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JOINT COMMITTEE ON WAYS AND MEANS

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To: Transportation and Economic Development Subcommittee
From: Emily Coates, Legislative Fiscal Office
Date: June 4, 2025
Subject: SB 5511 – Department of Consumer and Business Services
Work Session Recommendations

Department of Consumer and Business Services				
Agency Totals				
FUND TYPE	2021-23 ACTUAL	2023-25 LEGISLATIVELY APPROVED	2025-27 CURRENT SERVICE LEVEL	2025-27 LFO RECOMMENDED
General Fund	4,638,263	12,803,438	1,904,174	1,808,965
Other Funds	356,763,760	447,855,864	363,310,733	508,743,599
Other Funds NL	162,620,314	186,737,806	186,673,095	186,737,806
Federal Funds	126,498,930	136,584,313	17,774,527	131,116,499
TOTAL FUNDS	650,521,267	783,981,421	569,662,529	828,406,869
Positions	953	989	989	994
FTE	945.18	975.52	987.50	991.64

Attached are the Legislative Fiscal Office (LFO) recommendations for the 2025-27 biennial budget and Key Performance Measures for the Department of Consumer and Business Services.

The recommended budget of \$828.4 million total funds and 994 positions (991.64 FTE) represents a 5.7% increase from the 2023-25 legislatively approved budget, and a 45.4% increase from the current service level (CSL) budget. The significant increase from CSL is primarily due to reintroducing the Oregon Reinsurance Program (ORP) through a policy option package, which is phased-out every biennium. This package provides \$112.6 million Other Funds and \$120.1 million Federal Funds for reinsurance payments during the 2025-27 biennium.

Excluding ORP and restoring Federal Fund shortfalls, the recommended budget includes 15 packages contributing to a total funds increase of \$26.1 million and five positions (4.14 FTE).

Adjustments to Current Service Level

See attached “Work Session Presentation Report.”

Note: Statewide adjustments and six-year capital construction expenditures are not included in these recommendations. Any needed adjustments will be made in end of session bills.

Accept LFO Recommendation

MOTION: I move the LFO recommendation to SB 5511. *(vote)*

OR

Modify LFO Recommendation

MOTION: I move the LFO recommendation to SB 5511, with modifications. *(vote)*

Performance Measures

See attached “Legislatively Proposed 2025-27 Key Performance Measures.”

Accept LFO Recommendation

MOTION: I move the LFO recommendation on Key Performance Measures. *(vote)*

OR

Modify LFO Recommendation

MOTION: I move the LFO recommendation on Key Performance Measures, with modifications. *(vote)*

Budget Notes

#1 Budget Note: Workers’ Compensation Division Modernization

The Department of Consumer and Business Services is directed to report to the Transportation and Economic Development Subcommittee of the Joint Committee on Ways and Means during the 2026 session on the status of the Workers’ Compensation Information System project. The report must provide an update on the project’s cost estimates for implementation, ongoing maintenance and license fees, and an updated project timeline. Throughout the duration of the project the Department must continue to follow the Stage Gate review process and provide regular monthly status updates to the Department of Administrative Services, Enterprise Information Services Office and the Legislative Fiscal Office.

#2 Budget Note: Workers' Compensation Board Compensation

The Department of Consumer and Business Services is directed to report to the Interim Joint Committee on Ways and Means no later than January 2026 on the compensation plan restructure for the Workers' Compensation Board. The report must provide an update on the process taken to restructure the compensation plan for the Board Chair, Presiding Administrative Law Judges, and Administrative Law Judges, the number of positions impacted, and how the new compensation structure compares to the previous plan. In addition, the report must include the overall budgetary impact for the Board, including the revenue source, and if the Department of Administrative Services Chief Human Resources Office found that the compensation plan fulfills the legal requirement of reasonable conformity with the state salary structure.

Accept LFO Recommendation

MOTION: I move the LFO recommendation on Budget Notes. *(vote)*

OR

Modify LFO Recommendation

MOTION: I move the LFO recommendation on Budget Notes, with modifications. *(vote)*

Amendment

LFO recommends a budget of \$1,808,965 General Fund, \$508,743,599 Other Funds, \$131,116,499 Federal Funds, and 994 positions (991.64 FTE), which is reflected in the –1 amendment.

MOTION: I move adoption of the –1 amendment to SB 5511. *(vote)*

Final Subcommittee Action

LFO recommends that SB 5511, as amended by the –1 amendment, be moved to the Ways and Means Full Committee.

MOTION: I move SB 5511, as amended, to the Full Committee with a do pass recommendation. *(vote)*

Carriers

Full Committee:

House Floor:

Senate Floor:

LFO102 - Work Session Presentation Report
2025-27 BienniumVersion: L - 01 - LFO Analyst Recommended
Cross Reference: 44000-000-00-00-00000
Consumer and Business Svcs, Dept of

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
2023-25 Agy. Leg. Adopted	12,742,576	-	422,005,708	135,295,281	186,012,644	-	756,056,209	973	967.77
2023-25 Ebds, SS & Admin Act	60,862	-	25,850,156	1,289,032	725,162	-	27,925,212	16	7.75
Ways & Means Actions	-	-	-	-	-	-	-	-	-
2023-25 Leg Approved Budget	12,803,438	-	447,855,864	136,584,313	186,737,806	-	783,981,421	989	975.52
2023-25 Leg Approved Budget (Base)	12,803,438	-	444,995,404	136,584,313	186,012,644	-	780,395,799	989	975.52
Summary of Base Adjustments	343,938	-	26,035,158	1,490,259	660,451	-	28,529,806	-	11.98
2025-27 Base Budget	13,147,376	-	471,030,562	138,074,572	186,673,095	-	808,925,605	989	987.50
010: Non-PICS Pers Svc/Vacancy Factor	(23,613)	-	(8,220,730)	(241,971)	-	-	(8,486,314)	-	-
020: Phase In / Out Pgm & One-time Cost	(11,319,012)	-	(107,630,881)	(120,075,414)	-	-	(239,025,307)	-	-
030: Inflation & Price List Adjustments	99,423	-	8,131,782	17,340	-	-	8,248,545	-	-
2025-27 Current Service Level	1,904,174	-	363,310,733	17,774,527	186,673,095	-	569,662,529	989	987.50
070: Revenue Reductions/Shortfall	-	-	-	(4,107,192)	-	-	(4,107,192)	(1)	(11.23)
Adjusted 2025-27 Current Service Level	1,904,174	-	363,310,733	13,667,335	186,673,095	-	565,555,337	988	976.27
Total LFO Recommended Packages	(95,209)	-	145,432,866	117,449,164	64,711	-	262,851,532	6	15.37
2025-27 Legislative Actions	1,808,965	-	508,743,599	131,116,499	186,737,806	-	828,406,869	994	991.64
Net change from 2023-25 Leg Approved Budget	(10,994,473)	-	60,887,735	(5,467,814)	-	-	44,425,448	5	16.12
Percent change from 2023-25 Leg Approved Budget	(85.9%)	0.0%	13.6%	(4.0%)	0.0%	0.0%	5.7%	0.5%	1.7%
Net change from 2025-27 Adj Current Service Level	(95,209)	-	145,432,866	117,449,164	64,711	-	262,851,532	6	15.37
Percent change from 2025-27 Adj Current Service Level	(5.0%)	0.0%	40.0%	859.3%	0.0%	0.0%	46.5%	0.6%	1.6%

LFO102 - Work Session Presentation Report
2025-27 Biennium

Version: L - 01 - LFO Analyst Recommended

Cross Reference: 44000-005-00-00-00000

Workers Compensation NL Accts

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
2023-25 Agy. Leg. Adopted	-	-	-	-	800,000	-	800,000	-	-
2023-25 Ebds, SS & Admin Act	-	-	-	-	725,162	-	725,162	-	-
Ways & Means Actions	-	-	-	-	-	-	-	-	-
2023-25 Leg Approved Budget	-	-	-	-	1,525,162	-	1,525,162	-	-
2023-25 Leg Approved Budget (Base)	-	-	-	-	800,000	-	800,000	-	-
Summary of Base Adjustments	-	-	-	-	660,451	-	660,451	-	-
2025-27 Base Budget	-	-	-	-	1,460,451	-	1,460,451	-	-
2025-27 Current Service Level	-	-	-	-	1,460,451	-	1,460,451	-	-
Adjusted 2025-27 Current Service Level	-	-	-	-	1,460,451	-	1,460,451	-	-
Total LFO Recommended Packages	-	-	-	-	64,711	-	64,711	-	-
2025-27 Legislative Actions	-	-	-	-	1,525,162	-	1,525,162	-	-
Net change from 2023-25 Leg Approved Budget	-	-	-	-	-	-	-	-	-
Percent change from 2023-25 Leg Approved Budget	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Net change from 2025-27 Adj Current Service Level	-	-	-	-	64,711	-	64,711	-	-
Percent change from 2025-27 Adj Current Service Level	0.0%	0.0%	0.0%	0.0%	4.4%	0.0%	4.4%	0.0%	0.0%

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 801 LFO Analyst Adjustments

Package Description This package increases Other Funds Nonlimited expenditure limitation by \$64,711. The Workers' Compensation Division protects workers and their beneficiaries by providing benefit payments when a self-insured employer becomes insolvent or otherwise defaults on its workers' compensation obligations. This increase allows the agency to adequately cover all anticipated claims during the 2025-27 biennium.

Revenue to pay the claims comes from the Self-Insured Employer Adjustment Reserve and Self-Insured Employer Group Adjustment Reserve, which are funded by assessments paid by these groups.

LFO Recommendation Approve the package.

LFO Recommended	-	-	-	-	64,711	-	64,711	-	-
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LFO102 - Work Session Presentation Report
2025-27 Biennium

Version: L - 01 - LFO Analyst Recommended

Cross Reference: 44000-006-00-00-00000

Workers' Benefit Fund

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
2023-25 Agy. Leg. Adopted	-	-	-	-	180,912,434	-	180,912,434	-	-
2023-25 Ebds, SS & Admin Act	-	-	-	-	-	-	-	-	-
Ways & Means Actions	-	-	-	-	-	-	-	-	-
2023-25 Leg Approved Budget	-	-	-	-	180,912,434	-	180,912,434	-	-
2023-25 Leg Approved Budget (Base)	-	-	-	-	180,912,434	-	180,912,434	-	-
Summary of Base Adjustments	-	-	-	-	-	-	-	-	-
2025-27 Base Budget	-	-	-	-	180,912,434	-	180,912,434	-	-
2025-27 Current Service Level	-	-	-	-	180,912,434	-	180,912,434	-	-
Adjusted 2025-27 Current Service Level	-	-	-	-	180,912,434	-	180,912,434	-	-
2025-27 Legislative Actions	-	-	-	-	180,912,434	-	180,912,434	-	-
Net change from 2023-25 Leg Approved Budget	-	-	-	-	-	-	-	-	-
Percent change from 2023-25 Leg Approved Budget	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Net change from 2025-27 Adj Current Service Level	-	-	-	-	-	-	-	-	-
Percent change from 2025-27 Adj Current Service Level	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

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Cross Reference: 44000-011-12-00-00000

Workers' Comp Board

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
2023-25 Agy. Leg. Adopted	-	-	29,624,136	-	-	-	29,624,136	79	79.00
2023-25 Ebds, SS & Admin Act	-	-	1,883,377	-	-	-	1,883,377	-	-
Ways & Means Actions	-	-	-	-	-	-	-	-	-
2023-25 Leg Approved Budget	-	-	31,507,513	-	-	-	31,507,513	79	79.00
2023-25 Leg Approved Budget (Base)	-	-	31,507,513	-	-	-	31,507,513	79	79.00
Summary of Base Adjustments	-	-	1,850,471	-	-	-	1,850,471	-	-
2025-27 Base Budget	-	-	33,357,984	-	-	-	33,357,984	79	79.00
010: Non-PICS Pers Svc/Vacancy Factor	-	-	(836,871)	-	-	-	(836,871)	-	-
030: Inflation & Price List Adjustments	-	-	451,691	-	-	-	451,691	-	-
060: Technical Adjustments	-	-	85,604	-	-	-	85,604	-	-
2025-27 Current Service Level	-	-	33,058,408	-	-	-	33,058,408	79	79.00
Adjusted 2025-27 Current Service Level	-	-	33,058,408	-	-	-	33,058,408	79	79.00
Total LFO Recommended Packages	-	-	949,180	-	-	-	949,180	-	-
2025-27 Legislative Actions	-	-	34,007,588	-	-	-	34,007,588	79	79.00
Net change from 2023-25 Leg Approved Budget	-	-	2,500,075	-	-	-	2,500,075	-	-
Percent change from 2023-25 Leg Approved Budget	0.0%	0.0%	7.9%	0.0%	0.0%	0.0%	7.9%	0.0%	0.0%
Net change from 2025-27 Adj Current Service Level	-	-	949,180	-	-	-	949,180	-	-
Percent change from 2025-27 Adj Current Service Level	0.0%	0.0%	2.9%	0.0%	0.0%	0.0%	2.9%	0.0%	0.0%

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 101 WCB Modernization

Package Description This package increases Other Funds expenditure limitation by \$650,000 one-time for planning and initial implementation costs for modernizing the Board's database for reviewing and resolving disputes. The Board currently uses a paper-based process and an aging system.

The agency received Stage Gate 1 endorsement in April 2025. Once the Request for Proposal process is complete, the Board will request additional expenditure limitation for the actual cost of the project and address the ongoing maintenance and operating costs of the database.

Funding for the package comes from the Workers' Compensation Premium Assessment.

LFO Recommendation Approve the package.

LFO Recommended	-	-	650,000	-	-	-	650,000	-	-
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	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 801 LFO Analyst Adjustments

Package Description This package increases Other Funds expenditure limitation by \$6,192 for phase 2 Pay Equity adjustments.

Additionally, this package increases Other Funds expenditure limitation by \$292,988 for approved Board Member compensation adjustments.

Funding for the package comes from the Workers' Compensation Premium Assessment.

LFO Recommendation Approve the package.

LFO Recommended	-	-	299,180	-	-	-	299,180	-	-
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LFO102 - Work Session Presentation Report
2025-27 Biennium

Version: L - 01 - LFO Analyst Recommended

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Workers' Compensation Programs

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
2023-25 Agy. Leg. Adopted	-	-	58,827,073	-	-	-	58,827,073	182	182.00
2023-25 Ebds, SS & Admin Act	-	-	3,708,278	-	-	-	3,708,278	-	-
Ways & Means Actions	-	-	-	-	-	-	-	-	-
2023-25 Leg Approved Budget	-	-	62,535,351	-	-	-	62,535,351	182	182.00
2023-25 Leg Approved Budget (Base)	-	-	62,535,351	-	-	-	62,535,351	182	182.00
Summary of Base Adjustments	-	-	3,988,559	-	-	-	3,988,559	-	-
2025-27 Base Budget	-	-	66,523,910	-	-	-	66,523,910	182	182.00
010: Non-PICS Pers Svc/Vacancy Factor	-	-	(1,292,625)	-	-	-	(1,292,625)	-	-
020: Phase In / Out Pgm & One-time Cost	-	-	(5,574,599)	-	-	-	(5,574,599)	-	-
030: Inflation & Price List Adjustments	-	-	1,317,857	-	-	-	1,317,857	-	-
060: Technical Adjustments	-	-	(12,188)	-	-	-	(12,188)	-	-
2025-27 Current Service Level	-	-	60,962,355	-	-	-	60,962,355	182	182.00
Adjusted 2025-27 Current Service Level	-	-	60,962,355	-	-	-	60,962,355	182	182.00
Total LFO Recommended Packages	-	-	18,356,716	-	-	-	18,356,716	3	2.38
2025-27 Legislative Actions	-	-	79,319,071	-	-	-	79,319,071	185	184.38
Net change from 2023-25 Leg Approved Budget	-	-	16,783,720	-	-	-	16,783,720	3	2.38
Percent change from 2023-25 Leg Approved Budget	0.0%	0.0%	26.8%	0.0%	0.0%	0.0%	26.8%	1.7%	1.3%
Net change from 2025-27 Adj Current Service Level	-	-	18,356,716	-	-	-	18,356,716	3	2.38
Percent change from 2025-27 Adj Current Service Level	0.0%	0.0%	30.1%	0.0%	0.0%	0.0%	30.1%	1.7%	1.3%

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Workers' Compensation Programs

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 102 WCD Modernization

Package Description This package provides an increase of \$13,504,900 in Other Funds expenditure limitation and three permanent full-time positions (2.38 FTE) for the Workers' Compensation Information System modernization project.

This includes \$12,945,164 one-time for continued start-up costs, such as contracted project management, business analysis, and quality management staff.

Additionally, this includes \$559,736 ongoing for three permanent full-time positions. These positions include one Administrative Specialist 2 (0.88 FTE) to assist in contract administration, quality assurance, deliverable review, and project administrative support, one Learning & Development Specialist 2 (0.75 FTE) to serve as the dedicated system trainer for the Division, and one Public Service Representative 4 (0.75 FTE) to serve as the point of contact for external stakeholders to provide information, support, and escalation of issues associated with the system.

The Division received Stage Gate 1 endorsement in February 2025 and anticipates releasing the Request for Proposal in June 2025. Once the agency identifies the actual cost of the system and ongoing maintenance costs, the Division will request additional expenditure limitation.

Funding for the package comes from the Workers' Compensation Premium Assessment.

LFO Recommendation Approve the package.

LFO Recommended	-	-	13,504,900	-	-	-	13,504,900	3	2.38
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	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 801 LFO Analyst Adjustments

Package Description This package increases Other Funds expenditure limitation by \$51,816 for phase 2 Pay Equity adjustments.

Additionally, this package provides \$4,800,000 Other Funds one-time for initial implementation costs for the Workers' Compensation Information System modernization project. The agency anticipates requesting additional expenditure limitation once the actual project cost is identified to fully implement the system.

Funding for the package comes from the Workers' Compensation Premium Assessment.

LFO Recommendation Approve the package.

LFO Recommended	-	-	4,851,816	-	-	-	4,851,816	-	-
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LFO102 - Work Session Presentation Report
2025-27 Biennium

Version: L - 01 - LFO Analyst Recommended

Cross Reference: 44000-011-15-00-00000

OR - OSHA

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
2023-25 Agy. Leg. Adopted	-	-	55,047,352	14,556,518	-	-	69,603,870	205	203.88
2023-25 Ebds, SS & Admin Act	-	-	6,205,269	1,231,680	-	-	7,436,949	-	-
Ways & Means Actions	-	-	-	-	-	-	-	-	-
2023-25 Leg Approved Budget	-	-	61,252,621	15,788,198	-	-	77,040,819	205	203.88
2023-25 Leg Approved Budget (Base)	-	-	58,392,161	15,788,198	-	-	74,180,359	205	203.88
Summary of Base Adjustments	-	-	4,133,240	1,452,792	-	-	5,586,032	-	0.12
2025-27 Base Budget	-	-	62,525,401	17,240,990	-	-	79,766,391	205	204.00
010: Non-PICS Pers Svc/Vacancy Factor	-	-	(1,637,198)	(217,679)	-	-	(1,854,877)	-	-
020: Phase In / Out Pgm & One-time Cost	-	-	(147,762)	-	-	-	(147,762)	-	-
030: Inflation & Price List Adjustments	-	-	1,746,421	13,129	-	-	1,759,550	-	-
060: Technical Adjustments	-	-	156,000	-	-	-	156,000	-	-
2025-27 Current Service Level	-	-	62,642,862	17,036,440	-	-	79,679,302	205	204.00
070: Revenue Reductions/Shortfall	-	-	-	(3,747,422)	-	-	(3,747,422)	-	(10.23)
Adjusted 2025-27 Current Service Level	-	-	62,642,862	13,289,018	-	-	75,931,880	205	193.77
Total LFO Recommended Packages	-	-	6,954,399	(2,860,460)	-	-	4,093,939	1	11.11
2025-27 Legislative Actions	-	-	69,597,261	10,428,558	-	-	80,025,819	206	204.88
Net change from 2023-25 Leg Approved Budget	-	-	8,344,640	(5,359,640)	-	-	2,985,000	1	1.00
Percent change from 2023-25 Leg Approved Budget	0.0%	0.0%	13.6%	(34.0%)	0.0%	0.0%	3.9%	0.5%	0.5%
Net change from 2025-27 Adj Current Service Level	-	-	6,954,399	(2,860,460)	-	-	4,093,939	1	11.11
Percent change from 2025-27 Adj Current Service Level	0.0%	0.0%	11.1%	(21.5%)	0.0%	0.0%	5.4%	0.5%	5.7%

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 070 Revenue Shortfalls

Package Description This package reduces Federal Funds expenditure limitation by \$3,747,422 and 10.23 FTE, spread over 24 positions, to match expenditures to available estimated revenues in OR OSHA, which funds occupational safety and health programs. The Division receives two federal grants from the U.S. Department of Labor to support OR OSHA programs.

LFO Recommendation Approve the package.

LFO Recommended	-	-	-	(3,747,422)	-	-	(3,747,422)	-	(10.23)
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	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 082 September 2024 Emergency Board

Package Description This package increases Other Funds expenditure limitation by \$2,860,460 to address a Federal Funds shortfall in OR OSHA. This request was previously authorized by the Emergency Board in September of 2024 (item #81).

Funding for the package comes from the Workers' Compensation Premium Assessment.

LFO Recommendation Approve the package.

LFO Recommended	-	-	2,860,460	-	-	-	2,860,460	-	-
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	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 106 OSHA OTIS/ORCA Support

Package Description This package increases Other Funds expenditure limitation by \$245,165 for one permanent full-time Operations and Policy Analyst 2 (0.88 FTE) to provide system support for enforcement (OSHA Technical Information System) and consultation (Oregon Consultation Application) programs. Currently, enforcement analysts are responsible for maintaining and troubleshooting system issues, which reduces the time staff can devote to addressing the enforcement and consultation workload within OR OSHA.

Funding for the package comes from the Workers' Compensation Premium Assessment.

LFO Recommendation Approve the package.

LFO Recommended	-	-	245,165	-	-	-	245,165	1	0.88
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	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 120 Technical Adjustment - Reclasses

Package Description This package includes a net-zero reclassification of one Operations and Policy Analyst 1 to an Operations and Policy Analyst 2, as approved by the Department of Administrative Services Chief Human Resources Office. This reclassification allows the existing position to be more aligned with current duties and agency operations.

LFO Recommendation Approve the package.

LFO Recommended	-	-	-	-	-	-	-	-	-
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	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 121 OSHA Revenue Shortfall Addback

Package Description This package increases Other Funds expenditure limitation by \$3,761,136 and 10.23 FTE to restore expenditures eliminated by the Federal Funds revenue shortfall in package 070. Due to recently approved cost of living adjustments coupled with flat federal funding this has resulted in a budgetary shortfall in OR OSHA.

Funding for the package comes from the Workers' Compensation Premium Assessment.

LFO Recommendation Approve the package.

LFO Recommended	-	-	3,761,136	-	-	-	3,761,136	-	10.23
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	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 801 LFO Analyst Adjustments

Package Description This package increases Other Funds expenditure limitation by \$76,608 for phase 2 Pay Equity adjustments.

Additionally, this package increases Other Funds expenditure limitation by \$11,030 for classification and compensation adjustments approved in SB 5550 (2025).

Lastly, this package reduces Federal Funds expenditure limitation by \$2,860,460 as a result of a Federal Funds shortfall. This limitation was restored in package 082 and approved as Other Funds during the September 2024 Emergency Board (item #81).

Funding for the package comes from the Workers' Compensation Premium Assessment.

LFO Recommendation Approve the package.

LFO Recommended	-	-	87,638	(2,860,460)	-	-	(2,772,822)	-	-
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LFO102 - Work Session Presentation Report
2025-27 Biennium

Version: L - 01 - LFO Analyst Recommended

Cross Reference: 44000-017-00-00-00000

Central Services Division

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
2023-25 Agy. Leg. Adopted	-	-	59,363,520	360,746	3,605,299	-	63,329,565	180	177.53
2023-25 Ebds, SS & Admin Act	-	-	4,548,610	28,560	-	-	4,577,170	3	1.50
Ways & Means Actions	-	-	-	-	-	-	-	-	-
2023-25 Leg Approved Budget	-	-	63,912,130	389,306	3,605,299	-	67,906,735	183	179.03
2023-25 Leg Approved Budget (Base)	-	-	63,912,130	389,306	3,605,299	-	67,906,735	183	179.03
Summary of Base Adjustments	-	-	5,832,572	16,529	-	-	5,849,101	-	3.47
2025-27 Base Budget	-	-	69,744,702	405,835	3,605,299	-	73,755,836	183	182.50
010: Non-PICS Pers Svc/Vacancy Factor	-	-	(1,443,050)	(12,509)	-	-	(1,455,559)	-	-
020: Phase In / Out Pgm & One-time Cost	-	-	(29,784)	-	-	-	(29,784)	-	-
030: Inflation & Price List Adjustments	-	-	1,542,484	4,686	-	-	1,547,170	-	-
060: Technical Adjustments	-	-	(579,841)	-	-	-	(579,841)	-	-
2025-27 Current Service Level	-	-	69,234,511	398,012	3,605,299	-	73,237,822	183	182.50
070: Revenue Reductions/Shortfall	-	-	-	(17,039)	-	-	(17,039)	-	-
Adjusted 2025-27 Current Service Level	-	-	69,234,511	380,973	3,605,299	-	73,220,783	183	182.50
Total LFO Recommended Packages	-	-	463,118	-	-	-	463,118	1	0.88
2025-27 Legislative Actions	-	-	69,697,629	380,973	3,605,299	-	73,683,901	184	183.38
Net change from 2023-25 Leg Approved Budget	-	-	5,785,499	(8,333)	-	-	5,777,166	1	4.35
Percent change from 2023-25 Leg Approved Budget	0.0%	0.0%	9.1%	(2.1%)	0.0%	0.0%	8.5%	0.6%	2.4%
Net change from 2025-27 Adj Current Service Level	-	-	463,118	-	-	-	463,118	1	0.88
Percent change from 2025-27 Adj Current Service Level	0.0%	0.0%	0.7%	0.0%	0.0%	0.0%	0.6%	0.6%	0.5%

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 070 Revenue Shortfalls

Package Description This package reduces Federal Funds expenditure limitation by \$17,039 to recognize a Federal Funds revenue shortfall in the Information Technology and Research Unit within the Central Services Division. The Division receives two federal grants from the U.S. Bureau of Labor Statistics to support the collection and reporting of statistics on work-related injuries and illnesses.

LFO Recommendation Approve the package.

LFO Recommended	-	-	-	(17,039)	-	-	(17,039)	-	-
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	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 110 ES Agency Classification Review

Package Description This package increases Other Funds expenditure limitation by \$245,119 for one limited duration Human Resources Analyst 2 (0.88 FTE) to address the backlog in classification and compensation review work.

Funding for this package comes from intra-agency transfers for services provided.

LFO Recommendation Approve the package.

LFO Recommended	-	-	245,119	-	-	-	245,119	1	0.88
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	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 120 Technical Adjustment - Reclasses

Package Description This package includes the difference in personal services resulting from the reclassification of two positions, as approved by the Department of Administrative Services Chief Human Resources Office. These include reclassifying one Internal Auditor 3 to an Internal Auditor Chief Executive 1, and one Diversity, Equity, and Inclusion Manager 1 to a Diversity, Equity, and Inclusion Manager 2. These reclassifications allow the existing positions to be more aligned with current duties and agency operations.

Funding for this package comes from intra-agency transfers for services provided.

LFO Recommendation Approve the package.

LFO Recommended	-	-	18,187	-	-	-	18,187	-	-
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	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 122 IT&R Revenue Shortfall Addback

Package Description This package increases Other Funds expenditure limitation by \$17,039 to restore expenditures eliminated by the Federal Funds revenue shortfall in package 070.

Funding for this package comes from intra-agency transfers for services provided.

LFO Recommendation Approve the package.

LFO Recommended	-	-	17,039	-	-	-	17,039	-	-
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	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 801 LFO Analyst Adjustments

Package Description This package increases Other Funds expenditure limitation by \$13,944 for phase 2 Pay Equity adjustments.

Additionally, this package increases Other Funds expenditure limitation by \$168,829 for classification and compensation adjustments approved in SB 5550 (2025).

Funding for this package comes from intra-agency transfers for services provided.

LFO Recommendation Approve the package.

LFO Recommended	-	-	182,773	-	-	-	182,773	-	-
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LFO102 - Work Session Presentation Report
2025-27 Biennium

Version: L - 01 - LFO Analyst Recommended

Cross Reference: 44000-018-00-00-00000

Division of Financial Regulation

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
2023-25 Agy. Leg. Adopted	5,000,000	-	172,564,608	120,075,414	694,911	-	298,334,933	191	189.92
2023-25 Ebds, SS & Admin Act	-	-	6,211,090	-	-	-	6,211,090	13	6.50
Ways & Means Actions	-	-	-	-	-	-	-	-	-
2023-25 Leg Approved Budget	5,000,000	-	178,775,698	120,075,414	694,911	-	304,546,023	204	196.42
2023-25 Leg Approved Budget (Base)	5,000,000	-	178,775,698	120,075,414	694,911	-	304,546,023	204	196.42
Summary of Base Adjustments	-	-	6,806,392	-	-	-	6,806,392	-	7.58
2025-27 Base Budget	5,000,000	-	185,582,090	120,075,414	694,911	-	311,352,415	204	204.00
010: Non-PICS Pers Svc/Vacancy Factor	-	-	(1,757,133)	-	-	-	(1,757,133)	-	-
020: Phase In / Out Pgm & One-time Cost	(5,000,000)	-	(101,881,951)	(120,075,414)	-	-	(226,957,365)	-	-
030: Inflation & Price List Adjustments	-	-	2,241,710	-	-	-	2,241,710	-	-
060: Technical Adjustments	-	-	347,316	-	-	-	347,316	-	-
2025-27 Current Service Level	-	-	84,532,032	-	694,911	-	85,226,943	204	204.00
Adjusted 2025-27 Current Service Level	-	-	84,532,032	-	694,911	-	85,226,943	204	204.00
Total LFO Recommended Packages	-	-	116,518,179	120,075,414	-	-	236,593,593	-	-
2025-27 Legislative Actions	-	-	201,050,211	120,075,414	694,911	-	321,820,536	204	204.00
Net change from 2023-25 Leg Approved Budget	(5,000,000)	-	22,274,513	-	-	-	17,274,513	-	7.58
Percent change from 2023-25 Leg Approved Budget	(100.0%)	0.0%	12.5%	0.0%	0.0%	0.0%	5.7%	0.0%	3.9%
Net change from 2025-27 Adj Current Service Level	-	-	116,518,179	120,075,414	-	-	236,593,593	-	-
Percent change from 2025-27 Adj Current Service Level	0.0%	0.0%	137.8%	100.0%	0.0%	0.0%	277.6%	0.0%	0.0%

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 112 Oregon Reinsurance Program

Package Description This package increases Other Funds expenditure limitation by \$112,596,296 and Federal Funds expenditure limitation by \$120,075,414 to fund the Oregon Reinsurance Program (ORP), which reduces insurance premiums in Oregon's individual health insurance marketplace by 6% below what they otherwise would be. This package will provide reinsurance payments for insurance plan years 2024 and 2025 during the 2025-27 biennium. Additionally, HB 2010 (2025) extends ORP through December 31, 2032.

Funding for this package comes from a 2% health insurer assessment and federal payments under a 5-year Section 1332 waiver agreement.

LFO Recommendation Approve the package.

LFO Recommended	-	-	112,596,296	120,075,414	-	-	232,671,710	-	-
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	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 114 DFR Contractual Exam Services

Package Description This package increases Other Funds expenditure limitation ongoing by \$3 million to fund additional professional services contracts for examinations of regulated insurers due to changes in the National Association of Insurance Commissioners accreditation standards.

Funding for this package comes directly from billing insurers being examined.

LFO Recommendation Approve the package.

LFO Recommended	-	-	3,000,000	-	-	-	3,000,000	-	-
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	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 119 DFR Settlement Funds

Package Description This package increases Other Funds expenditure limitation ongoing by \$375,000 to provide financial sponsorships to community-based organizations that host educational events in support of the Division's consumer outreach and education programs.

Funding for this package comes from regulatory settlement agreements. The agency has received approximately \$402,263 and this package will allow the agency to expend the funds received.

LFO Recommendation Approve the package.

LFO Recommended	-	-	375,000	-	-	-	375,000	-	-
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	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 120 Technical Adjustment - Reclasses

Package Description This package includes a net-zero reclassification for seven positions, as approved by the Department of Administrative Services Chief Human Resources Office.

These positions include one Compliance Specialist 2 to Compliance Specialist 3, one Program Analyst 4 to Program Manager 3, three Financial Examiner 1 to Financial Examiner 2, and two Financial Examiner 2 to Financial Examiner 3. These reclassifications allow the existing positions to be more aligned with current duties and agency operations.

LFO Recommendation Approve the package.

LFO Recommended	-	-	-	-	-	-	-	-	-
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	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 801 LFO Analyst Adjustments

Package Description This package increases Other Funds expenditure limitation by \$140,808 for phase 2 Pay Equity adjustments.

Additionally, this package increases Other Funds expenditure limitation by \$406,075 for classification and compensation adjustments approved in SB 5550 (2025).

Funding for this package comes from fees and assessments collected by the agency.

Lastly, this package addresses the fee increases ratified in SB 5545 (2025). The agency administratively increased the money transmitter renewal fee from \$500 to \$1,000 and the check-casher initial and renewal fees from \$150 to \$300, effective March 1, 2025. DCBS anticipates these fee increases will generate approximately \$275,550 in Other Funds revenue during the 2025-27 biennium. This additional revenue will support existing program services; therefore, no additional Other Funds expenditure limitation is necessary at this time.

LFO Recommendation Approve the package.

LFO Recommended	-	-	546,883	-	-	-	546,883	-	-
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LFO102 - Work Session Presentation Report
2025-27 Biennium

Version: L - 01 - LFO Analyst Recommended

Cross Reference: 44000-019-00-00-00000

Building Codes Division

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
2023-25 Agy. Leg. Adopted	6,300,000	-	46,579,019	302,603	-	-	53,181,622	133	132.76
2023-25 Ebds, SS & Admin Act	-	-	3,293,532	28,792	-	-	3,322,324	-	(0.25)
Ways & Means Actions	-	-	-	-	-	-	-	-	-
2023-25 Leg Approved Budget	6,300,000	-	49,872,551	331,395	-	-	56,503,946	133	132.51
2023-25 Leg Approved Budget (Base)	6,300,000	-	49,872,551	331,395	-	-	56,503,946	133	132.51
Summary of Base Adjustments	-	-	3,423,924	20,938	-	-	3,444,862	-	0.49
2025-27 Base Budget	6,300,000	-	53,296,475	352,333	-	-	59,948,808	133	133.00
010: Non-PICS Pers Svc/Vacancy Factor	-	-	(1,253,853)	(11,783)	-	-	(1,265,636)	-	-
020: Phase In / Out Pgm & One-time Cost	(6,300,000)	-	3,215	-	-	-	(6,296,785)	-	-
030: Inflation & Price List Adjustments	-	-	831,619	(475)	-	-	831,144	-	-
060: Technical Adjustments	-	-	3,109	-	-	-	3,109	-	-
2025-27 Current Service Level	-	-	52,880,565	340,075	-	-	53,220,640	133	133.00
070: Revenue Reductions/Shortfall	-	-	-	(342,731)	-	-	(342,731)	(1)	(1.00)
Adjusted 2025-27 Current Service Level	-	-	52,880,565	(2,656)	-	-	52,877,909	132	132.00
Total LFO Recommended Packages	-	-	2,191,274	234,210	-	-	2,425,484	1	1.00
2025-27 Legislative Actions	-	-	55,071,839	231,554	-	-	55,303,393	133	133.00
Net change from 2023-25 Leg Approved Budget	(6,300,000)	-	5,199,288	(99,841)	-	-	(1,200,553)	-	0.49
Percent change from 2023-25 Leg Approved Budget	(100.0%)	0.0%	10.4%	(30.1%)	0.0%	0.0%	(2.1%)	0.0%	0.4%
Net change from 2025-27 Adj Current Service Level	-	-	2,191,274	234,210	-	-	2,425,484	1	1.00
Percent change from 2025-27 Adj Current Service Level	0.0%	0.0%	4.1%	8818.2%	0.0%	0.0%	4.6%	0.8%	0.8%

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 070 Revenue Shortfalls

Package Description This package reduces Federal Funds expenditure limitation by \$342,731 and one position (1.00 FTE) to recognize a Federal Funds revenue shortfall in the Building Codes Division. The Division has a cooperative agreement with the Department of Housing and Urban Development and is reimbursed for the costs of working with the Office of Manufactured Housing Programs relating to mobile home inspections.

LFO Recommendation Approve this package.

LFO Recommended	-	-	-	(342,731)	-	-	(342,731)	(1)	(1.00)
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	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 123 BCD Revenue Shortfall Addback

Package Description This package increases Other Funds expenditure limitation by \$108,836 and Federal Funds expenditure limitation by \$234,210 to restore expenditures eliminated by the Federal Funds revenue shortfall in package 070. This package restores one permanent full-time position (1.00 FTE) that was previously funded 100% Federal Funds as 75% Federal Funds and 25% Other Funds.

Funding for this package comes from state surcharges on permits that support ePermitting and statewide inspections, elevator and boiler fees, and federal funding from the Department of Housing and Urban Development.

LFO Recommendation Approve the package.

LFO Recommended	-	-	108,836	234,210	-	-	343,046	1	1.00
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	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 501 BCD Learning Management System Technology

Package Description This package increases Other Funds expenditure limitation by \$287,000 one-time to purchase a subscription-based information system to manage the training and certification process for building officials and building inspectors in Oregon. The Division currently uses a manual process that is time consuming and difficult to accurately track.

The Department anticipates the ongoing maintenance and license costs, starting in the 2027-29 biennium, will be approximately \$80,000 per year, which will phase-in during the 2027-29 budget development.

Funding for this package comes from state surcharges on permits that support ePermitting and statewide inspections.

LFO Recommendation Approve the package.

LFO Recommended	-	-	287,000	-	-	-	287,000	-	-
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	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 502 BCD Permitting & Billing Technology

Package Description This package increases Other Funds expenditure limitation by \$1,763,878 to replace the current legacy systems that support permitting, inspections, and plan review services for building permits, elevator permits, and boiler and pressure permits, including the associated billing system for permitting systems.

Of this amount, \$913,878 is one-time for initial pre-payment costs, which results in lower costs over the duration of the contract. The ongoing license and maintenance costs are approximately \$850,000 per biennium.

Funding for this package comes from state surcharges on permits that support ePermitting and statewide inspections and elevator and boiler fees.

LFO Recommendation Approve the package.

LFO Recommended	-	-	1,763,878	-	-	-	1,763,878	-	-
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	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 801 LFO Analyst Adjustments

Package Description This package increases Other Funds expenditure limitation by \$31,560 for phase 2 Pay Equity adjustments.

Funding for this package comes from fees collected by the agency.

LFO Recommendation Approve the package.

LFO Recommended	-	-	31,560	-	-	-	31,560	-	-
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LFO102 - Work Session Presentation Report
2025-27 Biennium

Version: L - 01 - LFO Analyst Recommended

Cross Reference: 44000-020-00-00-00000

Universal Health Plan Governance Board

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
2023-25 Agy. Leg. Adopted	1,442,576	-	-	-	-	-	1,442,576	3	2.68
2023-25 Ebds, SS & Admin Act	60,862	-	-	-	-	-	60,862	-	-
Ways & Means Actions	-	-	-	-	-	-	-	-	-
2023-25 Leg Approved Budget	1,503,438	-	-	-	-	-	1,503,438	3	2.68
2023-25 Leg Approved Budget (Base)	1,503,438	-	-	-	-	-	1,503,438	3	2.68
Summary of Base Adjustments	343,938	-	-	-	-	-	343,938	-	0.32
2025-27 Base Budget	1,847,376	-	-	-	-	-	1,847,376	3	3.00
010: Non-PICS Pers Svc/Vacancy Factor	(23,613)	-	-	-	-	-	(23,613)	-	-
020: Phase In / Out Pgm & One-time Cost	(19,012)	-	-	-	-	-	(19,012)	-	-
030: Inflation & Price List Adjustments	99,423	-	-	-	-	-	99,423	-	-
2025-27 Current Service Level	1,904,174	-	-	-	-	-	1,904,174	3	3.00
Adjusted 2025-27 Current Service Level	1,904,174	-	-	-	-	-	1,904,174	3	3.00
Total LFO Recommended Packages	(95,209)	-	-	-	-	-	(95,209)	-	-
2025-27 Legislative Actions	1,808,965	-	-	-	-	-	1,808,965	3	3.00
Net change from 2023-25 Leg Approved Budget	305,527	-	-	-	-	-	305,527	-	0.32
Percent change from 2023-25 Leg Approved Budget	20.3%	0.0%	0.0%	0.0%	0.0%	0.0%	20.3%	0.0%	11.9%
Net change from 2025-27 Adj Current Service Level	(95,209)	-	-	-	-	-	(95,209)	-	-
Percent change from 2025-27 Adj Current Service Level	(5.0%)	0.0%	0.0%	0.0%	0.0%	0.0%	(5.0%)	0.0%	0.0%

	General Fund	Lottery Funds	Other Funds	Federal Funds	Nonlimited Other Funds	Nonlimited Federal Funds	Total Funds	Positions	Full-Time Equivalent (FTE)
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Package 801 LFO Analyst Adjustments

Package Description	This package reduces General Fund services and supplies by \$95,209 to align statewide General Fund with available resources.								
LFO Recommendation	Approve the package.								
LFO Recommended	(95,209)	-	-	-	-	-	(95,209)	-	-

Legislatively Proposed 2025 - 2027 Key Performance Measures

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Agency: Department of Consumer and Business Services

Mission Statement:

To protect and serve Oregon's consumers and workers while supporting a positive business climate in the state.

Legislatively Proposed KPMs	Metrics	Agency Request	Last Reported Result	Target 2026	Target 2027
1. CUSTOMER RESPONSE TIME - Average elapsed time, in days, between a customer's initial contact with office and internal owner's communication of decision.		Approved	39.60	35	35
2. EFFECTIVE REGULATION - Percent of licensees receiving a satisfactory examination score.		Approved	97.40%	97.20%	97.20%
3. OCCUPATIONAL INJURY AND ILLNESS INCIDENCE RATES - Number of occupational injury and illness cases per 100 full-time workers.		Approved	3.40	3.60	3.60
4. TIMELY WORKER BENEFITS - Percent of injured workers who receive timely benefits from insurers.		Approved	92.20%	93%	93%
5. ACCURATE WORKER BENEFITS - Percent of injured workers who receive accurate benefits from insurers.		Approved	95.70%	95%	95%
6. RE-EMPLOYMENT OF INJURED WORKERS - Difference in percentage from workers with disabling injuries from those without disabling injuries.		Approved	97.40%	94%	94%
8. WORKERS' COMPENSATION COVERAGE - Number of claims against employers without workers' compensation coverage per 1,000 accepted disabling claims.		Approved	2.30	3	3
9. WORKERS' COMPENSATION INSURER PERFORMANCE - Percentage of workers' compensation insurers meeting standards for benefit delivery and reporting.		Approved	78.80%	85%	85%
10. UPHELD WORKERS' COMPENSATION DECISIONS - Percent of Workers' Compensation Board decisions affirmed on appeal to the Judiciary.		Approved	100%	90%	90%
12. ON-TIME WORK - Percent of timelines for key department activities that are met.		Approved	92.80%	95%	95%
13. E-TRANSACTIONS FOR CUSTOMERS - Percent of customer transactions completed electronically.		Approved	61.30%	80%	80%
14. CUSTOMER SERVICE - Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall customer service, timeliness, accuracy, helpfulness, expertise, and availability of information.	1) Expertise	Approved	98%	95%	95%
	2) Availability of Information		97.70%	95%	95%
	3) Helpfulness		97.70%	95%	95%
	4) Overall		97.40%	95%	95%
	5) Accuracy		98.50%	95%	95%
	6) Timeliness		96.10%	95%	95%
11. POLICY AND TECHNICAL CUSTOMER RESPONSIVENESS - Percentage of customer calls returned within one business day		Proposed New		95%	95%

Legislatively Proposed KPMs	Metrics	Agency Request	Last Reported Result	Target 2026	Target 2027
11. PERMITS FOR MINOR CONSTRUCTION WORK - Number of building permits that can be used by contractors in multiple jurisdictions for minor construction work.		Proposed Delete	94,860		

LFO Recommendation:

The Legislative Fiscal Office recommends approval of the Key Performance Measures and targets, as proposed.

The proposal includes:

KPM #11 - delete and replace with the percentage of customer calls returned within one business day by the Policy and Technical Services Team within the Building Codes Division. This team is responsible for responding promptly to contractors and local governments with questions about the state building code. This replacement will more accurately reflect the quality of customer service provided by the Division, rather than the number of building permits that can be used by contractors in multiple jurisdictions for minor construction work.

SubCommittee Action: