



Oregon

Tina Kotek, Governor

Oregon Veterinary Medical Examining Board

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2025-2027 Governor's Budget Presentation

Oregon Veterinary Medical Examining Board (OVMEB)

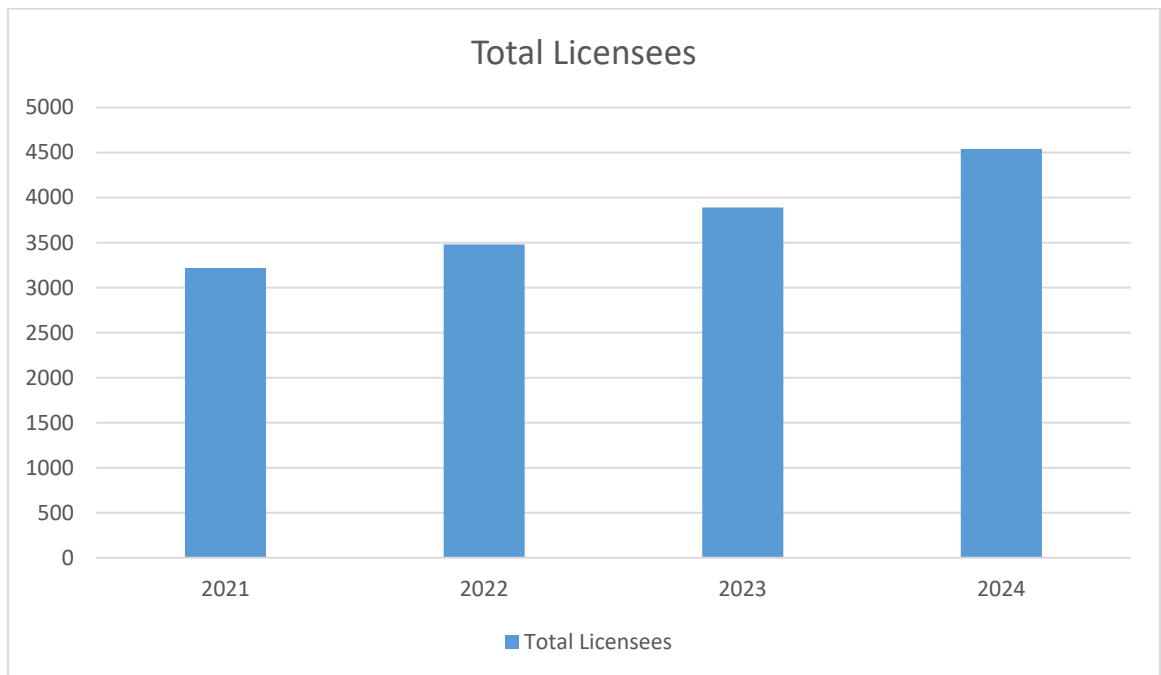
Peter J. Burns, Executive Director (971-673-0223)

Dr. Allison Lamb, DVM, Board Chair

I. **AGENCY MISSION:** The Oregon Veterinary Medical Examining Board works to protect animal health and welfare, public health, and consumers of veterinary service.

II. SUMMARY OF PROGRAMS

- Review and licensure of Veterinarians, Certified Veterinary Technicians, Certified Euthanasia Technicians, and Interns. Inspection of veterinary facilities throughout Oregon. Investigate complaints and take appropriate action when violations occur.
- Current licensee total as of **2/1/2025: 2,860 DVM and Interns; 1,537 CVTs and 83 CETs. Total: 4,480**



Summary of Yearly Percentage Increase

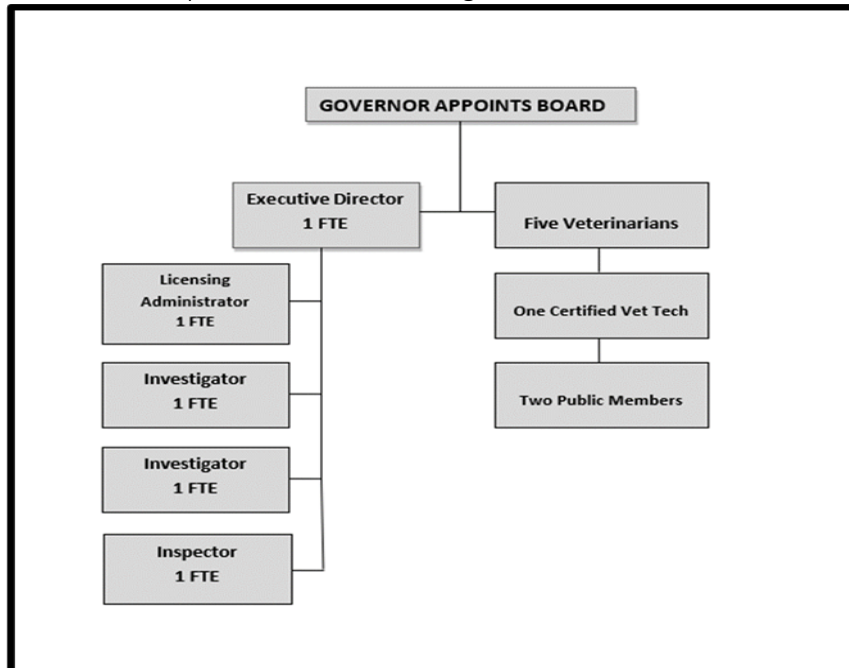
2022 from 2021: 8.10%

2023 from 2022: 11.83%

2024 from 2023: 16.73%

III. AGENCY ORGANIZATION

- Eight-member Board: 5 Licensed Veterinarians; 1 Certified Veterinary Technician; 2 Public Members
- Administrative Staff includes Five Full-time employees: the Executive Director; Licensing Administrator; Two Investigators and One Inspector. We have no long-term vacancies.



IV. AGENCY PERFORMANCE MEASURES

KPM 1 - Public Protection - Average time from receipt of a new complaint to completion of the investigation.

- Target is completion in 180 days. We are currently at an average of 236 days to complete an investigation. We hired a second Investigator to handle the large backlog of cases. We have brought this number down from last year. We are clearing very old cases that have been caught up in hearings, which are skewing this average higher.

KPM 2 - Customer Service - Percent of customers rating their overall satisfaction with the agency above average or excellent.

- We strive for 100% customer service satisfaction. We have been consistently around 72-75% over the last several years. In 2024, we raised overall customer satisfaction from 75% to 82%.
- Focus on prompt response to calls and emails.
- Making the survey more broadly available.

KPM 3 - Best Practices - Percent of best practices met by the Board. Reviewed by Board annually.

- 2022-2023 = 94%
- 2024-2025 = 100%

KPM 4 - Facility Inspections - Percent of registered veterinary facilities inspected within three years of last inspection.

- This is at 95%. Just short due to retirement of long-time inspector and subsequent hiring and training of new inspector.

KPM 5 - Licensing Processing (New) - The average number of business days to process a license once a complete application is received.

- In anticipation of this new KPM covering our licensing processing time, over the last year we have already reduced this from an average of 5-10 business days to 3-5 business days.

V. 2024 RULE MAKING BY THE BOARD

The Board has convened two workgroups to review rule and consider rule changes if necessary. The first is focused on Veterinary Client Patient Relationship and Telemedicine. This workgroup has completed it's work and made recommendations to the Board, which is reviewing those currently. The second workgroup is focused on the roles and responsibilities of Certified Veterinary Technicians. They are currently meeting and will make recommendations to the Board when complete.

VI. MAJOR BUDGET INFORMATION:

- Revenue is 100% "Other Funds" and at least 6 months in cash reserves is needed to carry over to the next biennium.
- A fee increase is requested for 2025-2027 Biennium. The fee increase will be 50% and still keep our fees well below other national jurisdictions. This will allow the agency to sustain its current services at least through 2029.
- The board will request an expenditure limitation adjustment to cover sustained increases in DOJ expenses. These have been higher due to increase in DOJ rates as well as an increase in investigative cases going to hearing.

VII. PROPOSED LEGISLATION FOR 2025 SESSION

OVMEB has not submitted any bills for this session.

VIII. HYPERLINK TO OVMEB GOVERNOR'S BUDGET Binder: Click [here](#)

Attached please find the following:

IX. 107BF23 – Program prioritization for 2025-2027

X. Other Fund Ending Balance form

XI. 10% Reduction Form

XII. No long-term vacancies

Thank you for the opportunity to present OVMEB budget and programs.

DETAIL OF LOTTERY FUNDS, OTHER FUNDS, AND FEDERAL FUNDS REVENUE

Source	Fund	ORBITS Revenue Acct	2021-23 Actual	2023-25 Leg. Adopted	2023-25 Leg Approved	2025-27		
						Agency Request	Governor's	Legislatively Adopted
Business Lic and Fees	OF		1,255,095	2,065,947	1,977,855	1,977,855	1,977,855	
Fines and Forfeiture	OF		13,250	12,100	12,100	20,000	20,000	
Interest Income	OF		32,357	32,357	32,357	50,000	50,000	
Other Revenues	OF		1,800	2,835	2,835	2,000	2,000	
Transfer Out – Intrafund	OF		(23,106)	-	-	-	-	

