

House Committee on Early Childhood and Human Services, February 4th, 2025 Presentation by: Alexis Amorelli, Foster Care Ombudsman (FCO)

# **Oregon's Foster Care Ombudsman**

Operates under the Oregon Department of Human Services (ODHS)

- Within the independent and impartial Governor's Advocacy Office (GAO)
- Separate from all ODHS programs, including Child Welfare

Key Responsibilities:

- Advocate for youth, the Foster Children's Bill of Rights (FCBoR) and Sibling Bill of Rights (SBoR)
- YES (Youth, Empowerment, and Safety) phone line
- Authority to receive, investigate, and address concerns
- Access to the Child Welfare Case
   Management System
- Engagement with Child Welfare leadership
- Trend identification and reporting



## **History of Foster Care Ombudsman**

### **FCBoR Becomes Law**

Oregon's Foster Children's Bill of Rights was created by Senate Bill 123 and officially signed into law. Oregon's first Foster Care Ombudsman was hired to receive concerns directly from youth and their advocates.



# Voices of Youth Senate Bill 123 2013

- "If SB123 passes into law, foster youth in the state of Oregon will have a private hotline in which youth can make formal and private complaints. This would not be a whole office dedicated to the hotline for private complaints, but simply one phone, one answering machine, and one helpful tool for foster youth."
- "Passing SB123 empowers youth like me and gives foster youth a sense of control over our own destiny. With your support we can give youth the power to navigate foster care far more effectively, if they chose to, and with your support we can make this difficult situation more manageable."
- "As a foster child, all you want to know is that someone has your back. By educating foster children about their rights and setting up a grievance procedure if their rights are violated, we make one solid push to give foster kids safety and protection. That's the very minimum any parent wants for their kid."

### **Oregon Foster Children's Bill of Rights**

ORS 418.200 - 418.202 / OAR 413-010-0180

 Created by youth who wanted better for themselves and other youths experiencing foster care in Oregon.

#### HOVE THE DIGHT TO HAVE WHAT EVERY TO MAKE DECISIONS FOR To be provided with age-appropriate CHILD NEEDS: MYSELF: educational opportunities and schooling to prepare me for adult life \* A permanent family \* To tell the court where I want to live and A permanent family A home where I am part of the family and am treated as such whether or not I want to be adopted To have the opportunity to participate \* To receive respect, be nurtured, and attend activities that interest me; including sports. activities in accordance with my background \* Nutritions food that meets my dietary needs art, music or others To receive extra help and tutoring religious heritage, race, and culture within reasonable guidelines. To be allowed to dre and groom myself according Clean and appropriate clothes that fit me and correspond to a gender identity of my choice if I am struggling in my school or \* Safe housing educational placement To make choices about my classes (elec identity and within good \* Free access to soan, sharmoo, toothraste and for my health other hygiene needs that are necessary for m advanced placement, or college prep) and schools when the law allows me to \* To determine and express sexual identity for myself render, age, individual health and ethnic needs \* A safe and appropriate sleeping arrangement To receive age-appropriate informatic \* To make major decisions t accordance with the law, r and adequate space for my personal belongings \* To keep my belongings, including things I buy and assistance with enrolling in collegor vocational education and gifts I receive, if I have to move TO BE INFORMED: TO HAVE MY RIGHTS \* Access to a working telephone PROTECTED: including allowance, obtaini TO BE SOFE: \* To have an attorney if I want one, and to request the judge appoint a CASA to my case account and getting a job To be treated with respec About services and program \* To be appropriately disciplined \* To be protected from physical, menta \* To talk to my attorney in private of the Department of Human \* To talk to my CASA in private can now ide me with suppo emotional and sexual abuse including About where I can go for help \* To be notified of court hearings mai exploitation and trafficking to be notified of court nearings, reviews by the Citizen Review Board, and what is being decided about me and my family, taking into account my age and developmental stage \* About how the child welfare To tell my caseworker, judge or the Foste About how to access my case Care Ombudsman when contact with someon no charge is hurtful to me or inappropriate so that I can About documents I will receiv To be invited to and provided transportation e protected without fear of retaliation to court, taking into account my age and foster care regarding my edu \* To be free from group punishment developmental stage, and to be able to talk to and employment such as my TO SEE AND TALK TO PEOPLE the judge in court about what I want and need Social Security card (or nu To decide whether or not I want my attorney license or other form of sta I CARE ABOUT: and/or CASA to speak for me \* To visit and comm To visit and communicate with a parent or guardian, siblings, members of my family, and other significant people in my life, knowing that reasonable limits may be set by DHS and the court

#### To call the Foster Care Ombudsman Office (free from retaliation from my foster parents or anyone else) if my rights are violated or my needs are not being me To visit and communicate with friends and other significant people except when DHS TO BE IN A PLACE THAT MEETS MY NEEDS: or the court determines that contact may be To be in a foster care placement close to To be in a loster care placement close to my family so that I can visit and maintain, relationships important to me, if it's safe and in my best interest, and as deemed by my case plan, visitation plan, or the court To have reasonable access to my bodroom \* To participate in age appropriate activities with my peers, so long as the activity is not restricted by DHS and the court

in the house or residence where I am living To have a curfew and house rules that are \* To have routine check-ups to keep me healthy \* To see a nurse or a doctor if I am sick and \* To have the medical, dental, and mental

This document can be provided upon request in an a lecisions about my own body and my physical format for individuals with disabilities or in a language other han English for people with limited English skills. To request this information about me and my family's medica publication in another format or language, contact 503-378-348 history as appropriate and authorized by law or 503-378-3523 for TTY.

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DHS 9014 – BoR Poster

nsafe or emotionally harmful

TO BE HEALTHY:

or mental health

request medical attention

health care I need with a qualified

\* To have or receive comprehendible

wider \* To be included in discussions and make

**OREGON FOSTER CHILDREN'S BILL OF RIGHTS** 

AS A CHILD OR YOUTH IN FOSTER CARE

### **OREGON FOSTER CHILDREN'S BILL OF RIGHTS** I HAVE THE RIGHT S SAFE HOME WHERE A ATTEND SCHOOL, SPORT CLUBS AND ACTIVITIES F FAMILY - LIVE WITH CARES ABOUT ME AND PROTECTS ME E FOOD OT FUEL ADVOCATE TO HELP ME THINGS - TO HAVE MY OWN THINGS (TOYS, CLOTHES, BLANKET ... ) Y YES, I CAN ALWAYS CONTACT MY ATTORNEY, CASEWORKER, CASA ~ OR FOSTER CARE OMBUDSMAN IF I HAVE QUESTIONS OR PROBLEMS WHO CAN I CALL? If you wish to make a call and need an adult to help, you can ask a foster parent or caregiver at the home, a teacher, a church member or another adult friend that you trust. Call or email the Foster Care Ombudsman at the Youth, Empowerment and Safety (Y.E.S) Line at 1-855-840-6036 or FCO.info@state.or.us. This document can be provided upon request in an alternate format for individuals DHS with disabilities or in a language other than English for people with limited English skills. To request this publication in another format or language, contact 503-378-3486 Oregon Departme or 503-378-3523 for TTY DHS 9020 (04/2015

DHS 9020 -"Younger Child" BoR Poster

## **Oregon Foster Children's Bill of Rights....continued**

Current and updated contact information for adults responsible for the care of the youth and involved in the Child Welfare case, including but not limited to:

- Caseworker
- Caseworker's Supervisor
- Child's Attorney
- CASA
- Tribal Worker
- ILP Provider

OREGON FOSTER CHILDREN'S BILL OF RIGHTS IMPORTANT CONTACT INFORMATION		
Child's or youth's name:		
Case number/OR-Kids number:		
Caseworker	Email	Phone
Supervisor	Email	Phone
Certifier	Email	Phone
Certifier's supervisor	Email	Phone
Branch manager After-hours phone number in case of an	Email	Phone
Atter-nours phone number in case of an	emergency (optional):	
Attorney		Phone/email
* Court Appointed Special Advocate (CASA)		Phone/email
* Independent Living Program (ILP) provider		Phone/email
Local Citizen Review Board (CRB) Coordinator		Phone/email
Y.E.S. (Youth, Empowerment & Safety) line Foster Care Ombudsman		1-855-840-6036 FCO.Info@state.or.us
IF IN A FOSTER CARE AGENC	OR RESIDENTIAL PROGRAM	Phone/email
		Phone/email
Licensing staff IF AN ICWA CASE		rnonejemaii
Tribal affiliation	Tribal worker	Phone/email
OTHER SUPPORTIVE ADULTS		riongenian
		Phone/email
		Phone/email
Date provided to child/youth DHS staff providing/explaining list to youth		Role
Date provided to cnild/youth DHS stall providing/explaining list to youth		NOIC
This document can be provided upon re-	N/FOSTERCARE/PAGES/IND _ LIVING/II quest in an alternate format for individuals with with limited English skills. To request this pub	n disabilities or in /(DHS

DHS 9015 -Important Contact Information Sheet

DHS 9015 (07/2017)

format or language, contact 503-378-3486 or 503-378-3523 for TTY.

## **Oregon Foster Children's Bill of Rights....continued**

14+ acknowledge the document was received and rights explained.

"How do I" information includes:

- Establishing a bank account
- Acquiring a driver's license
- How to remain in care after turning 18 years old
- College tuition and fee waivers
- Obtaining a credit report
- Medical care without parental consent
- Comprehensive Transition Plan

### TO HAVE MY RIGHTS PROTECTED:

- \* To have an attorney if I want one, and to request the judge appoint a CASA to my case
- \* To talk to my attorney in private
- To talk to my CASA in private
   To be notified of court hearings, reviews by the Giving Busing Based and what is being decided
- Citizen Review Board, and what is being decided about me and my family, taking into account my age and developmental stage
- \* To be invited to and provided transportation to court, taking into account my age and developmental stage, and to be able to talk to the judge in court about what I want and need
- ★ To decide whether or not I want my attorney and/or CASA to speak for me
- \* To call the Foster Care Ombudsman Office (free from retaliation from my foster parents or anyone else) if my rights are violated or my needs are not being met

#### TO BE IN A PLACE THAT MEETS My Needs:

- \* To be in a foster care placement close to my family so that I can visit and maintain relationships important to me, if it's safe and in my best interest, and as deemed by my case plan, visitation plan, or the court
- ★ To have reasonable access to my bedroom in the house or residence where I am living
- \* To have a curfew and house rules that are clear and fair and to have them explained to me from the beginning

#### I UNDERSTAND THAT THE ADULTS IN MY LIFE MAKE RULES AND SET LIMITS TO PROTECT ME AND HELP ME MAKE GOOD DECISIONS. WHEN I NEED TO, I CAN CONTACT MY ATTORNEY OR CASA TO HELP ME AND TALK TO THEM PRIVATELY. IF I EVER NEED TO DO SO, I CAN TALK TO THE FOSTER CARE OMBUDSMAN ON THE YOUTH. EMPOWERMENT AND SAFETY (Y.E.S.) LINE

RT 1-855-840-6036 OR FCO.INFO@STRTE.OR.US ABOUT MY PROBLEM.

Foster Child/Youth's Name	ORKIDS Case Number & Person ID	
Child/Youth's Signature or Acknowledgement Rights Have B	een Explained	
DHS Caseworker or Supportive Adult's Name	DHS Caseworker or Supportive Adult's Signature	
Date Rights Explained to Foster Child/Youth DHS 5016 (07/2017)	) (DHS organ Department of Ileman Banded	

#### TO MAKE DECISIONS FOR MYSELF:

\* To tell the court where I want to live and whether or not I want to be adopted

- \* To receive respect, be nurtured, and attend activities in accordance with my background, religious heritage, race, and culture within reasonable guidelines. To be allowed to dness and groom myself according to my culture, identity and within good hygiene standards for my health
- To determine and express my gender and sexual identity for myself
- \* To make major decisions that affect my life, in accordance with the law, my age and ability

#### TO BE INFORMED:

- About financial support available to me, including allowance, obtaining a bank account and getting a job
- $\star$  About services and programs within or outside of the Department of Human Services that can provide me
- with support \* About where I can go for help
- \* About how the child welfare system works
- \* About how to access my case records at no charge
- \* About documents I will receive upon leaving foster care regarding my education, health and employment such as my birth certificate, Social Security card (or number) driver's license or other form of state photo ID

OREGON FOSTER CHILDREN'S BILL OF RIGHTS

### AS A CHILD OR YOUTH IN FOSTER CARE, HOW DO 1...?



DHS 9018 - <u>"How Do I...?"</u> brochure

### **Oregon Foster Children's Sibling Bill of Rights**

### **Foster Children's Sibling Bill of Rights**

### SIBLING BILL OF RIGHTS I HAVE THE RIGHT:

in a guardianship

or adoption

emergencies or

changes in their

living situations

\* To request that my

attorney advocate for me and represent my wishes for seeing and talking with my siblings

- \* To live in the same home as my siblings if possible
- \* To see and talk to my siblings in person, through letters, by phone, email or in other electronic ways
- \* To help make a plan that lists how my siblings and I will see and talk to each other
- \* To be able to talk and visit with my siblings in a natural setting with privacy
- \* To be told why I cannot live with, talk to or see my siblings if I am not able to
- \* To have help with transportation so that I can see and talk to my siblings
- \* To live with foster parents who are trained on the importance of sibling relationships



You can get this document in other languages, large print, braille or a format you prefer. Contact 503-378-3486. We accept all relay calls or you can dial 711.

\* To work with caseworkers who are trained on the importance of sibling relationships  $\star$  To have continued sibling contact and visits encouraged whenever my siblings or I are going to be













Hi sister

To help make a plan about how I will see and talk to my brothers and sisters

and sisters if we are living or

going to live in different families



\* To have foster parents and caseworkers who know how important my brothers and sisters are to me



\* To be told if something changes with my brothers and sisters



To have my attorney tell the other adults in my life how I want to talk to and see my brothers and sisters

#### IF I HAVE QUESTIONS OR NEED HELP, I CAN ASK AN ADULT I TRUST OR CALL THE FOSTER CARE OMBUDSMAN AT YOUTH, EMPOWERMENT AND SAFETY (Y.E.S), 1-855-840-6036 OR FCO.INFO@STATE.OR.US.



Hi brother

You can get this document in other languages, large print, braille or a format you prefer Contact 503-378-3486. We accept all relay calls or you can dial 711.



### **Quarterly and Annual Reports**

Foster Care Ombudsman quarterly and annual reports are available on the **FCO web page**:

www.oregon.gov/odhs/about/Pages/foster-care-ombuds.aspx

# **Thank you! Questions?**

February 4th, 2025