Oregon Department of Corrections

Director Michael Reese



ORLEGON

This Week's Agenda



Monday the 10th

- Agency Overview
- Operations

Tuesday the 11th

- Health Services
- Correctional Services

Wednesday the 12th

- Administrative Services
- Community Corrections

Thursday the 13th

• Public Testimony

Our Mission





Our Organizational Structure



DOC Facilities and Community Corrections Offices

Gilliam

Crook

Lake

WCCF

Sherman

Clatsop

Tillamook

Lincoln

Coos

Curry

Columbia

SFFC Washington

Yamhill

Polk

Benton

DCPP

Josephine

Douglas

CRCI

Marion

Linn

Lane

Jackson

CCCF

Multnomah

Clackamas

Hood

River

Jefferson

Deschutes

Klamath

Wasco

DRCI



Coffee Creek Intake Center Columbia River Correctional Institution **Deer Ridge Correctional Institution** Eastern Oregon Correctional Institution **Oregon State Correctional Institution** Powder River Correctional Facility Santiam Correctional Institution Snake River Correctional Institution **Two Rivers Correctional Institution** Warner Creek Correctional Facility

| DCPP | Douglas County Parole & Probation |
|------|-----------------------------------|
| CPP | Linn County Parole & Probation |



The 4 Pillars of Effective Management & Continuous Improvement

1 Policy & Procedure

- Establish standards and best practices.
- Ensure consistency in how tasks are carried out across the organization.
- Provide a framework for decision making.

4 Systems of Accountability

- Confirm compliance with policies, procedures, and professionalism.
- Ensure clear ownership and responsibility for decision making.
- Enhance transparency.
- Foster trust and reliability.



2 Training

- Instill competency and compliance with essential skills, regulations, and organizational policies.
- Reinforce learning of new knowledge or skills.

3 Operations

- Monitor compliance with policies and procedures in an operational setting.
- Support collaboration and communication among team members.
- Enable effective tracking of work processes

Context of DOC Budget

State of Oregon GRB (all funds, in millions)





Policy Option Packages by Source (GRB, in Millions)



Policy Option Packages by Source (GRB, in Millions)



| | General Funds | Other Funds | Description |
|---------------------------------|---------------|-------------|--|
| Def. Main & Capital | 0 | 70.6 | Deferred Maintenance & Capital Improvements |
| Wireless Infrastructure | 1.7 | 13 | Upgrade Wireless Communication |
| IT Modernization | 4.1 | 2.9 | Ongoing Licensing, Maintenance, and System Support |
| Comm. Corr. Cost Study | 20 | 0 | Statutorily Mandated Cost Study |
| SB 395 DUI Incarceration | 3.4 | 0 | SB 395: Reimbursement for the Counties |
| GIPA | 7 | 0 | Gender-Responsive & Trauma-Informed Care |
| OSP Study | 4.5 | 0 | Geriatric Care Facility Campus & OSP |
| Diversity, Equity and Inclusion | 1.3 | 0 | Staff and Training |
| AIC Housing & Reentry | 2.7 | 0 | Improving AIC Housing Outcomes & Re-entry |
| Total | 44.6 | 86.5 | |

Our Staff

- A little over 4,500 total staff across Oregon.
- 2,240 are represented security staff.





Staff Demographics: Male/Female

Corrections Staff by Gender



Community Corrections by Gender



Staff Demographics: Race



19% ^{20%} ^{21%} ^{22%}



Staff Diversity

17%

15%

Staff Demographics: Veterans







Our Adults in Custody

Our goal is to transform lives to improve success upon release.



AIC Demographics: Gender





*as of December 2024.

AIC Demographics: Race







AIC Demographics: Age





Age Range of AIC Population



Our AICs are older than many people think, representing unique challenges to prisons designed for those who are younger.

AIC Criminal Convictions





Type of Felony



AICs Have Significant Needs



Have a Diagnosed Substance Use Disorder In Need of Basic Education

Would Benefit From Mental Health Treatment

Population and Forecast (Men)



Coffee Creek Forecast (Women)



Recidivism – Reincarceration



Key Performance Measures (KPM)



| КРМ | Target | 2024 Actual | Performance Summary |
|---|--------|-------------|---------------------|
| Measure 17 Compliance | 80% | 69% | |
| Recidivism – Arrest (New Crime) | 40% | 45% | |
| Recidivism – Convicted (New Misdemeanor) | 30% | 34.5% | |
| Recidivism – Incarcerated (New Felony) | 10% | 14.8% | |
| Staff Assaults | 80 | 125 | |
| Walk Aways | 0 | 1 | |
| Reduce Energy Usage (kBtu/Sq Ft) | 134.66 | 141.7 | |
| AIC Misconducts | 1,300 | 963 | |
| Secure Custody Escapes | 0 | 0 | |
| Unarmed Perimeter Escapes | 0 | 0 | |
| Leave Programs | 85% | 84.1% | |
| Customer Service – AIC Visitors | 80% | 65% | |
| Offsite Medical Healthcare | 1% | 0.60% | |
| OSHA Recordable Rate | 6.5% | 3.40% | |
| Employee criminal assaults, Excessive use of force, and Case plan achievement | TBD | N/A | |

Key Performance Measures

Is it time to consider better measures of success?



- **Economic Stability:** stable post-prison employment reduces recidivism significantly.
- Education: participation in any form of education program can decrease recidivism by 14%.
- Healthcare: Medicaid pre-enrollment prior to release can decrease recidivism by 9% in the first year.
- Neighborhood: giving increased attention to those parolees who have high violence predictor risk assessment scores reduces crime and violence.
- **Community:** stable housing post-release results in a 40% reduction in arrests.

Our Challenges



- Health Services
- Staffing
- Gender-informed practices
- Contraband interdiction
- Community reentry
- Infrastructure
- IT Modernization

Health Services Challenges



- Leadership
- Recruiting full-time staff
- Ongoing litigation
- Policy and procedure
- Organizational structure



Staffing Challenges





Vacancies



Overtime



Retention





Correctional Officer Vacancies Vs Applicants



Gender Informed Practices Assessment





- Release and reentry supports.
- Operationalizing trauma-informed practices.
- Medical care.
- Staffing and morale.
- Improving Prison Rape Elimination Act (PREA) Procedures.

Gender Informed Practices Assessment (POP)



Contraband Interdiction





Infrastructure





Changing AIC Needs



Aging AICs



Programming Space

AIC Community Reentry

A coordinated approach can significantly improve the likelihood of success upon reentry.





Community Supervision



Housing



Employment



IT Modernization



| OPS501I NOFZIGEM | Corrections Information Systems Offender Public Information | 14:33:14 2/17/25 | | | | | |
|--|--|---------------------|--|--|--|--|--|
| Offender Location | Status. Cell. | | | | | | |
| Age | DOC cycles. DOB | | | | | | |
| Sex | Race | | | | | | |
| Height | Hair | | | | | | |
| Weight | Eyes | | | | | | |
| Caseload | | | | | | | |
| Court Case | Cnty ORS Abbrev Cls Type Begin Date Yrs-Mos-Days 1 | Ferm Date & Code | | | | | |
| No offenses found | | | | | | | |
| F3=Exit F11=Menu bar Enter ID numb | | | | | | | |

Our Successes



- Shifting workplace culture
- Workforce programs
- Oregon Corrections Enterprises
- Education partnerships
- Community impact
Shifting Workplace Culture







Training and promotion



Dynamic security



Accountability and transparency

Workforce Programs

- . Pre-apprenticeship programs
- . Vocational Training
- . WorkSource Centers



OCE Programs





Oregon Corrections Enterprises - Programs



CALL CENTERS



GARMENT & EMBROIDERY



LAUNDRY



METAL MANUFACTURING



MULTIMEDIA DESIGN / CADD











MANUFACTURING

OFFICE SERVICES

SEWING

SIGN MANUFACTURING UPHOLSTERY

Education Partnerships



- . Higher Education Coordinating
 - Commission (HECC)
- . Oregon Coalition of Higher Education in Prison (OCHEP)
- Colleges and universities across the state



Community Impact

- JLAD program
- Gardening for food banks
- Peer mentor opportunities
- Meals on Wheels
- Wildfire teams







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503-945-0927



Michael.W.Reese@doc.oregon.gov



https://www.oregon.gov/doc



Oregon Department of Corrections 3723 Fairview Industrial Drive, S.E., Suite 200 Salem, OR 97302

Operations Division

Josh Highberger, Assistant Director





Agenda





Operations Division Overview



Operations Budget



Security Staffing



High-Risk Population



Enhanced Security Future Efforts

Operations Purpose













Oregon State Penitentiary



Facility Aerial View



Facility Entrance



Housing Block



Coffee Creek Correctional Facility



Facility Aerial View



Housing Unit



Main Corridor



Columbia River Correctional Institution



Facility Aerial View



Main Corridor



Dining Room



South Fork Forrest Camp



Facility Aerial View



South Fork Cabin



Front Entry Sign



Oregon State Correctional Institution



Facility Aerial View



Wildfire 2020



Main Corridor



Santiam Correctional Institution



Facility Aerial View



Facility Grounds



Housing Unit Corridor

Snake River Correctional Institution



Facility Aerial View



Facility Entrance



Housing Unit

Two Rivers Correctional Institution



Facility Aerial View



Corridor



Housing Unit



Eastern Oregon Correctional Institution



Facility Aerial View



Facility Grounds



Dining Room



Powder River Correctional Facility



Facility Aerial View



Facility Entrance



Deer Ridge Correctional Institution



Facility Aerial View



Facility Entrance



Housing Unit



Warner Creek Correctional Facility



Facility Aerial View



Facility Entrance



Transitional Housing Unit

Operations Budget

• FTE: 3,311.08

- Total Funds: \$1,248.5M
 - General Fund: \$1,231.1M
 - Other Fund: \$17.4M
 - Federal Funds: \$0
- AIC related costs account for 8% of the Operations General Fund, while personal services represent the remaining 92%.
- Service provided: Housing approximately 12,000 AICs in 12 Institutions statewide



Operations Budget



Security Staffing



Security Staffing





70

Security Staffing







High-Risk Population







High-Risk Population





Powder River Contact Mentor Team



Coffee Creek Mobile Activity Team



Oregon State Penitentiary Resource Team



Snake River Resource Team

Enhanced Security Future Efforts





Get In Touch With Us



(503) 856 - 6486



Joshua.l.highberger@doc.oregon.gov



https://www.oregon.gov/doc/



3723 Fairview Industrial Drive Suite 200 Salem, OR 97302

Health Services Division

Heidi Steward, Deputy Director





Contents/Agenda





Budget Overview



Health Services' Sections



Challenges



Improvements

Health Services



• FTE: 688.36

- Total Funds: \$496.7M
 - General Fund: \$495.8M
 - Other Fund: \$0.9M
 - Federal Funds: \$0
- Services Provided:
 - Medical
 - Mental Health
 - Dental
 - Pharmaceutical
 - Substance Use Disorder Treatment





Health Services' Sections



- Medical:
- Dental:

• A&D:



17.3%

3.5%

• BHS:



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• Pharmacy: 16.9%


Medical Services



- On-Site Primary Care Services
- Infirmary Services for Acute Needs
- Chronic Disease Management
- Off-Site and Specialty Care





Behavioral Health Services





- Assessment and Evaluation
- Case Management and Treatment Plan
- Psychopharmacology
- Substance Use Disorder Treatment

Substance Use Disorder Treatment Services



| Program | Duration | Location | # of Slots/Beds | Туре |
|---|-----------------------------|-----------|--------------------|----------------------|
| S.M.A.R.T. AIP | 6 Months | CCCM | 54 slots | Intensive Outpatient |
| LOTUS SUD Treatment Program | * Based on assessed need | CCCM/CCCF | Up to 150 slot | Outpatient |
| New Foundations Co-Occurring Disorder Treatment | 9-12 Months | CRCI | 50 beds | Inpatient |
| Turning Point | 6 Months | CRCI | 61 beds | Inpatient |
| New Directions NW | 6 Months | PRCF | 128 beds | Inpatient |
| Freedom & Recovery | 6 Months | OSCI | 30 slots | Outpatient |
| T.R.U.E. Treatment Program | * Based on assessed need | OSP | Up to 270 slots | Outpatient |
| Keys to Freedom Treatment Program | * Based on assessed need | SRCI | Up to 360 slots | Outpatient |

Dentistry



- Oral Health Maintenance and Preventative Care
- X-ray Imaging
- Exams and Dental Procedures
- Specialty Care







Pharmacy and Pharmacy Stores



- Pharmacy Operations
- Pharmacy Stores



Health Services' Challenges



- Staffing
- Right-Sizing Management Structure
- Out of Facility Scheduling
- Continuous Quality Improvement
- Medication for Opioid Use Disorder
- Medical Acuity and Mental Health
- Infirmaries



Medical Services - Acuity



| Acuity | % of Male | % of Female |
|--------|-----------|-------------|
| M5 | 1.81% | 0.91% |
| M4 | 5.09% | 2.92% |
| M3 | 13.13% | 11.37% |
| M2 | 24.47% | 24.95% |
| M1 | 36.08% | 40.85% |

Numbers as of February 5, 2025



Mental Health



| Mental Health Diagnosis | % of Male | % of Female |
|-----------------------------|-----------|-------------|
| Serious Mental Illness: SMI | 8 | 3% |
| Highest Need: MH3 | 9.73% | 20.12% |
| Severe Need: MH2 | 17.72% | 47.59% |
| Moderate Need: MHR | 15.43% | 10.66% |
| Benefit from Treatment: MH1 | 19.27% | 5.23% |
| Total Diagnosed | 62.14% | 83.60% |

Numbers as of February 5, 2025



Variable Budget Drivers



- Clinical Staff
- Off-Site Care
- Medication Expenses

Clinical Staff





Off-Site Care



| Top 5 Diagnosis by Cost for 01/01/2022 – 12/31/2024 | Total Paid |
|--|------------|
| COAGULATION AND HEMORRHAGIC DISORDERS | \$6.2M |
| MAINTENANCE CHEMOTHERAPY; RADIOTHERAPY | \$5M |
| OSTEOARTHRITIS | \$3.3M |
| SPONDYLOSIS; INTERVERTEBRAL DISC DISORDERS; OTHER BACK PROBLEMS | \$2.6M |
| ABDOMINAL HERNIA | \$2.6M |

Medication Expenses



| Use of the Drug | Dollars Spent |
|---------------------------------------|---------------|
| Hepatitis C | \$2.83 M |
| Long-Acting Injectable Antipsychotics | \$1.88 M |
| Biological Medications | \$1.35 M |
| HIV Medications | \$1.21 M |
| Anti-Neoplastics | \$483K |

Improvements in Health Services

• Medical

- Therapeutic Levels of Care
- Doula Program
- Behavioral Health
 - Substance Use Disorder Pilots
 - Clinical Manager
 - OHA Collaboration
 - Eye Movement Desensitization
 - Reprocessing
 - Cognitive Behavioral Therapy for Pain Management



Improvements Continued

• Pharmacy

- 340B Drug Pricing
- Pyxis & DOSIS Machines
- Clinical Pharmacists

• Dental

- Structure/Positions
- Equipment
- Electronic Health Records







(503) 378-5506



Heidi.R.Steward@doc.oregon.gov



Department of Corrections : State of Oregon



3723 Fairview Industrial Drive SE 200 Salem, OR 97302

Correctional Services Division

Larry Bennett Assistant Director



UPACT Program (CCCF)

TB

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-



Correctional Services



PSU Higher Education in Prison Program (CCCF)





Preparing People for Success



Funding Sources



Policy Option Packages



Partnerships

Correctional Services – Agency Budget Allocation



FTE: 333.41

Total Funds: \$139.3M

- General Fund: \$133.1M
- Other Fund: \$4.0M
- Federal Funds: \$2.2M

5.3% of agency budget



Service Provided: Structured Opportunities for Change

Correctional Services Units





2024 Native Spring Celebration (CCCF)

Legislatively Funded Programs & Services



Direct Services to AICs



148,394 Active Registrants

2024

- 21,043 new registrants
- 393,312 automated notifications

¥ISOR Fast, Safe, Secure



Online Education

SB 1522 (2022)

PSU student Michelle Ehlers celebrates with family and friends after earning her Bachelor's Degree (CCCF)

6



à

Division Policy Option Packages





Family Coloring Together PIO 2.1 Post-Release Family Engagement Event (federal grant)



Improving AIC Housing Outcomes & Reentry

- 4 FTE Housing Coordinators
- 3 FTE Transition Coordinators
- 1 FTE Transition Manager
- Transition Funds



Gender-Responsive & Trauma-Informed Care

- 1 FTE Correctional Counselor
- 2 FTE Low-ACRS Technicians
- 1 FTE Housing Coordinator
- 1 FTE Family Advocate
- Monthly Legal Services Clinics (PCC CLEAR)
- Women's Risk Needs Assessment Journals

Non-Legislatively Funded Programs & Services





WorkSource Centers

U.S. DOL Pathways Home Grant

AICs accessing online state employment services within WCCF's WorkSource Center



Success through Partnership





Get In Touch With Us



503-437-2668

https://www.oregon.gov/doc



Larry.W.Bennett@doc.oregon.gov



Oregon Department of Corrections 3723 Fairview Industrial Drive, S.E., Suite 200 Salem, OR 97302

Thom Martin, Assistant Director Facilities Services Distribution Services Information Technology Research, Data, & Decision Support





• FTE: 190.87

- Total Funds: \$181.1M
 - General Fund: \$84.2M
 - Other Fund: \$96.9M
 - Federal Funds: \$0





Central Distribution







Operating state-wide trucking/distribution network to all institutions and DOC locations

 Logistical and delivery
support for other agencies during states of emergency



Training, mentoring, and work opportunities for AICs



Commissary







Three storefronts; two bagging and distribution



1,600 items in stock



Provides work experience opportunities for 200 AICs annually



Facilities Services

OSP Boiler Replacement Project



Maintains 12 prisons and related facilities across the state, with a replacement value of \$2.68 billion

2

Manages ~3,000 ac of land 48 leases, and 27 surface and ground water rights



Construction, infrastructure, camera, and radio maintenance, repair, and upgrades

OSP Replacement and Geriatric Care

Increasing Aging Population



OSP E-Block









OSP E-Block Continued




Resource Location Concerns











OSP BHS Offices











OSP Infirmary





Infirmary Continued







Healthcare Facility





New Floor Plan Requirements



Information Technology

- We serve over 4,500 DOC staff, 1,300 Community Corrections county staff, 22,000 Adults in Community Corrections Supervision, and over 12,000 Adults in Custody.
- Services include
 - Corrections Information System
 - Service Desk
 - Desktop Support
 - Project Management Office
 - Risk Assurance
 - AIC computing support
 - Network and Telephony infrastructure



Modernization Opportunity

CENTER2



UININQ3

Selection

OF CORRECTIONS

Purchasing Inquiries Menu

- 1. Orders Awaiting Approval
- 2. Approval Review
- 3. Approval Level Inquiry
- 4. Approval Levels
- 6. Order Inquiry
- 7. Purchasing Ledger Inquiry

Open Orders (Not Received)
 Order Receipts Not Paid

- 13. Contract Search
- Contract Financial Inquiry
- 15. Contract Open Order Inquiry
- Contract Entry

COBID Menu

24

17. Commitment Revisions

- Corrections Information System (CIS) is a custom-built offender management system started in 1989.
- Increasingly expensive to maintain custom system built on aging technology.
- Poses challenges such as
 - Inefficient workflows
 - Cybersecurity concerns
 - Lack of integration
 - No data analytics



A modern cloud-based Offender Management System (OMS) could have huge positive impact on enabling the DOC to meet its mission.

Major benefits to be realized could be

- Improved cybersecurity
- Development staff cost savings
- Lessened risk due to aging technology
- Staff efficiency gains
- Data-driven decision
 making
- Better correctional outcomes

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IntentionallyInjured TypeOfOffenses Violent yVocationalOrtobTrainingProgram AnyOtherEducationProgram AgeAtFirstArrest AnyOfTheseActivities GedEarned TypeOfOffenses Drug AgeFirstTimeYouUsedDrugs AgeWhenFirstStartedDrinking HaveFriendsBreakingIntoHomes MaritalStatus_NeverMarried EverConsideredSuicide aveFriendsStealingMotorVehicles WorkAssignment eSkillsAndCommunityAdjustment runselingFromTrainedProfessional BlackNonBlack IncludingStepOrAdoptedChildren

IS 000 0.05 0.10 0.15 SHAP value (impact on model output)

The Office of Research, Data, & Decision Support (RDDS)







- Two Staff
 - >800 daily loads
- >300 scheduled automated reports

Data Analytics & Reporting

- Two Staff
- Ad Hoc Requests (internal, public records, legislative)
- Reports & Dashboards

Research & Data Science

- Two Staff
- Oversight External Research Committee
- ORS 291-035





(971) 707-2102



Thom.W.Martin@doc.oregon.gov



https://www.oregon.gov/doc/



3723 Fairview Industrial Drive Suite 200 Salem, OR 97302

Community Corrections

Supervision, Sanctions, and Services



Community corrections



• FTE: 75.00

- Total Funds: \$370.4M
 - General Fund: \$367.1M
 - Other Fund: \$3.3M
 - Federal Funds: \$0

Community Corrections Funding Formula



2025-2027 Capitated Rate



| Type of case | % | Cases | 2025-27 Daily Rates | Cost per Day | |
|----------------|--------------|--------|------------------------|---------------|--|
| | | | | | |
| Local Control | 1.0% | 235 | 229.761 | 53,918.01 | |
| New | 8.7% | 2,072 | 18.706 | 38,759.67 | |
| High | 14.9% | 3,535 | 31.620 | 111,765.26 | |
| Medium | 24.8% | 5,876 | 23.012 | 135,218.32 | |
| Low | 50.6% | 12,008 | 1.532 | 18,393.20 | |
| | | | | | |
| TOTAL | 100.0% | 23,725 | | \$ 358,054.47 | |
| Capitated Rate | | | | \$ 15.092 | |

Community Corrections Population Trends







2025-2027 Governor's Recommended Budget



2024 Actual Cost Study



Two Components Time Study: Determine time to provide appropriate case

Time Study: Determine time required to provide appropriate case management per offender



Financial Study – Determine overall cost of doing business

ORS 423.486(1) – Every 6 years the DOC shall conduct a study to determine the actual costs incurred by each county of providing management, support services, supervision and sanctions for offenders

Time Study Comparisons





2024 Actual Cost Study - Results



2025-2027 GRB Daily Rates

2006 Time Study FY12 Financial Study

2024 ACS Daily Rates

2017 Time Study FY24 Financial Study

| Case Type | Daily Rates |
|-----------|-------------|
| New | \$18.706 |
| High | \$31.620 |
| Medium | \$23.012 |
| Low | \$1.532 |

Capitated Rate - \$15.092

| Case Type | Daily Rates |
|-----------|--------------------|
| New | \$38.634 |
| High | \$31.325 |
| Medium | \$20.361 |
| Low | \$5.575 |

Capitated Rate - \$18.178

County Grant Administration



- Responsible for 21,706 adults on supervision
 - Local Control: 265
 - Parole/Post-Prison Supervision: 9,932
 - Probation: 11,097
 - Transitional Leave: 412
- Supervision and community-based sanctions and services are provided by counties through intergovernmental agreements







Housing



Douglas and Linn County





Short Term Transitional Leave



Releases: 14,653



89% Success Rate



Earned Discharge





Family Sentencing Alternative Program (FSAP)





For more information about the FSAP program, view the following: <u>FSAP Report</u>



- 345 Participants
- 638 Impacted Children

Average Length of Foster Care Stay (Days)



■ Incarcerated Parents ■ Statewide Average ■ FSAPP-Involved Parents

Interstate Compact for Adult Offender Supervision



1,313 Cases Supervised in Oregon for Other States

1,257

Oregon Cases Supervised in Other States

OREGON

Jail Inspections

Compliance Reviews

Program Evaluations

Training and Technical Assistance

Promote Behavior Change

Treatment Participation and Employment





Successful Completion of Supervision





Reduce Recidivism





Reduce Recidivism

3-Year Conviction Rates for Parole/Post-Prison Supervision









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(503) 945-9050



jeremiah.p.stromberg@doc.oregon.gov



www.oregon.gov/doc/communitycorrections



3723 Fairview Industrial Dr SE #200, Salem, OR 97302