

Oregon Veterinary Medical Examining Board (OVMEB)



Education Subcommittee of Joint Ways & Means
Committee February 12, 2025

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Mission Statement and Statutory Authority

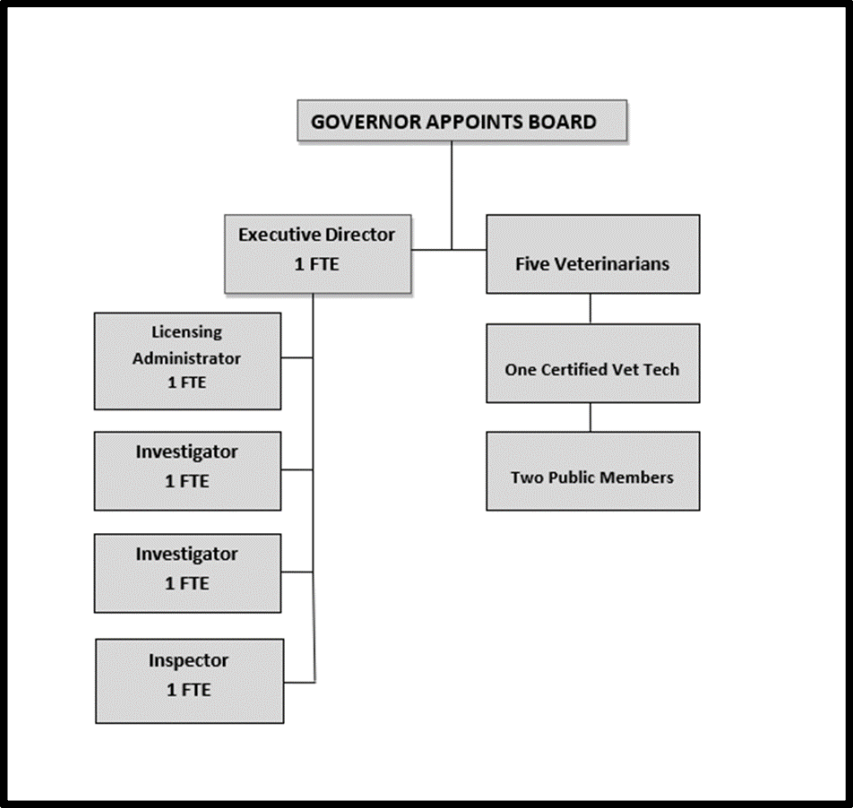
The Oregon Veterinary Medical Examining Board works to protect animal health and welfare, public health, and consumers of veterinary service.

The Oregon Veterinary Medical Examining Board (OVMEB) is a fully Other Funded state agency that licenses and regulates the practice of veterinary medicine in Oregon. Regulation of practitioners of veterinary medicine was instituted in 1903 under ORS Chapter 686, the Veterinary Practice Act. In the 1970s, the Board recognized animal health technicians (Certified Veterinary Technicians) as a licensed profession. In the early 80s, the citizens of Oregon demanded animal euthanasia reform, and the Board implemented requirements for specific training and certification for non-veterinarians who perform animal euthanasia in public and private animal shelters.

Agency Organization Chart

OVMEB operates with a staff of 5 FTE.

Our 8 Member Board is comprised of 5 DVMs, 1 CVT and 2 Public Members





OVMEB Program Areas

- ▶ Licensing Administration
 - ▶ Licenses
 - ▶ Background Checks
 - ▶ Review Continuing Education
- ▶ Compliance
 - ▶ Complaints / Investigations
 - ▶ Board Action
- ▶ Facility Inspections
 - ▶ On-site
 - ▶ Self Inspection
 - ▶ Pharmacy Inspections



Agency Key Goals and Strategic Priorities

(detailed in agency 2024 Strategic Plan)

Operations Advancement: Continuously improve workflows, measure performance, and collaborate to achieve desired outcomes and meet agency requirements.

Appropriate Regulatory Oversight: Streamline regulations to reduce burdens on veterinary professionals without compromising public safety.

Community Partnerships: Build and maintain relationships with partners to support the agency's mission and licensees.

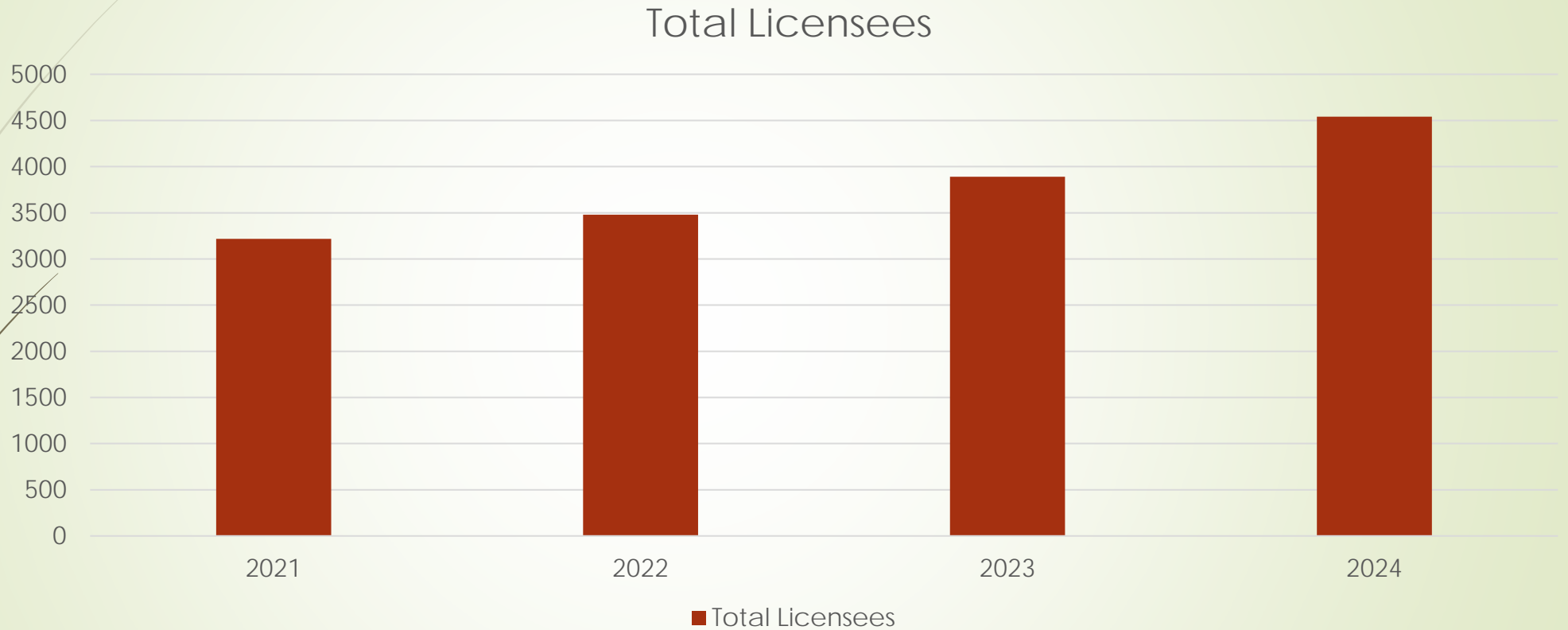
Engaged & Proficient Team: Ensure staff are accessible, accountable, and well-trained to achieve goals, with ongoing professional development.

Effective Education and Outreach: Ensure our licensees and Oregonians are informed about our processes and services, with clear, timely, and accurate communication.

Wellness in the Profession: Help to address mental health and wellness in the veterinary workforce and promote support opportunities.

Quality Service: Deliver timely, efficient services while using data to assess and improve performance.

Total Licensees 2021-2024



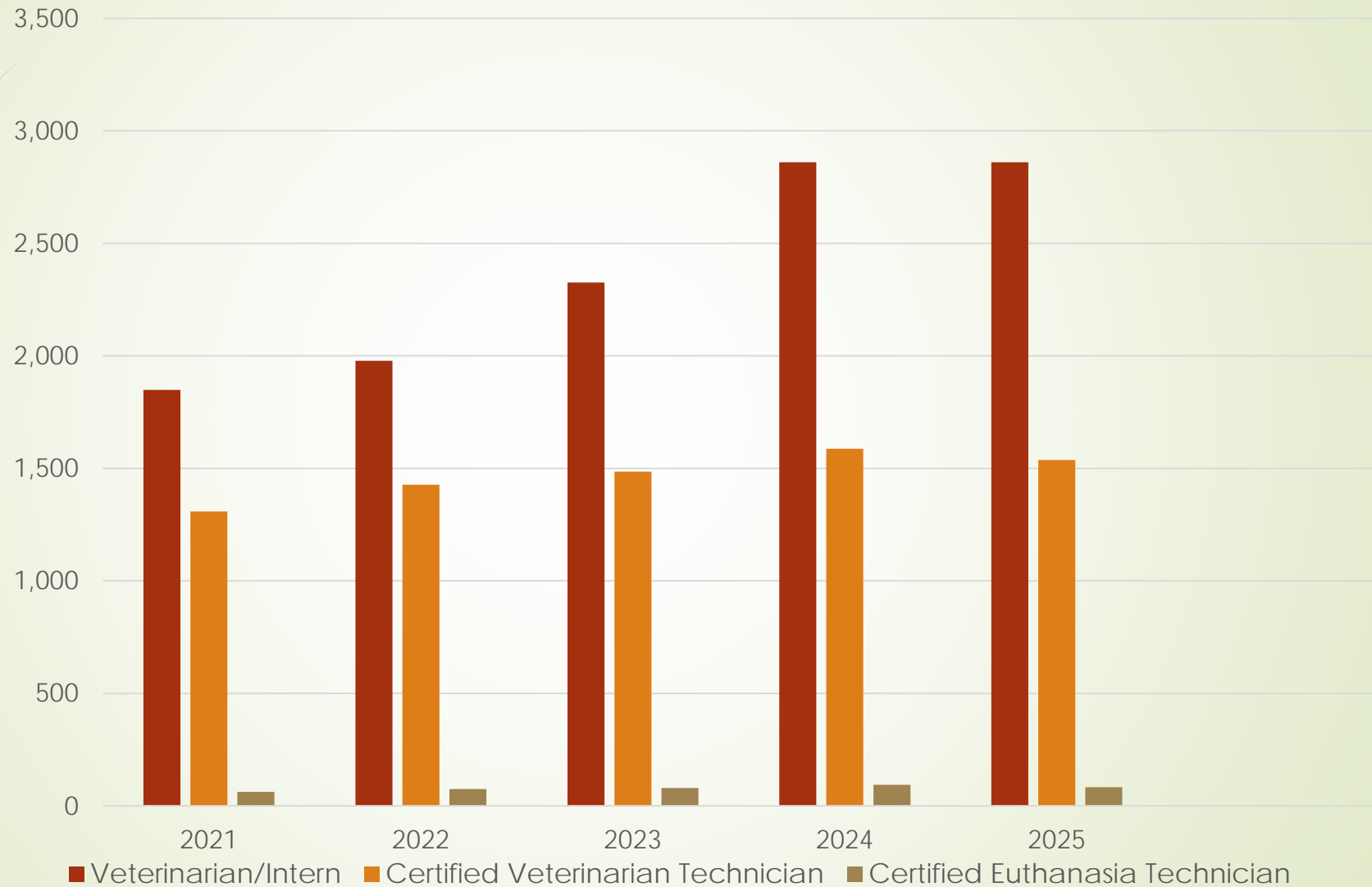
Summary of Yearly Percentage Increase

2022 from 2021: 8.10%

2023 from 2022: 11.83%

2024 from 2023: 16.73%

License Types by the Numbers





Licensee Geographical Demographics

Veterinarians: 44% practice within tri-counties (Clackamas, Multnomah, Washington Counties); 31% practice in secondary urban counties (Benton, Deschutes, Jackson, Lane, Marion); 25% practice in remaining outlying, rural, counties.

Vet Interns: 56.6% practice within tri-county area; 20% practice within secondary urban counties; 23.4% practice within rural counties.

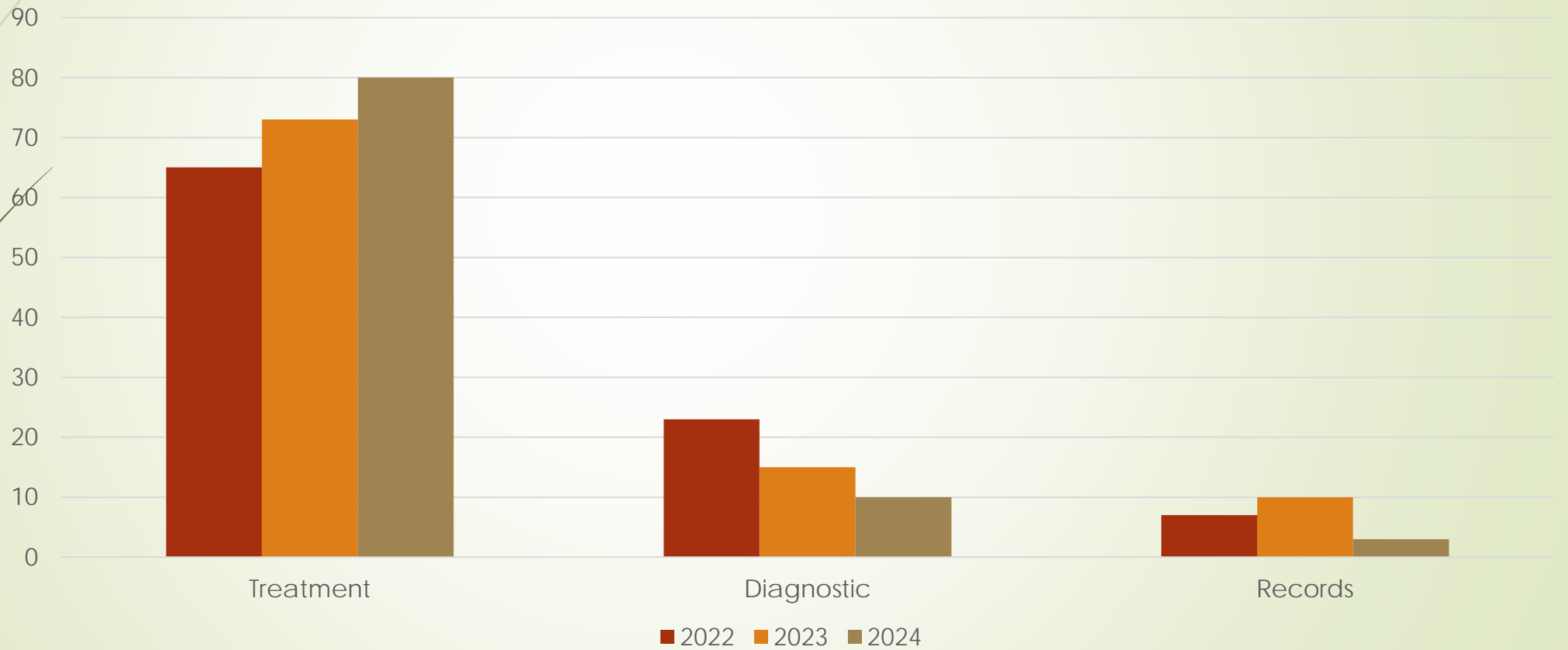
Certified Vet Techs: 52.4% practice within tri-county area; 25% practice within secondary urban counties; 22.6% practice within rural counties.



Licensing Fees

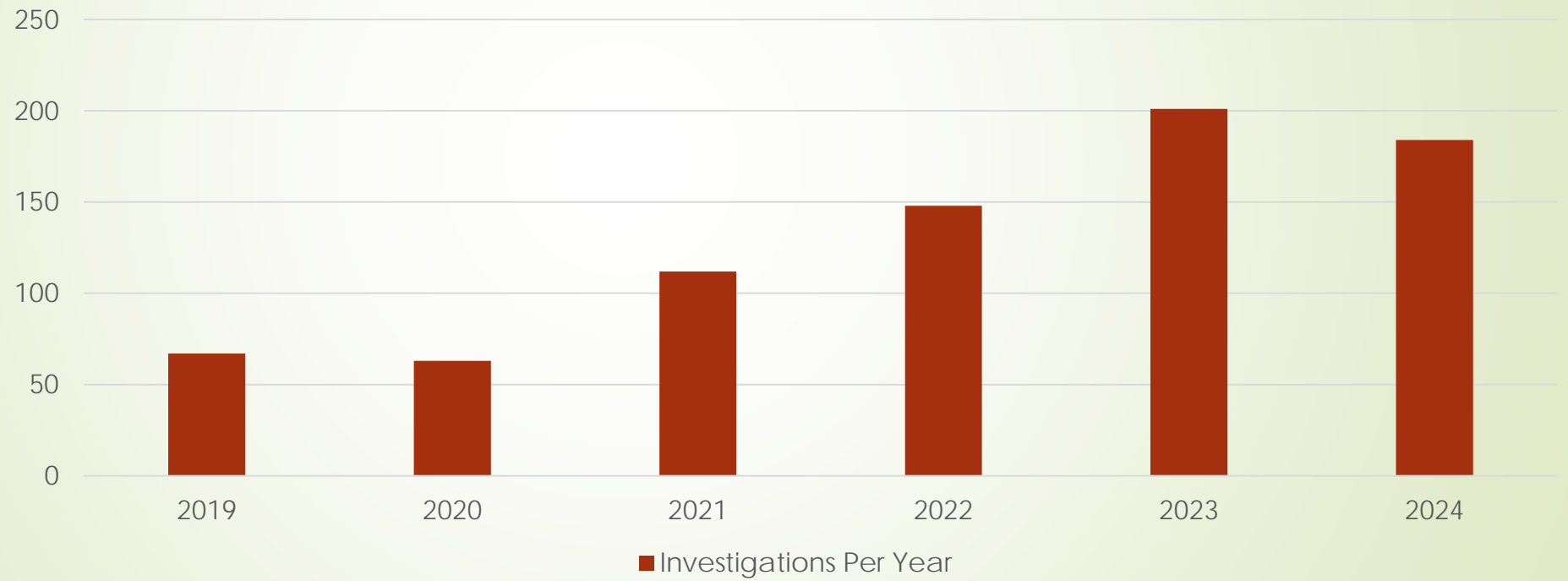
Fees	
Vet facility fee	\$150
Vet tech late fee	\$25
Vet reactivation fee	\$150
Vet late fee	\$100
Vet license renewal (inactive)	\$100
Vet license renewal (active)	\$150
Vet initial	\$150
Vet intern permit	\$150
Vet app fee	\$75
CET renewal	\$10
CET initial	\$25
CVT renewal	\$35
CVT initial	\$35

Complaint Overview



Investigation Trends

Investigations Per Year





2024 Facility Inspections Overview

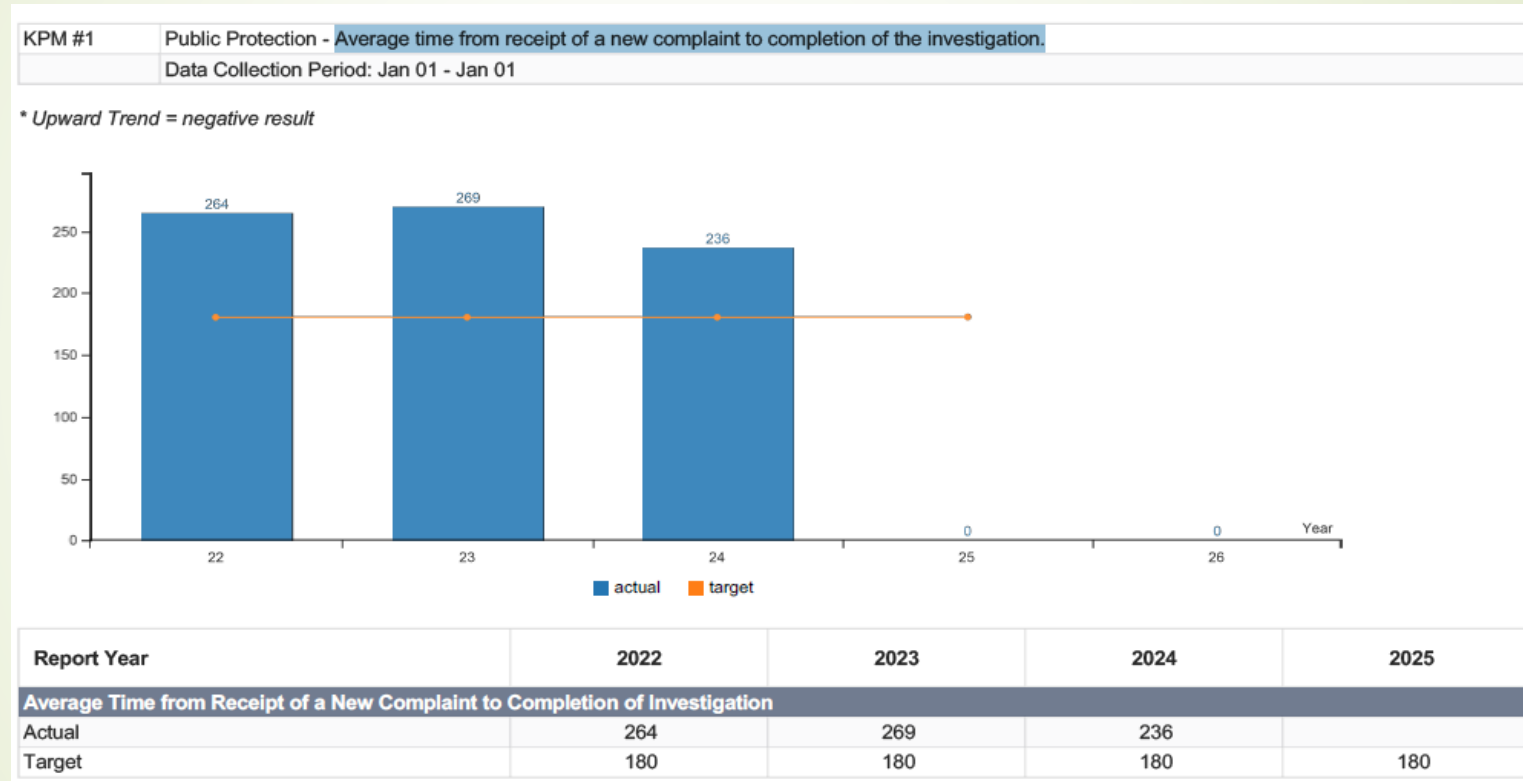
- ▶ Currently 710 licensed facilities around the state.
- ▶ Routine full facility onsite inspections are due once every 3 years. American Animal Health Association (AAHA) certified, mobile units, house call providers and wildlife facilities are exempt from routine inspections.
- ▶ Facilities with a pharmacy require inspections once every two years and must be completed at all facilities.
- ▶ Annual Pharmacy self-inspections: All facilities / Managing Veterinarians must complete the pharmacy self-inspection checklist annually and must return the completed checklist with all new facility registrations and all facility renewals.
- ▶ In June 2024, OVMEB and Oregon Board of Pharmacy (OBOP) re-authorized the waiver that allows OVMEB to conduct facility inspections on behalf of OBOP for an additional three-year period.
- ▶ In 2025, OVMEB and OBOP will coordinate on enhanced training under the guidelines of DEA.



Agency Key Performance Measures

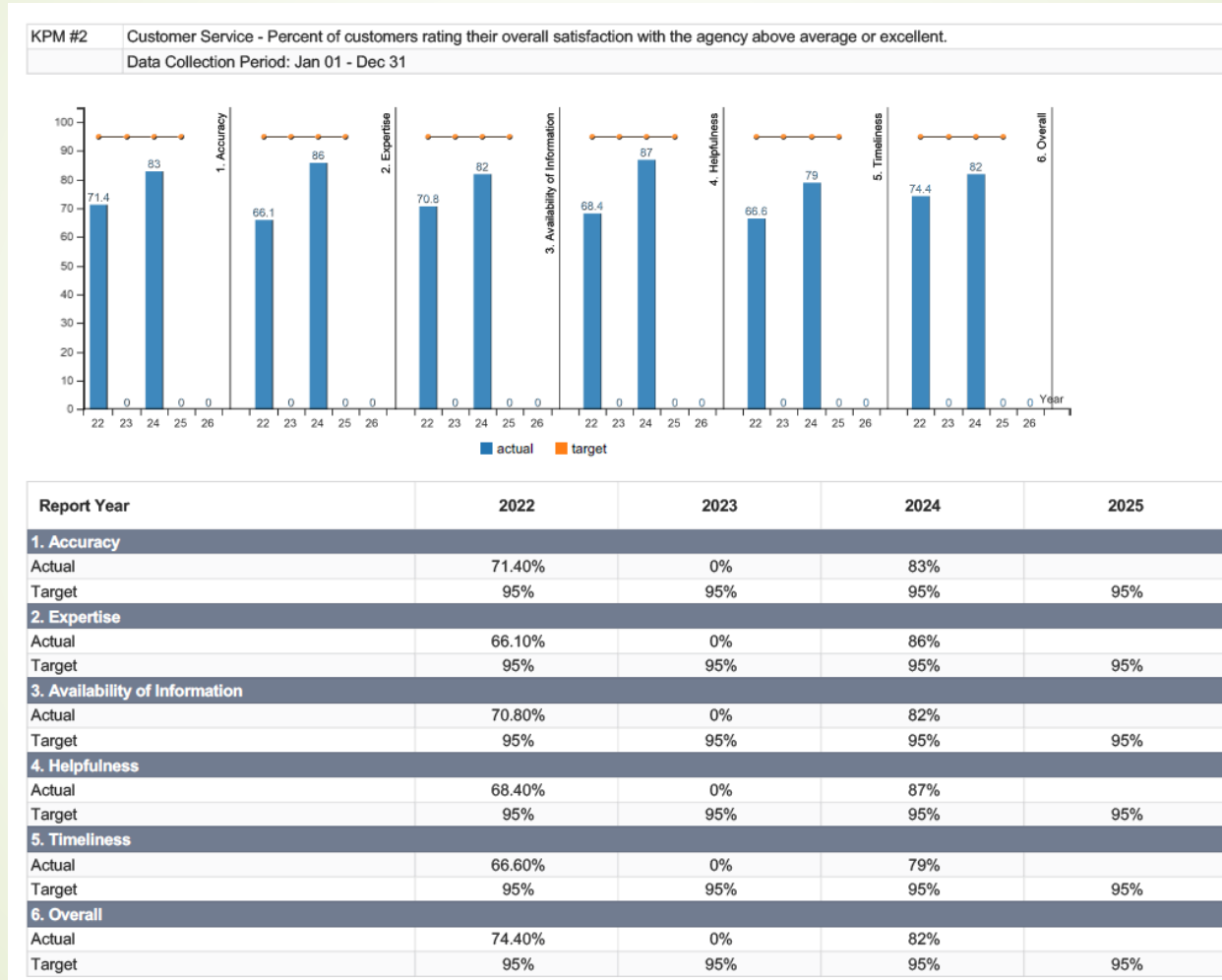
- 1. **Public Protection** - Average time from receipt of a new complaint to completion of the investigation.
- 2. **Customer Service** - Percent of customers rating their overall satisfaction with the agency above average or excellent.
- 3. **Best Practices** - Percent of best practices met by the Board.
- 4. **Facility Inspections** - Percent of registered veterinary facilities inspected within three years of last inspection.
- 5. **Licensing Processing (New)** - The average number of business days to process a license once a complete application is received.

KPM 1: Public Protection - Average time from receipt of a new complaint to completion of the investigation.



Target = 180 days to close a case. Average 264 and 269 days to close a case in 2022 and 2023. In 2024 the average number of days to close a case has come down to 236 days.

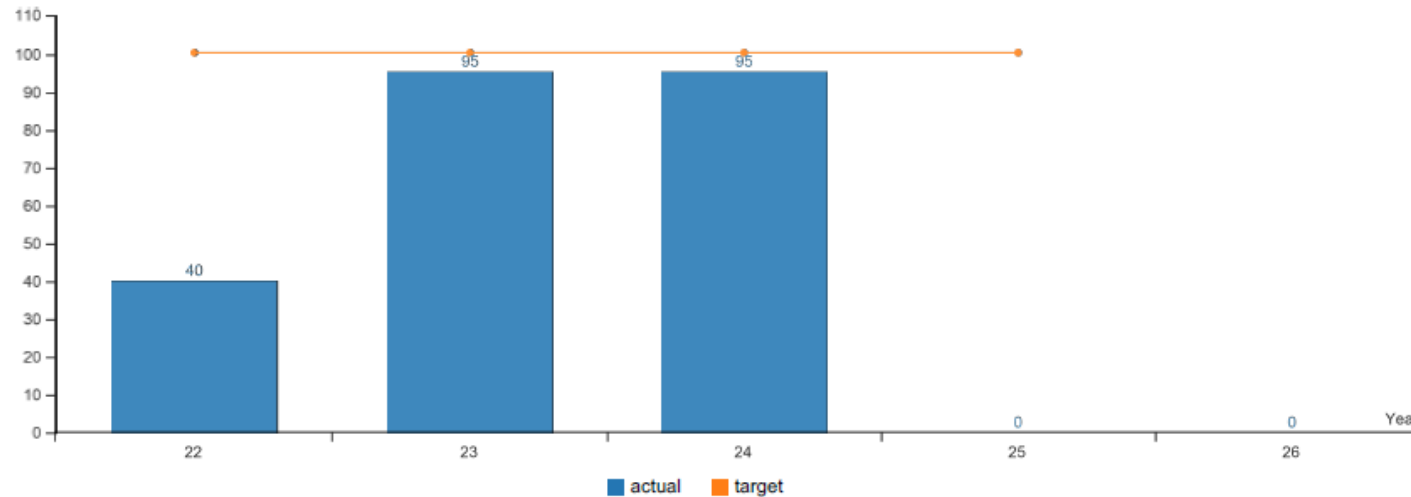
KPM #2 Customer Service - Percent of customers rating their overall satisfaction with the agency above average or excellent.



KPM # 4 Facility Inspections - Percent of registered veterinary facilities inspected within three years of last inspection.

KPM #4 Facility Inspections - Percent of registered veterinary facilities inspected within three years of last inspection.
Data Collection Period: Jan 01 - Jan 01

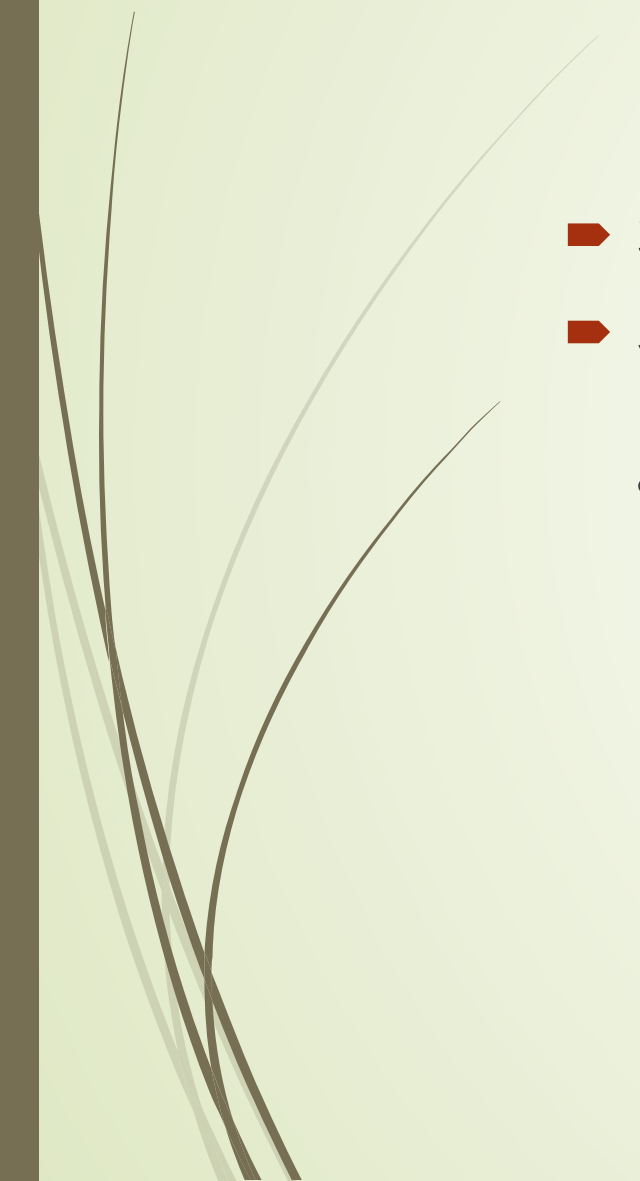
* Upward Trend = positive result



Report Year	2022	2023	2024	2025
Facility Inspections				
Actual	40%	95%	95%	
Target	100%	100%	100%	100%



KPMs 3 & 5 Are Meeting Targets

- ▶ 3. **Best Practices** – 2022-2023 = 94% | 2024-2025 = 100%
 - ▶ 5. **Licensing Processing** (New) - The average number of business days to process a license once a complete application is received.
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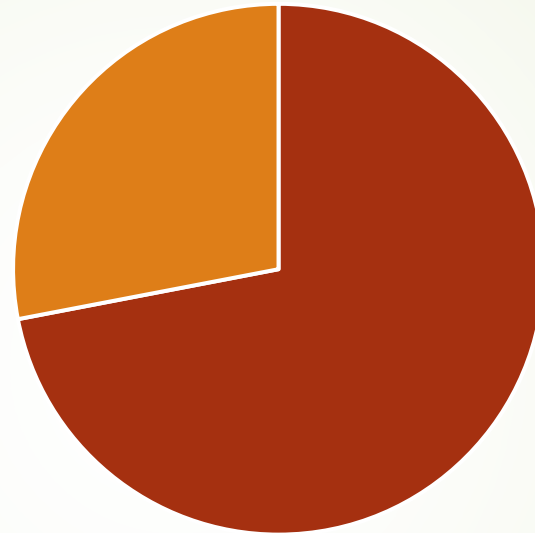


Budget Drivers and Risks

- ▶ **Agency's Budget is 100% Other Funds**
- ▶ **Cost Driver,**
 - ▶ DOJ – AAG Costs
- ▶ **Need to increase licensing fees**
 - ▶ **POP 100:** Increase agency fees to continue supporting current agency programs and services
 - ▶ 50% increase – still will be at or below other jurisdictions. Below CA and WA.
 - ▶ Have not raised fees since 2014
 - ▶ Proactively messaging this to licensees and partners
- ▶ **Reductions Options**
 - ▶ Option to make 10% reduction in personnel – Immediate impact on agency Mission
 - ▶ We have already made reductions to travel, training and overtime
 - ▶ Office space/Lease reductions recently in effect

Governor's Recommended Budget

2025-27 GRB \$1,922,132



■ Personal Services ■ Services and Supplies

○ Personal Services: \$1,384,087

○ Services and Supplies: \$538,660

Agency's Budget is 100% Other Funds

POP 100: Increase agency fees to continue supporting current agency programs and services