SB 5507 BUDGET REPORT and MEASURE SUMMARY

Joint Committee On Ways and Means

Prepared By: Stacey Chase, Department of Administrative Services

Reviewed By: Michael Graham, Legislative Fiscal Office

Board of Chiropractic Examiners 2025-27

Budget Summary*	2023-25 Legislatively Approved Budget ⁽¹⁾		2025-27 Current Service Level		2025-27 Committee Recommendation		Committee Change from 2023-25 Leg. Approved		
								\$ Change	% Change
Other Funds Limited	\$	2,661,824	\$	2,926,904	\$	2,475,586	\$	(186,238)	(7.0%)
Total	\$	2,661,824	\$	2,926,904	\$	2,475,586	\$	(186,238)	(7.0%)
Position Summary						·			
Authorized Positions		6		6		5		(1)	
Full-time Equivalent (FTE) positions		5.75		5.75		4.75		(1.00)	

⁽¹⁾ Includes adjustments through January 2025

Summary of Revenue Changes

The Oregon Board of Chiropractic Examiners (OBCE) is funded entirely with Other Funds revenue generated by fees paid for professional licenses, examinations, and miscellaneous revenue. The Subcommittee recommended budget includes a fee ratification of fees increased during the 2023-25 biennium, which is estimated to generate an additional \$636,898 Other Funds fee revenue in the 2025-27 biennium. Fees were raised in conjunction with a revenue shortfall package that reduced agency expenditures. With the adoption of the Subcommittee recommendations, OBCE's estimated 2025-27 ending fund balance is equivalent to approximately five months of operating expenditures.

Summary of Education Subcommittee Action

OBCE protects the public by regulating the practice of chiropractic care and ensuring competent, ethical health care. The Board regulates Doctors of Chiropractic and Chiropractic Assistants by examining applicants, issuing licenses and license renewals, monitoring compliance with continuing education requirements, investigating and adjudicating complaints against licensees, and establishing practice standards.

The Subcommittee recommended a budget of \$2,475,586 Other Funds and five positions (4.75 FTE). This is a 15.4% decrease from the current service level. In addition, the Subcommittee recommended the following packages:

• <u>Package 070: Revenue Shortfall</u>. This package reduces ongoing Other Funds expenditure limitation by \$1,053,269 to balance expenditures with available revenues. This package eliminates three positions (3.00 FTE) and various services and supplies, including legal services, information technology (IT) services, data processing, in state and out-of-state travel, and employee training. It also reduces other personal services including board member stipends and shift differentials.

^{*} Excludes Capital Construction expenditures

- <u>Package 090: Analyst Adjustments</u>. This package reduces Other Funds expenditure limitation by \$39,605 and reclassifies a Program Analyst 1 position to an Administrative Specialist 2 position to fix a technical error.
- Package 101: Restore Package. This is a restoration package that assumes a 30% fee increase of most licensing and renewal fees, which is estimated to generate \$636,898 in additional Other Funds fee revenue in the 2025-27 biennium. Using the additional revenue available to OBCE, this package also increases Other Funds expenditure limitation by \$661,643 to restore two of the three positions (2.00 FTE) reduced and most of the services and supplies that were eliminated in the revenue shortfall package. However, this package does not restore an Investigator 2 position (1.00 FTE) or IT professional services.
- Package 801: LFO Analyst Adjustment. This package permanently reduces OBCE's rental facility costs by \$120,087 as OBCE is no longer renting physical office space, is conducting all board meetings remotely, and has no plans to hold in-person meetings in the future. This package also increases OBCE's professional services line item by \$100,000 on a one-time basis to hire an independent contractor investigator to make up for elimination of the Investigator 2 position in the revenue shortfall package. In total, this package reduces OBCE's services and supplies costs by \$20,087.

Summary of Performance Measure Action

See attached Legislatively Adopted 2025-27 Key Performance Measures form.

DETAIL OF JOINT COMMITTEE ON WAYS AND MEANS ACTION

Oregon Board of Chiripractic Examiners Stacey Chase -- 503-689-4308

				OTHER	FUNDS	FEDEF	RAL FUNDS		TOTAL		
DESCRIPTION	GENER FUNI			LIMITED	NONLIMITED	LIMITED	NONLIMITED		ALL FUNDS	POS	FTF
DESCRIPTION	FUNI	J FUI	ND2	LIIVIITED	NONLIMITED	LIMITED	NONLIMITED		FUNDS	PUS	FTE
2023-25 Legislatively Approved Budget at Jan 2025 *	\$	- \$	- \$	2,661,824	\$ -	\$	- \$	- \$	2,661,824	6	5.75
2025-27 Current Service Level (CSL)*	\$	- \$	- \$	2,926,904	\$ -	\$	- \$	- \$	2,926,904	6	5.75
SUBCOMMITTEE ADJUSTMENTS (from CSL)											
SCR 81100-001 - Operations											
Package 070: Revenue Shortfalls											
Personal Services	\$	- \$	- \$	(737,923)	V.			- \$	(737,923)	(3)	(3.00)
Services and Supplies	\$	- \$	- \$	(315,346)	\$ -	\$	- \$	- \$	(315,346)		
Package 090: BAM Analyst Adjustments											
Personal Services	\$	- \$	- \$	(39,605)	\$ -	\$	- \$	- \$	(39,605)	0	0.00
Package 101: Restore Package				·							
Personal Services	\$	- \$	- \$	471,297	\$ -	\$	- \$	- \$	471,297	2	2.00
Services and Supplies	\$	- \$	- \$	190,346	\$ -	\$	- \$	- \$	190,346		
Package 801: LFO Analyst Adjustments											
Services and Supplies	\$	- \$	- \$	(20,087)	\$ -	\$	- \$	- \$	(20,087)		
TOTAL ADJUSTMENTS	\$	- \$	- \$	(451,318)	\$ -	\$	- \$	- \$	(451,318)	(1)	(1.00)
SUBCOMMITTEE RECOMMENDATION *	\$	- \$	- \$	2,475,586	\$ -	\$	- \$	- \$	2,475,586	5	4.75
% Change from 2023-25 Leg Approved Budget		0.0%	0.0%	(7.0%)	0.0%	0.0			, ,	(16.7%)	
% Change from 2025-27 Current Service Level		0.0%	0.0%	(15.4%)	0.0%	0.0	% 0.0	%	(15.4%)	(16.7%)	(17.4%)

^{*}Excludes Capital Construction Expenditures

Legislatively Approved 2025 - 2027 Key Performance Measures

Published: 5/13/2025 4:12:13 PM

Agency: Board of Chiropractic Examiners

Mission Statement:

To protect the public by regulating the practice of chiropractic.

Legislatively Approved KPMs	Metrics	Agency Request	Last Reported Result	Target 2026	Target 2027
1. Days between complaint receipt and investigation report finalized for Board (investigative process step one) - Percent of cases having investigative reports written within 150 days from when a complaint is received to when the investigation is prepared for Board review/action.		Approved	17%	75%	75%
2. Days between investigation report finalized and presentation to the Board (investigative process step two) - Percent of cases, with a prepared investigation that is ready for Board review/action, that are presented to the Board within 60 days of completion.		Approved	99%	90%	90%
 Summary of investigative steps: Percentage of new complaints that are assessed, investigated, and presented to the board for an initial decision within 150 days. 		Approved	0%	75%	75%
Days between Board review/initial action and case closure (investigative process step three) Percent of cases closed within 90 days of Board review/initial action.		Approved	100%	75%	75%
5. Summary of investigative steps: Average number of days to resolve a complaint.		Approved	488	180	180
6. Percent of sexual misconduct/boundary complaints resolved in 180 days		Approved	0%	50%	50%
7. Percentage of chiropractic physicians meeting the annual continuing education requirements.		Approved	100%	100%	100%
8. Percentage of licenses issued within 5 days once all application components (that are the responsibility of the applicant) have been received.		Approved	100%	100%	100%
9. Customer Service - Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall customer service, timeliness, accuracy, helpfulness, expertise, and availability of information.	Helpfulness	Approved	100%	90%	90%
	Accuracy		81%	90%	90%
	Timeliness		90%	90%	90%
	Expertise		100%	90%	90%
	Overall		86%	90%	90%
	Availability of Information		90%	90%	90%
10. Board Best Practices - Percent of total best practices met by the Board.		Approved	100%	100%	100%

LFO Recommendation:

Due to the elimination of an Investigator 2 position (1.00 FTE) in the Board's budget, the Legislative Fiscal Office recommended changing Key Performance Measure #1 to track the percentage of cases having investigative reports written within 150 days, instead of 120 days; and changing Key Performance Measure #3 to track the percentage of new complaints that are assessed, investigated, and presented to the Board for an initial decision within 150 days, instead of 120 days.

The Legislative Fiscal Office recommended approval of the proposed Key Performance Measures and targets.

SubCommittee Action:

The Education Subcommittee approved the Legislative Fiscal Office recommendation on the proposed Key Performance Measures and targets.