



Oregon Medical Board

2025-2027 Budget Presentation

Joint Ways and Means | Subcommittee on Human Services

Presenters:

Nicole Krishnaswami, JD | Sheronne Blasi | Carol Brandt

Presentation Objectives

- Mission and Board Composition
- Agency Organization and Services
- Goals and Performance Measures
- Budget and Policy Packages
- Accomplishments



Mission Statement

The mission of the Oregon Medical Board is to protect the health, safety, and wellbeing of Oregon citizens by regulating the practice of medicine in a manner that promotes access to quality care.



The Board

Board members are appointed by the Governor and confirmed by the state Senate. Each member is selected for a three-year term, with the opportunity to participate in a second term.

The Board is comprised of six Medical Doctors (MD), two Doctors of Osteopathic Medicine (DO), one Podiatric Physician (DPM), two Physician Associates (PA), and three members of the public who represent health consumers. Board members come from all of Oregon's six Congressional Districts.



Jill Shaw, DO | Chair
Astoria



Sudeep Taksali, MD | Vice Chair
Wilsonville



Sheronne Blasi | Secretary
Public Member | Salem



Robby Azar, MD
Oregon City



David Cook, MD
Portland



Katja Daoud, MD
Portland



Niknam Eshraghi, MD
Portland



Ileana Esquivel, PA-C
Portland



Eric Evans, DPM
Portland



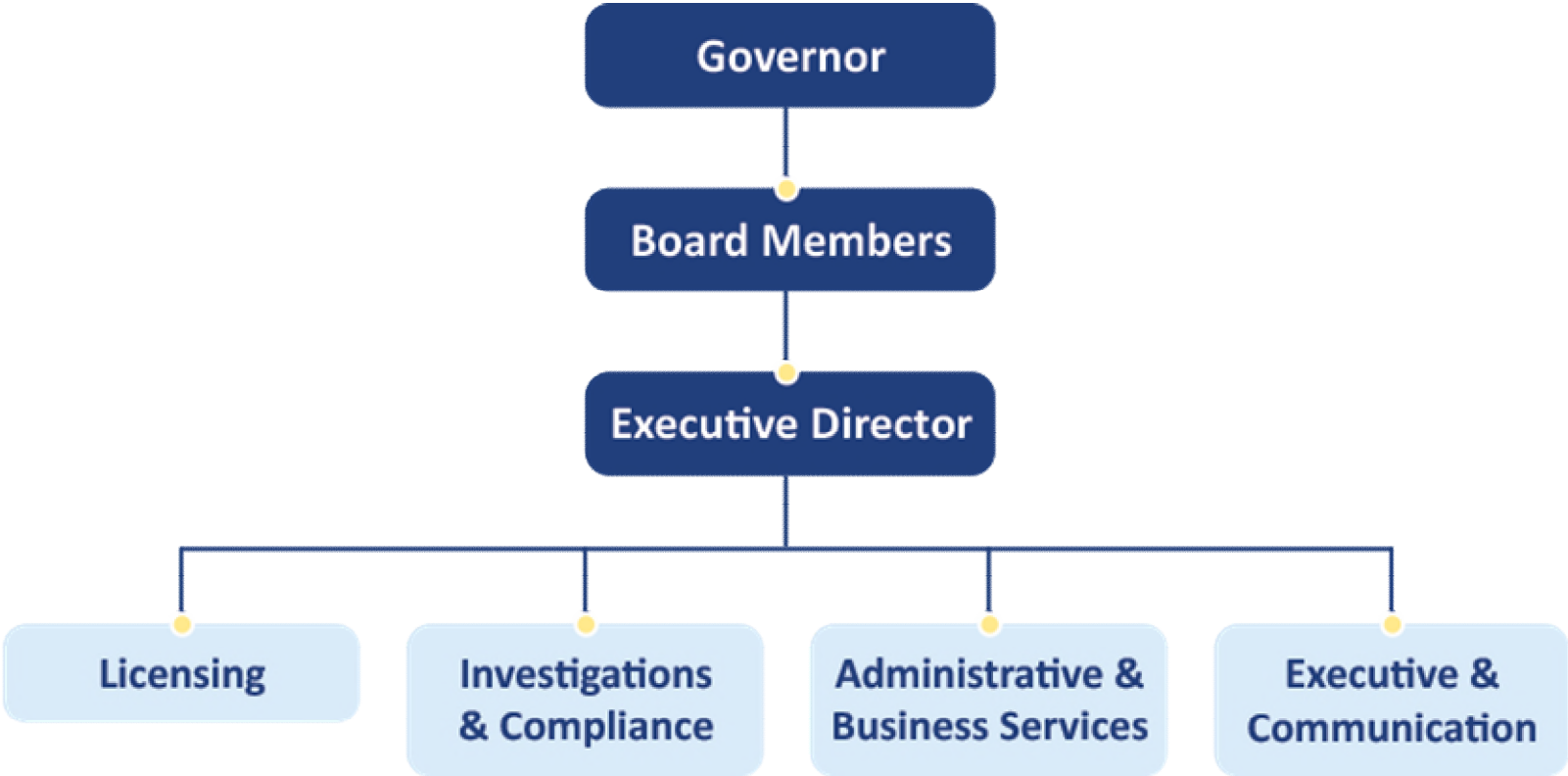
Joan Kapowich
Public Member | Portland

Not pictured: Seth Gunderson, DO, of Eugene, and Melonie Parrish, PA, of Klamath Falls



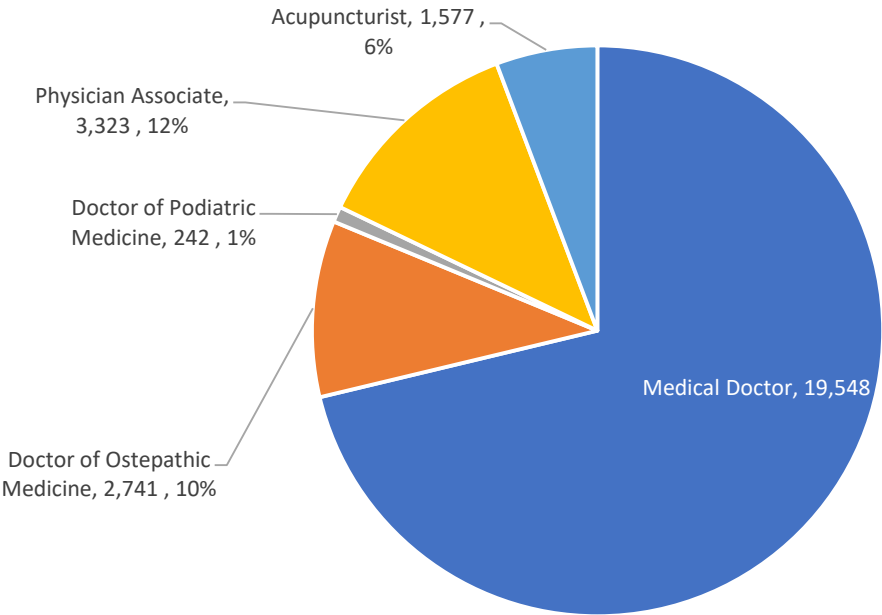
Organization and Services

100% Other Funded



Summary of Programs

Protecting public safety through prevention, remediation, and ensuring all members of the public have information about their medical providers and can equally access Board services.



Customers and key partners:

- The public
- Applicants and licensees
- Other state and national boards and agencies
- Professional organizations
- Healthcare systems and hospitals
- Schools and training programs
- Health insurance systems



Strategic Plan Goals



Provide Optimal Staffing & Quality Resources



Thoroughly & Equitably Review Complaints Against Licensees & Applicants



Attract & Retain Highest Qualified Board Members & Consultants



Support the Health & Wellbeing of OMB Providers, Remediating Licensees and Applicants to Safe & Active Practice when Necessary



Efficiently Manage Licensure



Increase Outreach & Education

View the entire Strategic Plan online at omb.oregon.gov/about

Values



OMB Meets All Key Performance Measures

Measure	2021	2022	2023	2024
License Appropriately	✓	✓	✓	✓
Discipline Appropriately	✓	✓	✓	✓
Monitor Licensees who are Disciplined	✓	✓	✓	✓
License Efficiently	✓	✓	✓	✓
Renew Licenses Efficiently	✓	✓	✓	✓
Customer Satisfaction	✓	✓	✓	✓
Board Best Practices	✓	✓	✓	✓



Responsive to Changes in Operating Environment

The OMB responds to environmental factors through...



Streamlined Processes



Partnerships and Best Practices



Improved Communications



Use of Technology

Recent Changes in Budget, Operations, and Programs

Improving customer service through modernized information systems

Biennium	Activities	Investment
2019-21	<ul style="list-style-type: none"> • Stage Gate 1: Origination & Initiation. APPROVED 10/1/2020 <ul style="list-style-type: none"> • Business Case, Project Charter, Initial Complexity Assessment, IT Investment form 	\$ 64,000
2021-23	<ul style="list-style-type: none"> • Stage Gate 2: Resource and Solution Planning & Analysis APPROVED 8/30/2021 <ul style="list-style-type: none"> • Scope, Schedule, Cost, Resource, Requirements, and other project management planning artifacts. • Systems Integrator Request for Proposals drafted • Stage Gate 3: Implementation Planning APPROVED 5/26/2022 <ul style="list-style-type: none"> • Scope, Schedule, Cost, Resource, Requirements, and other project management tracking artifacts. • Systems Integrator Request for Proposals issued 	\$ 352,000



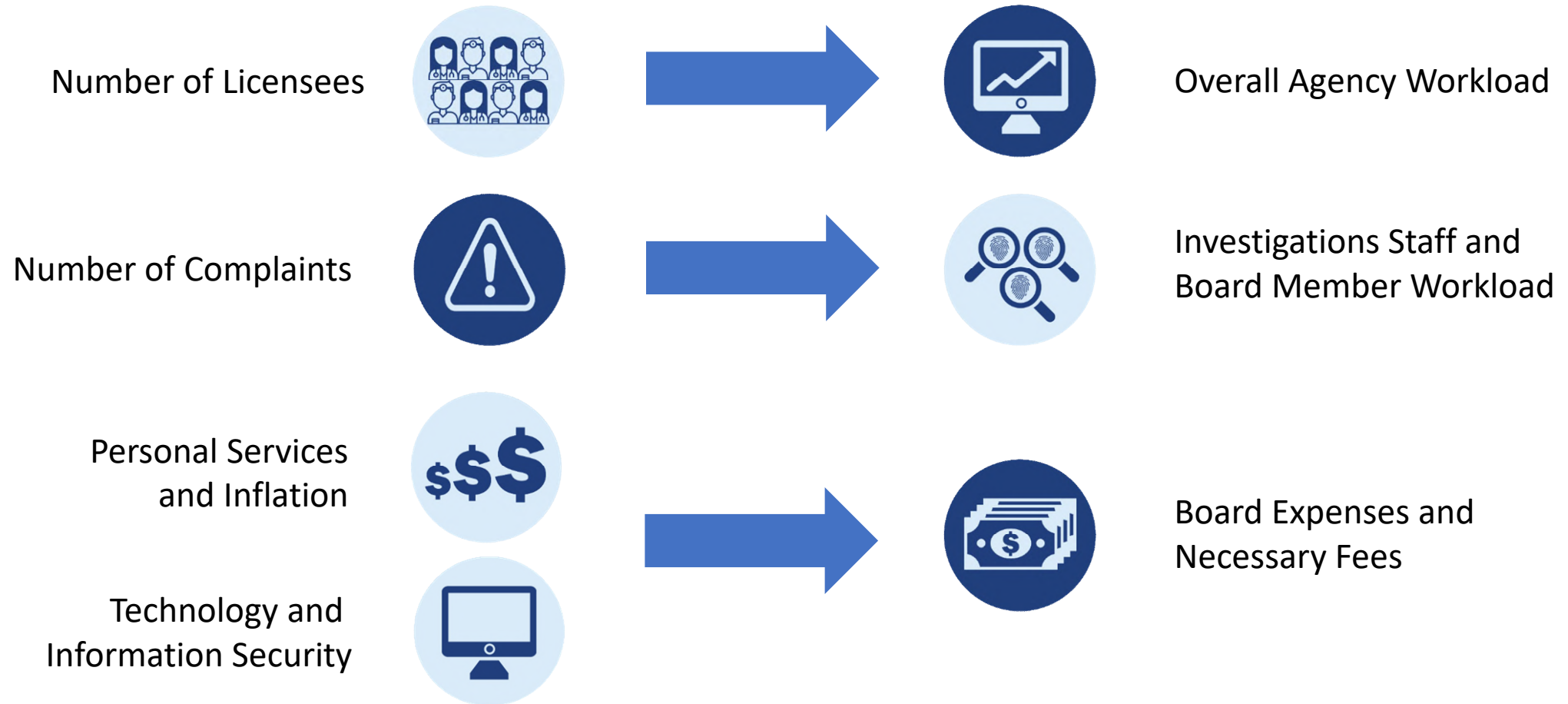
Recent Changes in Budget, Operations, and Programs, (continued)

Improving customer service through modernized information systems

Biennium	Activities	Investment
2023-25	<ul style="list-style-type: none"> • Stage Gate 4: Execution <ul style="list-style-type: none"> • Systems Integrator Contract Execution, 12/6/2022 • Solution planning and configuration, 1/2023 through 7/2024 • Notice of Contract Default issued, 11/7/2024 • Alternatives Planning <ul style="list-style-type: none"> • Resolution Action Plan, 2/6/2024 	\$ 540,000 (estimated)
2025-27	Project reset and execution of Stage Gates as determined by Enterprise Information Services	TBD
2027-29		TBD

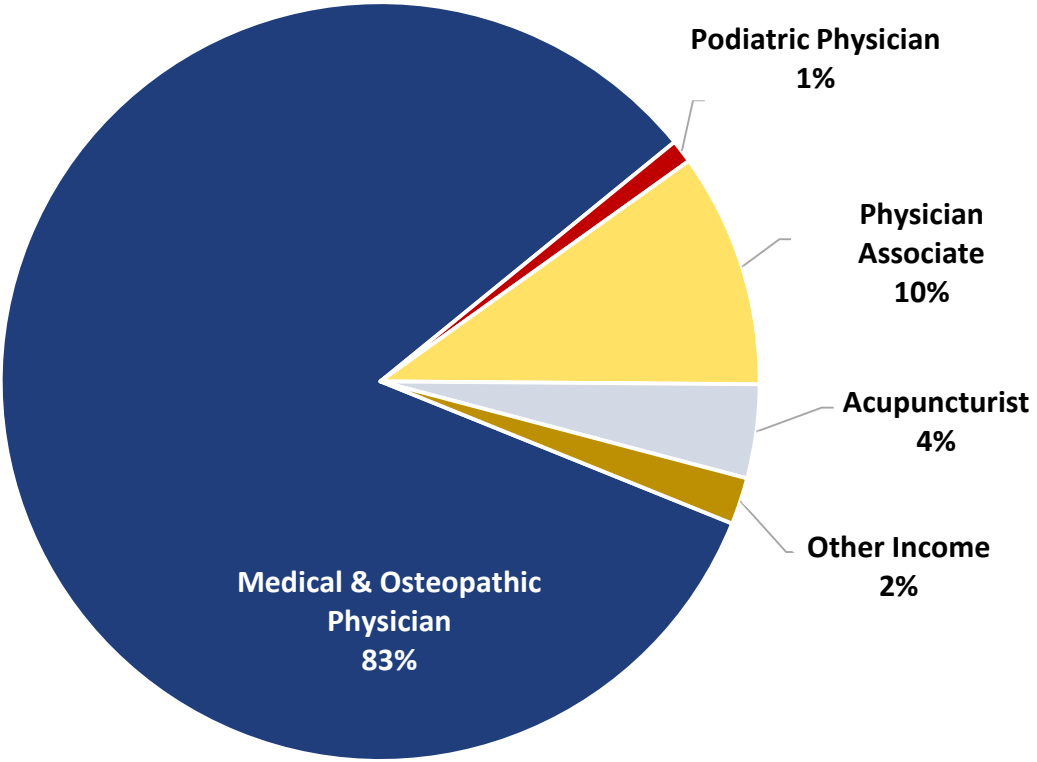


Agency Cost Drivers

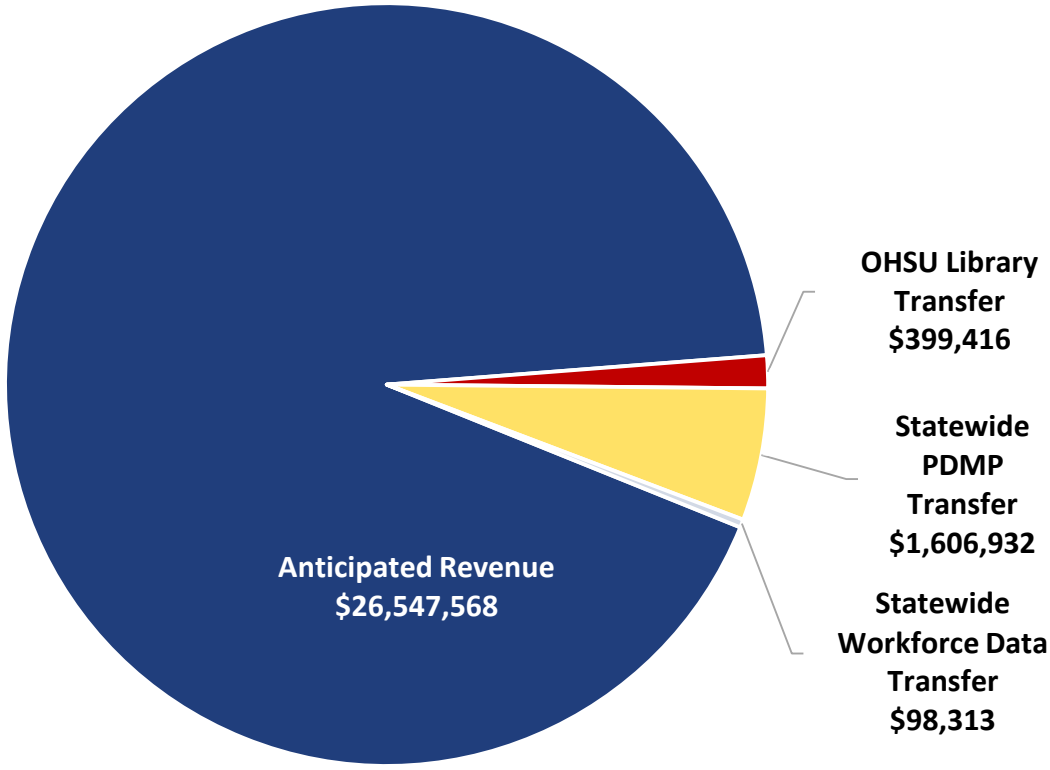


2025-27 Anticipated Revenue- \$26.5 million

100% Other Funded



Funds Transferred to Other Agencies



Where The Money Goes, Agency Wide



Staff Salaries & Board Per Diems

38%



Goods & Services

9%



Attorney General Costs

6%



Employee Benefits

21%



Telecommunications & Technology

6%



Professional Services

4%



Overhead

9%



HPSP

5%

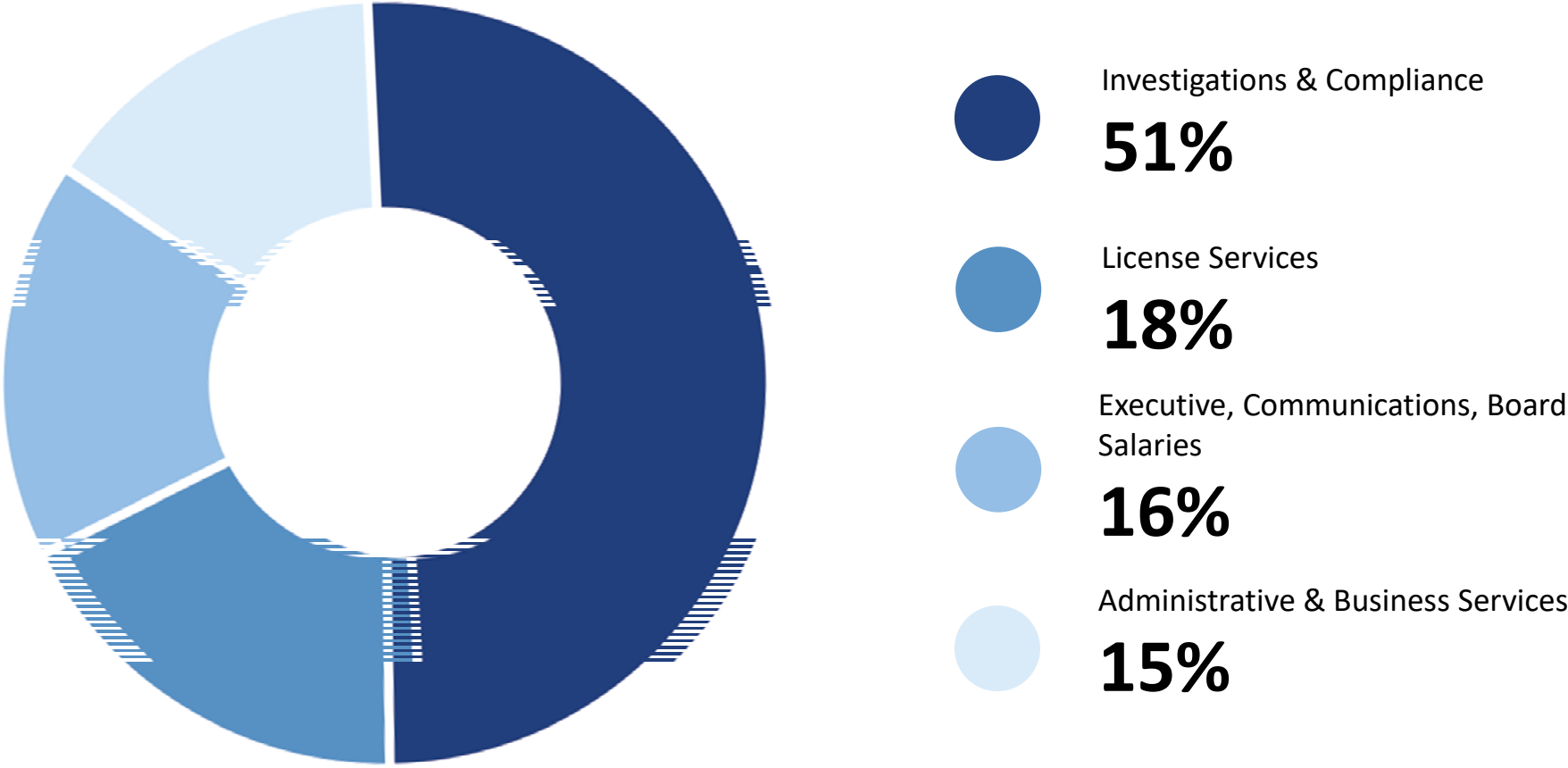


Oregon Wellness Program

2%



Where The Money Goes, By Functional Area



Long-Term Vacancies

Position Title	Other Funds Budget	Vacant Date	Reason for Vacancy and Current Status
Administrative Specialist 1	\$175,743	3/31/2023	Hiring difficulties. Recruitment began in January 2025. The previous recruitment resulted in hiring only one candidate for two available positions.
Information Systems Specialist 3	\$211,774	4/5/2019	Hiring difficulties. Position has been filled as limited duration at a different classification while long-term needs are evaluated.



2025-2027 Governor's Expenditures Budget

23-25 Legislatively Approved Budget	\$19,272,417	
+ Personal Services Steps/COLA for 25-27	<u>707,981</u>	DAS Prescribed adjustment for COLA and steps increases.
Subtotal: Base Budget	\$19,980,398	
+ Inflation/adjustments on Services & Supplies	<u>105,012</u>	Prescribed 4.2% inflation and phase-out of 2023-25 CORE Project budget.
SUBTOTAL: CURRENT SERVICE LEVEL	\$20,085,410	4.2% Increase from 2023-25 LAB.
+ Policy Option Packages	<u>\$657,741</u>	
SUBTOTAL: AGENCY REQUESTED BUDGET	\$20,743,151	7.6% Increase from 2023-25 LAB.
- Governor's reductions	<u>(\$74,182)</u>	
GOVERNOR'S BUDGET	\$20,668,969	7.2% Increase from 2023-25 LAB.



2025-2027 Policy Packages

- 101 Fee Adjustments
- 102 Budget Adjustments
- 103 Business Efficiency & Succession Planning
- 104 Health Professionals' Services Program
- 105 Criminal Background Check Fees
- 106 Merchant Services Fees

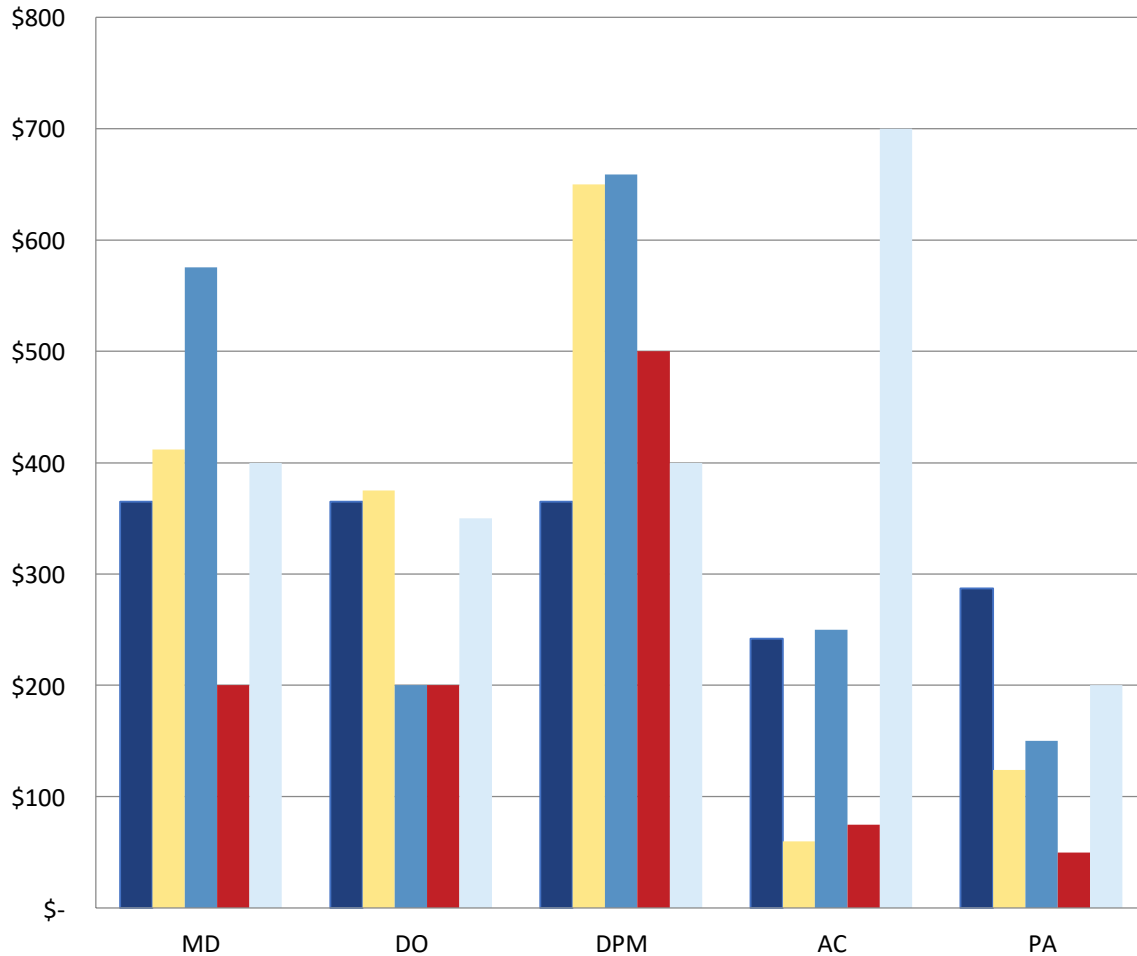


101 Fee Adjustments

- Fee adjustments necessary to pay agency expenses. Agency efficiencies and cost cutting measures are no longer enough.
- Increasing personal services, general inflation, and increased state government service charges increase agency expenses.
- Changes are timed to phase in revenue increases over 2025-27 and 2027-29, providing customers time to prepare.



Proposed Annual Registration Fees



	Current	Proposed	Change
MD/DO/DPM	\$304	\$365	\$61
PA	\$239	\$287	\$48
AC	\$201	\$242	\$41
HPSP Passthrough		\$25	\$25

- Oregon Proposed
- Washington
- California
- Idaho
- Nevada



102 Budget Adjustments

- Helps align agency budget to actual expenses.
- Agency operating efficiencies have created a surplus budget in office expenses.
- Shifts this \$35,000 budget surplus to cover growing attorney general expenses.
- Does not increase overall agency budget.



103 Business Efficiency & Succession Planning

- Adds a .5 FTE Supervising Physician position. Expenditure limitation for 2025-27: \$342,741 for salaries and benefits.
- Provides continuity of medical expertise for the agency and staff.
- Improves customer service.
- Supports the agency succession plan, mission, key performance measures, and multiple strategic plan goals.



104 Health Professionals' Services Program

- Increases agency budget limitation by \$125,000 for increased HPSP expenses.
- Supports the agency mission, key performance measures, and the strategic plan goal to Support the Health and Wellbeing of OMB Providers, Remediating Licensees and Applicants to Safe and Active Practice When Necessary.



105 Criminal Background Check Fees

106 Merchant Services Fees

- Increases agency budget limitation for ongoing criminal background check and Merchant Services fees expenses to cover the gap between budget and actual expenses.
- Budget was legislatively approved in prior biennia but expenses over time have outpaced our budget.
- Supports the agency mission, key performance measures, and multiple strategic plan goals.



Criminal Background Check Fees	\$ 110,000
Merchant Services Fees	\$ 80,000
TOTAL Expense	<hr/> \$ 190,000

Agency Accomplishments 2023-2024

- Updated application questionnaires to remove invasive or stigmatizing language around mental healthcare and treatment.
- Implemented requirements for medical chaperones, including providing posters and educational materials for licensees.
- Introduced and passed two resolutions at the 2024 House of Delegates meeting for all state medical boards.
- Executive Director received the 2023 Leadership Award from the Federation of State Medical Boards.
- Participated in the national Advisory Commission on Alternative Licensing Models for internationally trained physicians.



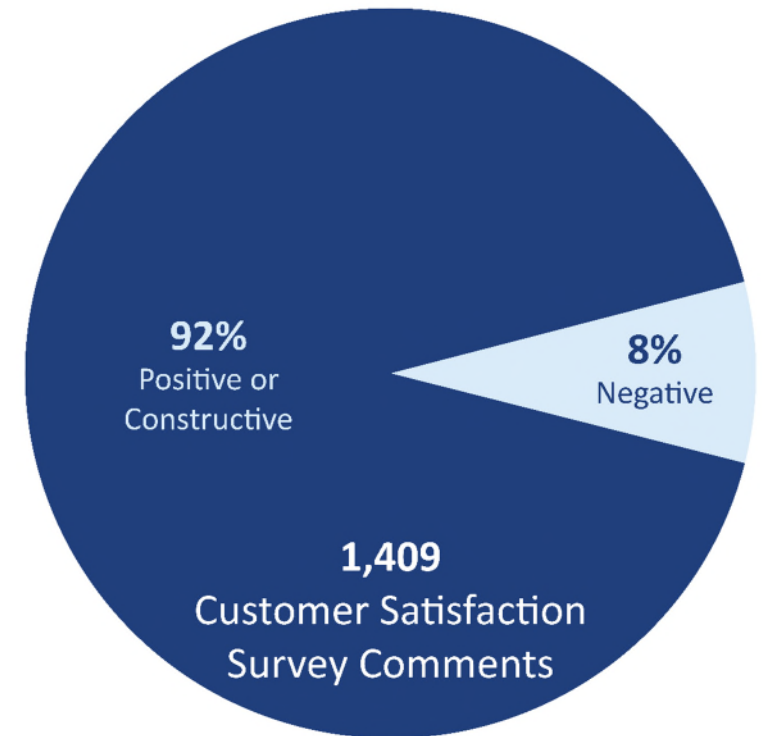
Agency Accomplishments 2023-2024, (continued)

- Convened a workgroup of interested parties to implement 2024 Secretary of State Audit recommendations.
- Documented more than a thousand user stories in support of agency systems modernization.
- Updated agency Continuity of Operations Plan, received a score of 97% for review criteria met.
- Adopted Statements of Philosophy on Artificial/Augmented Intelligence and IV Hydration Therapy.
- Improved the hiring process, reducing timeline for hiring new staff to less than 50 days.
- Hired 14 new staff members, who have further strengthened our agency.
- Held inaugural all staff in-service day.



Customer Satisfaction – An OMB Priority!

- “Your staff are very well organized. I have been in the process of getting licenses from all 50 states. Your state does a very good job of keeping the applicant regularly informed along the way.”
- “Of 4 states that I have licenses in, this state board was by far the most available and friendly! I felt like I had a concierge ushering me through the whole process and I was very impressed by the experience. It makes me want to recommend OR as a state to practice to my colleagues.”
- “Very quick process overall, the constant communication via email and this website was very helpful. More state boards should take this pathway especially for Telemedicine.”
- “I had a rush need for a limited medical license and the staff completed that need in minutes! The absolute best service I have ever had from a licensing board. Thank you!”
- “Calling in for help was one of the best helplines I have used---everyone was friendly, efficient, and knew what they were talking about. Thank you for making it easy.”
- “The OMB obviously took a thoughtful look at my complaint, explained why it was not legally actionable, expressed empathy for my injury and the letter was SIGNED BY A REAL PERSON.”







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