

2025 Joint Committee on Ways & Means

# **Public Safety Subcommittee Presentation- Phase 1**

April 14, 2025



**Oregon Department of Justice**

ATTORNEY GENERAL DAN RAYFIELD

**Department of Justice: Overview**

# Mission & Values

**To serve state government and to support safe and healthy communities throughout Oregon by providing essential justice services.**

We are dedicated to:

- Providing ethical, independent and high-quality legal services to state government;
- Safeguarding consumers from fraud and unfair business practices;
- Fighting crime and helping crime victims;
- Advocating for vulnerable children;
- Supporting families through the collection of child support;
- Enforcing environmental protections;
- Defending the civil rights of all Oregonians; and
- Pursuing justice and upholding the rule of law.



**Department of Justice**

# Vision and Priorities



**WORKING  
FAMILIES,  
CONSUMERS, AND  
SENIORS**

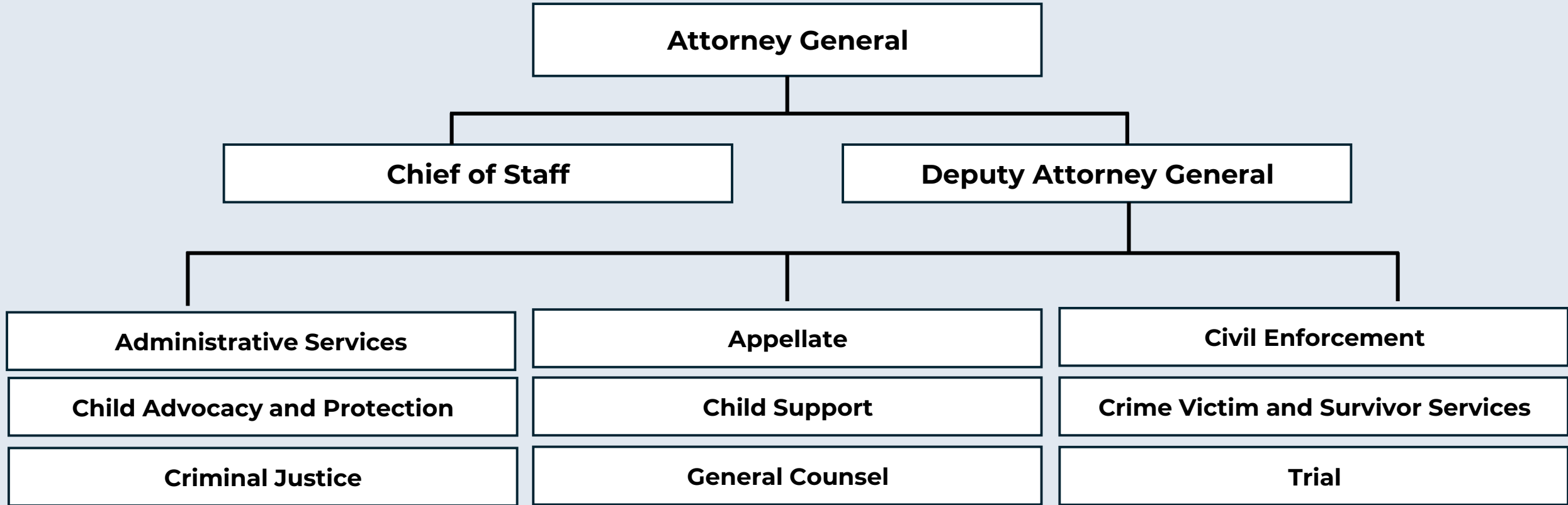


**PUBLIC SAFETY**



**STRENGTHENING  
AGENCY  
FOUNDATION**

# Organizational Chart



**Department of Justice**

# DOJ Employees and Locations

19 DOJ Offices

10 DCS Offices

6 Legal Offices

3 Shared DCS & Legal Offices

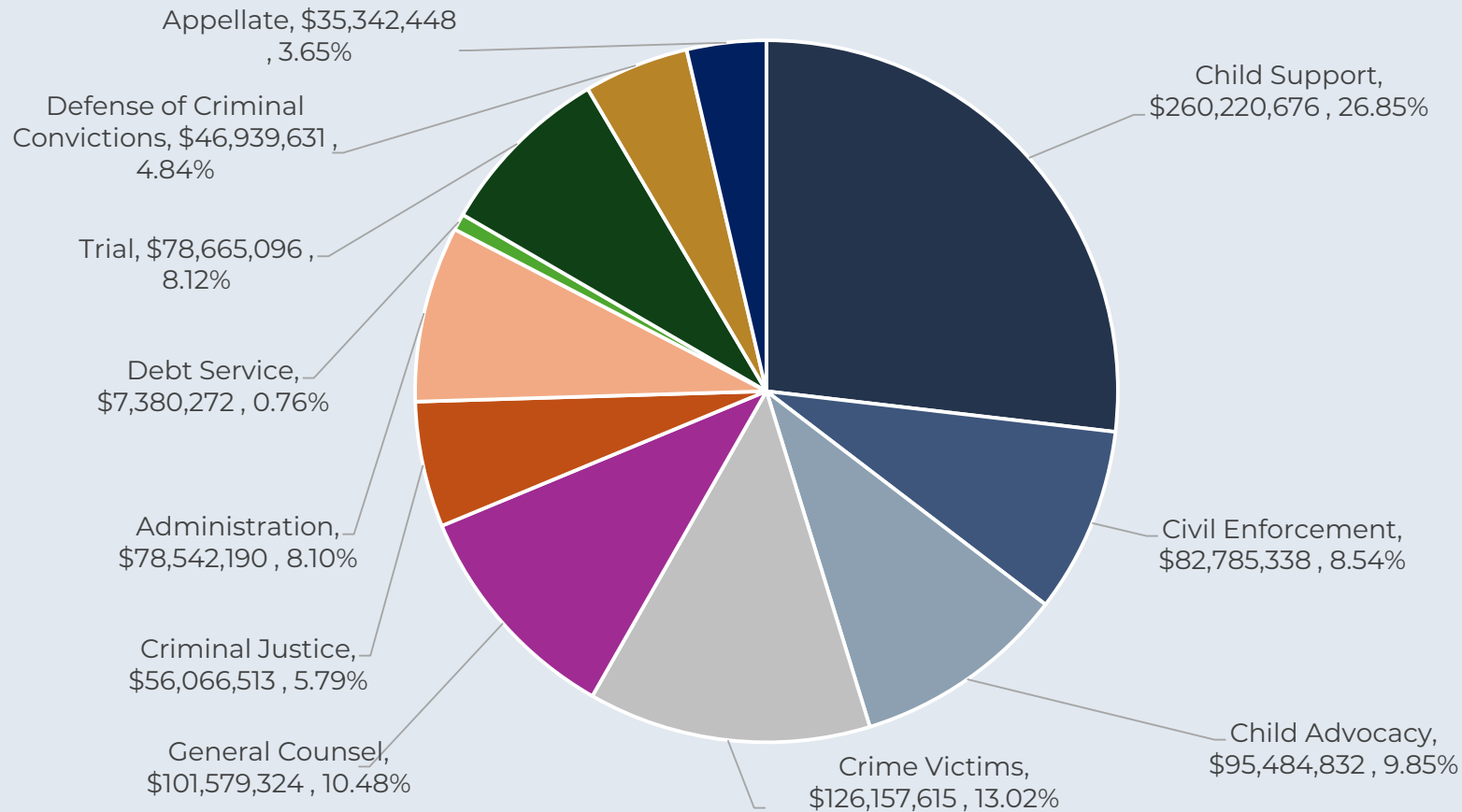
1,530 Total DOJ Employees



**Department of Justice**

# 2025-27 AG Request Budget

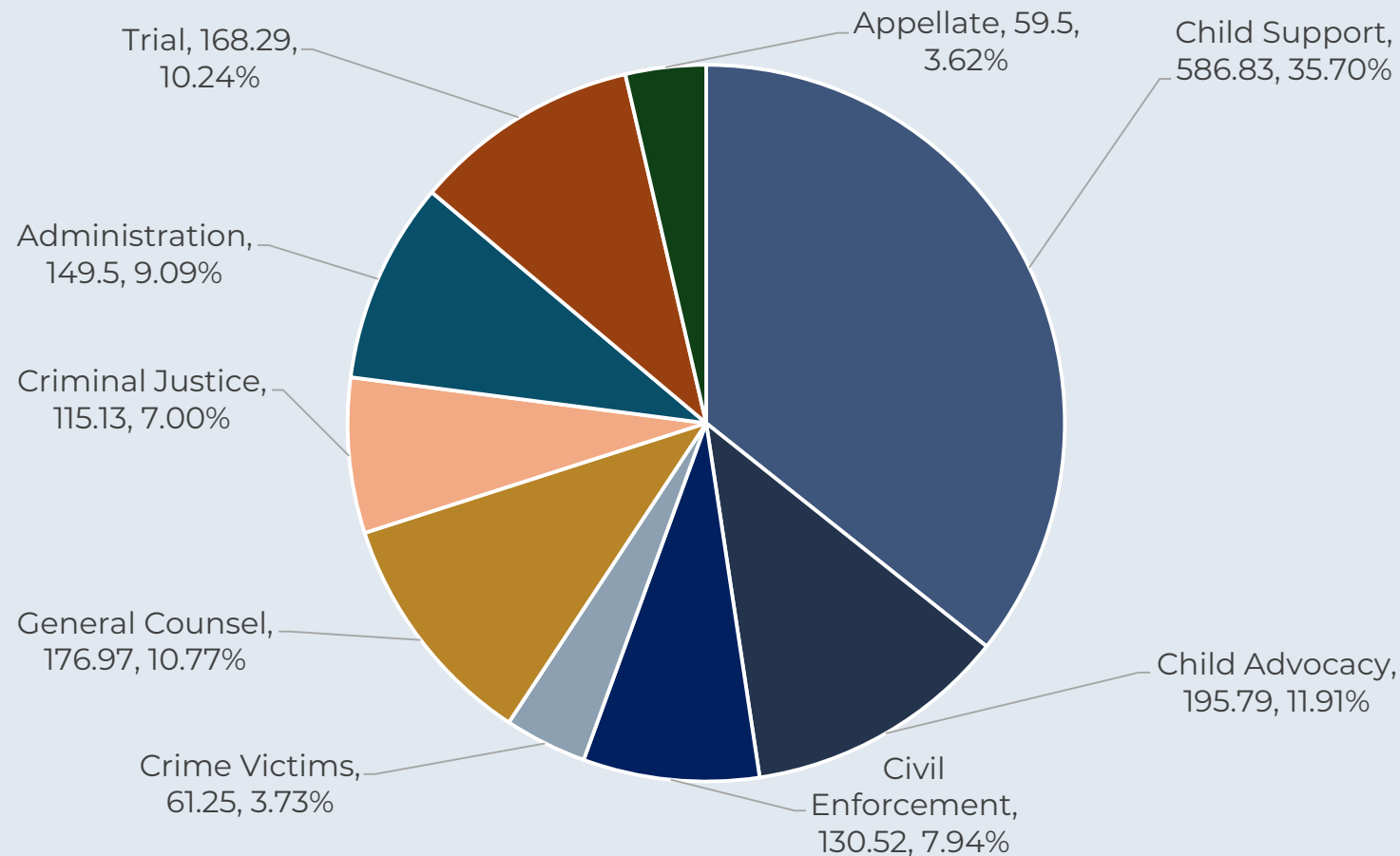
## DOJ Expenditures by Division - \$969M



**Department of Justice**

# 2025-27 AG Request Budget

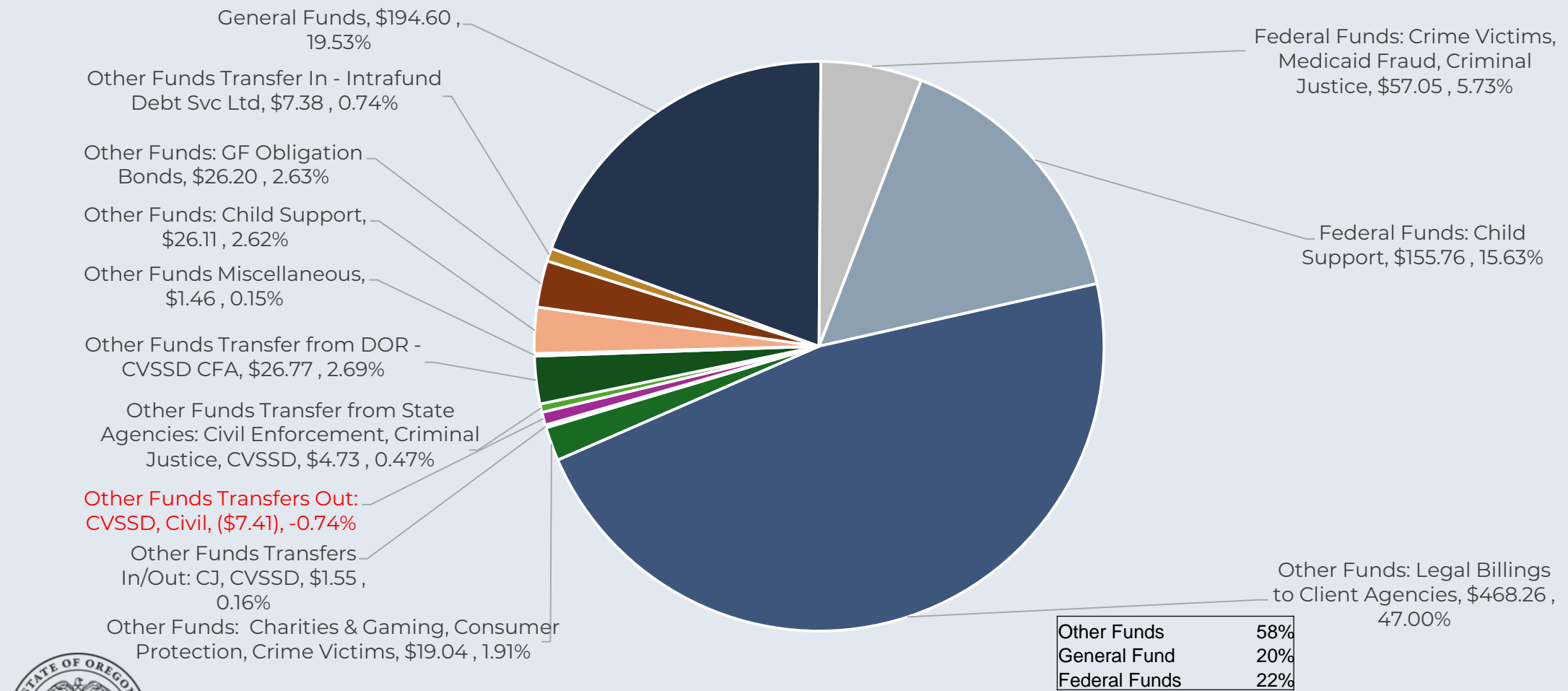
## Full-Time Equivalent Employees



**Department of Justice**

# 2025-27 AG Request Budget

## DOJ Revenue by Division (in millions) - \$981.5



Department of Justice

# Attorney General Request (AGR) Billing Rates

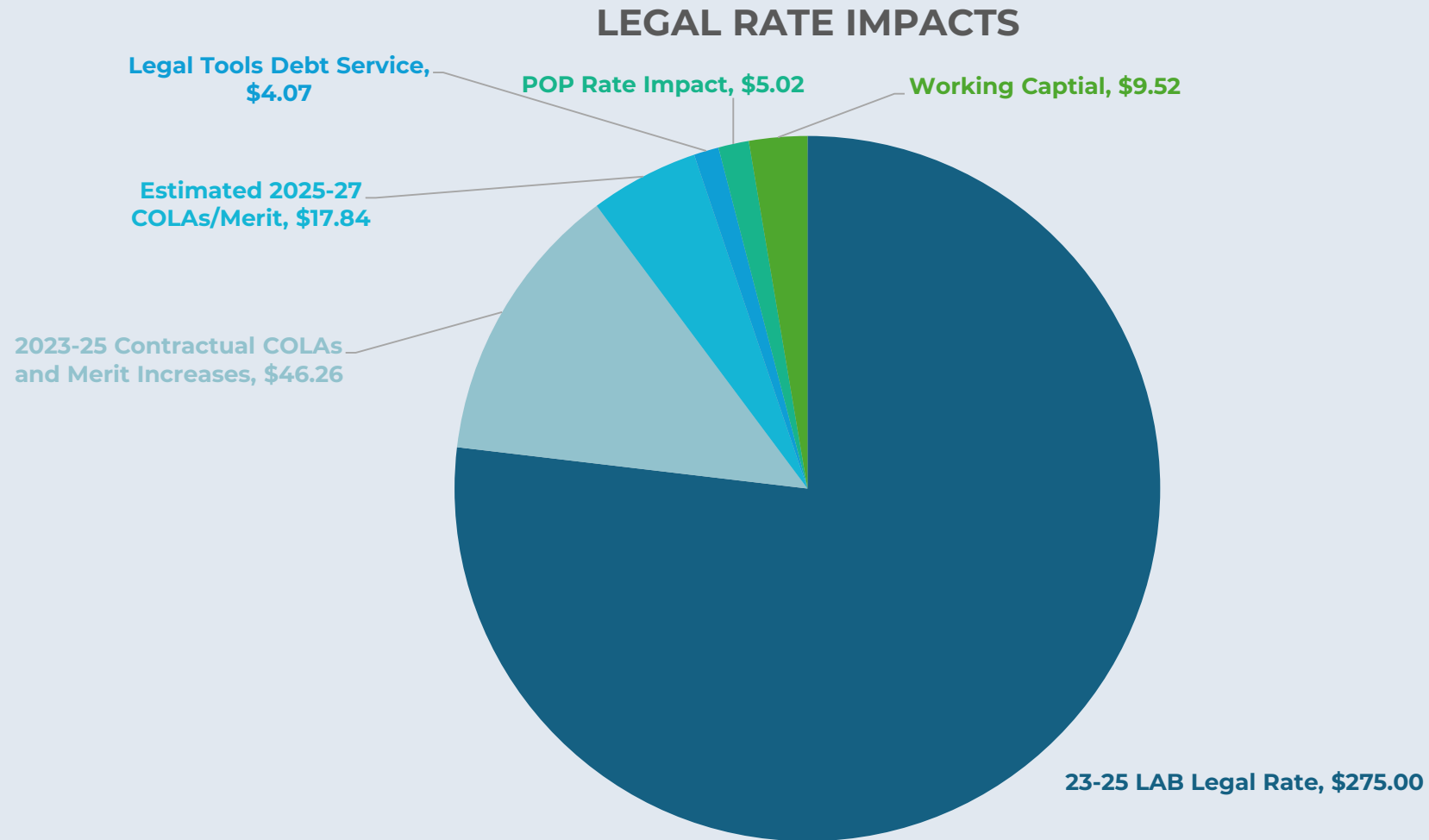
Hourly Billing Rates	21-23	23-25	25-27 AGR
Asst. Attorney General	\$242	\$275	\$347-\$358
Investigator	\$134	\$144	\$170-\$174
Paralegal	\$110	\$121	\$142-\$149
Law Clerk	\$60	\$65	\$75-\$81
Clerical	\$52	\$56	\$65-\$67

Rates are intended to cover all legal divisions' projected expenses and leave a sufficient ending balance for working capital.



**Department of Justice**

# Attorney General Billing Rates



Department of Justice

# **Office of the Attorney General**

## **Dan Rayfield, Attorney General**



**Department of Justice:** Office of the Attorney General

# Office of the Attorney General

**Attorney General**

**Chief of Staff**

**Deputy Attorney General**

**Special Counsels**

**Legislative Director and Policy Advisor**

**Director of Civil Rights and Social Justice**

**Communications Director**



**Department of Justice: Office of the Attorney General**

# Office of the Attorney General

## Oversees Operations of the Department of Justice

- Establishes the State's Legal Policy
- Coordinates legislative and policy initiatives
- Manages communications and media relations
- Engages with state, federal, local and national leaders and partners



**Department of Justice:** Office of the Attorney General

2025 Joint Committee on Ways & Means

# Criminal Justice Division

April 14, 2025



**Oregon Department of Justice**

ATTORNEY GENERAL DAN RAYFIELD

**Department of Justice:** Criminal Justice Division

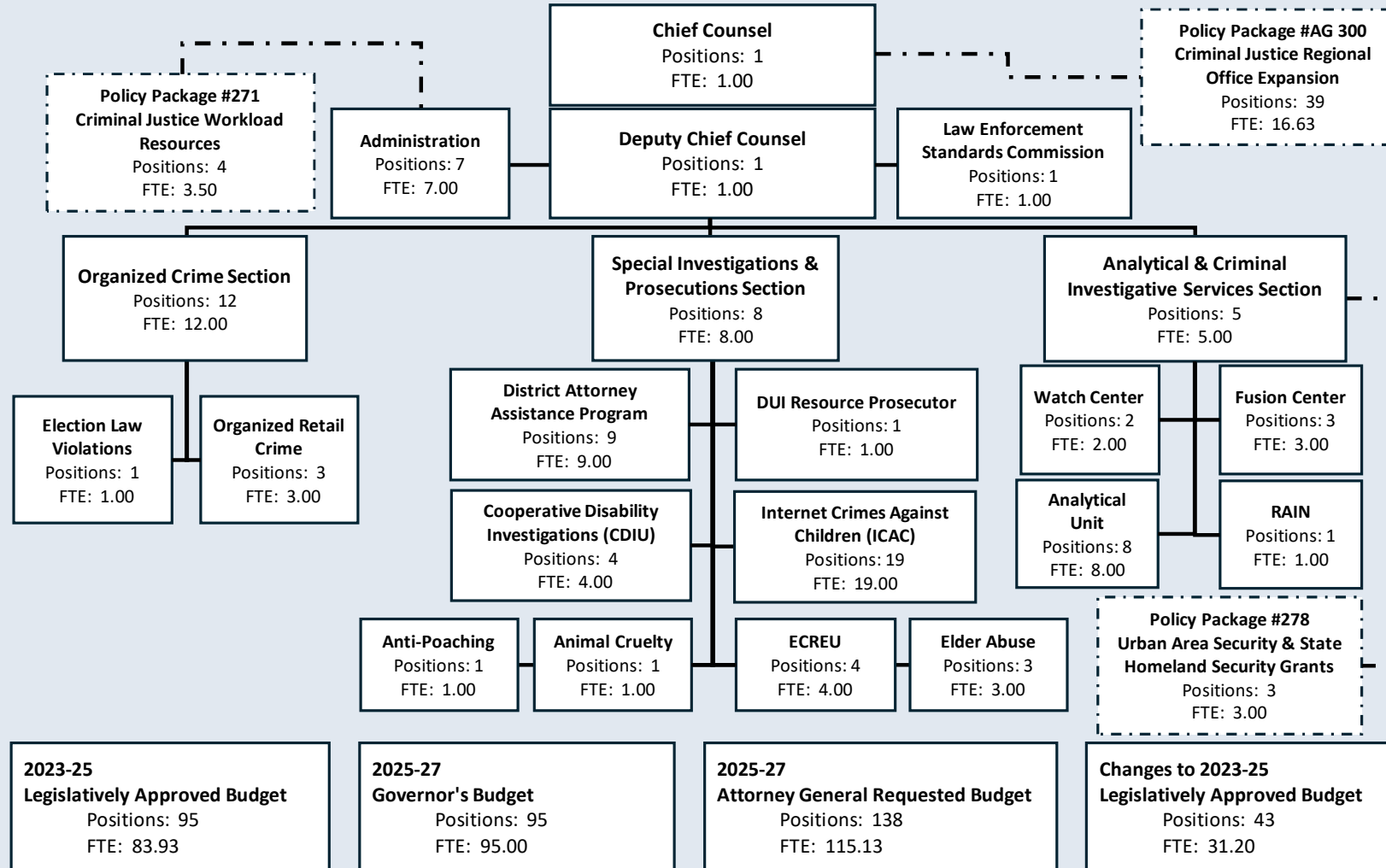
# Mission Statement

The mission of the Criminal Justice Division is to promote, preserve, and enhance the safety and livability of Oregon by providing statewide investigative, prosecutorial, analytical, and other law enforcement service programs.



**Department of Justice:** Criminal Justice Division

# Organizational Chart



**Department of Justice: Criminal Justice Division**

# Program Summary

- Prosecute criminal cases at request of district attorney or governor
- Conduct criminal investigations
- Assist and advise the district attorneys
- Promote information sharing and cooperation among law enforcement agencies
- Investigate and prosecute criminal violations of the election laws



**Department of Justice:** Criminal Justice Division

# District Attorney Assistance Program

## Investigative and Trial Services

- Major felonies
- Financial crimes
- Use of force cases
- Resource prosecutors and investigators
- Gubernatorial appointment

## Around the clock legal advice

- The uniform application of state law and criminal procedure aids in ensuring the integrity of convictions and in protecting the rights of defendants.

## Training

- 191 trainings conducted (July 1, 2023- February 28, 2025)
- Week-long training for new or incoming prosecutors (56 years)
- Advanced training for seasoned prosecutors (56 years)



**Department of Justice:** Criminal Justice Division

# District Attorney Assistance Program

## Resource Prosecutors and Investigators

### **Driving Under the Influence of Intoxicants (DUI)**

Resource Prosecutors

### **Domestic Violence**

Resource Prosecutor

### **Bias Crimes**

Resource Prosecutor and Investigator

### **Elder Abuse**

Resource Prosecutor and Special Agents

### **Environmental and Cultural Resource Crimes**

Resource Prosecutors, Paralegal, Investigator

### **Wildlife/Anti-Poaching**

Resource Prosecutor

### **Animal Abuse**

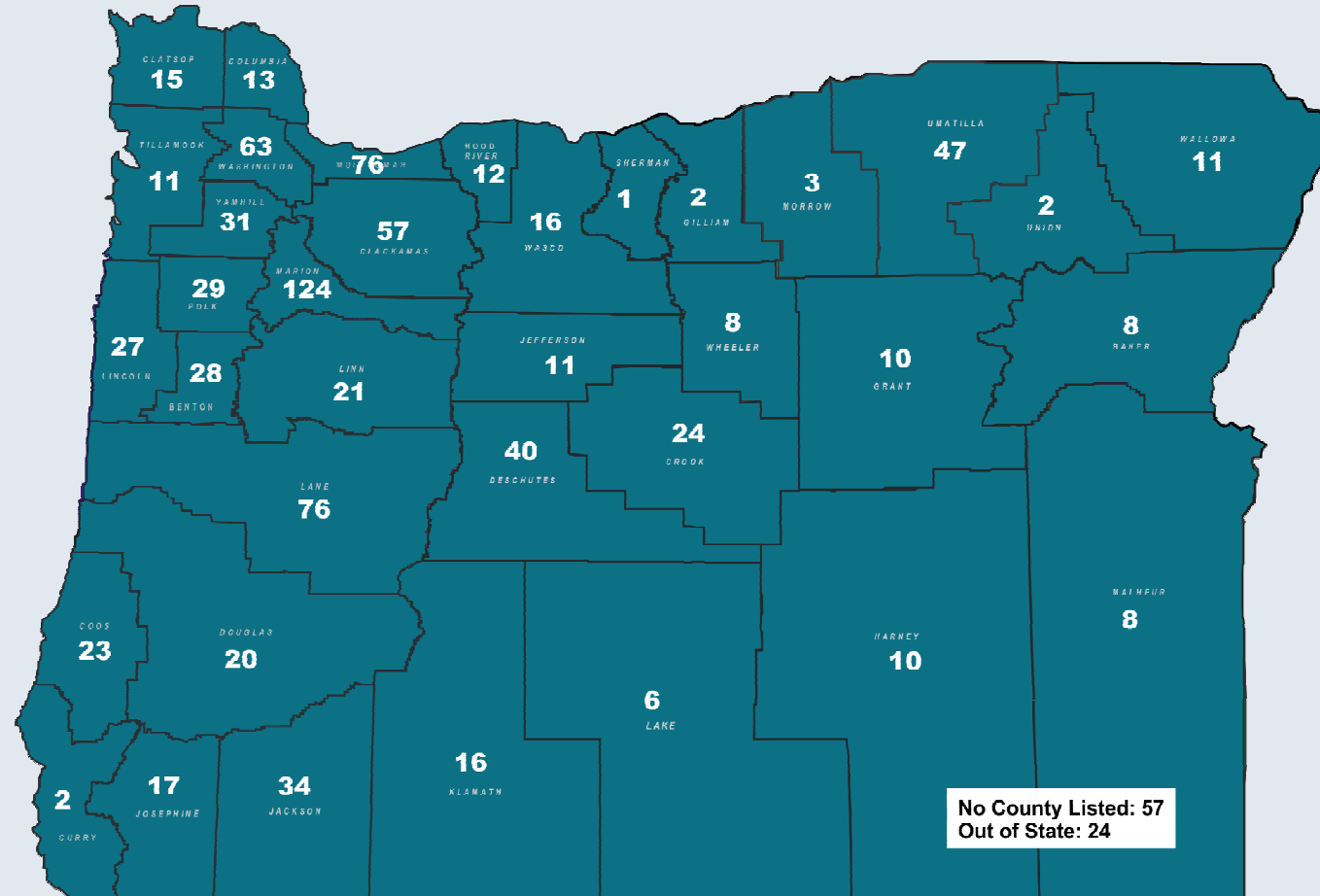
Resource Prosecutor



**Department of Justice:** Criminal Justice Division

# District Attorney Assistance Program

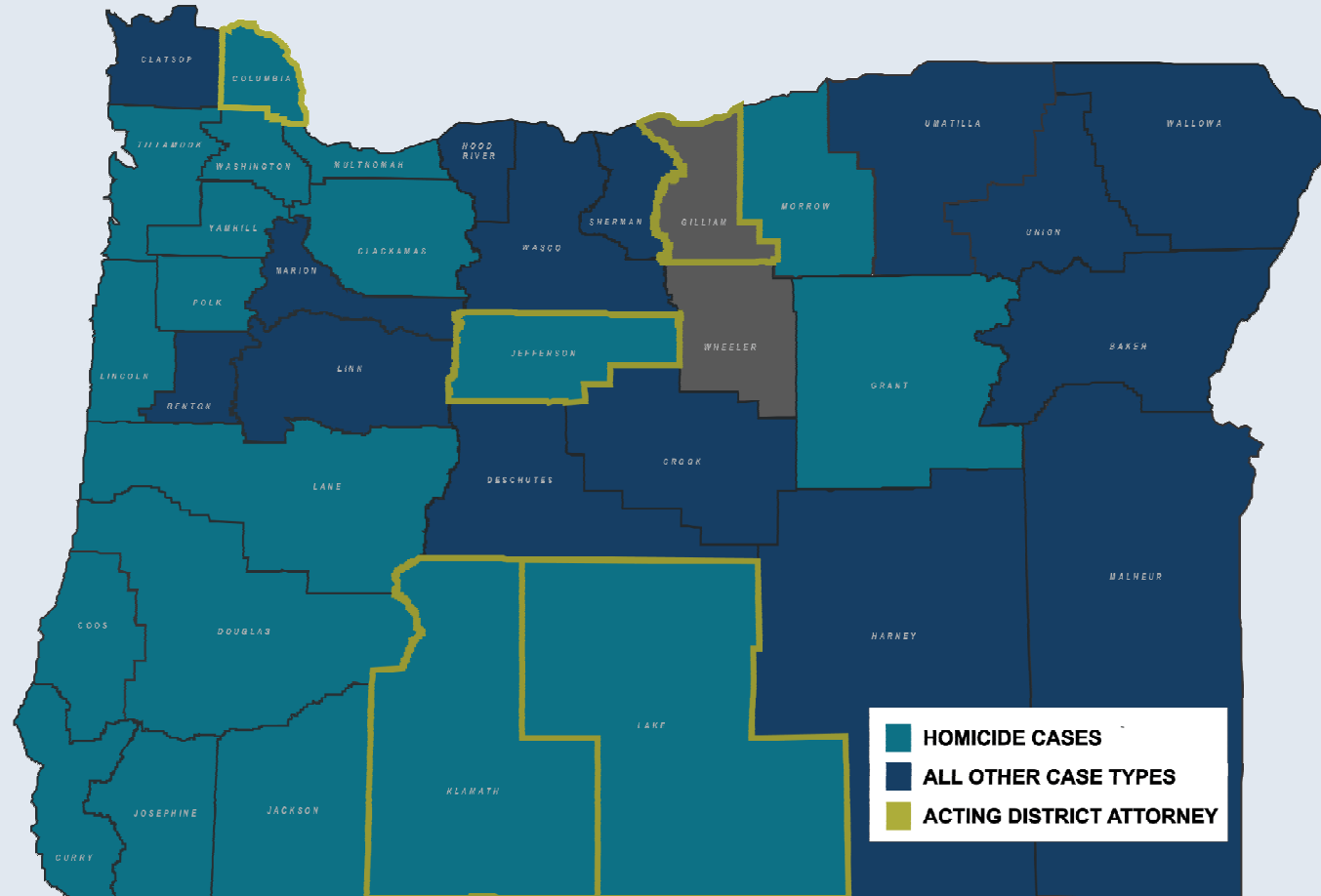
## Case Advice and Assistance



Department of Justice: Criminal Justice Division

# District Attorney Assistance Program

## Investigation/Prosecution Cases



Department of Justice: Criminal Justice Division

# Internet Crimes Against Children (ICAC)

- Nationwide law enforcement network engaged in investigating the online sexual exploitation of children.
- The National Center for Missing and Exploited Children (NCMEC) sends each task force reports of online exploitation in their jurisdiction. The reports are known as “cybertips.”
- In 2024, Oregon ICAC received 10,372 cybertips.



**Department of Justice:** Criminal Justice Division

# Internet Crimes Against Children (ICAC)

## Cybertip Investigations

### Review Tip/Images

- Wilson Warrants

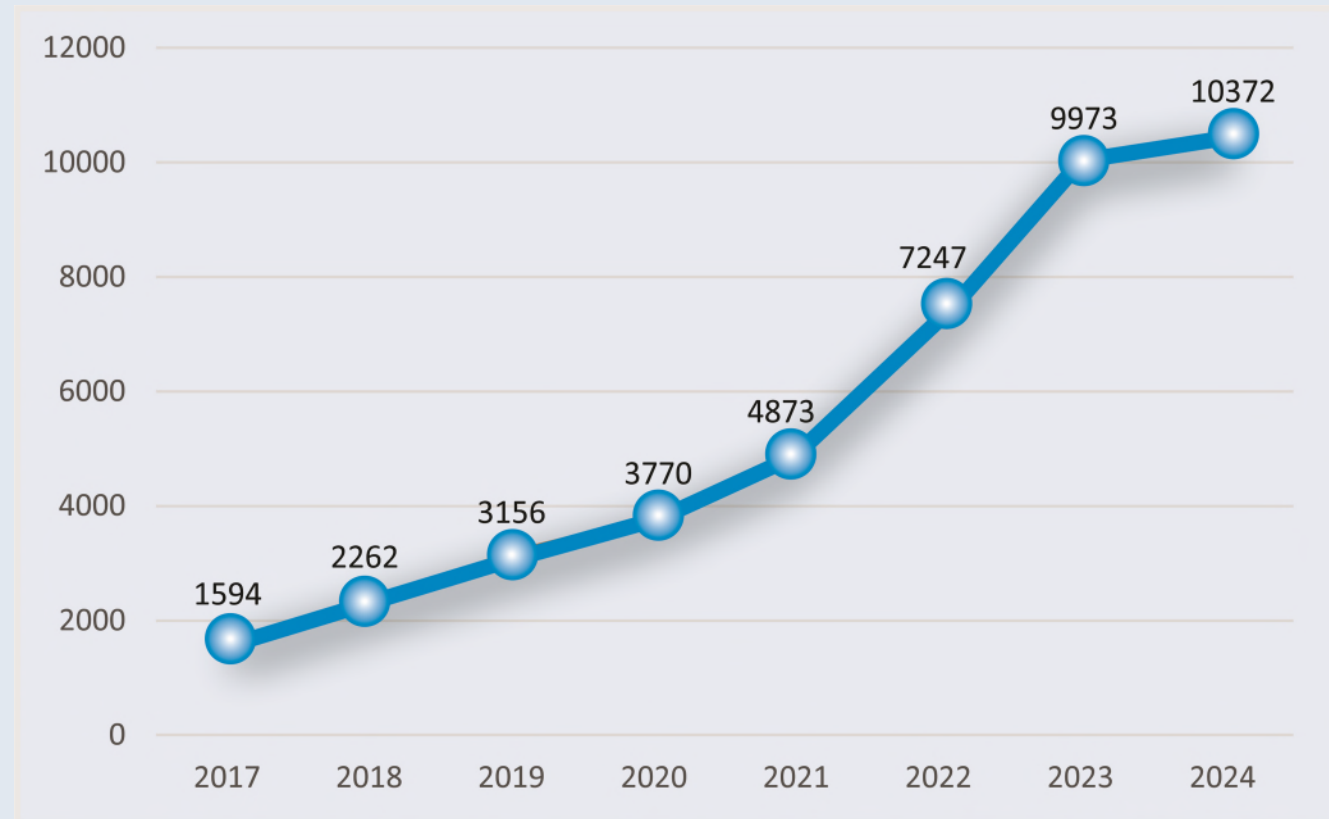
### Preservation Letters

### Service Provider Subpoenas

### Referral to Local Agency

### Agency Assist

- Search Warrants
- Forensic Investigation



**Department of Justice:** Criminal Justice Division

# Organized Crime Section

- **Investigate long-term, complex cases involving multiple counties**
  - Racketeering
  - Complex financial/investment schemes
  - Advanced electronic surveillance techniques
  - Organized Retail Crime
- **Investigate allegations of public corruption and malfeasance**
- **Election Law Crimes**
- **OSP Forfeiture Counsel**



**Department of Justice:** Criminal Justice Division

# Organized Crime Section

## Organized Retail Crime Unit

### Legislatively Created in 2023

- Special Agents (2)
- Criminal Analyst (1)

### Requests for Assistance

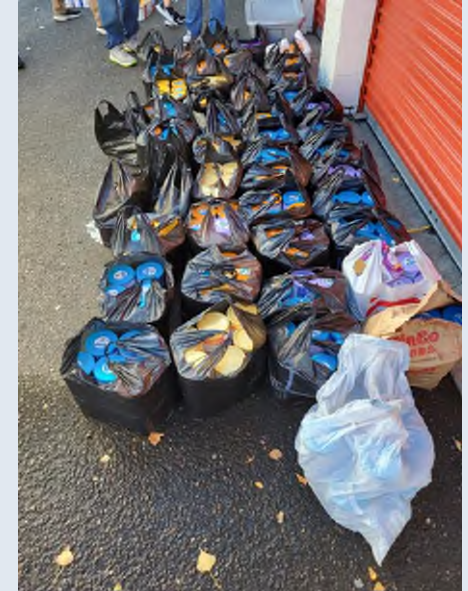
- 71 Requests/13 Counties

### Investigations

- 21 Cases Supported
- 70 Arrests
- \$640,000 Recovered Property

### Outreach

- 30 Trainings and Presentations



**Department of Justice:** Criminal Justice Division

# Analytical and Criminal Investigative Services Section (ACISS)

## Watch Center

- Investigation-related inquiries
- Deconfliction of law enforcement operations

## Analytical Support

- Investigation and prosecution support
- Strategic analysis

## Fusion Center

- Criminal and terrorism-related information sharing among local, state, tribal, and federal law enforcement agencies
- Critical Infrastructure
  - Risk and vulnerability assessments and threat assessments
- Urban Area Security Initiative (UASI)



**Department of Justice:** Criminal Justice Division

# Keep Our Communities Safe

## **POP – Criminal Justice Division Regional Solution to combat human, labor and drug trafficking**

Create statewide regional support teams to work in partnership with local law enforcement, helping leverage resources to investigate, prosecute and prevent organized crime from impacting Oregonians

### **Regional Teams consist of:**

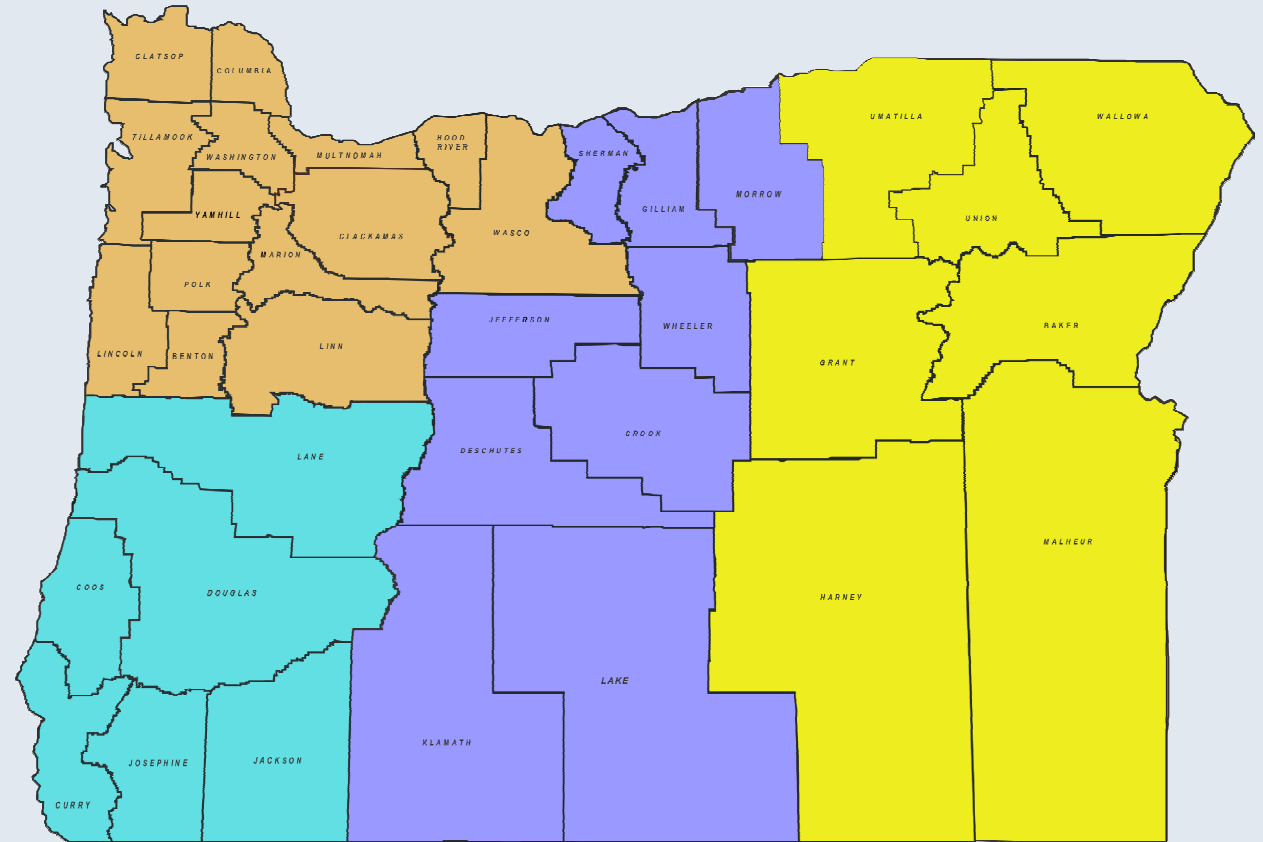
Criminal Investigators (4)

Research Analyst (1)

Attorney (1)

\*Total positions –26 (includes regional teams and centralized support positions)

\$6,048,868 GF



**Department of Justice: Criminal Justice Division**

# Public Safety Workforce Pipeline

## **POP – Develop the Criminal Justice Workforce**

- Attorney In Charge (1 position)
- Law Clerk (12 positions)

Create a pipeline to address workforce shortages in the criminal justice system by providing training, mentorship and hands on experience with DOJ attorneys and in local District Attorney (DA) offices, which will assist law students in being immediately ready to work in a DA Office or public defense



**Department of Justice:** Criminal Justice Division

# Criminal Justice Workload Resources

## POP # 271 – Criminal Justice Workload Resources

- Legal Practice Attorney Manager 3 (1 – position)
- Legal Secretary (1 – position)
- Paralegal (1 – position)
- Criminal Investigator (1 – position) *Reclass from Investigator 3*

Address staffing parity by providing dedicated leadership to the division's 22 Assistant Attorney's General to help problem solve, provide guidance, and manage performance. Align staff investigators with division duties and responsibilities. Provide support for divisional legal staffing growth and public records requests.



**Department of Justice:** Criminal Justice Division

# Criminal Justice Workload Resources

## **POP # 278 – Ongoing Grants (UASI/SHSG & TSRP)**

- Senior Assistant Attorney General (1 – position)
- Operations and Policy Analyst 3 (1 – position)
- Research Analyst 3 (2 – positions)

Provide resources to achieve the goals outlined in grant programs facilitated through the Criminal Justice division to address the Urban Area Security Initiative (UASI), the State Homeland Security Program (SHSP), and the Traffic Safety Resource Prosecutor (TRSP) and DUI Training programs servicing the state.



**Department of Justice:** Criminal Justice Division

# 10% Budget Reductions

## Criminal Justice Division

Reduction %	General Fund	Other Fund	Federal Fund	Total Funds	Positions	FTE
5%	(\$1,941,086)	(\$368,146)	(\$75,737)	(\$5,254,943)	(9.00)	(7.36)
5%	(\$1,941,225)	(\$377,889)	(\$75,920)	(\$5,254,943)	(8.00)	(6.75)



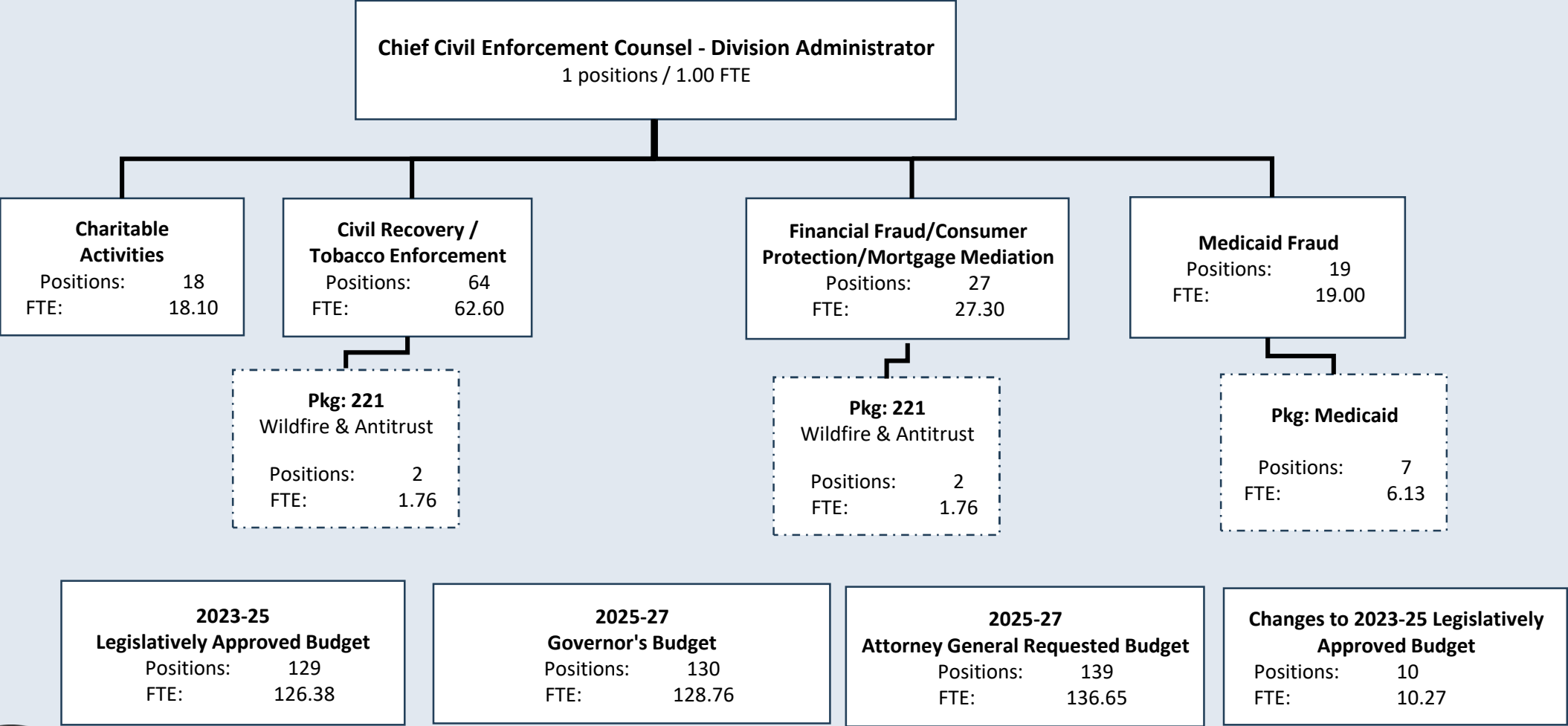
**Department of Justice:** Criminal Justice Division

# Civil Enforcement Division



Department of Justice

# Civil Enforcement Division



# Consumer Protection



**Department of Justice:** Civil Enforcement Division

# Public Facing Programs



## Consumer Hotline

10,000+ Calls Per Year

300+ Emails Per Week

Purpose: to provide information and resources



## Mediation of Consumer Complaints

9,000+ Per Year

Purpose: help consumers obtain refunds and other relief; provide DOJ with information about the marketplace



## Education and Outreach



**Department of Justice:** Civil Enforcement Division

# Top Consumer Complaints: 2024

1. Telecommunications (1229)
2. Fraudulent Entity/Imposter scams (1135)
3. Auto Sales and Repair (1050)
4. Financial Credit and Lending (741)
5. Health/Medical (569)
6. Travel Services (525)
7. Grocery Food and Beverage (290)
8. Real Estate (274)
9. Construction Contractors (219)
10. Manufacturing (211)



# Enforcement

## Small team

- 7 attorneys and legal support staff

## Self-funded

## Strategic Enforcement

- Investigate and prosecute violations of the Unlawful Trade Practices Act
- Focus on emerging issues, widespread pattern of serious violations and high impact

## Challenging Cases

- Complex factual and legal issues
- Document intensive, require outside experts
- Investigation to settlement can take 3+ years
- Understaffing causes delays, limits number of cases

**Department of Justice:** Civil Enforcement Division



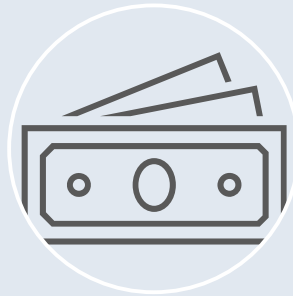
# Camping World Settlement

(December 2024)

Investigation into  
deceptive advertising  
and sales practices



\$3.5 million to the  
Department of Justice,  
including \$3 million that  
will be returned to  
consumers



Protections for future  
consumers



**Department of Justice:** Civil Enforcement Division

# Antitrust, False Claims, & Privacy



**Department of Justice:** Civil Enforcement Division

# Antitrust, False Claims, & Privacy

## Antitrust

- Oregon Antitrust Law
- Anticompetitive Behavior
- Price Fixing
- Bid Rigging
- Monopolies



## False Claims

- Oregon False Claims Act
- Overbilling
- False Reports
- Obtaining a benefit through false information

## Privacy

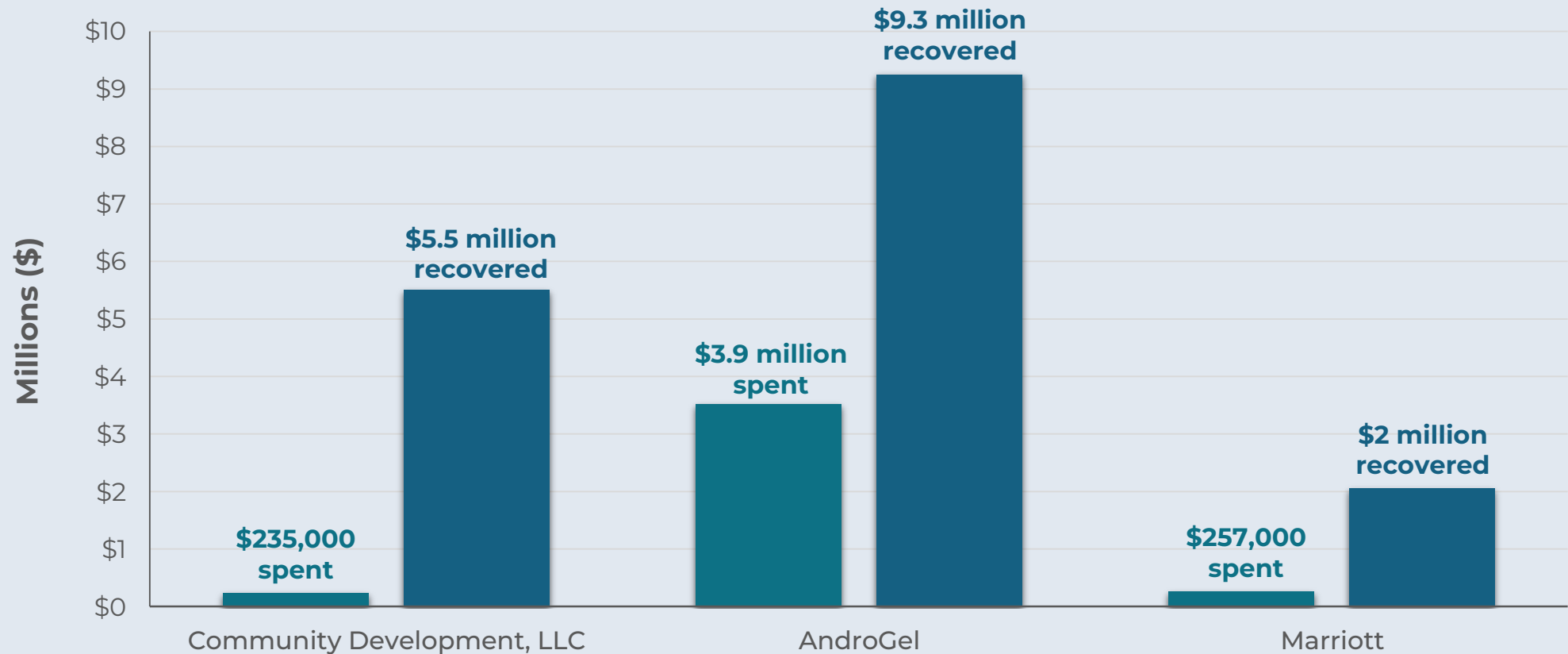
- Oregon Consumer Privacy Act
- Misuse of personal information
- Data security
- Consumer privacy rights



**Department of Justice:** Civil Enforcement Division

# Case Recoveries

Case Recovery and Direct Litigation Expense Comparison



Department of Justice: Civil Enforcement Division

# Civil Enforcement – Policy Packages

## **POP # 221 – Antitrust Litigation Resources**

- Antitrust: Senior Assistant Attorney General (2 – positions)

To ensure sufficient staffing to meet increasingly complex and growing workloads around Antitrust Litigation.



**Department of Justice:** Civil Enforcement Division

# Return on Previous Investment: Oregon Consumer Privacy Act (Senate Bill 619)



**CONSUMER  
RESEARCH**



**COMPLAINT PORTAL**



**CONSUMER AND BUSINESS  
OUTREACH / EDUCATION**

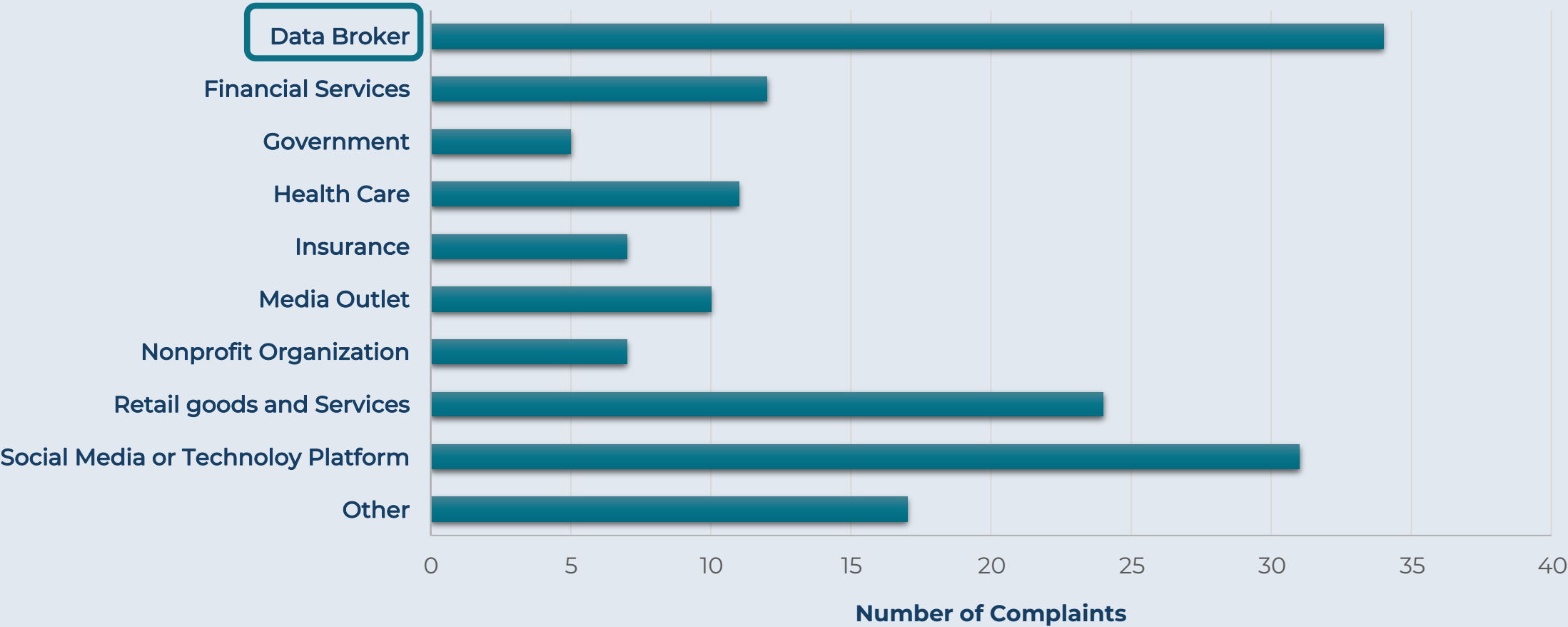
[oregonprivacy@doj.oregon.gov](mailto:oregonprivacy@doj.oregon.gov)



**Department of Justice: Civil Enforcement Division**

# Top Consumer Privacy Complaints:

By Business Type (July 1, 2024 - Jan. 1, 2025)



**Department of Justice:** Civil Enforcement Division

# Medicaid Fraud Control Unit



**Department of Justice:** Civil Enforcement Division

# Medicaid Fraud Control Unit

## Federally-Mandated Program

- 19 FTE
- Investigate and prosecute Medicaid provider fraud

## Enforcement

- Most of the unit's enforcement actions are criminal, but some are civil
- Primarily appear in state court, but sometimes have federal cases
- New team that specializes in abuse, neglect and financial exploitation of Medicaid recipients

## Training

- Training to state and county social service workers, public service organizations, and the legal community
- Leader in the National Association of Medicaid Fraud Control Units

## Funding

- Unit is funded 75% from federal funds and 25% from program recoveries

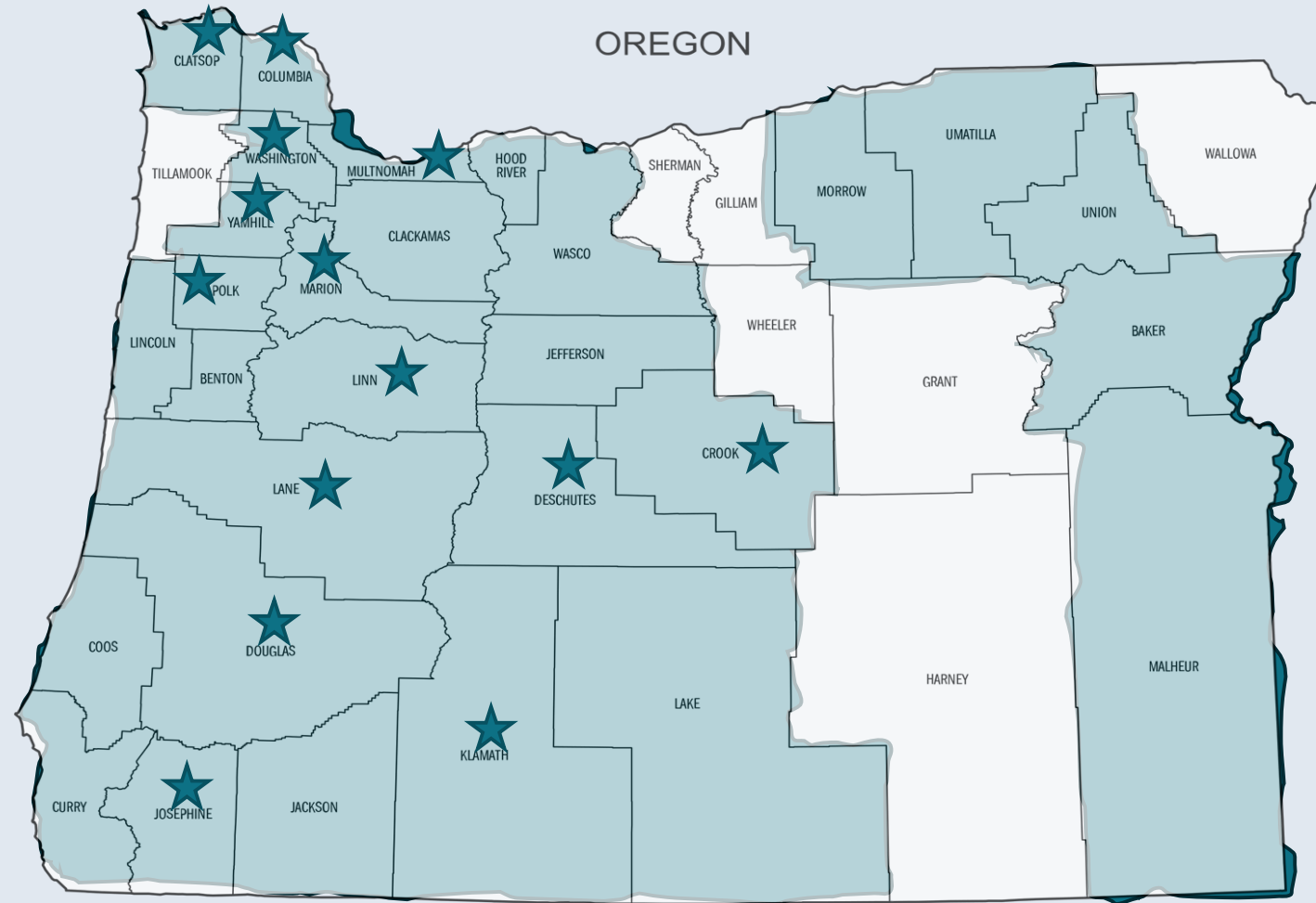


**Department of Justice:** Civil Enforcement Division

# Medicaid Fraud Control Unit: Statewide Impact

14 counties served in the  
last biennium. ★

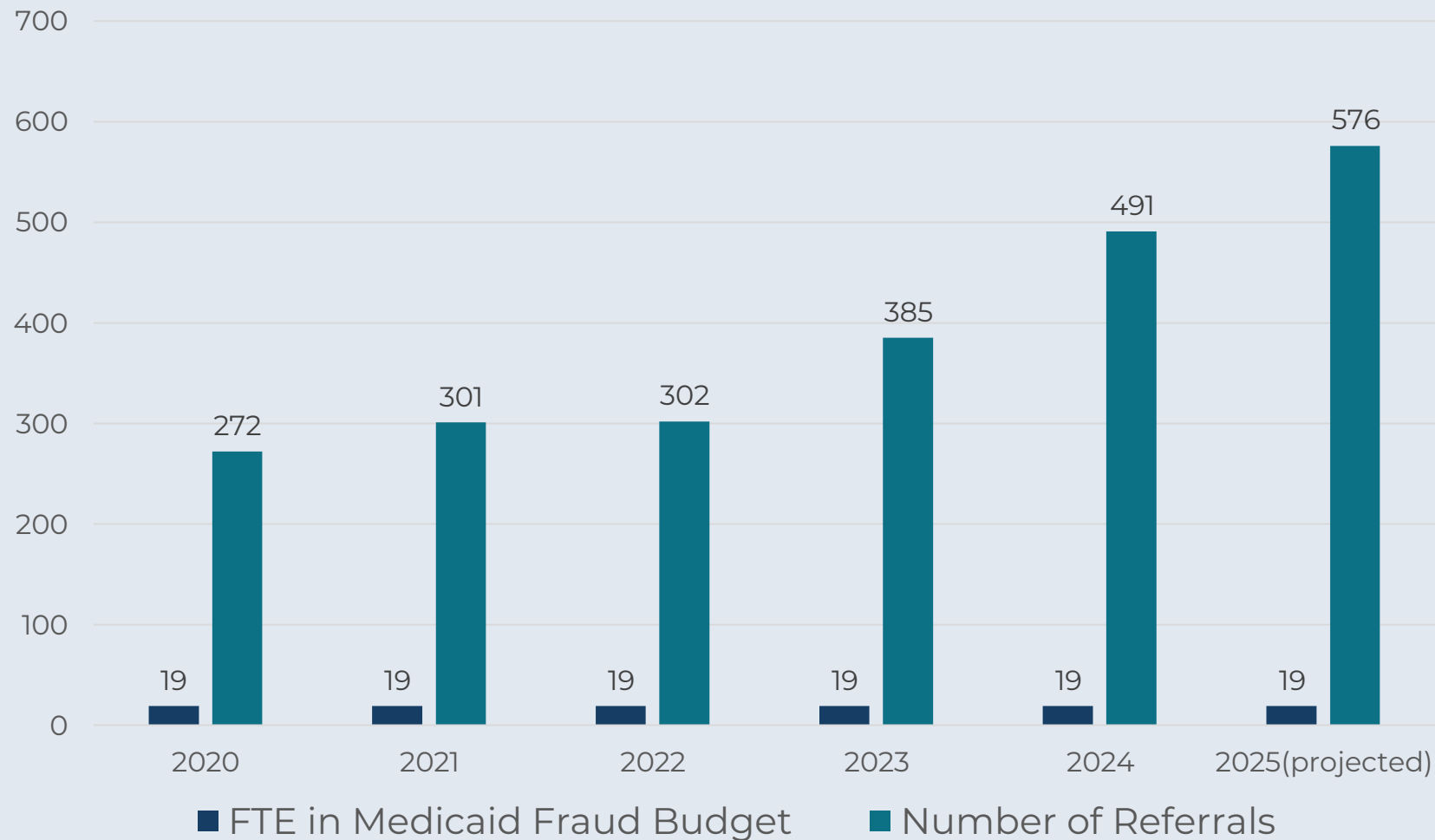
29 counties served in the  
last 10 years.



**Department of Justice:** Civil Enforcement Division

# Need for Additional MFCU Staff

Comparison of Staff to Referrals



**Department of Justice: Civil Enforcement Division**

# Civil Enforcement – Policy Packages

## POP – Medicaid Fraud Resources

- Senior Assistant Attorney General (1 – position)
- Assistant Attorney General (1 – position)
- Research Analyst 4 (1 – position)
- Investigator 3 (1 – position)
- Governmental Auditor 3 (1 – position)
- Investigations Supervisor 2 (1 – position)
- Legal Secretary (1 – position)

These 7 positions will ensure the complex needs of the growing caseload are met. Funding for these positions will be covered 25% by the revenue brought into the Medicaid Fraud Unit from funds the state recovers. The remaining 75% of these positions will be covered by a Federal Grant.



**Department of Justice:** Civil Enforcement Division

# Civil Recovery



**Department of Justice:** Civil Enforcement Division

# Civil Recovery

- Cost Recovery Litigation
- Bankruptcy and Collections
- Real Property Disputes
- Probate
- General Advice and Litigation
- Injunctions
- Funded by billing various client agencies

## Recovery



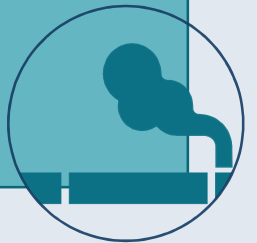
- Litigation to establish, modify and enforce child support orders
- Advice to the Child Support Program
- Training to DCS staff and the legal community
- Funded by billing the Child Support Program

## Child Support



- Master Settlement Agreement enforcement
- Cigarette manufacturer payment obligations
- Cigarette brand directory
- Interagency partnerships
- Funded by a portion of the tobacco Master Settlement Agreement payment

## Tobacco



**Department of Justice:** Civil Enforcement Division

# Civil Recovery

## REPRESENTATION OF THE DIVISION OF CHILD SUPPORT

- Establish, modify and ensure compliance with child support orders; establish paternity/ parentage; pursue contempt actions when the paying parent does not pay support
- Training and education:
  - Child Support Bench Book
  - Training to DCS staff, private attorneys, DDAs and OJD



## RECOVERIES

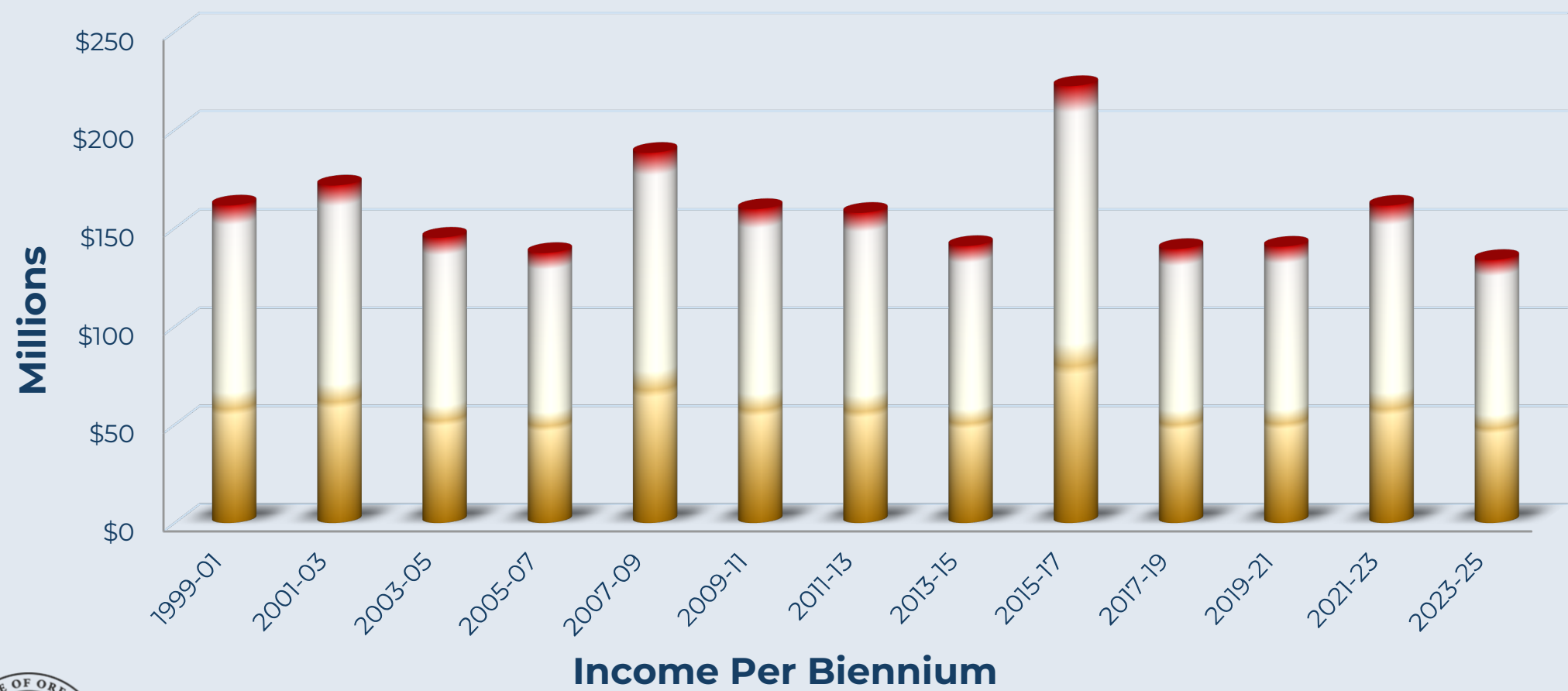
- Payments to Oregon families increases after contempt actions are filed
- Holistic, problem-solving approach – emphasis on consistent payments and employment
- Flexibility in responding to changing conditions, including pandemic and wildfires



**Department of Justice:** Civil Enforcement Division

# Civil Recovery - Tobacco

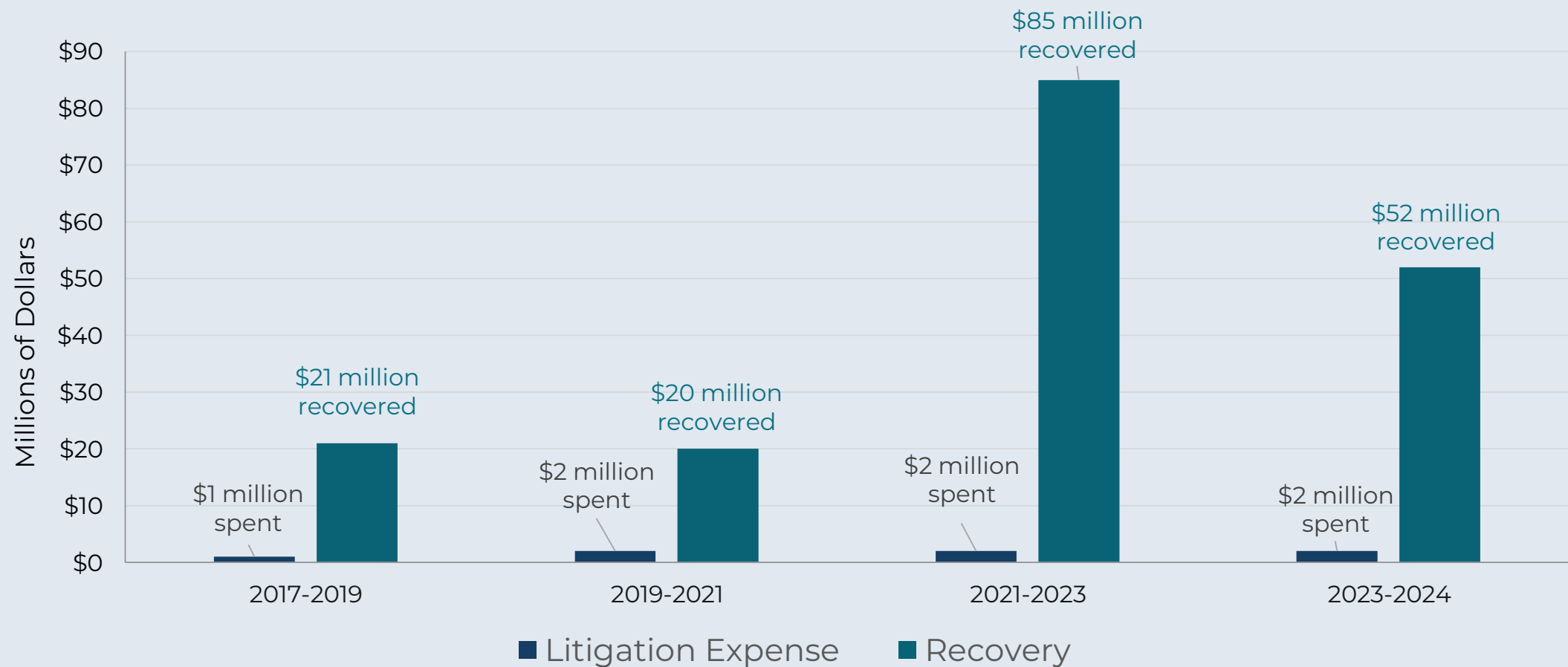
## Tobacco MSA Income



**Department of Justice:** Civil Enforcement Division

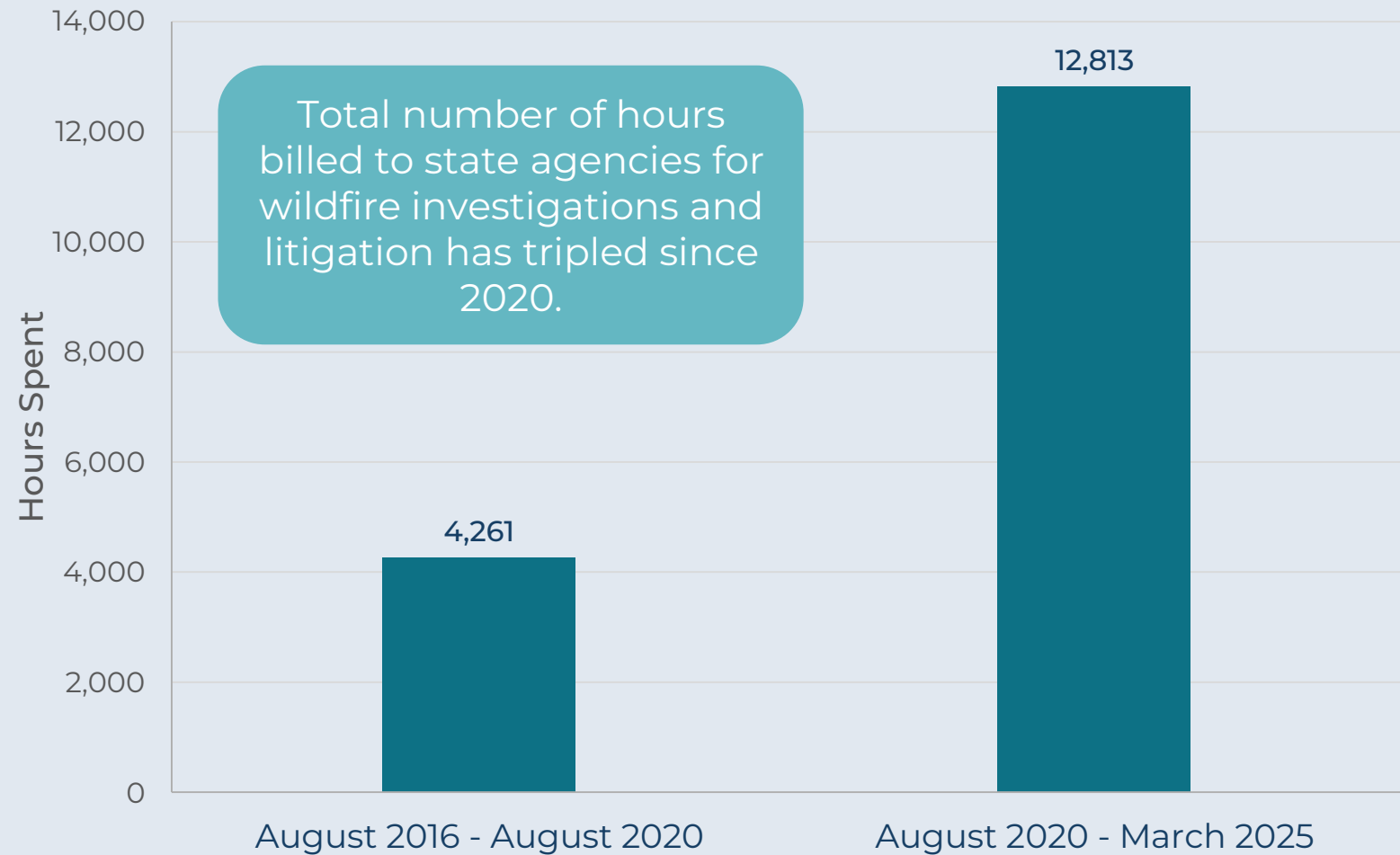
# Case Recoveries

## Case Recovery and Direct Litigation Expense Comparison



**Department of Justice: Civil Enforcement Division**

# Civil Recovery: Wildfire Investigations and Cost Recovery



**Department of Justice:** Civil Enforcement Division

# Civil Enforcement – Policy Packages

## **POP # 221 – Wildfire Litigation Resources**

- Wildfire: Senior Assistant Attorney General (2 – positions)

To ensure sufficient staffing to meet increasingly complex and growing workloads around Wildfire Litigation.



**Department of Justice:** Civil Enforcement Division

# Charitable Activities Section



**Department of Justice:** Civil Enforcement Division

# Charitable Activities

## Protecting Charities and Charitable Activities

Registration/Regulation

Education

Enforcement

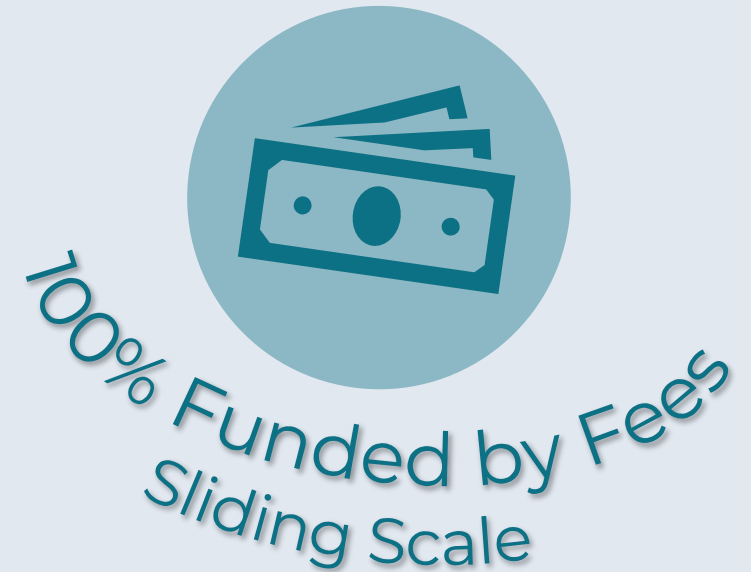
## Regulate Charitable Gaming

## Public Outreach and Education

Section staff process 3,000 to 4,000 contacts per month to and from charitable organizations and the public.

Educates state and local agencies that make grants about red flags and nonprofit legal requirements.

Hosts frequent webinars and conferences concerning compliance requirements for: Nonprofit organizations; Members of the Oregon State Bar; and Accounting firms



**Department of Justice:** Civil Enforcement Division

# 10% Budget Reductions

## Civil Enforcement Division

Reduction %	General Fund	Other Fund	Federal Fund	Total Funds	Positions	FTE
5%	\$0	(\$4,167,222)	\$0	(\$4,167,222)	(7.00)	(9.10)
5%	\$0	(\$4,014,297)	\$0	(\$4,014,297)	(7.00)	(7.10)



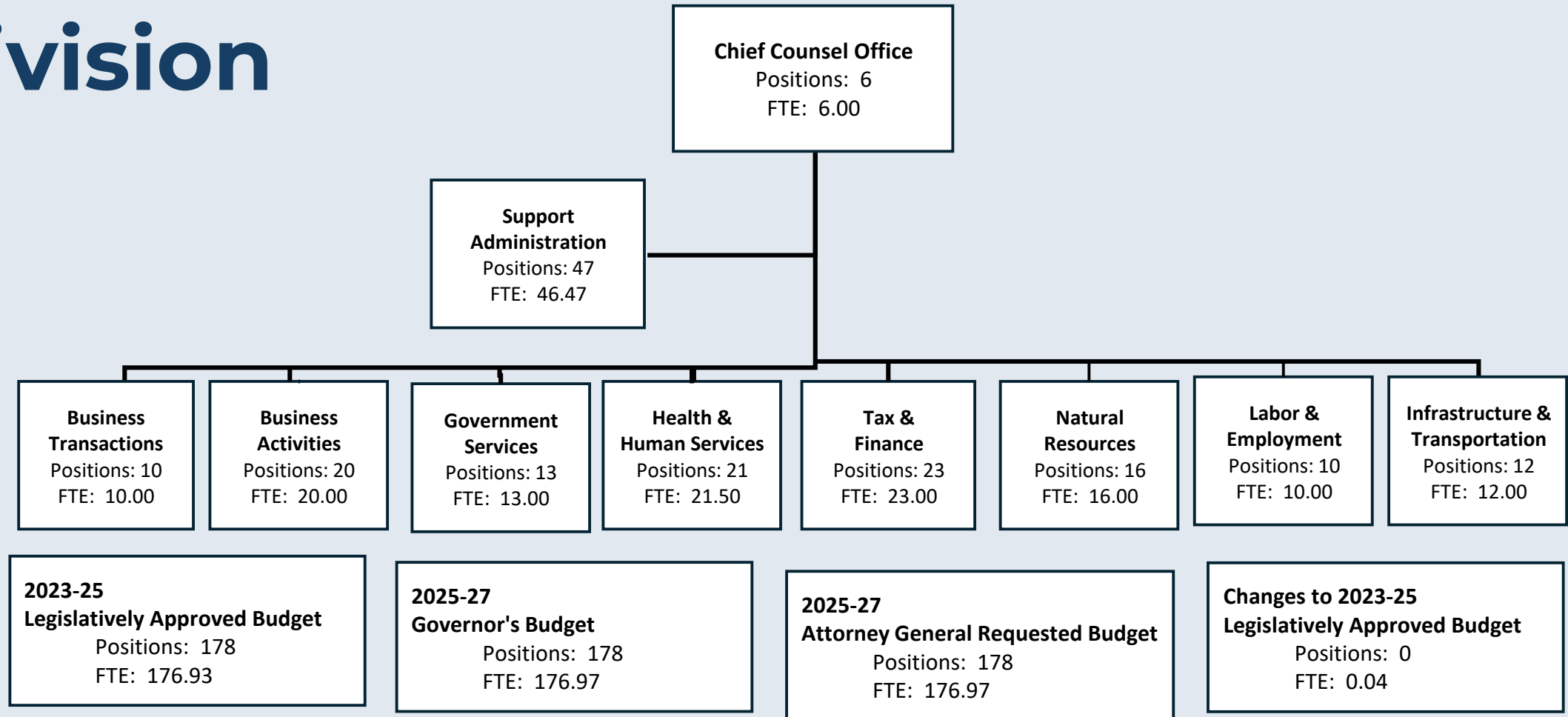
**Department of Justice:** Civil Enforcement Division

# General Counsel Division



**Department of Justice:** General Counsel Division

# General Counsel Division



# General Counsel - Mission:

Provides the day-to-day legal services to clients to help them effectively and lawfully advance the state's missions.



**Department of Justice:** General Counsel Division

# Our Services

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Provide day-to-day legal advice

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Represent agencies in contested case hearings

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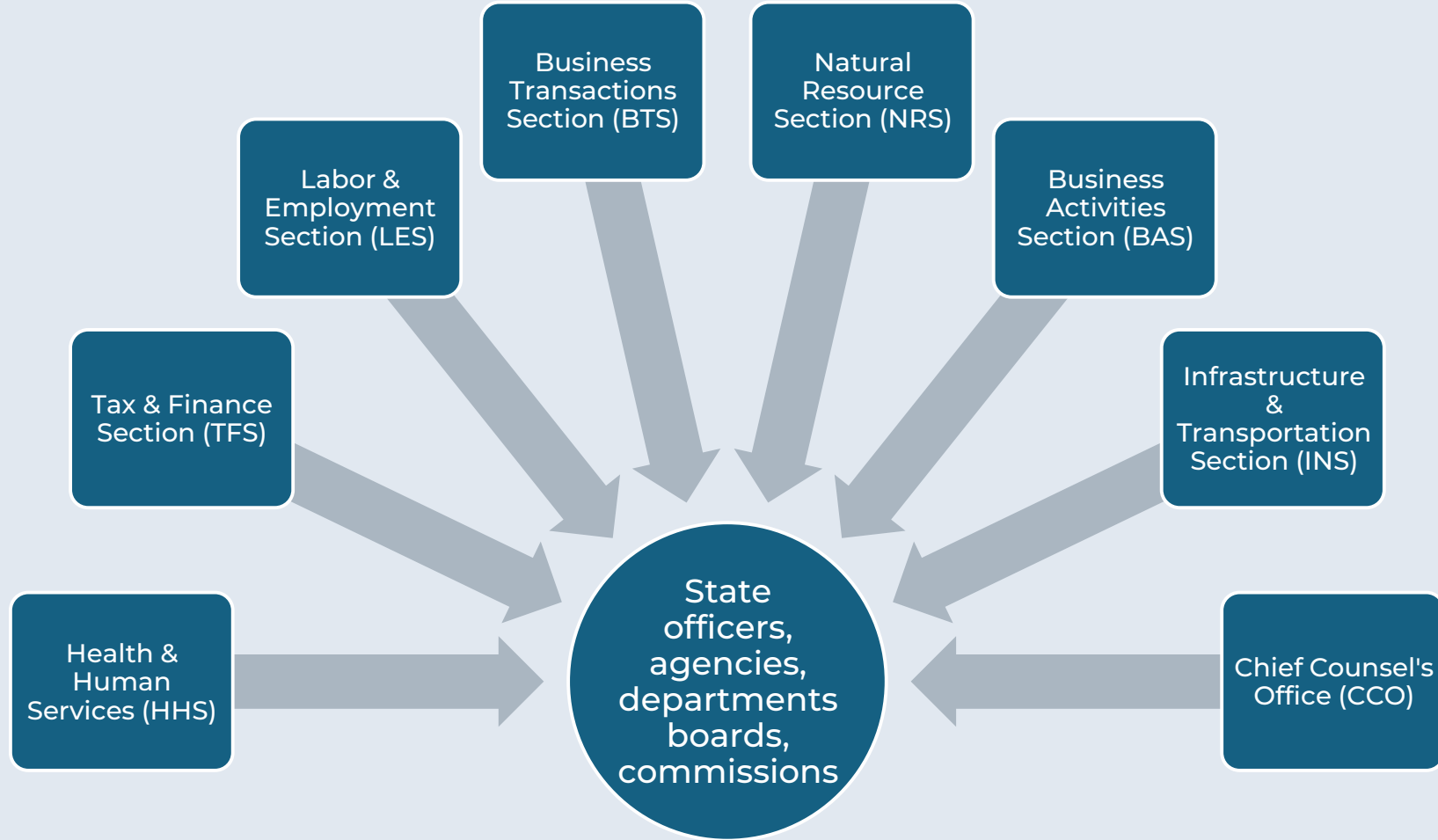
Draft and review contracts, including legal sufficiency review

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Provide legal trainings, tools and legal resources



**Department of Justice:** General Counsel Division



## Department of Justice: General Counsel Division

# Our Work

## Reducing risk in Contracting/Grants

- Development and ongoing updates of contract templates
- Analyzing shifting requirements around federal funding
- Advising on legal options to pursue equity goals
- Advising on ways to enhance accountability through terms and administration

## Improving state processes by training agencies about key laws

## Supporting Oregonians by:

- Reviewing critical transactions (e.g. mental and other health services, affordable homes)
- Providing legal advice to volunteer boards and commissions



**Department of Justice:** General Counsel Division

# Our Work, cont.

Advising agencies in implementing workplace policies

Developed playbook for agencies responding to unauthorized data disclosure

Supporting safe and healthy communities by defending state agency regulatory orders

Supporting implementation of public records/meetings and administrative laws through manuals

Guiding agencies in implementing Oregon's Sanctuary laws

Assisting Oregon's natural resources agencies to protect and restore clean air, water and ecosystems and promote sustainable use of natural resources



**Department of Justice:** General Counsel Division

# What Our Clients are Saying

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**“Thanks for always being such great partners, especially on the difficult cases.”**

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**"This [work] would not be possible without \*\*\* the partnership we have with our incredible AAGs at DOJ.”**

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**“I want to [convey] appreciation for the many ways in which you and your teams continue showing up in a posture of partnership and getting things done.”**

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**“You have been a game changer in stewarding a new pathway for what’s possible when DOJ and \*\*\* functions as a team towards shared goals. You make me hopeful for our future together.”**

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**Department of Justice: General Counsel Division**

# 10% Budget Reductions

## General Counsel Division

Reduction %	General Fund	Other Fund	Federal Fund	Total Funds	Positions	FTE
5%	\$0	(\$5,087,999)	\$0	(\$5,087,999)	(16.00)	(15.71)
5%	\$0	(\$5,104,117)	\$0	(\$5,104,117)	(15.00)	(14.00)



**Department of Justice:** General Council

2025 Joint Committee on Ways & Means

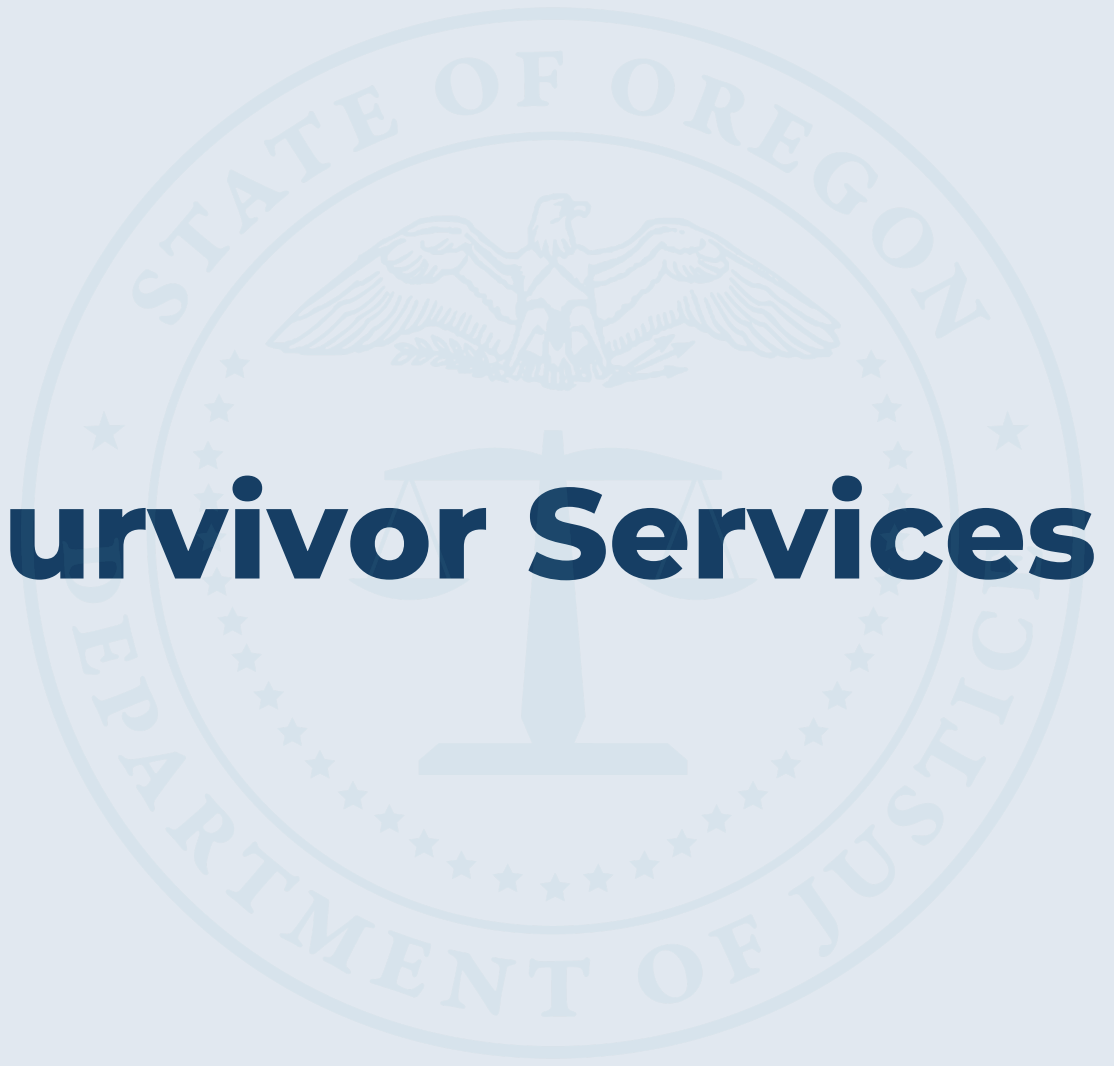
# **Public Safety Subcommittee Presentation – Phase 1**

April 15, 2025

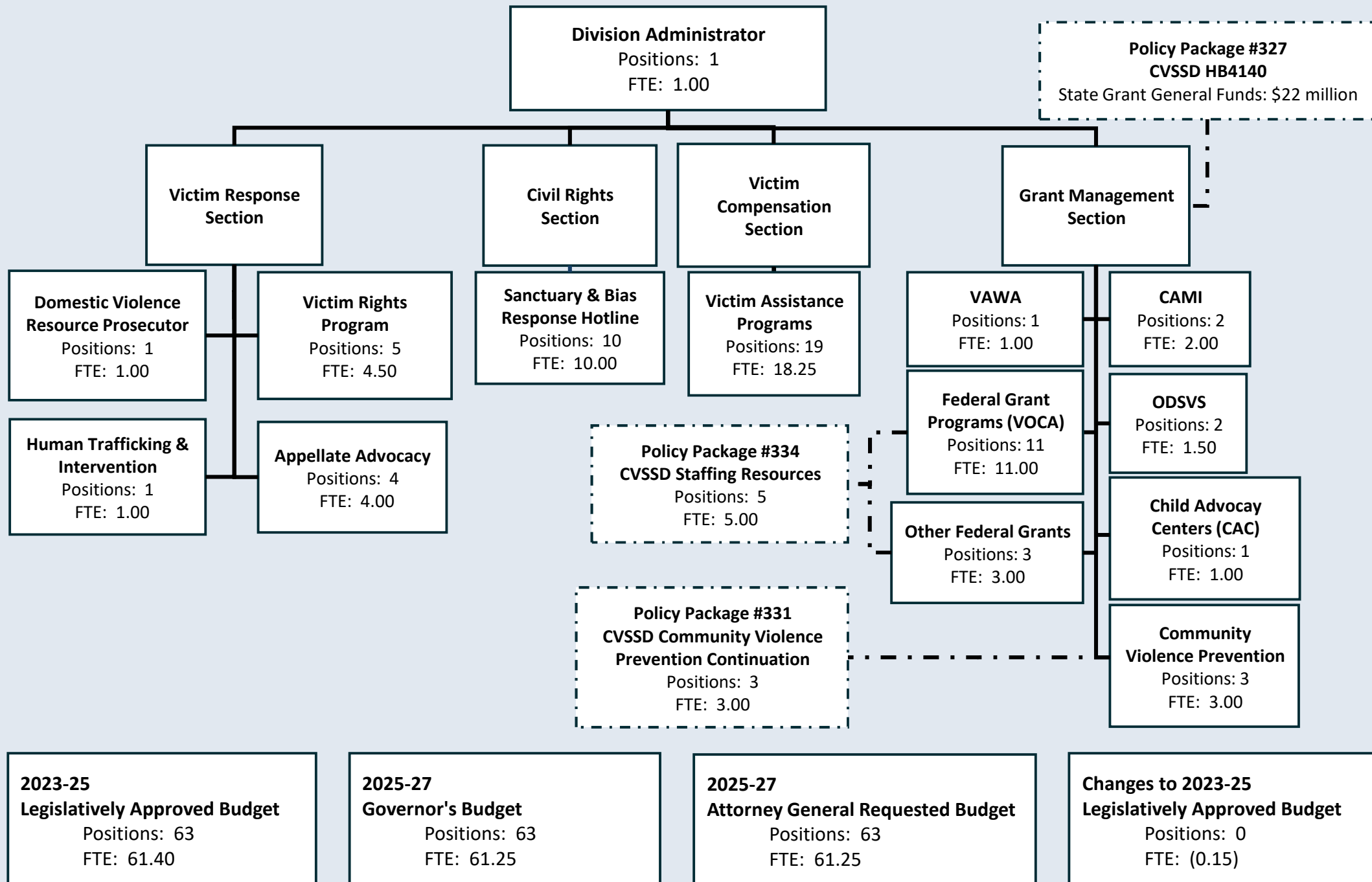


**Department of Justice**

# Crime Victim and Survivor Services



Department of Justice



# CVSSD - Mission

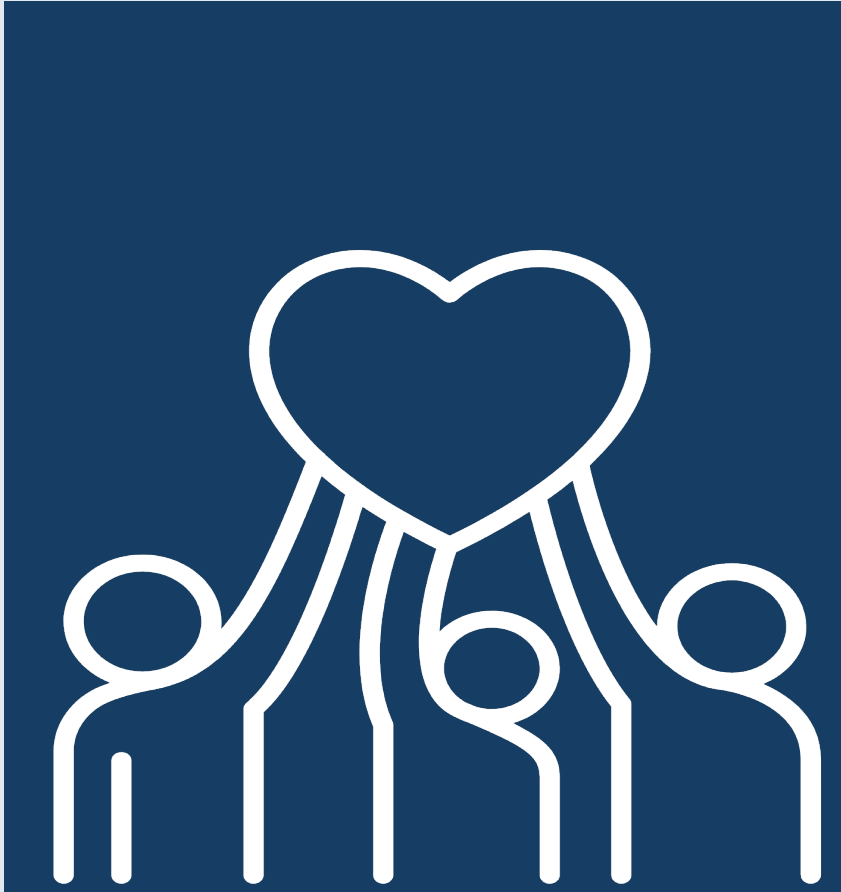
The Oregon Department of Justice Crime Victim and Survivor Services Division (CVSSD) connects many different programs with a single goal:

**To serve victims and survivors effectively and compassionately.**



**Department of Justice:** Crime Victim & Survivor Services

# Mission and Overview



We:

Provide direct advocacy to survivors of hate crimes, bias incidents, and those targeted in violation of Oregon's sanctuary laws

Fund statewide survivor services

Help victims cover crime-related expenses

Through our advisory committees and partnerships, help shape best practices statewide bringing a diverse collection of voices to the issues of victims and survivors



**Department of Justice:** Crime Victim & Survivor Services

# Introductions: Our Statewide Efforts

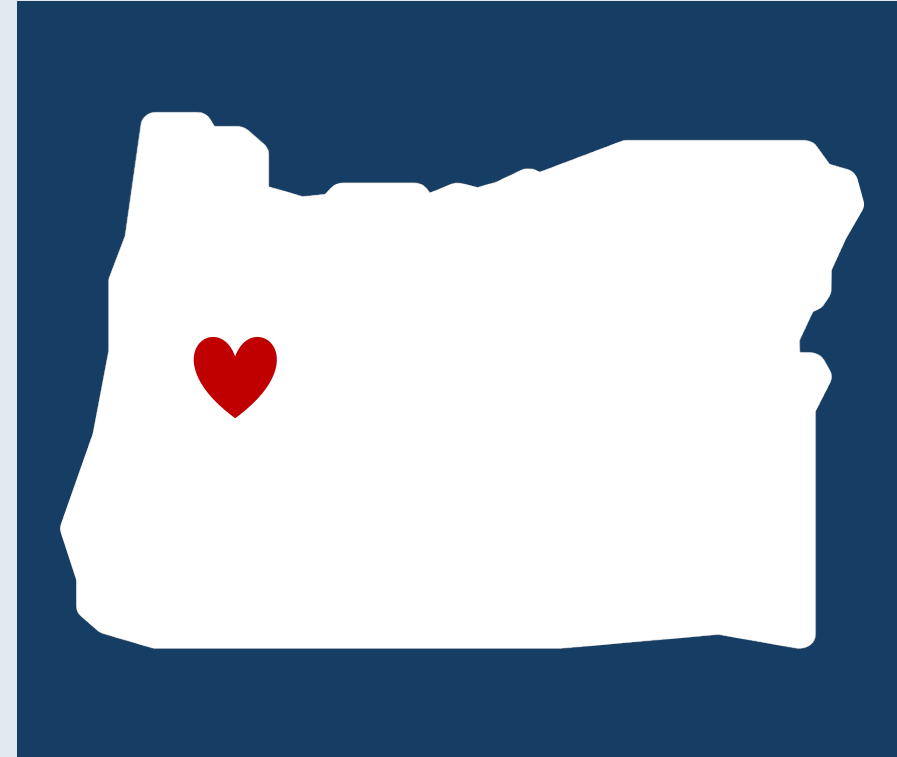
**Leading statewide efforts to coordinate responses to:**

**Bias incidents and hate crimes**

**Human trafficking**

**Victim rights enforcement**

**Oregon's Sanctuary Promise**



**Department of Justice: Crime Victim & Survivor Services**

# Direct Services for Victims

Bias Response  
and Sanctuary  
Promise Hotlines

Crime Victims'  
Compensation  
Program

Address  
Confidentiality  
and Hope Card  
Programs

Appellate  
Advocacy  
Program



**Department of Justice:** Crime Victim & Survivor Services

# Introductions: Our Sections

## Grants Management Section

14 State and  
Federal Grant  
Programs

## Civil Rights Unit

Bias Response  
Hotline

Sanctuary Promise  
Program

## Victim Response Section

Human Trafficking  
Response and  
Intervention  
Program

Victims' Rights

Appellate Advocacy

Domestic Violence  
Resource Prosecutor

## Compensation Section

Crime Victims'  
Compensation  
Program

Revenue

Address  
Confidentiality  
Program

Hope Card  
Program



**Department of Justice:** Crime Victim & Survivor Services

# Compensation Section:

## Crime Victims' Compensation Program

### Financial compensation to victims of violent crime:

- Medical and counseling services
- Loss of Earnings and Loss of Support
- Funeral costs
- Transportation and rehabilitation
- Child Abuse Medical Assessments
- Sexual Assault exams



**Department of Justice:** Crime Victim & Survivor Services

Biennium	FTE	Average # Claims <b>Received</b> Monthly	Average # of Payments <b>Processed</b> Monthly	<b>Amount Paid</b>
2011 - 2013	12.50	472	629	<b>\$8,044,636</b>
2013 - 2015	12.50	437	521	<b>\$6,186,503</b>
2015 - 2017	14.00	452	365	<b>\$4,969,585</b>
2017 - 2019	14.00	481	473	<b>\$6,216,737</b>
2019-2021	14.00	427	471	<b>\$5,735,371</b>
2021 - 2023	14.00	402	479	<b>\$8,333,189</b>
2023 – January 2025	14.00	388	443	<b>\$3,928,480</b>



**Department of Justice: Crime Victim & Survivor Services**

# Civil Rights Unit: Bias Response Hotline

## Critical support to victims of hate and bias:

- Safety planning
- Information on rights and options
- Referrals to next step legal options
- Connection to culturally-specific community partners
- Emergency financial (EMF) assistance for safety

## 2024 Data:

- 3,428 calls/reports
  - 579 bias crimes
  - 1,947 bias incidents
- 3,706 victims served
- \$55,032.16 spent in EMF funds assisting 71 victims/families



**Department of Justice:** Crime Victim & Survivor Services

# Civil Rights Unit:

## Sanctuary Promise Program

### Critical support to victims:

- Safety planning
- Information on rights and options
- Referrals to next step legal options
- Connection to culturally-specific community partners
- Emergency financial (EMF) assistance for safety
- Connection to ODOJ investigations

### Data for 2024:

- 30 calls/reports
- 5 new investigations opened
  - 3 law enforcement agencies alleged to be in violation
  - 2 public bodies alleged to be in violation



**Department of Justice:** Crime Victim & Survivor Services

# Victim Response Section:

## Statewide Victim Support Programs

**Victims' Rights Program**

**Domestic Violence Resource Prosecutor**

**Trafficking Response and Intervention Program  
(T.R.I.P.)**

**Appellate Advocacy Program**



**Department of Justice:** Crime Victim & Survivor Services

# Grant Management Section:

## Ongoing State Grants

**District Attorney Victim  
Assistance Programs**  
**39 Grants: \$5.77 million**

**Oregon Domestic and Sexual  
Violence Services (GF)**  
**56 grants: \$10.6 million**

**Discretionary State Grant(s)**  
Sexual Assault Task Force (SATF:  
**\$500,000)**

**Child Abuse Multi-Disciplinary  
Intervention Programs**

**36** Multidisciplinary Team (MDT)  
Grants: **\$12.47 million**

**6** Regional Children's Advocacy Center  
(RCAC) Grants: **\$1.44 million**

**Trauma Informed Response  
Training Grants:**

Available to law enforcement  
agencies/government entities:  
**\$600,000/biennium**



**Department of Justice: Crime Victim & Survivor Services**

# Ongoing Federal Grants

## Victims of Crime Act Grants (VOCA)

**197** grants, **\$56.67 million** awarded

## Violence Against Women Act Grants (VAWA)

**40** grants, **\$5.21 million** awarded

## Children's Justice Act Grant (CJA)

**1** grant, **\$ 400,000**

## Sexual Assault Services Program (SASP)

**6** grants, **\$1.71 million** awarded

**John R. Justice**  
**\$67,014**



**Department of Justice:** Crime Victim & Survivor Services

# Backfill request: 18.5 Million

## VOCA Federal Fund Reductions

### **190 grants to 144 programs, including:**

- Domestic Violence Programs
- Sexual Assault Programs
- Tribal Nations Victim Assistance Programs
- Children's Advocacy Centers
- Culturally-Specific/ Culturally Responsive Programs
- System-based Victim Assistance Programs
- Legal Services
- Human Trafficking Programs
- Campus Sexual Assault Programs
- General Victim Assistance Programs
- Appellate Advocacy Program



**Department of Justice:** Crime Victim & Survivor Services

# One-Time General Fund Grants

**Community Violence Intervention grant**

**Children's Advocacy Center Funds**

**Survivor Housing Funds**

**DV/SA Community-based non-profit funds**



**Department of Justice:** Crime Victim & Survivor Services

# Community Violence Intervention Grant

Funds **violence reduction, intervention, and prevention** initiatives in all **seven regions of the state**.

**2022: HB 5202** included **\$15 million funding** awarded to **64 community-based organizations** across the state as **one-time grants**.



**Department of Justice:** Crime Victim & Survivor Services

# Renew Community Violence Intervention Grant - POP 331

2023: \$10 million in state funding awarded to 30 organizations across the state. Focused on programs for individuals who are at **significant risk** of being affected by gun violence.

Group Violence Intervention/Focused Deterrence

Hospital-Based Violence Intervention Programs

Reentry services

Restorative justice training and programs

Street Outreach and Violence Interruption Programs



**Department of Justice:** Crime Victim & Survivor Services

# Crime Victim Survivors and Services Program Support

## **POP # 331 – Community Violence Prevention Grant**

- Administrative Specialist 2 (1 – position)
- Program Analyst 3 (2 – positions)

\$9 million for sub-grant funding

Established in 2022, the Community Violence Prevention program established three general fund positions to build the foundations for the program. The program was awarded ARPA funding to continue position funding and award sub-grants to community programs throughout the state.



**Department of Justice:** Crime Victim & Survivor Services

# POP 327:

## Converting One-Time Grants to CSL Budget

### HB 4140 2024 Legislative Session

DV/SA Community-based non-profit grants, **\$10 million**

Children's Advocacy Center grants, **\$6 million**

Survivor Housing funds, **\$6 million**



**Department of Justice:** Crime Victim & Survivor Services

# Crime Victim and Survivor Services Program Support

## **POP # 327 – Continued Program Funding HB4140**

- Oregon Domestic & Sexual Violence Services Fund (ODSVS)  
\$10 million
- Survivor Housing Fund (SHF)  
\$6 million
- Children's Advocacy Center Fund (CACF)  
\$6 million

Pursuant to HB4140-2024 Section 1, the Department of Justice shall include in its agency request budget discrete amounts necessary to fund the currently authorized programs of the Oregon Domestic Violence & Sexual Violence Services Fund, the Survivor Housing Fund, and Children Advocacy Centers.



**Department of Justice:** Crime Victim & Survivor Services

# POP 334:

## CVSSD Staffing Resources

Program Analyst 3 (3 – positions)

Program Analyst 2 (2 – positions)

Business Operations Manager 2 (1 – position) *Reclass fund source to Other Funds*

Provide continued funding support and position authority for the Human Trafficking Response Intervention program, grant management, and Children's Advocacy Center grant administration.



**Department of Justice:** Crime Victim & Survivor Services

# Crime Victim Survivors and Services Program Support

## POP # 334 – CVSSD Staffing Resources

- Program Analyst 3 (3 – positions)
- Program Analyst 2 (2 – positions)
- Business Operations Manager 2 (1 – position) *Reclass fund source to Other Funds*

Provide continued funding support and position authority for the Human Trafficking Intervention program, Bias Hotline Support Advocate, and Children's Advocacy Center grant administration.



**Department of Justice:** Crime Victim & Survivor Services

# 10% Budget Reductions

## Crime Victim and Survivor Services Division

Reduction %	General Fund	Other Fund	Federal Fund	Total Funds	Positions	FTE
5%	(\$1,328,286)	(\$1,537,605)	(\$2,389,052)	(\$5,254,943)	(7.00)	(5.75)
5%	(\$1,328,286)	(\$1,537,605)	(\$2,389,052)	(\$5,254,943)	(1.00)	(1.00)



**Department of Justice:** Crime Victim & Survivor Services

# Appellate Division



**Department of Justice:** Appellate Division

# Appellate - Mission

Represent the State's interests in appellate courts:

- Oregon Court of Appeals
- Oregon Supreme Court
- Federal Courts of Appeals
- U.S. Supreme Court

**Decisions from these courts set statewide precedent**



**Department of Justice:** Appellate Division

# Program Summary

Write briefs and argue cases in:

## Oregon Court of Appeals

State is a party in every criminal and post-conviction case and most civil cases

## Oregon Supreme Court

State is a party in most cases

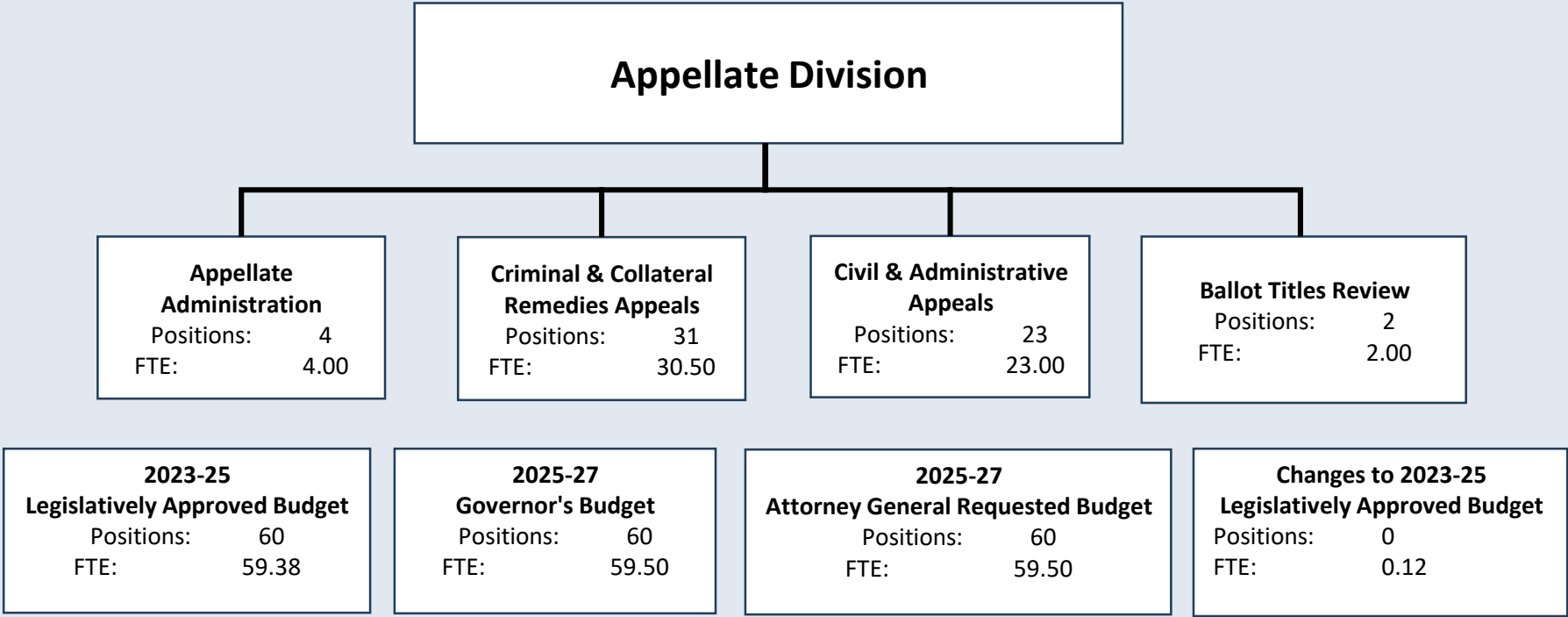
## Federal Appellate Courts

**Prepare ballot titles for legislative referrals and initiatives**



**Department of Justice:** Appellate Division

# Appellate Division



# Types of Cases

## Defense of criminal convictions

- Direct appeals, post-conviction appeals, and federal habeas corpus appeals

## Civil

- Tax, contracts, torts, civil commitment, juvenile dependency, challenges to statutes

## Administrative

- Professional and other licenses, regulatory decisions that impose fines or other penalties, benefits decisions, rule challenges

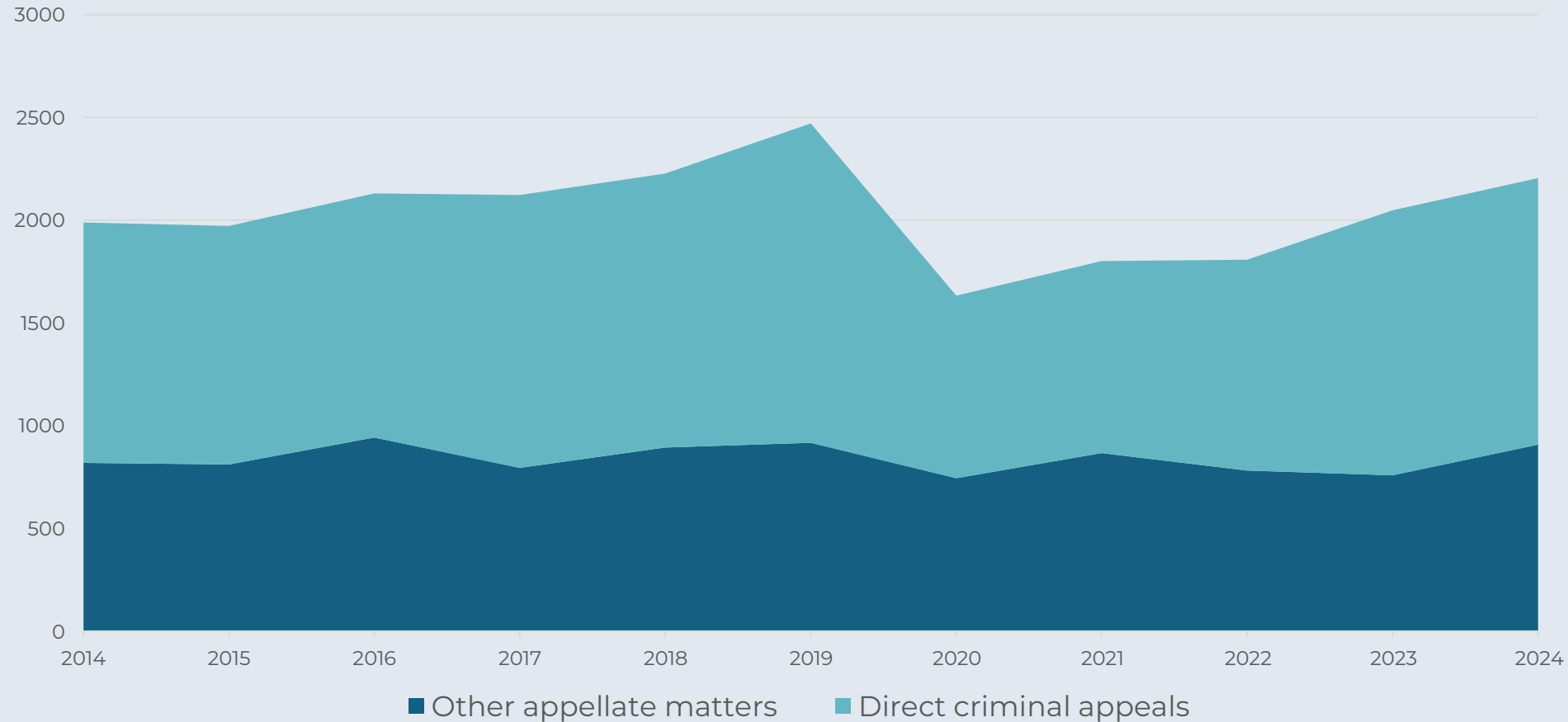
**We are the respondent in almost all of these cases:  
The other side has appealed and we must respond**



**Department of Justice:** Appellate Division

# Appellate caseload over time

Appellate matters opened, by year



**Department of Justice: Appellate Division**

# 10% Budget Reductions

## Appellate Division

Reduction %	General Fund	Other Fund	Federal Fund	Total Funds	Positions	FTE
5%	\$0	(\$1,783,537)	\$0	(\$1,783,537)	(8.00)	(5.16)
5%	\$0	(\$3,517,896)	\$0	(\$3,517,896)	(1.00)	(3.65)



**Department of Justice: Appellate**

# Defense of Criminal Convictions



**Department of Justice:** Defense of Criminal Convictions

# Defense of Criminal Convictions - Mission

- Defend convictions and sentences that the state's prosecutors properly obtained
- Work to secure just outcomes when challenges have merit



# Program Summary

Funds DOJ's legal work on appeals and collateral challenges to criminal convictions

Budget is shared between the Appellate and Trial Divisions.

23-25 LAB is \$41 million

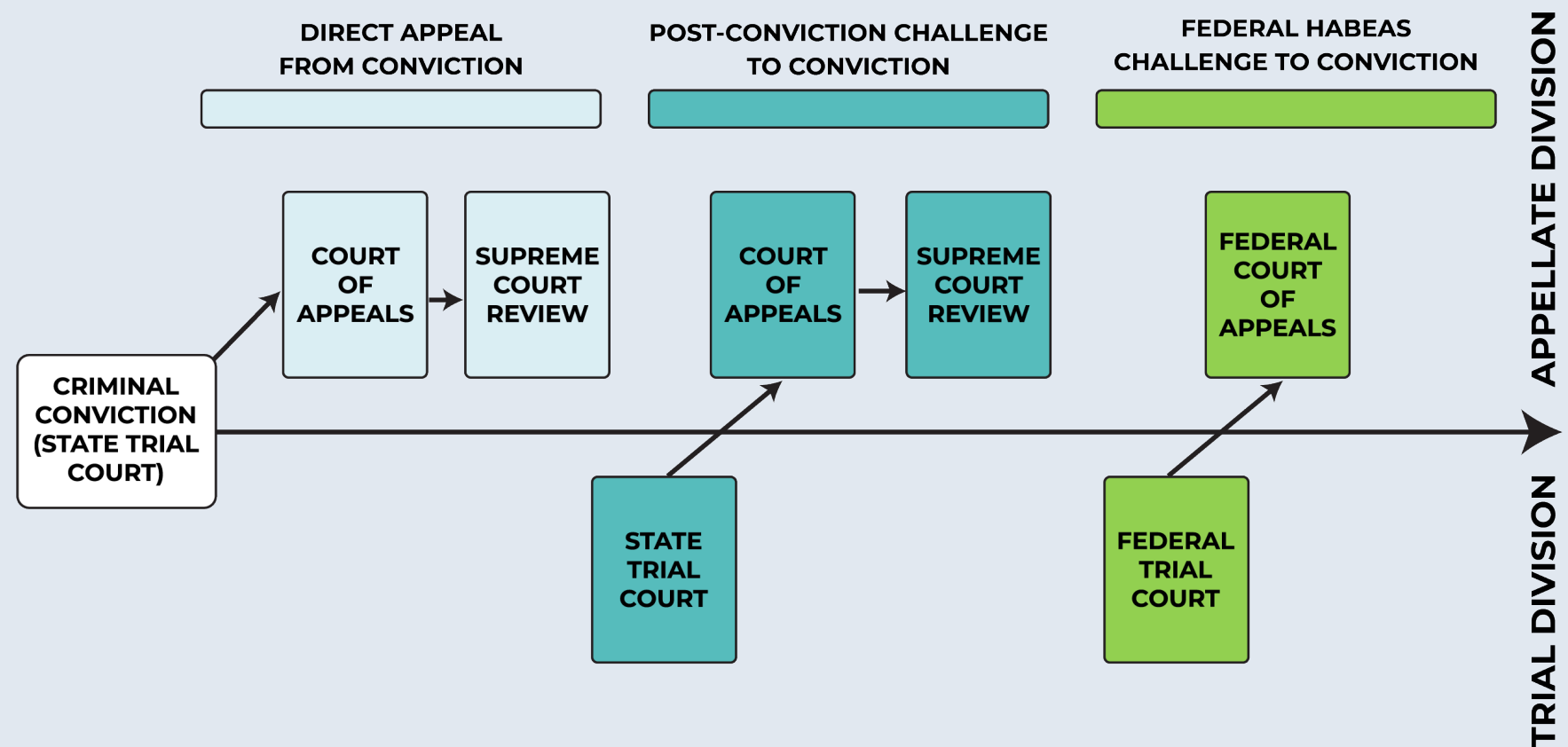
About 150,000 hours of work at \$275/hour

**This is a mandated caseload.**



**Department of Justice:** Defense of Criminal Convictions

# Overview of the Process



**Department of Justice: Defense of Criminal Convictions**

# Mandated caseload

**We have  
little  
control  
over the  
volume or  
complexity  
of the  
work**

- The vast majority of proceedings are brought by the person convicted of a crime.
- The courts rely on us to present the state's legal arguments.
- If we do not respond, or do not respond adequately, courts may overturn valid convictions and sentences.
- Appellate decisions may set statewide precedent for cases going forward.



**Department of Justice:** Defense of Criminal Convictions

# 10% Budget Reductions

## Defense of Criminal Convictions

Reduction %	General Fund	Other Fund	Federal Fund	Total Funds	Positions	FTE
5%	(\$2,535,243)	\$0	\$0	(\$2,535,243)	0.00	0.00
5%	(\$5,070,485)	\$0	\$0	(\$5,070,485)	0.00	0.00



**Department of Justice:** Defense of Criminal Convictions

# Trial Division

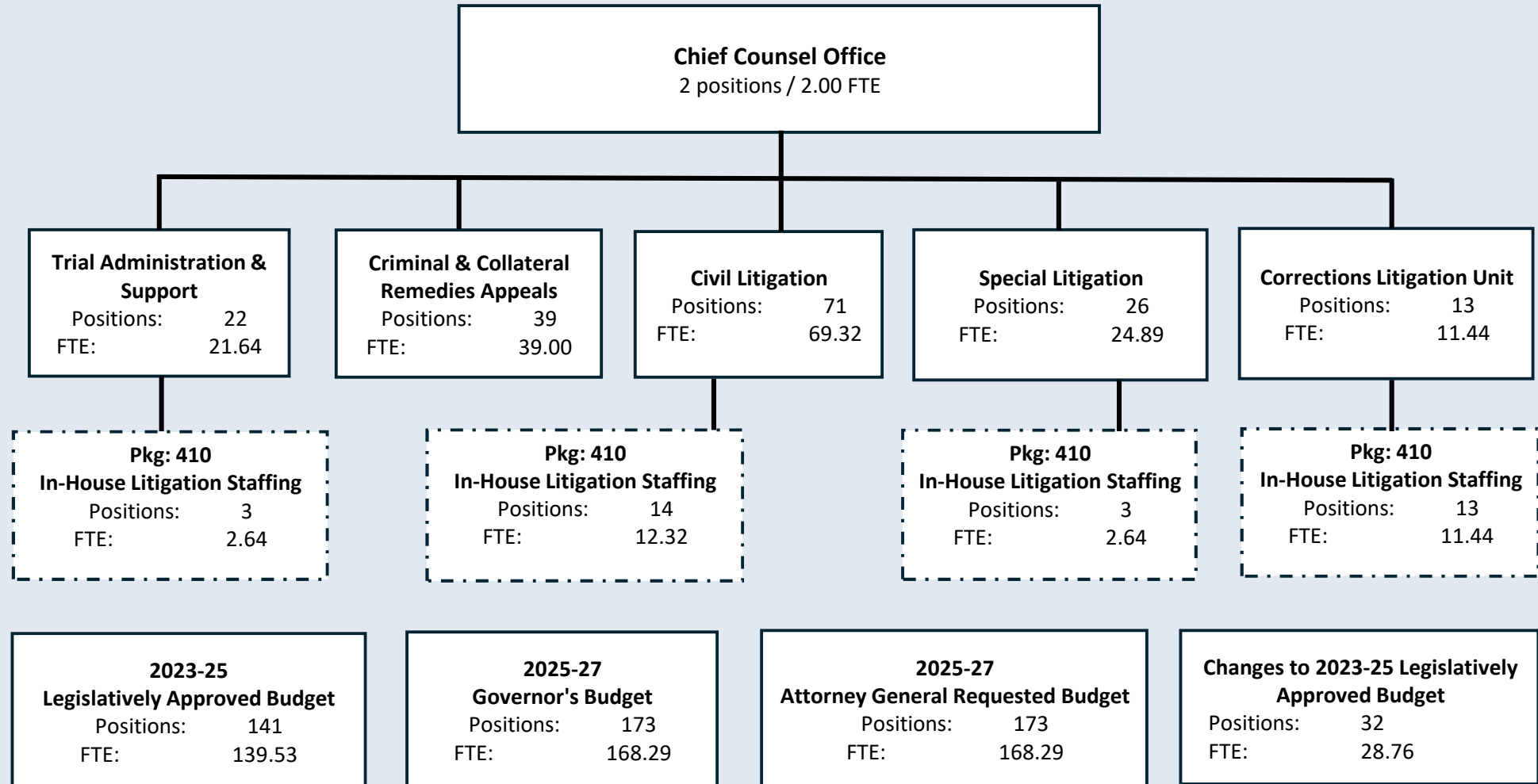


**Department of Justice: Trial Division**

# Trial Division Program Summary

The Trial Division defends the State when it is sued for money damages or when someone asks a court to order the State to take an action or refrain from action.





# Trial Division Work

## Civil Litigation

- Employment
- Civil Rights
- Highway Projects
- Defense of Administrative Orders
- Torts: Personal Injury, Property Damage, Malicious Prosecution, Abuse

## Corrections Litigation

- State Habeas Corpus
- Civil Rights



# Trial Division Work (Continued)

## Special Litigation

- Environmental
- Elections
- Constitutional Challenges
- Disputes over Agency Policy

## Criminal and Collateral Remedies

- Post-Conviction Relief
- Federal Habeas Corpus
- Psychiatric Security Review Board

# Increasing Workload

## Caseload Entirely Dependent Upon Others

Rise in cases from court backlog from the pandemic.

Changes in law and practice in state habeas cases.

Significant growth in litigation arising out of Department of Corrections medical care.

Competing demands for an increasingly limited supply of water resources.

An increase in road projects from ODOT.

Changes in the law governing post-conviction litigation.

An increase in challenges to agency orders under the Oregon Administrative Procedures Act.



**Department of Justice:** Trial Division

# The State Must Appear to Avoid Default

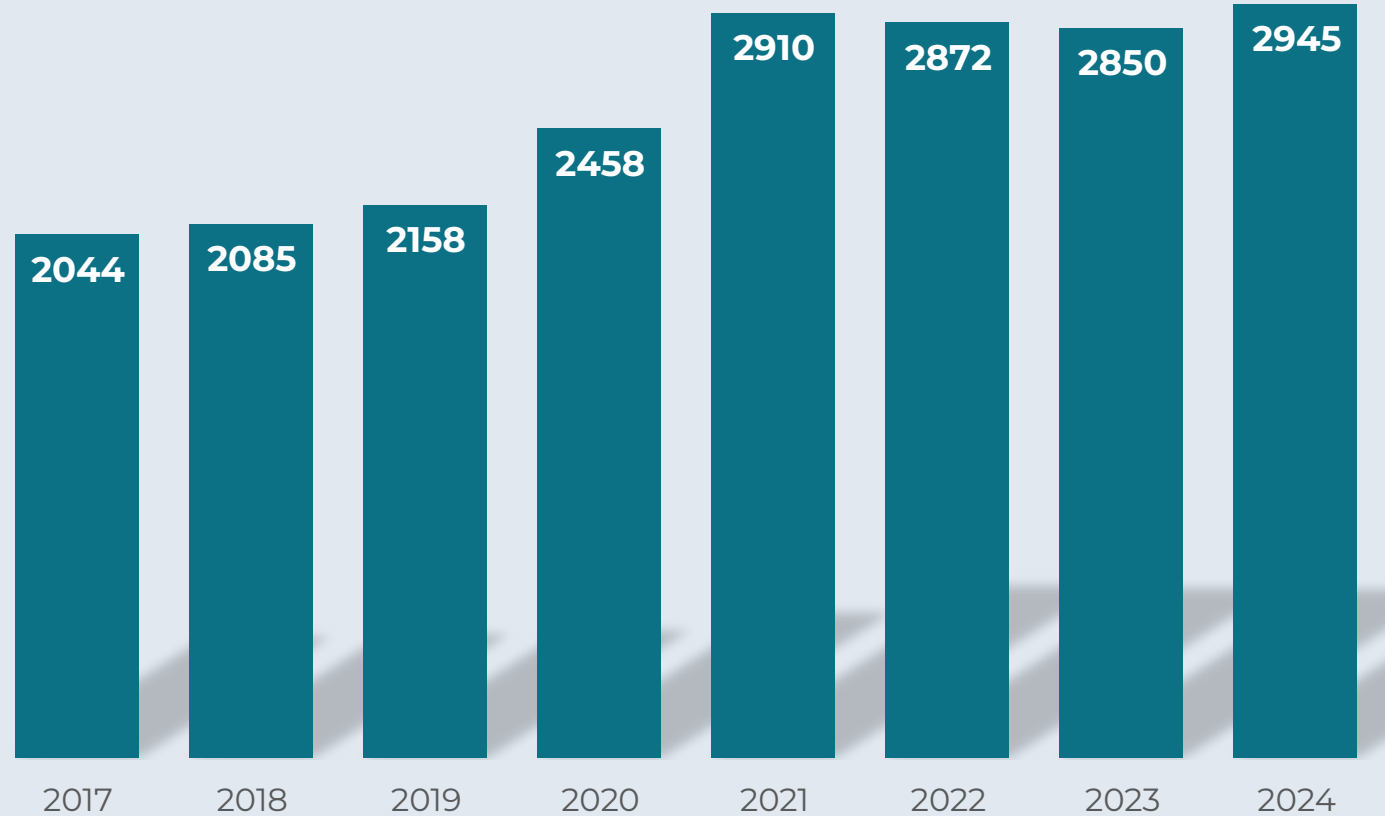
If the State does not appear in the case, or fails to respond to a motion, a judgment can be entered in favor of the opposing party.



# Workload: Civil Litigation

After reaching a pandemic peak in 2021, case numbers began to drop incrementally, only to rise again in 2024, exceeding the 2021 high-water mark.

Annual Pending Cases for Civil Litigation



**Department of Justice: Trial Division**

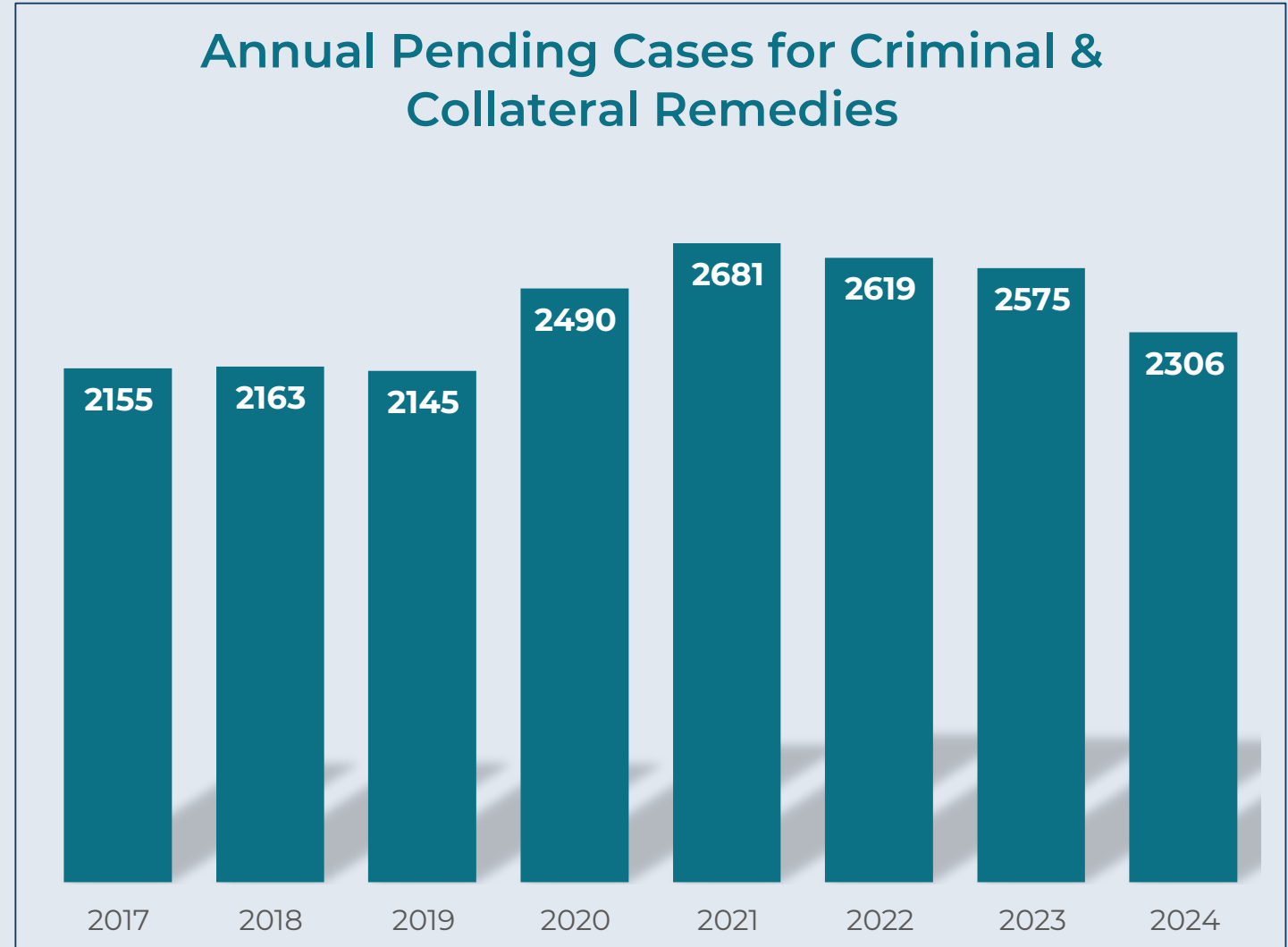
# Workload: Special Litigation

Special Litigation also saw its case numbers peak in 2021 and begin to level off in 2022, only to significantly rise in 2023 and 2024.



# Workload: Criminal & Collateral Remedies

Significant increases from nonunanimous jury verdict filings. Case numbers remain elevated above recent historic averages.



Department of Justice: Trial Division

# Previous Legislative Investment

The Trial Division received two additional lawyer positions this past biennium to increase the Division's ability to handle more in-house litigation.

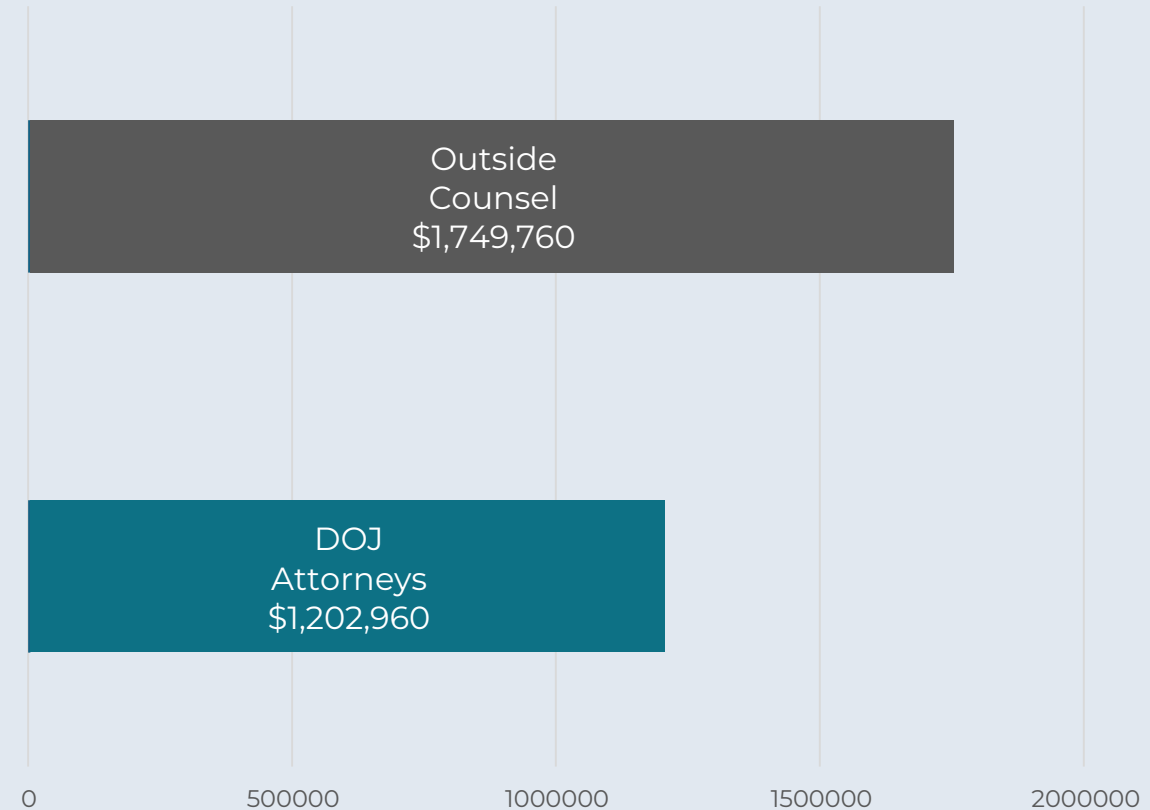
Those lawyers billed 4,374.40 hours at DOJ's rate of \$275 since they were hired.

An average hourly rate from outside counsel has generally been \$300 - \$800.

By keeping the case work within DOJ, those two attorneys provided an estimated savings of \$546,800 for the clients.

In addition, adding these lawyers to multiple case teams allowed DOJ to handle additional cases that would have gone to outside counsel.

In-House Cost Differential



**Department of Justice:** Trial Division

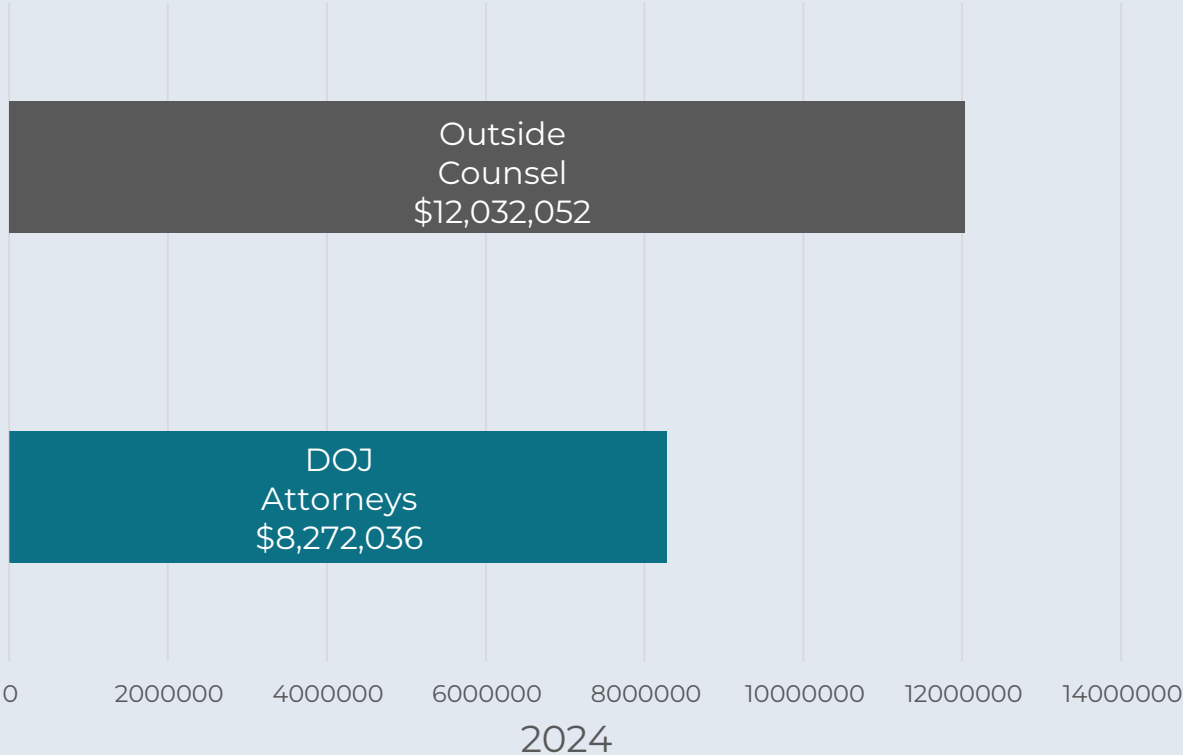
# Create Sufficient In-House Litigation Staffing: Policy Option Package 410

Due to increasing case filings, and the complexity of those matters, 74 cases were handled by Special Assistant Attorneys General (SAAG) in 2024.

Over \$12 million was paid to SAAGs in 2024.

If we had sufficient staff to keep this work in-house, clients in 2024 would have seen a savings of over \$3.7 million.

Cost Savings If Work Remains In-House



**Department of Justice:** Trial Division

# In-House Litigation Staffing

## POP # 410 – 33 Positions

### Special Litigation Unit:

- 2 AAG positions (1.76 FTE)
- Supported by 1 Paralegal and 1 Legal Secretary (1.76 FTE)

### New Corrections Unit:

- 1 Attorney in Charge (.88 FTE)
- 6 AAG positions (5.28 FTE)
- Supported by 3 Paralegals and 3 Legal Secretaries (5.28 FTE)

### Civil Litigation Section:

- 7 AAG positions (6.16 FTE)
- Supported by 3 Paralegals and 3 Legal Secretaries (5.28 FTE)
- 1 new Attorney in Charge (0.88 FTE)

### Administration:

- 2 Support Staff Supervisor Positions (1.76 FTE)



**Department of Justice:** Trial Division

# 10% Budget Reductions

## Trial Division

Reduction %	General Fund	Other Fund	Federal Fund	Total Funds	Positions	FTE
5%	\$0	(\$3,401,709)	\$0	(\$3,401,709)	(12.00)	(12.00)
5%	\$0	(\$3,401,709)	\$0	(\$3,401,709)	(10.00)	(10.00)



Department of Justice: Trial

# Division of Child Support



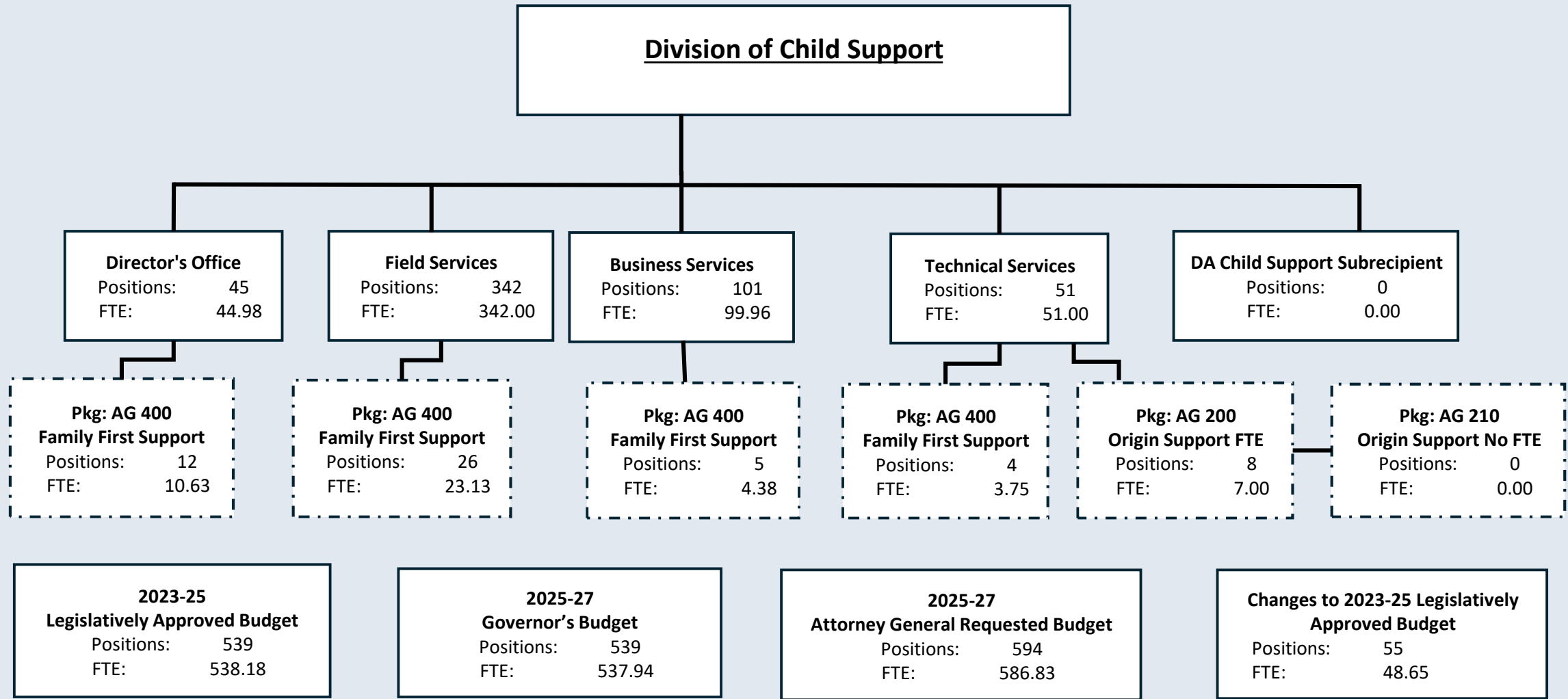
**Department of Justice:** Division of Child Support

What we're about:

# Supporting parents to support children

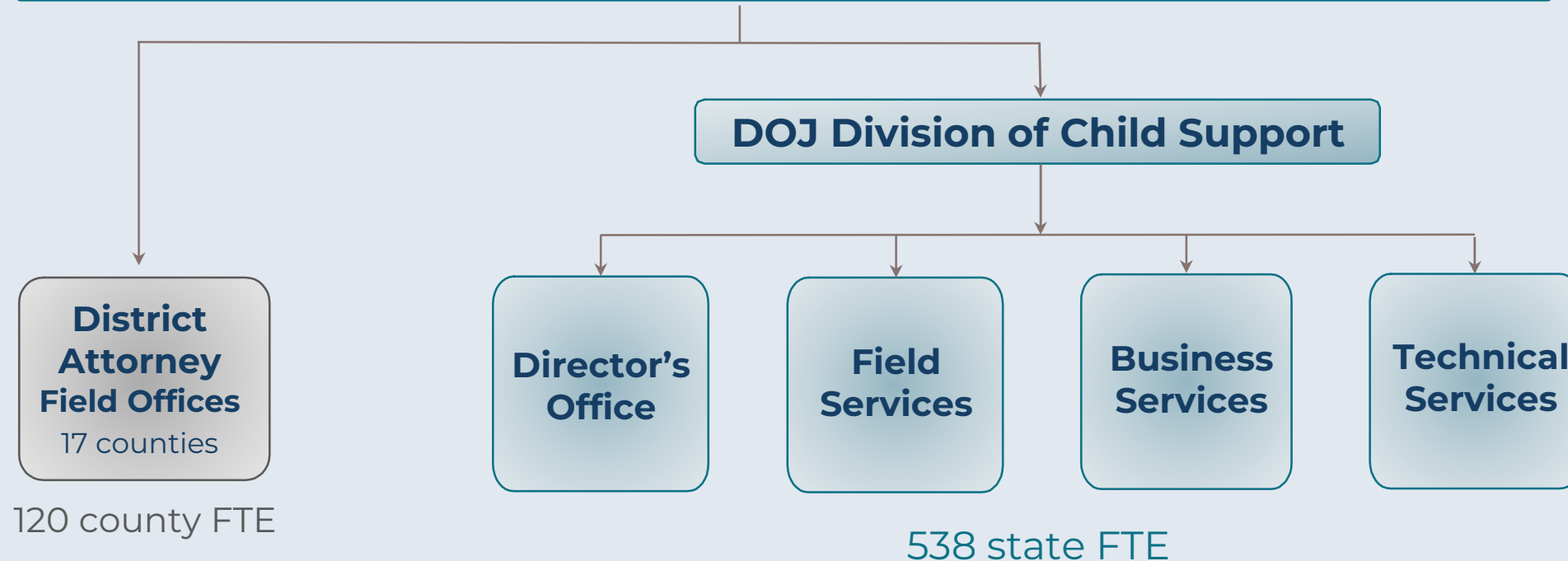


**Department of Justice:** Division of Child Support



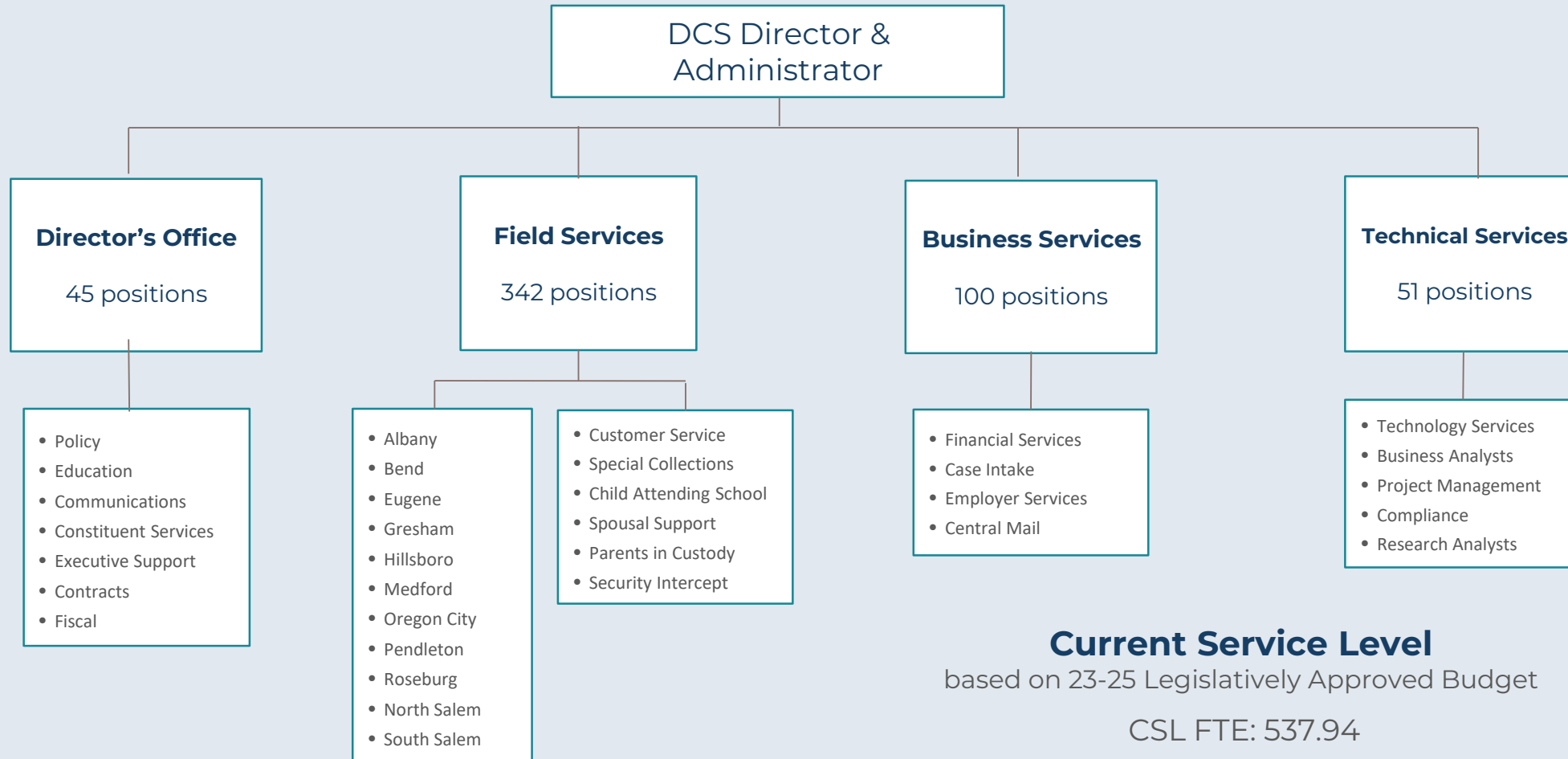
# Oregon's Federal Title IV-D Program

## Oregon Child Support Program ORS Chapter 25 ♦ Oregon Department of Justice



**Department of Justice: Division of Child Support**

# DOJ Division of Child Support



**Department of Justice: Division of Child Support**

# Who we serve

## Oregon's program provides services for all families:

- Who are currently or were formerly receiving Temporary Assistance for Needy Families (TANF) or Medicaid
- Who have never received public assistance and enroll directly in child support services
- In rare circumstances when a child is in the care and custody of the state through the Child Welfare system

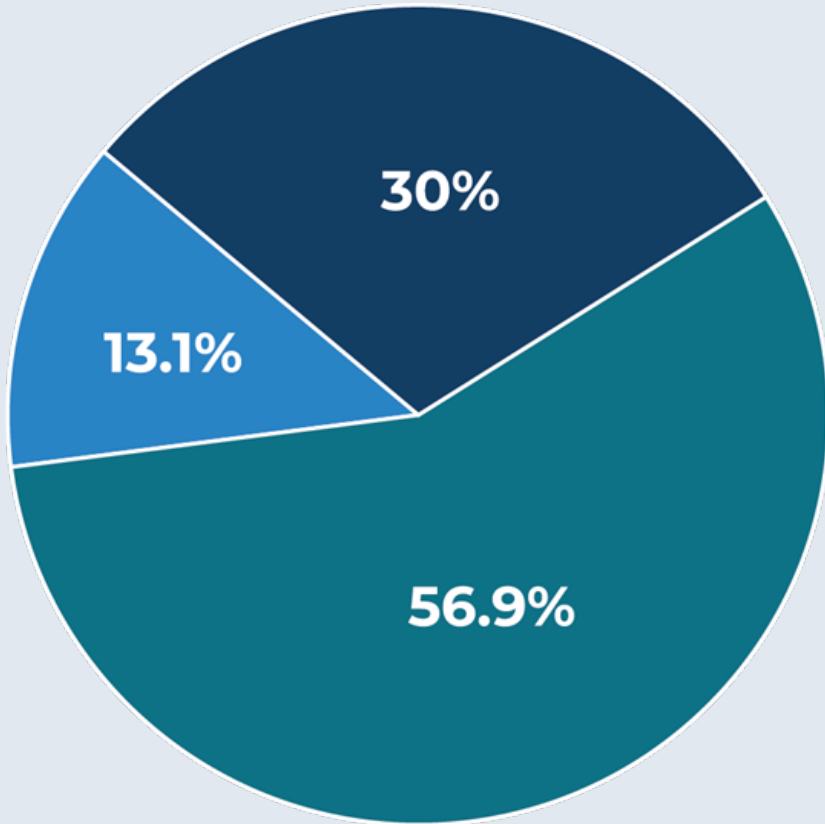
**There is no “means test” for services**






**Department of Justice:** Division of Child Support

# Who we serve

Total Caseload: **127,459** (FFY 24)  
includes **124,705** children



-  **Current Assistance:** 16,750
-  **Former Assistance:** 72,516
-  **Never Assistance:** 38,183



**Department of Justice:** Division of Child Support

# What we do



Find parents  
and assets



Establish  
paternity/parentage



Establish child and  
medical support orders



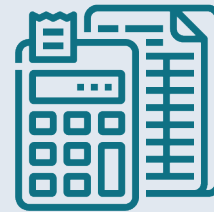
Ensure compliance  
with orders



Collect payments



Modify and adjust  
child support orders



Manage accounting  
and recordkeeping

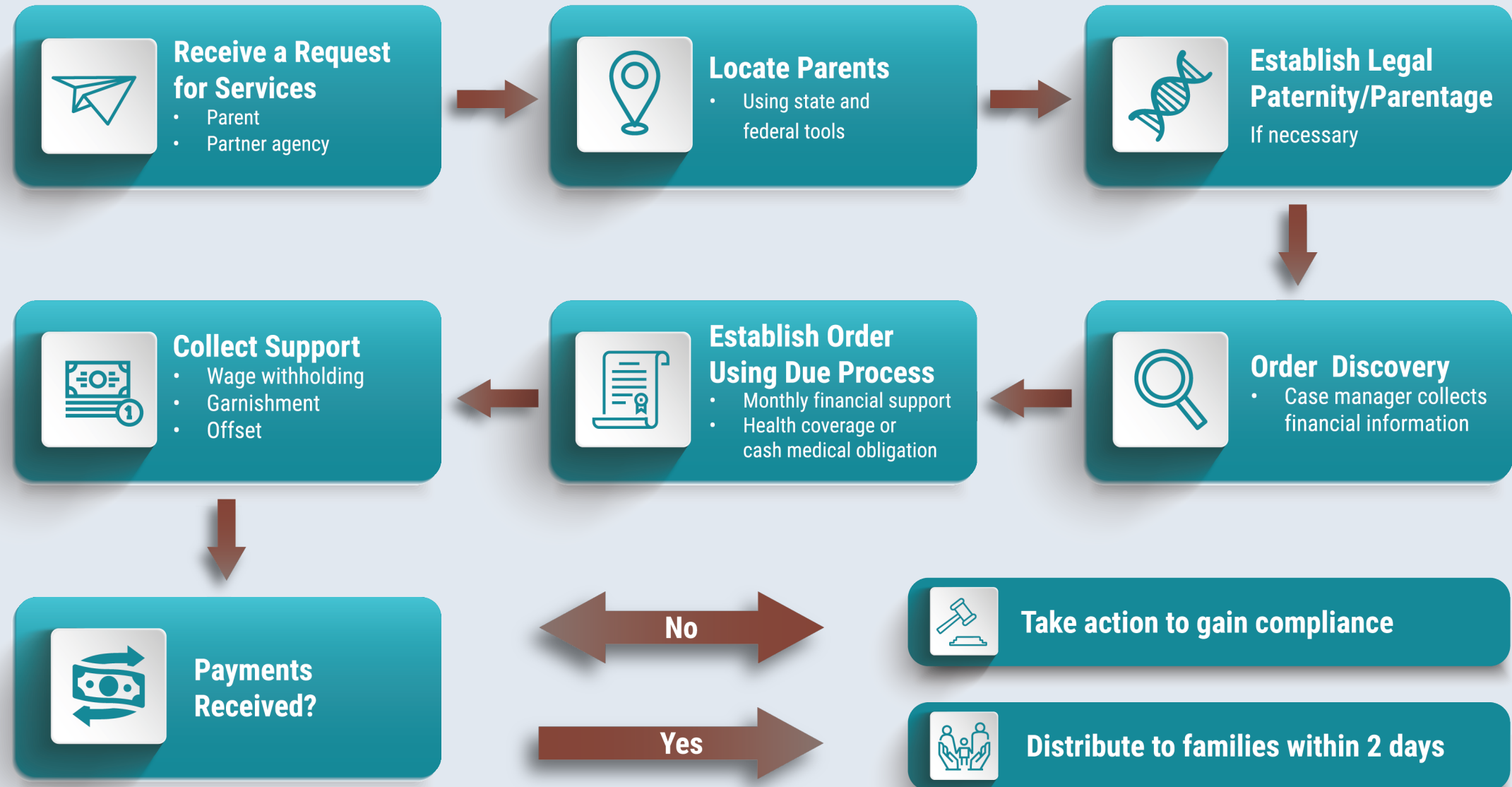


Receive and  
distribute collections



**Department of Justice:** Division of Child Support

# The Life of a Case



# Compliance & Collection

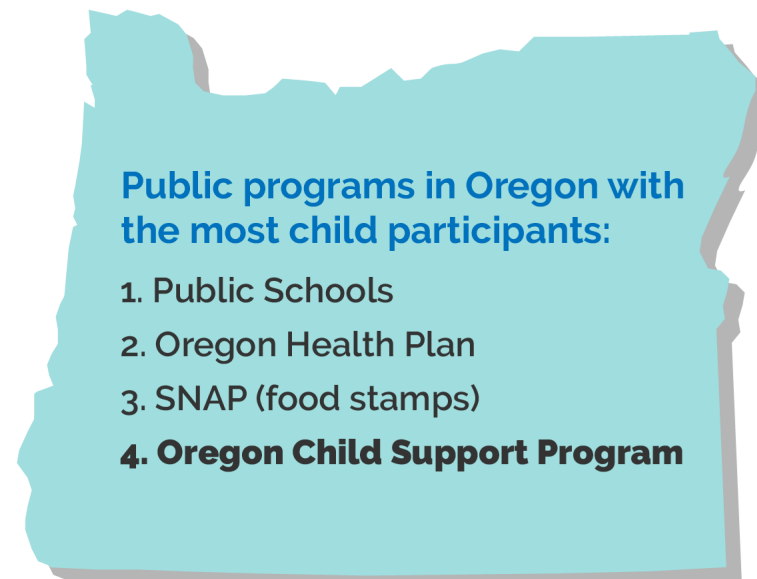
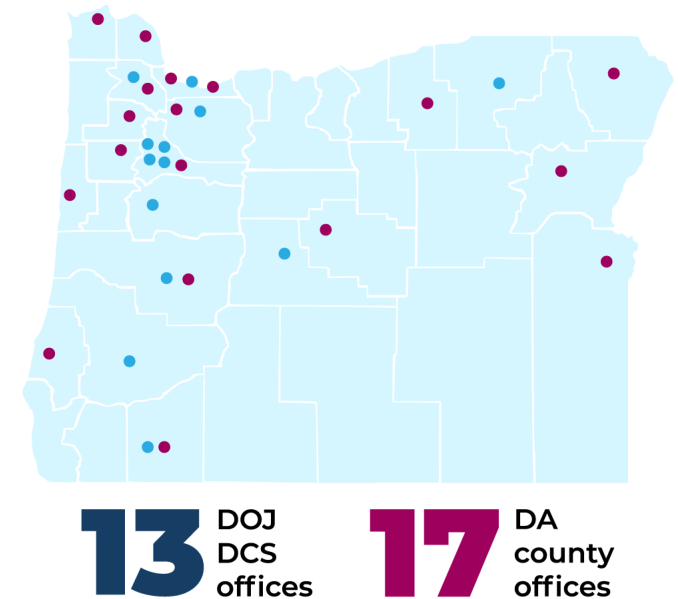
Some of the proverbial “tools in the toolbox”

- Income withholding
- Unemployment and workers compensation withholding
- Interception of federal disbursements, state/federal tax refunds, lottery winnings
- Compliance agreements
- Bank data matches and garnishments
- Liens on property and money awards
- Employer health insurance or cash medical
- License restriction (occupational, recreational, driver, etc.)
- Federally mandated passport restriction



**Department of Justice:** Division of Child Support

# OREGON CHILD SUPPORT BY THE NUMBERS



**127,459**

Child support cases

**125,337**

Children 21 & younger

**124,705**

Children 18 & younger

**13%**

of children

**18**

&

**younger**

# OREGON CHILD SUPPORT BY THE NUMBERS

**\$298.8** million  
annual collections

**\$1.2** million  
processed daily

**72%** collected through  
income withholding



**94%** goes to  
families

**6%**

reimbursed public assistance

\*Nationally, only 3% reimburses public assistance, 97% goes to families

# Leveraged funds help Oregonians

## Investing state funds in the Oregon Child Support Program yields a high return on investment.

- Every **\$1 of state general funds** spent on child support is matched by **\$2 of federal funds**
- In FFY 2024, the Oregon Child Support Program collected \$323 million, including **\$279 million for families:**
  - reducing the need for public assistance
  - helping lift families out of poverty
  - avoiding additional costs for taxpayers
- In FFY 2024, the Oregon Child Support Program collected **\$24.7 million for non-IV-D cases, other states, Tribes, and other countries**
- In FFY 2022, the Oregon Child Support Program recouped **\$19.3 million for state agencies**



**Department of Justice:** Division of Child Support

# An evolution over 50 years

## “It’s not your mother’s child support program”

### Modernizing the program

- Strong move away from cost recovery
- No longer “debt collection agency”
- Family-focused service delivery
- Expansion of services – medical support, employment & training
- Proactive review and modification for changing family circumstances
- Realistic orders based on “ability to pay” – guidelines calculator
- Use of data analytics to evaluate equity and procedural justice within the child support program



**Department of Justice:** Division of Child Support

# Modernizing the system side – Origin

**Federally required, federally certified, federally funded (66%) system for case management, accounting and distribution, document generation**

## **Origin System Project – investment in the federal child support system**

- Multi-biennial major IT modernization project - \$140 million (66% federal, 24% state) – on budget, on time
- Move from CSEAS, the COBOL-based mainframe system with “green screens” – hybrid transfer from CA, MI, NJ
- Federally certified in record time in Dec 2019 — just in time for the pandemic

## **Origin Framework Refactoring Project – closing 2025**

- Follow-up to Origin modernization project
- Fix for outdated framework from CA

## **Origin – Keeping it current**

- Addressing “technical debt” and law/policy changes
- Leveraging new technologies
- Security and cloud-hosting



# ORIGIN

Supporting kids begins with modern technology



**Department of Justice:** Division of Child Support

# Modernizing the human side

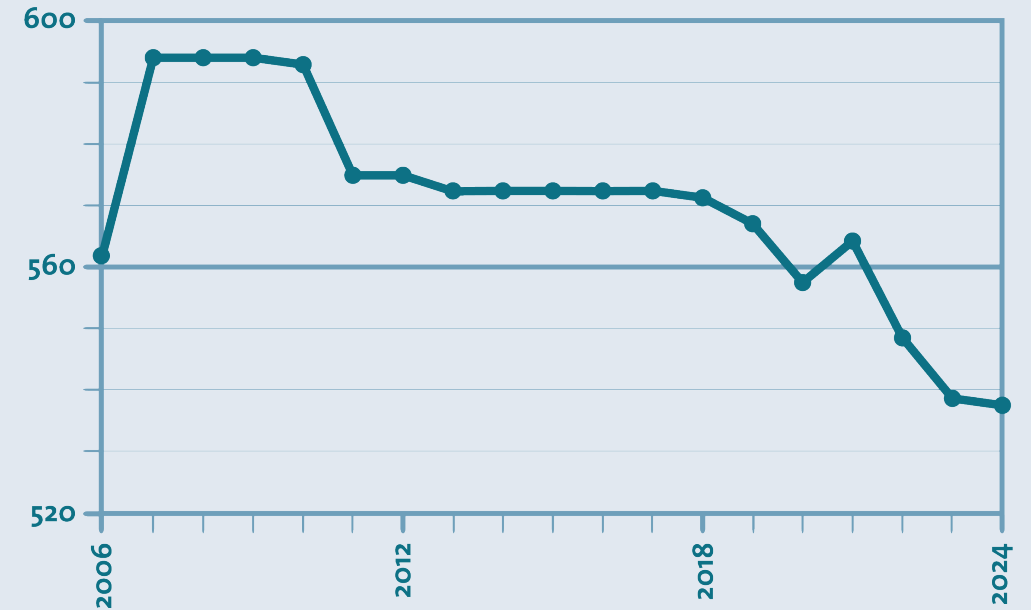
Investing in what people do best for people

## FTE has decreased

- 594 in 2007
- 538 in 2024

## Scope and complexity has increased

- Greater cross-program focus in social services
- Expansion of Title IV-D into employment and training, parenting time
- Increased specialization in subject areas, business processes, service delivery
- Expanded child support tracks in both administrative and judicial systems
- In-depth training in complex federal and state laws and systems
- Inclusion of lived experience perspective



**Department of Justice:** Division of Child Support

# Modernizing the human side cont.

## Investing in what people do best for people

### Meeting parents where they are

- Expanded community outreach
- Office “walk-ins” up higher than pre-pandemic levels
- Connecting electronically — online accounts, texting, virtual meetings, booking for online and in-person appointments
- More cross-service needs (e.g., domestic violence, housing, incarceration, treatment)
- Family-centered and trauma-informed service delivery

### Access to justice

- Improving processes and forms for self-represented parents
- Video instructions and explainers for parents
- Coordinating with OJD on development of child support courts, referees



**Department of Justice:** Division of Child Support

# Policy Option Packages

## Package 481 – Family-First Child Support Services Needs

	<u>AG Request Budget</u>	
<b>Option 1 – Critical</b>	\$1,570,440	GF
Establish 16 positions; Reclass 15 positions (554 total)	\$3,048,501	FF
<b>Option 2 – Priority</b>	\$2,224,829	GF
Establish 24 positions; Reclass 15 positions (562 total)	\$4,318,785	FF
<b>Option 3 – Optimal</b>	\$4,166,765	GF
Establish 47 positions; Reclass 15 positions (585 total)	\$8,088,427	FF



# Policy Option Packages

## Origin Support POPs

## AG Request Budget

### Package 482 – Option 1

Origin O&M and Gap Analysis

\$2,358,014

GF

(Maintain contracted staff augmentation)

\$4,577,320

FF

### Package 482 – Option 2

Origin O&M and Gap Analysis

\$2,187,935

GF

### (Recommended)

(Phase-out contracted staff augmentation)

\$4,247,169

FF

### Package 483

Origin Software Licensing

\$337,086

GF

\$654,344

FF

### Package 484

Origin Framework Refactoring

\$451,407

GF

\$876,261

FF



**Department of Justice:** Division of Child Support

# Policy Option Packages

## Miscellaneous

## AG Request Budget

<b>Package</b>	Funding for ODAA Child Support Liaison	\$97,923	GF
		\$190,085	FF
<b>Package 100</b>	Intra-Agency Charges Realignment	\$174,850	GF
		\$339,415	FF
<b>Package 103</b>	DOJ Information Technology Operational Costs	\$181,472	GF
		\$352,129	FF



# 10% Budget Reductions

## Division of Child Support

Reduction %	General Fund	Other Fund	Federal Fund	Total Funds	Positions	FTE
5%	(\$2,852,098)	(\$1,312,083)	(\$7,703,500)	(\$11,867,681)	50.00	(49.75)
5%	(\$2,852,098)	(\$1,312,083)	(\$7,703,500)	(\$11,867,681)	48.00	(47.82)



**Department of Justice:** Division of Child Support

2025 Joint Committee on Ways & Means

# **Public Safety Subcommittee Presentation – Phase 1**

April 16, 2025



**Department of Justice**

# Child Advocacy and Protection Division



**Department of Justice:** Child Advocacy and Protection

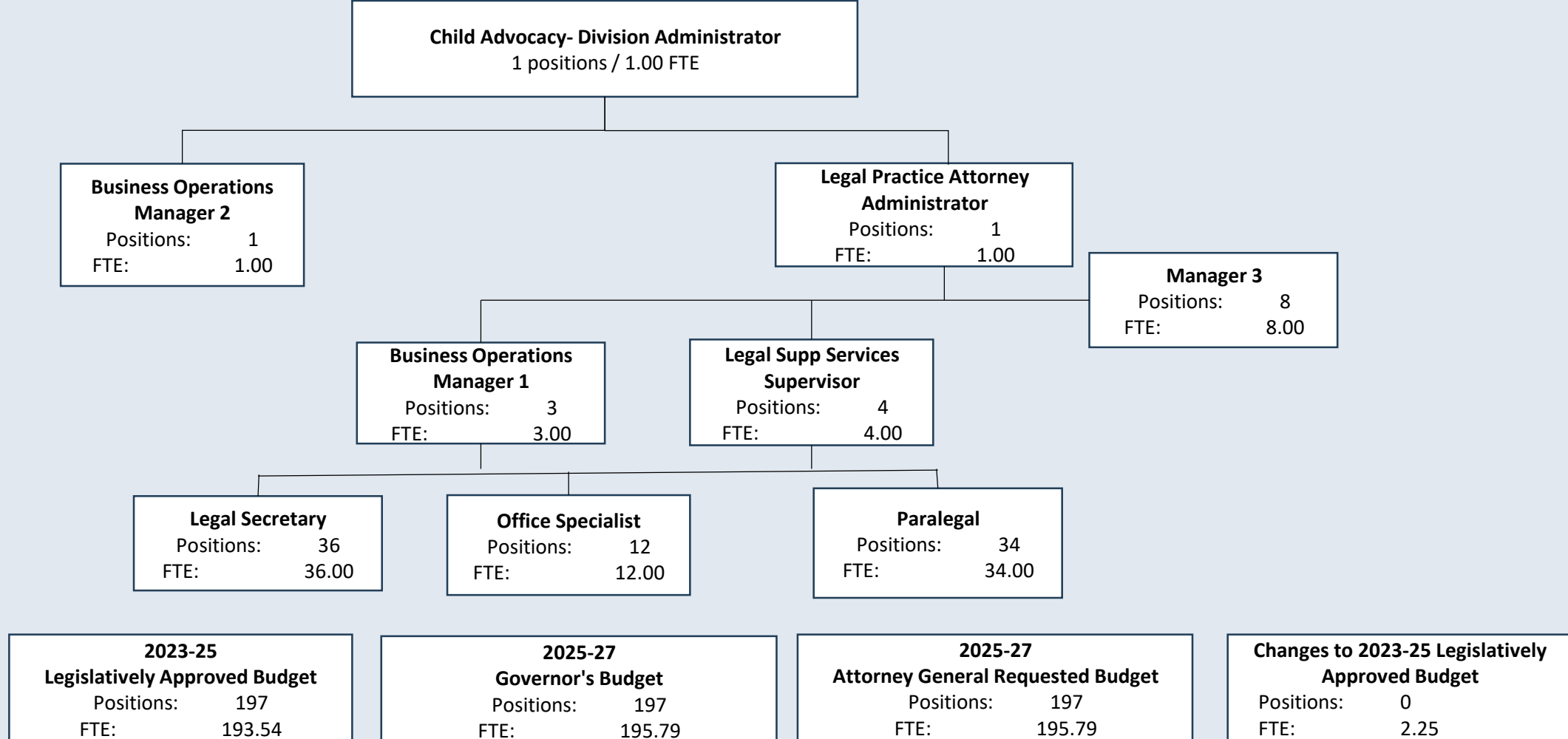
# Child Advocacy and Protection - Mission:

To provide quality and timely legal advice and effective court representation to ODHS Child Welfare to protect children from abuse and neglect, and to support families, allowing children to grow up in safe and stable environments.



**Department of Justice:** Child Advocacy and Protection

# Child Advocacy and Protection



# Daily Division Legal Work



**Department of Justice:** Child Advocacy and Protection

# Juvenile Dependency & Termination of Parental Rights

## Complex Legal Issues

Legal issues impact the on-going juvenile case, such as the Oregon Indian Child Welfare Act, Special Immigrant Juvenile Status, or removal and placement of a refugee child.

## Ongoing Representation

Cases can last from several days to many years, requiring AAGs to remain knowledgeable about the facts and legal issues involved and to ensure ODHS meets their on-going legal obligations.

## Abuse Reports

ODHS investigates and assesses whether child abuse occurred and whether the family could benefit from social services with the goal of keeping the child safe in home.

## Legal Advice

AAGs provide legal advice to assist Child Welfare caseworkers regarding potential removal of children at risk of abuse, considering the need to balance child safety and the trauma of removal.

## Legal Representation

AAGs appear in every juvenile court proceeding to ensure there is a safe and appropriate long-term permanency plan for the child, such as reunification, guardianship, or legally freeing the child for adoption.

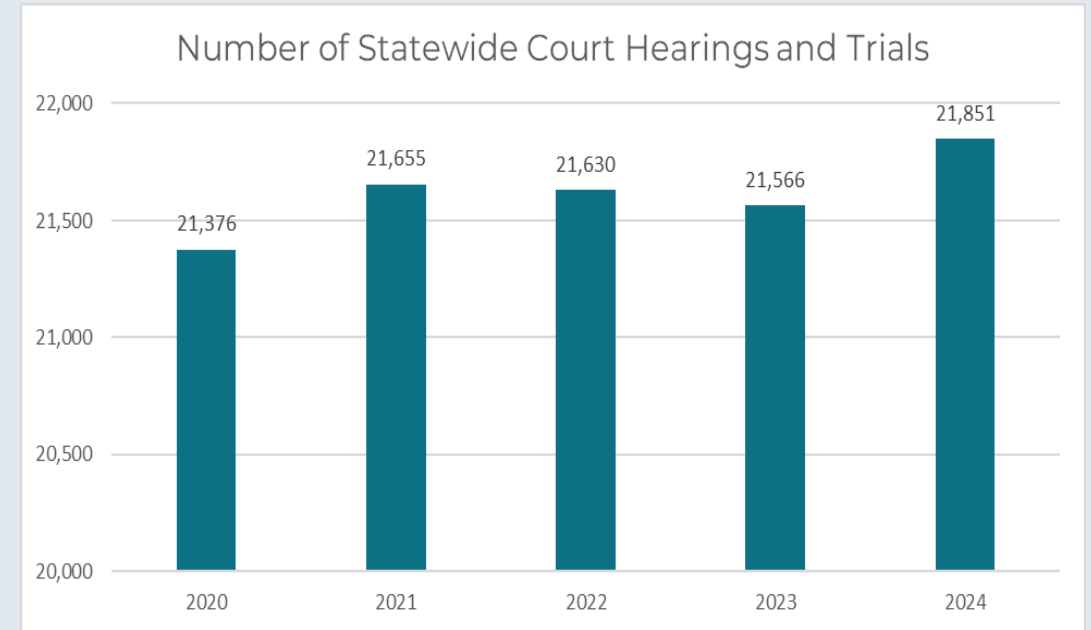


**Department of Justice: Child Advocacy and Protection**

# Court Hearings and Trials

AAGs prepare for and appear alongside ODHS caseworkers at a significant number of court hearings statewide, including complex multi-day trials. Preparation can include:

- Witness and exhibit preparation
- Subpoenas
- Proper legal service
- Filing pleadings
- Drafting judgments
- Settlement discussions
- Reviewing voluminous discovery



# Administrative Law and Legal Advice

## Legislation

Support and advise ODHS Child Welfare leadership regarding the interpretation and implementation of new or existing state and federal legislation. Review and advise on Oregon Administrative Rules, and agency procedure.

## Training & Licensing

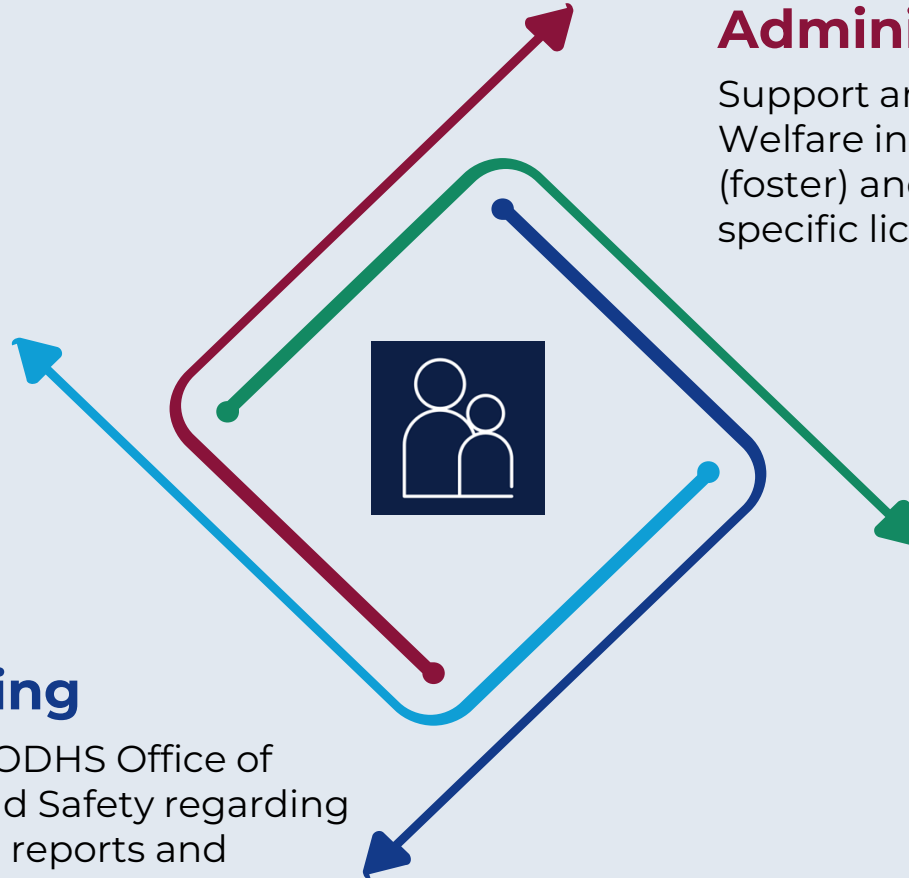
Advise and represent the ODHS Office of Training, Investigations and Safety regarding child caring agency abuse reports and licensing cases.

## Administrative Law

Support and represent ODHS Child Welfare in certification of resource (foster) and adoptive homes, and specific licensing cases.

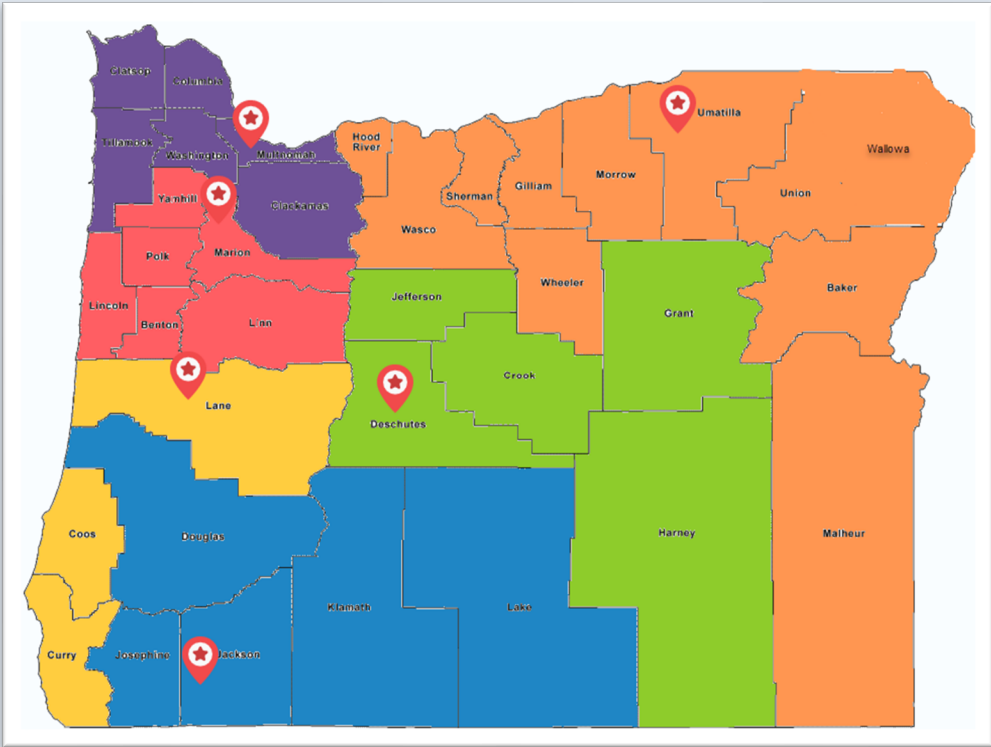
## Specialized Units

Provide on-going and emergency advice to specialized ODHS Child Welfare units such as Child Safety, Independent Adoptions, Child Fatality and Prevention, and the Oregon Child Abuse Hotline. Advise on statutory Child Welfare Advisory Committee.



**Department of Justice:** Child Advocacy and Protection

# Juvenile Dependency Caseloads and Attorney FTE



CAPD Office	Number of Dependency Cases *
Portland	1233
Pendleton	404
Salem	690
Bend	265
Eugene	792
Medford	558
<b>Statewide Total</b>	<b>3,942</b>
<b>Attorney FTE</b>	<b>76</b>

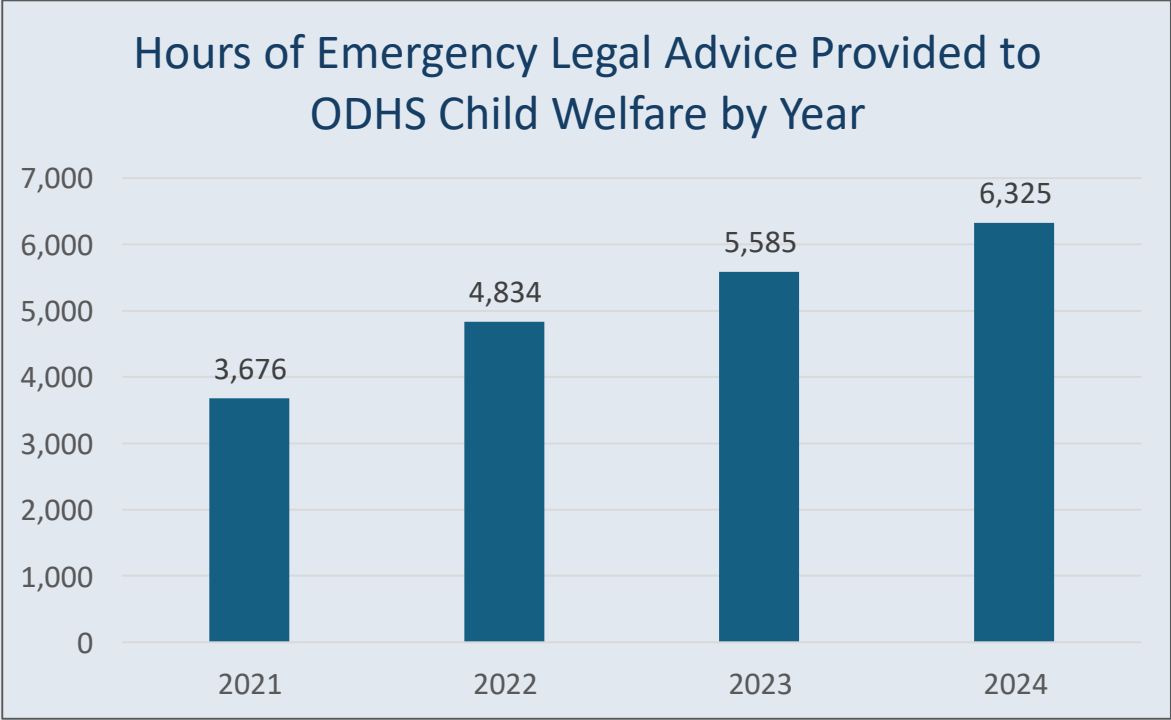
\* As of March 1, 2025, case numbers fluctuate daily.



**Department of Justice: Child Advocacy and Protection**

# Pre-Removal Emergency Legal Advice

CAPD AAGs provide emergency legal advice consultations to Child Welfare caseworkers in every county to determine whether ODHS has legal sufficiency to remove a child at risk of abuse and to prevent the unnecessary trauma of removal.



# Value of 2023 Legislative Investment



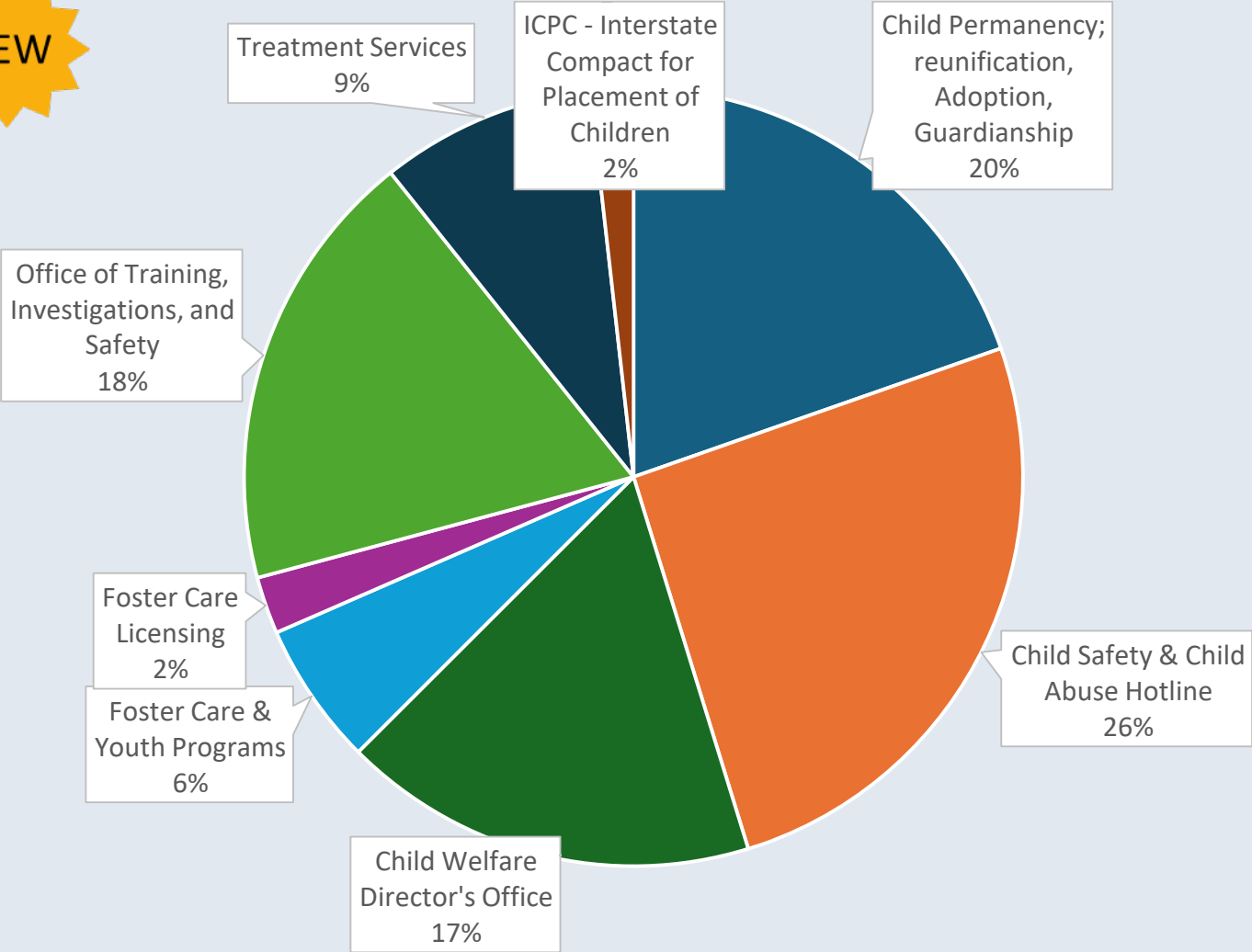
**Department of Justice:** Child Advocacy and Protection

# Legal Advice Unit



In 2024, CAPD’s Legal Advice Unit received over 175 requests for legal advice from ODHS Child Welfare, resulting in over 4,100 hours of legal work for the team.

Provided guidance to ODHS on a variety of subject matters

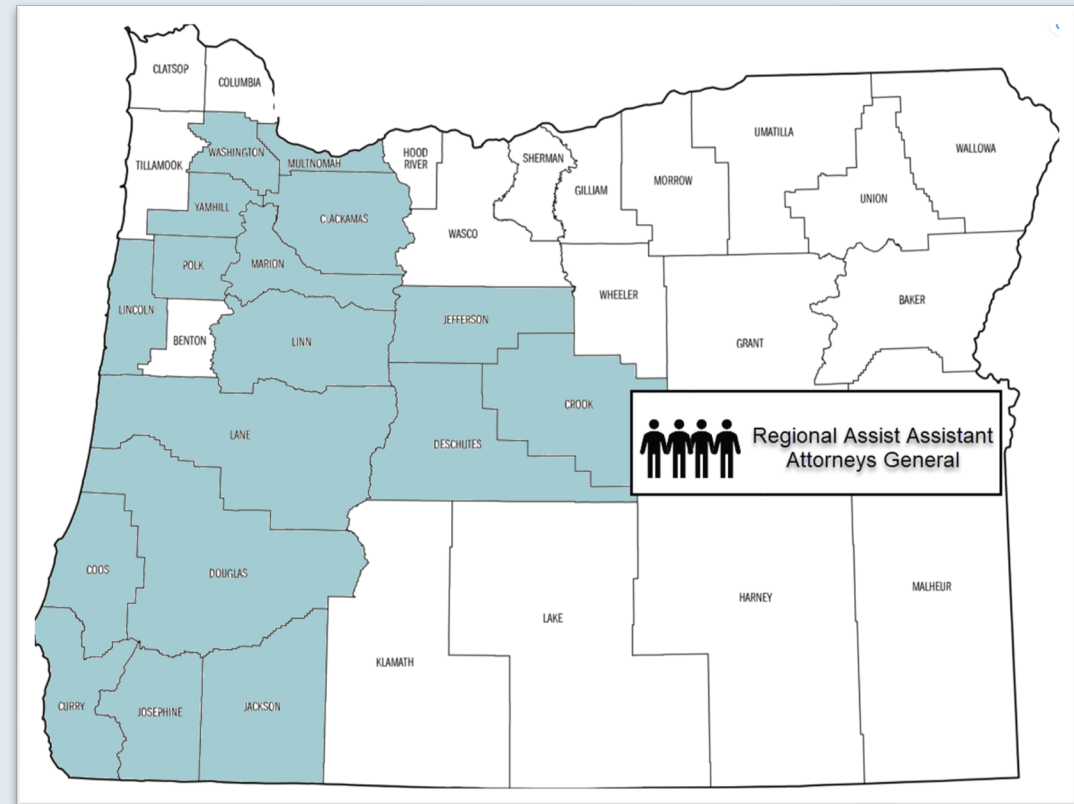


# Regional Assist Assistant Attorneys General

NEW

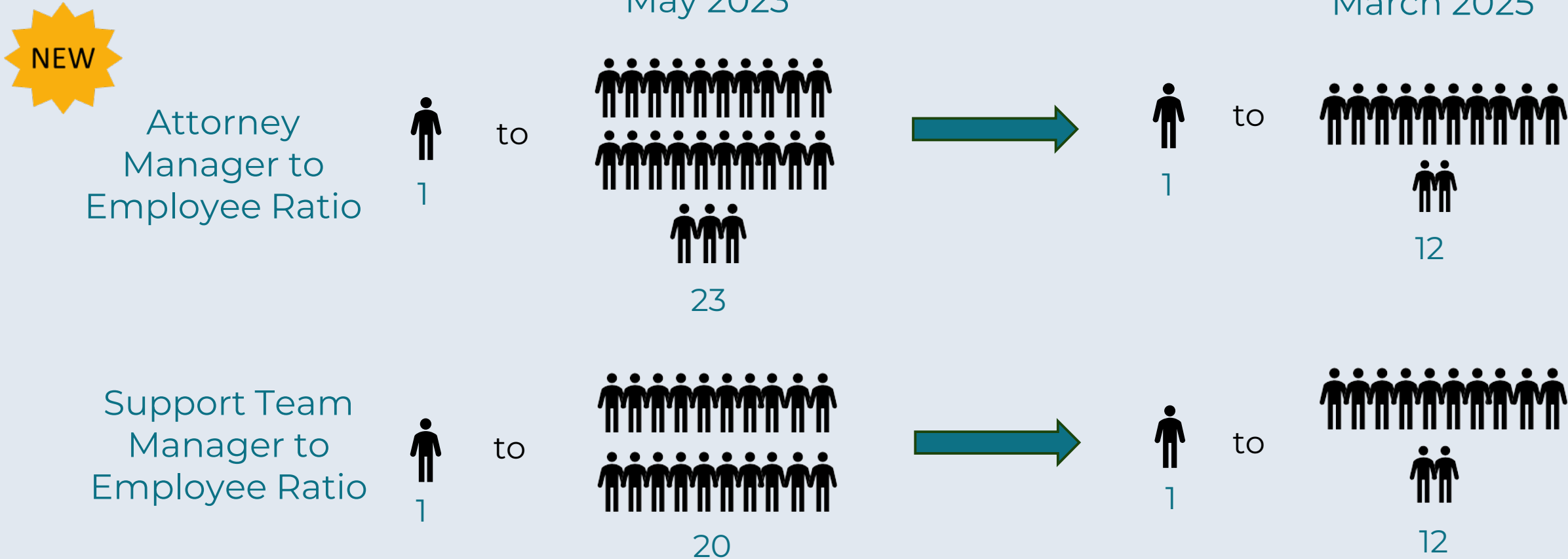
Four Regional Assist AAGs have provided advice and court/caseload coverage in 17 counties

- Ensures continuity of legal representation, avoiding any delay in dependency cases statewide
- Supports employee leave, retention, and improves morale



**Department of Justice:** Child Advocacy and Protection

# Improved/Sustainable Manager to Employee Ratios



# 10% Budget Reductions

## Child Advocacy and Protection Division

Reduction %	General Fund	Other Fund	Federal Fund	Total Funds	Positions	FTE
5%	\$0	(\$4,786,928)	\$0	(\$4,786,928)	(17.00)	(16.85)
5%	\$0	(\$4,791,277)	\$0	(\$4,791,277)	(12.00)	(13.30)



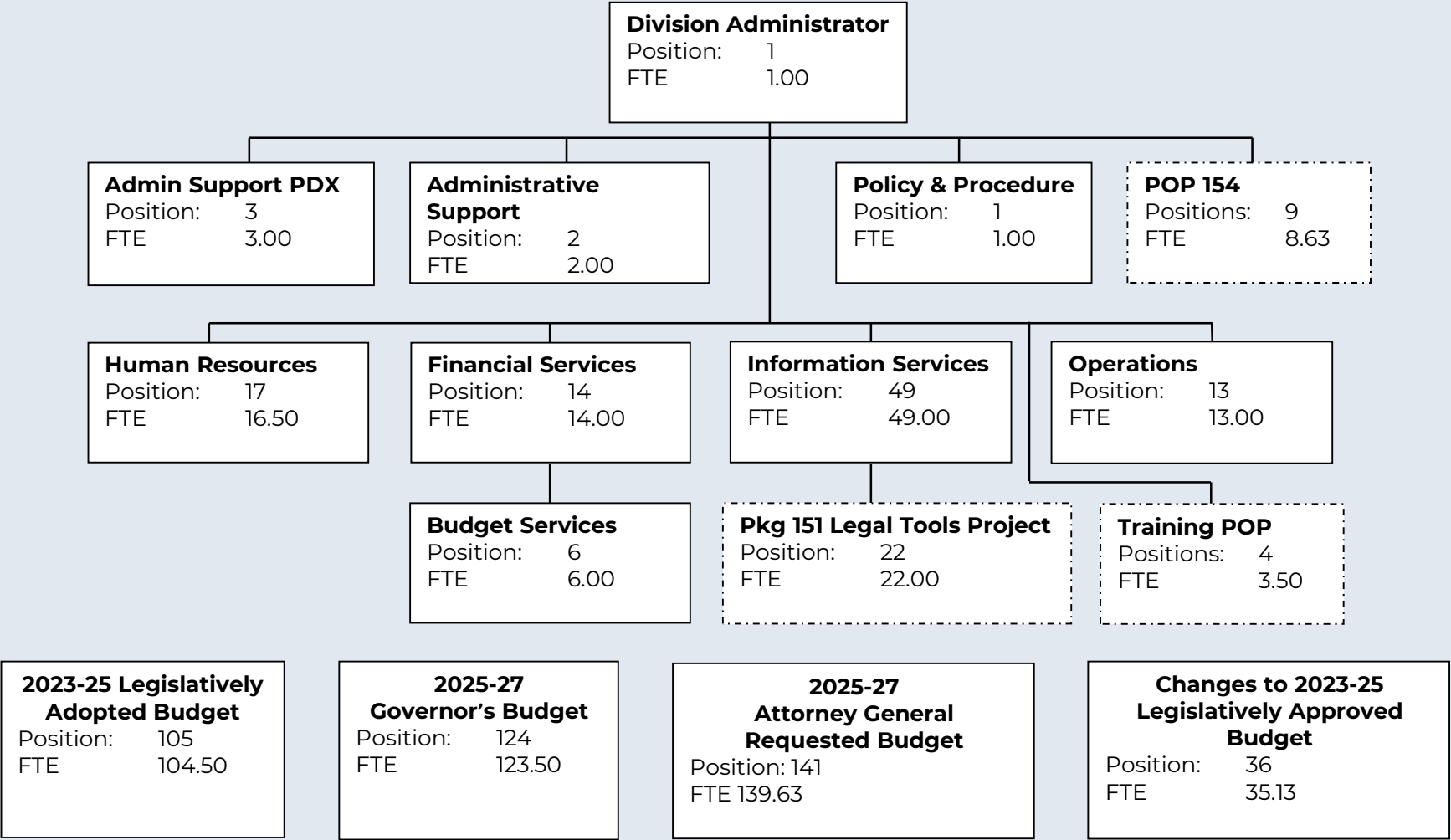
**Department of Justice:** Child Advocacy and Protection

# Administrative Services Division



Department of Justice

# Organizational Chart



**Department of Justice: Administrative Services Division**

# DOJ Employees and Locations

19 DOJ Offices

10 DCS Offices

6 Legal Offices

3 Shared DCS & Legal Offices

1,530 Total DOJ Employees



**Department of Justice:** Administrative Services Division

# Administrative Services - Mission

We advance DOJ's success by providing expert financial management, innovative IT solutions, safe and healthy workplaces, responsible asset and procurement management, and by attracting and nurturing top talent.



**Department of Justice:** Administrative Services Division

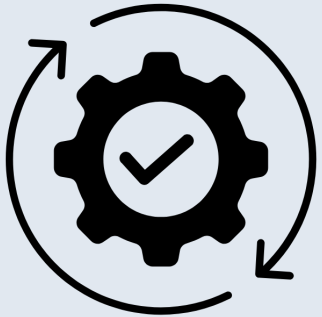
# Administrative Services Strategic Plan

## 5-Year Plan:

- Improve service delivery
- Establish transparent performance metrics
- Create a person-centered culture of service
- Develop training for ASD processes



# Administrative Services Division



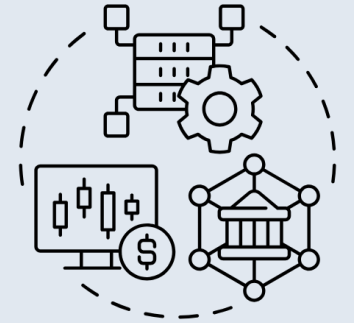
**Financial Services**

**Human Resources**

**Information Services**

**Operations and Procurement**

**Portland Administration**



**Department of Justice:** Administrative Services Division

# Financial Services

Budgetary Planning and Execution

Accounting

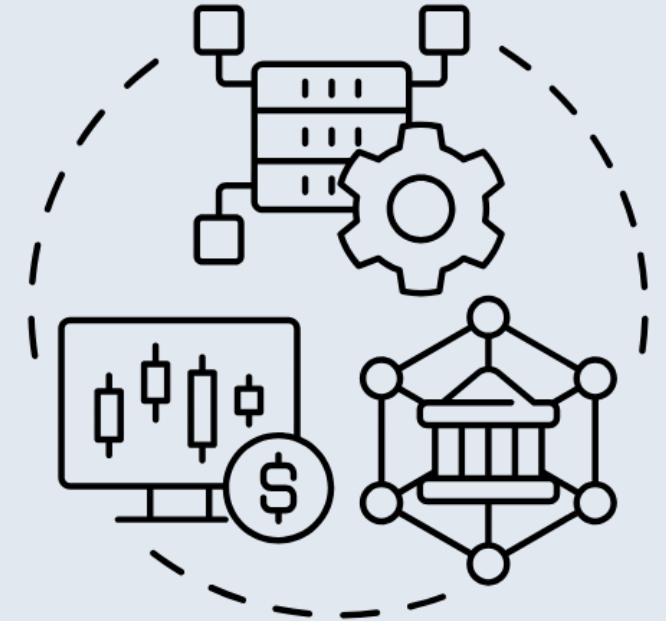
Invoice Processing

Client Trust Management

Grant Payments

Challenges

Chief Financial Officer Vacancy



**Department of Justice:** Administrative Services Division

# Human Resources

Recruitment and Retention

Onboarding

Administering Benefits

Managing Employee Relations

Payroll

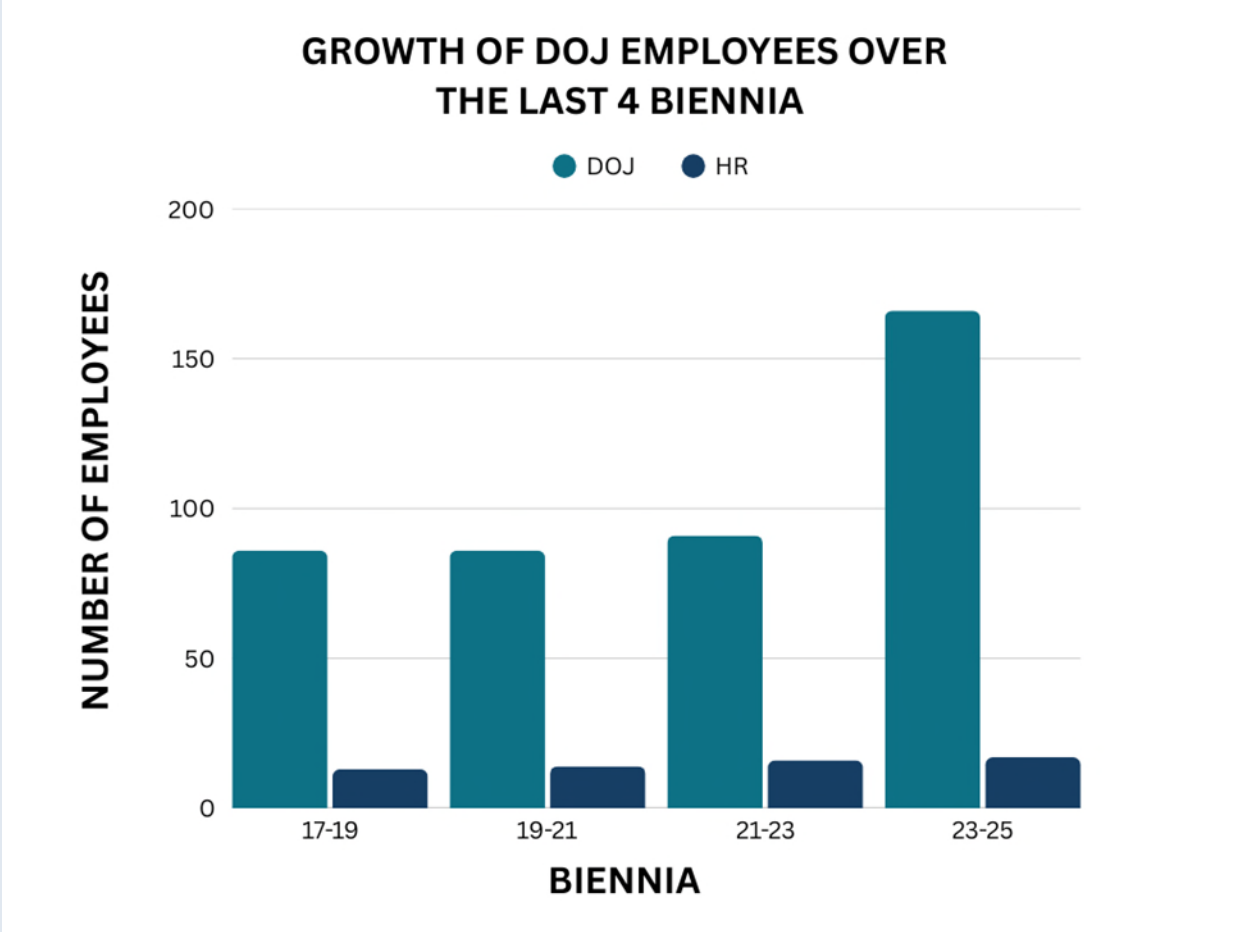
Challenges

Significant Understaffing



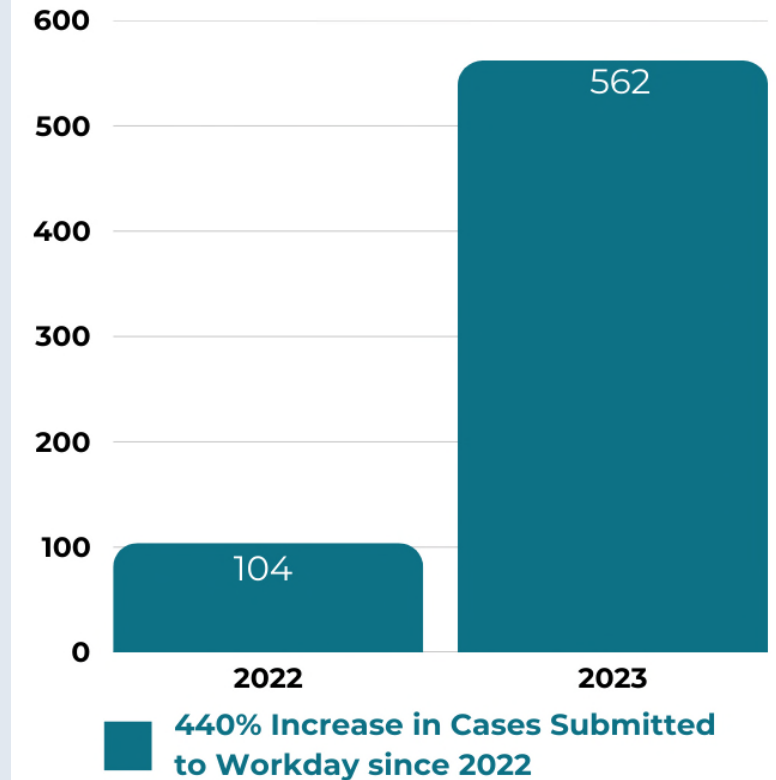
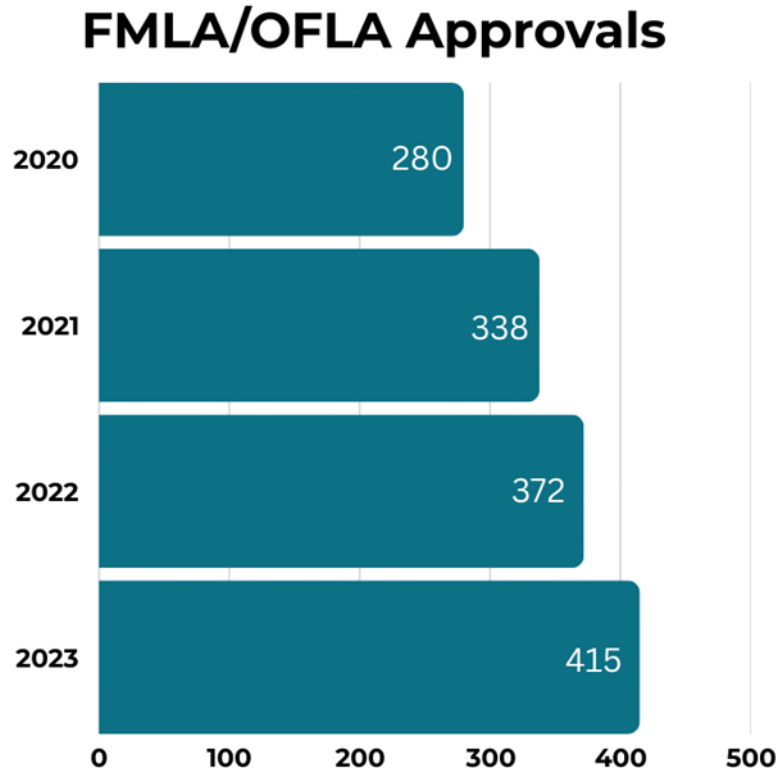
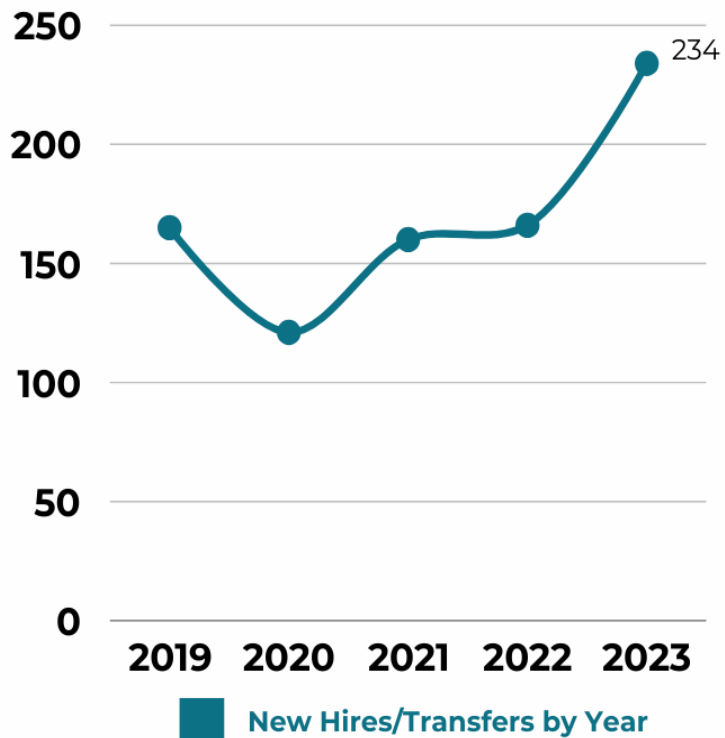
**Department of Justice:** Administrative Services Division

# Human Resources — Staffing



**Department of Justice:** Administrative Services Division

# Human Resources — Workload



# Human Resources — Staffing Ratio

Agency	HR to 100 FTE Ratio
Department of Consumer and Business Services	1.7
Youth Authority	2.3
Education	1.95
Justice	1.0

Society of Human Resource Management (SHRM) ideal ratio is 1.7 per 100



**Department of Justice:** Administrative Services Division

# Administrative Support Resources

## POP # 154 – Administrative Support Resources

- Business Operations Administrator 3 (1 – position)
- Human Resources – 1 HRA3, 1 HRA2, 2 HRA 1 (1.5 positions), and Payroll Analyst (4.5 – positions)
- Administrative Section – DEI Manager 1 (1 – position)
- Administrative Section - 1 Project Manager 3, 1 IS 7, and 1 OPA 3 (3 – positions)

To ensure sufficient staffing to meet increasingly complex and growing workloads in the areas of medical leaves, labor relations and management consultation, payroll processing, employee onboarding, diversity, equity, inclusion, and belonging, and agencywide project management.



**Department of Justice:** Administrative Services Division

# Internal Audit – Onboarding and Orientation

Expand Allocated Resources

Update Documentation

Implement

Standardized Processes

Uniform Procedures

Use of Best Practices



**Department of Justice:** Administrative Services Division

# Administrative Support Resources

## POP – Training

- Operations & Policy Analyst 3 (1 – position)
- Learning & Development Specialist 1 (1 – position)
- Sr. Assistant Attorney General (1 – position)
- Paralegal (1 – position)

These positions will allow the agency to stand up a section dedicated to the onboarding, training, and development needs of the agency. There are no agency resources dedicated to onboarding or succession planning, leaving significant gaps in our workforce development and succession planning efforts.



**Department of Justice:** Administrative Services Division

# Operations and Procurement

Procurement

Contract Management

Oregon Buys

Mail

Facilities

Major Project: Space Consolidation



**Department of Justice:** Administrative Services Division

# Space Consolidation – 550 Building

**Trial**

Rent Reduction:

**23%**

Rent Savings:

**\$165,976**

**General Counsel**

Rent Reduction: **53%**

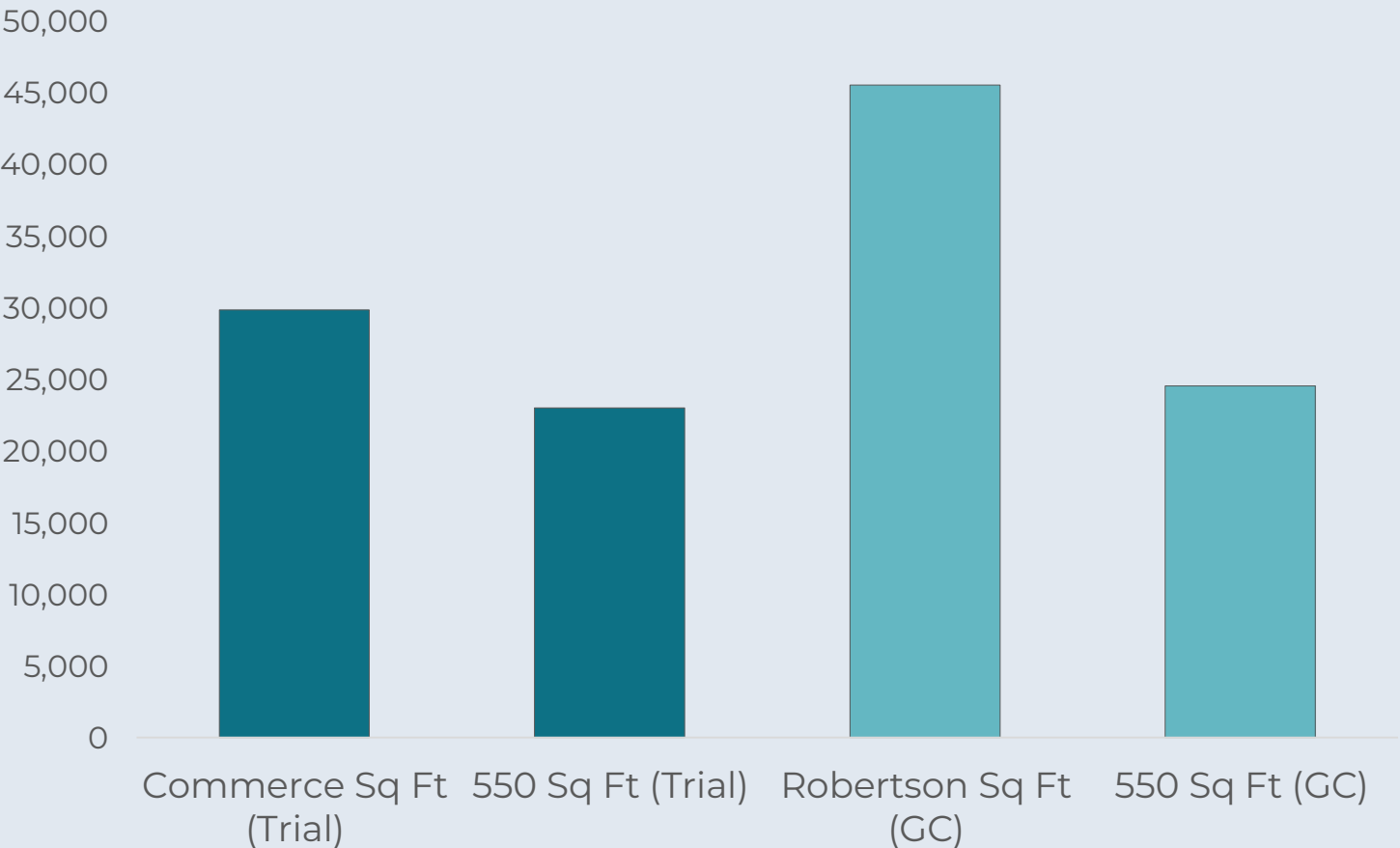
Rent Savings:

**\$686,868**

Total Rent Savings:

**\$852,845**

Square Footage Reduction



**Department of Justice: Administrative Services Division**

# Information Services

## Help Desk

Resolved 24,000 tickets

## Major Projects

Legal Tools Replacement

E-Discovery

Leveraged existing hardware resources to save \$50,000/month

Firewall Consolidation

Savings of over **\$2.5M** in extended support while improving redundancy



**Department of Justice:** Administrative Services Division

# Administrative Support Resources

## **POP # 103 – DOJ Information Technology and Security**

- Cisco hardware, software, and security licensing
- Security Services
- Cloud Migration Pilot Assessment and Migration
  - Phase 1 Assessment & Planning
  - Phase 2 Pilot Migration
- Workstation Replacement Costs Increase

Ongoing operations and maintenance costs for hardware, software, and security licensing, servers, network equipment, and monitoring and a current service level increase for inflationary costs for workstation lifecycle replacement.



**Department of Justice:** Administrative Services Division

# Legal Tools Program

The Legal Tools Program is a technology project aimed at replacing the systems that are at the core of **what we do at DOJ**.

## Case Management (Matter Management)

Where we store case-related information

## Timekeeping (Carpe Diem)

How we keep track  
of time attorneys  
spend on cases

## Billing (Elite)

How we bill clients  
for our legal  
services

## Document Management (Alfresco)

Where we store case-  
related documents



**Department of Justice:** Administrative Services Division

Every billing process includes multiple manual steps, most of which could be automated with a modern case management system with integrated billing.



# Legal Tools Program Resources

## POP # 151 – Legal Tools Program

### Continuation of Existing Limited Duration Positions:

- Information Systems Specialist 8 (2 – positions)
- Information Systems Specialist 7 (3 – positions)
- Information Systems Specialist 5 (1 – position)
- Operations & Policy Analyst 3 (2 – positions)
- Project Manager 2 (1 – position)
- Operations & Policy Analyst 2 (2 – positions)

### Limited Duration Positions to Permanent Positions:

- Information Systems Specialists 7 (2 – positions)
- Operations & Policy Analyst 3 (1 – position)
- IT Project & Portfolio Manager 2 (1 – position)
- IT Customer Engagement & Support Manager (1 – position)
- Public Affairs Specialist 2 (1 – position)
- Learning & Development Specialist 2 (1 – position)
- Operations & Policy Analyst 2 (1 – position)

Provides for funding the continuation of the Legal Tools Program a modernization initiative focused on delivering legal technology tools the DOJ as legacy tools no longer meet business needs.



**Department of Justice:** Administrative Services Division

# 10% Budget Reductions

## Administrative Services Division

Reduction %	General Fund	Other Fund	Federal Fund	Total Funds	Positions	FTE
5%	(\$46,655)	(\$3,001,155)	\$0	(\$3,047,810)	(7.00)	(7.00)
5%	(\$93,310)	(\$6,002,311)	\$0	(\$6,095,621)	(8.00)	(7.25)



**Department of Justice:** Administrative Services

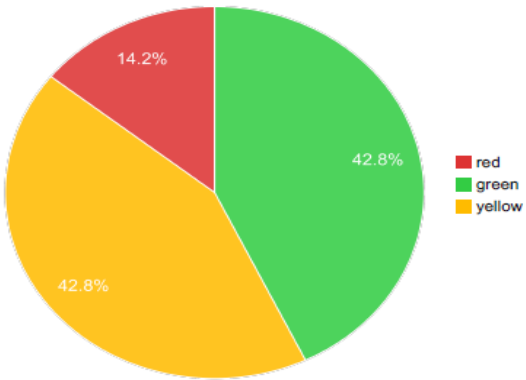
# Approved Key Performance Measures through FY 2024



Department of Justice

# Approved Key Performance Measures through FY 2024

KPM #	Approved Key Performance Measures (KPMs)
1	Percentage of legal cases in which the state's position is upheld or partially upheld -
2	Percentage of appropriate litigation resolved through settlement -
3	Percentage of Defense of Criminal Convictions (DCC) cases briefed within 182 days. -
4	Amount of monies recovered for the state (excluding punitive damage recoveries) divided by the cost of recovery -
5	Percent of delinquent annual filers notified within 160 days of late filing -
6	Number of permanency hearings in which the state agency's (DHS) position is upheld or partially upheld. -
7	Average working days from receipt of contracting document to first substantive response to agency. -
8	Customer Service - Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent" on overall, timeliness, accuracy, helpfulness, expertise, availability of information
9	Percentage of legal billings receivables collected within 30 days -
10	Percentage of criminal cases that are charged by DOJ Criminal Justice Division that are favorably resolved. -
11	Percentage of child support cases with support orders during the federal fiscal year. -
12	Percentage of dollars collected for current support in the child support cases -
13	Percentage of eligible child support cases paying toward arrears -
14	Percentage of crime victims' compensation orders issued within 90 days of claim receipt -

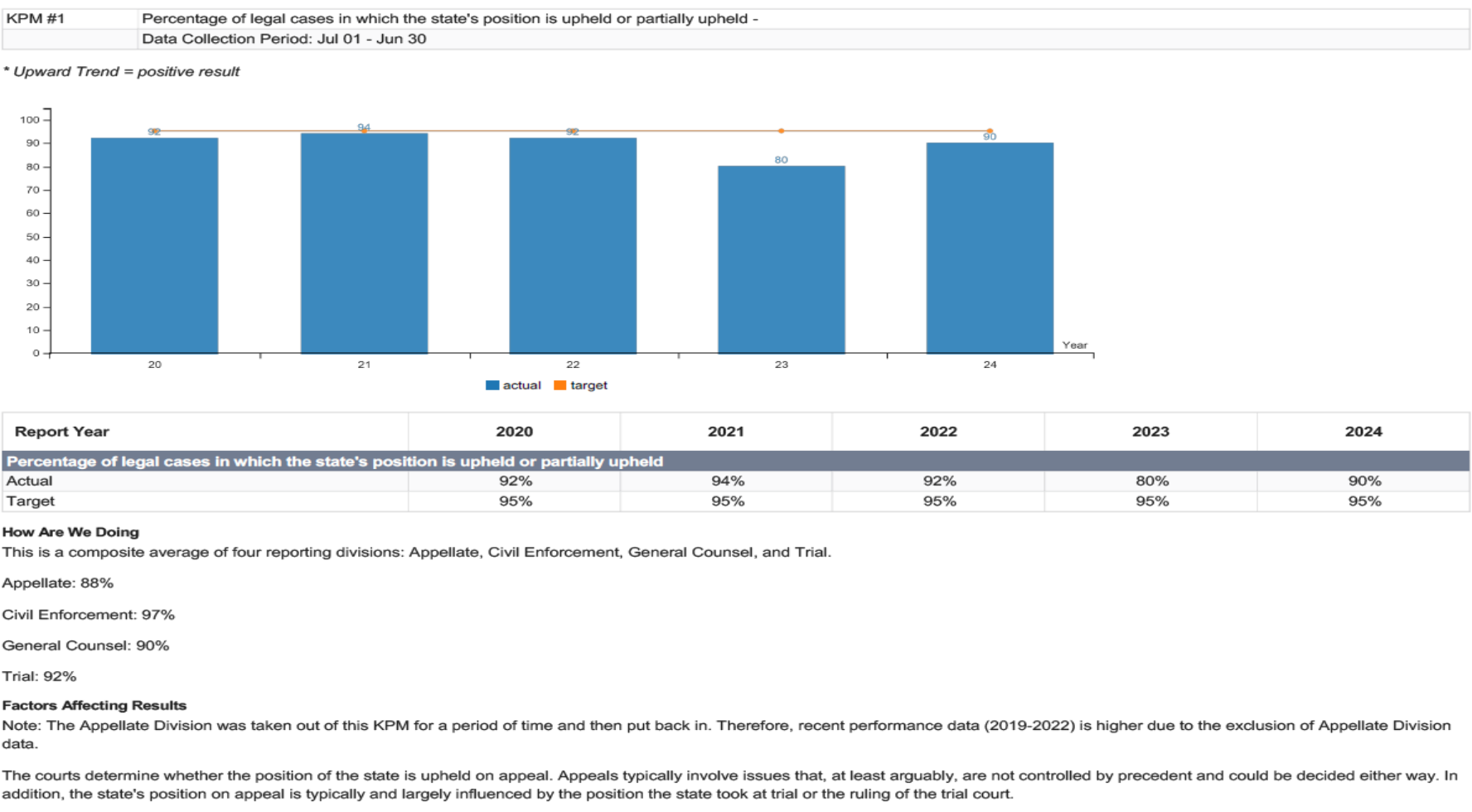


Performance Summary	Green	Yellow	Red
	= Target to -5%	= Target -5% to -15%	= Target > -15%
Summary Stats:	42.86%	42.86%	14.29%

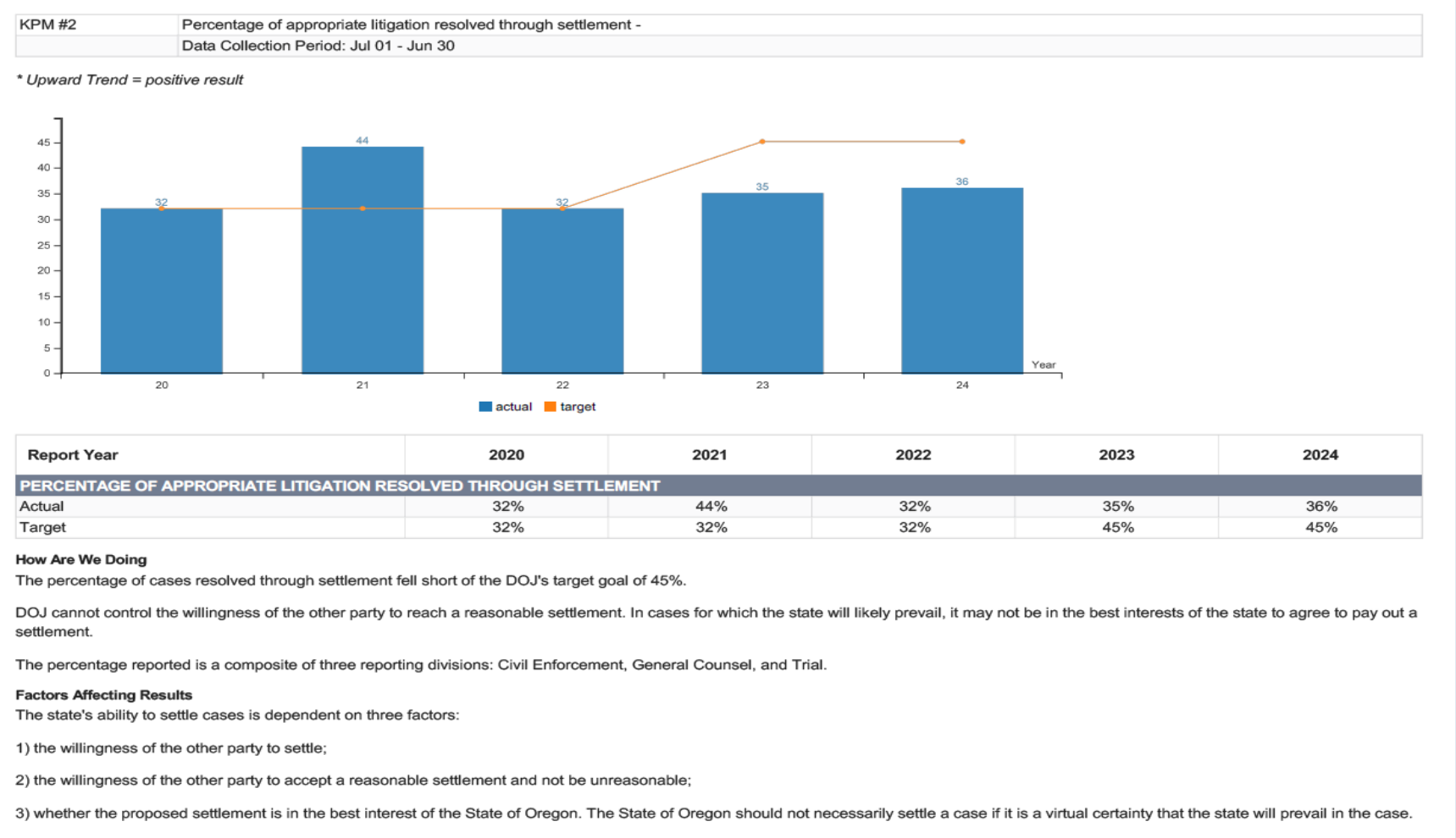


Department of Justice

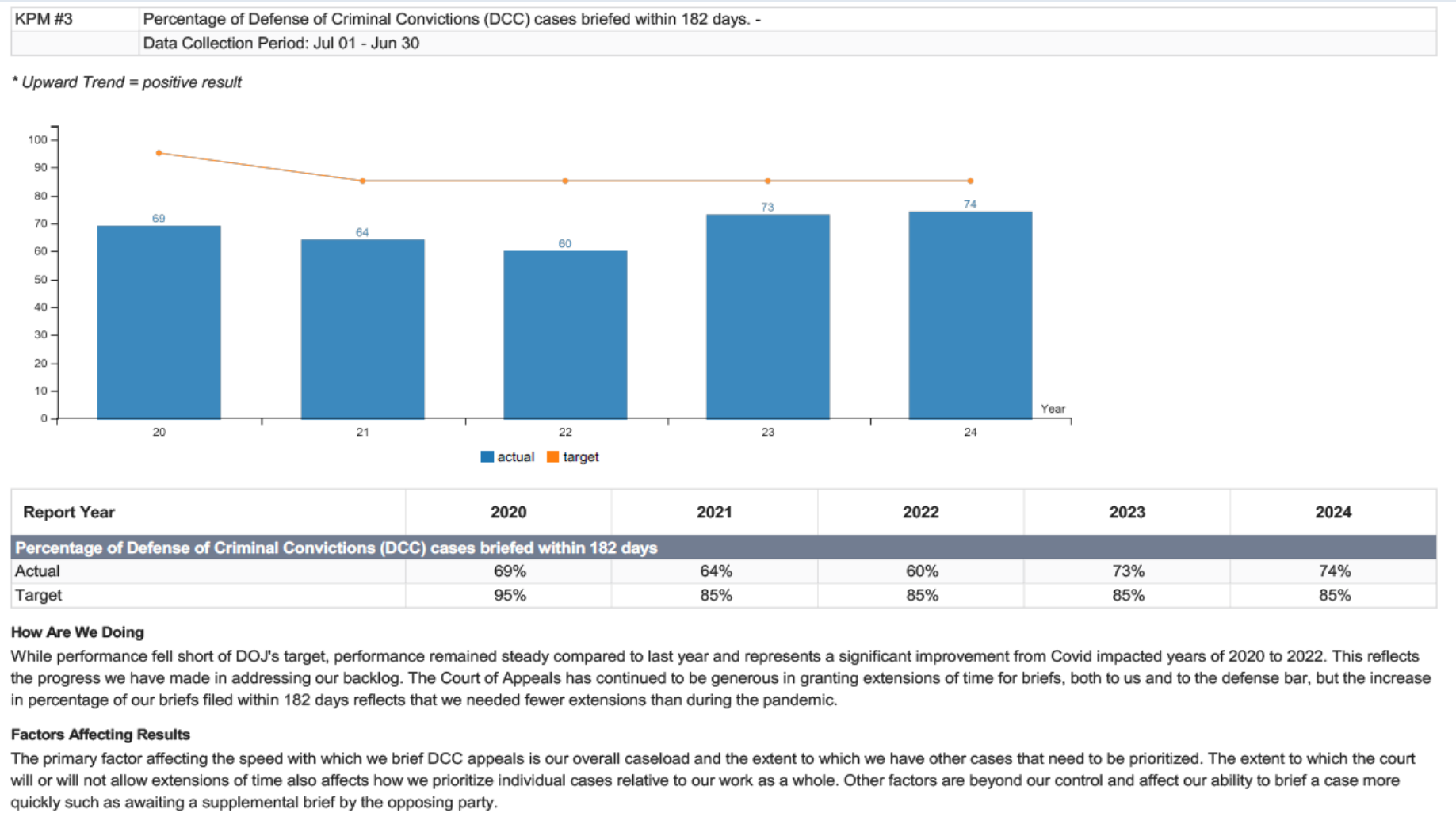
# Approved Key Performance Measures through FY 2024



# Approved Key Performance Measures through FY 2024

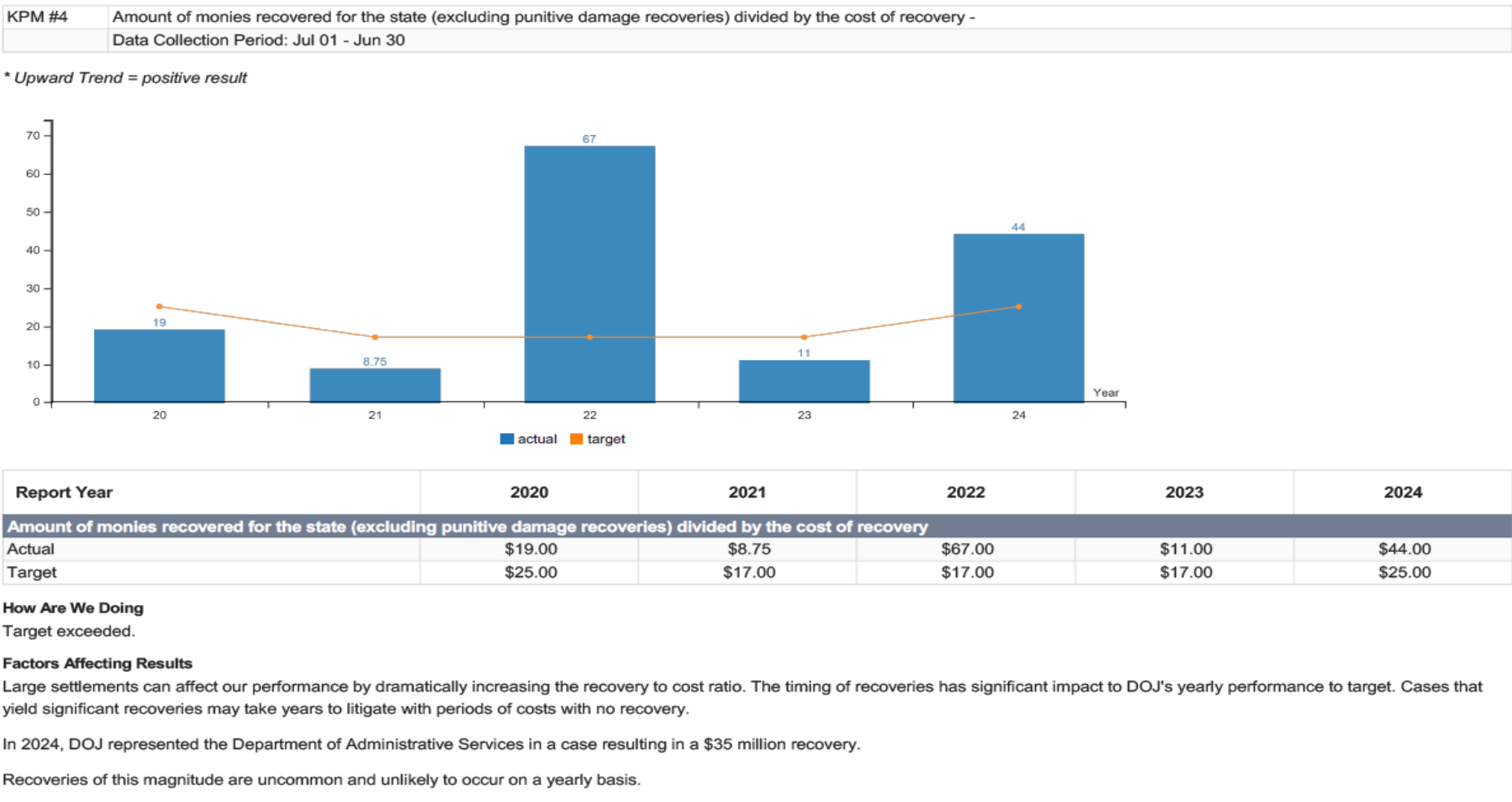


# Approved Key Performance Measures through FY 2024

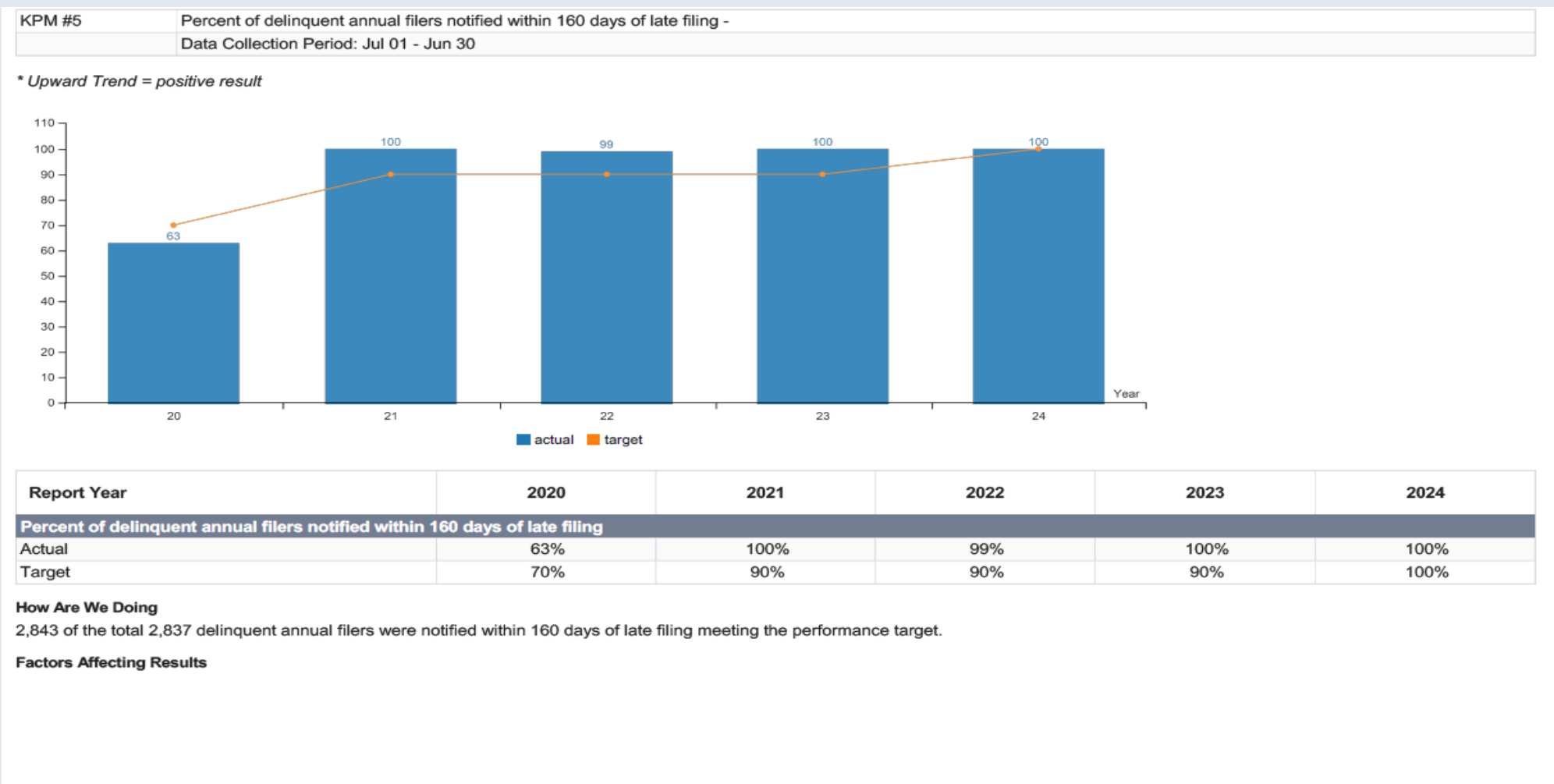


Department of Justice

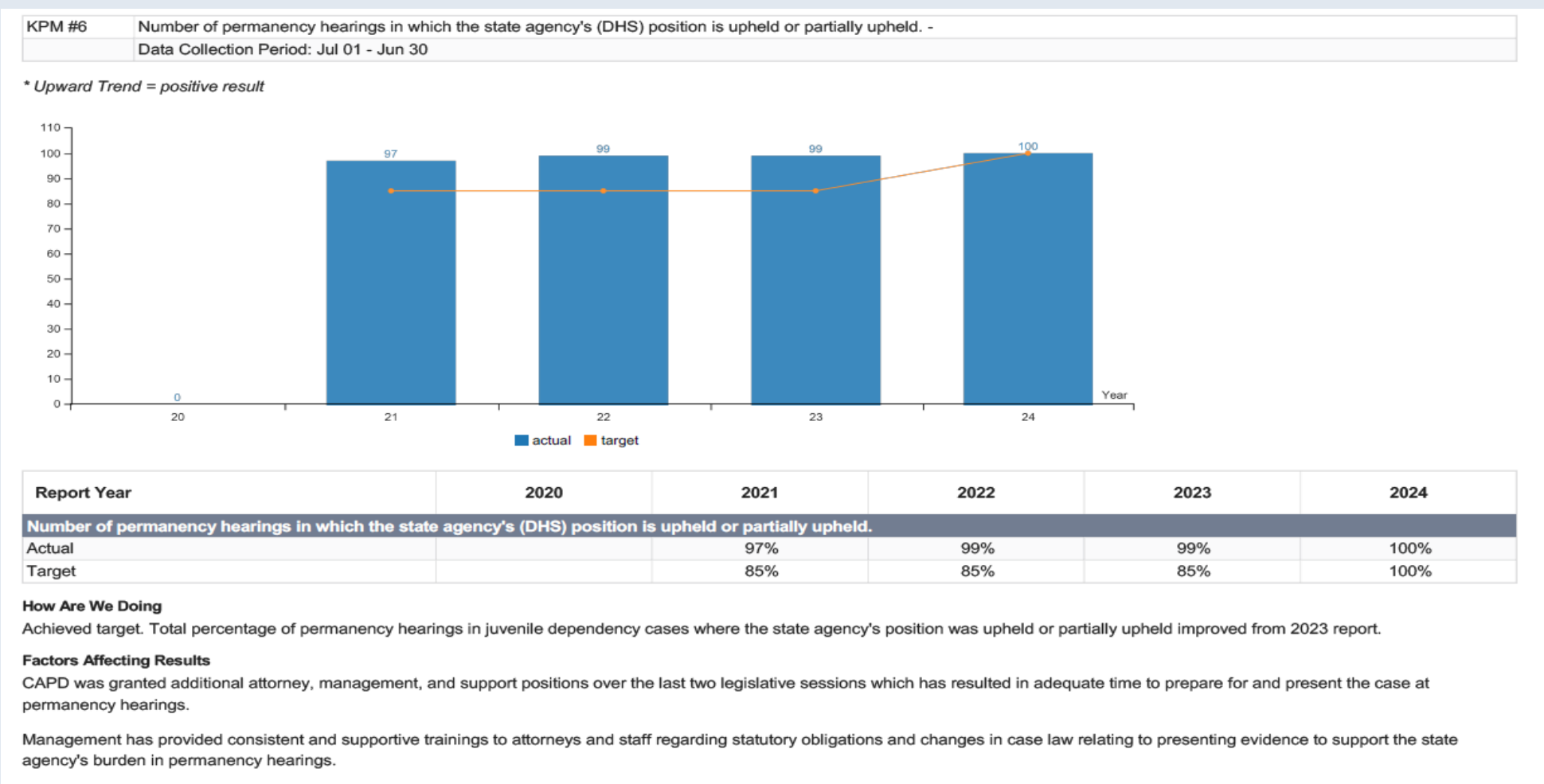
# Approved Key Performance Measures through FY 2024



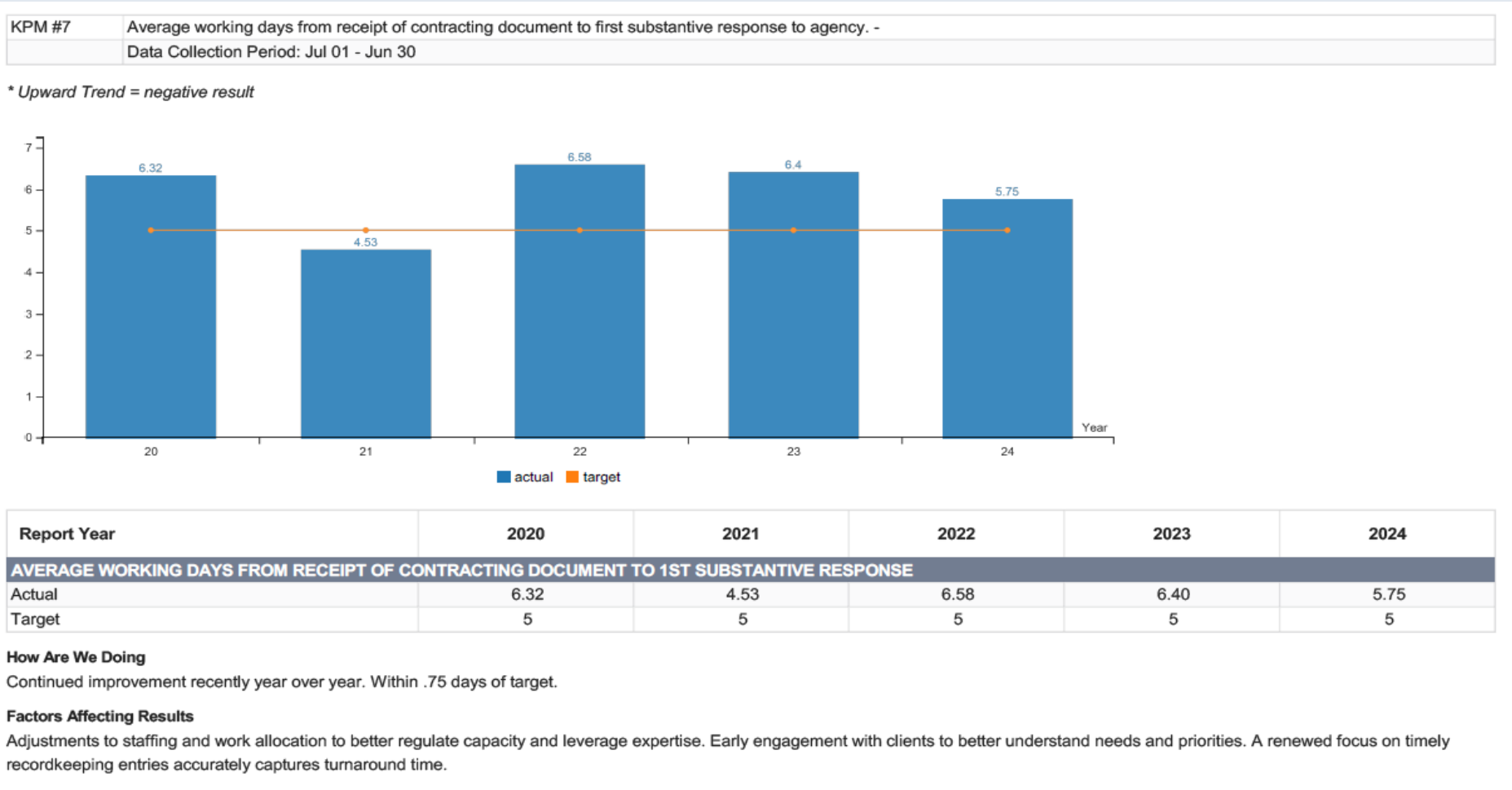
# Approved Key Performance Measures through FY 2024



# Approved Key Performance Measures through FY 2024

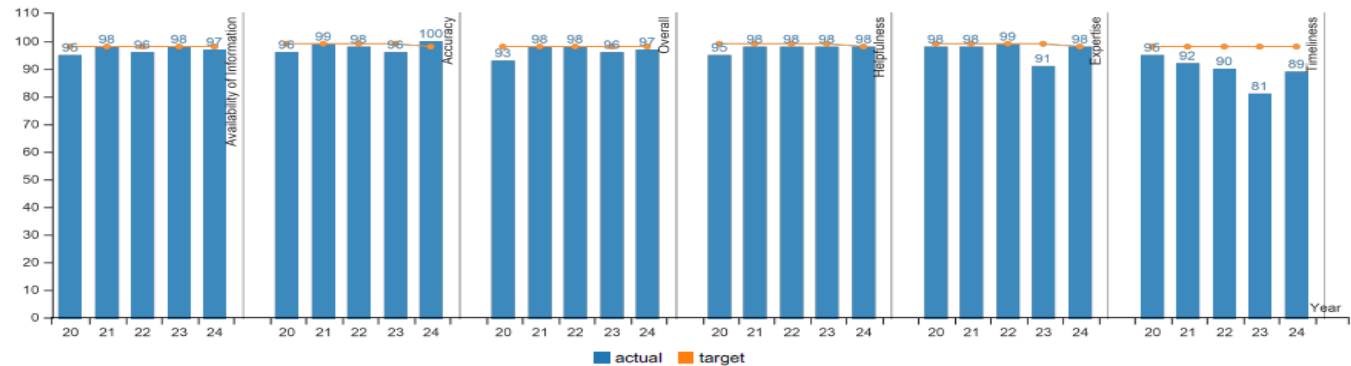


# Approved Key Performance Measures through FY 2024



# Approved Key Performance Measures through FY 2024

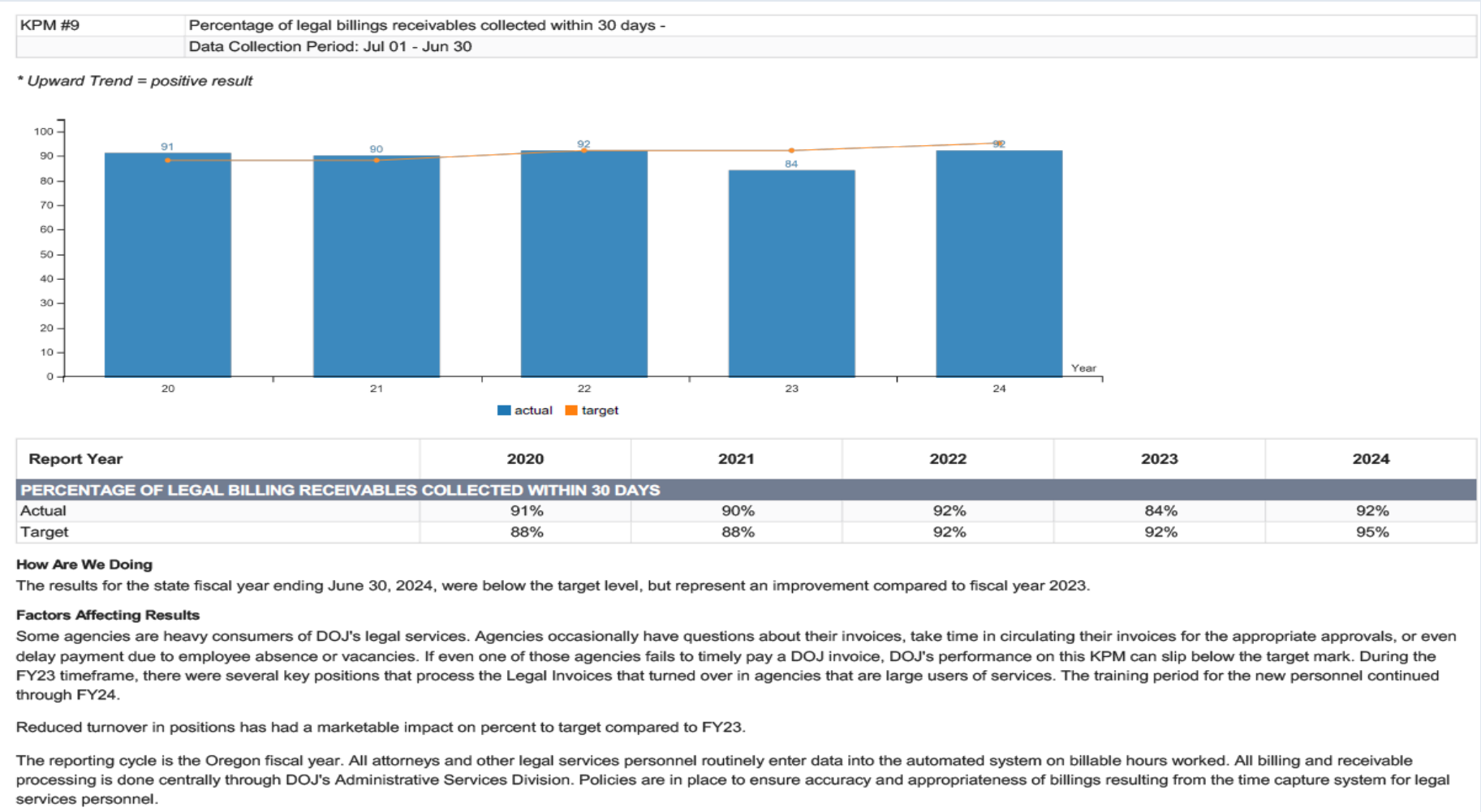
KPM #8 Customer Service - Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent" on overall, timeliness, accuracy, helpfulness, expertise, availability of information  
Data Collection Period: Jul 01 - Jun 30



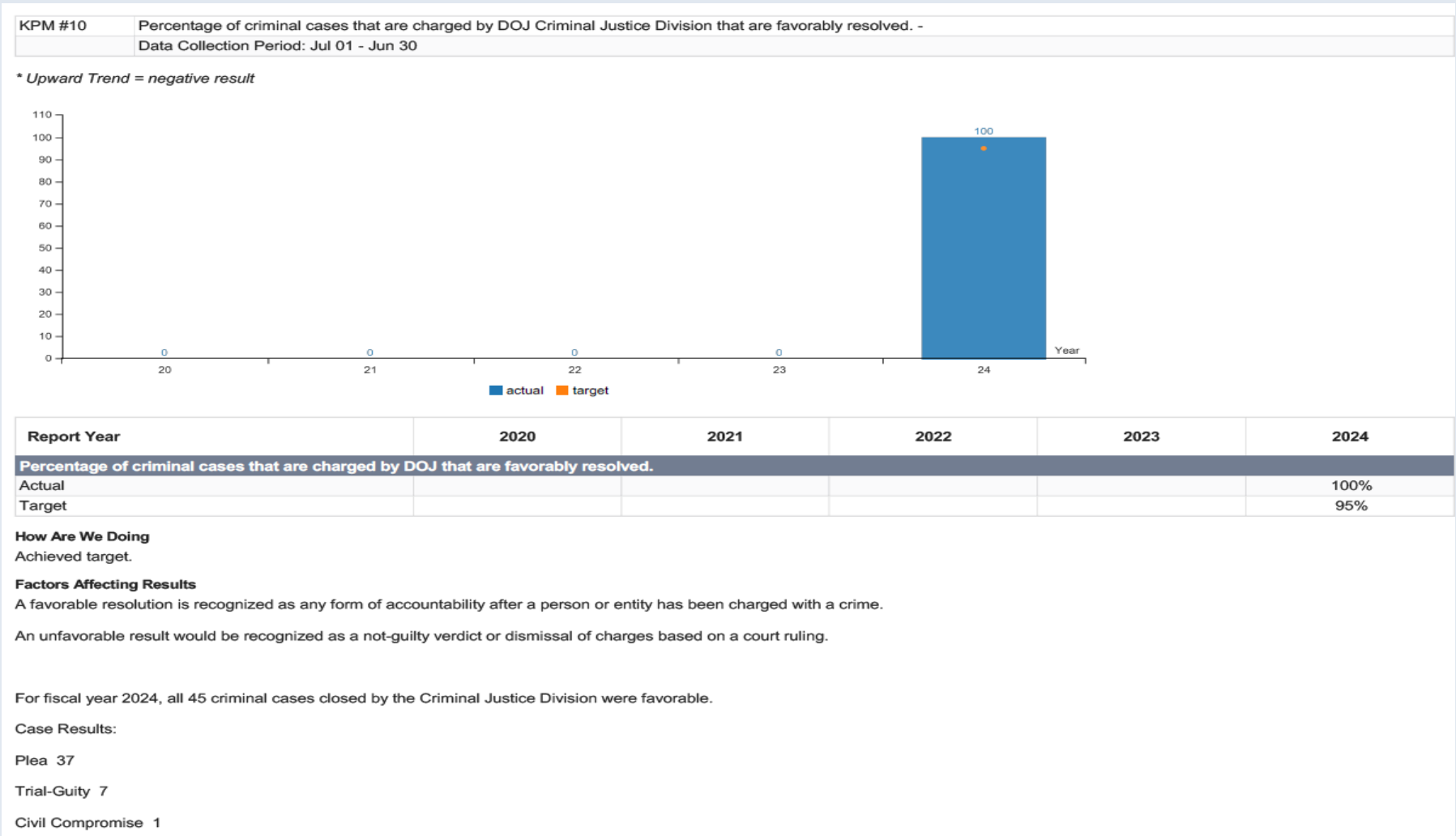
Report Year	2020	2021	2022	2023	2024
Availability of Information					
Actual	95%	98%	96%	98%	97%
Target	98%	98%	98%	98%	98%
Accuracy					
Actual	96%	99%	98%	96%	100%
Target	99%	99%	99%	99%	98%
Overall					
Actual	93%	98%	98%	96%	97%
Target	98%	98%	98%	98%	98%
Helpfulness					
Actual	95%	98%	98%	98%	98%
Target	99%	99%	99%	99%	98%
Expertise					
Actual	98%	98%	99%	91%	98%
Target	99%	99%	99%	99%	98%
Timeliness					
Actual	95%	92%	90%	81%	89%
Target	98%	98%	98%	98%	98%



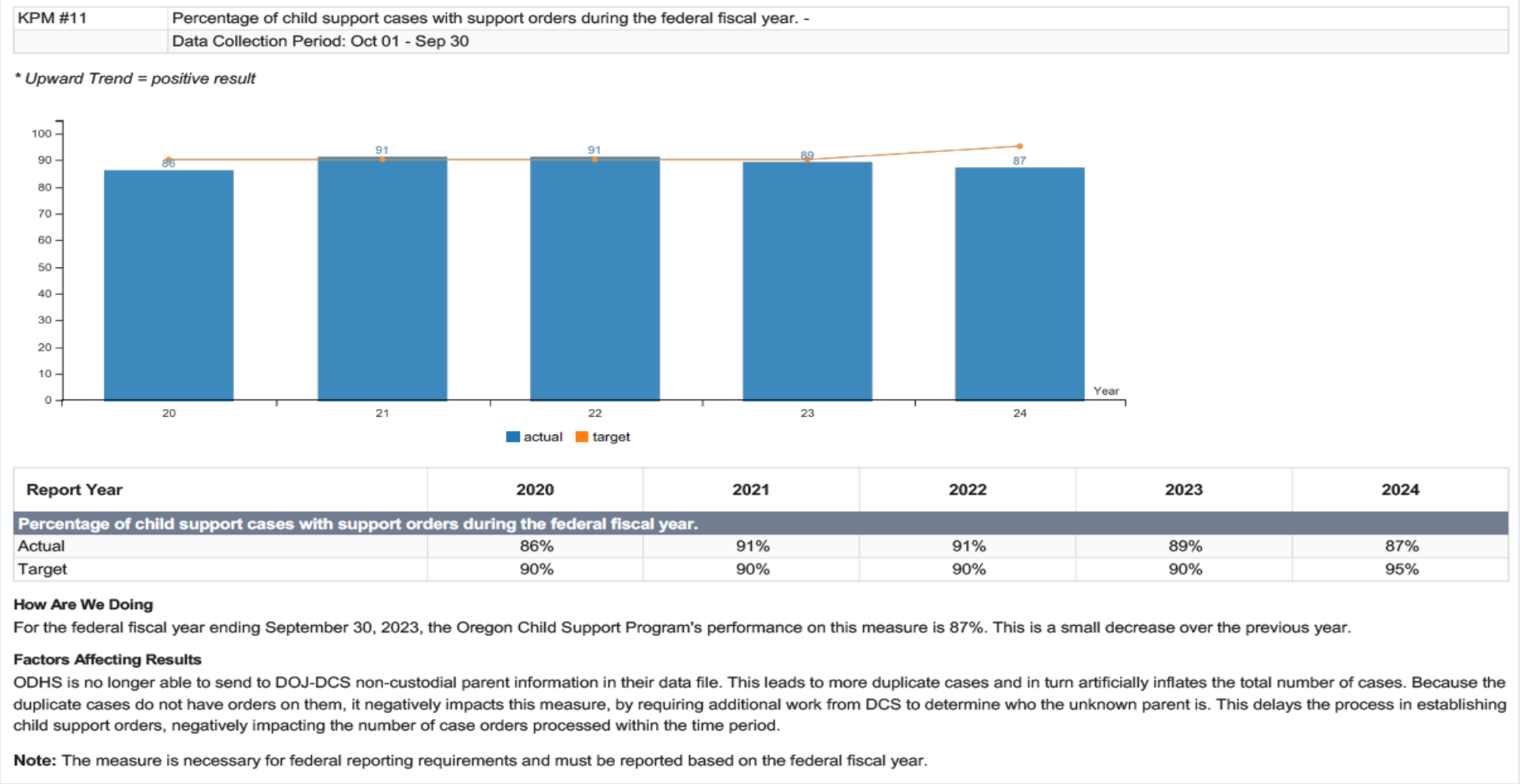
# Approved Key Performance Measures through FY 2024



# Approved Key Performance Measures through FY 2024



# Approved Key Performance Measures through FY 2024

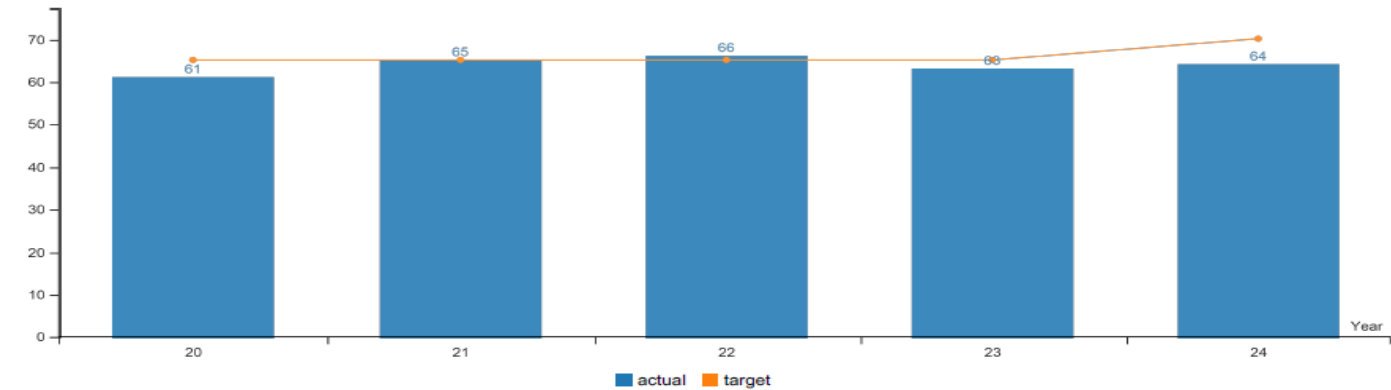


Department of Justice

# Approved Key Performance Measures through FY 2024

KPM #12	Percentage of dollars collected for current support in the child support cases -
	Data Collection Period: Oct 01 - Sep 30

\* Upward Trend = positive result



Report Year	2020	2021	2022	2023	2024
Percentage of dollars collected for current support in the child support cases					
Actual	61%	65%	66%	63%	64%
Target	65%	65%	65%	65%	70%

**How Are We Doing**

For the federal fiscal year ending September 30, 2023, the Oregon Child Support Program’s performance is 64%. This is a slight increase from the prior year.

**Factors Affecting Results**

During “the Covid years” (especially 2020-2021), more people qualified for and received unemployment. This led to child support programs regularly collecting from some individuals who had previously not been paying consistently, raising the current collection rate during that period. The collection percentage has stabilized over the last couple of years between 63% and 64%. This amount remains higher than pre-Covid numbers and reflects more appropriately sized child support orders and continuing engagement with participants.

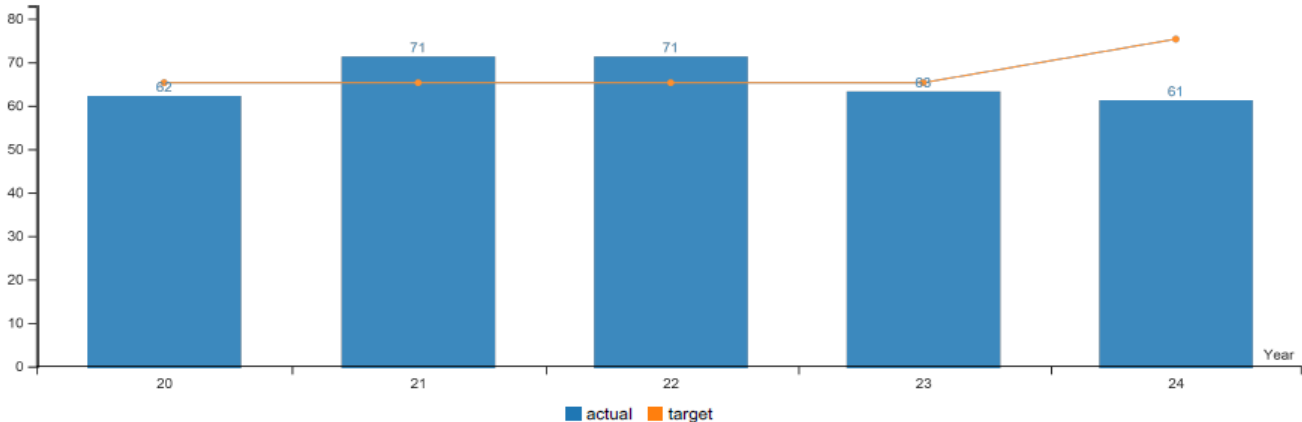
**Note:** The measure is necessary for federal reporting requirements and must be reported based on the federal fiscal year.



# Approved Key Performance Measures through FY 2024

KPM #13	Percentage of eligible child support cases paying toward arrears -
	Data Collection Period: Oct 01 - Sep 30

\* Upward Trend = positive result



Report Year	2020	2021	2022	2023	2024
Percentage of eligible child support cases paying toward arrears					
Actual	62%	71%	71%	63%	61%
Target	65%	65%	65%	65%	75%

**How Are We Doing**

For the federal fiscal year ending September 30, 2023, the Oregon Child Support Program’s performance is 61%. This is a small decrease from the prior year.

**Factors Affecting Results**

This measure overcorrected downward after reaching a high during the Covid years. The number of cases with arrears owed continues to decrease each year, so the decline in performance can be attributed to fewer cases with arrears due as well as fewer cases receiving payments on arrears.

**Note:** The measure is necessary for federal reporting requirements and must be reported based on the federal fiscal year.



# Approved Key Performance Measures through FY 2024

