# Health Services Division

Director Michael Reese

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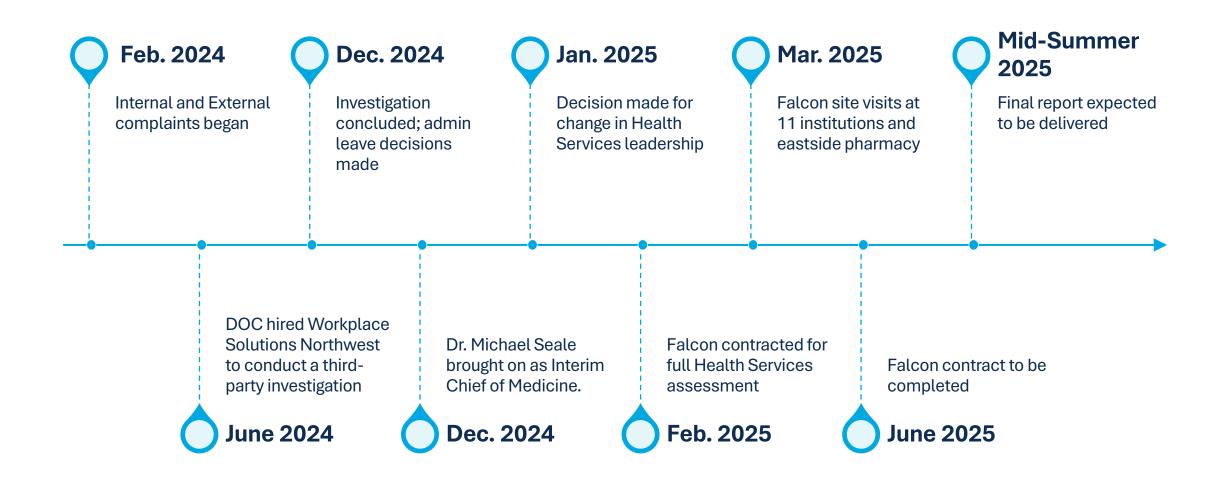
Improvements in HS



Falcon

# Investigation Timeline





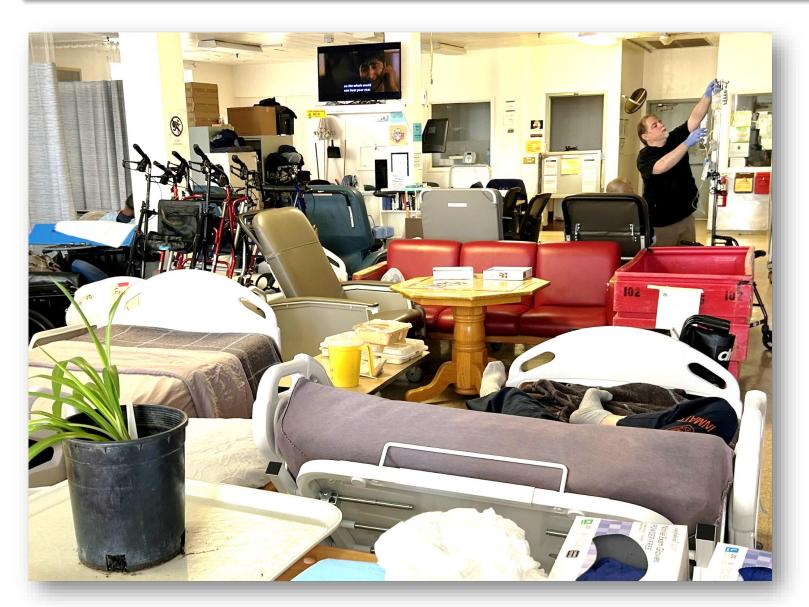
#### Services Provided

- Medical Services
- Behavioral Health Services
- Dentistry
- Pharmacy & Pharmacy Stores



# Health Services' Challenges





- Off-site Care
- Staffing
- Management Structure
- Continuous Quality
   Improvement
- Paper Records

## Improvements in Health Services



- Behavioral Health
- Pharmacy
- Dental
- Medical Services
  - Electronic Health Records (EHR)
  - Therapeutic Levels of Care (TLC)
  - Augmenting Onsite Services
  - Filling Provider Positions



## Falcon Correctional and Community Services





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Vice President
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- Background
- Our team
- Our approach
- Research
- DOC observations
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