



State Library of Oregon *HB 5017*

Joint Committee on Ways and Means General Government Subcommittee Wendy Cornelisen, Director February 11, 2025

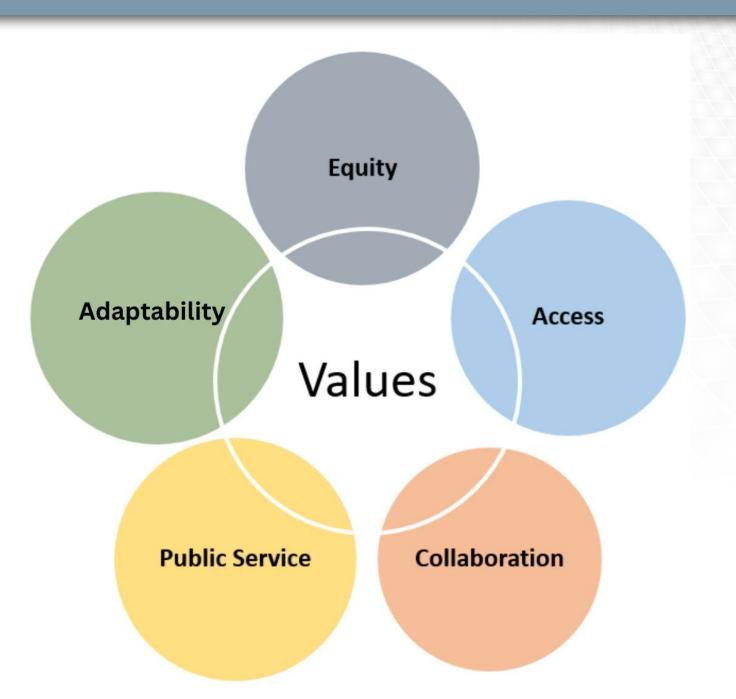




Vision and Mission

Vision: Equitable access to library and information services for the people of Oregon.

Mission: The State Library of Oregon cultivates, preserves, and delivers library and information services to foster lifelong learning and community engagement.





Summary of Programs



Library Support & Development Services

The Library Support and Development Services Division provides:

- consultation services
- continuing education
- statewide services for libraries
- state and federal grant funding

to 1,600 public, academic, school, and special libraries, and Tribal Nations across the state.

Funding: 37% General Fund; 63% Federal Funds



Library Support & Development Services

State-funded Ready to Read grants to public libraries in Oregon to support summer reading and early literacy programs:

Ready to Read Grants	2023	2024
Libraries receiving grant funds	141	140
Children served in library early literacy programs	48,099	69,186
Children served in library summer reading programs	180,686	195,051

*Actual numbers reflect total participation in programs, not a count of unique individuals.



Library Support & Development Services

Federal <u>Library Services and Technology Act</u> (LSTA) grant funding received through the Institute of Museum and Library Services (IMLS):

- Distributed subgrants: \$1,330,572 to local libraries
- Statewide library services including:
 - <u>Answerland online reference service</u>: In English & Spanish
 - Oregon School Library Information System (OSLIS)
 - <u>Statewide Database Licensing Program</u>: 23 databases
 - Northwest Digital Heritage

LSTA allotment for Federal Fiscal Year (FFY) 2024 is \$2,597,695



Talking Book & Braille Library

The Talking Book and Braille Library serves Oregonians with print disabilities by providing audiobooks, descriptive videos, Braille materials, and magazines through the mail and digital download.

- Average of 30,000 items circulated every month.
- For the fiscal year ending June 30, 2024, there were **4,414** active users with an average use per user of **111** items per year.

Funding: 87% General Fund, 13% Other Fund donation



Talking Book & Braille Library

Downloadable Books – BARD

- Braille and Audio Reading Download (BARD) provides free access to download any NLS book 24 hours a day, 7 days a week.
- No limits or due dates.
- Approximately **25%** of the items circulated are through BARD.





Government Information & Library Services

The Government Information and Library Services Division provides library services to state employees and the Legislature including:

- Reference assistance
- Print and electronic resources
- Instruction

Funding: 100% Other Funds Assessment



Government Information & Library Services

The State Library provided:

- 107 <u>electronic resources</u> to support research needs
- 201 classes for 2,181 attendees
- 3,671 reference transactions
- 12,663 document requests filled



Government Information & Library Services

By statute, the State Library collects state agency publications and makes them available to the public. In FY23 and FY24:

- 23,851 documents added to Digital Collections
- 1,264 added to the print collection
- Oregon Digital Collections has over 175,000 Oregon state government publications



Operations Division

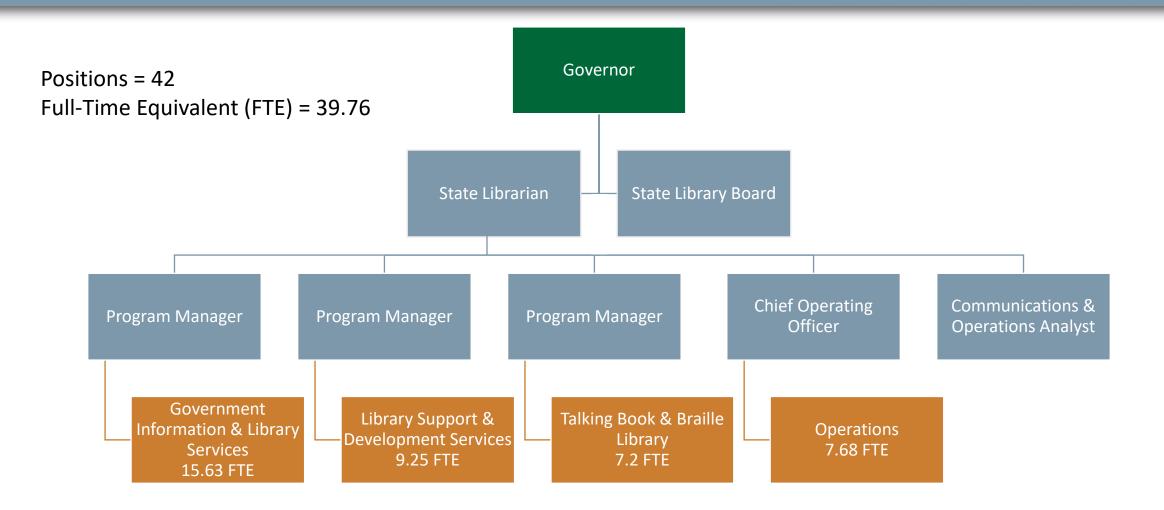
The Operations Division is responsible for administrative functions and program support including:

- Strategic leadership
- Fiscal management
- Information technology
- Volunteer coordination
- Communications
- State Library Board support

Funding: 5% General Fund; 88% Other Funds Assessment; 7% Federal Funds

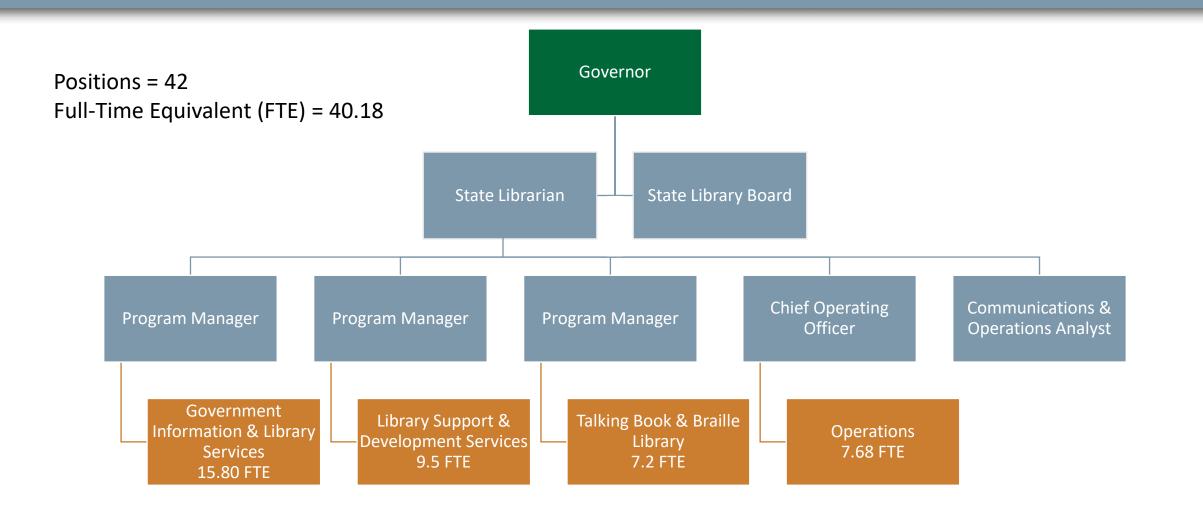


Current Organizational Chart





Proposed Changes





Governor's Budget

- Funds a Government Documents Librarian position with Other Funds in AY27 Price List (Package 102).
- Continues existing service level.



Budget Drivers

- Personnel Costs
- New and updated technology to support remote access and modernize library systems.
- Reductions of local library budgets with increased library usage and greater reliance on State Library support through grants and consulting.
- Sophisticated information needs of state agency staff requires materials and services to meet those needs.



Agency Changes

- House Bill 3523 (2015)
 - Increased State Library Board from seven to nine members. Mix of library and state agency representatives.
 - State Librarian is appointed and serves at the pleasure of the Governor, subject to confirmation by the Senate.
 - State Library certification of state agency libraries.
 - Approval of agency purchases of research database subscriptions.
- House Bill 2243 (2019)
 - OAR 543.010.036 Established minimum conditions for a public library



10% Budget Reduction Options

- Reduction of \$2,097,502
- Eliminates 6 positions/5.19 FTE



Creating Savings

- Critical evaluation of electronic resources to reduce duplication and costs.
- Utilizing free or low-cost training for professional development.
- Reduce travel costs by continuing to meet and provide instruction in the virtual environment.
- Intentional re-evaluation of each open position.
- Credit card payments for conference room reservations.



Improving Services

- Streamlining grant applications and shifting to high-priority projects.
- Upgrading and modernizing digital collections platform.
- Integrating library services into state employee onboarding efforts.
- Proactive outreach to Talking Books users.



Key Performance Measures



Current

Patron Service Transactions – Number of reference queries, document delivery and interlibrary loan requests, and outreach/instruction sessions to state agency employees.

- Current Target: 8,300
- New Target: 8,400



Current

Talking Book and Braille Library Average Use - Total number of circulations per year divided by the number of registered users at the end of the fiscal year.

- Current Target: 90 books/user
- Proposed Target: 100 books/user





Current

Cost Per Circulation - Cost per circulation of talking books and Braille books.

- Current Target: \$2.00
- Proposed Target: \$2.00



Current

Use of The Oregon School Library Information System - Annual visits to the Library-funded Oregon School Library Information System.

- Current Target: 750,000
- Proposed Target: 750,000



<u>Current</u>

Customer Satisfaction – Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent:" overall, timeliness, accuracy, helpfulness, expertise, availability of information.

- Current Target: 90%
- Proposed Target: 90%



Current

Value of Talking Book and Braille Library – Percent of Talking Book users that strongly agree or agree that the Talking Book and Braille Library has added value to their life.

- Current Target: 90%
- Proposed Target: 90%



Current

Ready to Read Participation –Ready to Read grant funding per year divided by total number of youth 0 – 14 years of age participating in a Ready to Read grant funded activity.

- Current Target: \$3.50
- Proposed Target: \$3.50



<u>Current</u>

Value of Library Support Programs and Services – Percent of Oregon library staff that strongly agree or agree that the services and programs offered by Library Support help them provide better library service to their community.

- Current Target: 90%
- Proposed Target: 90%



Current

Percentage of digital Oregon Government Publications made accessible – Born digital items created by state agencies that are collected and fully cataloged by State Library staff

- Current Target: 88%
- Proposed Target: 90%

