



Presentation to the 2025

Joint Ways and Means Subcommittee on Human Services

Self-Sufficiency Programs

Claire Seguin, Director

March 6, 2025

Agenda

- I. Who we are
- II. Program and budget overview
- III. Tracking our progress
- IV. Policy option packages
- V. Key issues
- VI. Closing remarks

Why We Do Our Work

All who live in
Oregon have the
needed supports to
achieve whole
well-being



What We Do

We serve
1 in 6 people in Oregon



Food

Supplemental Nutrition Assistance Program (**SNAP**)
Summer EBT
Food programs



Cash

Temporary Assistance for Needy Families (**TANF**)
TA-Domestic Violence Survivors (**TA-DVS**)
Family Supports and Connections



Refugee Services

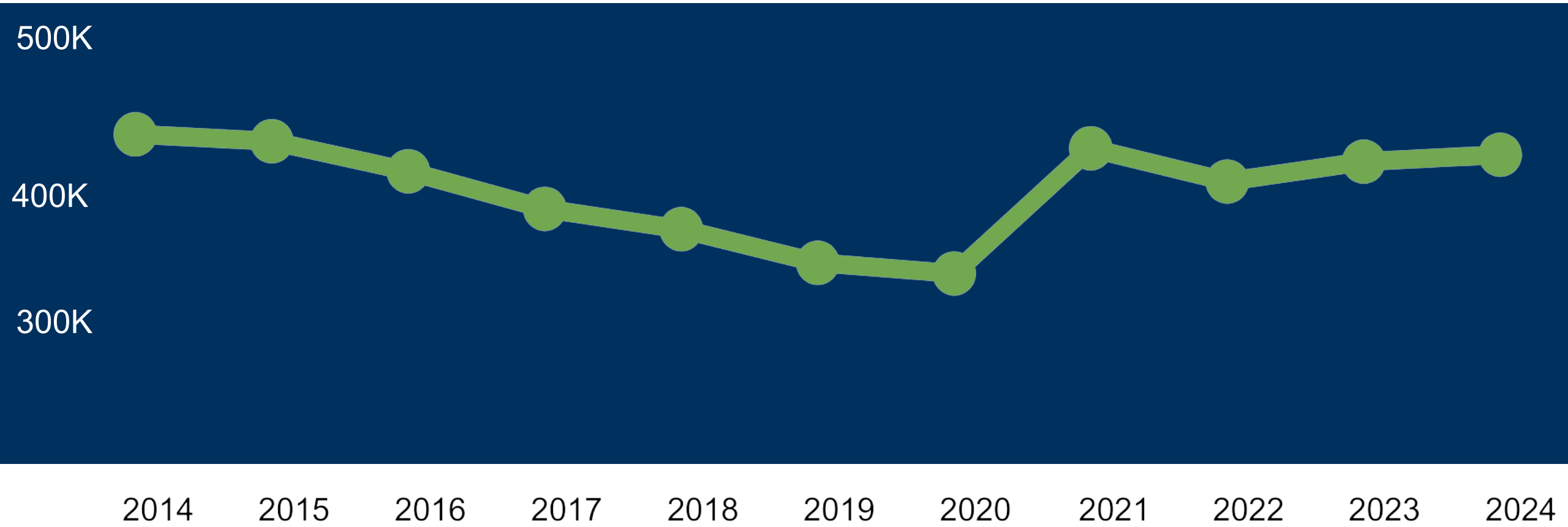
Benefit Administration
Statewide Coordination
Contracted Services



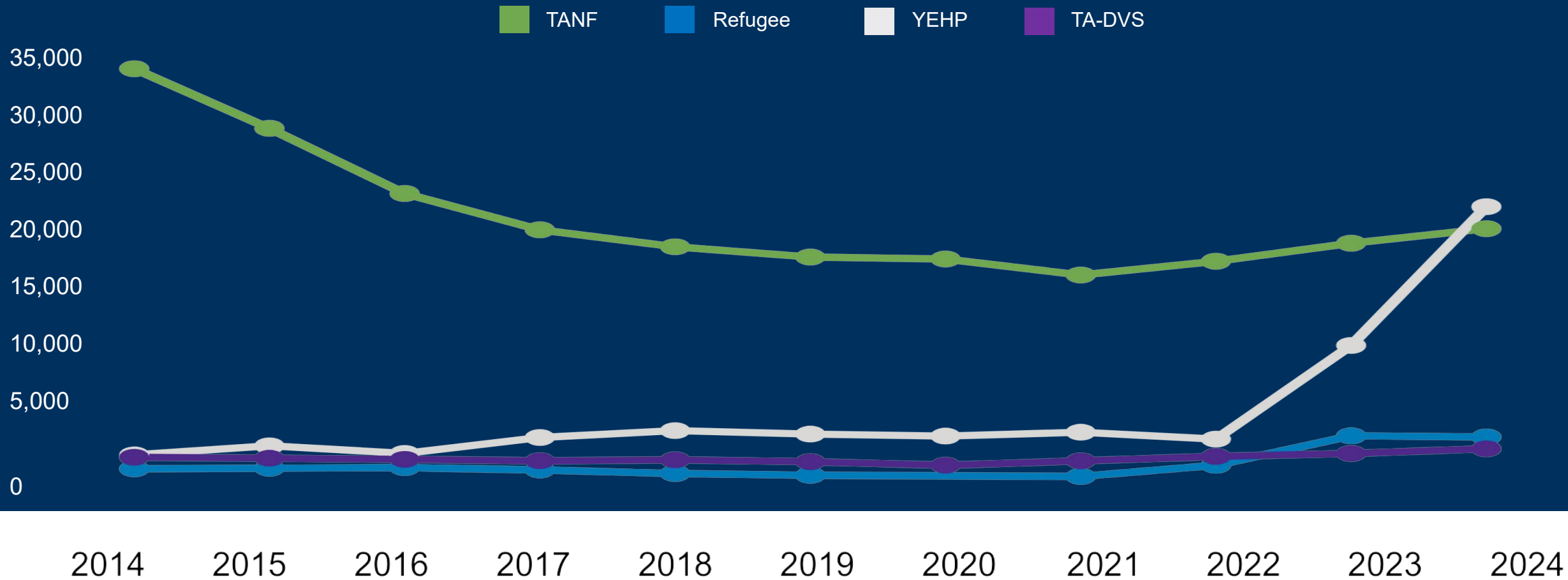
Housing

Youth Experiencing Homelessness Program (**YEHP**)

SNAP: Caseload 2014-2024, Currently 400,000 Plus



TANF, Refugee, YEHP and TA-DVS: Caseloads From 2014-2024

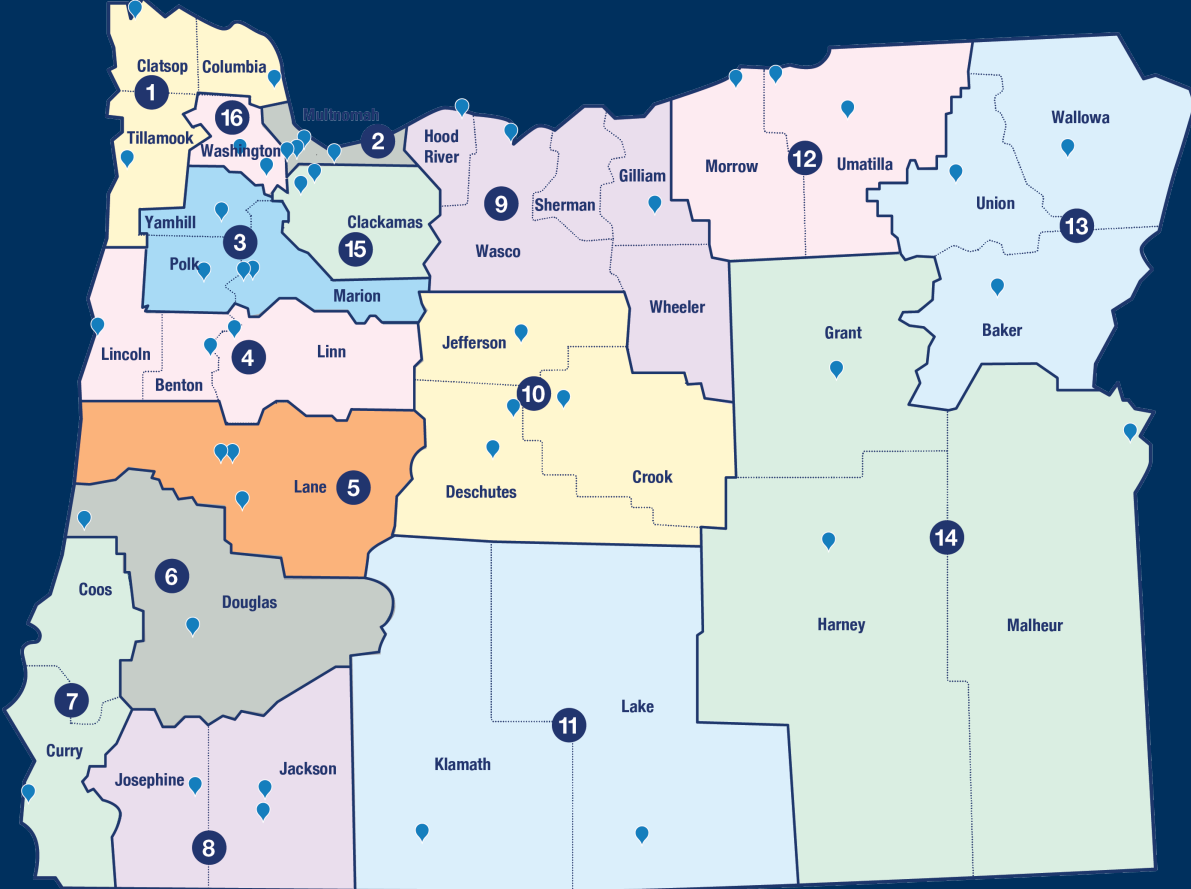


Where and How We Serve

- Integrated into Oregon communities with **63 local offices in all 36 counties**
- Staff work with and are **part of the communities we serve**
- Statewide reach to **meet people where they are** to increase access to services and resources
- **Service coordination** aligning broad array of resources and federal/state/community partnerships

Key

- Districts for Child Welfare and Self-Sufficiency Program (SSP) Offices
- 📍 SSP Offices

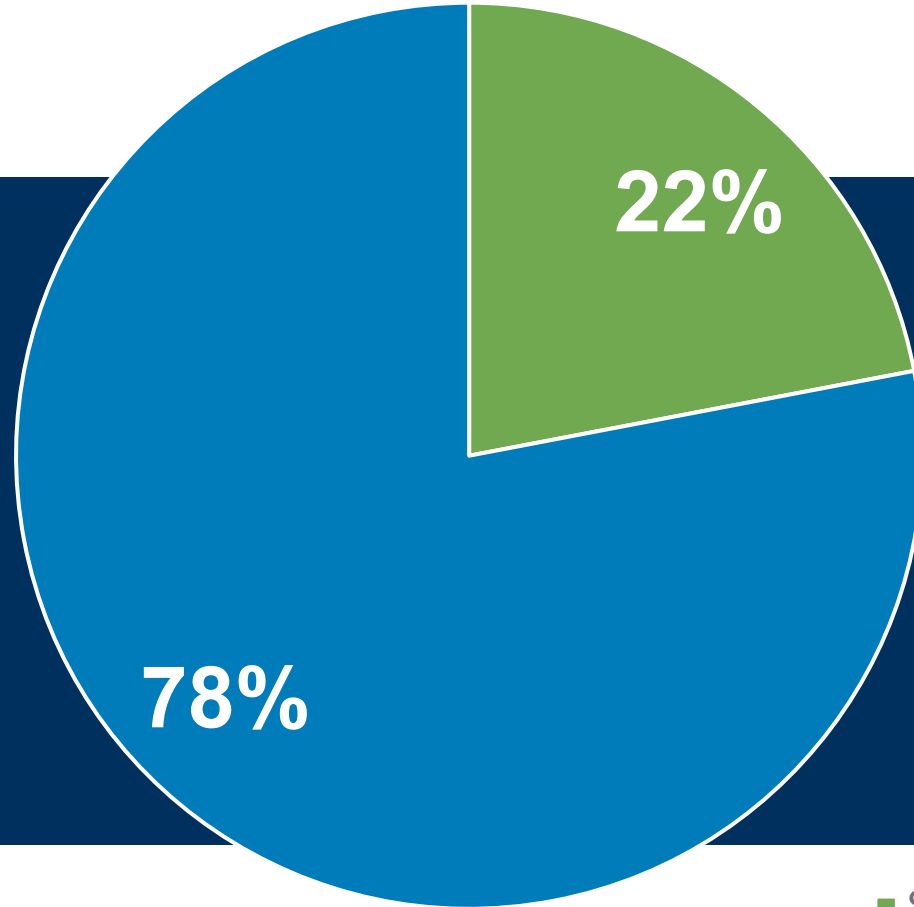


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2025-27 Governor's Budget: SSP as a Portion of Total ODHS

ODHS total budget
\$22,493.3 million



Self-Sufficiency Programs
\$4,869.7 million
22%

All other ODHS
programs
\$17,623.6 million
78%

- SSP
- Remaining ODHS

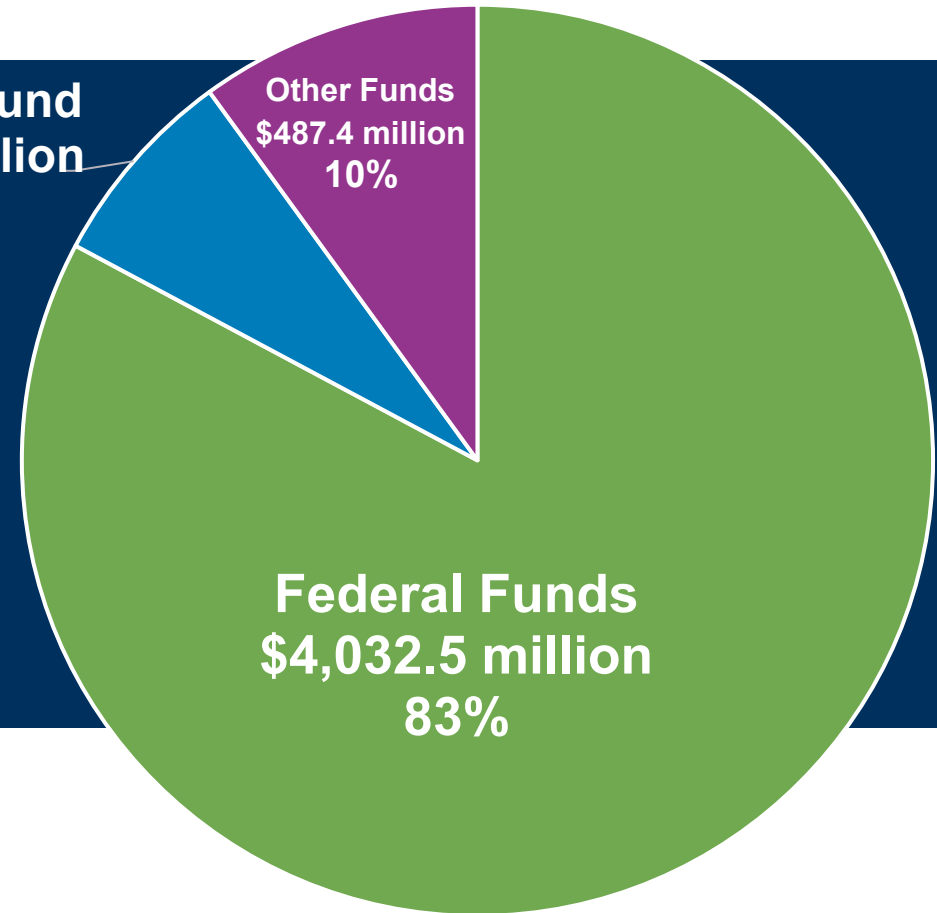
2025-27 Governor's Budget: Total SSP Budget by Fund Type

SSP total budget
\$4,869.7 million

General Fund
\$349.8 million
7%

Other Funds
\$487.4 million
10%

Federal Funds
\$4,032.5 million
83%

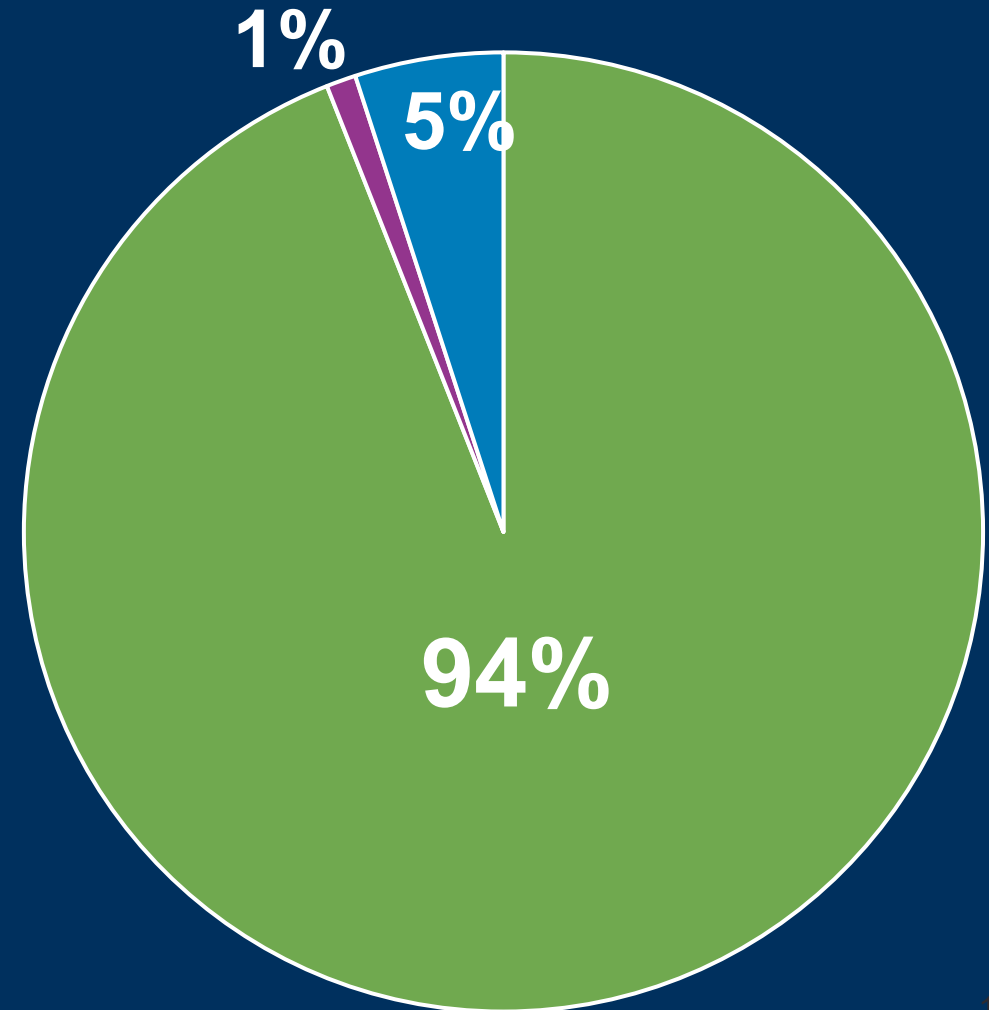


SSP Program Areas



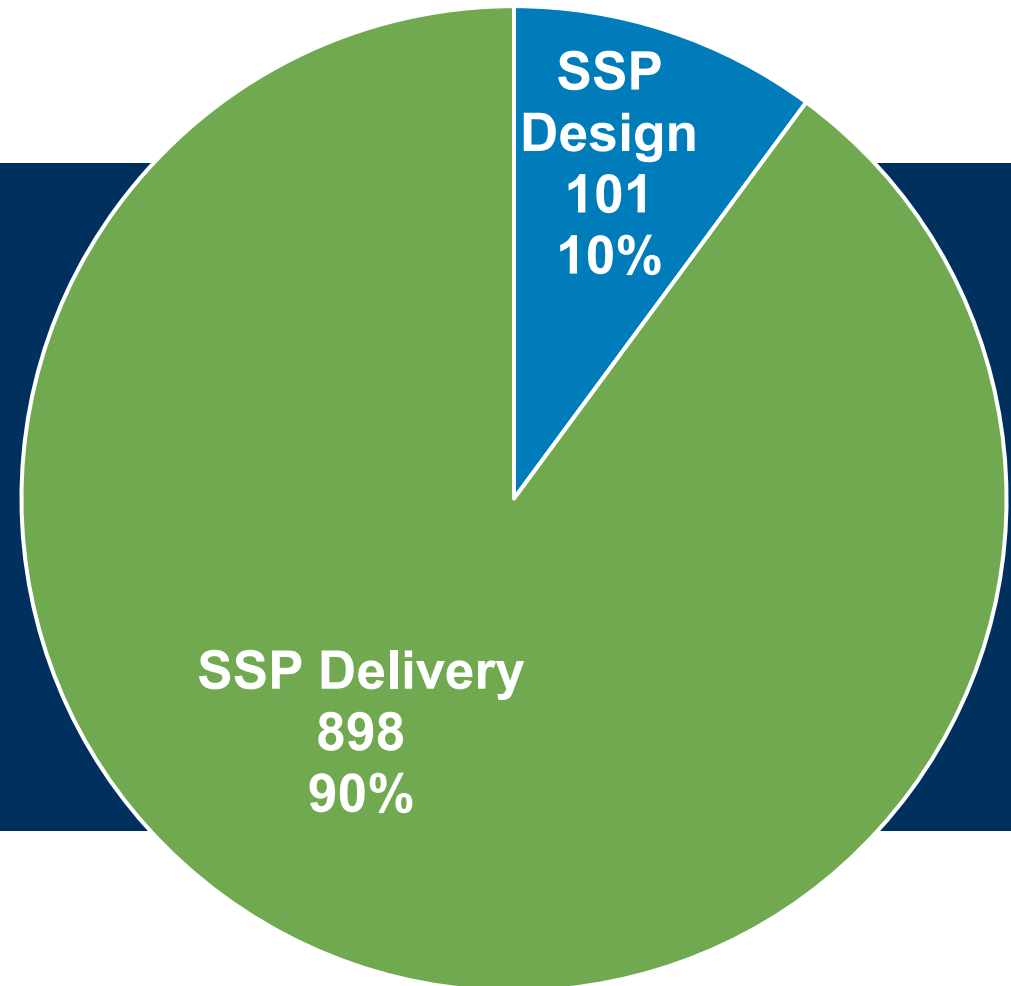
2025-27 Governor's Budget: Total SSP Budget by Program Area

- SSP Design \$53.4 million: 1 percent**
 - Program administration
 - Compliance
- SSP Delivery \$245.1 million: 5 percent**
 - SSP service delivery office infrastructure
- SSP Program \$4,571.2 million: 94 percent**
 - Food, SNAP
 - Cash, TANF
 - Refugee Services
 - Youth Experiencing Homelessness



2025-27 Governor's Budget: SSP Positions by Program

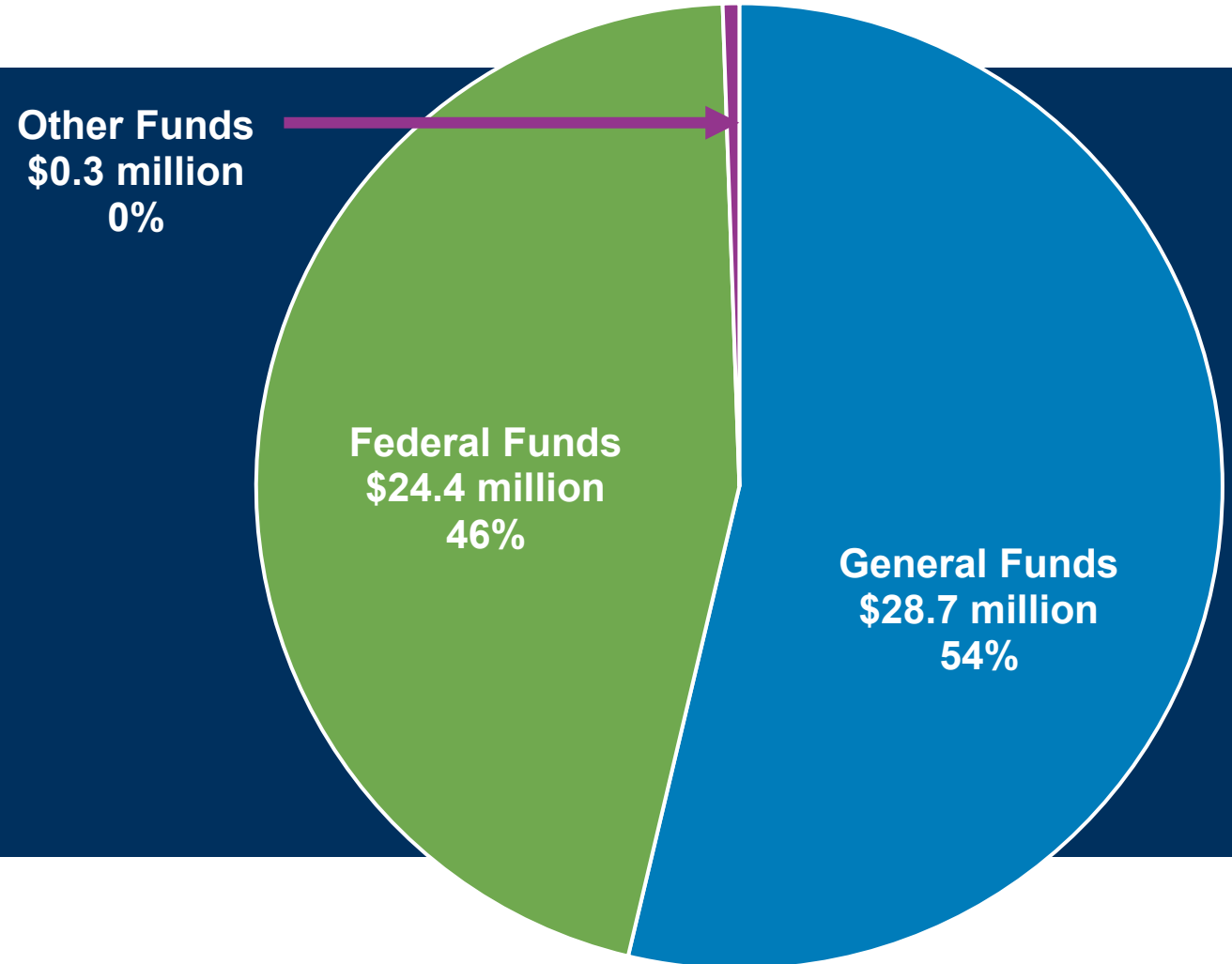
**SSP total positions:
999**



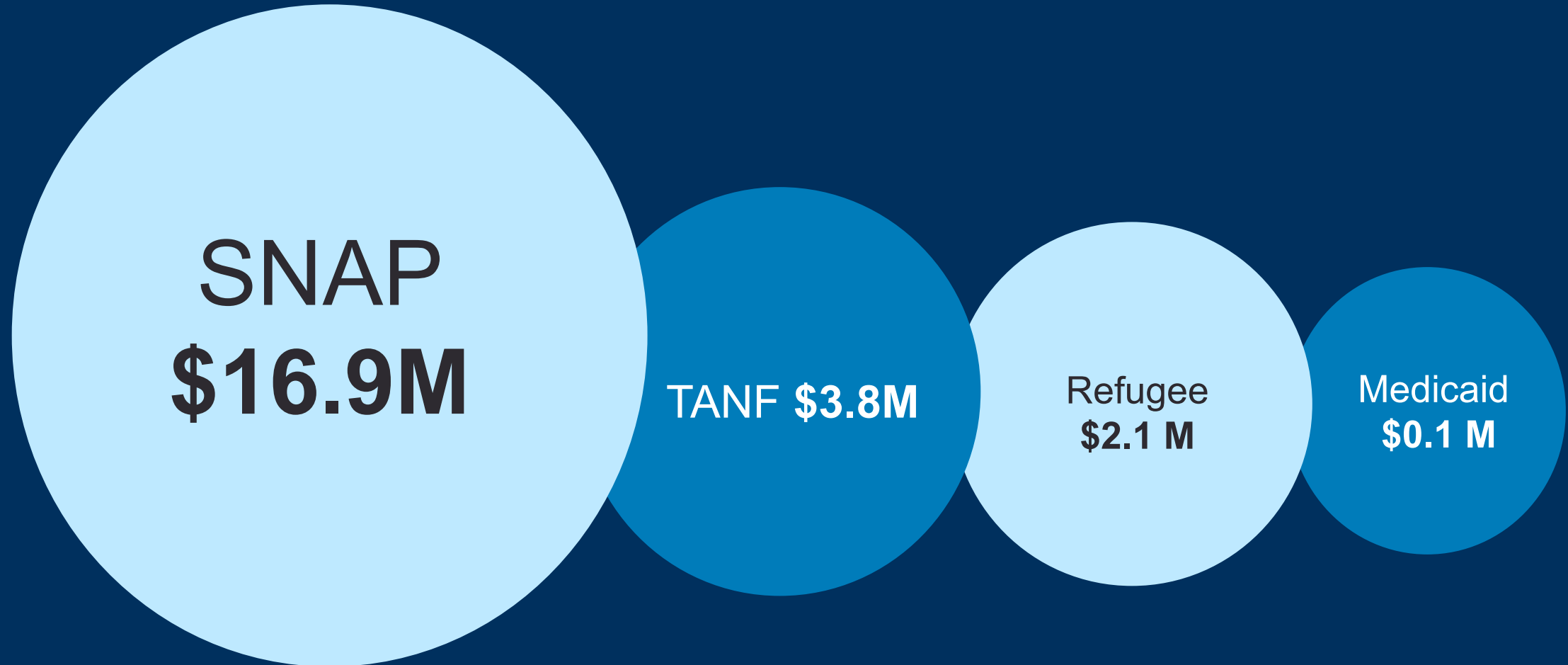
SSP Design: Funding Split

Program Design
total funds: \$53,367,396

SSP total budget:
\$4,869.7 million



SSP Design: Major Federal Funding Sources



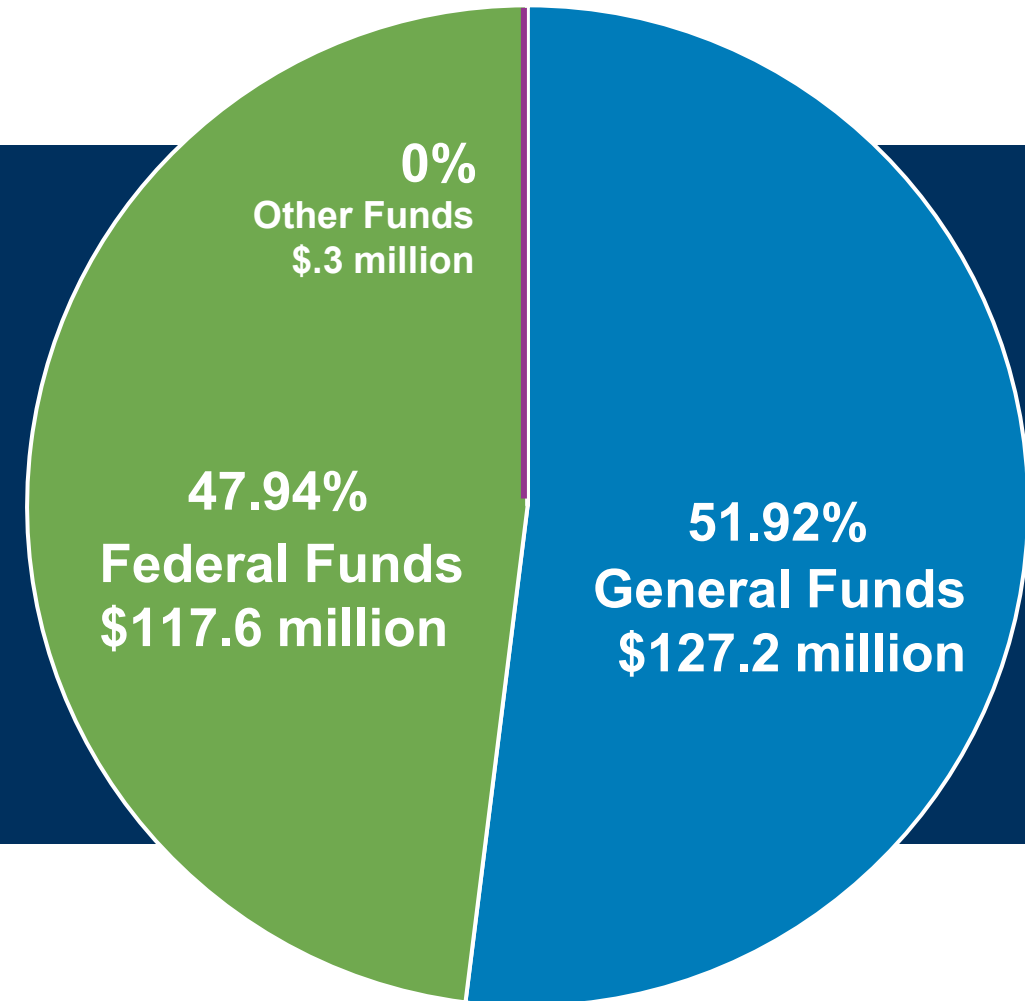
SSP Delivery: Funding Split

Program Delivery total funds:

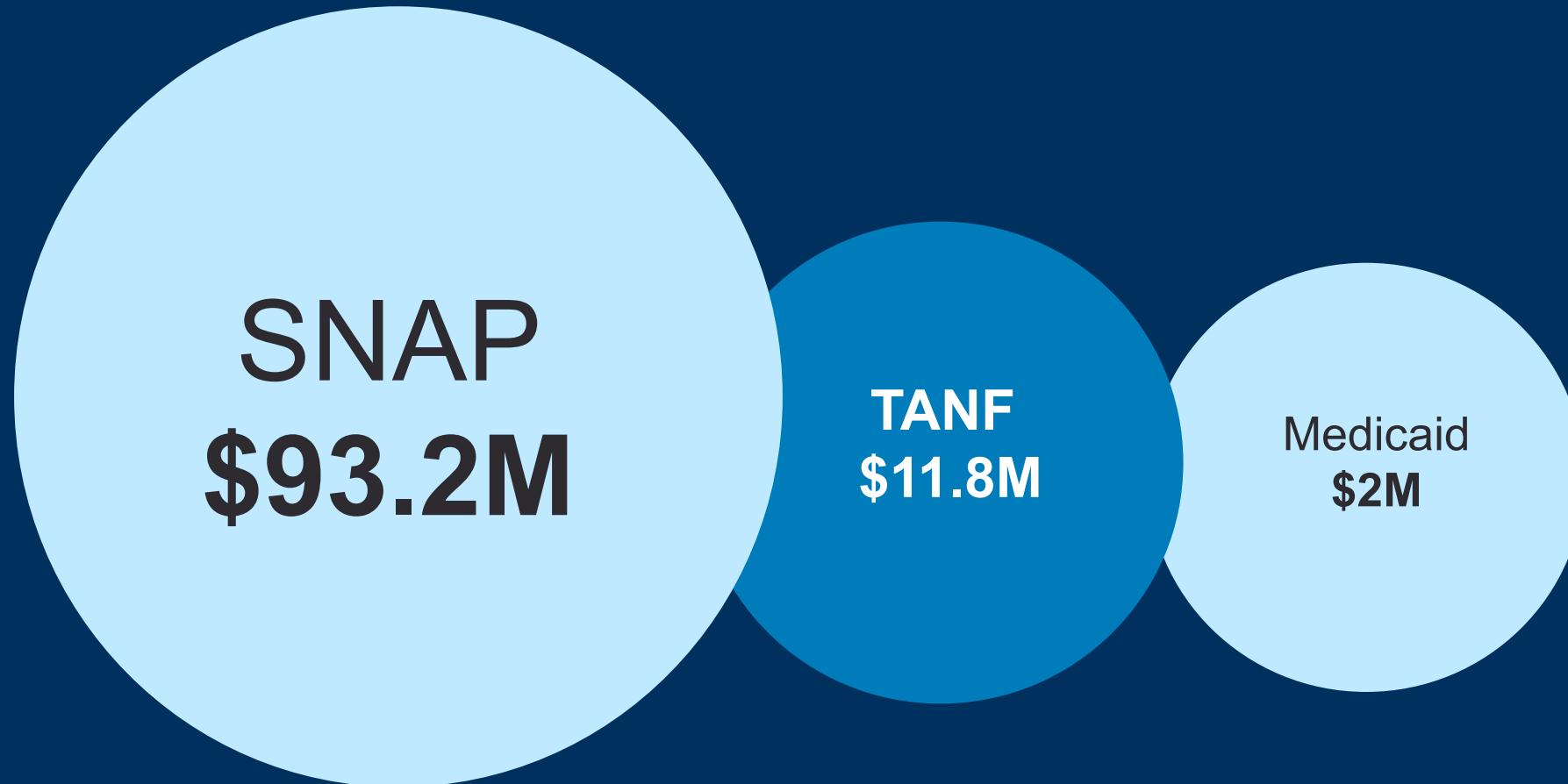
\$245.1 million

SSP total budget:

\$4,869.7 million



SSP Delivery: Major Federal Fund (FF) Sources



SSP Delivery: Current Staffing vs Need

Current Positions as of February 2025



SSP Delivery Positions Requested in 25-27 GRB



Positions Needed within Covered Postions According to Workload Model



SNAP: Putting Food on the Table

SNAP serves
more than
426,000
households in
Oregon

Over 50%
of SNAP are in
families with
children

37% of
families include
older adults or
people who are
disabled

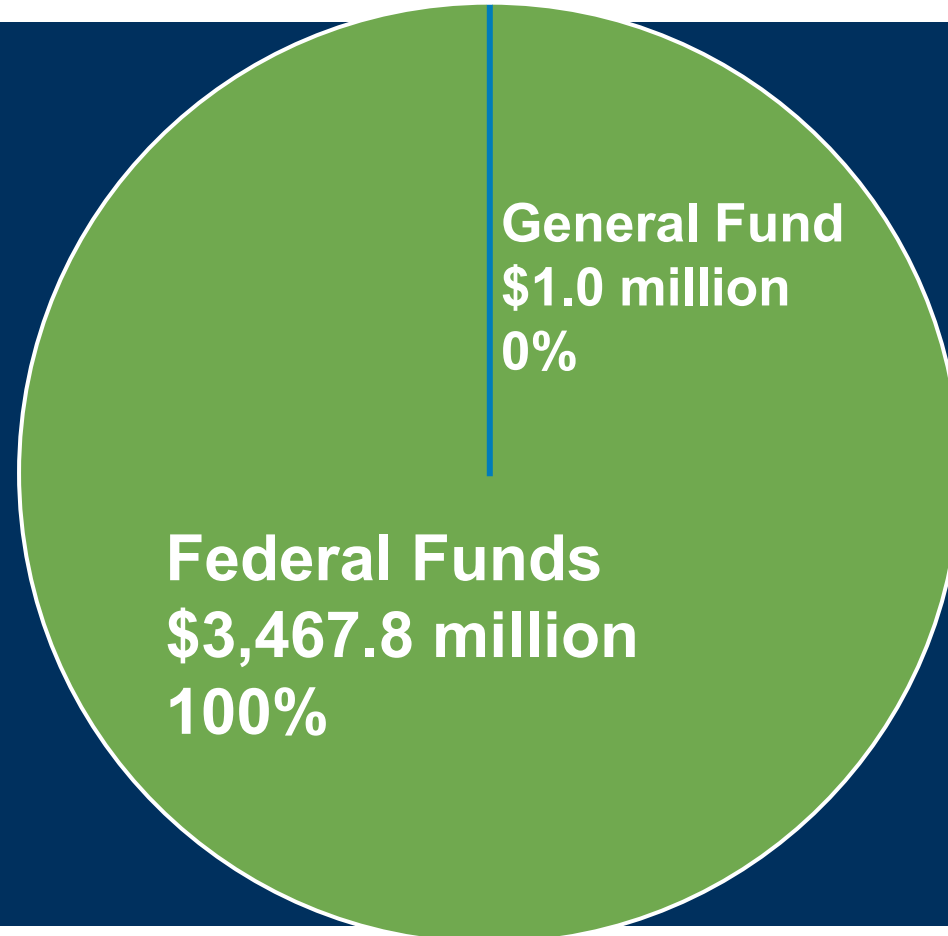
Average
SNAP
benefit is
\$247



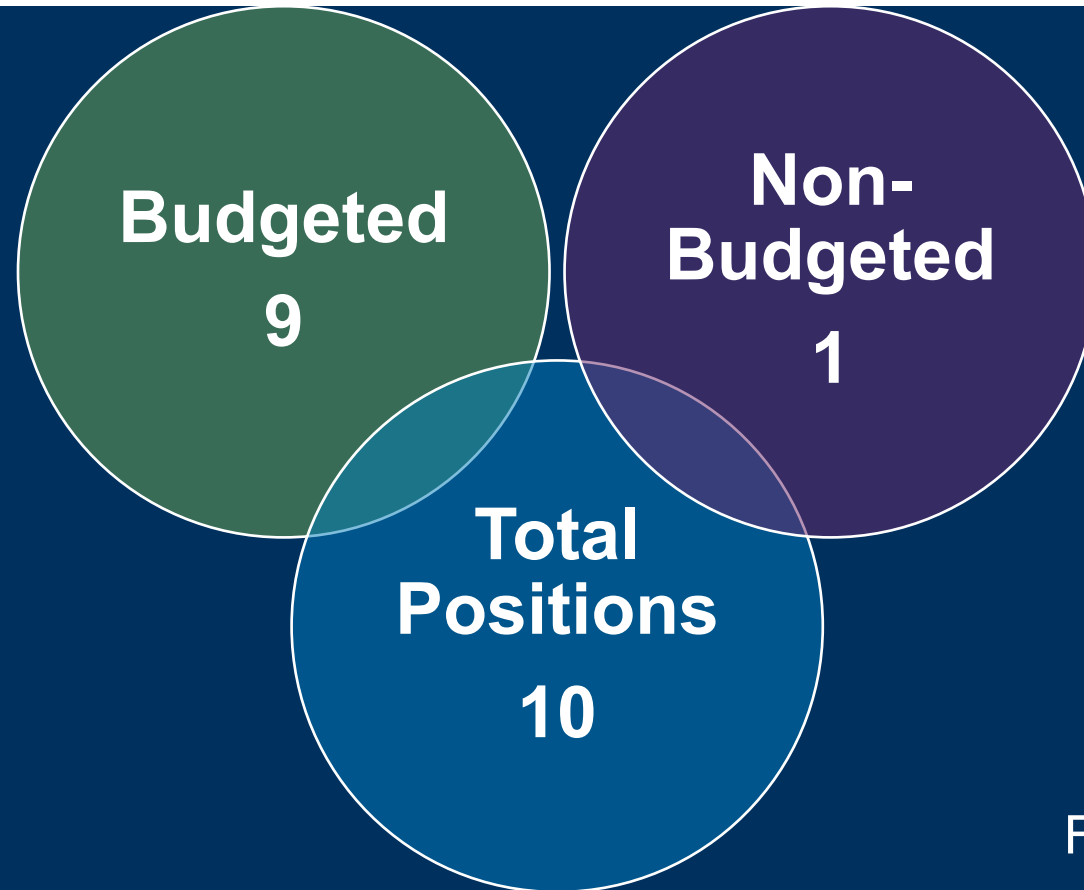
SNAP: Funding Split

SNAP:
\$ 3,468.8 million

SSP total budget:
\$4,869.7 million

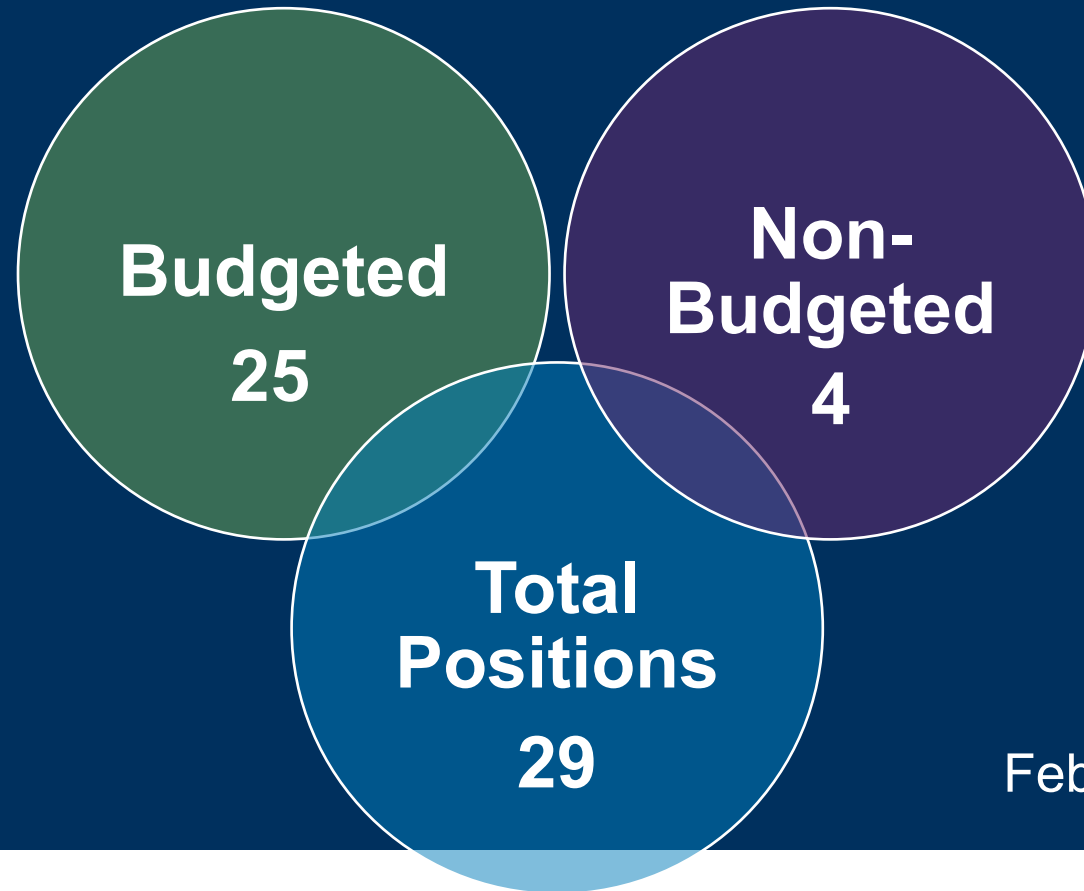


SNAP: Design Current Staffing



February 2025 – 0 % Vacancy Rate

SNAP Navigators: Current Staffing



February 2025 – 10 % Vacancy Rate

TANF: Providing Cash Assistance to Help Families Meet Basic Needs

**More than
21,000 families
receive TANF**

**TANF serves
more than
38,000
children**

**81 local
contracts**

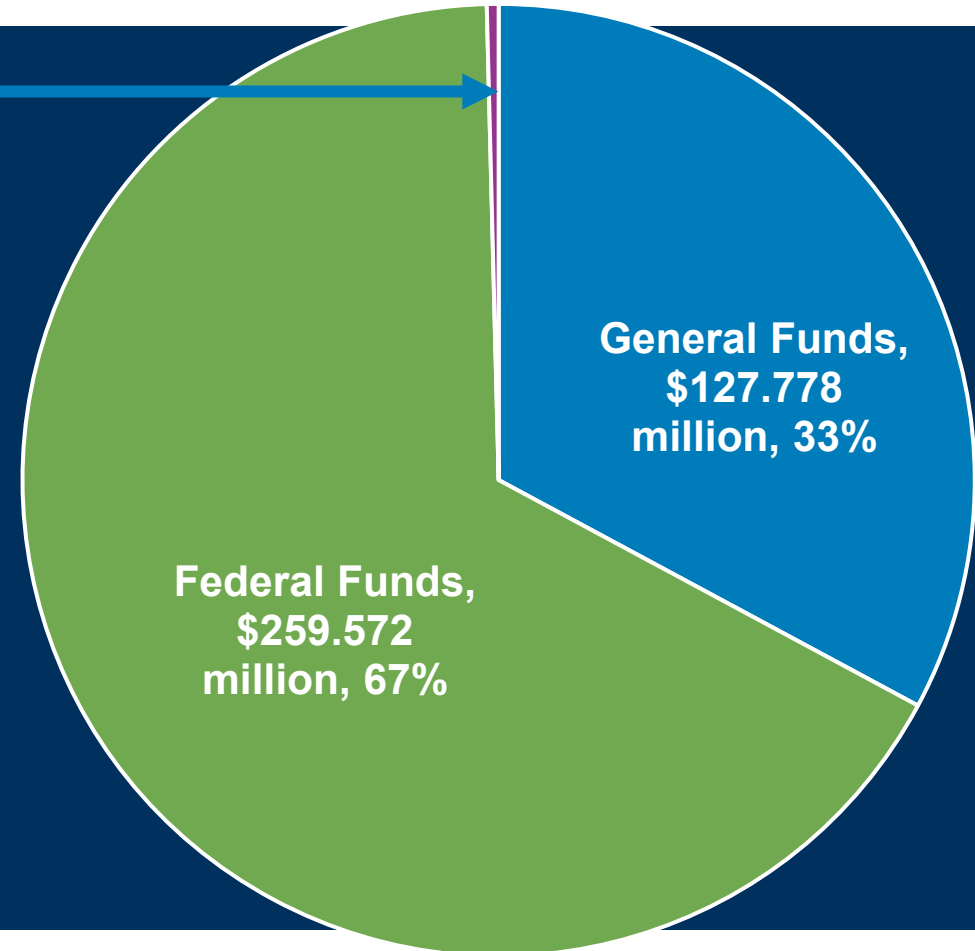
**Average
monthly
benefit
\$467**

TANF Programs: Funding Split

TANF Programs* total funds:
\$388.905 million

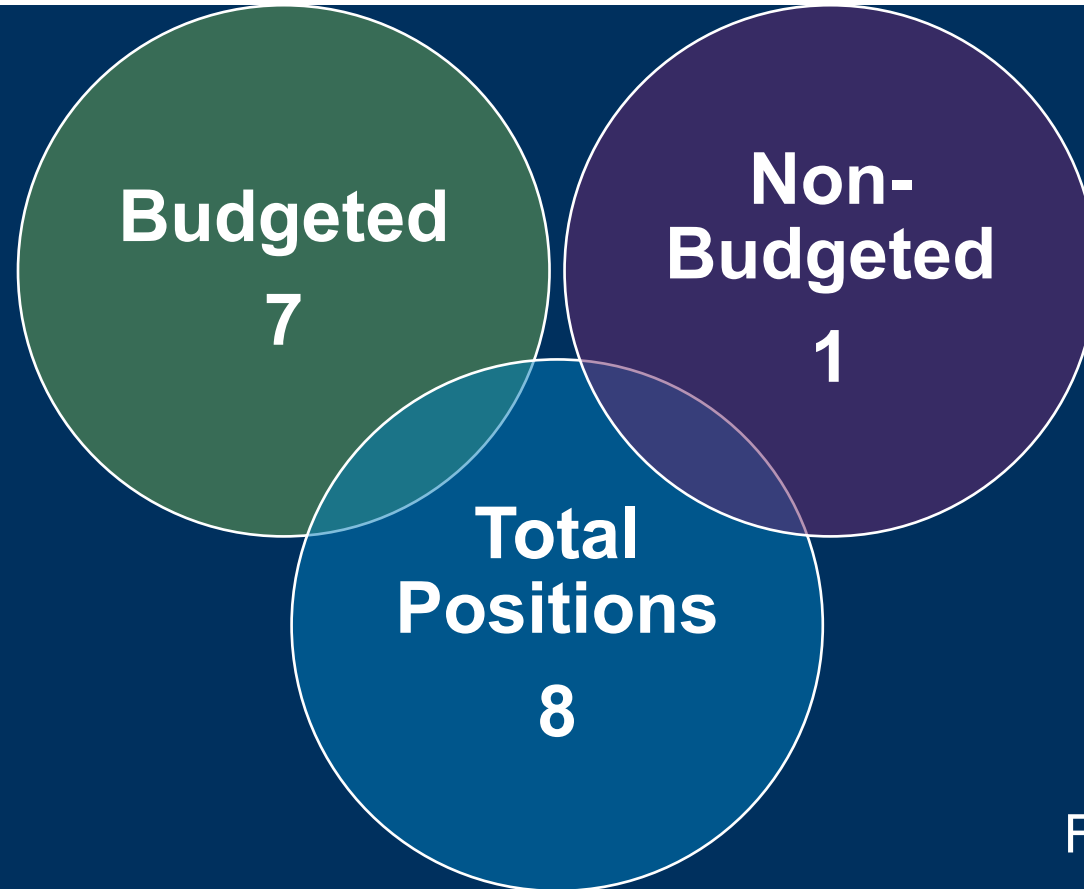
SSP total budget: \$4,869.7
million

Other Funds,
\$1.554 million,
0%



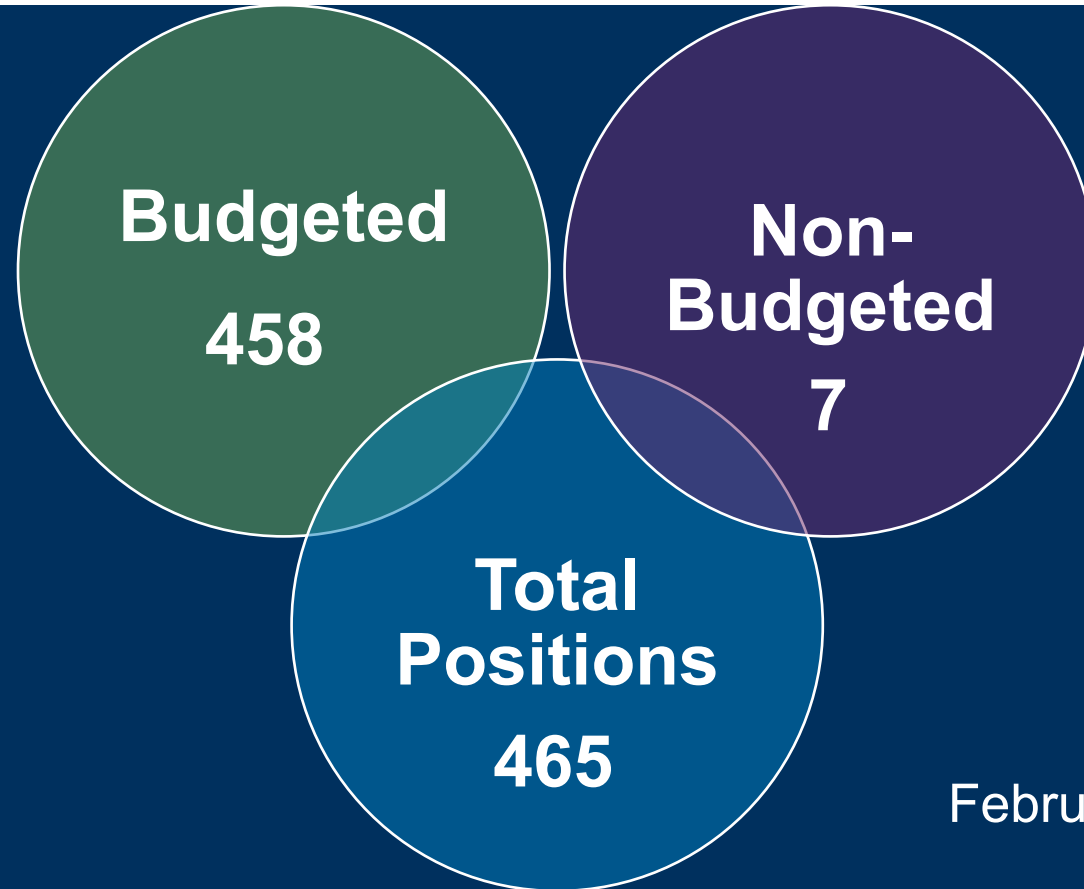
*Includes TANF Basic, TANF UN, TANF Transition, TANF Family Pre-SSI, & JOBS.

TANF: Design Current Staffing



February 2025 – 0 % Vacancy Rate

Family Coaches: Current Staffing



February 2025 – 3.4 % Vacancy Rate

Refugee Program: Helping Refugees Settle, Work and Thrive

More than
4253
households
receive cash
benefits

55% of
households
receiving
cash benefits
have children

50 local
contracts/grants
with culturally
specific
providers

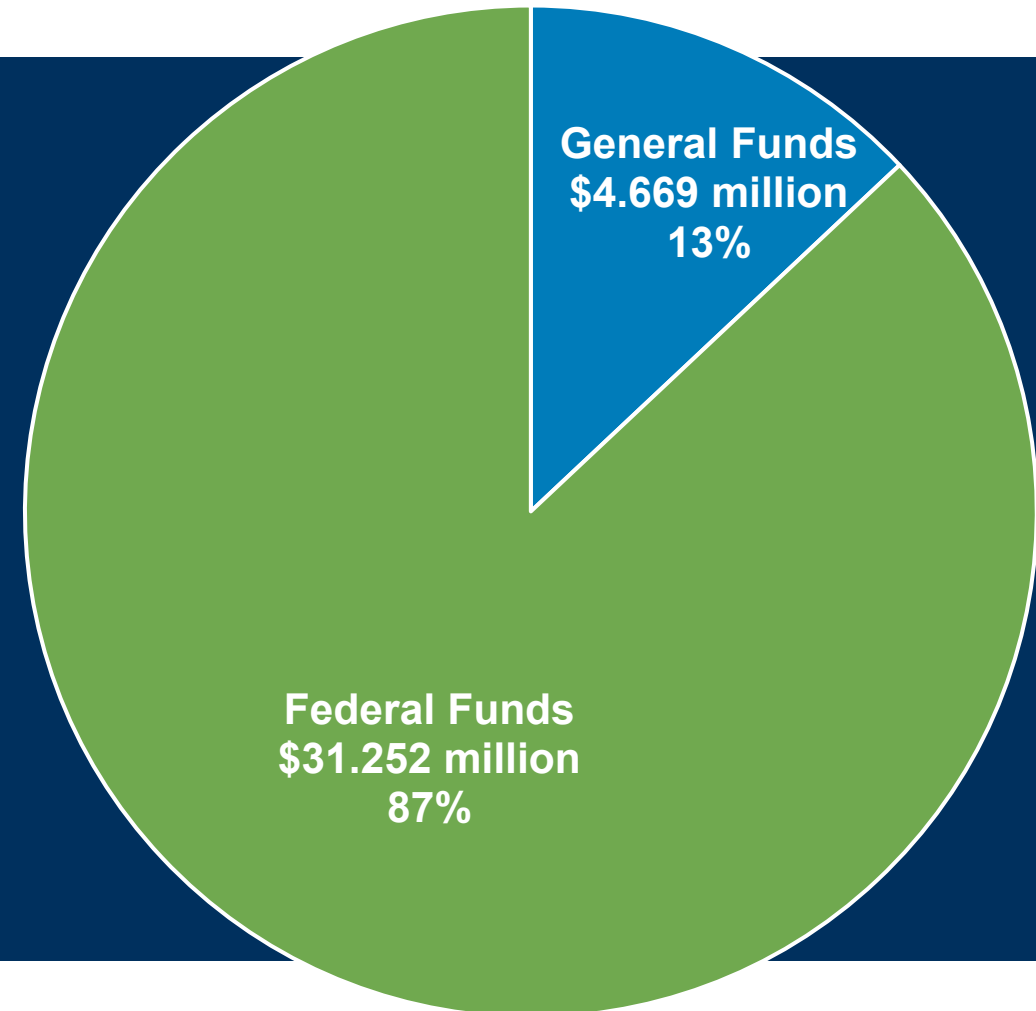
Average
Benefit:
Refugee
Cash
Assistance:
\$343
TANF: **\$617**



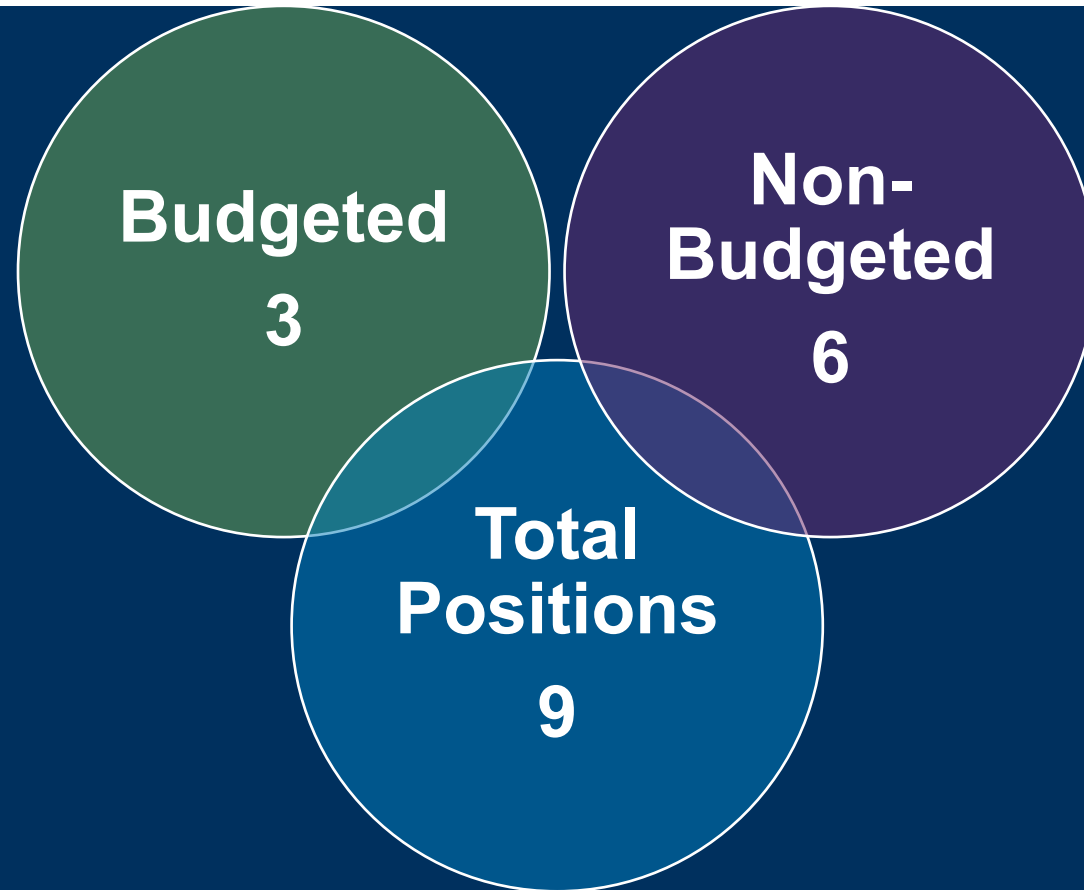
Refugee: Funding Split

Refugee total funds:
\$35.921 million

SSP total budget: \$4,869.7
million



Refugee Design: Current Staffing



**Two-thirds of
the team lacks
stable funding**

February 2025 – 30 % Vacancy Rate

Youth Experiencing Homelessness Program (YEHP): Connects Youth to Housing, Resources & Stability

YEHP
providers
served more
than 6,200
young people
in 2024

3,739 youth
connected
to housing
resources

YEHP services
accessed
increased
530%
since 2019

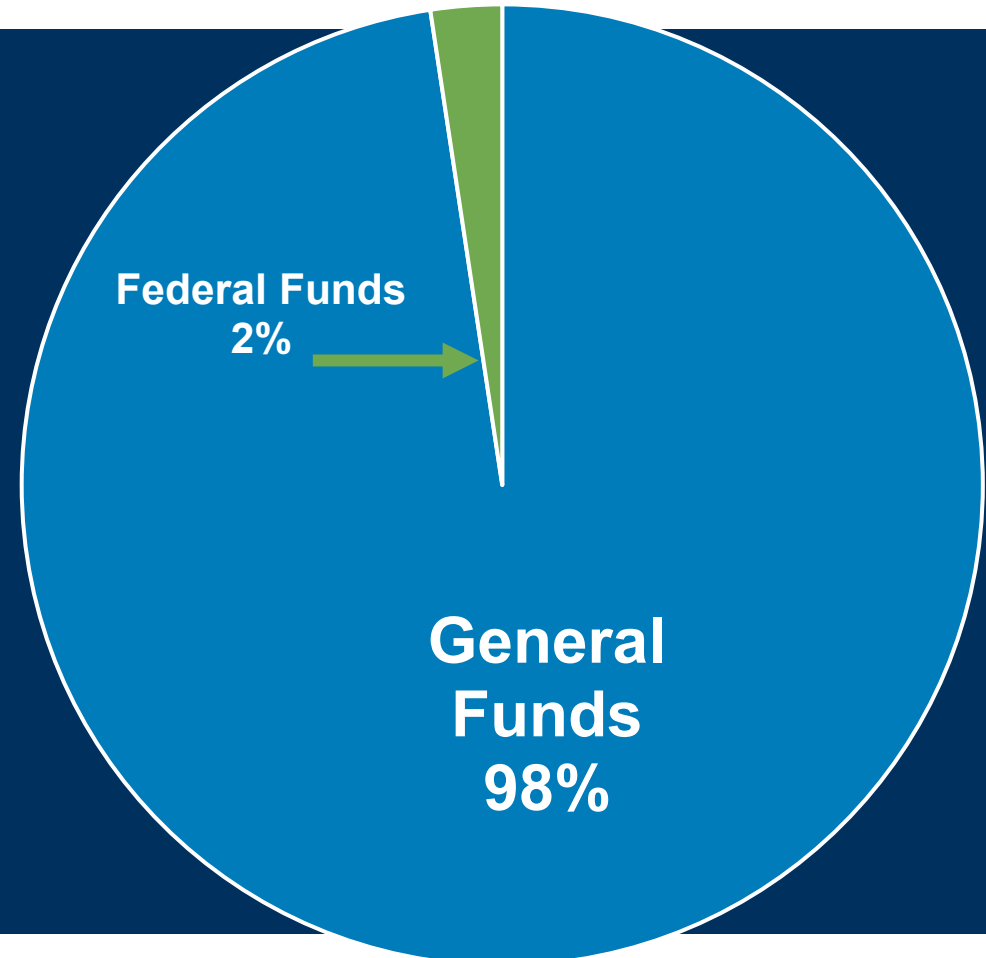
42 local
contracts



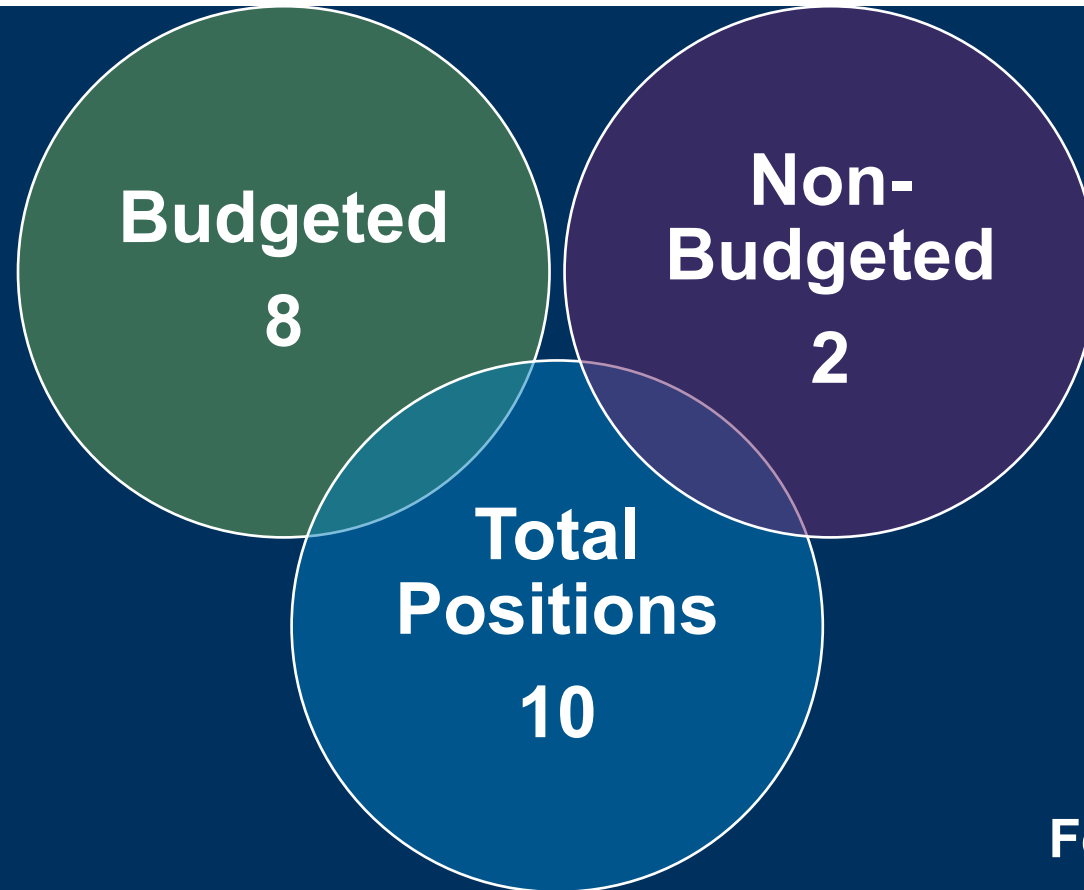
YEHP: Funding Split

YEHP:
\$25.054 million

SSP total budget:
\$4,869.7 million



YEHP Design: Current Staffing



POP 502 includes a request to make these Limited Duration (LD) positions permanent

February 2025 – 0 % Vacancy Rate

Context: Key Budget Changes Over Time

- Survivor Investment Partnership
- Extended case management (ECM)

- Clothing allowance
- Ban on full family sanctions
- Family Supports & Connections expansion
- ECM

- YEHP Investment
- TA-DVS increase
- Tax program investment
- Summer EBT
- SNAP Restaurant Meals Program
- Rental Assistance for Afghan arrivals
- ECM

- Federal pandemic relief programs infuse funding into SSP including:
 - Emergency allotments (extra SNAP benefits)
 - One-time \$1000 TANF benefit

2019-21

2021-23

2023-25

Statutory 10% Reduction Exercise

Reduction	GF	OF	FF	TF	POS	FTE	In GRB
Used one-time TANF FF in lieu of GF	(\$20,000,000.00)	\$0.00	\$20,000,000	\$0.00	0	0	Y

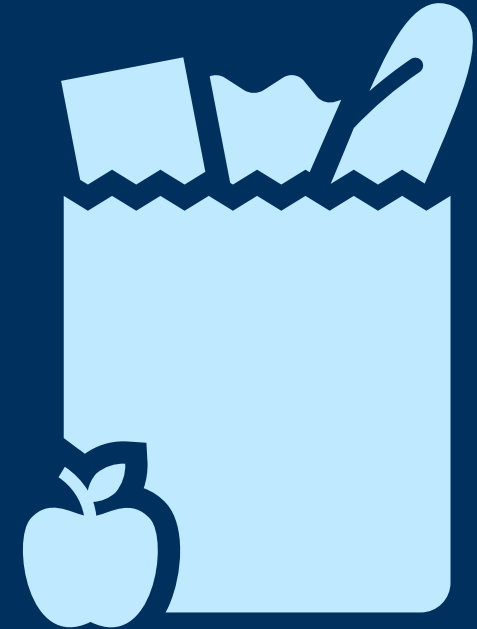
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SNAP: Outcomes

SNAP lifted
96,000 people
above the
poverty line

Including
44,000
children!



TANF: Outcomes

Oregon's participation rate is **58.8%** - double the 28% national average

72.4% who left TANF for employment **stayed off assistance 18 months**

Distributed **\$44 million** in clothing allowance



Data from TANF program

Refugee Program: Outcomes

Legal services are effective—**99% decided cases are successful**

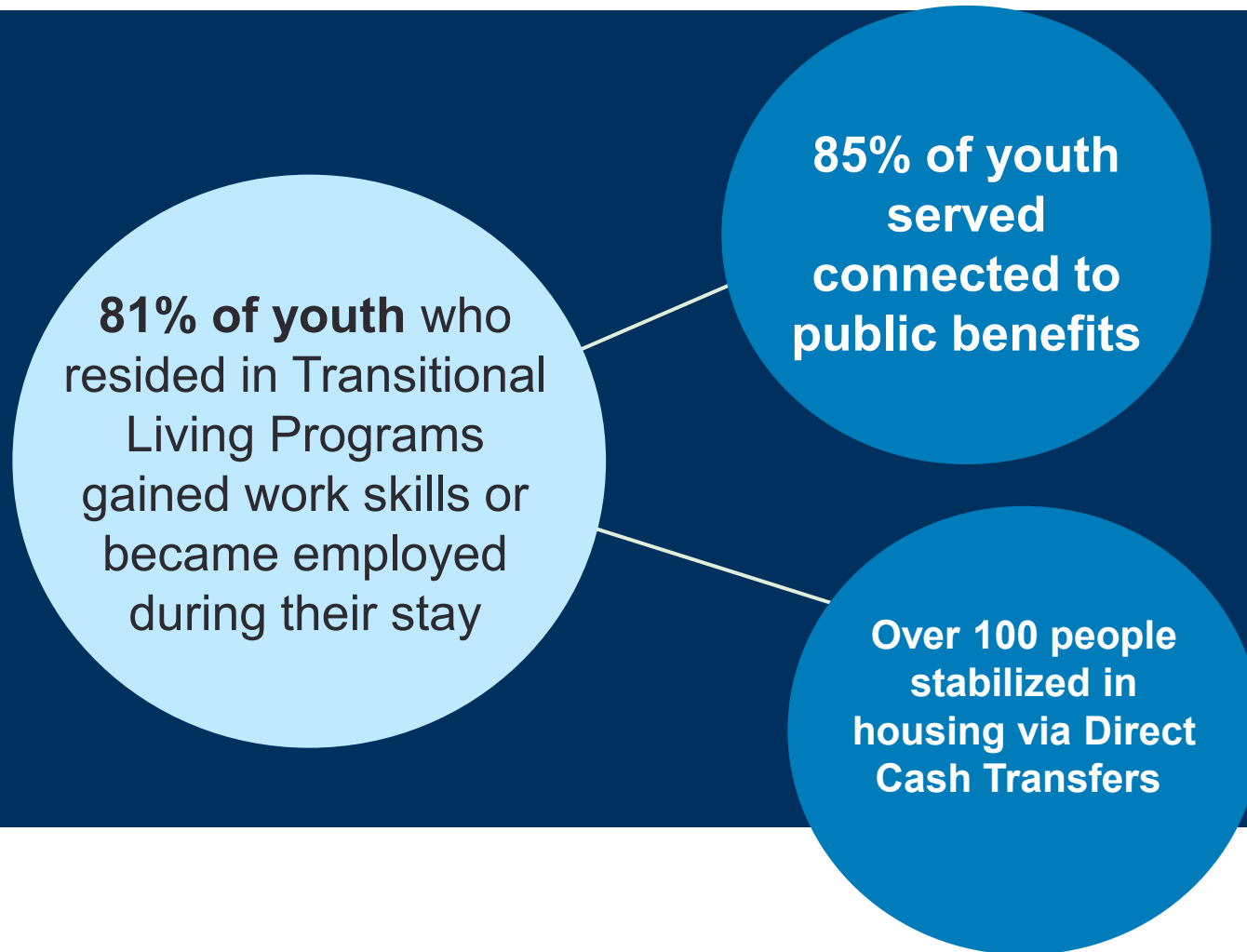
Cash assistance recipients were **1.8 times more likely** to secure employment compared to those without cash assistance

99% of those receiving medical navigation support **successfully completed** their care plan



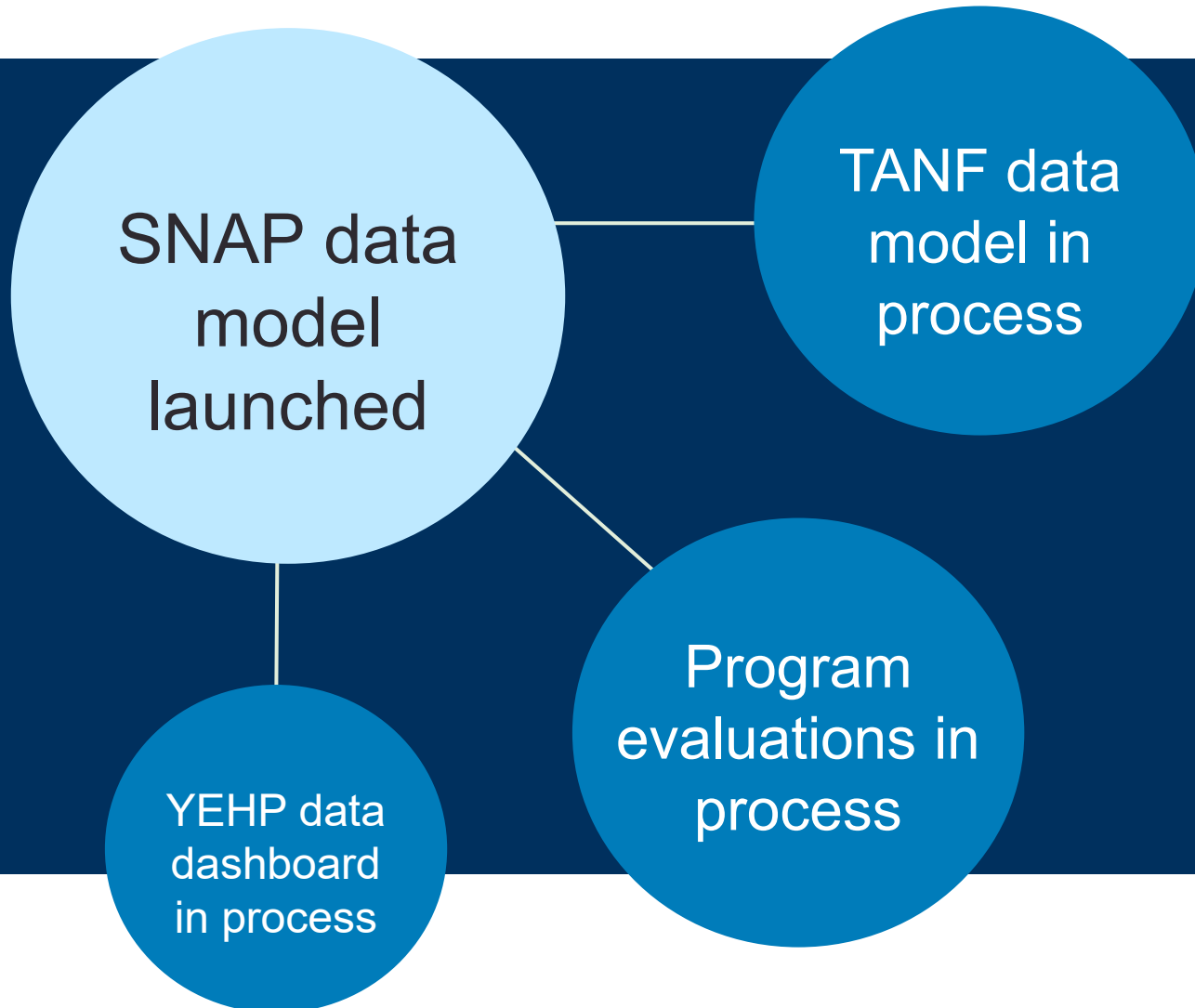
Data from Refugee program

Youth Experiencing Homelessness Program: Outcomes



Data from YEHP program

Data: Opportunities and Challenges



SSP is constrained by **outdated systems** and **limited technical capacity**

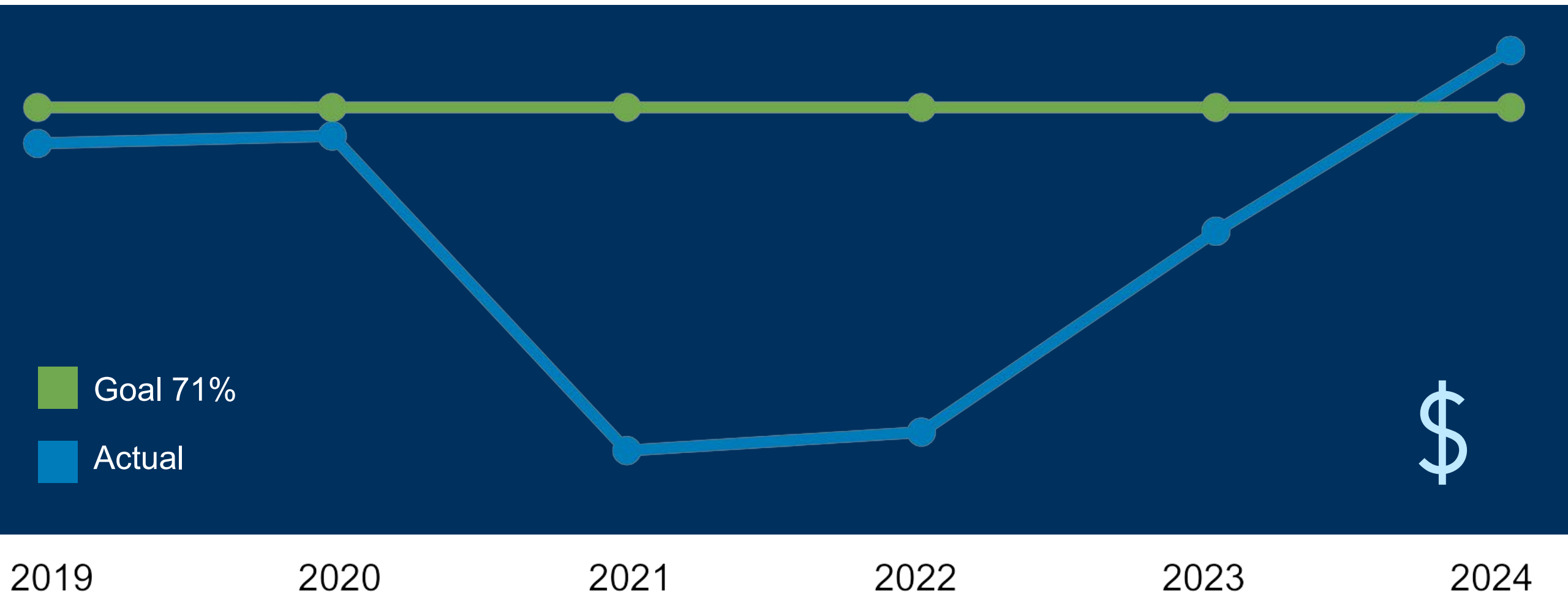
Key Performance Measures

Four key performance measures that **help people in Oregon achieve well-being**



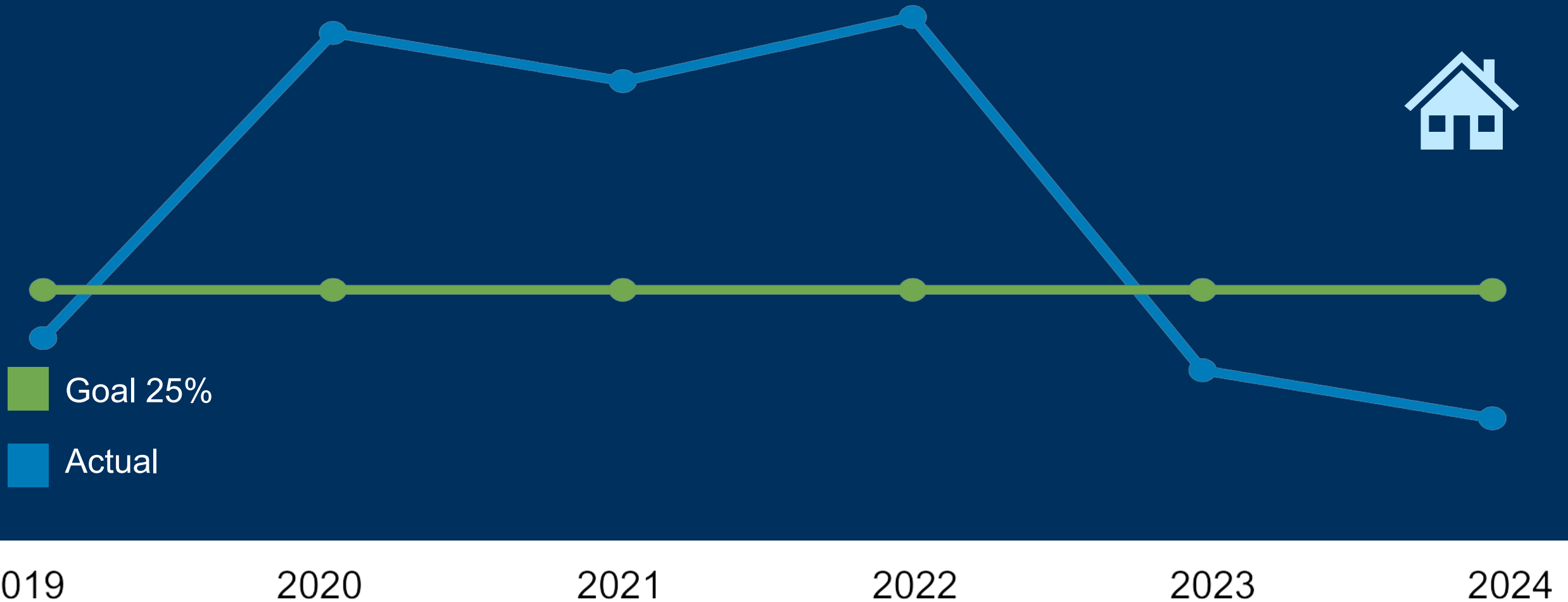
In **summer 2024**, SSP surveyed 70,000 **SNAP participants**, receiving **5,866 responses** (8.3% response rate).

More than 75 Percent of Former SSP Participants Earn a Living Wage in 2024



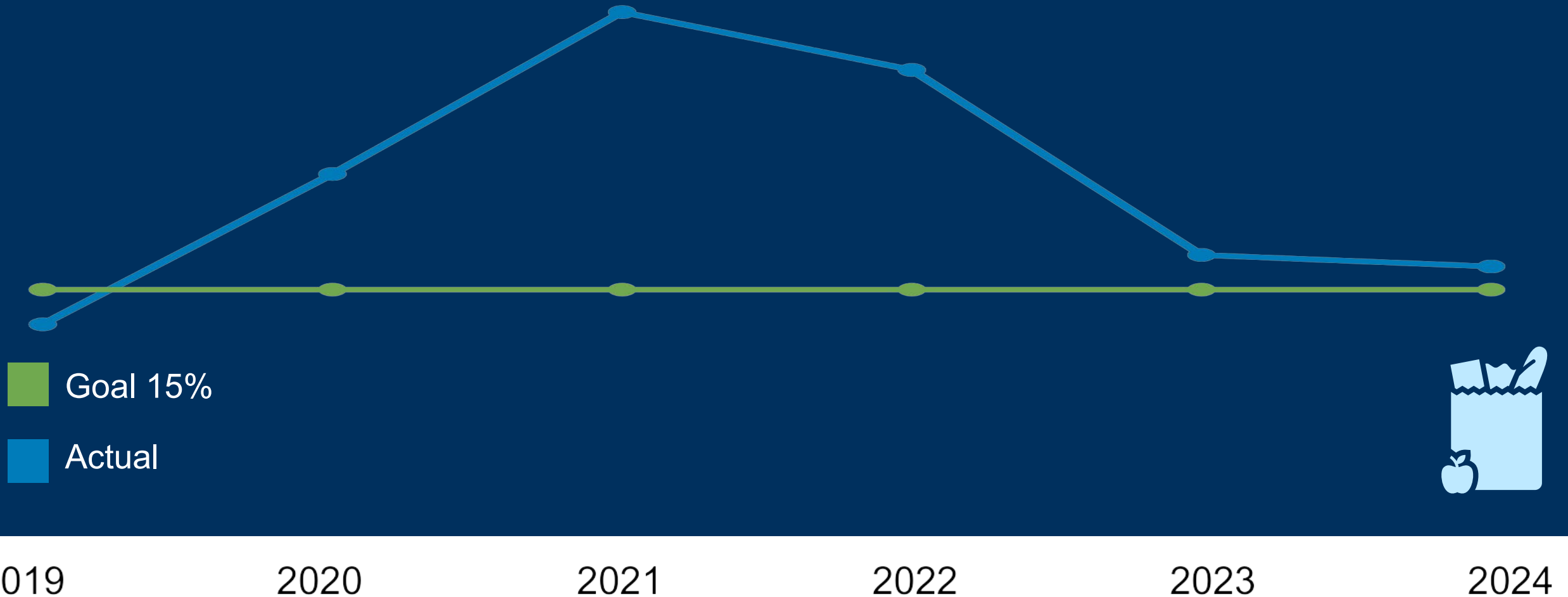
Housing Stability is Key to Breaking Cycle of Poverty, 17% Reported Stable Housing for 2024

In **summer 2024**, SSP surveyed 70,000 **SNAP** participants, receiving **5,866 responses** (8.3% response rate).



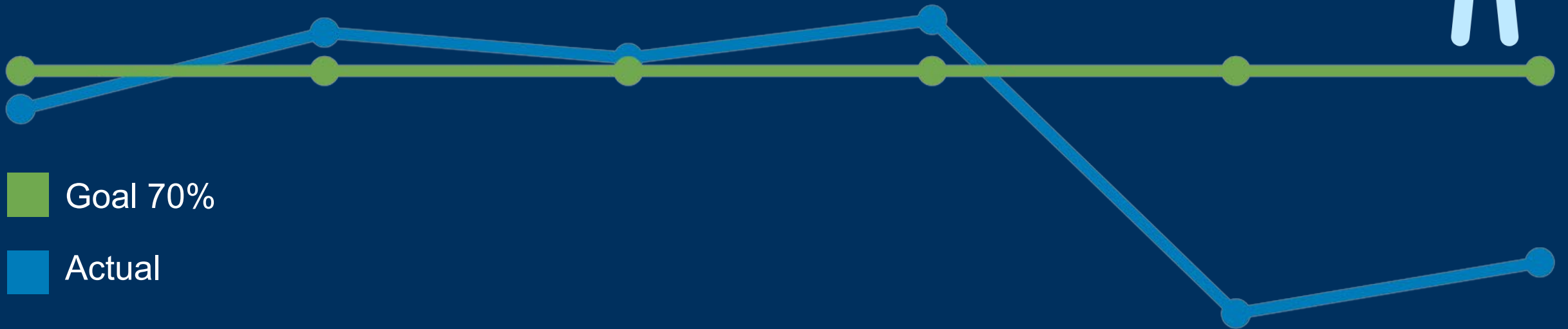
Food Security: 17% of SSP Clients Food Secure in 2024

In **summer 2024**, SSP surveyed 70,000 **SNAP** participants, receiving **5,866 responses** (8.3% response rate).



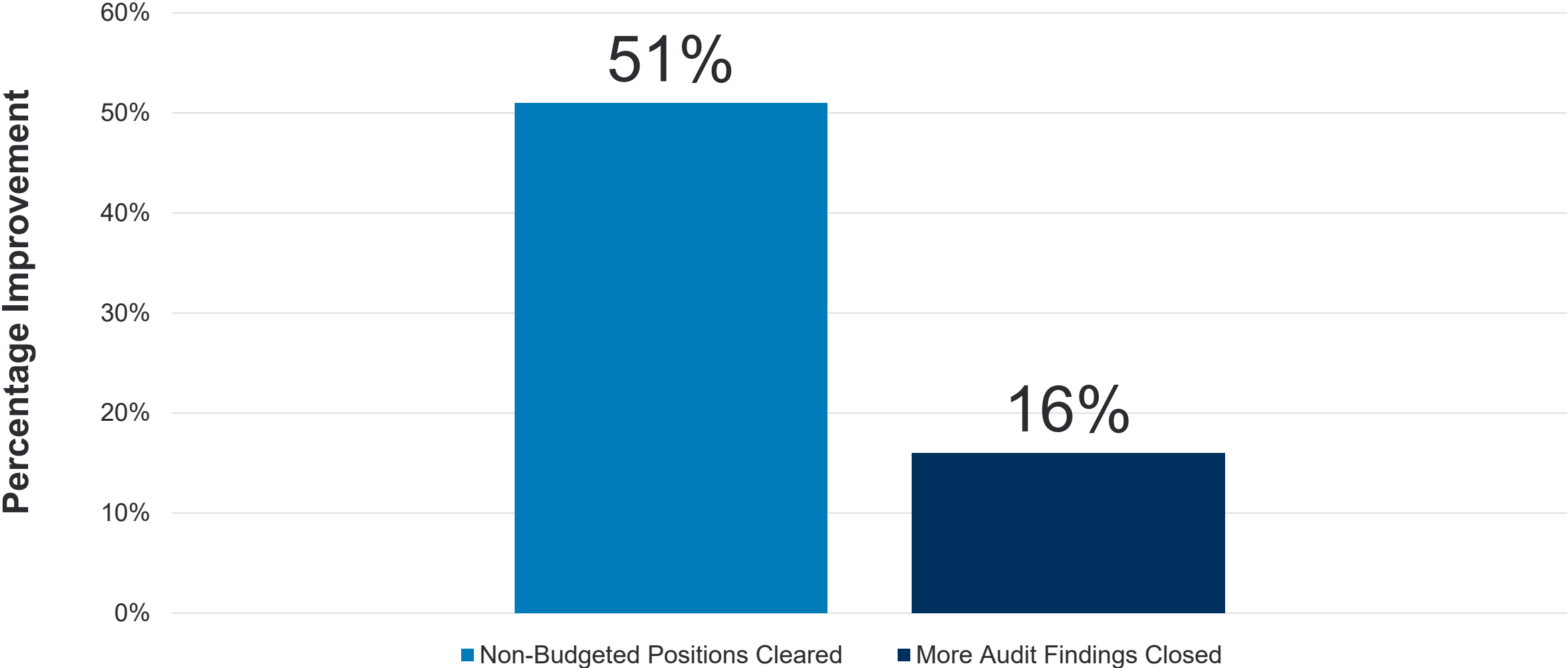
Building Confidence and Hope Through SSP

In summer 2024, SSP surveyed 70,000 SNAP participants, receiving 5,866 responses (8.3% response rate).



2019 2020 2021 2022 2023 2024

Efficiency Gains: 2023-2025 Biennium



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2025-27 Governor's Recommended Budget Policy Option Package (POP) 107

Job Participation Incentive Increase

PROBLEM

- The Federal Fiscal Responsibility Act of 2023 requires that families receiving less than \$35 in monthly assistance cannot be included in states' Temporary Assistance for Needy Families (TANF) Work Participation Rate (WPR).
- Oregon's current JPI payment of \$10 jeopardizes compliance, risking a failure to meet the federally mandated WPR.

SOLUTION

- Increase JPI payments to \$35 per month to align with federal requirements, ensuring these families remain counted in the WPR.

RESOURCES

- **GF:** \$5,183,325
- **OF:** \$0
- **FF:** \$0
- **Pos.:** N/A
- **FTE:** N/A



ODHS priority: Customer Service

SNAP Elderly Simplified Application Project

PROBLEM

Current process is **complex and burdensome**, especially for those with mobility challenges or limited access to technology. Many lose benefits due to procedural issues—like difficulties with paperwork or renewals

SOLUTION

- **Two-page simplified application**
- **Extended certification periods of 36 months**
- **Specialized staff support**

RESOURCES

- **GF: \$ 580,925**
- **OF: \$0**
- **FF: 580,925 (matched funding)**
- **Pos.: Two**
- **FTE: 1.5**



ODHS priority: Customer Service

2025-27 Governor's Recommended Budget

POP 502

Youth Experiencing Homelessness Program Core Services Maintenance

PROBLEM	SOLUTION	RESOURCES
Current funding set to expire June 2025, 75 percent of program budget at risk	Sustain YEHP's core services , including: <ul style="list-style-type: none">• Safe shelter and transitional housing.• Crisis intervention and supportive services.• Direct Cash Transfer (DCT) initiatives, which empower youth with the resources they need to build stability.	<ul style="list-style-type: none">• GF: \$19,707,205• OF: 0• FF: 0• Pos.: Six• FTE: 5.25



ODHS priority: Safety

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Key Issues

Caseload Increases



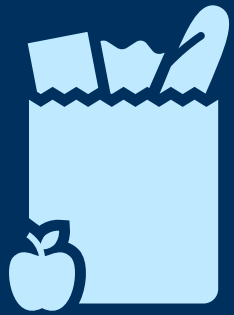
Staff Shortages



Compliance Costs



Key Challenge: Caseload Increases from 2019-24



SNAP
20%
higher



TANF
13%
higher

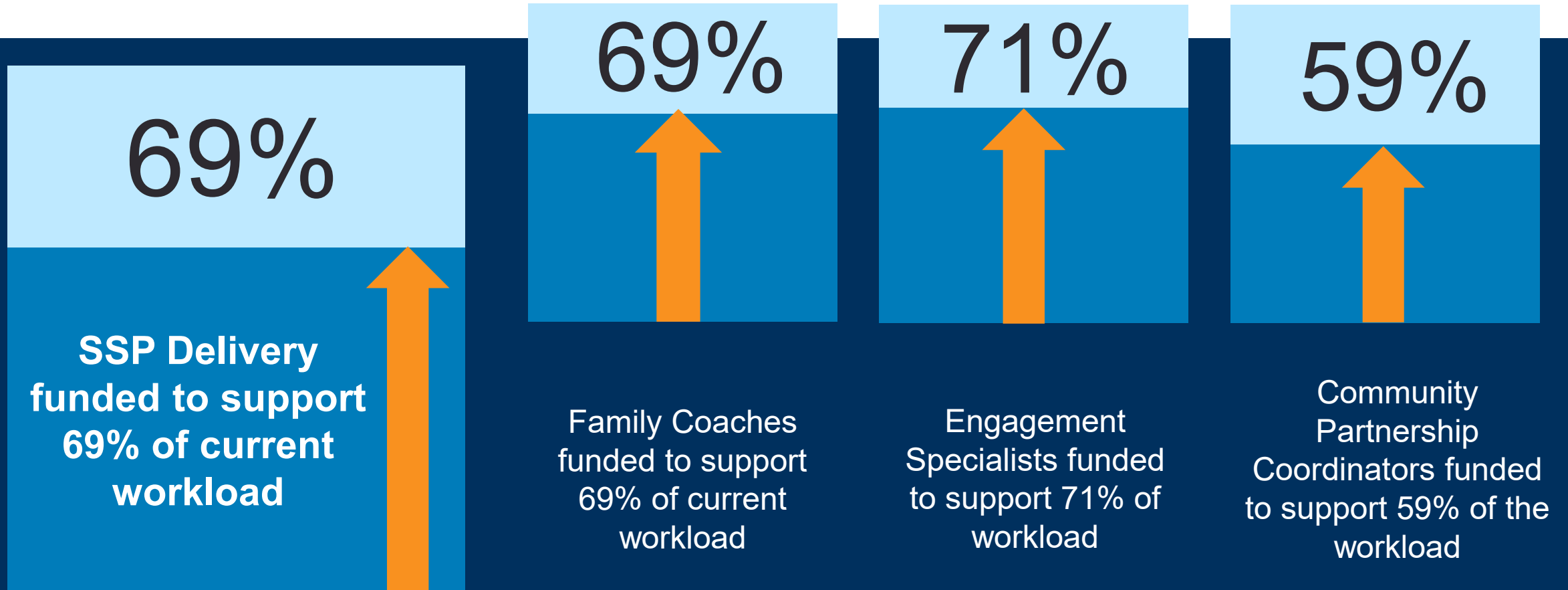


Refugee
Services
651% higher



YEHP
530%
higher

Workload vs Funding: Gap in SSP Delivery



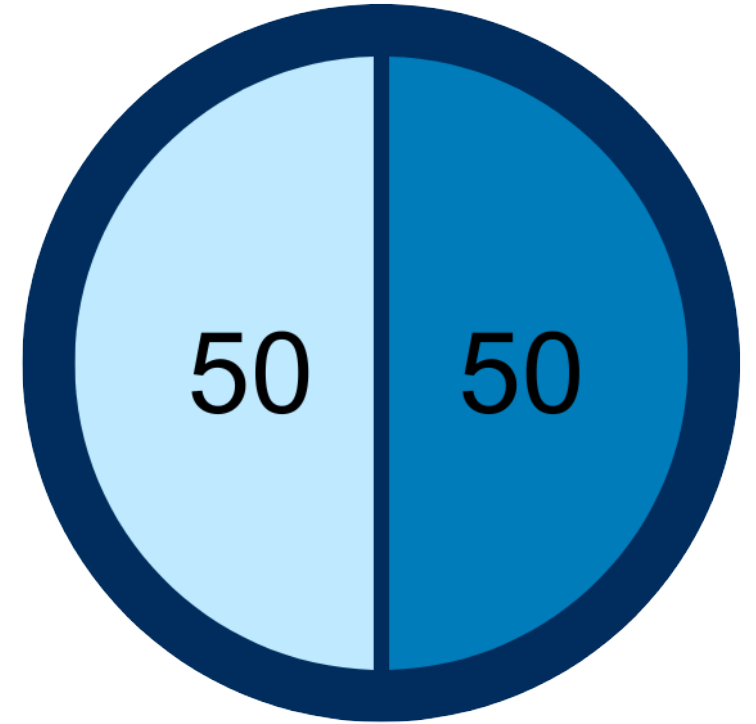
Key Challenge: SNAP Payment Error Rate Penalty



\$15.7 million
total penalty



Errors are **not fraud or misuse**,
generally **mistakes in calculations**



50/50 Settlement Option
**\$7.8 million invest and
reserve**

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Closing Remarks

This work is about
more than policies
and budgets—it's
about people



Thank you

