

SB 5532 BUDGET REPORT and MEASURE SUMMARY

Joint Committee On Ways and Means

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Reviewed By: Chelsey Herrmann, Legislative Fiscal Office

**Mental Health Regulatory Agency
2025-27**

Budget Summary*

	2023-25 Legislatively Approved Budget ⁽¹⁾	2025-27 Current Service Level	2025-27 Committee Recommendation	Committee Change from 2023-25 Leg. Approved	
				\$ Change	% Change
Other Funds Limited	\$ 6,208,269	\$ 6,683,706	\$ 7,196,001	\$ 987,732	15.9%
Total	\$ 6,208,269	\$ 6,683,706	\$ 7,196,001	\$ 987,732	15.9%

Position Summary

Authorized Positions	15	15	17	2
Full-time Equivalent (FTE) positions	15.00	15.00	17.00	2.00

⁽¹⁾ Includes adjustments through January 2025

* Excludes Capital Construction expenditures

Summary of Revenue Changes

The Mental Health Regulatory Agency (MHRA) was established in 2018. MHRA's mission is to provide administrative and regulatory oversight of two boards that regulate mental health professions in Oregon: The Board of Licensed Professional Counselors and Therapists (BLPCT) and the Board of Psychology (BOP). MHRA is supported solely by Other Funds generated from licensing fees, applications, examinations, and other miscellaneous sources, including civil penalties and sales of publications.

Summary of Education Subcommittee Action

MHRA performs budgeting, recordkeeping, staffing, contracting, procedure and policymaking, and performance and standard setting functions for both Boards. BLPCT and BOP maintain their own separate statutory authority to investigate complaints, enforce regulations, establish and collect fees, establish licensing criteria for education, training and examination, and establish practice standards, including the adoption of a code of ethics.

The Subcommittee recommended a budget for MHRA of \$7,196,001 Other Funds expenditure limitation and 17 positions (17.00 FTE). This is a 15.9% increase from 2023-25 legislatively approved budget. The budget includes an increase of two positions (2.00 FTE) from the 2023-25 legislatively approved budget. The recommended budget is projected to leave the agency with 7.8 months of operating expenses.

Board of Licensed Professional Counselors and Therapists

The mission of BLPCT is to protect the health and well-being of Oregon citizens by setting a strong ethical standard of practice through the regulation of counselors and marriage and family therapists. The Board consists of one program unit, which is divided into five core activities:

applications, examinations, licensing, continuing education, and consumer protection. The Subcommittee recommended a budget of \$5,037,201 Other Funds and 17 positions (12.50 FTE). The Subcommittee recommended the following package:

Package 551: BH – MHRA Staff Restructuring. This package increases Other Funds expenditure limitation by \$424,038 to establish two new permanent full-time positions (1.50 FTE) within MHRA to support agency compliance functions. These positions include one Compliance Specialist 2 position (0.75 FTE) and one Investigator 2 position (0.75 FTE).

Additionally, this package reclassifies two existing permanent full-time positions: one Licensing and Permitting Supervisor 2 to a Licensing and Permitting Manager 1 and one Program Analyst 1 to a Licensing and Permitting Supervisor 1 to assist with licensing oversight and to meet the agency goal of processing applications more efficiently, which will improve the Key Performance Measure related to customer service. This package includes the position related costs for the Board of Licensed Professional Counselors and Therapists. Other Funds expenditure limitation has been modified to account for the 70/30 funding split between the Boards, with 70% of the expenditure limitation attributable to BLPCT.

Board of Psychology

The mission of BOP is to promote, preserve, and protect the public health and welfare of Oregonians by ensuring the ethical and legal practice of psychology. The Board consists of one program unit, which is divided into five core activities: applications, examinations, licensing, continuing education, and consumer protection. The Subcommittee recommended a budget of \$2,158,800 Other Funds and zero positions (4.50 FTE). The Subcommittee recommended the following package:

Package 551: BH – MHRA Staff Restructuring. This package increases Other Funds expenditure limitation by \$88,257 to establish two new permanent full-time positions (0.50 FTE) within MHRA to support agency compliance functions. These positions include one Compliance Specialist 2 position (0.25 FTE) and one Investigator 2 position (0.25 FTE).

Additionally, this package reclassifies two existing permanent full-time positions: one Licensing and Permitting Supervisor 2 to a Licensing and Permitting Manager 1 and one Program Analyst 1 to a Licensing and Permitting Supervisor 1 to assist with licensing oversight and to meet the agency goal of processing applications more efficiently, which will improve the Key Performance Measure related to customer service. This package includes the position-related costs for the Board of Psychology. Other Funds expenditure limitation has been modified to account for the 70/30 funding split between the Boards, with 30% of the expenditure limitation attributable to BOP.

The Subcommittee approved the following budget note related to the development of a new licensing database:

Budget Note:

The Mental Health Regulatory Agency, in consultation with the Board of Licensed Social Workers, are directed to return to the Education Subcommittee of the Joint Committee on Ways and Means during the 2026 session to report on the status of developing a new licensing database. The report should include the estimated costs of the project, proposed timelines, and plan for the respective agencies to fund the project through licensing revenue, including costs for ongoing operations and maintenance.

Summary of Performance Measure Action

See attached Legislatively Adopted 2025-27 Key Performance Measures form.

DETAIL OF JOINT COMMITTEE ON WAYS AND MEANS ACTION

Mental Health Regulatory Agency
Kendra Beck – 503-400-4747

DESCRIPTION	GENERAL FUND	LOTTERY FUNDS	OTHER FUNDS		FEDERAL FUNDS		TOTAL ALL FUNDS	POS	FTE
			LIMITED	NONLIMITED	LIMITED	NONLIMITED			
2023-25 Legislatively Approved Budget at Jan 2025 *	\$ -	\$ -	\$ 6,208,269	\$ -	\$ -	\$ -	\$ 6,208,269	15	15.00
2025-27 Current Service Level (CSL)*	\$ -	\$ -	\$ 6,683,706	\$ -	\$ -	\$ -	\$ 6,683,706	15	15.00
SUBCOMMITTEE ADJUSTMENTS (from CSL)									
SCR 001 - Board of Counselors & Therapists									
Package 551: BH - MHRA Staff Restructuring									
Personal Services	\$ -	\$ -	\$ 350,147	\$ -	\$ -	\$ -	\$ 350,147	2	1.50
Services and Supplies	\$ -	\$ -	\$ 73,891	\$ -	\$ -	\$ -	\$ 73,891		
SCR 002 - Oregon Board of Psychologists									
Package 551: BH - MHRA Staff Restructuring									
Personal Services	\$ -	\$ -	\$ 88,257	\$ -	\$ -	\$ -	\$ 88,257	0	0.50
TOTAL ADJUSTMENTS	\$ -	\$ -	\$ 512,295	\$ -	\$ -	\$ -	\$ 512,295	2	2.00
SUBCOMMITTEE RECOMMENDATION *	\$ -	\$ -	\$ 7,196,001	\$ -	\$ -	\$ -	\$ 7,196,001	17	17.00
% Change from 2023-25 Leg Approved Budget	0.0%	0.0%	15.9%	0.0%	0.0%	0.0%	15.9%	13.3%	13.3%
% Change from 2025-27 Current Service Level	0.0%	0.0%	7.7%	0.0%	0.0%	0.0%	7.7%	13.3%	13.3%

*Excludes Capital Construction Expenditures

Legislatively Approved 2025 - 2027 Key Performance Measures

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Agency: Board of Licensed Professional Counselors and Therapists

Mission Statement:

To protect and benefit the public by setting strong licensing standards for professional counselors and marriage and family therapists. Standards include education, experience, and examinations. Licensees must abide by a Code of Ethics, complete continuing education, and provide clients with licensee background information and how to contact the Board.

Legislatively Approved KPMs	Metrics	Agency Request	Last Reported Result	Target 2026	Target 2027
1. CUSTOMER SERVICE - Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall, timeliness, accuracy, helpfulness, expertise, availability of information.	Expertise	Approved	49%	75%	75%
	Overall		42%	75%	75%
	Availability of Information		43%	75%	75%
	Timeliness		36%	75%	75%
	Helpfulness		42%	75%	75%
	Accuracy		44%	75%	75%
2. Board Best Practices - Percent of total best practices met by the Board.		Approved	99%	95%	95%
3. Timely Investigations - Percent of complaints presented to the Board within 180 days of receipt of complaint.		Approved	64%	75%	75%
4. Efficient Application Processing - Average number of calendar days from completed license application file to application approval.		Approved	2	5	5

LFO Recommendation:

The Legislative Fiscal Office recommends approval of the proposed Key Performance Measures and targets.

SubCommittee Action:

The Education Subcommittee approved the Legislative Fiscal Office recommendation for the proposed key performance measures and targets.

Legislatively Approved 2025 - 2027 Key Performance Measures

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Agency: Board of Psychology

Mission Statement:

To protect and benefit public health and safety, and promote quality in the psychology profession.

Legislatively Approved KPMs	Metrics	Agency Request	Last Reported Result	Target 2026	Target 2027
1. CUSTOMER SERVICE - Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": Overall, Timeliness, Accuracy, Helpfulness, Expertise, Availability of Information.	Availability of Information	Approved	57%	75%	75%
	Accuracy		52%	75%	75%
	Expertise		63%	75%	75%
	Helpfulness		59%	75%	75%
	Overall		56%	75%	75%
	Timeliness		58%	75%	75%
2. BOARD BEST PRACTICES - Percent of total best practices met by the Board.		Approved	94%	95%	95%
3. Timely Investigations - Percent of complaints presented to the Board within 180 days of receipt.		Approved	25%	75%	75%
4. Efficient Application Processing - Average number of calendar days from completed license application file to application approval.		Approved	2	5	5

LFO Recommendation:

The Legislative Fiscal Office recommends approval of the proposed Key Performance Measures and targets, which includes decreasing the target for KPM #4 from 7 days to 5 days.

SubCommittee Action:

The Education Subcommittee approved the Legislative Fiscal Office recommendation for the proposed key performance measures and targets.