



2025-27 Governor's Budget Presentation: Board of Nursing

Presentation to the Joint Ways and Means
Subcommittee on Human Services Regarding
HB 5023

Executive Director Rachel Prusak, MSN, APRN, FNP

Fiscal and Operations Manager John Etherington

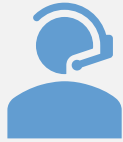
Our Mission

Established in 1911, the Oregon State Board of Nursing protects the public through regulatory excellence and promoting the wellness of nursing professionals.

Our Vision

A safe and healthy Oregon promoted through a healthy and diverse nursing workforce.





Customer
Service and
Communication



Diversity, Equity,
Inclusion, and
Accessibility



Employee
Retention and
Recruitment

Strategic Initiatives

Board Members



Marcus Cooksey, ARNP-NP
1st Term Ends 12/31/26



Rachel Dennis, CNA
1st Term Ends 12/31/27



Margaret Hill
1st Term Ends 12/31/25



Joni Kalis, MPT, MS, PT
1st Term Ends 12/31/25



Rachel Mitzel, RN, CRNA
1st Term Ends 12/31/27



Filipa Nesta, LPN
1st Term Ends 12/31/27



Linda Stanich, RN
1st Term Ends 12/31/26

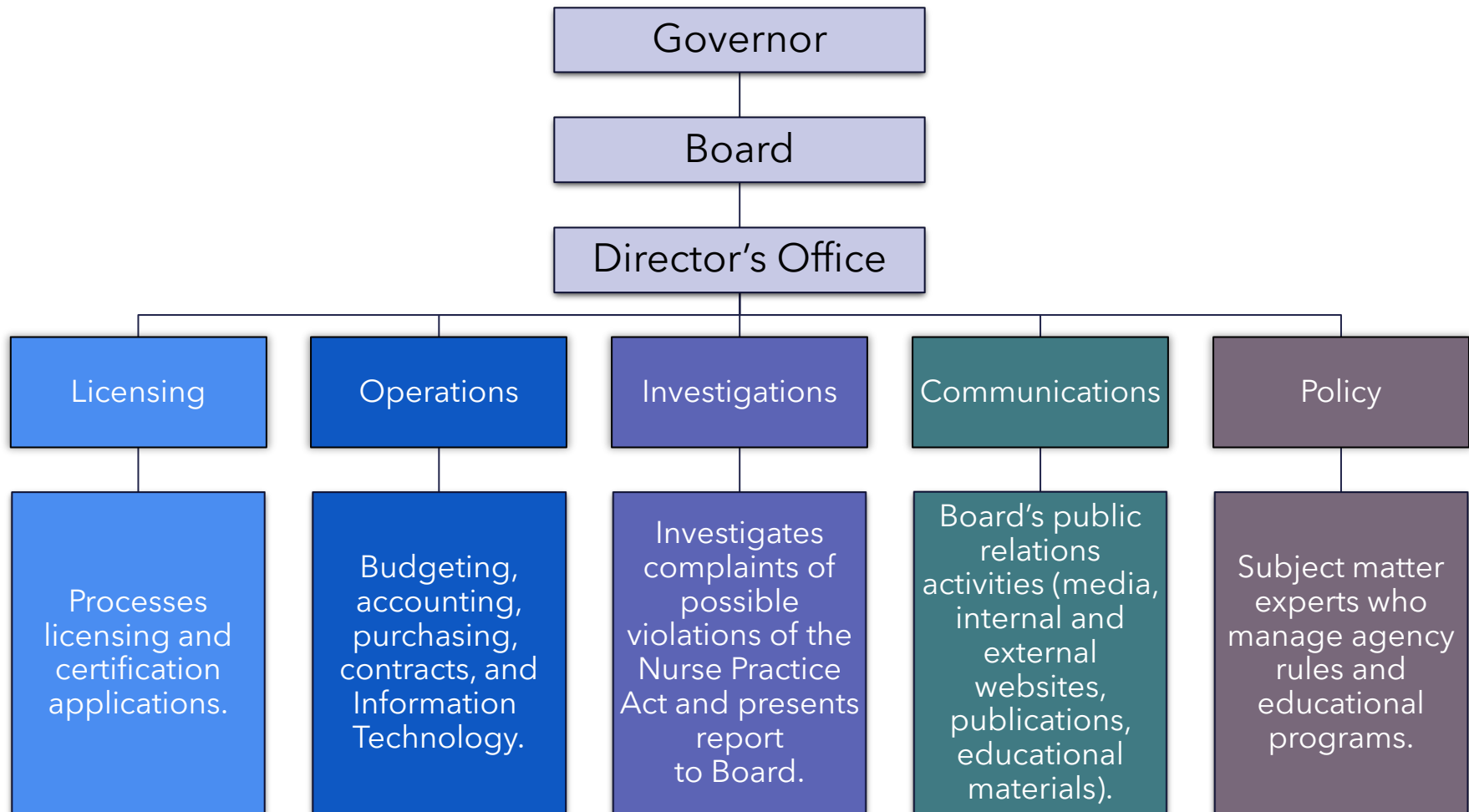


Olanike Towobola, RN, DNP
1st Term Ends 12/31/26



Claire McKinley-Yoder, PhD, RN
1st Term Ends 12/31/26

Agency Overview



Number of Agency FTE

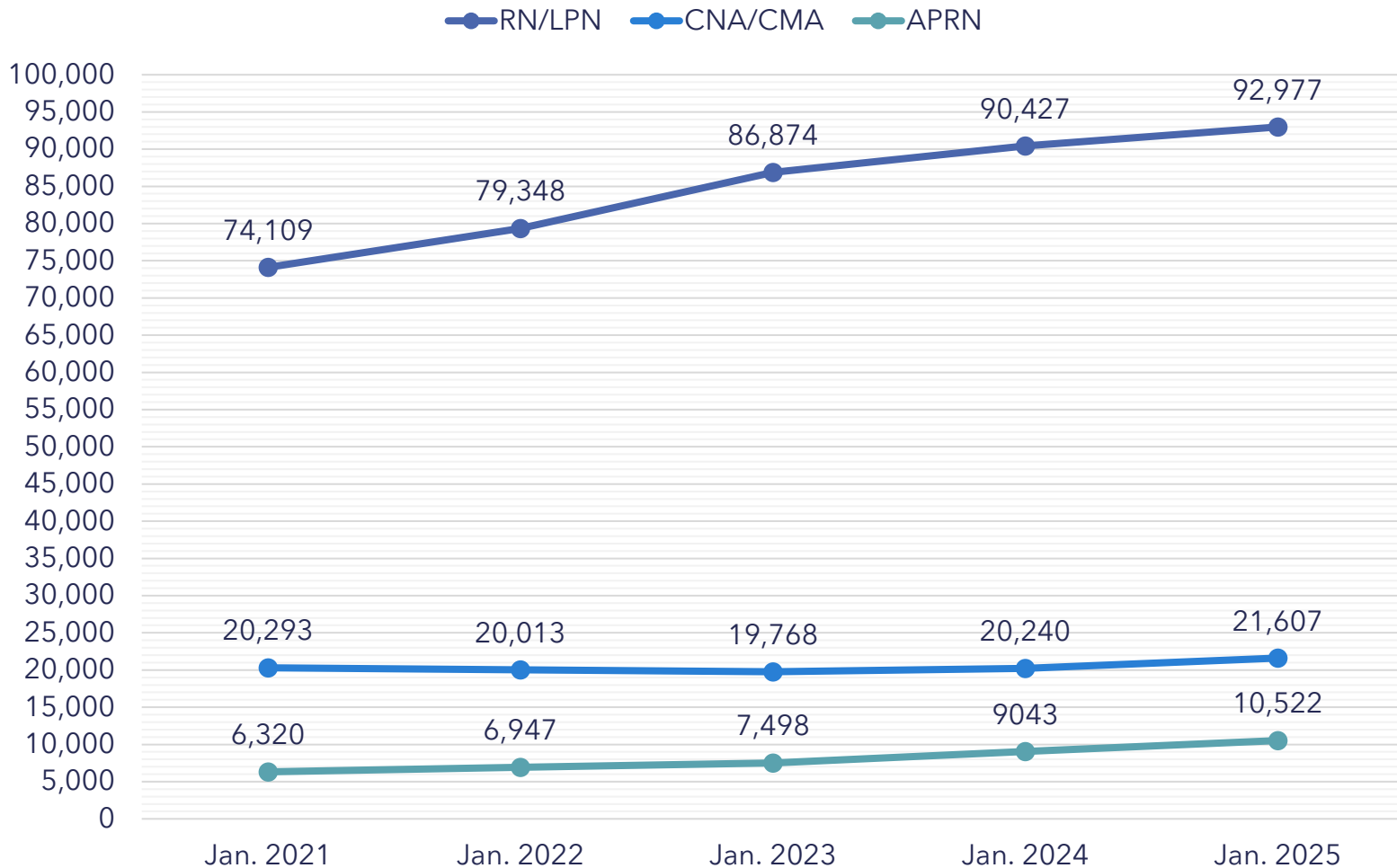
	FTEs Reported	Positions
2025-2027	61.9	62
2023-2025	60.9	61
2021-2023	53.90	54
2019-2021	53.90	54
2017-2019	48.9	49



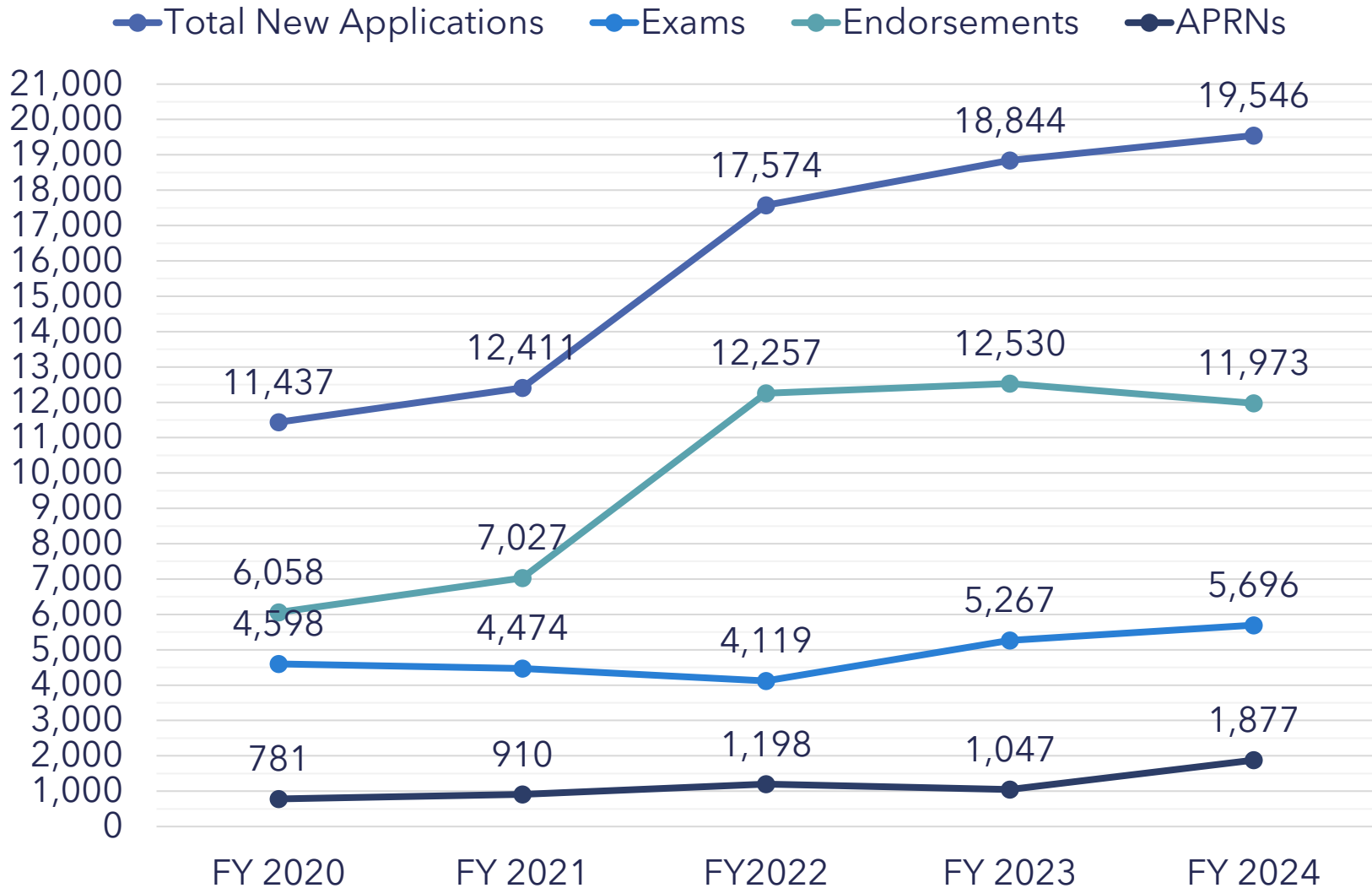
Number of Licenses

License Type	Count as of 1-2-25
Registered Nurses	86,440
Licensed Practical Nurses	6,537
Certified Nursing Assistants	20,627
Certified Medication Aides	980
Nurse Practitioners	9,359
Clinical Nurse Specialists	125
Certified Registered Nurse Anesthetists	1,038
Nurse Interns	16
RN-Emeritus	24
Total Licensees and Certificate Holders	125,146

Numbers of Licenses



New Applications Processed



Investigations Department 2024

Number of Investigators: 15

Average Cases per Investigator: 78

Complaints Received: 1,796

Cases Opened: 1,079

Cases Closed: 761

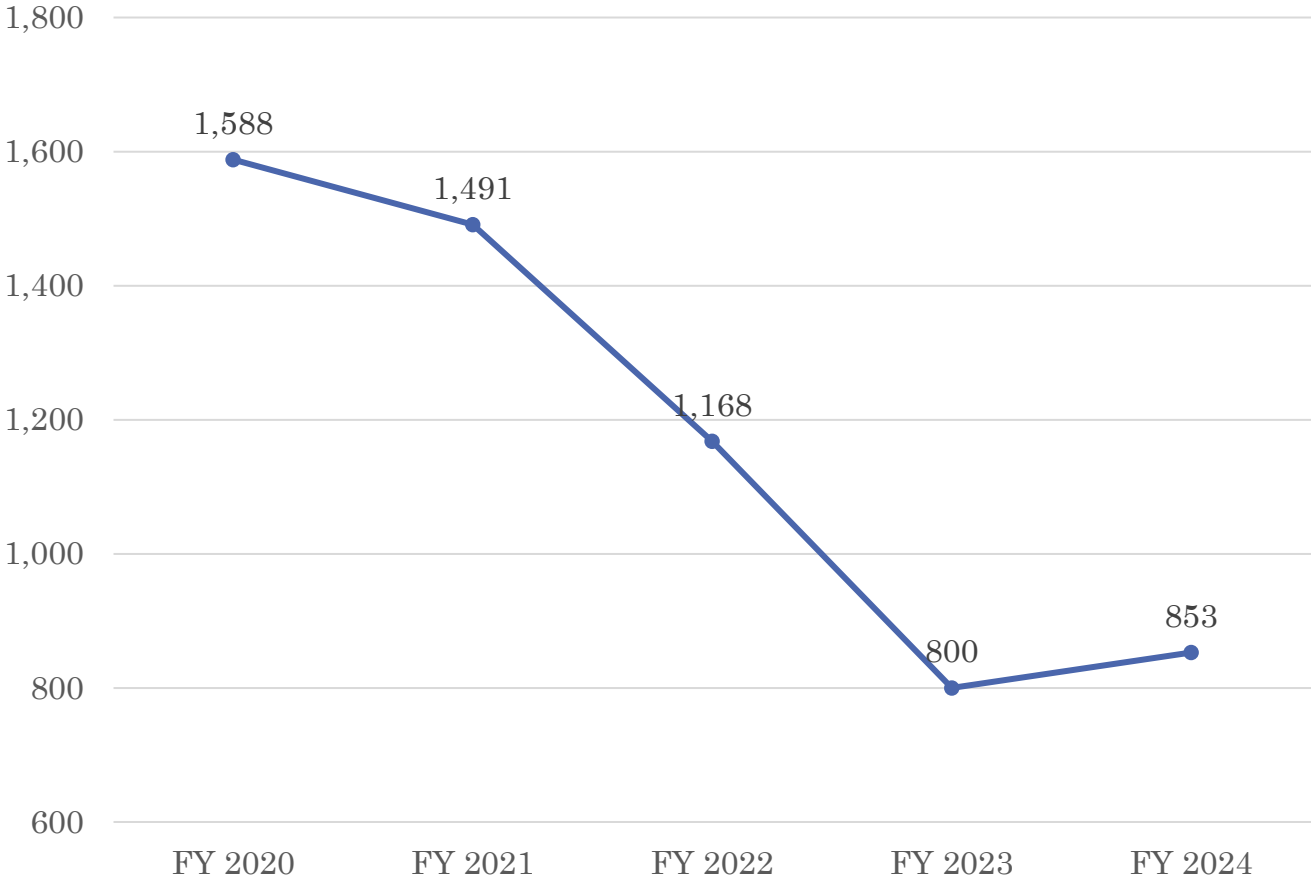
Cases Presented to the Board: 853

Disciplinary Actions Taken: 114

Investigations Department 2024

Discipline Type	Actions Taken
Reprimand	26
Suspension	13
Revocation	10
Voluntary Surrender	23
Denial of Application	13
Civil Penalty	9
Probation	19
Limitation on Practice	1

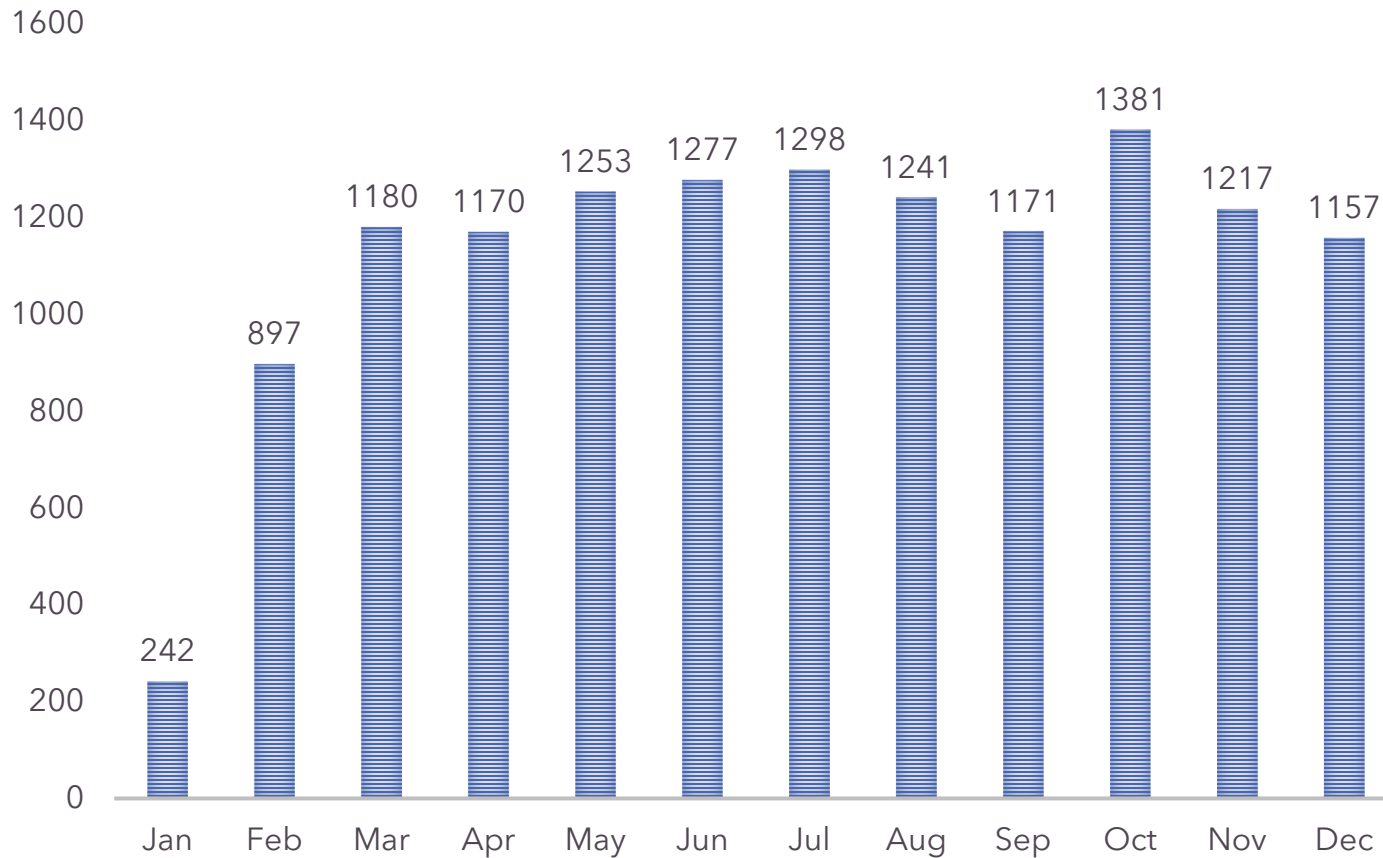
Cases Brought to the Board





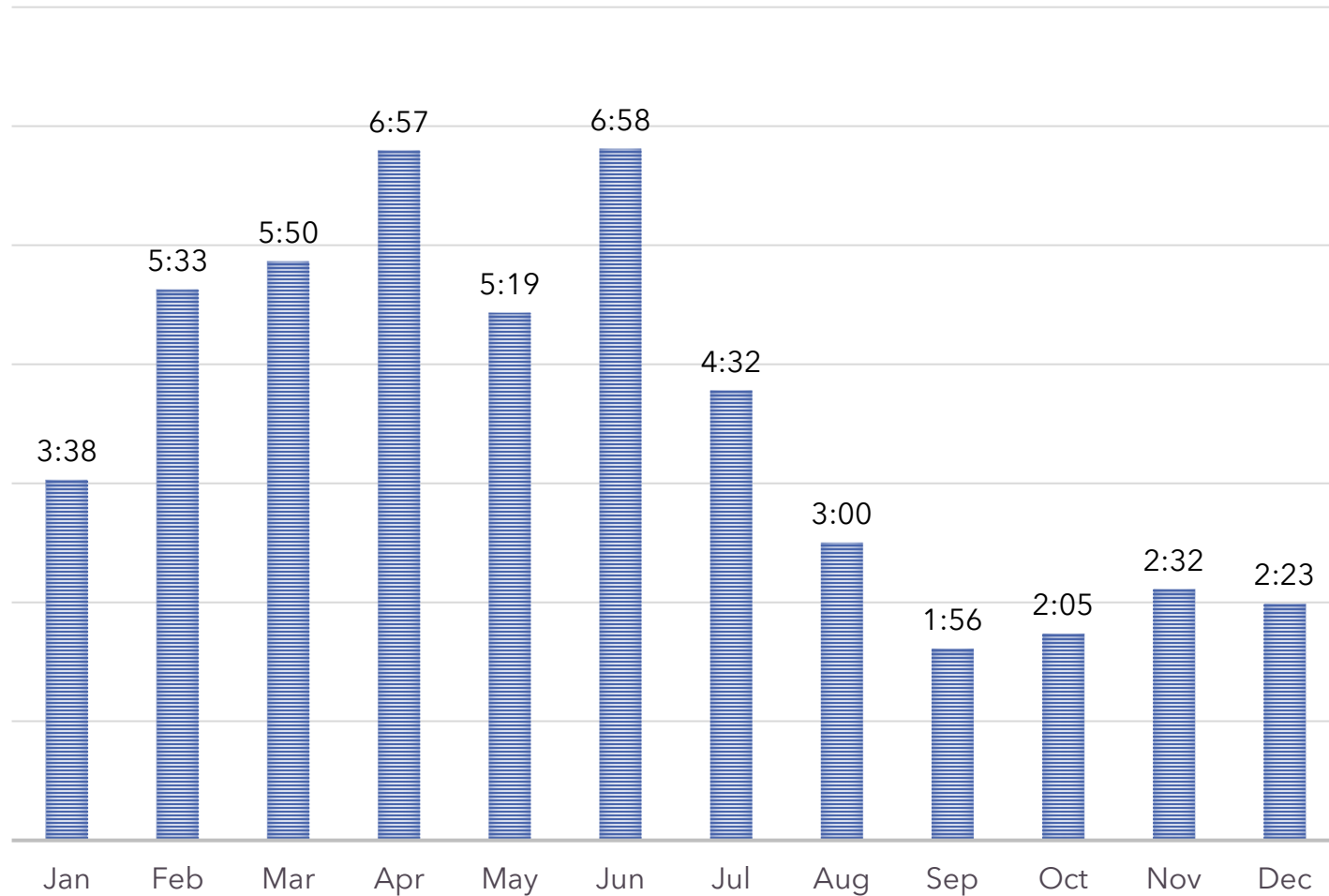
Contact Center 2024

Total Number of Calls Per Month



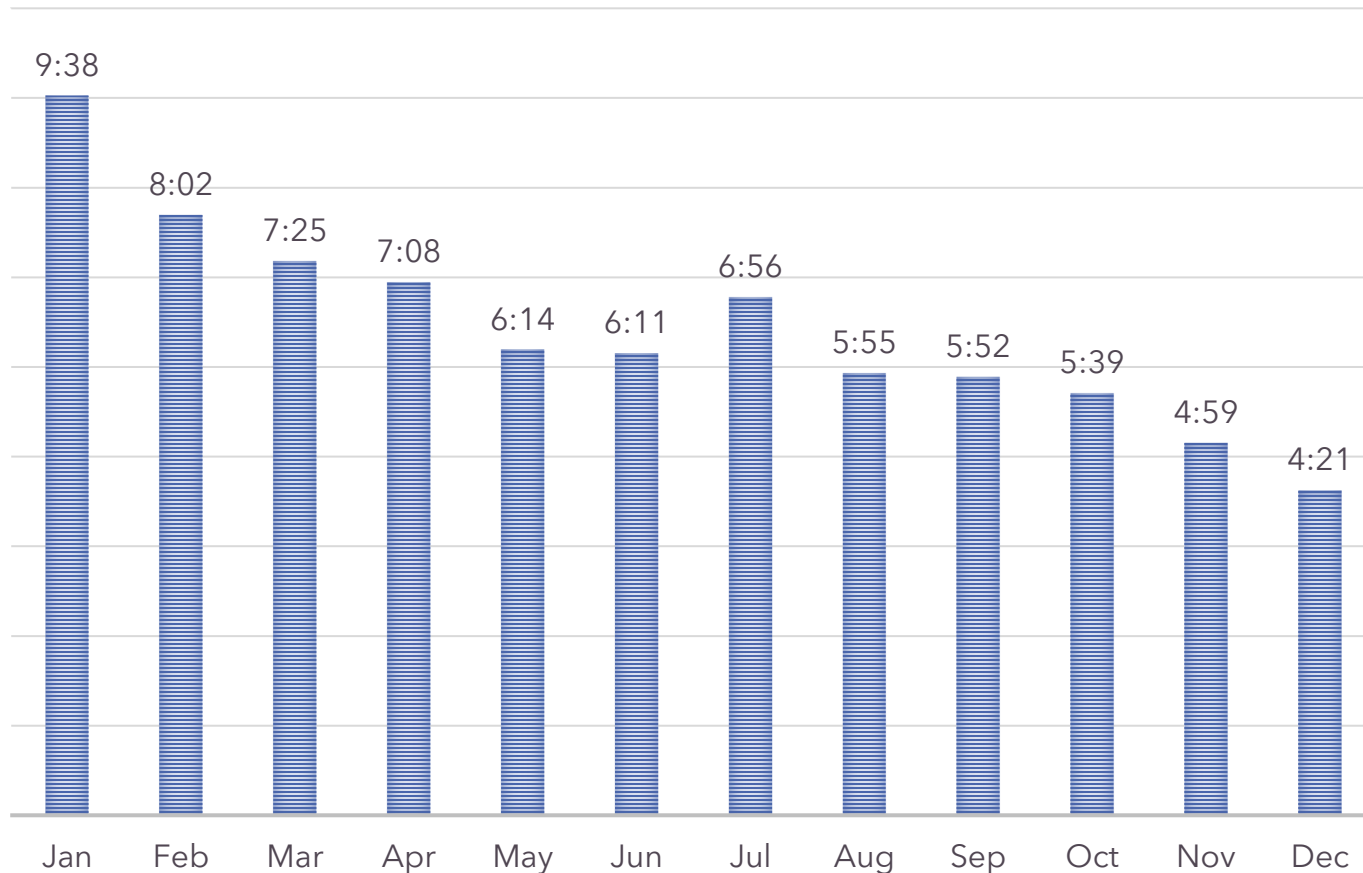
Contact Center 2024

Average Caller Wait Time



Contact Center 2024

Average Length of Call



Key Performance Measures

KPM Title	Description	FY2022	FY2023	FY2024
Timely Resolution of Complaints	% of complaints referred to the Board within 120 days of receipt.			
Reduction of Recidivism	% of disciplined cases w/ new complaint within three years of closing the original case.	✓		
Customer Service	% of customers rating their overall satisfaction with the agency's customer service as "good" or "excellent".			✓
Timely Licensing	% of licensing applications processed within 5 business days.	✓	✓	✓
Effective Governance	% of total best practices met by Board.		✓	✓

✓ Target met or exceeded

Major Budget Drivers

Increased
Licensees

Large Case
Loads

Agency
Risks

Revenue
Changes

Workforce
Challenges



Significant rise in internal costs and expenditures increased 119% since last fee increase in 2009.



OSBN increased by 14 staff positions since last fee increase 2009

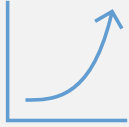


Agency department restructuring demands



Maintain access to Oregon Wellness Program and Health Professional Service Program and ensure financial stability

Request for Fee Increase (Policy Option Package #100)



Increase all RN renewal, endorsement, reactivation, reinstatement, and initial exam applications by \$100.



Increase all LPN renewal, endorsement, reactivation, reinstatement, and initial exam applications by \$35.



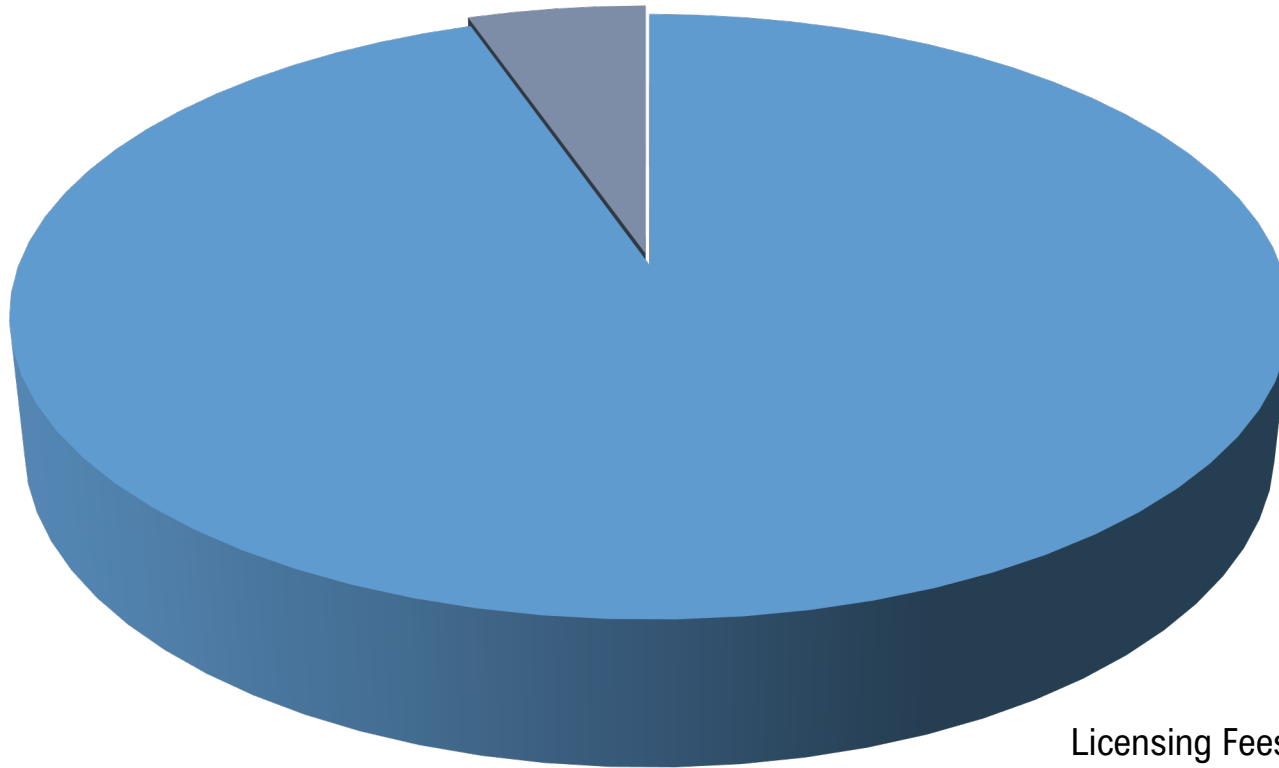
Increase all APRN renewal and initial applications by \$100

Request for Fee Increase (Policy Option Package #100)

Revenue 2025-27 GB

\$31,720,730

Net Transfer from DHS, \$1,692,384 , 5%



Licensing Fees Revenue,
\$30,028,346 , 95%

Expenditures 2025-27 GB

\$30,349,084



POP
#101

Personnel Service adjustments resulting in expenditures increase of \$787,135 and 1 FTE.
Agency is establishing 2 new positions, eliminating 1 position, and reclassing 6 positions per DAS HRSD recommendations and approval of positions.

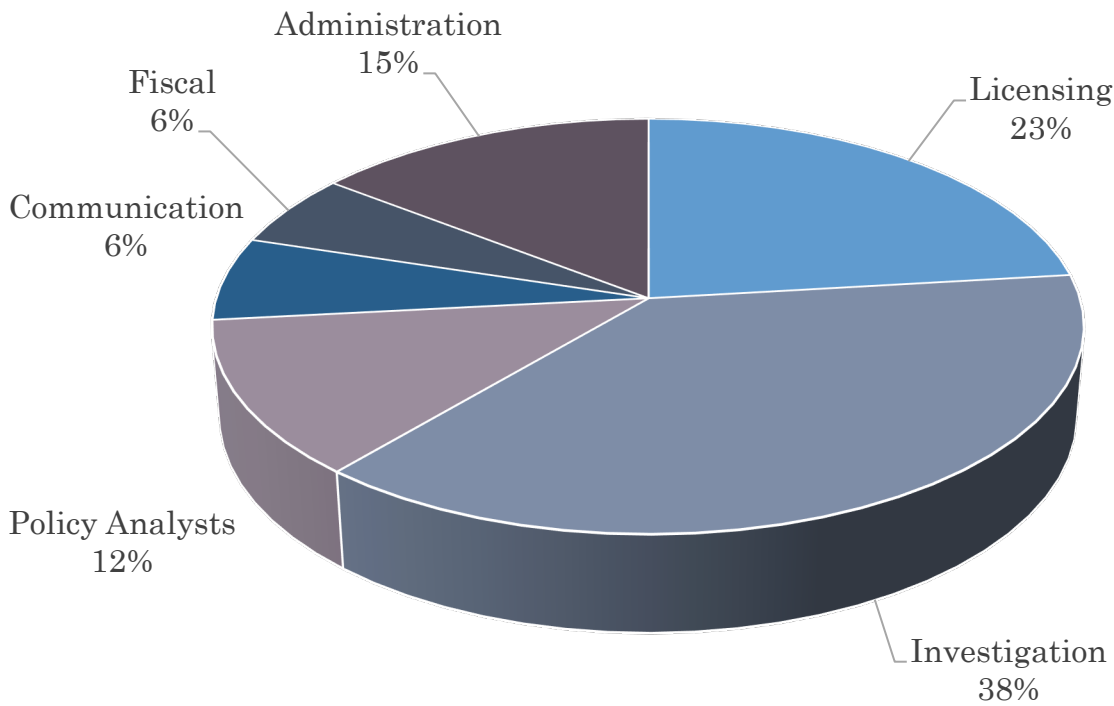
POP
#102

Increase in Distribution to Non-Profit category of \$150,000 for Oregon Nursing Advance Fund.
Agency collects \$9 per application and needs to pay equal amount out to non-profits. Application increases have increased payment amounts beyond regular biennium inflation increases.

POP
#103

Increase of \$150,000 in Agency Related Services and Supplies category.
New contract for vendor testing fees for CNA & CMA testing has increased fees above standard inflation. Requesting additional expenditures to balance category expenses.

Policy Option Packages



Expenditures by Department 2025-27 GB

Reduction Options

Elimination of 4 positions
(Overall savings:
\$1,054,799 OF)

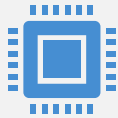
Elimination of Oregon
Wellness Plan and
decrease in office
expenses category
(Overall savings:
\$600,000 OF)

Withdraw from the Health
Professionals' Services
Program and transfer existing
participants to probationary
status. (Estimated savings:
\$850,000 OF)

Major Agency Changes by Biennia



2023-2025: Reestablished contact center, ED recruitment, Created new strategic plan.



2021-2023: Implementation of a new database and online services migration. Board ended participation in Health Professional Service Program.



2019-2021: Agency off phones, Remote work as part of COVID -19 response.

2023-25 Agency Accomplishments: Customer Service



Reestablished the OSBN Contact Center in January 2024.



Board voted to reengage in the Health Professionals' Services Program to support evidence-based treatment of our nursing workforce.



Reinvigorated external and internal communications with implementation of Gov-Delivery and newly redesigned intranet.



Transitioning to DAS IT support and data center.



Updated our strategic plan and mission statement.

2023-25 Agency Accomplishments: Removing Barriers



CNA consolidation—Year-long effort to consolidate CNA 1's and CNA 2's



Updates to nurse licensure standards for RNs and LPNs



Updates to the delegation of nursing tasks—to clarify requirements and increase public safety.



Collaborated with nursing educators statewide and addressed challenges of faculty and students

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