

HB 3156 -1 STAFF MEASURE SUMMARY

House Committee On Commerce and Consumer Protection

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Meeting Dates: 3/27, 4/3

WHAT THE MEASURE DOES:

The measure requires the Public Utility Commission to study utilities.

ISSUES DISCUSSED:

- Provisions of the measure

EFFECT OF AMENDMENT:

-1 The amendment fully replaces the measure. It requires the Public Utility Commission to require each public utility to include the phone number for the commission's consumer service line and the website for the commission's online consumer complaint form at the bottom of every utility bill.

BACKGROUND:

The Oregon Public Utility Commission (PUC) is responsible for rate regulation of Oregon's investor-owned electric utilities (Portland General Electric, Pacific Power, and Idaho Power), natural gas utilities (Avista, Cascade Natural, and NW Natural), telephone service providers (landline only), as well as select water companies.

ORS chapter 757 is the Oregon statutory chapter about utility regulation.