

TriMet Safety & Security



Transit = Safe Transportation

- Transit is 10x safer than car travel on the basis of casualties per mile (APTA)
- Cities where residents average more than 50 annual transit trips have about half the average traffic fatality rates as cities where residents average fewer than 20 annual transit trips (APTA)

TriMet Safety & Security Teams



Transit Police



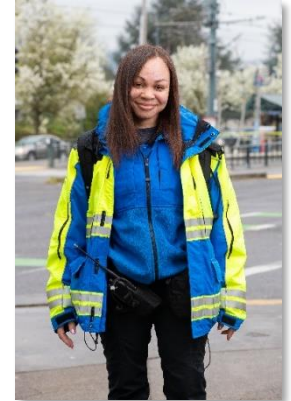
Transit Security
Officers



Customer Safety
Supervisors



Customer Safety
Officers



Safety Response
Team

Safety & Security Staff: By the Numbers



Safety and Security	2022	2023	2024
Transit Police Division	18	20	22
Transit Security Officers	101	160	271
Customer Safety Supervisors	37	51	51
Customer Safety Officers	42	80	80
Safety Response Team	48	68	70
Total:	246	379	494

Customer Service	2022	2023	2024
On-Street Customer Service	4 to 7	7	20

Fast Stats

Calls for police service
dropped **52%** since 2021.

73% decrease in assaults
since 2022

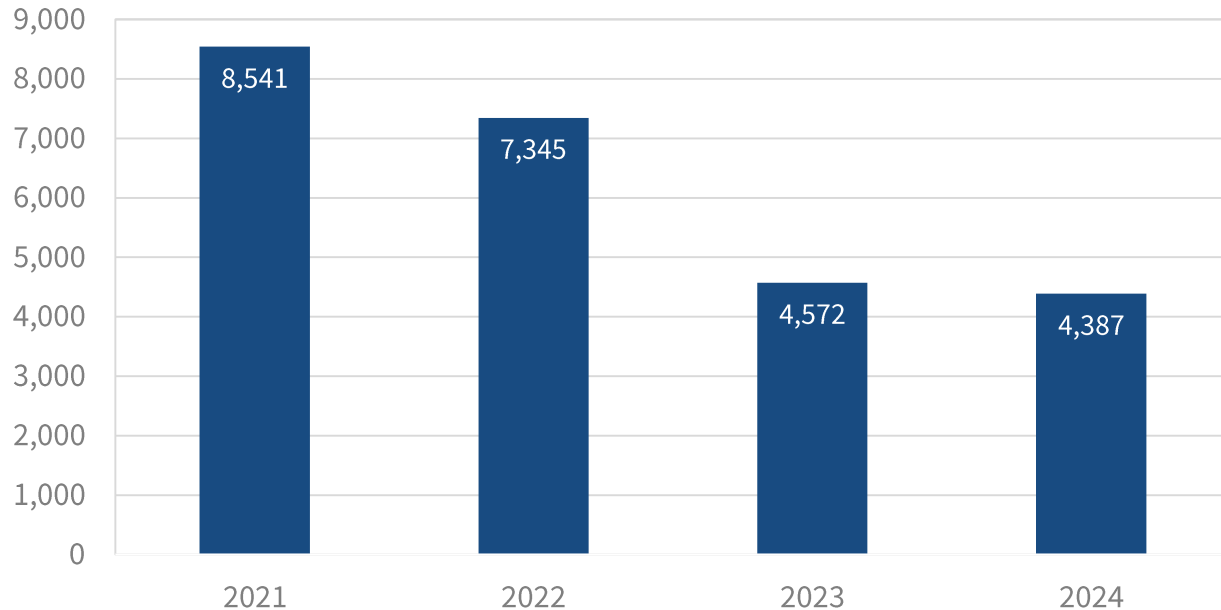
2022: 249
2023: 95
2024: 66

76% decrease in robberies
since 2022

2022: 38
2023: 14
2024: 9

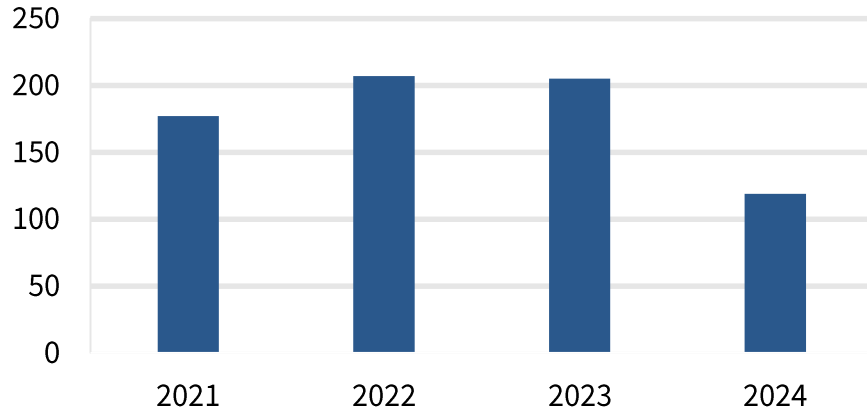


Dispatched Calls for Police Services: 2021 - 2024

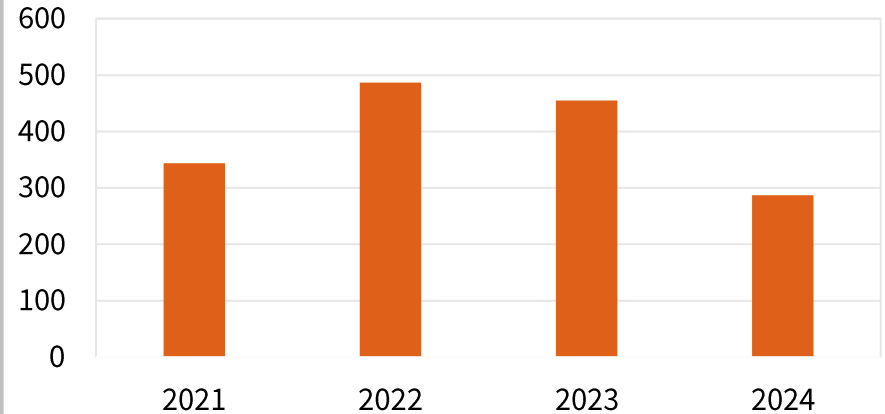


Transit Workers

Physical Assaults & Attempts

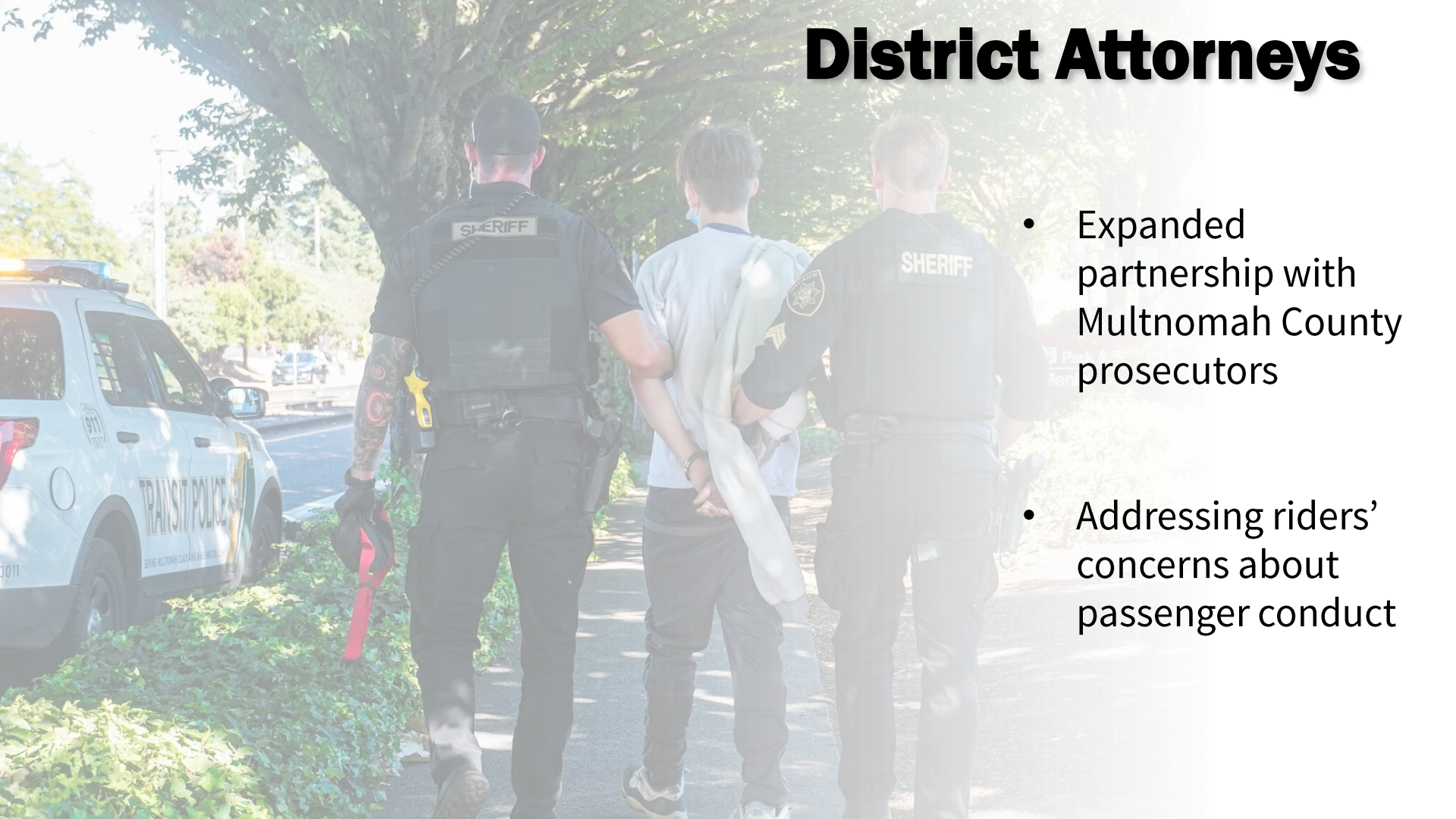


Verbal Threats & Harassment



District Attorneys

- Expanded partnership with Multnomah County prosecutors
- Addressing riders' concerns about passenger conduct



Drug-Free Transit Legislation



- Advocate for community solutions for a safer transit system
- Work with lawmakers to stiffen penalties for using drugs on the system
- Give police the tools necessary to address illegal behavior

Progress through Technology & Strategy

Strategic Data-Based Deployment:

- Use of hot-spot data to improve patrols
- More public safety missions
- Strategic use of security cameras



Customer Security Reporting:

- Real-time monitoring of cameras
- Newly created security operations center
- Addition of “blue-light” security phones at stations



Continuous Improvements:

- Operator safety panels
- Expanded access control measures
- Safety monitors on buses
- Improved lighting and open areas



Enhanced Cleaning

Deep Cleaning:

TriMet is on track to deep clean stations nearly 10 times more than in 2023, roughly 2,100 times by the end of 2024.



Litter Removal:

Cleaners remove roughly 1,200 pounds of trash per month from our tracks, stations and Park & Rides.



Vehicle Cleaning:

Cleaners stationed at key transit Centers and MAX stations take care of spills and trash during parts of the service day.





Contact TriMet Security



Text or Call

503-238-7433 (RIDE)

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