

Oregon Consumer Justice

**Expanding and protecting the
rights of Oregon consumers.**



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Oregon Consumer Justice (OCJ)
**organizes, advocates, and supports
litigation** to advance a justice movement
that **puts people first**, ensuring all have
the freedom to thrive and equitably share
in our abundance of resources.





We envision a vibrant Oregon where all people live with dignity and abundance and experience **health, joy, and economic opportunity.**




Oregon Consumer Justice

Our Values

At OCJ, we value **equity,**
abundance, interconnection,
integrity, trust, and courage.





No matter where you live in Oregon,
you're a consumer.



Oregon Consumer Justice

Our work is organized across three impact areas:

- Policy and Advocacy
- Community Engagement
- Legal Solutions



We prioritize our work across these consumer issue areas:

- Auto
- Debt
- Insurance
- Emergent issues and opportunities
- Enforcement actions



Statewide Consumer Survey

Understanding how
consumer issues
are experienced
throughout Oregon

- **Four surveys** conducted, beginning in Spring 2023.
- **7,355 responses to date**, gathering insights on relevant and emerging issues.
- Research done in partnership with **Oregon Values & Beliefs Center**, that manage a online public opinion panel.



Statewide Consumer Survey

Explore and understand
the insights
by demographic
sub-groups

- **Demographic breakdowns** include gender, age, race/ethnicity, education, urban/rural, area, income, and whether there are children in the household.
- In addition, for open-ended questions, **direct quotes from Oregonians give us valuable insights** about their thoughts and experiences.



Consumer Confidence Comics

Fun and engaging free comics to boost knowledge, confidence, and know-how about common consumer challenges.

- Issue No. 1: Purchasing a Used Car (Spring 2024)
- Issue No. 2: Dealing with Debt Collection (Winter 2024/25)
- Issue No. 3—Coming late Spring 2025



OCJ's Team at the Capitol



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Oregon Consumer Justice

Our 2025 Legislative Priorities



SB 174

Strengthen Consumer Protections in Oregon's Insurance Industry



SB 605

End Credit Reporting on Medical Debt



HB 3178

Eliminate Uncertainty About Car Buying Costs



HB 2561

Opt Oregon Out of Predatory Interest Rates

Other topics coming up this session

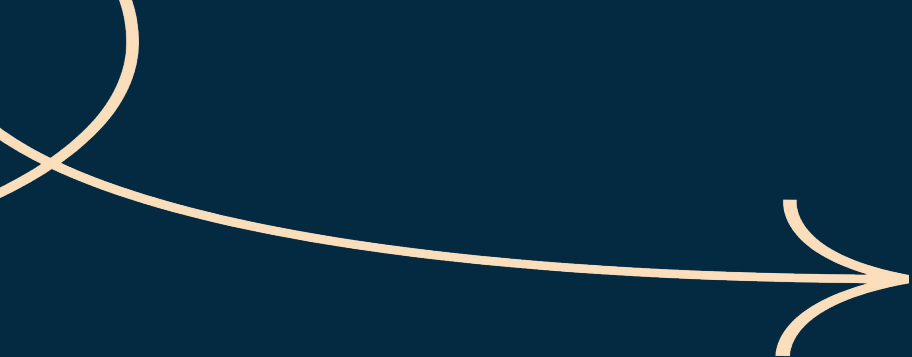
- Keep online payday loans out of Oregon (Opposing HB 2131/SB 481)
- Rein in utility costs
- Extend Right to Repair to wheelchairs
- End surprise bills for ground ambulances
- Eliminate junk medical fees
- End predatory pricing for prison phone calls
- Strengthen consumer rights to file complaints about contractors
- Establish consumer protection in solar sales
- Address predatory towing practices



When faced with tough times or big purchases as consumers, all of us deserve to have our rights protected, no exceptions.



Oregon Consumer Justice



**Together,
we're building
the future
we deserve.**

Thank you!

Stay connected!
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