ - | \$ 1,600,000 | \$ - | \$ - | 1,600,000 | | |
| TOTAL ADJUSTMENTS | \$ (212,167) | \$ 2,256,352 | \$ 10,102,494 | \$ 1,600,000 | \$ 2,161,412 | \$ - | 15,908,091 | 5 | 3.75 |
| SUBCOMMITTEE RECOMMENDATION * | \$ 10,173,865 | \$ 23,691,664 | \$ 152,234,979 | \$ 267,478,769 | \$ 4,123,106 | \$ - | 457,702,383 | 105 | 103.75 |
| | | | | | | | | | |
| % Change from 2023-25 Leg Approved Budget | 3.9% | 3.4% | 7.6% | (15.4%) | 4.8% | 0.0% | (7.4%) | 1.9% | 1.5% |
| % Change from 2025-27 Current Service Level | (2.0%) | 10.5% | 7.1% | 0.6% | 110.2% | 0.0% | 3.6% | 5.0% | 3.8% |

*Excludes Capital Construction Expenditures

Legislatively Approved 2025 - 2027 Key Performance Measures

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Agency: Department of Veterans' Affairs

Mission Statement:

The Oregon Department of Veterans' Affairs (ODVA), serves and honors veterans through our leadership, advocacy and strong partnerships.

| Legislatively Approved KPMs | Metrics | Agency Request | Last Reported Result | Target 2026 | Target 2027 |
|---|-----------------------------|-----------------------|----------------------|-------------|-------------|
| 1a. Loan Program - Delinquent Accounts - Percentage of Oregon Department of Veterans' Affairs home loan accounts that are delinquent. | | Approved | 0.64% | 0.75% | 0.75% |
| 1b. Loan Program - Loan Origination. Increase the loan origination volume to \$45 million or more in new loans per year. | | Approved | \$82.20 | \$75.00 | \$75.00 |
| 2a. Oregon Veterans Homes - Maintain an occupancy rate of at least 80% for licensed beds in both Veteran Homes. | | Approved | 79% | 80% | 80% |
| 2b. Oregon Veterans Homes - Maintain below-market veteran private pay rates. | | Approved | \$290.00 | \$397.00 | \$397.00 |
| 5. Customer Satisfaction - Percentage of customers rating their satisfaction with the Oregon Department of Veterans' Affairs customer service as "good" or "excellent": overall, timeliness, accuracy, helpfulness, expertise, and availability of information. | Timeliness | Approved | 95% | 90% | 90% |
| | Accuracy | | 92% | 90% | 90% |
| | Availability of Information | | 94% | 90% | 90% |
| | Expertise | | 95% | 90% | 90% |
| | Overall | | 96% | 90% | 90% |
| | Helpfulness | | 95% | 90% | 90% |
| 6. Best Practices - Percent of total applicable best practices met by the Board. | | Approved | 100% | 100% | 100% |
| 3. Appeals and Special Advocacy - New Women Veteran Engagement - Report on the number of new women veterans engaged via ODVA, counties, and Tribes annually. | | Approved | | 500 | 500 |
| 4. Appeals and Special Advocacy - Appointment of Representation - Number of appointment of representations granted by veterans to veteran service officers and the Department. | | Approved | | 8,750 | 9,000 |
| 7. Reducing Veteran Homelessness - Report on the number of veterans with housing instability who engage with the agency for benefits and services. | | Approved | | 60% | 60% |
| 3. Appeals and Special Advocacy - Disability Compensation and Pension Benefits - Amount of average U.S. Department of Veterans Affairs (federal VA) disability and pension compensation received per Oregon Veteran who receives these benefits. | | Legislatively Deleted | \$21,322.00 | | |
| 4. Appeals and Special Advocacy - Power of Attorney (POA) - Number of powers of attorney granted by veterans to veteran service officers and the Department. | | Legislatively Deleted | 9,873 | | |
| 7. Reducing Veteran Homelessness - Percentage of veteran homeless households who exited into permanent housing and retained that housing for six months or longer. | | Legislatively Deleted | 92% | | |

LFO Recommendation:

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KPM 3: The agency is hoping to expand tracking engagement to other target groups in the future as they agency's ability to collect data improves.

KPM 4: Appointment of representation is commonly referred to as power of attorney. However, the legal definition of the terms is different. Appointment of representation is used to formally appoint an individual or organization as a representative for a claimant before the Department of Veterans Affairs (USDVA). This form is essential for allowing a representative to access a claimant's VA records and act on their behalf in the benefits claim process. This is not a "Power of Attorney". It specifically only allows for a certified VSO to represent the Veteran in a claim before the US Department of Veteran Affairs.

KPM 7: Tracking will initially be limited to the Oregon Veterans Financial Assistance Grant Program (OVEFAP). Future goal is to also track referral information from partners such as the Oregon Department of Motor Vehicles and Oregon Housing and Community Services.

LFO recommends adoption of the proposed measures and targets.

SubCommittee Action:

The Transportation and Economic Development Subcommittee approved the Key Performance Measures and targets, as presented.