

Presentation to the 2025 Joint Ways and Means Subcommittee on Human Services

Office of Developmental Disabilities Services overview

Dana Hittle, ODDS Interim Director March 31, 2025

Agenda

- I. Who we are
- II. Budget and services overview
- III. Tracking our progress
- IV. Key issues
- V. Policy option packages and legislative concept
- VI. Closing remarks

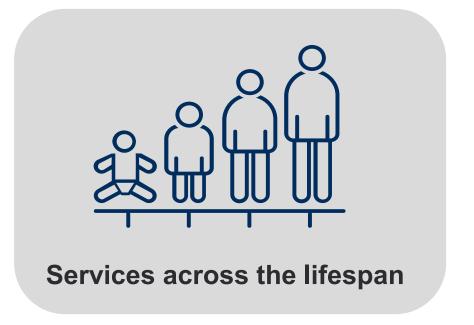
Office of Developmental Disabilities Services



Who we are

The Office of Developmental Disabilities Services (ODDS) leads a statewide system of services and supports for:

- Children and adults with intellectual or developmental disabilities (I/DD).
- Children who are medically involved or medically fragile.





Historical reality: Where we have been



Fairview residents circa 1950s Source: Oregon Public Broadcasting, "In the Shadow of Fairview"



Today: Individuals live in home- and community-

based settings

Source: iStock

Our mission

ODDS, partners and the intellectual and developmental disabilities (I/DD) community work together and strive to provide **services**, **supports and advocacy** that empower Oregonians with I/DD to live **full lives in their communities**.



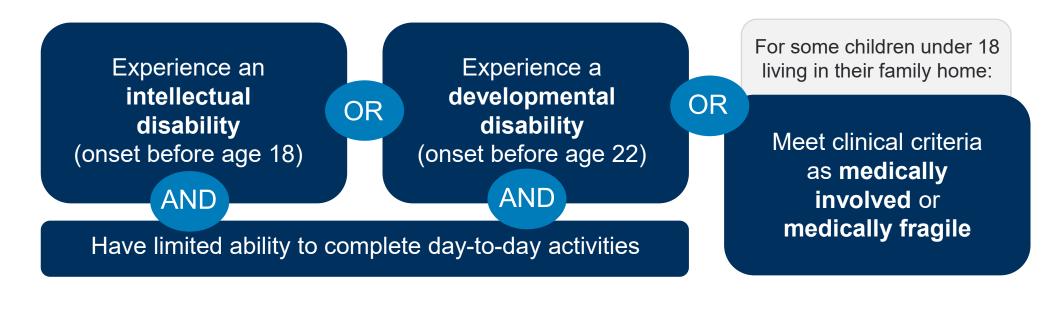
Our vision

People and families access quality supports that are simple to use and responsive to their strengths, needs and choices, while they live and thrive as valued members of their community.



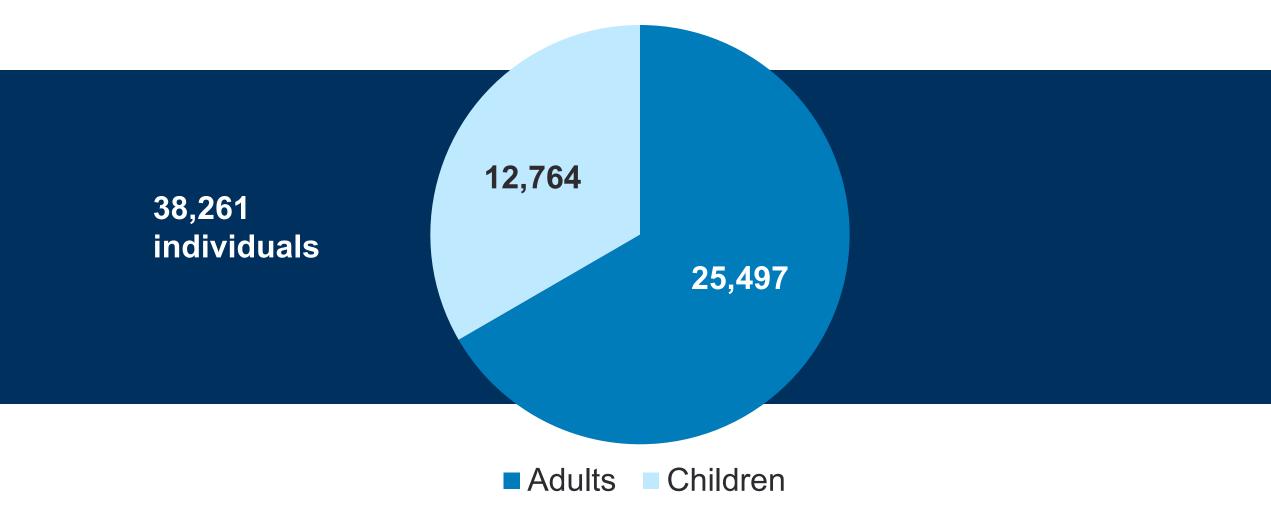
Who is eligible for ODDS services?

Individuals who:

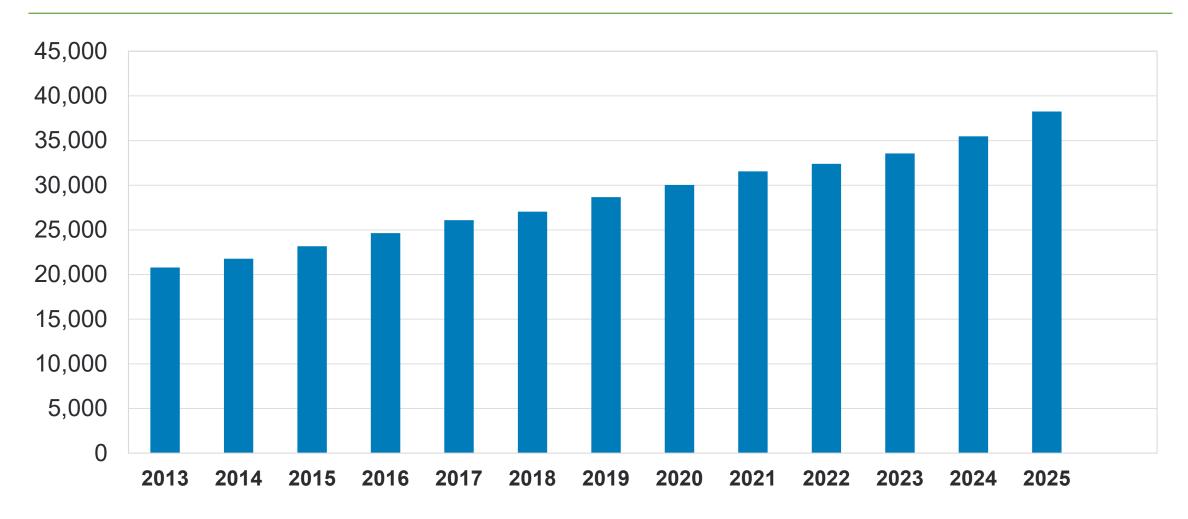


AND meet financial and non-financial eligibility for Medicaid.

Total enrollment in services



Total enrollment in services: Growth



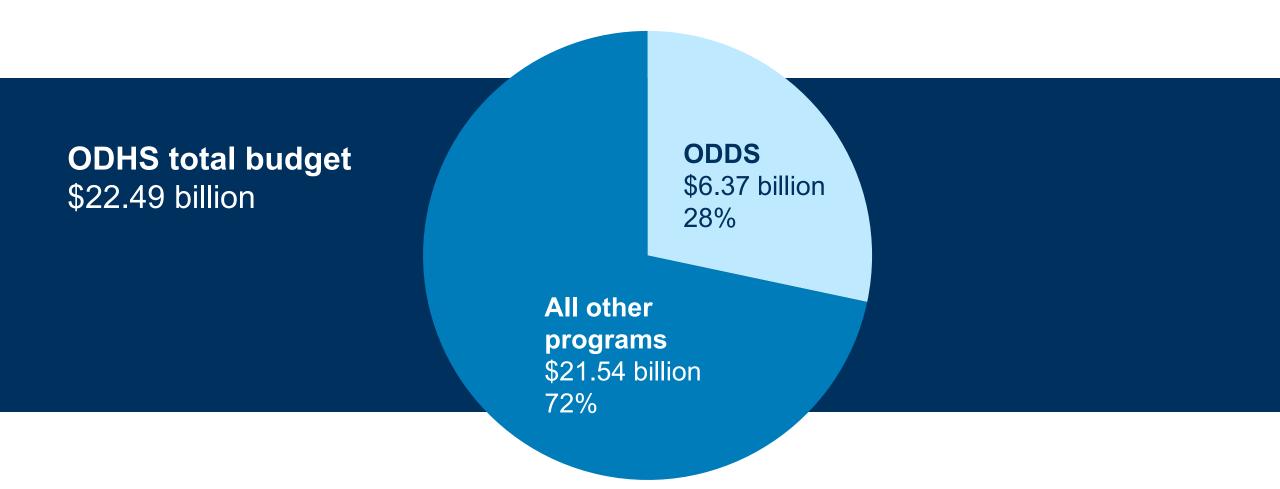
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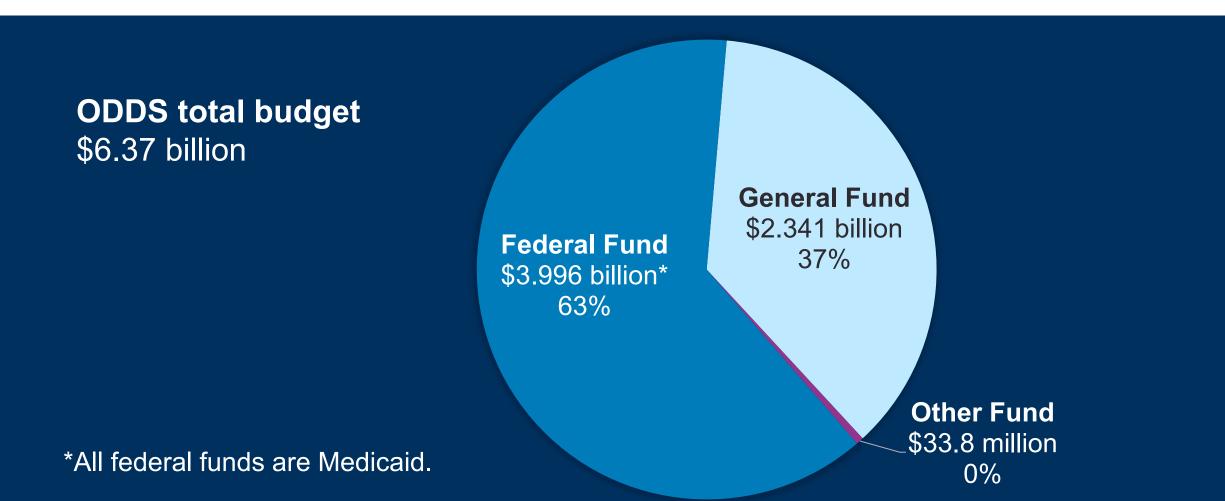
Office of Developmental Disabilities Services



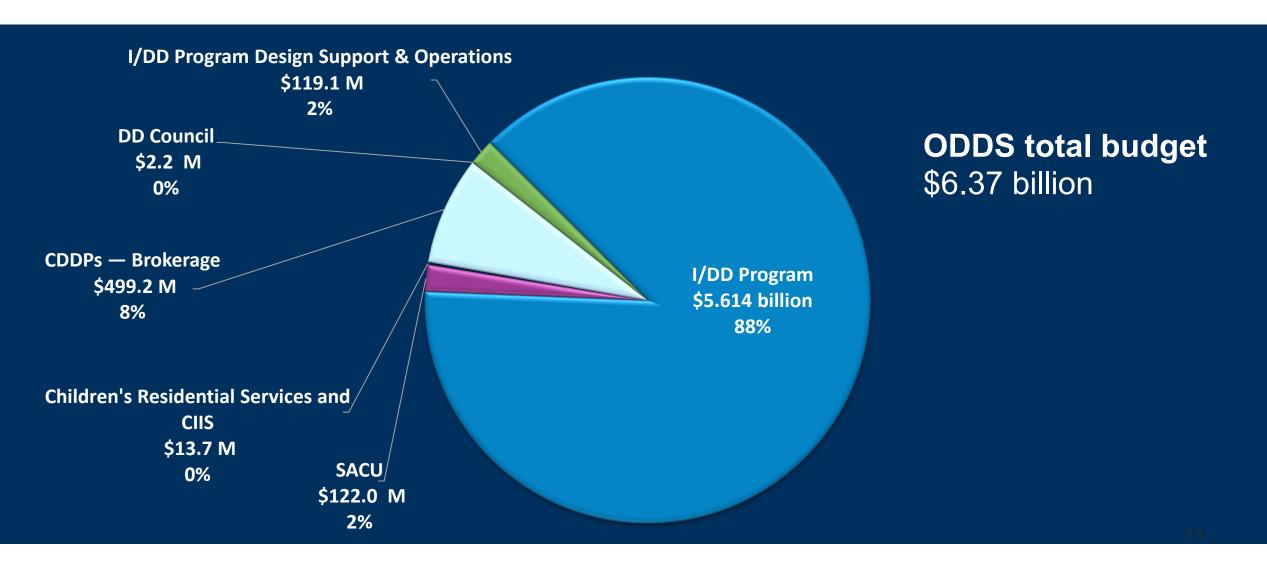
2025-27 Governor's Budget:ODDS as a portion of total ODHS budget



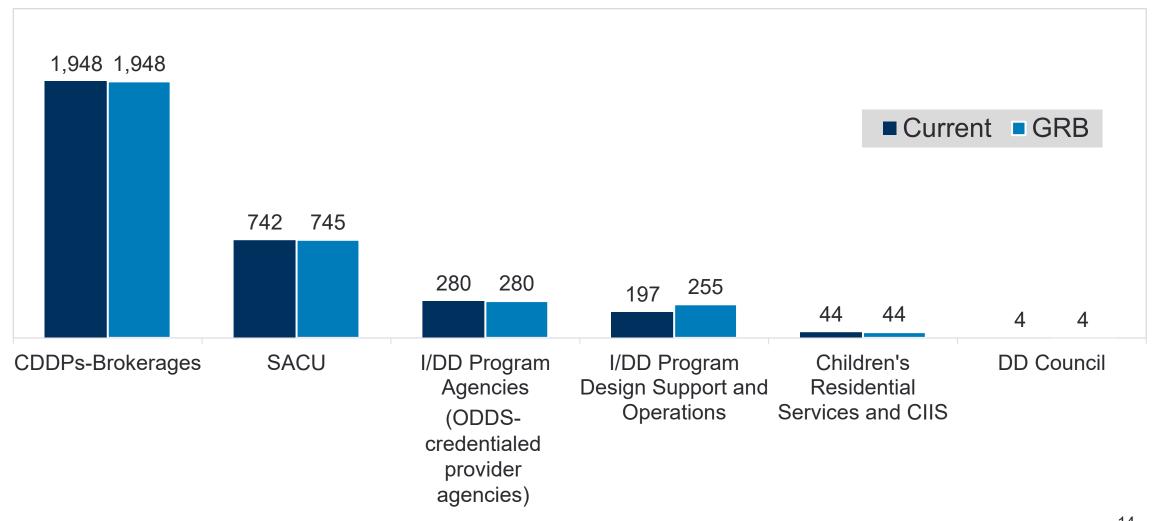
2025-27 Governor's Budget: Total ODDS budget by fund type



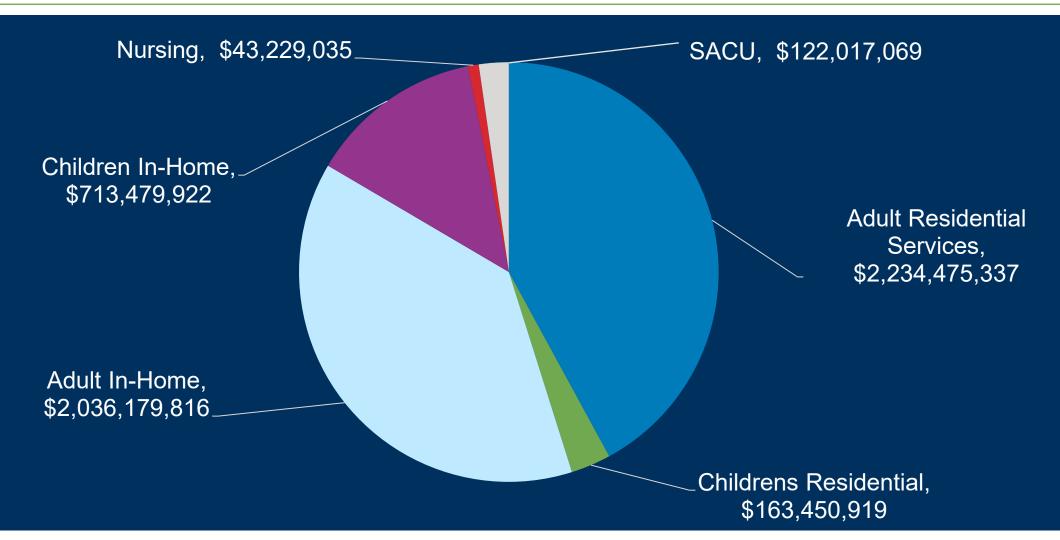
2025-27 Governor's Budget: Total ODDS budget by I/DD program area



2025-27 Governor's Budget: Positions by program area



2025-27 Governor's Budget: Main I/DD budget drivers



2025-27 Governor's Budget: Main I/DD budget drivers: recent growth

	23-25 with Fall 24 rebalance	25-27 CSL	25-27 GB
Adult Residential Services	\$1,999,834,295	\$2,152,989,193	\$2,234,475,337
Adult In-Home Services	\$1,645,610,633	\$1,895,015,992	\$2,036,179,816
Children In-Home Services	\$530,745,388	\$ 676,758,650	\$713,479,922
Children Residential Services	\$150,917,813	\$164,585,063	\$163,450,919
SACU	\$191,922,101	\$218,343,553	\$122,017,069
Nursing	\$44,372,427	\$43,229,035	\$43,229,035

Context: Key historical changes affecting budget

2019-21 2021-23 2023-25

- Children's
 Residential enter
 new rate model
- Rate increases for most agency provider services
- PSW wage increase
- 6.2% enhanced
 FMAP COVID

- Most agency provider services newly enter rate model
- Enhanced FMAP continues
- ARPA HCBS spend plan
- PSW wage increase

- ARPA HCBS-funded rate increase and entering rate model funded permanently
- Enhanced FMAP phased out
- Temporary agency provider rate made permanent
- PSW step/wage increases
- Children's Extraordinary Needs Program
- Major caseload increase

Medicaid authorities: 1915(c) HCBS Waivers

Customization of services by waiving Social Security Act requirements

- Statewideness
- Comparability of services
- Income and resources
- Allows flexibility

Target by geography

Expand eligibility

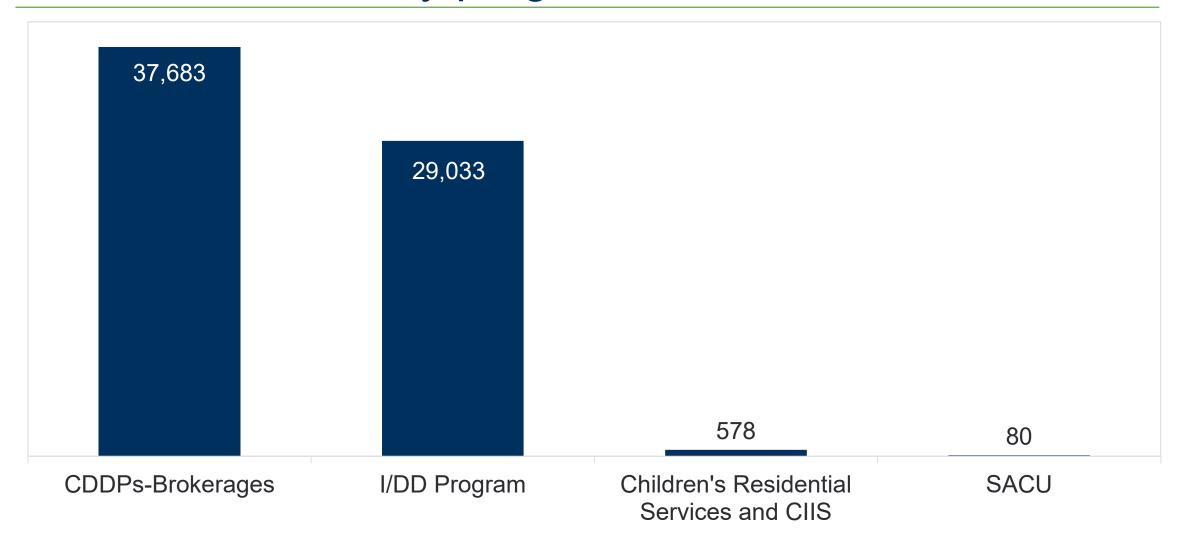
Control enrollment, budget

Specific groups

Process

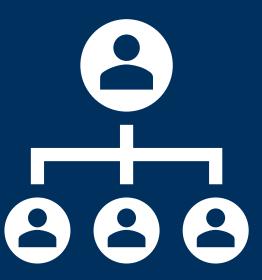
- Development
- Application
- Renewal
- Amendment
- Reporting

2025-27 Governor's Budget: Current caseload by program area

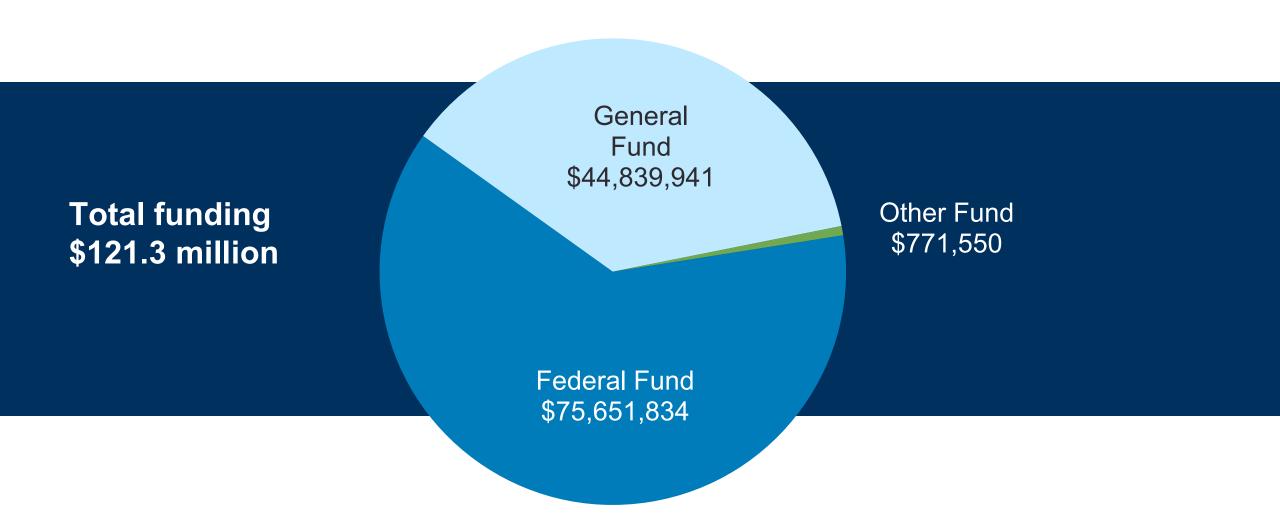


I/DD Program Design

- I/DD Program Design Support & Operations (ODDS)
- Oregon Council on Developmental Disabilities



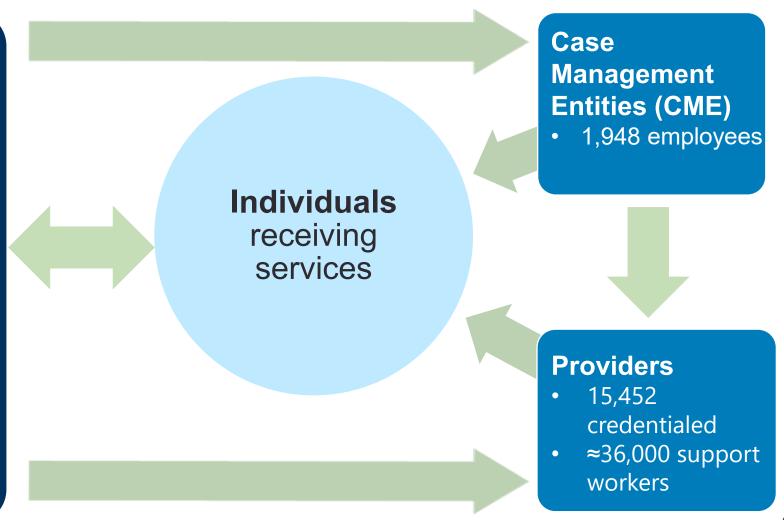
I/DD Program Design: Budget by fund type



I/DD Program Design Support & Operations: Role of ODDS

ODDS

- 241 budgeted positions
- Oversee service delivery
- Collaborate with partners
 - Shared mission
 - Provide services
- Develop policies
- Certify and license providers
- Provide general oversight
- Fund and pay CMEs and providers



I/DD Program Design Support and Operations: ODDS organizational chart

Oregon Council on Developmental Disabilities **ODDS Director** Stabilization and Crisis Unit **Business Operations Pillar Policy and Programs Pillar Quality and Compliance Pillar Chief Operations Officer Deputy Director Q&C** Administrator **Units Units Units Contracts and Administration** Case Management Services Agency Certification and **Business Support** and Supports **Endorsement** Provider Enrollment Policy **Quality Assurance Technical Assistance** Children's Intensive In-home **Assessment Unit** Audit Response Services Quality Management and Foster Portfolio Management Children's Residential Care Administration IT Systems Development Federal Medicaid Policy Quality Improvement and **Project Management** Exceptions Corrective Action Service Equity and Community Licensing Engagement

Role of Oregon Council on Developmental Disabilities (OCDD)

Mission: To advance social and policy change so that people with developmental disabilities, their families and communities may live, work, play, and learn together.

- Federal grants
- ODDS federally required to match funds at 25%

Governor appoints members

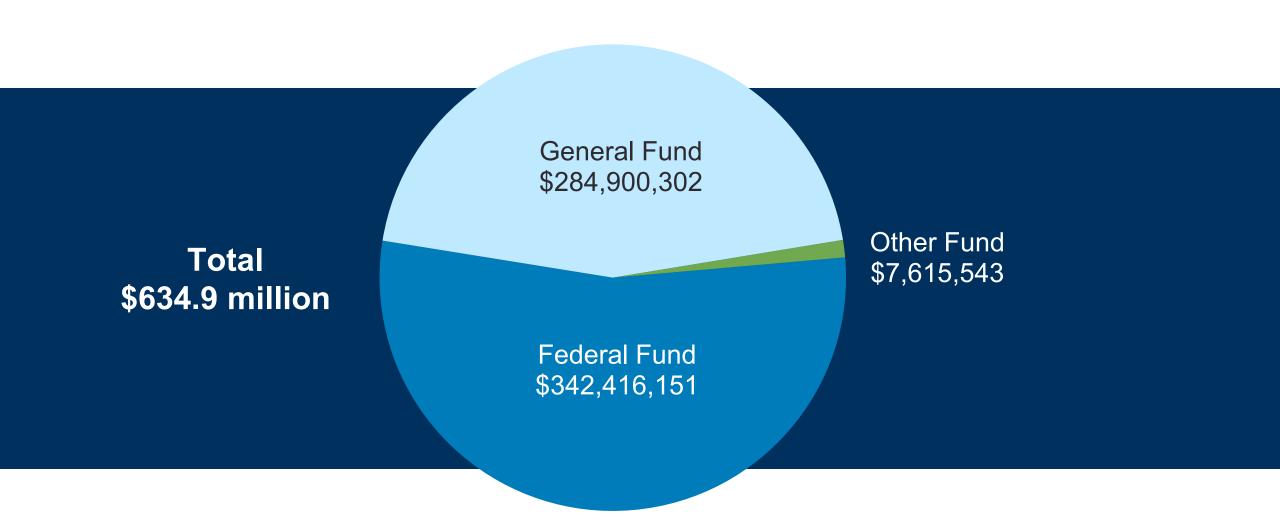
- Policy advocacy
- Family Networks admin
- Leadership development
- Statewide advocacy network
- Community trainings
- Manages own staff

I/DD Program Delivery

- Community Developmental Disabilities Programs and Brokerages
- Children's Residential Services and Intensive In-Home Services
- Stabilization and Crisis Unit

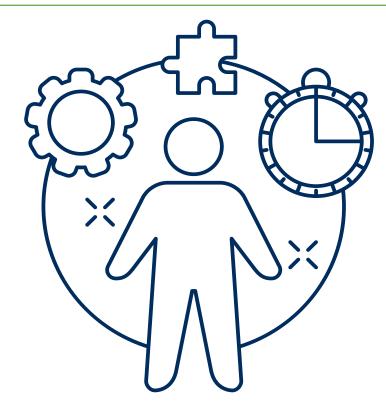


I/DD program delivery: Budget by fund type



I/DD Program Delivery: Case management services

- System navigation
- Needs assessments
- Support plans
- Share information and make referrals
- Monitor services, health, safety
- Ensure individuals' needs are met



I/DD program delivery: Contracted partners

Community developmental disabilities programs (CDDPs)

- 25 CDDPs cover every Oregon county
- 1,544 employees
- Case management services for adults and children funded through children's waiver, adult waiver, and CEN waiver
- I/DD eligibility process
- Conduct abuse investigations
- Foster home licensure and certification reviews

Brokerages

- 14 brokerages statewide
- 404 employees
- Case management services for adults receiving in-home services funded through adult waiver

I/DD program delivery: Children's Residential Services and Intensive In-Home Services

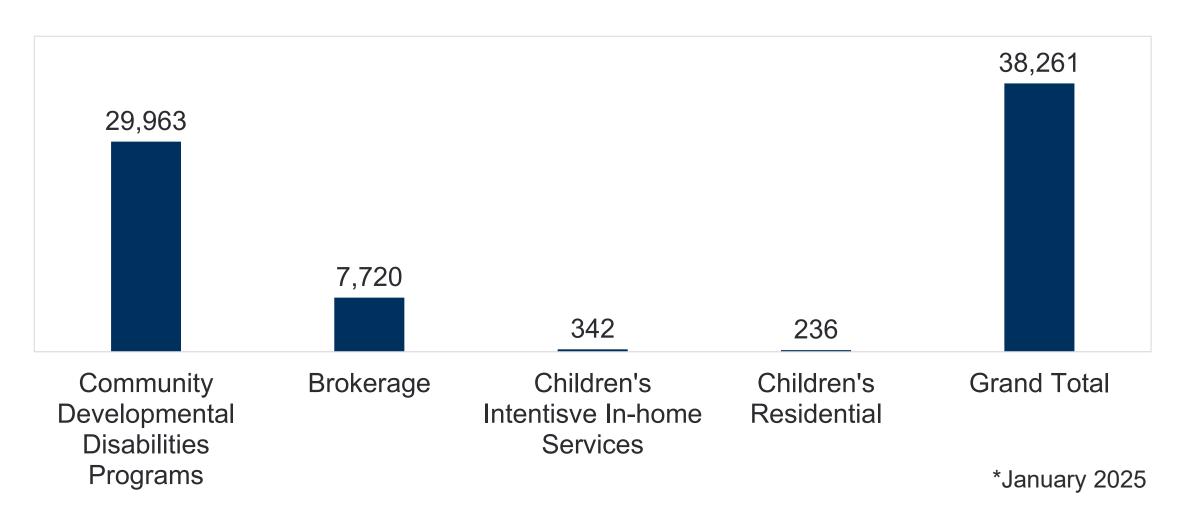
Children's Residential Services

- ODDS staff
- 17 FTE
- Intensive case management for children in residential settings; funded through children's waiver
- Provider development, support

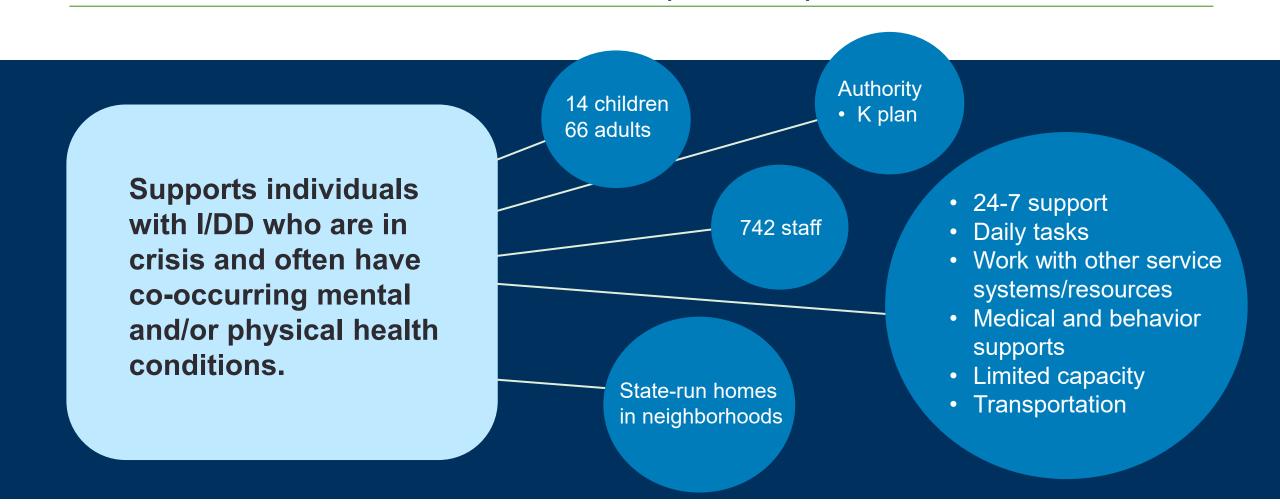
Children's Intensive In-home Services (CIIS)

- ODDS staff
- 29 FTE
- Intensive case management for children with intense behavior or medical support needs; funded through 3 model waivers and the CEN waiver

Case management enrollment by type*



I/DD Program Delivery: Stabilization and Crisis Unit (SACU)



I/DD Program Delivery: Cost breakdown of Services

25-27	January 2025 Envallments	Cost Per Case
Service	January 2025 Enrollments	(2024 Average)
CDDPs and Brokerages	37,683	*\$7,615
CIIS and Children's Residential Services	578	*\$14,918
SACU	80	**\$105,787

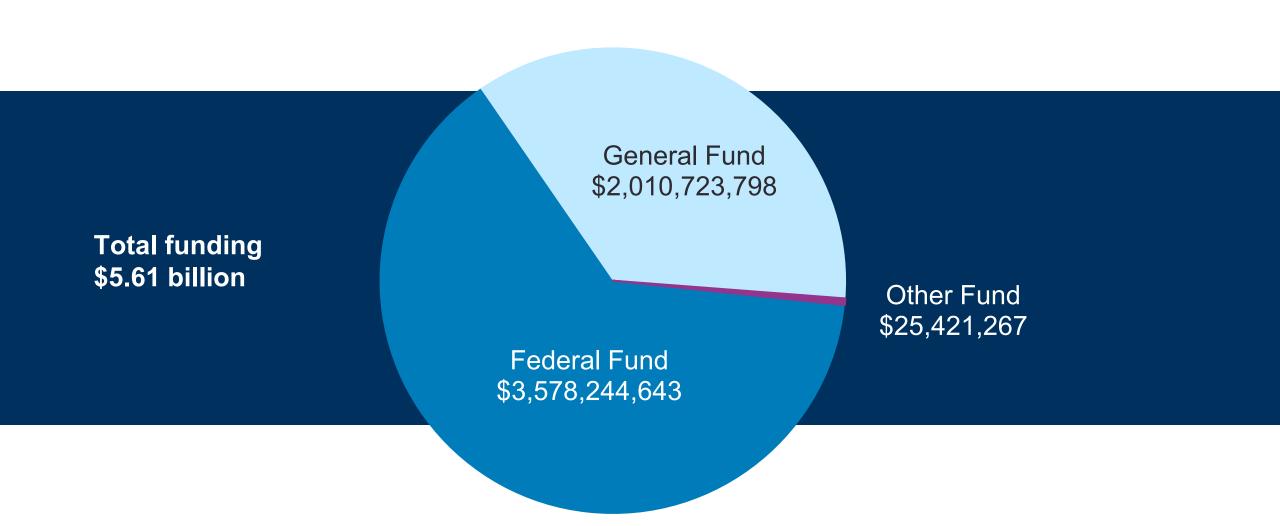
^{*}Operational costs for case management, abuse investigations, eligibility services, provider direct services

^{**}Total costs: direct support, housing, administration

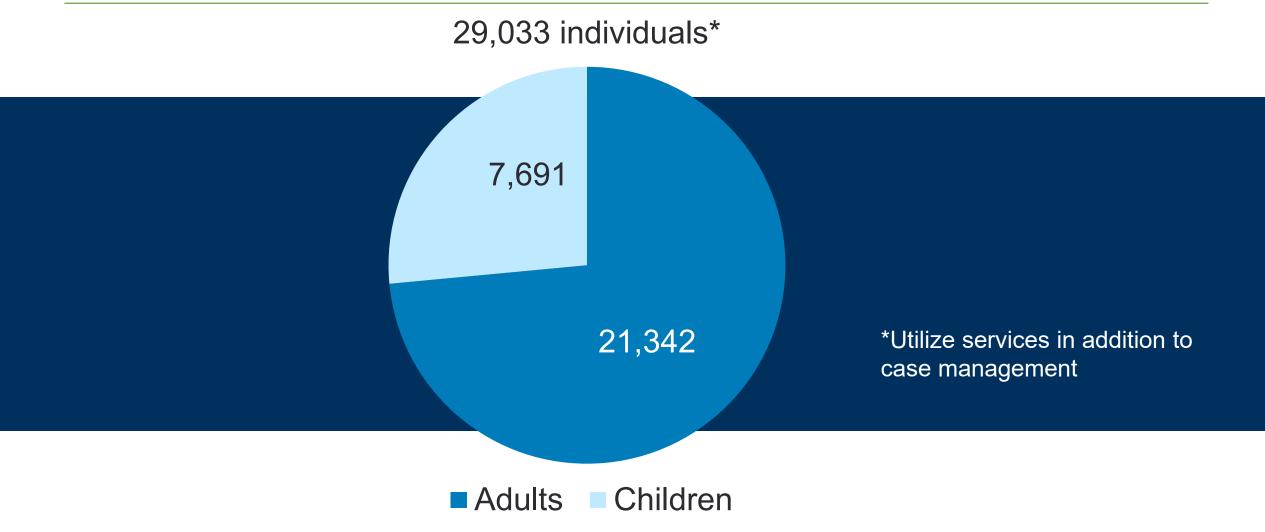
I/DD Program



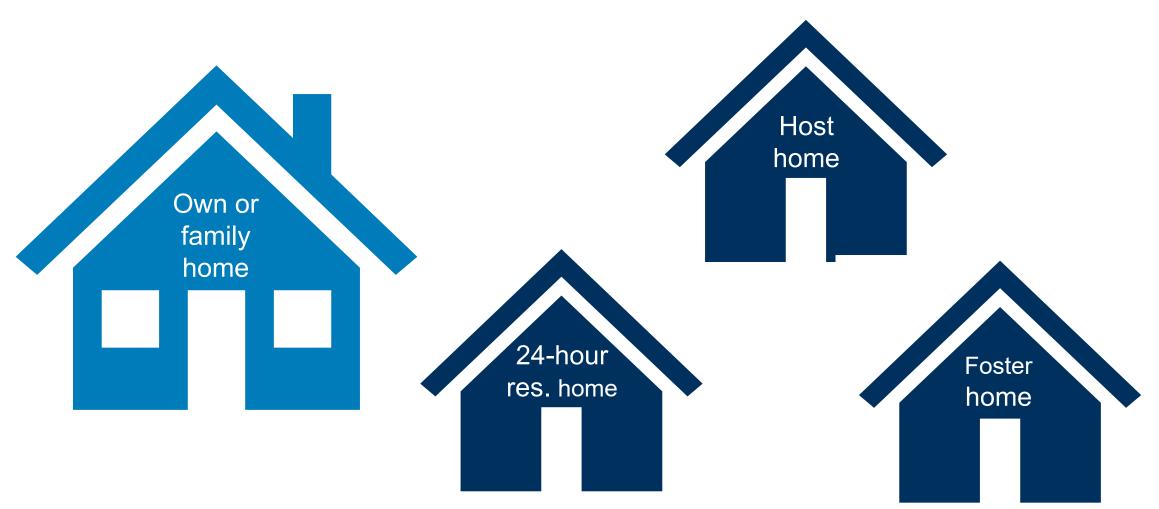
I/DD Program: Budget by fund type



I/DD Program: Services Enrollment



I/DD Program overview: Home and Community-Based Services settings



I/DD Program: In-home supports

In-home services empower and support children and adults to live in their own or a family home.

6,853 children 12,812 adults

Authorities

- K Plan (99%)
- CIIS and CEN waivers

Attendant care

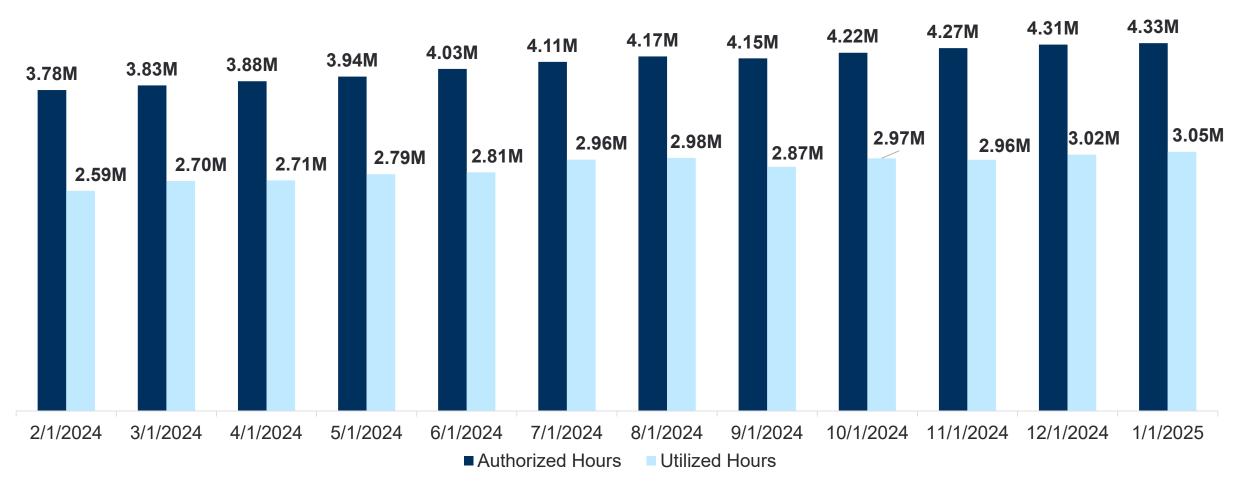
- Develop skills to cook, shop, be safe
- Prepare for work, daily activities
- Behavior support
- Interact with peers

I/DD Program: In-home services caseload and cost per case

Service	January 2025 Enrollments	Fall 24 CPC
Adult In-Home Supports	12,812	\$6,716
Children's In-Home Supports	6,415	\$4,329
Children's Extraordinary Needs program	144	*\$2,749
Children's Intensive In-Home Services (CIIS)	294	\$7,717

*CPC for parent/guardian-provided services; CPC for all other in-home services for children in CEN is \$8,020

I/DD Program: Authorizations and utilization of in-home services hours



I/DD Program: Residential Services

Residential Services provide 24-hour support in licensed settings and homes for children and adults outside of their own or family homes.

484 children 7,323 adults

Authority: K plan Services
Attendant care
Transportation
Community
integration support

I/DD Program: Residential Services caseload and cost per case

25-27	January 2025	Fall 24	
Service	Enrollments	CPC	
Adult 24-Hour Group Homes	4,048	\$16,784	
Adult Foster Care Services	2,461	\$7,463	
Adult Supported Living Services	814	\$9,289	
Children's 24-Hour Group Homes	217	\$25,786	
Children's Foster Care Services	264	\$ 5,908	
Children's Host Homes	3	\$7,105	

I/DD Program: Employment Services

Employment services support people to find and succeed in fully integrated jobs in their communities.

Authority: Waivers

Enrollment: 3,541

Partners:

Oregon Department of Education

Vocational Rehabilitation

Services

- Job development
- Job coaching
- Small group supported services
- Benefits counseling
- Career development planning
- Core competencies and training

I/DD Program: Day Services

Day Support Activities provide group attendant care support for community integration.

Enrollment: 4,656 adults

Authority: K plan

I/DD Program: Ancillary Services

- Environmental Modifications
- Professional behavior services
- Assistive devices and technology
- Other services, such as transportation, specialized supplies, chore services and family training

Authorities:

- K plan
- Waivers

People served: 2,153 children 15,138 adults

I/DD Program: Supplemental Services (Nursing)

Nursing services allow people with medical support needs to live in home and community-based settings rather than hospitals or nursing facilities.

- Long-term care community nursing
- Direct nursing services
- Private duty nursing

Authorities

- K plan
- Waivers

162 people served

I/DD Program: Caseload and cost per case

23-25 Service	January 2025 Enrollments	Fall 24 CPC	
Day Support Activities	4,656	\$1,241	
	,		
Employment Services	3,541	\$1,669	
Behavioral Support Services	4,697	\$427	
Community Transportation Services	13,027	\$97	

Statutory 10% reduction exercise



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Senate Bill 91 implementation update: Children's Extraordinary Needs (CEN) Program

Allows children under 18 with very high medical or behavior needs to receive paid attendant care from their own parents or guardians

1915(c) waiver

Limited Budget \$6M Limited enrollment 155

Waitlist 2,127

≈1,600 eligible children

Parent caregivers

- Become direct support professionals (DSP)
- Work for provider agencies
- Complete specific parent provider training
- Meet DSP qualifications

Limited to up to 20 hours of care/week

Senate Bill 1557 Implementation update: Psychiatric Under 21 benefit

SB 1557

Directed OHA and ODHS to establish a home- and community-based program for children who are:

- Ages 21 and younger
- Eligible for medical assistance
- Meet criteria for institutional level of care

V Phase one Research and reporting

- Strengthened collaboration
- Shared focus on person-centered services

Criteria risk Scope of program eligibility

risk
Lack of staff
capacity

Rate and Wage Study: 2023 budget note

Recommended rate models would increase overall provider payments by an estimated \$1.3 billion annually.



\$900 million

Implementation updates: SB 1548



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Key priorities:

Core elements to maintain systemic stability

Services

- Top priority: Providing direct services
- Meet Federal HCBS directives



Oversight and quality

- Ensure individuals' health, safety, success
- Maintain, strengthen provider oversight



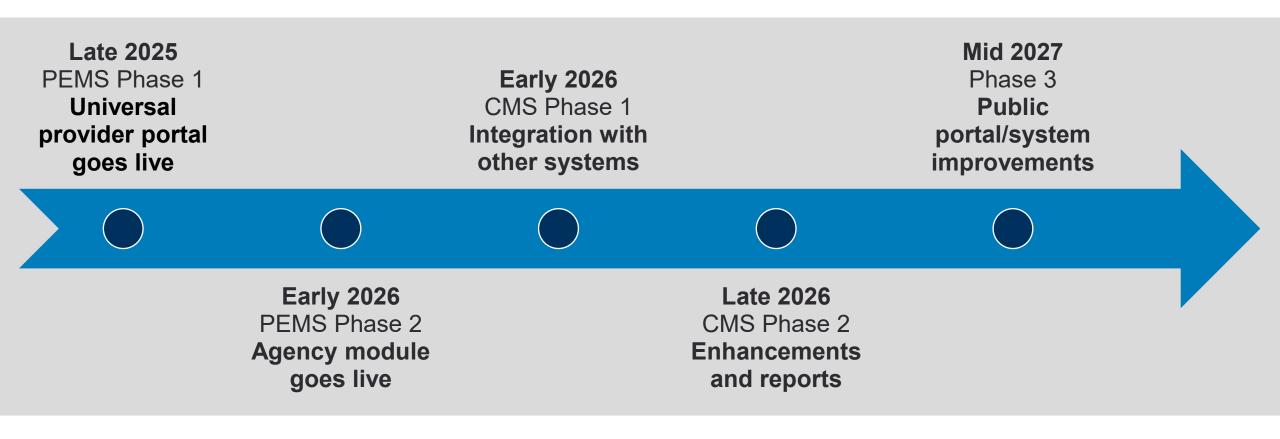
Systemic collaboration

- Work across systems, agencies to meet individuals' unique needs
- Reduce duplication



Case Management System (CMS) and Provider Enrollment Management System (PEMS)

Implementation timeline



Foster Care licensing challenges: Inconsistencies in CDDP licensing processes

- Provider recruitment, orientation, training
- Home studies
- Renewal process timelines
- Evidence collection
- Inconsistent policy interpretation
- Documentation concerns
- Lack of citing
- Staff turnover
- High demand for assistance

Bring all licensing duties back into ODDS

- Consistency
- Oversight
- Service delivery
- Safety
- Cost savings

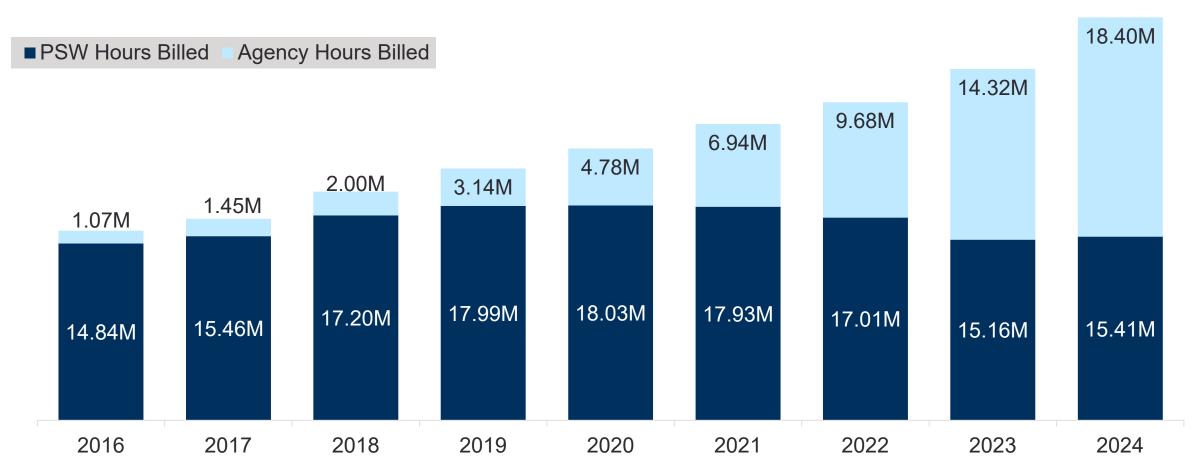
Caseload outpacing forecasts

	Forecast Caseload	Actual Caseload	Under Count	% Under Count
May 2024	35,927	36,428	501	1%
November 2024	36,307	37,538	1,231	3%
Latest 25-27 Forecast	39,969	_	-	_

Workforce trends: Count of individuals receiving In Home services by provider types



Workforce trends: In-home hour billing PSW to DSP



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POP 101: APD/ODDS Strengthening Safety and Regulatory Oversight



Problem: Increased licensing and abuse complaints in community-based care settings, in part due to inexperienced licensees.

 Newly licensed facilities/homes lack timely oversight and support.



Solution: Sufficient staffing to complete onsite regulatory reviews within 120 days after a facility or home has been newly licensed.



Outcomes: Proactively identify compliance issues and corrective action steps early, before they present as significant compliance issues.

 Technical assistance to assist new providers to be successful.



ODHS priority: Safety

 Ensure the health, safety, and well being of residents living in newly licensed long term care settings.



In 2023, ODDS triaged 2,147 concerns (29.7% increase from 2022)



GF: \$ 2,834,473 **OF:** \$ **FF**: \$ 2,834,473

Pos.: 33 **FTE:** 21.27



POP 103: APD and ODDS – HCBS Access Rule



Problem: New federal regulation outlines significant changes for state to meet transparency and outcome requirements.



Outcomes: Regulatory compliance ensures continued federal matching funds for home and community-based services.

Greater transparency through tracking

management systems, new quality

outcomes public reporting, modernizing case

measures, and provider payment adequacy.



Solution: Investment provides staffing and resources to bring Oregon into compliance and maintain compliance long term.



ODHS priority: customer service

 Older adults and people with disabilities will have more timely access to eligibility determinations, person-centered supports and resolving complaints

<u>ılı</u> Data

In 2023, ODDS triaged 673 concerns (55.79% increase from 2022)

m Resources

GF: \$2,121,342 **OF**: \$0 **FF**: \$2, 121,342

Pos.: 24 FTE: 16.83

POP 117: ODDS – Service Accessibility



Problem: Significant service accessibility disparities exist for certain populations, particularly Hispanic, Latino/Latina and Asian communities.

 Need for stronger government-togovernment relationships with Oregon Tribes and improved system navigation for Tribal members.



Outcomes: Improved service access to I/DD services for underrepresented communities.

- Strengthened Tribal relationships
- Individuals have access to the services they need.



Solution: Invest in the Tribal Navigator program, expand language access services, and increase support for community engagement, family networks, and self-advocacy.

 Build infrastructure to support accessibility initiatives and develop local action plans.



ODDS priority: Customer services
Enhanced customer service, community
engagement and culturally responsive practices.



ODDS's Disproportionality KPM shows that Hispanic/Latino and Asian populations are significantly underrepresented in I/DD services.



GF: \$1,444,427 **OF:** \$ **FF**: \$844,427

Pos.: 6 **FTE:** 4.5

Senate Bill 810: Update Employment First Policy on Advancing Competitive Integrated Employment



Problem: As an Employment First state, Oregon policy holds competitive integrated employment (CIE) as the first and priority option when supporting a person with I/DD.

 Oregon lacks legislated requirements and mechanisms for enforcement and oversight that other states have.



Outcomes: More support to help individuals attain and maintain CIE.

- Support for local strategies, collaboration and best practices across the state
- Ensure inclusive hiring practices
- Prohibit state services in sheltered work settings
- Adopted federal definition for CIE



Solution: SB 810 will formalize existing oversight, enforcement, and program mechanisms.

- Annual reports
- Interagency memorandum of understanding
- Employment First Advisory Workgroup
- Employment First Coordinator



ODDS priority: Customer services

Strengthen and expand Oregon's employment services and ensure individuals with I/DD who want to work can attain and maintain CIE.



Number of Oregonians in CIE nearly quadrupled since 2015, growing from 577 to 2,011 in January 2025. Still only 37% of individuals who want to work, have a plan to get a job.

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"Casey loves all of his nurses. They just take such excellent care of him so it makes it so I don't have to worry. With him in the group home, it's been life changing for him and for us." - Casey's mom



"When I started to trust professional help, then things got better. I found a place that's starting to work for me"

- Daniel, Safeway Delivery Driver



