

Oregon Motor Voter

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House Committee on Rules

March 3, 2025

**Enrolled
House Bill 2177**

Introduced and printed pursuant to House Rule 12.00. Pre-session filed (at the request of Secretary of State Kate Brown)

CHAPTER

AN ACT

Relating to elections; creating new provisions; amending ORS 246.410, 247.002, 247.012, 247.016, 247.017, 247.171, 247.292 and 247.302; repealing ORS 802.085; and declaring an emergency.

Be It Enacted by the People of the State of Oregon:

SECTION 1. ORS 247.017 is amended to read:

247.017. [(1) The Department of Transportation shall make a voter registration card available to any person at any office of the department where licenses or renewal applications are distributed or received.]

[(2) When a person who is at least 17 years of age applies for issuance or renewal of an Oregon driver license, as defined in ORS 801.245, or issuance of a state identification card under ORS 807.400 or submits a change of address application form at a department office where driver license issuance or renewal applications, state identification card applications or change of address applications are distributed or received, department personnel shall inform the person that the person may register to vote at the department office. Department personnel shall ask the applicant whether the applicant is registered to vote at the applicant's current address and if not, whether the applicant would like to register to vote at the department office.]

[(3) Each office shall deliver in a timely manner the completed voter registration cards to the county clerk or elections officer of the county in which the office is located. The county clerk or elections officer of the county where the office is located shall forward the registration card to the county clerk or elections officer of the county in which the applicant resides. The county clerk or elections officer may reject any registration card in accordance with ORS 247.174. The Secretary of State shall determine by rule the time and manner the completed registration cards are to be delivered to the appropriate county clerk or elections officer.]

[(4) The department shall develop a driver license issuance or renewal and voter registration application procedure and a state identification card issuance and voter registration application procedure and a change of address and voter registration application procedure that allows an applicant for a license, renewal, state identification card or change of address to register to vote by providing the information required by ORS 247.171 and the information required for the issuance or renewal of a license or for issuance of a state identification card. The Secretary of State shall approve the voter registration portion of each application procedure and change of address procedure.]

[(5) The voter registration portion of an application described in subsection (4) of this section shall comply with provisions of the National Voter Registration Act of 1993 (P.L. 103-31).]

[(6) The Secretary of State shall adopt rules establishing procedures for meeting the requirements of subsection (3) of this section.]

Oregon Motor Voter Overview and DMV's Role

- Federal Motor Voter since 1995: “Do you want to register to vote?”
- Oregon Motor Voter under HB 2177 (2015) since 2016: data collected by DMV sent to SoS for automatic voter registration
- DMV sends data to SOS Elections on customers in driver license/ID transactions who:
 - Prove Oregon residency
 - Prove U.S. citizenship
 - Meet age requirements

Timeline of Events

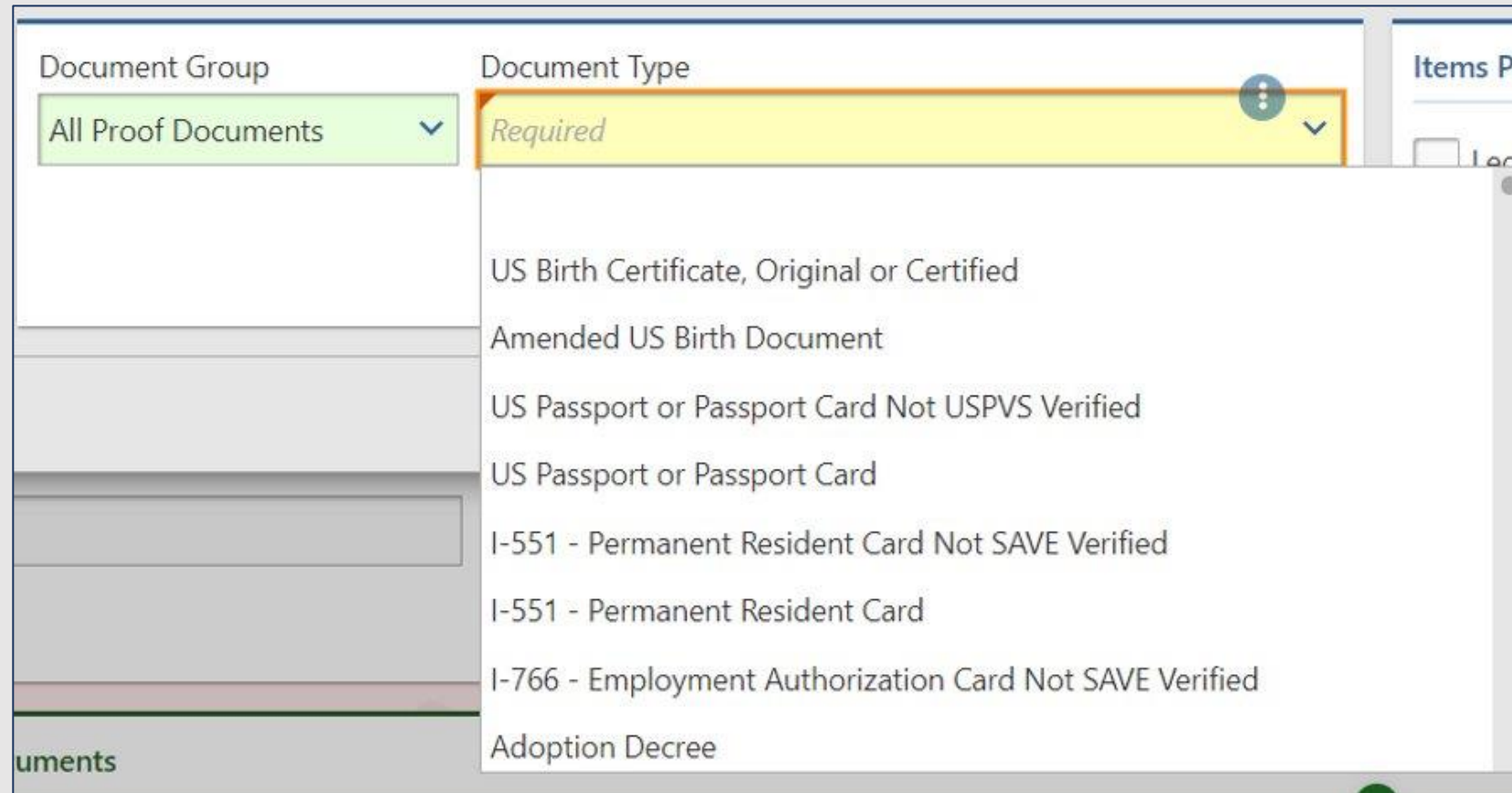
- **August – September 2024:** Source of clerical errors identified. DMV reviews 1.4 million records. Staff training and system updates implemented. Governor provides directives.
- **October:** American Samoan cases discovered. DMV delivers After Action Report. Governor pauses OMV transfer. Additional system updates.
- **November-December:** First two monthly OMV data samples shows 0 new errors after mitigations in place. First meeting of Expert Review Team. Preliminary report of Deloitte's Data Integrity Review released. Spy Pond shares DMV Data Maturity Report.

Timeline (Continued)

- **January 2025:** Monthly OMV sample shows 0 errors. Dedicated Voter Registration Analyst hired. Expert Review Team reviews Deloitte DIR report and data maturity assessment.
- **February:** Monthly OMV sample finds 0 errors. Deloitte Data Integrity Review Final Report released. OMV data transfer resumes.
- **March-April:** Audit work with DAS and vendor Baker Tilly continues. Audit report due April 30. Expert Review Team to review final DIR report and audit. Additional controls put in place by request of Secretary of State.

DMV Data Entry Issue

- Drop-down menu of document types
- US documents as default
- Clerical error: staff inadvertently selected US documents when foreign documents were presented



The screenshot shows a data entry form with two main sections: "Document Group" and "Document Type".

- Document Group:** A dropdown menu with "All Proof Documents" selected.
- Document Type:** A dropdown menu with "Required" selected. The dropdown is open, showing a list of document types:

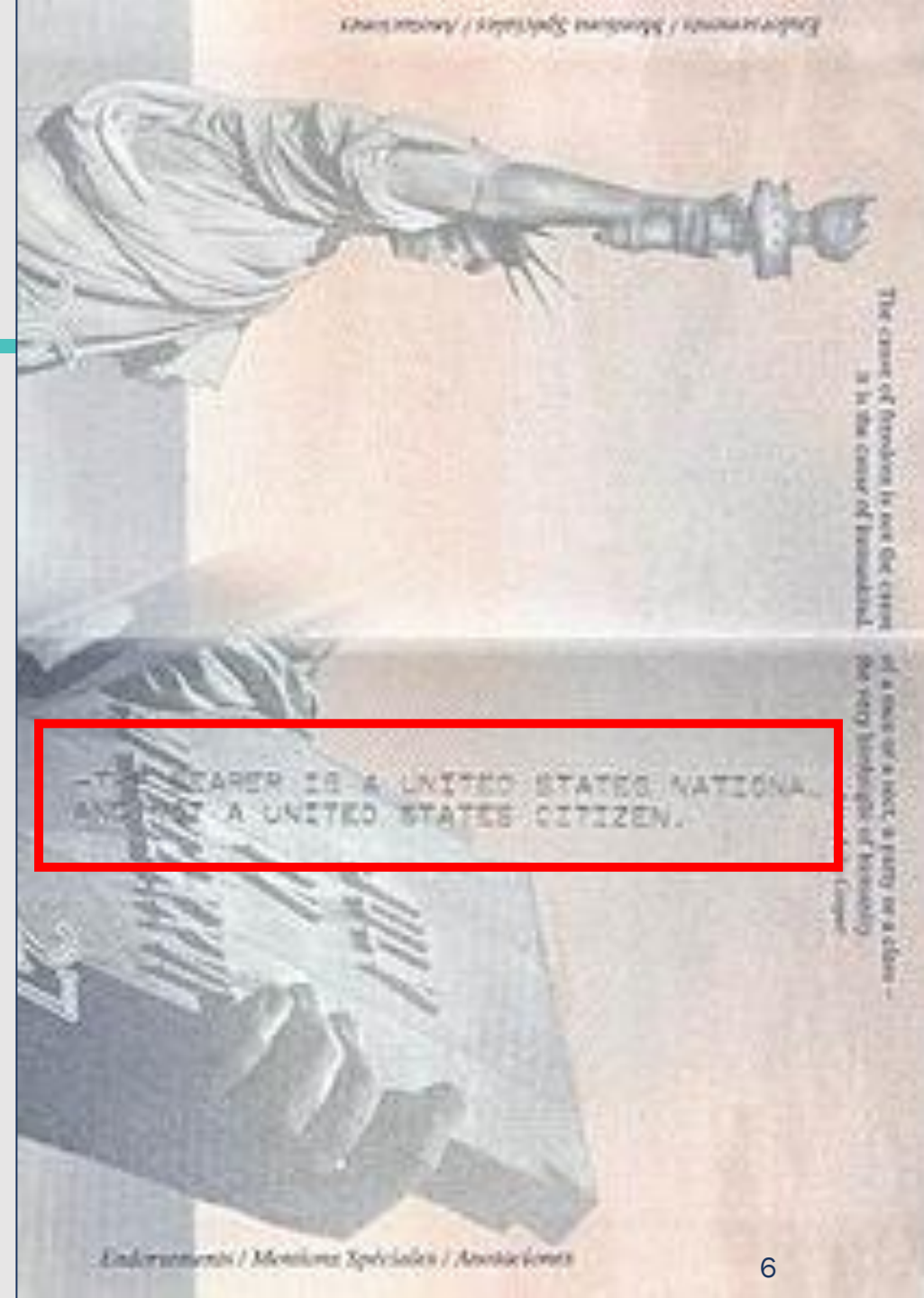
Document Type
Required
US Birth Certificate, Original or Certified
Amended US Birth Document
US Passport or Passport Card Not USPVS Verified
US Passport or Passport Card
I-551 - Permanent Resident Card Not SAVE Verified
I-551 - Permanent Resident Card
I-766 - Employment Authorization Card Not SAVE Verified
Adoption Decree

At the bottom left of the form, the word "uments" is partially visible.

Previous system screen

American Samoans Incorrectly Classed as Citizens

- People born in American Samoa are U.S. nationals, but not necessarily US citizens—they qualify for US passports, but are not eligible to vote unless naturalized
- DMV staff previously believed any US passport indicated citizenship and this was reflected in OMV data transfers
- Approximately 180 errors discovered related to this issue



Governor Kotek's Direction



Provide updated training



Complete a comprehensive report to determine how the error occurred and document corrective actions taken



Undertake a full-scale DMV data integrity review overseen by a panel of external data experts to produce preliminary recommendations for improved data management



Set data quality control calendar in coordination with the Secretary of State to ensure due diligence ahead of elections



Undertake an independent, external audit of the Oregon Motor Voter program, to be led by DAS



Pause transmitting OMV data to the Secretary of State in October 2024; data transfer resumed February 26, 2025

Corrections to System Input and Data Quality Control Process

Action	Status
Manager daily check (third check) of all transactions against stored documents to ensure match	✓
Confirmation pop-up for U.S. passports	✓
Alphabetical document drop-down; no default selection	✓
Issuance year required field for U.S. passports	✓
Separate citizen and non-citizen documents on different screens	✓
Document country as a required field	✓
State and county required fields on U.S. birth certificates	✓

Citizen vs. Non-citizen Separation

Add US <u>C</u> itizenship Document Add <u>N</u> on-Citizenship Document Add US National Document ⋮					
Valid From	Valid Through	Satisfied Requirements	Verified		
				< Previous	Next >

Citizen vs. Non-citizen Separation

Add Non-Citizenship Document

Document Group
All Proof Documents

Add Non-Citizenship Document

fore

- Foreign Passport with Admit Stamp
- Foreign Passport with Admit Stamp Not SAVE Verified
- Foreign Passport with I-94
- Foreign Passport with I-94 Not SAVE Verified
- Foreign Passport with Valid I-797A
- Foreign Passport with Valid I-797A Not SAVE Ver
- Foreign Passport(Standalone)
- Foreign Voter Card
- US or Foreign Certified School Records

Items Proven by Document

Legal Presence Identity Date of Birth Legal Name Residence Address SSN Ineligibility

At least one item must be selected.

Cancel Save

Citizen vs. Non-citizen Separation

Add US Citizenship Document

Document Group: LP (All) ▼

Add US Citizenship Document

Required ▼

- Amended US Birth Document
- Certificate of Citizenship
- Certificate of Naturalization
- DS-1350 - Certificate of Report of Birth
- FS-240 - US Consular Report of Birth Abroad
- FS-240 (Legacy) - Report of Child Born Abroad of American Parent(s)
- FS-545 US Certification of Birth
- US Birth Certificate, Original or Certified

Items Proven by Document

Legal Presence Identity Date of Birth Legal Name Residence Address SSN Ineligibility

least one item must be selected.

Cancel Save

Staff Training

Since the problem was discovered, DMV has delivered intensive training on accuracy and the repercussions of data errors.

- Multiple system changes implemented
- Importance of accuracy – *why it's critical*
- New employee training modules - enhanced
- On-going refresher training on voter registration – required for all field staff

Continuous improvement and encouraging feedback. Individual staff coached on errors.



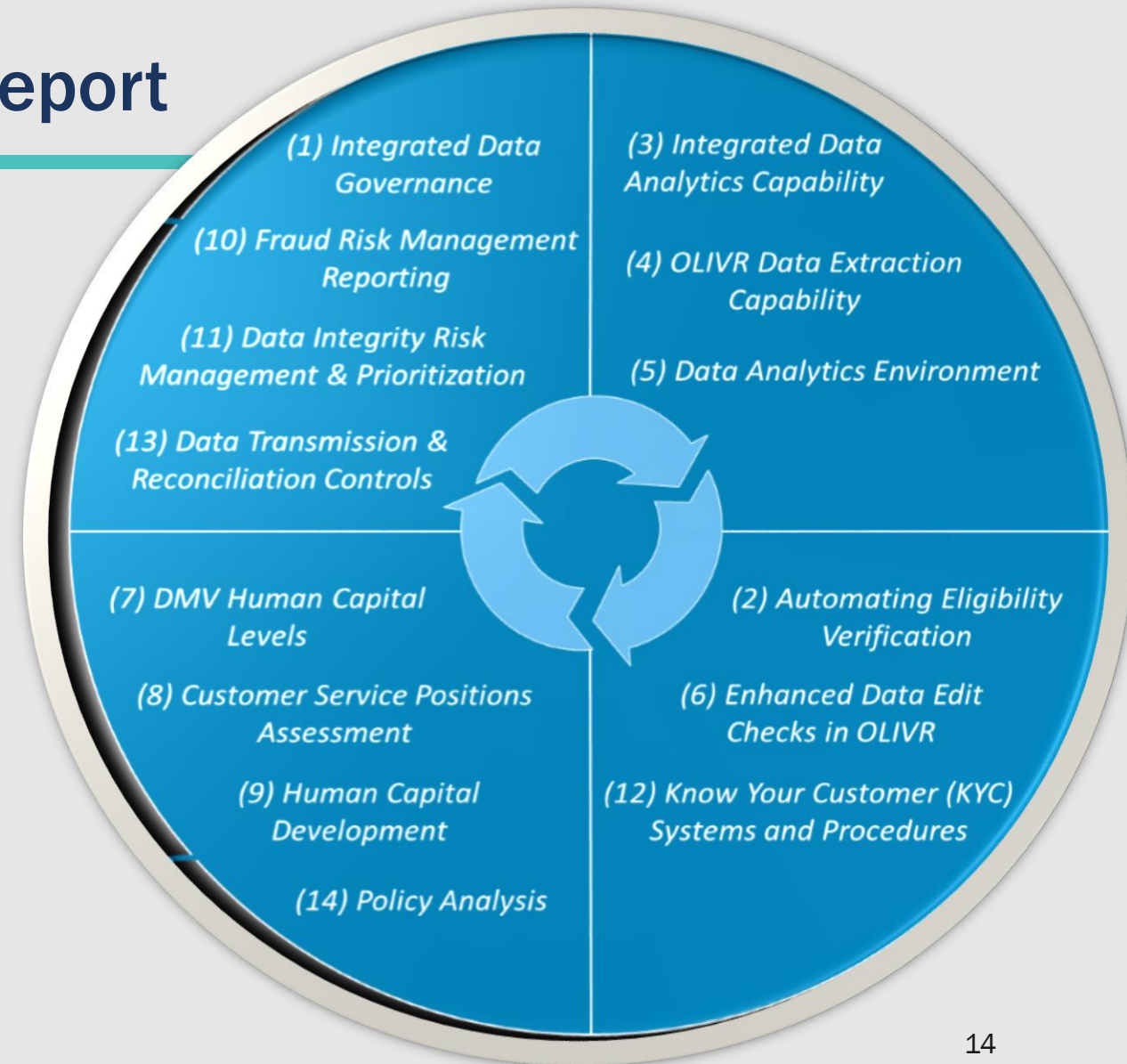
Motor Voter Data Integrity Work

- Created monthly record sampling and error reporting process
 - Four months of sampling new transactions: 0 errors
 - Legacy error reporting process with Secretary of State: 12 errors discovered and addressed since October from transactions before mitigations
- Hired a Voter Registration Integrity Analyst to oversee improvement work
- Participating in DAS OMV audit - due April 30
- DMV Data Integrity Review
 - Undertook Data Quality Maturity Assessment
 - Contracted with Deloitte on in-depth data review
 - Expert Review Team created to provide input on implementation



Deloitte Data Integrity Review Report

- Deloitte's report delivered February 26 found controls put in place ensure OMV data integrity, but expressed concerns about level of effort and sustainability
- Identified 14 opportunities for ODOT outlined in the report related to:
 - Data analytics capabilities
 - DMV staffing
 - Data governance and risk management
 - Policy and operational processes



Data Integrity Review- Expert Review Team

Member	Background
Kathryn Helms	Oregon Chief Data Officer, Enterprise Information Services
Anne Ferro	Former CEO of American Association of Motor Vehicle Administrators/Federal Motor Carrier Safety Administrator
Will Saunders	Washington Department of Licensing Data Stewardship and Privacy Administrator
Rosalie Johnson	Former Deputy Senior Director for Motor Services, Colorado DMV
Chrissy Nizer	Administrator, Maryland Motor Vehicle Administration
John Lindback	Institute for Responsive Government / Former Oregon Elections Division Administrator

OMV Data Transfer Resumes

- OMV data transfer turned back on as of Feb 26, 2025
- Data collected during the pause has been transferred to Secretary of State for processing
- DMV will continue all current controls and reviews to maintain integrity of data
- DMV and SoS will work collaboratively on annual process review and monthly sampling

Next Steps: Data Integrity and Voter Registration

- Pursue recommendations based on the Deloitte report
- Work with DAS and Baker Tilly on audit efforts and implement findings
- Engage multi-state Expert Review Team's on implementation
- Continue monitoring and reporting of historical data errors
- Continue to implement improvements and update trainings for DMV staff
- Collaborate with Secretary of State on annual OMV review and monthly record sampling



Questions?

Thank you