### HB 5018 BUDGET REPORT and MEASURE SUMMARY

### Joint Committee On Ways and Means

Prepared By:Paul Johnson, Department of Administrative ServicesReviewed By:MaryMichelle Sosne, Legislative Fiscal Office

Board of Licensed Social Workers 2025-27

This summary has not been adopted or officially endorsed by action of the committee.

# **Budget Summary\***

	2023-25 Legislatively Approved Budget <sup>(1)</sup>		2025-27 Current Service Level		2025-27 Committee Recommendation		Committee Change from 2023-25 Leg. Approved			
							\$	Change	% Change	
Other Funds Limited	\$	2,819,682	\$	2,953,193	\$	3,122,120	\$	302,438	10.7%	
Total	\$	2,819,682	\$	2,953,193	\$	3,122,120	\$	302,438	10.7%	
Position Summary										
Authorized Positions		10		8		9		(1.00)		
Full-time Equivalent (FTE) positions		8.50		7.50		8.50		-		
<sup>(1)</sup> Includes adjustments through January 202 <sup>*</sup> Excludes Capital Construction expenditure				$\langle \rangle$						

# Summary of Revenue Changes

The Board of Licensed Social Workers (BLSW) is funded entirely with Other Funds; primarily from fees paid for professional licenses. While the Board has seen a steady increase in licenses, there is some uncertainty around the growth rate due to the conclusion of House Bill 4071 (2022), which temporarily waived new application fees from February 2023 until February 2024. The Subcommittee recommended budget includes a 20% fee increase across all license types for the 2025-27 biennium, which is expected to add \$392,977 Other Funds revenue. The last fee increase was approved by the Legislature in the 2015-17 budget.

# Summary of Education Subcommittee Action

The mission of BLSW is to protect the citizens of Oregon by setting a strong standard of practice and ethics through the regulation of social workers. The Board sets policy, writes and adopts rules, renews licenses annually, and audits continuing education as part of the renewal process. Agency staff are responsible for issuing and renewing licenses, investigating complaints, and monitoring disciplined licensees. The Subcommittee recommended a budget of \$3,122,120 Other Funds and nine positions (8.50 FTE), which represents a 10.7% increase from the 2023-25 legislatively approved budget (LAB). This budget adds one limited duration position, increases fees, and provides the Agency with an ending balance equivalent to approximately 5 months of operating expenses. The Subcommittee recommended the following packages:

• <u>Package 100: Fee Increases</u>. This package increases fees and allows the Agency to raise enough revenue, approximately \$392,977, to adjust for inflated costs and administer current programs. BLSW last increased their fees in the 2015-17 biennium.

• <u>Package 550: Full Time Office Specialist 2</u>. This package increases Other Funds expenditure limitation by \$168,927 on a one-time basis to extend a full-time limited duration Office Specialist position for the 2025-27 biennium. This package has been modified as the original request from the agency was for a permanent position.

The Subcommittee approved the following budget note relating to the development of a new licensing database:

### **Budget Note**

The Board of Licensed Social Workers, in consultation with the Mental Health Regulatory Agency, are directed to return to the Education Subcommittee of the Joint Committee on Ways and Means during the 2026 session to report on the status of developing a new licensing database. The report should include the estimated costs of the project, proposed timelines, and plan for the respective agencies to fund the project through licensing revenue, including costs for ongoing operations and maintenance.

# **Summary of Performance Measure Action**

See attached Legislatively Adopted 2025-27 Key Performance Measures form.

### DETAIL OF JOINT COMMITTEE ON WAYS AND MEANS ACTION

#### **Board of Licensed Social Workers**

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				OTHER FUNDS		FEDERAL FUNDS		TOTAL					
DECONDUCION	GENERAL		LOTTERY								ALL	DOC	FTF
DESCRIPTION	FUND		FUNDS		LIMITED	NONLIMITED		LIMITED	NONLIMITED		FUNDS	POS	FTE
2023-25 Legislatively Approved Budget at Jan 2025 *	Ś	- \$	-	\$	2,819,682	Ś	- \$	-	\$ -	\$	2,819,682	10	8.50
2025-27 Current Service Level (CSL)*	\$	- \$	-	\$	2,953,193	\$	- \$	-	\$-	\$	2,953,193	8	7.50
SUBCOMMITTEE ADJUSTMENTS (from CSL)							r						
SCR 12400-001 - Operations													
Package 550: Full-Time Office Specialist 2													
Personal Services	\$	- \$	-	\$	156,099		- \$	-		\$	156,099	1	1.00
Services and Supplies	\$	- \$	-	\$	12,828	\$	- \$	-	\$-	\$	12,828		
TOTAL ADJUSTMENTS	\$	- \$	-	\$	168,927	\$	- \$	-	\$-	\$	168,927	1	1.00
SUBCOMMITTEE RECOMMENDATION *	\$	- \$		\$	3,122,120	\$	- \$	-	\$-	\$	3,122,120	9	8.50
% Change from 2023-25 Leg Approved Budget	(	0.0%	0.0%		10.7%	0.0	0%	0.0%	0.0%		10.7%	(10.0%)	0.0%
% Change from 2025-27 Current Service Level	(	0.0%	0.0%		5.7%	0.0	0%	0.0%	0.0%		5.7%	12.5%	13.3%

\*Excludes Capital Construction Expenditures

# Legislatively Approved 2025 - 2027 Key Performance Measures

Published: 5/12/2025 3:43:16 PM

#### Agency: Board of Licensed Social Workers

#### Mission Statement:

To protect the citizens of Oregon by setting a strong standard of practice and ethics through the regulation of social workers.

Legislatively Approved KPMs	Metrics	Agency Request	Last Reported Result	Target 2026	Target 2027
1. TIMELY COMPLAINT RESOLUTION - Percent of complaints upon which the Board makes a decision within six months of when the complaint is received in the Board office.		Approved	34%	50%	50%
2. CE AUDITS - Percent of license renewal Continuing Education audits that meet the requirement for accredited coursework.		Approved	100%	100%	100%
4. CUSTOMER SATISFACTION WITH AGENCY SERVICES - Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall customer service, timeliness, accuracy, helpfulness, expertise, and availability of information.	Overall	Approved	73%	98%	98%
	Expertise		85%	98%	98%
	Accuracy		79%	98%	98%
	Availability of Information		80%	98%	98%
	Helpfulness		67%	98%	98%
	Timeliness		73%	98%	98%
5. BOARD BEST PRACTICES - Percent of total best practices met by the Board.		Approved	93%	100%	100%

### LFO Recommendation:

The Legislative Fiscal Office recommends approval of the Key Performance Measures and targets as proposed.

#### SubCommittee Action:

The Education Subcommittee approved the Key Performance Measures and targets, as presented.